

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number
23.08.03	3-Aug-23	SCR	CA-263338	Batch/Interfaces		WDTIP sent transactions (RP06) determining individuals had timed out at their 48th month on aid with a date of 00/0000 to CalSAWS. These transactions were received by CalSAWS and erroneously triggered the time limit tasks "CalWORKs Recipient: CalWORKs Time Limit Exceeded" with 00/0000 as the date of "the CalWORKs 60-month clock reached 60" in CalSAWS. WDTIP resolved the issue and no additional transactions were created.	This SCR voids the time limit tasks that were erroneously created and are "Assigned" or "In-Process". The affected Tasks originated from the "CalWORKs Recipient: CalWORKs Time Limit Exceeded" Automated Action with the appropriate Task Type as configured by each county on the Automated Action Detail page.	
23.08.03	3-Aug-23	SCR	CA-262348	Bots		Customers previously were able to authenticate into the CalSAWS inbound IVR call flow using voice authentication and touch-tone authentication by using the phone number and SSN or date of Birth.	Customers now can interact with a Welcome Bot and receive push notifications in the CalSAWS inbound IVR call flow. Customers can now authenticate using an authentication bot, voice authentication, and touch-tone authentication by using their phone number and SSN or date of Birth.	
23.08.03	3-Aug-23	SCR	CA-262349	Bots		Customers previously were able to authenticate into the CalSAWS inbound IVR call flow using voice authentication and touch-tone authentication by using the phone number and SSN or date of Birth.	Customers now can interact with a Welcome Bot and receive push notifications in the CalSAWS inbound IVR call flow. Customers can now authenticate using an authentication bot, voice authentication, and touch-tone authentication by using their phone number and SSN or date of Birth.	
23.08.03	3-Aug-23	SCR	CA-262355	Bots		Customers previously were able to authenticate into the CalSAWS inbound IVR call flow using voice authentication and touch-tone authentication by using the phone number and SSN or date of Birth.	Orange County: Customers now can interact with a Welcome Bot and receive push notifications in the CalSAWS inbound IVR call flow. Customers can now authenticate using an authentication bot, voice authentication, and touch-tone authentication by using their phone number and SSN or date of Birth.	
23.08.03	3-Aug-23	SCR	CA-262357	Bots		Customers previously were able to authenticate into the CalSAWS inbound IVR call flow using voice authentication and touch-tone authentication by using the phone number and SSN or date of Birth.	Santa Barbara County: Customers now can interact with a Welcome Bot and receive push notifications in the CalSAWS inbound IVR call flow. Customers can now authenticate using an authentication bot, voice authentication, and touch-tone authentication by using their phone number and SSN or date of Birth.	
23.08.03	3-Aug-23	SCR	CA-262352	Bots		Customers previously were able to authenticate into the CalSAWS inbound IVR call flow using voice authentication and touch-tone authentication by using the phone number and SSN or date of Birth.	Tulare County: Customers now can interact with a Welcome Bot and receive push notifications in the CalSAWS inbound IVR call flow. Customers can now authenticate using an authentication bot, voice authentication, and touch-tone authentication by using their phone number and SSN or date of Birth.	
23.08.03	3-Aug-23	SCR	CA-262356	Bots		Customers previously were able to authenticate into the CalSAWS inbound IVR call flow using voice authentication and touch-tone authentication by using the phone number and SSN or date of Birth.	Ventura County: Customers now can interact with a Welcome Bot and receive push notifications in the CalSAWS inbound IVR call flow. Customers can now authenticate using an authentication bot, voice authentication, and touch-tone authentication by using their phone number and SSN or date of Birth.	
23.08.03	3-Aug-23	SCR	CA-264030	CalHEERS	Medi-Cal/MSP/CMSP	The "MEDS Restorations for County Reference Only" and "MEDS Restoration Exceptions for County Review" lists that are posted monthly for counties, did not have Renewal Due Month columns.	The "MEDS Restorations for County Reference Only" and "MEDS Restoration Exceptions for County Review" lists that are posted monthly for counties now have Renewal Due Month columns.	
23.08.03	3-Aug-23	SCR	CA-243008	Eligibility	AAP	CalSAWS was using the CNI rates of FY 2022-23 for AAP Program effective from July 1, 2022.	The new CNI rate increase for the FY 2023-24 will be implemented in CalSAWS for AAP Program effective July 1, 2023.	
23.08.03	3-Aug-23	SCR	CA-243006	Eligibility	Foster Care, Kin-GAP	CalSAWS was using the CNI rates of FY 2022-23 that were effective from July 1, 2022.	The new CNI rate increase for the FY 2023-24 will be implemented in CalSAWS effective July 1, 2023.	
23.08.03	3-Aug-23	SCR	CA-265427	Fiscal	General Relief	Sonoma County had opted into the GA/GR Recovery Account Auto-Termination batch job.	Sonoma County has opted out of the GA/GR Recovery Account Auto-Termination batch job.	
23.08.03	3-Aug-23	SCR	CA-264935	Fiscal	AAP, CalLearn, CalWORKs, Child Care, Diversion, Foster Care, GA-Managed, Homeless Perm, Homeless Temp, Immediate Need, Kin-GAP, RCA/RMA, Welfare-to-Work/Gain	With regards to Riverside County, the Nightly Paid Warrant Batch was turned off.	With regards to Riverside County, Nightly Paid Warrant Batch is turned on.	
23.08.03	3-Aug-23	SCR	CA-264036	Online	Child Care	The Eligibility Detail page calculates a value amount for the Income Ceiling and which can be used to determine Child Care eligibility based on fiscal year 2022-2023 rates.	The Eligibility Detail page calculates a value amount for the Income Ceiling and which can be used to determine Child Care eligibility based on fiscal year 2023-2024 rates.	
23.08.03	3-Aug-23	Defect	CA-265428	Analytics	N/A	Analytics delta ingestion was not capturing all records for 3 historical tables.	Analytics delta ingestion is now capturing all records for 3 historical tables.	

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23.08.03	3-Aug-23	Defect	CA-263870	Batch/Interfaces		Tasks were created when daily threshold was 0 or blank and tasks were not created when unable to find available date/time slot for an appointment.	Tasks are not created when daily threshold was 0 or blank and tasks are created when unable to find available date/time slot for an appointment.	PRB0046599
23.08.03	3-Aug-23	Defect	CA-245586	Imaging		Documents that were not deleted in the "Experience Client" sometimes resulted in a 0-page document that was not picked up by the nightly empty folder sweep.	The empty folder sweep has been updated to consider 0 page documents as folders with no documents. Logic is being updated to ensure that 0 page (shell) documents are not left behind when deleting all pages.	PRB0042306
23.08.03	3-Aug-23	Defect	CA-264442	Reports		Analytics RDS archival was not able to handle auto increments being reset to 1. GR 237 carry forward data was moving every 60 days resulting in line count to be zero.	Analytics RDS archival will always keep latest record in source to prevent a reset of auto increment back to 1. State Reports transfer interval changed from 60 to 185 days and non-state 60 to 90 days.	
23.08.03	3-Aug-23	Defect	CA-259651	Reports		Totals in Integrated Payroll detail claiming report and integrated payroll summary report are not reconciling for county 15.	Totals in Integrated Payroll detail claiming report and integrated payroll summary report are now reconciling for county 15.	PRB0045822