

# CalSAWS CalWIN Implementation Support Services (ISS) Weekly Status Report

**Reporting Period: July 31, 2023 to August 6, 2023**

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## 1.0 Project Management

### 1.1 Executive Summary

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
Business Process Reengineering (BPR)	<ul style="list-style-type: none"> <li>▶ <b>Wave 4</b> <ul style="list-style-type: none"> <li>○ Provided Configuration support for Go-Live activities.</li> </ul> </li> <li>▶ <b>Wave 5</b> <ul style="list-style-type: none"> <li>○ Provided Configuration support for County Prep activities.</li> <li>○ Completed 100% Process Simulation finding disposition for wave 5 counties on 08/1/23.</li> </ul> </li> <li>▶ <b>Wave 6</b> <ul style="list-style-type: none"> <li>○ Facilitated Configuration Verification session with San Francisco County 08/02/23 through 08/03/23.</li> <li>○ Continued documentation of Configurations required for Process Simulation for Sacramento and San Luis Obispo Counties 07/31/23 – 08/04/23.</li> <li>○ Completed Process Simulation preparation in person session for San Luis Obispo County on 08/4/23.</li> <li>○ Finalized process sim scenarios and data request for SAN LUIS OBISPO county on 8/4/23.</li> <li>○ Continued wave 6 preparations for Sacramento and San Francisco County</li> </ul> </li> </ul>
Organizational Change Management (OCM)	<ul style="list-style-type: none"> <li>▶ Prepared for the Wave 5 and 6 CNC session with the Consortium.</li> <li>▶ Continued to review the Wave 4 CNC session materials.</li> <li>▶ Tested and finalized the Wave 4 T+6 Change Readiness Survey with the Wave 4 Counties the week of 07/31/23.</li> <li>▶ Sent the Wave 6 T-3 Change Readiness Survey CIT to the CIT/CRFI Review Group for review the week of 07/31/23.</li> <li>▶ Distributed the Wave 4 Post-Go-Live Special Edition Newsletter to all Waves on 07/31/23.</li> <li>▶ Sent the Wave 5 Newsletter #4 to the CIT/CRFI Review Group for review the week of 07/31/23.</li> <li>▶ Sent the August Wave 5 and 6 infographic packets to the Consortium for review the week of 07/31/23.</li> </ul>
Training	<ul style="list-style-type: none"> <li>▶ Continued the Wave 4 Counties' Web Based Training for all staff.</li> <li>▶ Started Instructor Led Training all staff in San Diego County.</li> <li>▶ Continued the Wave 5 Counties' Web Based Training for all staff.</li> <li>▶ Started tailoring Instructor Led Training materials for the Wave 6 Counties.</li> <li>▶ Hosted Training Touchpoints with San Francisco County, Fresno County, Alameda County, San Mateo County, Santa Cruz County, and Sacramento County.</li> </ul>
Implementation	<ul style="list-style-type: none"> <li>▶ <b>Wave 4</b> <ul style="list-style-type: none"> <li>○ Completed fifth week of Wave 4 post-Implementation support.</li> <li>○ Tracked daily interactions and ServiceNow ticket reporting and led standing Implementation Team calls.</li> </ul> </li> </ul>

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STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
	<ul style="list-style-type: none"> <li>○ Observed and documented post-Implementation metric trends and issue resolutions.</li> <li>○ Conducted Fact Sheet Working Group and developed new Fact Sheets.</li> <li>○ Participated in Wave 4 TOSS and Onsite Support Retrospective.</li> <li>○ Worked with Alameda County and the Consortium on the County's ancillary systems communication plan on 7/31/23, 8/1/23.</li> <li>○ Began weekly meetings with SFO Support Services to coordinate activities and resources.</li> <li>○ Continued updating and tracking checklist items to track each county's approach to Lobby Management and Contact Center.</li> <li>▶ <b>Wave 5</b> <ul style="list-style-type: none"> <li>○ Provided specialized onsite support in fiscal and reports to county offices requesting extended support.</li> <li>○ Conducted Wave 5 Post Implementation support activities.</li> </ul> </li> <li>▶ <b>Go-Live Packet (GLP)</b> <ul style="list-style-type: none"> <li>○ The Strike Team completed review of the Wave-5 GLP on 07/31/23.</li> <li>○ Incorporated all feedback and sent the GLP out for CIT review on 07/31/23.</li> <li>○ The packet was sent out for distribution on 08/04/23</li> </ul> </li> <li>▶ <b>Future Waves</b> <ul style="list-style-type: none"> <li>○ Consolidated all SFO concerns with TOSS meetings and met with consortium on 8/2/23</li> <li>○ Worked with CalWIN and CalSAWS SMEs, RMs, and other consortium members on 08/04/23 to finalize a deck and messaging for Wave-5 counties to help with Medi-Cal discontinuance issues.</li> <li>○ Reviewed Wave 5 Onsite Resource allocations for post-Imp on 8/1/23.</li> <li>○ Reviewed Wave 5 County Onsite Resource decks with Consortium leaders.</li> <li>○ Conducted Wave 5 County Prep Office hours and Daily Debriefs.</li> <li>○ Wave 6 County Prep materials distributed to Wave 6 Counties on 08/02/23.</li> <li>○ Distributed Readiness Dashboards and Packet for Wave 5 Counties.</li> </ul> </li> </ul>

**Table 1.1-1 – CalSAWS Executive Summary Agenda Topics**

## 1.2 Highlights of the Reporting Period

- ▶ **Staff Onboarding**
  - Continued planning for and onboarding staff resources.
- ▶ **Information Coordination for CalWIN Counties**
  - Continued to collaborate with other teams to coordinate information for the CalWIN Counties.
- ▶ **County Work Plans**
  - Critical Path Reporting Waves 5 through Wave 6 – developed weekly summary report and made available for review during the week of 08/01/23.
  - Work Plan Updates – Continued to facilitate the Work Plan updates for Wave 4 through Wave 6 with the Consortium project teams to improve Project Plan

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accuracy and updates, and to identify milestones, critical path, and cross-team dependencies. Escalations provided for items not on track in the Work Plans.

