

# CalSAWS | Agenda for the California Statewide Automated Welfare System JPA Board of Directors

Date: July 21, 2023	Location: Zoom/Conference Call CalSAWS Bodie Conference Room 11290 Pyrites Way, Suite 150 Rancho Cordova, CA 95670
Time: 9:00 a.m. – 12:00 p.m.	Conference Call: 1-888-788-0099 Meeting ID: 932 3332 5263 Passcode: 857932 Zoom Link: <a href="#">JPA Zoom Link</a>

**CONVENE MEETING OF THE BOARD OF DIRECTORS** – All scheduled items will be heard in the Bodie conference room of CalSAWS located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. The Public Session of this meeting shall be accessible via teleconference/webcast. The call-in number is: 1-888-788-0099, enter Meeting ID 932 3332 5263 followed by Passcode 857932, or join the webcast by clicking [JPA Zoom Link](#).

In addition to the location listed above, the following locations will be available for attendance in-person and/or via Zoom:

- 5957 S. Mooney Blvd., Visalia CA 93277
- 860 E. Brier Dr., San Bernardino, CA 92415
- 102 S. San Joaquin Street, Stockton, CA 95202
- 12860 Crossroads Parkway So., City of Industry, CA 91746
- 955 Overland Court, Suite 100, San Dimas, CA 91773
- 40 Douglas Drive, Martinez, CA 94553
- 747 S. State Street, Ukiah, CA 95842

## PUBLIC SESSION

### 9:00 a.m. – Convene Meeting of the Board of Directors (“Board”) of the CalSAWS Consortium (“CalSAWS”)

Topic	Lead
1. Call Meeting to Order.	Michael Sylvester 2 min
2. Confirmation of Quorum, Welcome new JPA Board Members, and Agenda Review.	Michael Sylvester 3 min
3. Public Comment: Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.  Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.	Michael Sylvester

Topic	Lead
<b>Action Items</b>	
<p>4. Approval of Group Sales Agreement between the CalSAWS Consortium and Westin San Diego Bayview Contract for the CalSAWS Consortium Annual Conference January 24 - 26, 2024, and delegation of authority to the CalSAWS Executive director to sign catering and A/V agreements in an amount not to exceed \$127,000.</p>	<p>Holly Murphy Jennifer Smith Michael Sylvester 5 min</p>
<p>5. Approval of Consent Items</p> <ul style="list-style-type: none"> <li>a. Approval of the Minutes and review of the Action Items from the June 29, 2023, joint meeting of the JPA Member Representatives and JPA Board of Directors.</li> <li>b. Approval of Accenture Change Notice No. 26, which includes a request to add nine (9) premise items and twenty-three (23) county purchases.</li> </ul>	<p>Michael Sylvester 5 min</p>
<b>Informational Items</b>	
<p>6. Wave 4 Go-Live Debrief</p> <ul style="list-style-type: none"> <li>• Cutover Weekend</li> <li>• Production Statistics</li> <li>• Post Implementation Support/Help Desk</li> <li>• County Operations/Call Centers</li> </ul>	<p>Arnold Malvick Lesley Pevny Duncan Gilliam Alberto Banuelos Kelley Curtis Julia Sheehan Clarisa Simon 30 Min</p>
<p>7. Future Wave Readiness</p> <ul style="list-style-type: none"> <li>• Waves 5 and 6 Readiness</li> <li>• Waves 5 and 6 Risk Summary</li> <li>• Risk 293</li> </ul>	<p>Duncan Gilliam Arnold Malvick Lesley Pevny Rachel Frey Lisa Salas 15 min</p>
<p>8. Action Plan for June Production System Outages</p>	<p>Arnold Malvick Jeremy Grecian Don Coffey 10 min</p>
<p>9. Release and Policy Update/Communications</p> <ul style="list-style-type: none"> <li>• 2023 CalWORKs MAP/IRT and CalFresh COLA Update</li> <li>• Continuous Coverage Unwinding Status</li> <li>• CalSAWS Release 23.07</li> <li>• BenefitsCal Roadmap and Release Highlights</li> </ul>	<p>Lisa Salas Yingjia Huang Onur Senman Lynn Bridwell Gretchen Williams 30 min</p>

Topic	Lead
10. BenefitsCal Update <ul style="list-style-type: none"> <li>• ROI Update</li> <li>• Collaboration Model (CM) Update               <ul style="list-style-type: none"> <li>○ CM - Redesign the BenefitsCal announcements</li> <li>○ CM - Redesign the BenefitsCal homepage to create additional points of access for existing and new users</li> </ul> </li> </ul>	Lynn Bridwell Onur Senman Rachel Frey 15 min
11. CalSAWS Stakeholder Engagement Supplemental Reporting Language	John Boule 10 min
12. Contact Center Update <ul style="list-style-type: none"> <li>• Los Angeles County November Implementation Status</li> <li>• Status of eCCP Rollout to former C-IV Counties</li> <li>• Authentication Bot Pilot Status</li> </ul>	Danielle Benoit John Dray 15 min
13. Update on Key QA Activities	Dan Dean 10 min
14. Procurement Updates <ul style="list-style-type: none"> <li>• M&amp;O Procurement</li> <li>• AWS Services Update</li> <li>• BenefitsCal RFP</li> </ul>	Thomas Hartman 10 min
15. Update on Key State IV&V Activities	Apoorva Kandya 10 min
16. Adjourn Meeting	Michael Sylvester

The agenda and supporting documents are available for review during regular business hours at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. All items on the consent agenda will be considered in a single motion unless separate action is requested by a Board Member or member of the public.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 282-3834. The Secretary's office is located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.

