

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number
23.09	24-Sep-23	SCR	CA-259846	Batch/Interfaces	Foster Care, Kin-GAP	Automated case assignment logic for LA County DCFS assigns applications for Foster Care, Kin-GAP, and AAP to the same worker assigned to a sibling's case. The assignment logic does not include an LA county only worker search, so applications may be assigned to workers in other counties who may have a sibling case.	In-county assignment logic has been added, applications are assigned to workers with sibling cases only within LA county. All other assignment logic remains unchanged.	
23.09	24-Sep-23	SCR	CA-260725	Batch/Interfaces	Medi-Cal/MSP/CMSF	Currently text message campaigns are NOT sent regarding automatic renewal of Medi-Cal benefits for the customer[s].	Now text message campaigns are sent regarding automatic renewal of Medi-Cal benefits for the customer[s].	
23.09	24-Sep-23	SCR	CA-255674	Batch/Interfaces	RCA/RMA	The RCA discontinuance batch sweep (PB00E128) identified individuals who have reached their 12-month period by using the Begin Date on the Citizenship Detail page.	The RCA discontinuance batch sweep has been updated to use the Program Detail Begin Date to calculate if the 12-month period has been reached.	
23.09	24-Sep-23	SCR	CA-226701	Batch/Interfaces	CalFresh, CalWORKS	When the Customer Reporting status is updated to Incomplete status, the user had to select the incomplete reason. Among the incomplete reasons that the user could select were: "Dated Before Last Day of SAR Report Month" and "Dated Before Last Day of Report Month". There was an RE Appointment scheduling batch job (PB00C707) for regular telephone interviews only. There was an Outbound IVR campaign for Appointment Reminder and Missing Document. The Missing Document campaign checked for missing SARs only. The results of these IVR calls were processed by an Inbound IVR Call Results Reader (PB00X303), where a call log and journal entry were generated.	The Customer Reporting Detail and Customer Reporting Detail - Override page have been updated to no longer display the "Dated Before Last Day of SAR Report Month" and "Dated Before Last Day of Report Month" from the PE - Incomplete Reasons block when the report status is set to Incomplete. A new batch job has been created to schedule Flexible block CW/CF RE appointments for Migration Counties who opt-in. The verbiage for journals and call logs generated for IVR phone messages sent to customers about missing SARs have been updated.	
23.09	24-Sep-23	SCR	CA-245440	CalHEERS	Medi-Cal/MSP/CMSF	Accelerated Enrollment Eligibility was only available for applicants who applied on the CalHEERS portal, but not available for Medi-Cal applications that were originated in SAWS.	Accelerated Enrollment Eligibility is available to all applicants regardless of access channel (SAWS or CalHEERS) and is determined through the CalHEERS system. Individuals who return on the DER with an Eligibility status of "Conditionally Eligible" and old code 8E for Accelerated Enrollment from CalHEERS are considered "Pending" in the system. The Accelerated Enrollment aid code is a temporary aid code and eligibility needs to be finalized by the County Eligibility worker for a full MAGI Medi-Cal Determination. Batch EDBC will skip the Medi-Cal program where any individual has Accelerated Enrollment "8E" aid code on the DER.	
23.09	24-Sep-23	SCR	CA-260612	CalHEERS	Medi-Cal/MSP/CMSF	CalSAWS Code Tables do not reference "Medicare Savings Program" or "MSP" instead of "Medicare Premium Payment Program" or "MPPP".	CalSAWS Code Tables reference "Medicare Savings Program" or "MSP" instead of "Medicare Premium Payment Program" or "MPPP" to make it consistent with current DMCS and state guidelines.	
23.09	24-Sep-23	SCR	CA-207940	CalHEERS	Medi-Cal/MSP/CMSF	CalSAWS does not have an automated process to send re-evaluation Eligibility Determination Requests [EDR] to CalHEERS at the end of the calendar year for individuals that are eligible to MAGI Medi-Cal due to the "Bounce Back Rule" to have their eligibility re-determined.	Two new Bounce Back Rule batches have been created to automate the re-evaluation of individuals who are eligible to MAGI Medi-Cal due to the "Bounce Back Rule." A batch sends the re-evaluation Eligibility Determination Requests [EDR] to CalHEERS at the end of the calendar year for individuals that are eligible to MAGI Medi-Cal due to the "Bounce Back Rule" to have their eligibility re-determined.	