► **Deliverables and Work Products – Submitted the following:**

- No scheduled deliverables for this reporting period.

### 1.3 Activities for the Next Reporting Period

► **Staff Onboarding**

- Continue planning for and onboarding staff resources.

► **Information Coordination for CalWIN Counties**

- Continue to collaborate with other teams to coordinate information for the CalWIN Counties.

► **County Work Plans**

- Continue updating Waves 4–6 County Work Plans for the Implementation Readiness Checklist.

► **Deliverables and Work Products – Submit the following:**

- FDEL 01.31: Work Plan Monthly Updates – July 2023 on 08/04/23.
- FDEL 01.31: 02.31: Monthly Status Report – July 2023 on 08/04/23.

## 2.0 Business Process Reengineering (BPR)

### 2.1 Highlights of the Reporting Period

► **Process Simulation**

- 100% process sim completion for Wave 5 County on 08/02/23.
- Process Simulation preparation sessions scheduled for San Francisco on 08/04/23.
- Facilitated all-day in person sessions for SAN LUIS OBISPO County from 08/01/23 to 08/03/23.

► **Configuration**

- Provided Configuration support to Wave 4 Counties for Go-Live activities.
- Provided Configuration support to Wave 5 Counties for County Prep activities.
- Continued documentation of Configurations required for Process Simulation for Sacramento and San Luis Obispo Counties 07/31/23 through 08/04/23.
- Facilitated Configuration verification sessions with San Francisco County 08/02/23 through 08/03/23.

### 2.2 Activities for the Next Reporting Period

► **Process Simulation**

- Facilitate in person Process Simulation preparation session for Sacramento County on 08/10/23.
- Complete scenario finalization by Sacramento County by 8/11/23
- Schedule in person process simulation preparation sessions for San Francisco County by 08/8/23.

► **Configuration**

- Provide Configuration support to Wave 4 Counties for Go-Live activities.
- Provide Configuration support to Wave 5 Counties for County Prep activities.

- Complete documentation of Configurations required for Process Simulation for Sacramento and San Luis Obispo Counties 08/07/23 – 08/11/23.
- Conduct Configuration Working Session with San Francisco County 08/07/23 - 08/11/23.

### **3.0 Organizational Change Management (OCM)**

#### **3.1 Highlights of the Reporting Period**

► **Change Network Champions**

- Prepared for the Wave 5 and 6 CNC session with the Consortium.
- Continued to review the Wave 4 CNC session materials.

► **Change Readiness Surveys**

- Tested and finalized the Wave 4 T+6 Change Readiness Survey with the Wave 4 Counties the week of 07/31/23.
- Sent the Wave 6 T-3 Change Readiness Survey CIT to the CIT/CRFI Review Group for review the week of 07/31/23.

► **Newsletter/Infographics**

- Distributed the Wave 4 Post-Go-Live Special Edition Newsletter to all Waves on 07/31/23.
- Sent the Wave 5 Newsletter #4 to the CIT/CRFI Review Group for review the week of 07/31/23.
- Sent the August Wave 5 and 6 infographic packets to the Consortium for review the week of 07/31/23.

#### **3.2 Activities for the Next Reporting Period**

► **Change Network Champions**

- Conduct the Wave 5 and 6 CNC session on 08/08/23.
- Send the Wave 5 and 6 CNC session materials to the CNCs on 08/09/23.
- Prepare for the Wave 4 CNC session with the Consortium.

► **Change Readiness Surveys**

- Open the Wave 4 T+6 Change Readiness Survey on 08/07/23.
- Distribute the Wave 6 T-3 Change Readiness Survey CIT to the Wave 6 Counties on 08/07/23.
- Validate stakeholder list with San Francisco County for Wave 6 T-3 Change Readiness Survey.

► **Newsletter/Infographics**

- Distribute the Wave 5 Newsletter #4 to the Wave 5 Counties on the week of 08/07/23.
- Send the August Wave 5 and 6 infographic packets to the CIT/CRFI Review Group for review the week of 08/07/23.

