Medi-Cal Renewal Text Messages

Message Name	Message (English)	Message (Spanish)	Target Population	Run Dates
Form Received **Note:** Updated since CA-207106 with SCR CA-255445 - Add MC RE	CalSAWS: Your <Form Type> has been received. We will tell you if we need anything else. Questions? <Phone Number>	CalSAWS: Su <form Type> ha sido recibido. Le diremos si necesitamos algo mas. Preguntal? <Phone Number>	Cases where on of the Form Types (SAR 7, CW RE, CW/CF RE, CF RE, MC RE) are marked as Received. See Forms tab for list of specific forms. Use form message from the Forms tab for the <Form Type? Parameter substitution.	Real Time
Form Incomplete **Note:** Updated since CA-207106 with SCR CA-255445-Add MC RE	CalSAWS: Your <Form Type> is incomplete. To continue to receive benefits, please call <Phone Number>.	CalSAWS: Su <Form Type? Esta incompleto. Para continuar recibiendo beneficios, llame al <Phone Number>	Cases where one of the Form Types (SAR 7, CW RE, CW/CF RE, CF RE, MC RE) are marked as Incomplete. See Forms tab for list of specific forms. Use form message from the Forms tab for the <Form Type? Parameter substitution.	Real Time
Form Processed **Note:** Updated since CA-207106 with SCR CA-255445-Add MC RE	CalSAWS: We processed your <Form Type>. Questions? <Phone Number>	CalSAWS: Procesamos su <Form Type>. Preguntas? <Phone Number>	Cases where one of the Form Types (SAR 7, CW RE, CW/CF RE, CF RE, MC RE) are marked as Complete. See Forms tab for list of specific forms. Use form message from the Forms tab for the <Form Type? Parameter substitution.	Batch Sent the next business day (Monday - Friday, Excluding Holidays)
MC Packet Sent	CalSAWS: Your Medi-Cal Redetermination has been mailed. Questions? <Phone Number>	CalSAWS: Su Redeterminacion de Medi-Cal ha sido enviada por correo. Preguntal? <Phone Number>	Cases where MC RE Form Type is set to Sent status. See Forms tab for list of specific forms.	Batch Daily (M-F)

Message Name	Message (English)	Message (Spanish)	Target Population	Run Dates
MC Redetermination formNot Received	CalSAWS: We did not get your Medi-Cal Redetermination Packet. Please call <Phone Number? so your benefits don't stop.	CalSAWS: No recibimos su Redeterminacion de Medi-Cal. Llame al <Phone Number> para que sus beneficios no finalicen.	All Recipients who will be discontinued in the MC RE discontinuance batch job.	Batch 1 week before the MC RE Discontinuance Batch (M-F)

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Form Incomplete **Note: Updated since CA-207106 with SCR CA-255445 - add MC RE**	CalSAWS: Your <FormType> is incomplete. To continue to receive benefits, please call <Phone Number>.	CalSAWS: Su <FormType> esta incompleto. Para continuar recibiendo beneficios, llame al <Phone Number>.	Cases where one of the Form Types (SAR 7, CW RE, CW/CF RE, CF RE, **MC RE**) are marked as Incomplete. See Forms tab for list of specific forms. Use Form Message from the Forms tab for the <FormType> parameter substitution.	Real Time
Form Processed **Note: Updated since CA-207106 with SCR CA-255445 - add MC RE**	CalSAWS: We processed your <FormType>. Questions? <Phone Number>	CalSAWS: Procesamos su <FormType>. Preguntas? <Phone Number>	Cases where one of the Form Types (SAR 7, CW RE, CW/CF RE, CF RE, **MC RE**) are marked as Complete. See Forms tab for list of specific forms. Use Form Message from the Forms tab for the <FormType> parameter substitution.	Batch Sent the next business day (Monday-Friday, excluding holidays)
MC Packet Sent	CalSAWS: Your Medi-Cal Redetermination has been mailed. Questions? <Phone Number>	CalSAWS: Su Redeterminacion de Medi-Cal ha sido enviada por correo. Preguntas? <Phone Number>	Cases where MC RE Form Types is set to Sent status. See Forms tab for list of specific forms.	Batch Daily (M-F)
MC Redetermination form Not Received	CalSAWS: We did not get your Medi-Cal Redetermination Packet. Please call <Phone Number> so your benefits don't stop.	CalSAWS: No recibimos su Redeterminacion de Medi-Cal. Llame al <Phone Number> para que sus beneficios no finalicen.	All Recipients who will be discontinued in the MC RE discontinuance job.	Batch 1 week before the MC RE Discontinuance Batch (Mon-Fri)