23.09	24-Sep-23	SCR	CA-251562	CalHEERS	Medi-Cal/MSP/CMSF	CalSAWS grants restricted scope Medi-Cal for all eligible individuals aged 26 - 49, inclusive, if they do not have satisfactory citizenship or immigration status if they meet all other eligibility criteria.	Per ACWDL 23-08, effective 01/01/2024, all eligible individuals ages 26-49, inclusive, are eligible to full scope Medi-Cal regardless of their citizenship or immigration status if they meet all other eligibility criteria. Medi-Cal EDBC rules are updated to grant full scope Non-MAGI Medi-Cal to eligible individuals ages 26-49, inclusive, regardless of citizenship or immigration status. Note: With CalHEERS Change Request 210202, CalHEERS will update their eligibility rules to grant full scope MAGI Medi-Cal to eligible individuals ages 26-49, inclusive, regardless of citizenship or immigration status.	
23.09	24-Sep-23	SCR	CA-244942	CalHEERS	Medi-Cal/MSP/CMSF	When a Non-MAGI Medi-Cal beneficiary has a Living Arrangement of "Incarcerated", and a "Permanently Out of the Home" household status, the System will discontinue/deny the Non-MAGI Medi-Cal individual for reason of "Out of the Home - Incarceration".	The Non-MAGI Medi-Cal EDBC Rules now allow an incarcerated individual with a Living Arrangement record of "Incarcerated" to be considered "In the Home" for Medi-Cal budgeting and remain an Active MEM, if otherwise eligible. This exception only applies to Medi-Cal and all other EDBC programs will treat the individual as "Permanently Out of the Home".	PR80043016
23.09	24-Sep-23	SCR	CA-261327	Client Correspondence	Medi-Cal/MSP/CMSF	Medi-Cal Managed Care Health plan (MMCHP) verbiage generated on several MC Change NOAs. Per MEDLI 121-30 MMCHP was not applicable for all MC aid codes after January 1st, 2023.	The following NOA reasons no longer generate the MMCHP message: MC_CH_INCR_NONEXEMPT_INCOME_M750 MC_CH_DECR_NONEXEMPT_INCOME_M751 MC_CH_HH_INCR_SOC_CHNG_M754 MC_CH_SOC_SEC_BENFI_INCR_SOC_CHANGED_M761 MC_CH_HH_DECR_SOC_CHNG_M764 MC_CH_HH_DECR_SOC_CHNG_LTC_M765 MC_CH_SOC_CHANGE_M764 MC_CH_SOC_CHNG_SS_RCWNG_M767 MC_CH_SOC_CHNG_PERS_TURNED_21_M769 MC_CH_SOC_CHNG_PERS_LEFT_STATE_M770	
23.09	24-Sep-23	SCR	CA-260358	Client Correspondence	CalFresh	The CF 377.7B uses the (4/18) version, the CF 377.7B1 uses the (10/17) version, the CF 377.702 uses the (10/17) version, the CF 377.703 uses the (10/17) version, the CalFresh Inadvertent Household Error packet uses the CF 377.7B (4/18) version, the CalFresh Administrative Error packet uses the CF 377.7D3 (10/17) version.	The forms and packets will now use the (6/22) versions.	
