

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number
23.08.17	17-Aug-23	SCR	CA-264682	Batch/Interfaces		The Medi-Cal Auto-Rescission sweep job (PB00E155) identifies programs for auto-rescind when the following is true: a. At least one MC Person's status is Discontinued for "Failure to Complete RE" effective the first of the month following MC RE Due Date, b. At least one MC RE Packet with a Due Date in the current month* has 'Received Date' between 10-day and the end of the current month and the status is 'Received', 'Incomplete', 'N/A' or 'Reviewed – Ready to Run EDBC'. c. The MC RE Due Date is the end of the current month.	The Medi-Cal Auto-Rescission sweep job (PB00E155) identifies programs for auto-rescind when the following is true: a. At least one MC Person's status is Discontinued for "Failure to Complete RE" effective the first of the month following MC RE Due Date, b. At least one MC RE Packet with a Due Date in the current month* has 'Received Date' on or before the last day of the current month and the status is 'Received', 'Incomplete', 'N/A' or 'Reviewed – Ready to Run EDBC'. c. The MC RE Due Date is the end of the current month.	
23.08.17	17-Aug-23	SCR	CA-262358	Bots		Customers previously were able to authenticate into the CalSAWS inbound IVR call flow using voice authentication and touch-tone authentication by using the phone number and SSN or date of Birth.	Butte County: Customers now can interact with a Welcome Bot and receive push notifications in the CalSAWS inbound IVR call flow. Customers can now authenticate using an authentication bot, voice authentication, and touch-tone authentication by using their phone number and SSN or date of Birth.	
23.08.17	17-Aug-23	SCR	CA-262368	Bots		Customers previously were able to authenticate into the CalSAWS inbound IVR call flow using voice authentication and touch-tone authentication by using the phone number and SSN or date of Birth.	Marin County: Customers now can interact with a Welcome Bot and receive push notifications in the CalSAWS inbound IVR call flow. Customers can now authenticate using an authentication bot, voice authentication, and touch-tone authentication by using their phone number and SSN or date of Birth.	
23.08.17	17-Aug-23	SCR	CA-262378	Bots		Customers previously were able to authenticate into the CalSAWS inbound IVR call flow using voice authentication and touch-tone authentication by using the phone number and SSN or date of Birth.	San Diego County: Customers now can interact with a Welcome Bot and receive push notifications in the CalSAWS inbound IVR call flow. Customers can now authenticate using an authentication bot, voice authentication, and touch-tone authentication by using their phone number and SSN or date of Birth.	
23.08.17	17-Aug-23	SCR	CA-262380	Bots		Customers previously were able to authenticate into the CalSAWS inbound IVR call flow using voice authentication and touch-tone authentication by using the phone number and SSN or date of Birth.	San Mateo County: Customers now can interact with a Welcome Bot and receive push notifications in the CalSAWS inbound IVR call flow. Customers can now authenticate using an authentication bot, voice authentication, and touch-tone authentication by using their phone number and SSN or date of Birth.	
23.08.17	17-Aug-23	SCR	CA-262379	Bots		Customers previously were able to authenticate into the CalSAWS inbound IVR call flow using voice authentication and touch-tone authentication by using the phone number and SSN or date of Birth.	Santa Cruz County: Customers now can interact with a Welcome Bot and receive push notifications in the CalSAWS inbound IVR call flow. Customers can now authenticate using an authentication bot, voice authentication, and touch-tone authentication by using their phone number and SSN or date of Birth.	

