

☒ CalSAWS M&E☐ CalWIN Migration

Distribution Date:	June 30, 2023
To:	PPOC.48, Consortium.RegionalManagers.All, Committee.Med-Cal_CMSP.All
CIT Name:	List for August 2023 MAGI MC Renewals impacted by CalHEERS
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|--|---|
| <input type="checkbox"/> General | <input type="checkbox"/> Reports |
| <input checked="" type="checkbox"/> Policy | <input type="checkbox"/> Fiscal |
| <input type="checkbox"/> CW | <input type="checkbox"/> Caseload Movement |
| <input type="checkbox"/> CF | <input type="checkbox"/> Management |
| <input checked="" type="checkbox"/> MC | <input type="checkbox"/> Fiscal |
| <input type="checkbox"/> CMSP | <input type="checkbox"/> Security |
| <input type="checkbox"/> FC/KG/AAP | <input type="checkbox"/> Batch and Interfaces |
| <input type="checkbox"/> Child Care | <input type="checkbox"/> Imaging |
| <input type="checkbox"/> WtW | <input type="checkbox"/> Migration |
| <input type="checkbox"/> Other Program(s) _____ | <input type="checkbox"/> Conversion |
| <input type="checkbox"/> BenefitsCal | <input type="checkbox"/> Technical |
| <input type="checkbox"/> Customer Correspondence | <input type="checkbox"/> Training |
| <input type="checkbox"/> Other _____ | <input checked="" type="checkbox"/> Help Desk |

Description:	<p>Purpose</p> <p>The purpose of this CIT is to notify the CalSAWS counties that the one-time list for August 2023 MAGI Medi-Cal Renewals impacted by the MAGI Medi-Cal Renewals CalHEERS issue for CA 262142 is posted to the CalSAWS Web Portal.</p> <p>Background</p> <p>Routinely, when the MAGI Medi-Cal RE batch is processed by CalHEERS, individuals who are already active on MAGI Medi-Cal are processed as 'discontinued' as appropriate.</p> <p>For the June, July, and August 2023 Renewals, SAWS and CalHEERS have identified a CalHEERS system issue related to the processing of the MAGI Medi-Cal Renewals. CalHEERS is returning the eligibility result of 'Ineligible' for the MAGI Members who are currently 'Active' in SAWS in certain circumstances. CalHEERS should determine MAGI Medi-Cal members who are no longer eligible to MAGI as 'Discontinued' or 'Soft Pause.' The incorrect 'Ineligible' status could prevent a MAGI Medi-Cal Member from:</p> <ol style="list-style-type: none"> 1. Moving into Soft Pause (which allows the screening of consumer protection programs and Non-MAGI Medi-Cal programs) 2. Generating the correct Notices of Action 3. Transitioning to Covered California (with and without financial assistance)
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4. This system issue may also impact the automated batch discontinuances when a MAGI Medi-Cal member fails to complete the renewal.

Correct MAGI Medi-Cal eligibility determinations are imperative, to ensure beneficiaries receive the correct benefits. The DHCS provided guidance for the impacted population, is counties must delay processing the impacted June, July, and August 2023 annual renewals until this system issue is resolved.

System validations are on the MAGI Determination List page, the Run EDBC and the Negative Action pages for this current MAGI Medi-Cal Renewal Batch issue. Additionally, the Batch MAGI and Batch EDBC skips these Medi-Cal cases that appear on the posted list. The MAGI Medi-Cal Renewals impacted by the MAGI Medi-Cal Renewals CalHEERS issue are also stored in the CalSAWS CH_Protect table.

Additional Information

The list posted contains the following standard columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker ID

And two additional columns:

- CIN
- RE Due Date

The lists are available at the following location on July 7, 2023:



County Action

There is no immediate action for the workers to take on the list provided. The system has added page validations, so the cases are identified.

It important that if the worker observes unexpected results (e.g., Ineligible Status for MAGI Medi-Cal) for MAGI determinations, please stop processing the eligibility determination and report the issue by submitting a CalSAWS and CalHEERS Help desk ticket, and emailing the ticket number to MCED.COVID@dhcs.ca.gov and YvonneP@cwda.org. Follow your county process to submit tickets to the CalHEERS Help Desk.

If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.

Primary Project Contact:	Maureen Votta VottaM@CalSAWS.org 916/800-5191
Backup Project Contact:	Sharon Teramura TeramuraS@CalSAWS.org 213/712-5069
Attachments:	None
Web Portal Link:	<div style="background-color: black; width: 80px; height: 20px; margin-bottom: 10px;"></div> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2023" folder. 4. Click on the appropriate CIT # folder.