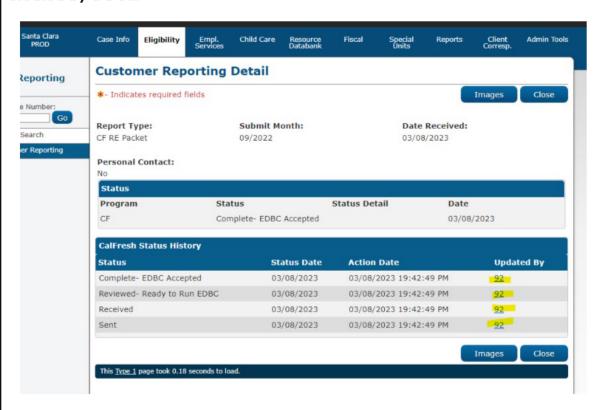
⊠ CalSAWS M&	CalWIN Migration	
Distribution Date:	July 6, 2023	
To:	PPOC.18; Consortium.RegionalManagers.All;	
CIT Name:	PR/RE Customer Reporting Records Created by a DCR to Handle Skips Will Not Have a Physical Packet	
From:	CalSAWS Project	
PPOCs, please forward to the appropriate impacted staff in your county:		
General Policy CW CF MC CMSP FC/KG/A Child Co WtW Other Pro BenefitsCal Customer Corr	Ire Imaging Migration Ogram(s): GAGR Automated Sol Conversion Technical	
The (F D not	Dispose The purpose of this CIT is to remind migrating CalWIN counties that Periodic Report (R) and Recertification/Renewal (RE) Customer Reporting records created by a lata Change Request (DCR) to handle skips as part of the migration process will not have a physical packet. Dispose (DCR) to handle skips as part of the migration process will not have a physical packet. Dispose (DCR) to handle skips as part of the migration process will not have a physical packet. Dispose (DCR) to handle skips to create PR/RE (DCR) to handle skips, there will not be not physical packet sent. This scenario, the system throws an error when the user tries to open the PR or RE (DCR) to handle skips the PR or RE (DCR) the Distributed Documents Page. The error message says: "Unable to strieve PDF file. Please contact the system administrator."	
	Unable to retrieve PDF file. Please contact the system administrator. Please CLICK HERE to continue!	

Users can identify if a packet was created by a DCR in the Customer Reporting Detail page. Under the 'Updated By' field, if there is a '92' then it means it was created by a DCR.



County Action

Please remind staff check to see if the Customer Report record was created by a DCR if they receive an error message when opening the PR or RE packet from the Distributed Documents Page. **Please do not submit a trouble ticket in these situations.**

If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.

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Attachments:	None
Web Portal Link:	OR You may also retrieve the CIT document and attachments by following these steps: 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2023" folder. 4. Click on the appropriate CIT # folder.