

CalSAWS Quality Assurance Weekly Status Report

Reporting Period: July 17, 2023, to July 23, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

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1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> • Participated in Wave 4 and 5A Support calls • Facilitated CalSAWS Release 23.07 Green Light meeting • Continued participating in OCAT System Security Plan (SSP) Reviews • Participated in Region 5 Management Site Visit • Presented QA Updates at CalSAWS Project Steering Committee and JPA Board meetings • Manage Collaboration Model quarterly enhancement requests • Facilitate Wave 4 retrospectives for Implementation Management, Contact Center, Wave 5 County Data Validation and Conversion
QA Technical	<ul style="list-style-type: none"> • Collaborated on June Service Interruptions and preventions activities • Monitored CalSAWS Production Operations • Continued review of BenefitsCal defects and technical changes • Continued review of partner System Security Plans • Reviewed Change Advisory Board (CAB) tickets
QA Conversion	<ul style="list-style-type: none"> • Participated Wave 4 Post cutover county support activities • Participated in the Wave 5 County Preparation calls • Monitored Post Go-live Wave 4 Defects priorities and status • Monitored Wave 5 CDV defects and priorities • Sent Wave 6 County Data Validation (CDV) communications
QA Functional/Test	<ul style="list-style-type: none"> • Reviewed 166 design documents in preparation for SCR/CCB • Participated in Committee SCR Prioritization Implementation Planning • Continued BenefitsCal Release 23.07.27 Test Execution activities • Continued CalSAWS Release 23.09 Test Preparation activities
QA Implementation	<ul style="list-style-type: none"> • Provided virtual support in San Diego, Santa Cruz, San Mateo, and Solano Counties • Conducted system demos for San Diego County staff on 10 topics • Participated in Alameda Communication Planning for Ancillary Portals • Participated in Fresno Site Visit for Wave 5 Support

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1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status






DEL #	DELIVERABLE NAME		STATUS
3.49	QA Monthly Status Report – July 2023		<ul style="list-style-type: none"> • Submit FDEL by August 4, 2023
4.49	QA Work Plan – July 2023		<ul style="list-style-type: none"> • Submit FDEL by August 4, 2023
7.49	QA Test Monthly Report – July 2023		<ul style="list-style-type: none"> • Submit FDEL by August 4, 2023
51	Assessment of CalSAWS Deployment Complete Report - CalWIN Wave 4		<ul style="list-style-type: none"> • Submit DDEL by August 11, 2023
71.20	ClearBest Performance Report – July 2023		<ul style="list-style-type: none"> • Submit FDEL by August 15, 2023

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-1.2	OCAT – Systems Security Plan 2023 Annual Update		<ul style="list-style-type: none"> • Complete review and comment resolutions by August 1, 2023

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status








DEL #	DELIVERABLE NAME		STATUS
WP-26.19	BenefitsCal – CX Monthly Report - June/July 2023		<ul style="list-style-type: none"> • Submit DDEL comments by August 18, 2023
WP-27.17	BenefitsCal – Monthly M&O Report - June 2023		<ul style="list-style-type: none"> • Submit FDEL comments by July 26, 2023
WP-28.16	BenefitsCal – Work Plan Monthly Updates – July 2023		<ul style="list-style-type: none"> • Submit FDEL comments by August 14, 2023
WP-29.16	BenefitsCal – Monthly Status Report – July 2023		<ul style="list-style-type: none"> • Submit FDEL comments by August 14, 2023
WP-40	BenefitsCal - CalSAWS Marketing and Communications Materials 2023		<ul style="list-style-type: none"> • Submit FDEL comments by August 17, 2023

Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
59.31	CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – July 2023		<ul style="list-style-type: none"> • Submit FDEL by August 11, 2023
WP-3.04	CalWIN Implementation – CalWIN County Implementation Completion Report – Wave 4		<ul style="list-style-type: none"> • Submit DDEL comments by August 29, 2023

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in Wave 4 Project and County Operations Support calls
- ▶ Participated in Wave 5A County Prep Daily Debrief
- ▶ Participated in CalSAWS Release 23.07 T-1 and Pre-Green Light on July 17, 2023
- ▶ Participated in Conversion Defects review on July 17, 2023
- ▶ Participated in OCAT System Security Plan (SSP) reviews on July 18 and 20, 2023
- ▶ Participated in Region 5 Management Site Visit on July 18, 2023
- ▶ Participated in CalSAWS Section Directors' meeting on July 18, 2023
- ▶ Participated in Norwalk Facility In-Person Close Out on July 19, 2023
- ▶ Participated in CalSAWS Release 23.07 Green Light meeting on July 19, 2023
- ▶ Presented QA Updates at CalSAWS Project Steering Committee on July 20, 2023
- ▶ Presented QA Updates at CalSAWS JPA Board meeting on July 21, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Facilitated enhancement request process flow working session on July 17, 2023
 - Facilitated Communication Strike Team CIT/CRFI status session with Executive Sponsors on July 20, 2023
 - Participated in Collaboration Model Quarterly meeting session reflection on July 21, 2023

