Medi-Cal Renewal Text Messages

Message Name	Message (English)	Message (Spanish)	Target Population	Run Dates
Form Received Note: Updated since CA- 207106 with SCR CA- 255445 - Add MC RE	CalSAWS: Your <form type=""> has been received. We will tell you if we need anything else. Questions? <phone number=""></phone></form>	CalSAWS: Su <form type=""> ha sido recibido. Le diremos si necesitamos algo mas. Preguntal? <phone number=""></phone></form>	Cases where on of the Form Types (SAR 7, CW RE, CW/CF RE, CF RE, MC RE) are marked as Received. See Forms tab for list of specific forms. Use form message from the Forms tab for the <form parameter="" substitution.<="" td="" type?=""><td>Real Time</td></form>	Real Time
Form Incomplete Note: Updated since CA- 207106 with SCR CA- 255445-Add MC RE	CalSAWS: Your <form type=""> is incomplete. To continue to receive benefits, please call <phone number="">.</phone></form>	CalSAWS: Su <form <phone="" al="" beneficios,="" continuar="" esta="" incompleto.="" llame="" number="" para="" recibiendo="" type?=""></form>	Cases where one of the Form Types (SAR 7, CW RE, CW/CF RE, CF RE, MC RE) are marked as Incomplete. See Forms tab for list of specific forms. Use form message from the Forms tab for the <form parameter="" substitution.<="" td="" type?=""><td>Real Time</td></form>	Real Time
Form Processed Note: Updated since CA- 207106 with SCR CA- 255445-Add MC RE	CalSAWS: We processed your <form type="">. Questions? <phone number=""></phone></form>	CalSAWS: Procesamos su <form type="">. Preguntas? <phone number=""></phone></form>	Cases where one of the Form Types (SAR 7, CW RE, CW/CF RE, CF RE, MC RE) are marked as Complete. See Forms tab for list of specific forms. Use form message from the Forms tab for the <form parameter="" substitution.<="" td="" type?=""><td>Batch Sent the next business day (Monday - Friday, Excluding Holidays)</td></form>	Batch Sent the next business day (Monday - Friday, Excluding Holidays)
MC Packet Sent	CalSAWS: Your Medi-Cal Redetermination has been mailed. Questions? <phone Number></phone 	CalSAWS: Su Redeterminacion de Medi-Cal ha sido enviada por correo. Preguntal? <phone number=""></phone>	Cases where MC RE Form Type is set to Sent status. See Forms tab for list of specific forms.	Batch Daily (M-F)

Message Name Me	essage (English)	Message (Spanish)	Target Population	Run Dates
formNot Received you Rec	ur Medi-Cal edetermination Packet.	CalSAWS: No recibimos su Redeterminacion de Medi-Cal. Llame al <phone number=""> para que sus beneficios no finalicen.</phone>	All Recipients who will be discontinued in the MC RE discontinuance batch job.	Batch 1 week before the MC RE Discontinuance Batch (M-F)

Message Name	Message (English)	Message (Spanish)	Target Population	Run Dates
Form Received	CalSAWS: Your <formtype> has been</formtype>	CalSAWS: Su <formtype> ha sido recibido. Le diremos si</formtype>	Cases where one of the Form Types (SAR 7, CW RE, CW/CF RE, CF RE, MC	Real Time
	received. We will tell you if we need anything	necesitamos algo mas. Preguntas? <phone number=""></phone>	RE) are marked as Received. See Forms tab for list of specific forms.	
Note: Updated since CA-207106 with SCR	else. Questions? <phone number=""></phone>		Use Form Message from the Forms tab for the <formtype> parameter</formtype>	
CA-255445 - add MC RE			substitution.	
Form Incomplete	CalSAWS: Your <formtype> is incomplete. To</formtype>	CalSAWS: Su <formtype> esta incompleto. Para continuar</formtype>	Cases where one of the Form Types (SAR 7, CW RE, CW/CF RE, CF RE, MC	Real Time
	continue to receive benefits, please call	recibiendo beneficios, llame al <phone number="">.</phone>	RE) are marked as Incomplete. See Forms tab for list of specific forms.	
Note: Updated since CA-207106 with SCR	<phone number="">.</phone>		Use Form Message from the Forms tab for the <formtype> parameter</formtype>	
CA-255445 - add MC RE			substitution.	
Form Processed	CalSAWS: We processed your <formtype>.</formtype>	CalSAWS: Procesamos su <formtype>. Preguntas? <phone< td=""><td>Cases where one of the Form Types (SAR 7, CW RE, CW/CF RE, CF RE, MC</td><td>Batch</td></phone<></formtype>	Cases where one of the Form Types (SAR 7, CW RE, CW/CF RE, CF RE, MC	Batch
	Questions? < Phone Number>	Number>	RE) are marked as Complete. See Forms tab for list of specific forms.	Sent the next business day (Monday-
Note: Updated since CA-207106 with SCR			Use Form Message from the Forms tab for the <formtype> parameter</formtype>	Friday, excluding holidays)
CA-255445 - add MC RE			substitution.	
MC Packet Sent	CalSAWS: Your Medi-Cal Redetermination	CalSAWS: Su Redeterminacion de Medi-Cal ha sido enviada	Cases where MC RE Form Types is set to Sent status. See Forms tab for	Batch
	has been mailed. Questions? < Phone	por correo. Preguntas? <phone number=""></phone>	list of specific forms.	Daily (M-F)
	Number>			
MC Redetermination form Not Received	CalSAWS: We did not get your Medi-Cal	CalSAWS: No recibimos su Redeterminacion de Medi-Cal.	All Recipients who will be discontinued in the MC RE discontinuance job.	Batch
	Redetermination Packet. Please call < Phone	Llame al <phone number=""> para que sus beneficios no</phone>		1 week before the MC RE
	Number> so your benefits don't stop.	finalicen.		Discontinuance Batch (Mon-Fri)