### **4.0 Training**

#### **4.1 Highlights of the Reporting Period**

► **Training Advisory Council**

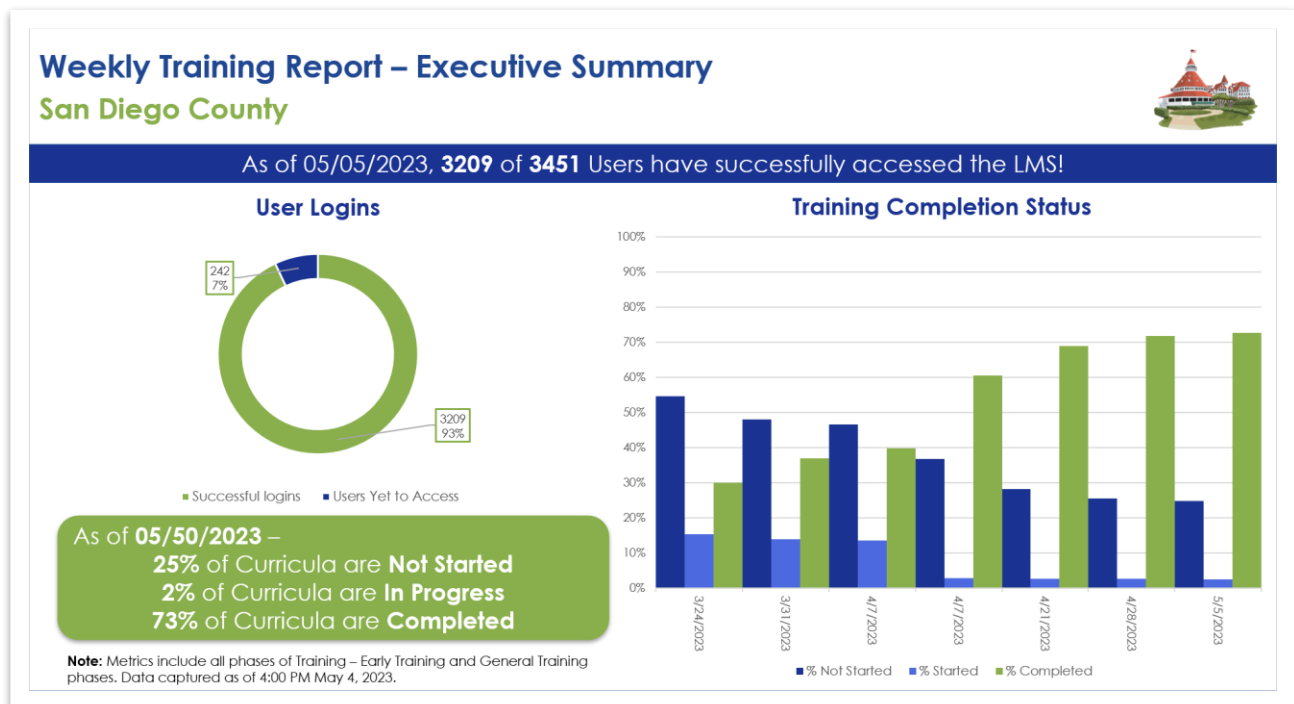
- Continued planning for Training Advisory Council (TAC) meeting on 05/17/23.

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- ▶ **Wave 4: San Diego, San Mateo, Santa Cruz, and Solano County Training**
  - Continued WBTs for all staff.
  - Started ILTs in San Diego County.
  - Hosted Training Touchpoint with San Mateo County.
  - Hosted Training Touchpoint with Santa Cruz County.
- ▶ **Wave 5: Alameda, Fresno, and Sonoma County Training**
  - Continued WBTs for all staff.
  - Finalized and distributed County-specific ILT materials.
  - Hosted Training Touchpoint with Alameda County.
  - Hosted Training Touchpoint with Fresno County.
- ▶ **Wave 6: Sacramento, San Francisco, and San Luis Obispo Planning**
  - Started tailoring ILT materials for the Wave 6 Counties.
  - Hosted Training Touchpoint with San Francisco County.
  - Hosted Training Touchpoint with Sacramento County.



**Figure 4.1-1 – Weekly WBT Training Report – San Diego County**

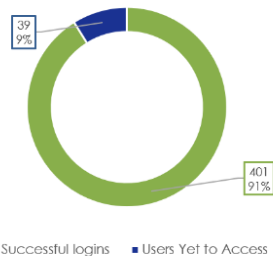
## Weekly Training Report – Executive Summary

### San Mateo County



As of 05/05/2023, **401** of **440** Users have successfully accessed the LMS!

#### User Logins



As of **05/05/2023** –  
**21%** of Curricula are **Not Started**  
**2%** of Curricula are **In Progress**  
**77%** of Curricula are **Completed**

**Note:** Metrics include all phases of Training – Early Training and General Training phases. Data captured as of 4:00 PM May 4, 2023.

#### Training Completion Status

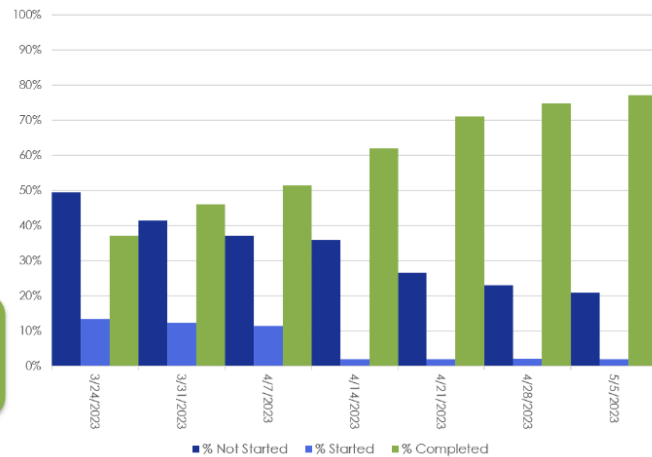


Figure 4.1-2 – Weekly WBT Training Report – San Mateo County

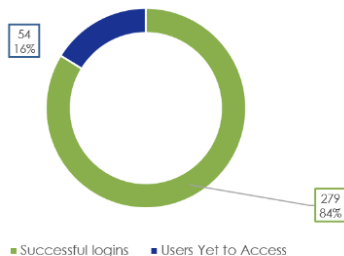
## Weekly Training Report – Executive Summary

### Santa Cruz County



As of 05/05/2023, **279** of **333** Users have successfully accessed the LMS!

