

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number
23.08.15	15-Aug-23	SCR	CA-249267	Contact Center	N/A	Butte county did not have access to the Enhanced Call Control Panel (eCCP).	Butte county now has access to the Enhanced Call Control Panel (eCCP) and all functionality that comes with it.	