23.09	24-Sep-23	SCR	CA-246603	Client Correspondence	CalFresh, CalWORKS	The system currently generated the GEN 102 (09/20) Appointment Letter. Migration Counties utilized the GEN 102 Appointment Letter for their RE Packets for CalWORKS and CalWORKS/CalFresh combo packets (CalFresh only packets use the CF 29 Appointment Letter). Los Angeles (LA) County used the CF 29 series of appointment letters for its packets, with different variations of the letter depending upon available customer information. LA County auto-scheduled its appointments with batch jobs PB19C702 and PB19C709 in 15-minute increments with a fixed phone interview. The RE Packets were triggered for the following appointment category and sub-type combinations: Re-Evaluation CW/CF Interview, RE Interview, Telephone CW/CF RE Interview, Telephonic Interview or General Appointment (Telephone Interview Recertification), the CF 386 Notice of Missed Interview (NOMI), was triggered if a customer missed an appointment, and the appointment had any of the following category and sub-type combinations: Intake Interview, General Appointment (Telephone Interview Intake), Re-Evaluation CW/CF Interview, Telephone CW/CF Interview, General Appointment (Telephone Interview Recertification), or General Appointment (Re-Affirmation Non-group)	The following Online changes have been made: [1] A "Flexible Block Appointment" checkbox has been added that dynamically reveals a "Phone Number" field, a "Extension" field, a "Trillate Call" dropdown field, and a "Flexible End Time" dropdown field to the Customer Appointment Detail and Select Intake Appointment pages. The Office Schedule logic has been updated to use the "Flexible End Time" instead of "Duration" when checked as "Flexible Block Appointment". [2] A "Flexible" dropdown field has been added to the Customer Schedule Search and the Customer Appointment Search pages in the search function. [3] A column to display "Block Appl." time frames has been added for the Customer Schedule Search, Customer Appointment Search, Appointment List, and Daily Schedule. The GEN 102 has been updated to the Latest State Version in English, Spanish, and Freshfold languages. The CF, CW, and CW/CF RE Packets have been updated with the GEN 102 Appointment Letter. The LA County CW/MC and CW/CF/MC Packets have been updated to use the new GEN 102. The LA County Appointment Batch has been updated to schedule Flexible Phone Appointments. The NOMI Letter logic has been updated to remove the "General Appointment - Re-Affirmation Non-group" and add the "RE Interview" appointment type to its generation conditions.	
23.09	24-Sep-23	SCR	CA-233168	Eligibility	AAP, CalFresh, CalWORKS, GA - Managed, General Relief, Kin-GAP, Medi-Cal/MSP/CMSF, RCA/RMA	CalSAWS did not have income type options available to use for "Guaranteed Income".	Guaranteed Income" type options are now available in CalSAWS.	
23.09	24-Sep-23	SCR	CA-208537	Eligibility	CAP	Currently County staff manually calculate the countable income to determine whether in-kind support and maintenance (ISM) is applicable using the SOC 453 form and enter the countable ISM as unearned income for the CAP applicant/recipient into CalSAWS.	CalSAWS has been automated to calculate the participants CAP grant when an ISM income is determined. The Income Detail page has been updated to capture the participants ISM information. In-kind Support and Maintenance (ISM) has been added to the income type drop down.	
23.09	24-Sep-23	SCR	CA-228466	Fiscal	CalFresh	System did not compromise any Recovery Account balance due to Responsible Party being Elderly or Disabled.	System will compromise 50% of a newly activated Recovery Account balance if there is more than one Responsible Party, and only one Responsible Party is Elderly or Disabled. System will compromise 100% of a newly activated Recovery Account balance if all Responsible Parties are Elderly or Disabled.	
23.09	24-Sep-23	SCR	CA-256230	Online	N/A	"My Reports" section displayed on the CalSAWS homepage.	"My Reports" section no longer displays on the CalSAWS homepage	

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23.09	24-Sep-23	SCR	CA-237256	Online		A validation message was being displayed and users were unable to update the WTW, REP, CFEI, GA/GR ES, or GROW program status to 'Deregistered' when a payment request had not been in the 'Disapproved' or 'Issuance Created' status for an individual.	User can now update a the WTW, REP, CFEI, GA/GR ES, or GROW program to 'Deregistered' when there is a payment request in following statuses: 'Awaiting Approval', 'In Progress', 'Approved', 'Pending'.	PR80041614
23.09	24-Sep-23	SCR	CA-258922	Online	Child Care	Child Care Payment Calculation Detail page and Levy Detail page do not include options for union dues or contributions.	Child Care Payment Calculation Detail page includes 'Sub-total for 1099', 'Deduction for Union Dues', 'Deduction for Contributions' fields. Levy Detail page includes Reason for Levy options: Union Dues' and 'Contributions'.	