#### User Logins



As of **05/05/2023** –  
**19%** of Curricula are **Not Started**  
**3%** of Curricula are **In Progress**  
**79%** of Curricula are **Completed**

**Note:** Metrics include all phases of Training – Early Training and General Training phases. Data captured as of 4:00 PM May 4, 2023.

#### Training Completion Status

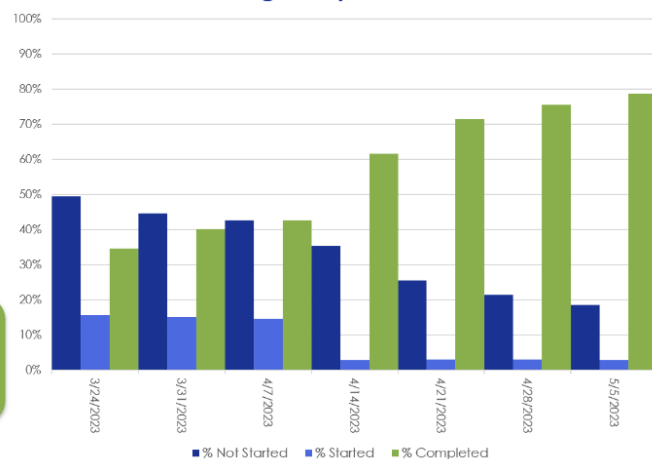


Figure 4.1-3 – Weekly WBT Training Report – Santa Cruz County



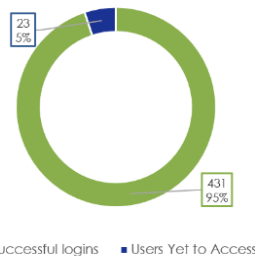
## Weekly Training Report – Executive Summary

### Solano County



As of 05/05/2023, **431** of **454** Users have successfully accessed the LMS!

#### User Logins



As of **05/05/2023** –  
**30%** of Curricula are **Not Started**  
**3%** of Curricula are **In Progress**  
**67%** of Curricula are **Completed**

**Note:** Metrics include all phases of Training – Early Training and General Training phases. Data captured as of 4:00 PM May 4, 2023.

#### Training Completion Status

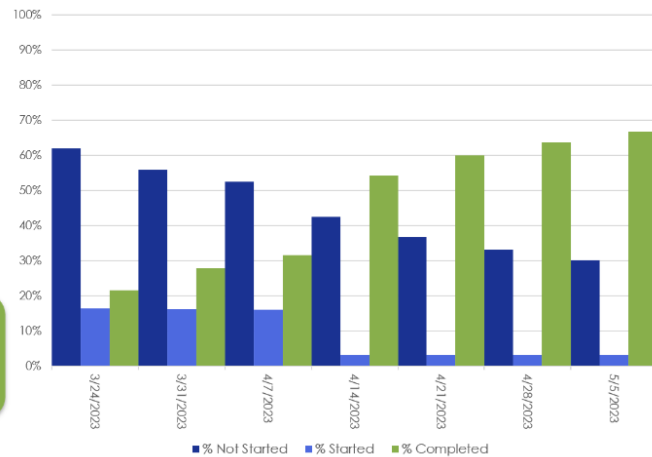


Figure 4.1-4 – Weekly WBT Training Report – Solano County

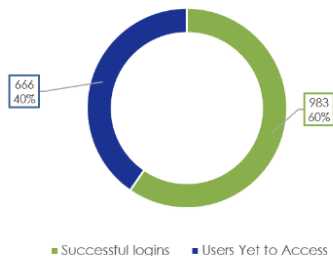
## Weekly Training Report – Executive Summary

### Alameda County



As of 05/05/2023, **983** of **1649** Users have successfully accessed the LMS!

#### User Logins



As of **05/05/2023** –  
**80%** of Curricula are **Not Started**  
**2%** of Curricula are **In Progress**  
**18%** of Curricula are **Completed**

**Note:** Metrics include all phases of Training – Early Training and General Training phases. Data captured as of 4:00 PM May 4, 2023.

#### Training Completion Status

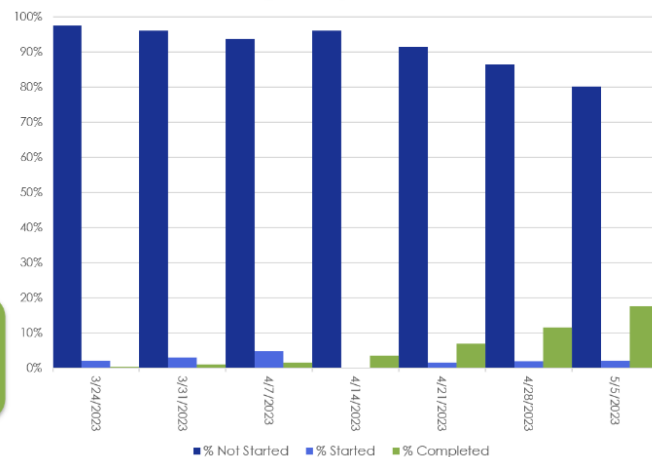


Figure 4.1-5 – Weekly WBT Training Report – Alameda County

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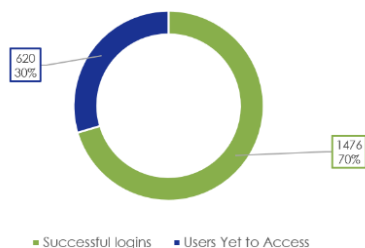
### Weekly Training Report – Executive Summary

#### Fresno County



As of 05/05/2023, **1476** of **2096** Users have successfully accessed the LMS!

