

## CalSAWS | Agenda for the CalSAWS Consortium Project Steering Committee

Date: July 20, 2023	Location: CalSAWS Norwalk 12440 Imperial Highway, 3 <sup>rd</sup> Floor Norwalk, CA 90650
Time: 8:30 a.m. – 12:00 p.m.	Conference Call: 1-888-788-0099 Meeting ID: 971 9984 2817 Passcode: 230377 Zoom Link: <a href="#">PSC Zoom Link</a>

**CONVENE MEETING OF THE PROJECT STEERING COMMITTEE** – All scheduled items will be heard in Conference Room 331 located at 12440 Imperial Highway, 3<sup>rd</sup> Floor, Norwalk, CA 90650. The Public Session of this meeting shall be accessible via teleconference/webcast: 1-888-788-0099 enter Meeting ID 971 9984 2817 followed by Passcode 230377 or join the webcast by clicking [PSC Zoom Link](#).

In addition to the location listed above, the following locations will be available for attendance in-person and/or via Zoom:

- 855 Partridge Drive, Ventura, CA 93009
- 201 Redlands Ave., Perris, CA 92571
- 737 S. State Street, Ukiah, CA 95482
- 1255 Imperial Ave., Suite 400, San Diego, CA 92101
- 100 East California Avenue, Bakersfield, CA 93307
- 2115 West Wardrobe Ave., Merced, CA 95341
- 170 Otis, San Francisco, CA 94103
- 955 Overland Court, Suite 100, San Dimas, CA 91773
- 1 Davis Drive, Belmont, CA 94002
- 1825 Bell Street, Suite 200, Sacramento, CA 95825

### PUBLIC SESSION

#### **8:30 a.m. – Convene Meeting of the Project Steering Committee (PSC)**

Topic	Lead	Est Time
1. Call Meeting to Order and confirmation of quorum.	Cindy Uetz	2 min
2. Agenda Review	Cindy Uetz	3 min
3. Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.	Cindy Uetz	

Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Co-Chair to speak.

Topic	Lead	Est Time
<ul style="list-style-type: none"> <li>○ All lines will be muted when meeting begins.</li> <li>○ To unmute: <ul style="list-style-type: none"> <li>▪ When connected via computer – click the microphone icon.</li> <li>▪ When connected via telephone – press *6.</li> </ul> </li> </ul>		
<b>Action Items</b>		
4. Approval of the Minutes from the May 18, 2023 and June 29, 2023, PSC Meetings and review of Action Items.	Cindy Uetz	5 min
<b>Informational Items</b>		
5. Wave 4 Go-Live Debrief <ul style="list-style-type: none"> <li>• Conversion Weekend</li> <li>• Production Statistics</li> <li>• Post Implementation Support/Help Desk</li> <li>• County Operations/Call Centers</li> </ul>	Arnold Malvick Lesley Pevny Cathryn van Namen Duncan Gilliam Alberto Banuelos Kelley Curtis Julia Sheehan Clarisa Simon	25 min
6. Release and Policy Update/Communications <ul style="list-style-type: none"> <li>• 2023 CalWORKs MAP/IRT and CalFresh COLA Update</li> <li>• Continuous Coverage Unwinding Status</li> <li>• CalSAWS Release 23.07</li> <li>• BenefitsCal Roadmap and Release Highlights</li> </ul>	Lisa Salas Yingjia Huang Onur Senman Lynn Bridwell Gretchen Williams	30 min
7. Future Waves Readiness <ul style="list-style-type: none"> <li>• Waves 5 and 6 Readiness</li> <li>• Waves 5 and 6 Risk Summary</li> <li>• Risk 293</li> </ul>	Cathryn van Namen Arnold Malvick Lesley Pevny Rachel Frey Lisa Salas	20 min
8. Action Plan for June Production System Outages	Jeremy Grecian Don Coffey	10 min
9. BenefitsCal Update <ul style="list-style-type: none"> <li>• ROI Update</li> <li>• Collaboration Model Update <ul style="list-style-type: none"> <li>• CM – Redesign the BenefitsCal Announcements</li> </ul> </li> </ul>	Lynn Bridwell Onur Senman Rachel Frey	20 min

Topic	Lead	Est Time
<ul style="list-style-type: none"> <li>CM – Redesign the BenefitsCal Home Page to create additional points of access for existing and new users</li> </ul>		
10. CalSAWS Stakeholder Engagement Supplemental Reporting Language	John Boule	10 min
11. Contact Center Update <ul style="list-style-type: none"> <li>Los Angeles County November Implementation Status</li> <li>Status of eCCP Rollout to former C-IV Counties</li> <li>Authentication Bot Pilot Status</li> </ul>	Danielle Benoit John Dray	10 min
12. Procurement Updates <ul style="list-style-type: none"> <li>M&amp;O Procurement</li> <li>AWS Services Update</li> <li>BenefitsCal RFP</li> </ul>	Thomas Hartman	10 min
13. Update on Key QA Activities	Emmeil Davis	10 min
14. Update on Key State IV&V Activities	Apoorva Kandya	10 min
15. State Partners Updates <ul style="list-style-type: none"> <li>OSI</li> <li>CDSS</li> <li>DHCS</li> </ul>	Steve Zaretsky Cecilia Rolon Katie Mead	10 min
16. Regional Updates	PSC Members	35 min
17. Adjourn Meeting	Cindy Uetz	

The agenda and supporting documents are available for review during regular business hours at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 282-3834. The Secretary's office is located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.