23.09	24-Sep-23	SCR	CA-246136	Online	Other	Referrals are recorded in the Referral Detail page and users create and send the referral manually to external agencies and service providers.	Referral Detail page contains Referral Section for information on who the external agency/provider referral is for, a Referral ID, program information if the referral is program specific, and the worker information who is responsible for the referral. This page also indicates if a resource accepts a referral and what email type it uses. Select Provider/Agency page allows user to select a providing or Update Task Management Sibling assignment logic to evaluate Position Task Category configurations when determining a sibling task worker.	
23.09	24-Sep-23	SCR	CA-259640	Online	N/A	Task Management Sibling Assignment logic determines assignment without evaluating Position configurations of the receiving worker.		
23.09	24-Sep-23	SCR	CA-253708	Online	N/A	The CoSAWS Task pop-up pages allow for the management of tasks including the My Tasks, Task Search and My Banks pages. The CoSAWS Worklist pages include several features that are currently not available in the Task pop-up pages.	The CoSAWS Task pop-up pages will be updated to align with the task features available on the Worklist pages. The Task pop-up: Task Search page will be updated to include additional search fields, display result columns based on different view modes of the page, and allow for multi-complete functionality. The Task pop-up: My Tasks page will be updated to include additional search fields, display result columns based on different view modes of the page and allow for multi-complete functionality. The Get Next processing will be updated to evaluate additional selectable attributes.	PR80045269
23.09	24-Sep-23	SCR	CA-258639	Online	N/A	The Intake Task type is currently functioning as a 'System' type of task and viewable only. Users cannot edit the Intake Task type.	The Intake Task type will be partially editable, and the following fields will be configurable: Category, Priority, Expire, Expiration Period, Expiration type, and the Newly Assigned Indicator. Additionally, the Sub-Type information, Action Step information, and Resulting Task information panels will be available for configuration.	
23.09	24-Sep-23	SCR	CA-254554	Online	N/A	When user's log into the CoSAWS system, the system logs in the user to their "home" county. County 90 & 92 users (Project users & Regional Contact Center users with access to multiple counties) may change the log in session to another county using the dropdown on the home page. Previously, users were able to create a Special Investigation record for a case outside of their home / logged in county.	Users can only create a Special Investigation record for their home/logged in county.	PR80045141
23.09	24-Sep-23	SCR	CA-252997	Reports	CalWORKS	The TEMP 2220 was previously only available for LA County.	The TEMP 2220 will be available for all counties.	PR80044784
23.09	24-Sep-23	SCR	CA-248015	Reports	CAPI	The system does not provide a SOC 808 (Multicounty) report for counties that administer the CAPI program for other counties.	The system provide a SOC 808 (Multicounty) report for counties that administer the CAPI program for other counties.	PR80046779
23.09	24-Sep-23	SCR	CA-265267	Training		The Online Help Forms Overview was not updated for the correspondence changes implemented with 23.09.	The Online Help Forms Overview has been updated for correspondence changes implemented with 23.09.	
23.09	24-Sep-23	SCR	CA-265266	Training		The Online Help Reports Overview was not updated for reports changes implemented with the 23.09 release.	The Online Help Reports Overview has been updated for the reports changes implemented with the 23.09 release.	
23.09	24-Sep-23	SCR	CA-264384	Training		The Manual NOA section of the EDBC - Manual EDBC and Clarifications job aid referred to JA 057 Template Repository. The following job aids included references to other job aid names that included job aid numbers: Manual ICT section of the Inter-County Transfers - Manual, Manual EDBC section of the Recovery Accounts - Excess Recoupments/Offsets, Purpose and Non-MAGI section of the Medi-Cal - Insurance Affordability Programs (IAP), Link on eICT Request to a Case section of the Inter-County Transfers - Electronic - Sending County and How to Un-Link an eICT from the Wrong Case section of the ICT - Electronic Receiving County.	The Manual NOA section of the EDBC - Manual EDBC and Clarifications job aid has been updated to refer to the Forms and NOAs job aid. The following job aids includes references to other job aid names that do not include job aid numbers: Inter-County Transfers - Manual, Recovery Accounts - Excess Recoupments/Offsets, Medi-Cal - Insurance Affordability Programs (IAP), Inter-County Transfers - Electronic - Sending County and ICT - Electronic Receiving County.	