#### User Logins



As of 05/05/2023 –

**40%** of Curricula are **Not Started**

**3%** of Curricula are **In Progress**

**57%** of Curricula are **Completed**

**Note:** Metrics include all phases of Training – Early Training and General Training phases. Data captured as of 4:00 PM May 4, 2023.

#### Training Completion Status

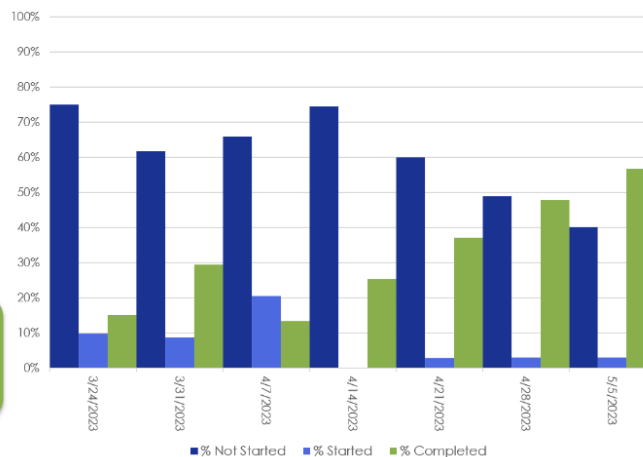


Figure 4.1-6 – Weekly WBT Training Report – Fresno County

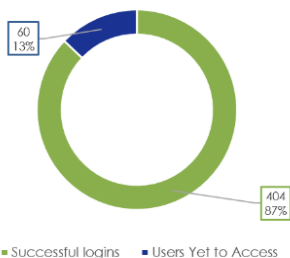
### Weekly Training Report – Executive Summary

#### Sonoma County



As of 05/05/2023, **404** of **462** Users have successfully accessed the LMS!

#### User Logins



As of 05/05/2023 –

**66%** of Curricula are **Not Started**

**3%** of Curricula are **In Progress**

**31%** of Curricula are **Completed**

**Note:** Metrics include all phases of Training – Early Training and General Training phases. Data captured as of 4:00 PM May 4, 2023.