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23.08.17	17-Aug-23	SCR	CA-262377	Bots		Customers previously were able to authenticate into the CalSAWS inbound IVR call flow using voice authentication and touch-tone authentication by using the phone number and SSN or date of Birth.	Salano County: Customers now can interact with a Welcome Bot and receive push notifications in the CalSAWS inbound IVR call flow. Customers can now authenticate using an authentication bot, voice authentication, and touch-tone authentication by using their phone number and SSN or date of Birth.	
23.08.17	17-Aug-23	SCR	CA-264555	CalHEERS	Medi-Cal/MSP/CMSP	In the Auto-Discontinuance batch, MAGI cases are skipped from Negative Action EDR when there is an individual with Soft Pause. When the Renewal DER has any individual MAGI EL/CE with Soft Pause, Batch MAGI skips for Soft Pause and the worker will have to manually discontinue the program for Failure to Complete Redetermination. For any batch EDBC, the switch is turned on to not skip previously overridden cases when the only Override was to put a person into Aid Code '38'.	An exception has been added to the existing Batch MAGI Skip logic for 'Soft Pause' to no longer skip when an individual has MAGI EL/CE with Soft Pause, and a negative action of 'RD' applied. An exception has been added to Batch EDBC Skip logic for 'Soft Pause' to no longer skip when Batch EDBC is being run for Auto-Rescind. The switch for the EDBC Skip logic related to Aid Code 38 which allows processing negative action in batch EDBC (PB00E121) or (PB00E182) for cases that have an individual overridden into Aid Code 38 has been turned off as cases that have EDBC ran after an overridden EDBC will not generate a Notice of Action (NOA).	
23.08.17	17-Aug-23	SCR	CA-264714	CalHEERS	Medi-Cal/MSP/CMSP	Individuals in TMC Aid Code 39/3T are not included in automated Renewal processing or MC RE Packet logic.	Provide a list of individuals in TMC aid code 39/3T with RE Due Date for the counties to review and prioritize for the Continuous Coverage Unwinding (CCU).	
23.08.17	17-Aug-23	SCR	CA-262582	CalHEERS	Medi-Cal/MSP/CMSP	For CalWIN counties in Migration Waves 1, 2, 3, and 4 (Twelve Counties) did not have the Spousal Income and Expense records properly updated in CalSAWS at conversion. If this record is not in CalSAWS when the Eligibility Determination Request (EDR) is sent to CalHEERS, a validation message will be given for the request.	The twelve (12) CalWIN counties in Wave 1, 2, 3, and 4 have the Spousal Income and Expense records properly updated by a data change in CalSAWS. This change will allow the EDR to be accepted at CalHEERS appropriately, to be able to run eligibility. A journal entry will be entered for each person who had a Spousal Income or Expense record updated in the case from this one time data change.	
23.08.17	17-Aug-23	SCR	CA-243002	Eligibility	CalFresh, CalWORKs	The system had the Federal Fiscal Year (FFY) 2023 figures for the following: 'CalFresh Standard Utility Allowance', 'CalFresh Limited Utility Allowance', 'CalFresh Telephone Utility Allowance', 'CalFresh Maximum Allotment', 'CalFresh Minimum Allotment', 'CalFresh Standard Deduction', 'CalFresh Maximum Shelter Deduction', 'CalFresh Net Monthly Income Level', 'CalFresh Gross Monthly Income Level', 'CalFresh Aged Property Limit', 'CalFresh Non-Aged Property Limit', 'CalFresh Homeless Shelter Deduction', '165% FPL', and '200% FPL'. The CalWORKs (CW) Maximum Aid Payments (MAP) levels in the System were based on ACL 22-60 effective 10/1/2022. The CW Income Reporting Threshold (IRT) Tier 1 and Tier 2 levels were at the 2022/2023 amounts.	CalSAWS is now updated with the new CalFresh (CF) Cost of Living Adjustment (COLA) values for Federal Fiscal Year (FFY) 2024 and the new CalWORKs (CW) IRT values for 2023-2024 year effective October 1st 2023. The new Maximum Aid Payment (MAP) values have been updated effective October 1st 2023. NOA logic has been changed to generate the CF COLA NOA and CW COLA NOA for 10/2023 COLA.	
23.08.17	17-Aug-23	SCR	CA-266137	Fiscal	AAP, CalLearn, CalWORKs, CAPI, Child Care, Diversion, Foster Care, General Relief, Homeless Perm, Homeless Temp, Immediate Need, Kin-GAP, RCA/RMA, Welfare-to-Work/Gain	US Bank Positive Pay file: (1) Did not send middle initials for Payee or Secondary Payee lines. (2) Sent Secondary Payee information for all Beneficiary/Reference names, (3) Did not include the word 'FOR' in front of Secondary Payee name.	US Bank Positive Pay file: (1) Will send middle initials for Payee or Secondary Payee lines. For San Mateo US Bank Positive Pay file; (2) Will sent Secondary Payee information only for Beneficiary/Reference names on Child Care program, (3) Will include the word 'FOR' in front of Secondary Payee name for Child Care program.	
23.08.17	17-Aug-23	Defect	CA-266092	Conversion		Customer activities restored by CA-259115 and CA-260716 linked some activities to an employment record while the activity type indicated that it should be linked to a service activity instead.	Customer activities restored by CA-259115 and CA-260716 now link to a service activity when appropriate for the activity type.	PRB0047013
23.08.17	17-Aug-23	Defect	CA-265274	Fiscal		WINS benefits are not being issued due to a conversion data issue.	WINS benefits are issued.	PRB0046851
23.08.17	17-Aug-23	Defect	CA-265401	Online		The Classification Titles for Sacramento County were missing multiple classifications and also had extra classifications that were not CA-259256 design.	The Classification Titles for Sacramento County will only include the 121 classification titles provided in CA-259256	
23.08.17	17-Aug-23	Defect	CA-265451	Reports		CA 237 CW, CA 253, CA 255, and CA 237 CW Line 8 Backup requiring regeneration.	CA 237 CW, CA 253, CA 255, and CA 237 CW Line 8 Backup regenerated from June 2022 to July 2023 for all counties corresponding to each Wave.	PRB0046881

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23.08.17	17-Aug-23	Defect	CA-259648	Reports	N/A	The Batch MAGI Skipped Report is running for current month.	The Batch MAGI Skipped Report now runs for next month.	