23.09	24-Sep-23	SCR	CA-264082	Training		The following Online Help pages are missing in the Table of Contents: 1. Case Link Request Search 2. Case Link Select Person Summary 3. e-Messages Detail 4. MAGI Case Search 5. MAGI Search Response Case Detail 6. MAGI Search Response Person Detail 7. Work Order List 8. Work Order Detail 9. CalFresh Recertification Detail 10. Authorized Representative Detail	The missing Online Help pages have been created and added to the "Case Info" book in the Online Help Table of Contents.	
23.09	24-Sep-23	SCR	CA-264078	Training		SCR CA-231834 updated the Need Detail and Foster Care Resource Detail pages.	The Need Detail and Foster Care Resource Detail Online Help pages have been updated.	
23.09	24-Sep-23	SCR	CA-263657	Training		Job Aid Self-Service Portal (SSP)-Customer Privacy did not include suggestions for when to add a record.	Job Aid Self-Service Portal (SSP)-Customer Privacy includes suggestions for when to add a record.	
23.09	24-Sep-23	SCR	CA-263093	Training		SCR CA-253349 updated the Bank Detail page and created the Get Next Priority Detail page to allow Counties to set the Get Next priorities for task.	The Get Next Priority Detail Online Help page has been created. The Bank Detail page has been updated for SCR CA-253349.	

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23.09	24-Sep-23	SCR	CA-252980	Training		The Job Aid Imaging Workflow Queues and Exceptions included steps for locating documents in a workflow queue that had a generic stamp that said, "This document is currently in Records Correction" or "This document is in RC hold".	The Job Aid Imaging Workflow Queues and Exceptions has been updated with instructions for locating documents in a workflow queue based on SCR CA-231814 that updated the RC/Records Correction stamps on documents in Records Correction to clearly indicate which queue the document is in.	
23.09	24-Sep-23	Defect	CA-264342	Analytics		Average Total Time should populate correct.	Average Total Time is now populating correctly by taking the difference between MAXIMUM of STAT_DATE and MINIMUM of STAT_DATE columns. There is no previous defect logged/introduced for this report.	
23.09	24-Sep-23	Defect	CA-262697	CalHEERS		A person would not always fail Postpartum for allowable closure reasons.	A person always fails Postpartum for allowable closure reasons.	PR80046388
23.09	24-Sep-23	Defect	CA-264791	Client Correspondence	CalFresh	CF 377.1A CalFresh NOA - CF - DE - RE Denial- for reason of 'interview was not completed' is triggering when the CF RE packet is in 'Sent' status.	CF 377.1A CalFresh NOA - CF - DE - RE Denial- for reason of 'interview was not completed' will not trigger when the CF RE packet is in 'Sent' status.	
23.09	24-Sep-23	Defect	CA-265240	Client Correspondence		MC 176 TMC 3rd report was not sent by the job PB00R549	MC 176 TMC 3rd report is now sending by the job PB00R549	
23.09	24-Sep-23	Defect	CA-261690	Online		After a password reset from the Security Assignment page, a user could experience an issue where they would successfully access the system upon the 1st login, but receive an error during subsequent logins.	After a password reset from the Security Assignment page, a the user will be able to log in normally on subsequent occasions.	
23.09	24-Sep-23	Defect	CA-265593	Online		With regards to the referral detail page (in create mode), an extra column was created after selecting the resource.	No extra column has been created.	
23.09	24-Sep-23	Defect	CA-257614	Online		Call Log pop up windows would sometimes open endlessly when answering a call using CCP.	Call Log Pop Ups open once per call.	PR80045407.1
23.09	24-Sep-23	Defect	CA-264741	Online		Either log or rethrow exception is thrown	No log exception will be thrown	
23.09	24-Sep-23	Defect	CA-266816	Online		In Journal Detail, upon clicking on Expand, it expand the page but the label of the button does not change to Collapse. When we click the Expand button in the expanded journal window, it collapses the window as expected but the label of the button changes to Collapse. After clicking on Expand button twice (to expand and collapse) the label changes to Collapse for all the journal entries	1. In Journal Detail, after clicking on Expand button the first time, the label changes to Collapse. 2. In Journal Detail, after clicking on Print then Expand button the first time, the label changes to Collapse.	PR80047131
23.09	24-Sep-23	Defect	CA-263500	Online		On the Transferred Property/Income Detail page, for "GA/GR Automated Solution program", a Property Category Field is not displaying on the Transferred Property/Income Detail page.	When "GA/GR Automated Solution program" is selected with a "Property" type, users are able to enter data in the "property category" field.	