#### Training Completion Status

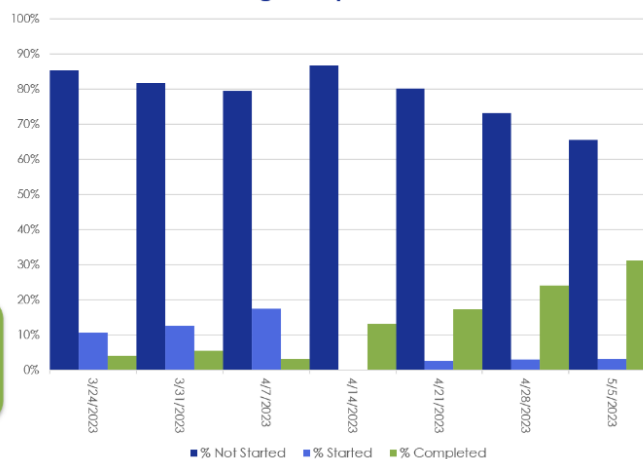


Figure 4.1-7 – Weekly WBT Training Report – Sonoma County

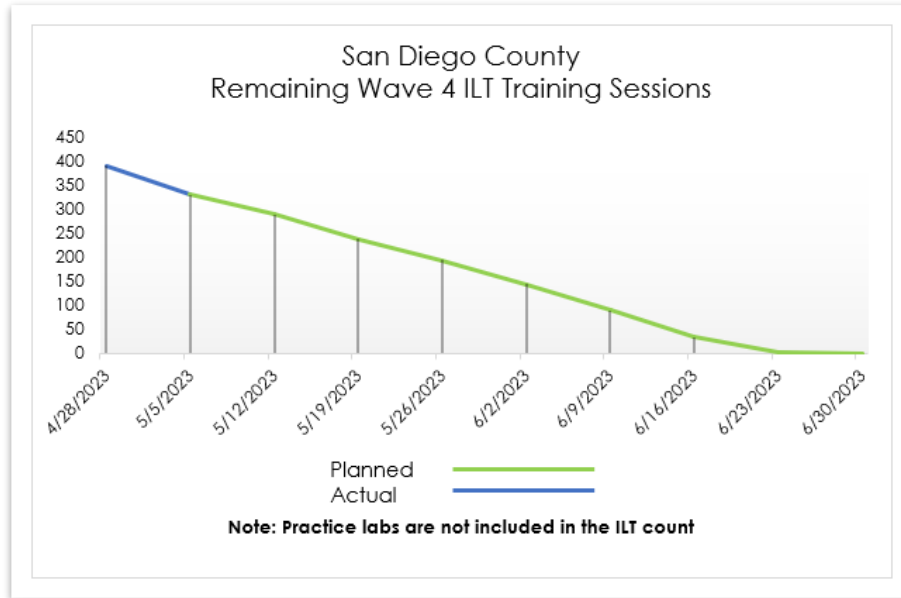


Figure 4.1-8 – Weekly ILT Training Report – San Diego County

## 4.2 Activities for the Next Reporting Period

- ▶ **Training Advisory Council**
  - Continue planning for Training Advisory Council (TAC) meeting on 05/17/23.
- ▶ **Wave 4: San Diego, San Mateo, Santa Cruz, and Solano County Training**
  - Continue WBTs for all staff.
  - Continue ILTs for all staff in San Diego County.
  - Start ILTs for all staff in San Mateo, Santa Cruz, and Solano Counties.
  - Host Training Touchpoint with Solano County.
  - Host Training Touchpoint with San Diego County.
  - Host Training Touchpoint with San Mateo County.
  - Host Training Touchpoint with Santa Cruz County.
- ▶ **Wave 5: Alameda, Fresno, and Sonoma County Training**
  - Continue WBTs all staff.
  - Host Training Touchpoint with Fresno County.
- ▶ **Wave 6: Sacramento, San Francisco, and San Luis Obispo County Planning**
  - Complete LMS load and WBT curriculum assignments for Early Training and Train the Trainer participants.
  - Host Training Touchpoint with San Luis Obispo County.

## 5.0 Implementation

### 5.1 Highlights of the Reporting Period

- ▶ **Readiness Dashboard and Packet**
  - Distributed the Wave 5 Readiness Packet.
- ▶ **Lead TOSS/IPOC Meetings**
  - Conducted TOSS/IPOC checklist review for Alameda (08/01/23), Fresno (08/01/23) Sonoma County (08/01/23).

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### ► County Prep Phase

- Conducted Wave 5 County Prep Phase Office Hours and Debriefs.
- Distributed Wave 6 County Prep materials and scheduled primary and backup County Prep Kickoffs.

### ► Go-Live Packet (GLP)

- The Strike Team completed review of the Wave-5 GLP on 7/31/23.
- Incorporated all feedback and sent the GLP out for CIT review on 7/31/23.
- The packet was sent out for distribution on 08/04/23

### ► Other Implementation Activities

- Worked with Alameda County and the Consortium on the County's ancillary systems communication plan on 7/31/23, 8/1/23.
- Began weekly meetings with SFO Support Services to coordinate activities and resources.
- Continued updating and tracking checklist items to track each county's approach to Lobby Management and Contact Center.
- Consolidated all SFO concerns with TOSS meetings and met with consortium on 8/2/23
- Worked with CalWIN and CalSAWS SMEs, RMs, and other consortium members on 8/4/23 to finalize a deck and messaging for Wave-5 counties to help with Medi-Cal discontinuance issues.

### ► Post-Implementation Support

- Completed fifth week of Wave 4 post-Implementation support to counties.
- Tracked daily business metrics and led standing Implementation Team calls.
- Observed and documented post-Implementation metric trends and outcomes.
- Monitored virtual support usage and adjusted resources to minimize wait times.
- Conducted a Fact Sheet Working Group and to develop additional Fact Sheets.
- Reviewed Wave 5 Onsite Resource allocations for post-Implementation on 8/1/23.
- Reviewed Wave 5 County Onsite Resource decks with Consortium leadership.

## 5.2 Activities for the Next Reporting Period

### ► Post-Implementation Support

- Complete the sixth week of Wave 4 Onsite/Virtual post-Implementation support.
- Track Wave 4 interactions and ServiceNow ticket reporting for daily meetings.
- Observe and document post-Implementation metric trends and issue resolutions.
- Present Wave 5 County Onsite Resource decks to Wave 5 county leadership.
- Schedule Wave 5 onsite and virtual orientation sessions for post-Impl support.
- Participate in County Retrospective sessions for post-Impl lessons learned.

### ► Readiness Dashboard and Packet

- Continue collecting updates for the Wave 5 and Wave 6 Readiness Packets.

### ► Wave 5 Go-Live Packet

- Regroup the GLP Strike team to review defects for the second edition of the GLP to be released on 09/04/23.
- Schedule Wave 5 GLP Orientation meetings for week of 08/21/23.

### ► Other Implementation Support

- Participate in Lobby Management Retrospective moved from 08/01/23.



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### 6.2 Appendix B – Risks and Issues Summary

#### Project Risks and Issues

ID	Title	Details	Status	Impact	Risk Level	Date Logged
240	The scaling of CalSAWS Production Operations, including Batch Operations, to provide 40 and 58 County support, without considering the multi-County and multi-vendor CalSAWS ecosystem may impact business operations	As we expand to 58 Counties and with continual activities to support policy, the consequences of a misstep in executing the CalSAWS M&O batch schedule magnifies the potential impact to business operations and benefits to the participants.	Wave 1–3: Closed Wave 4–6: Open	4	Medium	03/03/21
258	The CalWIN Conversion Cutover Window is at-risk of Completing past the 84-hour cutover window.	The CalWIN Conversion Cutover Window is at-risk of Completing past the 84-hour cutover window.	Wave 1–4: Closed Wave 5–6: Open	5	Wave 1: Low Wave 2–5: High Wave 6: Low	11/03/21
262	The CalWIN Counties may not be fully prepared for go-live if they do not have sufficient or timely information	The CalWIN Counties and County Directors have voiced concern that they do not have sufficient information or direction from the CalWIN ISS team to adequately prepare for Go-Live. In some cases, they have begun creating their own materials based on what they understand. If the Counties do not have a framework within which to prepare, they may not be ready for cutover. This includes clear communication and timelines for what is needed to be completed by when, readiness checklists, early conversations on the transition from the current state to the future state, and clear direction.	Wave 1–3: Closed Wave 4–6: Open	Wave 1: 4 Wave 2–4: 3 Wave 5–6: 2	Wave 1: Low Wave 2: Medium Wave 3: Low Wave 4–6: Medium	12/13/21
269	CalWIN Counties may not have enough development and	The CalWIN Counties need time in the schedule, leading up to their respective Go-Live,	Wave 1–3: Closed	3	Wave 1: Low Wave 2–6: Medium	01/12/22

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	testing timeline to Refactor their Ad-hoc Reports and Ancillary System before Go-Live	to Refactor Ad-hoc Reports and/or Ancillary Systems. To do so, the Counties need connectivity and access to CalSAWS environments, data model (and definitions), as well as data. The current CalSAWS delivery schedule (of these) is compressing the CalWIN Counties Design, Development, and Testing timelines (i.e., schedule) and putting their County Readiness for Go-Live at-risk.	Wave 4–6: Open			
279	CalWIN Counties may not be prepared to reconcile Fiscal and submit State Reports, timely, as they Migrate to CalSAWS	As CalWIN migrates to CalSAWS, Counties may need assistance (from the project) on how to reconcile Fiscal reports as they prepare to submit State reports to CDSS on a monthly basis (and timely)	Wave 1–3: Closed Wave 4–6: Open	Wave 1: 3 Wave 2–6: 4	Medium	09/14/22
285	Preparing CalWIN counties to operationalize CalSAWS after their Go-Live	If CalWIN counties are not prepared to operationalize CalSAWS after their Go-Live, timely and effective delivery of services could be impacted. During the 60-calendar day Post Implementation support period, migrating CalWIN counties must have available resources and volunteers appropriately allocated for post implementation support, and plan for a gradual transition to self-sufficiency. Success relies on migrating CalWIN Counties demonstrating self-sufficiency at the end of the support period by self-serving and using tools such as the Go-Live Packet and Fact Sheets. It also	Wave 3–4: Closed Wave 4–6: Open	3	Medium	02/08/23

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		depends on a collective effort of staff from Deloitte, the Consortium, Accenture, Gainwell, ClearBest, and Counties who can commit to providing a hybrid of virtual and onsite support during the first 60 days after each Wave's Go-Live. CalSAWS Production Counties have knowledge, experience, and use of CalSAWS. However, it is unknown how many support volunteers will be received for each Wave. Migrating CalWIN counties must have internal processes, escalation procedures, and strong support systems in place to ensure staff adoption and sustainment of CalSAWS and minimize business disruptions.				
289	Transition from CalWIN Lite to CalSAWS/BenefitsCal/Child Care Portal for external partners	CalWIN Counties have been given background on the differences between the features and functions of their existing CalWIN Lite application and the features and functions provided by the combination of CalSAWS (core), BenefitsCal and the CalSAWS Child Care Portal. Although the history, rationale and requirements imposed by CDSS and DHCS have been described to CalWIN Counties, some counties still feel as if the combined CalSAWS solution(s) do not provide the same kind of access to external partners that CalWIN Lite currently provides	Open	3	Low	04/24/23



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Period: July 31, 2023 to August 6, 2023

ID	Title	Details	Status	Impact	Risk Level	Date Logged
290	Recently released ROI policy lacks clarity which may create privacy and liability exposure for counties and customers	Recently issued Release of Information (ROI) policy is not detailed enough, nor is it consistent between the two state Departments (CDSS and DHCS). The policy as written may create customer information privacy/security, safeguard and county operations concerns, and liabilities. As the policy was released after the completion of ROI design, development, and testing of the functionality in BenefitsCal and CalSAWS, counties have not had sufficient time to assess the ROI functionality with the high-level policy and to be able to determine impacts to their county operations and the associated alignment with the existing BenefitsCal/CalSAWS design. The policy as written does not give clear direction on County responsibilities associated with the establishment of CBO agreements, provisions of those agreements and monitoring of CBO compliance with the agreements. Counties also have not had sufficient time to be able to determine if their current CBO agreement language is adequate and includes provisions and protections to further protect customer information when being accessed by CBOs via BenefitsCal. BenefitsCal/CalSAWS initial design and implementation has	Open	5	High	05/19/23

## CalSAWS – CalWIN ISS Weekly Status Report

Weekly Status Report, August 9, 2023

Period: July 31, 2023 to August 6, 2023

ID	Title	Details	Status	Impact	Risk Level	Date Logged
		been postponed until final/revised policy is issued by both CDSS and DHCS and there is operational clarity agreed to by all parties				

**Table 6.2-1 – Project Risks and Issues**

## CRFI/CIT/CalSAWS Communications Information

The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period.