23.09	24-Sep-23	Defect	CA-264186	Online		Previously the kiosk had an error where statuses were not being inserted in the correct order, which would make entries not appear on the Reception Log List page	The kiosk inserts entries correctly to display records on the Reception Log List page.	PR80046659

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23.09	24-Sep-23	Defect	CA-265541	Online		The Assessment Category & Assessment Type values were not displayed on Customer Activity Detail and Assessment Result pages.	After the fix, the Assessment Category & Assessment Type values are being displayed on Customer Activity Detail and Assessment Result pages.	PR80046899
23.09	24-Sep-23	Defect	CA-266827	Online		Task Upload functionality did not evaluate if the program has a program detail record and may process Tasks for "temporary" programs.	Task Upload functionality evaluates if the program has a program detail record to avoid processing Tasks for "temporary" programs.	
23.09	24-Sep-23	Defect	CA-264136	Online		The status remained at Assigned even after the worker has updated the status to Closed.	The status is updated correctly when the worker has updated the status to Closed.	PR80046645
23.09	24-Sep-23	Defect	CA-264704	Online		The Customer Reporting Page mapping shows the 'Submit Month' as EFF_DATE instead of the correct column name EFF_MONTH.	The Customer Reporting Detail page and the Customer Reporting List page show the 'Submit Month' as EFF_MONTH.	PR80046742
23.09	24-Sep-23	Defect	CA-259167	Online		When navigating to school attendance list page, if the school name is missing, an error occurs.	User is now able to navigate to school attendance list page when there is no school name.	PR80045738
23.09	24-Sep-23	Defect	CA-265657	Online		When searching for records on the Application Registration Search and Resource pages, search parameters from previous searches were being used and not updated based when the user would change the Search By or Category/Type options.	The Application Registration Search and Resource Search pages correctly display results based on what is selected.	
23.09	24-Sep-23	Defect	CA-265377	Reports		Auxiliary Issuance Daily Report was showing duplicates in the expungement sheet.	Auxiliary Issuance Daily Report was showing correct data.	PR80046867
23.09	24-Sep-23	Defect	CA-265952	Reports		Expedited Services Calfresh Management report shows the information for the entire county and not just for the office that the user is requesting. User puts down parameters for office 09 for the dates of 7/1/23 to 7/27/23 but instead the report shows information for all of San Bernardino.	Report is showing appropriate data for the filters applied as expected.	PR80046981
23.09	24-Sep-23	Defect	CA-266097	Reports		The Medi-Cal Caseload Line 13 Backup Report was not populating data.	The Medi-Cal Caseload Line 13 Backup Report is populating data and reconciling with the Medi-Cal Caseload Report.	PR80047015
23.09	24-Sep-23	Defect	CA-265793	Reports		The Summary Tab and the Details tabs data do not match. Expectation was for data to be same on both tabs. The total on the summary page is 531,611 and the total on the detail page is 10,787.	Code changes have been implemented to add COUNTY_CODE field to do the partitioning of data based on county as well along with other columns to get the correct and required aggregated data in the Summary sheet and therefore to fix the reconciliation issue between Summary and Details Sheets. Additional cosmetic issues were identified as part of Regression Testing and have been fixed as part of this defect.	PR80046955
23.09	24-Sep-23	Defect	CA-265583	Reports		The counts for the RE Date Report for the month of September 2023 were incorrect and lower than expected.	The counts for the RE Date Report for the month of September 2023 are correct.	PR80046906
23.09	24-Sep-23	Defect	CA-266645	Reports		The current month data range was displaying when selecting the last month date range option on the Task Status date in the Real Time Task Management dashboard.	The last month data range displays when selecting the last month date range option on the Task Status date in the Real Time Task Management dashboard.	PR80047107