CIT ID	To	Subject	Category	Distribution Date	Primary CalSAWS Contact	Backup CalSAWS Contact
0276-23	PPOCs (Alameda, Contra Costa, Fresno, Orange, Sacramento, San Diego, San Francisco, San Luis Obispo, San Mateo, Santa Barbara, Santa Clara, Santa Cruz, Solano, Sonoma, Placer, Tulare, Ventura, Yolo); Regional Managers (R1, R2, R4, R5); Section Directors	The CalSAWS Scoop Newsletter Special Edition – Wave 4 Go-Live	CalWIN Migration	07/31/23	Helen Cruz	Araceli Gallardo
0280-23	Regional Managers (All), PPOCs (San Francisco, Sacramento, San Luis Obispo), IPOCs (Wave 6 Counties)	Wave 6 CalWIN County Prep Phase Kickoff, Activities, and Materials	CalWIN Migration	08/02/23	Jennifer Carpenter	Mara Jennings

**Table 6.2-2 – CITs**

The following table outlines CalSAWS Information Transmittals (CITs) sent for the reporting period.

CRFI ID	To	Subject	Distribution Date	Status	Response Due Date	Primary Contact	Backup Contact
None.							

**Table 6.2-3 – CRFIs**

## CalSAWS – CalWIN ISS Weekly Status Report

Weekly Status Report, August 9, 2023

Period: July 31, 2023 to August 6, 2023

### 6.3 Appendix C – Project Work Plan Reports

#### Project Timeline

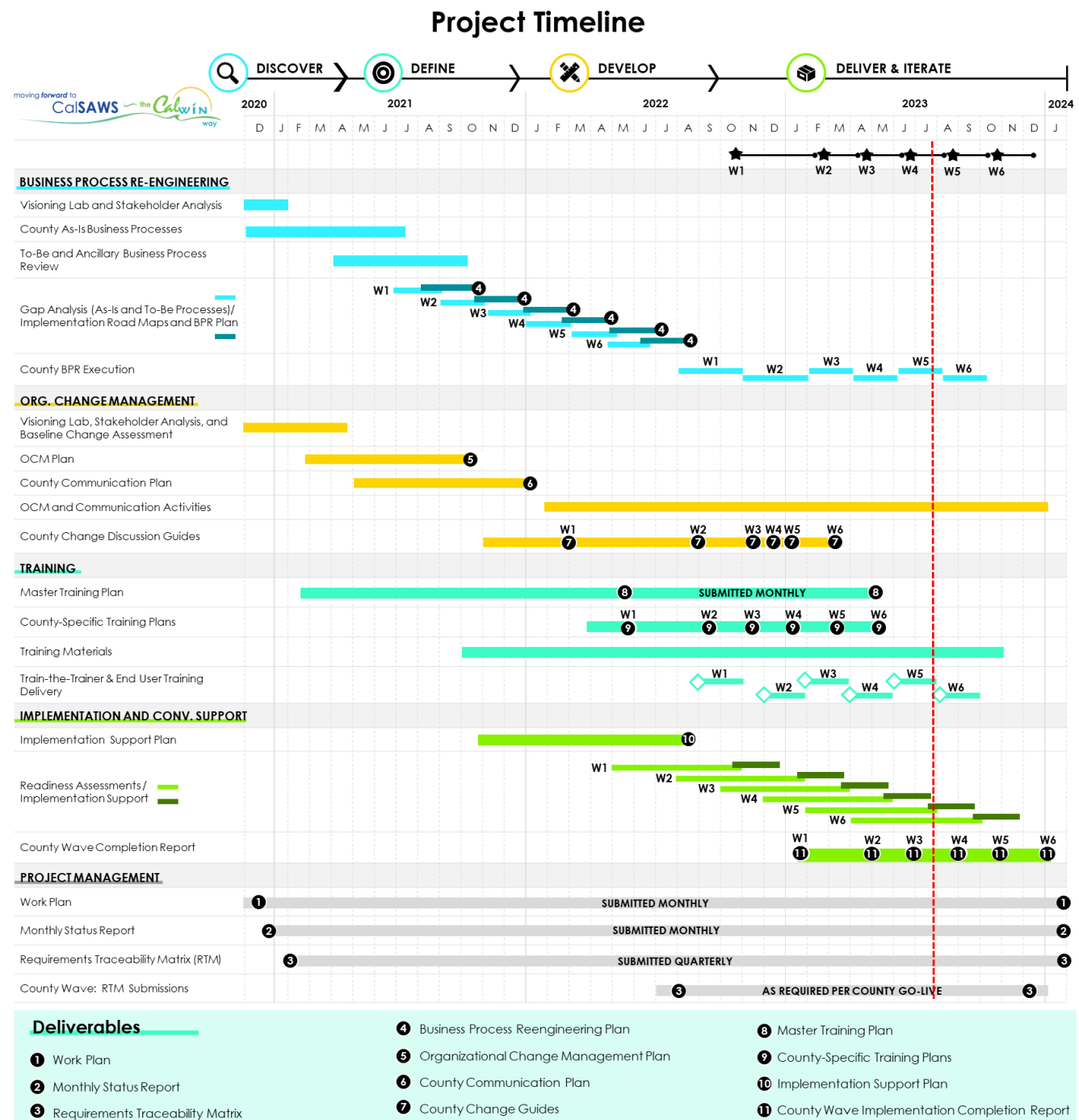


Figure 6.3-1 – Project Timeline

Project Action Items – Overdue

This table lists overdue action items, including the owner and due date.

ID	Description	Owner	Due Date
None.			

Table 6.3-1 – Overdue Action Items