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23.09	24-Sep-23	Defect	CA-265269	Reports		Meds Alerts dashboard was not showing data for some counties such as Orange.	Code changes implemented to replace inner join with left join in TASK_ATTR and TASK tables to fetch the data for all the required counties. To report the information for the primary applicants instead of all applicants, we have added code logic for pgn_admin table. Additionally, the dashboard is updated for the summary sheet to fetch the distinct counts of MEDS ALERTS. However, the Detail sheets (Case lists) will still display all the MEDS ALERTS information at case level as earlier.	PR80046842
23.09	24-Sep-23	Defect	CA-264951	Reports		The data for the Assigned to Worker Active "Referred to an Activity in the Previous Month" and "Activities Completed/Closed in the Previous Month" is inaccurate and is missing Jun-23.	Code changes implemented to add last_day function to PROMPT_MONTH filter and data is now populated for "Referred to an Activity in the Previous Month" and "Activities Completed/Closed in the Previous Month" measures for all months.	PR80046793
23.09	24-Sep-23	Defect	CA-266088	Reports		The number of open task between Qlik and CoSAWS portal are not reconciling.	We have made a fix in the Oracle query in the Qlik report. After the fix, the number of open task between Qlik and CoSAWS portal are not reconciling.	PR80046979
23.09	24-Sep-23	Defect	CA-266175	Reports		There are 2 tickets from Orange county for RE Date Report. 1. Issue#1: INC0102527: RE Date Report does not include Discontinuance Date for Certain Cases that are Discontinued. Issue#2: INC0102529: RE Date Report shows packet as blank when packet exists for current RE Due Month. Take note: There is a Defect#CA-267993 implemented on 5/28/2023 for an opposite issue but not sure if it's related. Please refer to attached document called Tickets Analysis for detail analysis with sample cases by checking all aspects such as CoSAWS, Oracle DB, RDS, and On Request. Issue from Humboldt County: Reviewing the RE Date Report and columns are missing data for Med-Cal. A section with no PI is attached. For example, case #0274154 was discontinued 7/1/2023 for Failure to Complete Redetermination. A packet was sent on the case and not returned. On the report there is no data populating in the Customer Report Type, Customer Report Generated Date, Customer Report Current Status, or Customer Report Current status Date columns. Nor is a discontinuance date populated. The report was run on 8/4/23. This is occurring with many cases on the report.	The cases mentioned in the defect is not expected to reported because the due date is not within the begin date and end date of the program. The cases were getting captured due to the incorrect logic applied in the report. We have fixed the logic as part of defect CA-263314	PR80047028
23.09	24-Sep-23	Defect	CA-266435	Reports		There is a ticket#INC0102808 from Los Angeles County stating there are staff listed in the Staff documents Capture report in the Imaging-Documents Capture report that does not list an office. Every staff should have an office associated to the County. The current logic seems only look at the 2 characters in the Origin field of the csv file as the office number. However, some of documents are at County level, and the user is expecting County showing in the report under Office Number - see attached document for the sample data.	We have modified the derivation logic for the OFFICE_NUMBER_IDENTIF in the PySpark code to pull the County data as well in the Office number. After made the fix, we can be able to see the County is capturing under Office.	PR80047068
23.09	24-Sep-23	Defect	CA-265329	Reports		When viewing the Imaging Exception Queues Aging Report, Summary tab shows information however individual tabs are not populating.	Individual detail tabs data is populating as expected for Imaging Exception Queues Aging Report.	PR80046850
23.09	24-Sep-23	Defect	CA-264859	Reports		While testing for CA-262962 it was determined that in Los Angeles county On Request >> Application Activity Report for the month 05/2023, Case # 801N900 even when the case is showing as Denied in CoSAWS application it is still Approved in Reports. As per Dev it is following XDM logic and this is a production issue	Have modified the PySpark code to fetch the latest event status of the PGM_APP.	
23.09	24-Sep-23	Defect	CA-256569	Tech Arch		Lobby Kiosk could resulting in duplicate reception log entries.	No more duplicate reception log entries from Lobby Kiosk.	PR80046820