1.3.2 Technical

- ▶ Participated in CalSAWS Weekly Technical Sync meeting on July 17, 2023
- ▶ Reviewed Status for Collections, Fraud, & Task Management on July 17, 2023
- ▶ Participated in 23.07 Project Integrated Readiness Areas - T-1 on July 17, 2023
- ▶ Participated in 23.07 Pre-Green Light Review meeting on July 17, 2023
- ▶ Participated in Consortium FinOps meeting on July 18, 2023
- ▶ Participated in App Dev meeting on July 18, 2023
- ▶ Participated in Section Directors Meeting on July 18, 2023
- ▶ Participated in LA County Performance Test meeting on July 18, 2023
- ▶ Participated in GA/GR Automated Solution Extreme Correspondence Profile Security Rights meeting on July 18, 2023
- ▶ Participated in July R5 Management Site Visit on July 18, 2023
- ▶ Participated in Weekly CalSAWS Leadership meeting on July 19, 2023
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on July 19, 2023
- ▶ Participated in Virtual Green Light meeting for Release 23.07 on July 19, 2023
- ▶ Participated in Bi-Weekly CalSAWS Meeting on July 20, 2023
- ▶ Participated in CalSAWS Project Steering Committee (PSC) Meeting on July 20, 2023
- ▶ Participated in CalSAWS JPA Board of Directors Meeting on July 21, 2023
- ▶ BenefitsCal
 - Participated in DD&I and M&O meetings on July 18 and 20, 2023
 - Participated in BenefitsCal Operation Review meeting on July 18, 2023
 - Participated in Application Transfer meetings
 - Continued reviewing deliverables and release activities
- ▶ Batch

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- Participated in Batch Weekly Roundup on July 20, 2023
- ▶ CalWIN
 - Participated in Wave 4 County Prep Office Hours
 - Participated in Wave 4 Post-Implementation Status Calls
 - Participated in Wave 5 County Prep Phase meetings
 - Participated in 5A/4C Cutover meetings
 - Participated in Wave 6 Sacramento, San Francisco, and San Luis Obispo Interface Partner Test reviews on July 17, 2023
 - Participated in Conversion Strike Team meeting on July 21, 2023
 - Participated in CalWIN Wave 5 TPOC Meeting on July 20, 2023
- ▶ Central Print
 - Participated in CalSAWS Central Print Status meeting on July 17, 2023
- ▶ Contact Center
 - Participated in Sacramento CalSAWS IVR - Contact Center Design on July 17, 2023
 - Participated in Orange County CSC Support Meeting on July 17, 2023
 - Participated in Tulare County CSC Support Meeting on July 18, 2023
 - Participated in CalSAWS VA Design Sessions on July 18, 2023
 - Participated in Alameda CalSAWS IVR - Contact Center Design on July 18, 2023
 - Participated in Sonoma CalSAWS IVR - Contact Center Design on July 18, 2023
 - Participated in Fresno County CalSAWS IVR - Contact Center Design on July 18, 2023
 - Participated in Santa Barbara County CSC Support Meeting on July 19, 2023
 - Participated in CalSAWS Contact Center Internal review on July 19, 2023
 - Participated in CalSAWS Voice Bots/RPA Weekly Check-In on July 20, 2023
 - Participated in AWS/CalSAWS Contact Center Collaboration on July 20, 2023
 - Participated in Marin County CSC Support Meeting on July 20, 2023
 - Participated in Ventura County CSC Support Meeting on July 20, 2023
- ▶ Security
 - Participated in Application Vulnerabilities Review on July 19, 2023
 - Participated in Vulnerabilities review on July 20, 2023
 - Participated in Security Status meeting on July 21, 2023
- ▶ Service Management
 - Participated in ServiceNow Process Improvement review on July 20, 2023
- ▶ Lobby Management
 - Participated in Lobby Management Touchpoint meeting on July 18, 2023
 - Participated in Lobby Support Management Updates on July 20, 2023

1.3.3 Imaging

- ▶ Participated in Imaging Committee Meeting on July 20, 2023
- ▶ Participated in Imaging Migration Standup Call on July 18, 2023

1.3.4 Conversion

- ▶ Participated in Daily Wave 4 Post-Implementation Project production calls
- ▶ Participated in Daily Wave 5 County Office prep daily calls
- ▶ Monitored and disposition Wave 5 County Data Validation (CDV) findings
- ▶ Monitored Wave 2 - 5 post-cutover defects and priorities
- ▶ Supported UAT2 security profile maintenance activities for CDV and other test efforts

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- ▶ Participated in Conversion defects status, Weekly Status prep meeting on July 17, 2023
- ▶ Participated in Conversion, SCRs, and Requirement meeting on July 17, 2023
- ▶ Participated in San Mateo GA/GR County rule change meeting on July 18, 2023
- ▶ Participated in Child Care payment meeting on July 18, 2023
- ▶ Participated in Review of Potential Fact sheet topics on July 18, 2023
- ▶ Participated in Strike Team for W2-6 Go Live Packet meeting on July 18 and 20, 2023
- ▶ Facilitated Wave 6 CDV and Child Care review on July 19, 2023
- ▶ Participated in Conversion defect strike team on July 21, 2023

1.3.5 Functional

- ▶ M&O
 - Participated in CalSAWS Test Daily Connect
 - Participated in MC SCR Touchpoint meeting on July 19, 2023
 - Participated in the following design meetings:
 - CR 213355 - Manual Trigger of APS
 - CR 218714 - Medi-Cal Renewal and Redetermination Verification Service
 - CR 230676 - Bot process for cases with no income data from IRS
 - CR 231622 - Intelligent Document Processing
 - CR 235745 - Bot Reinstating the Enrollments
 - CR 237063 - Reasonable Compatibility BOT
 - CR 238422 - SB644 - EDD Claimant & Employer Data
 - CR 240417 - Accelerated Enrollment Review for CalHEERS Applicants that were not assigned a CIN
 - CR 247110 - Lawful Presence Updates
 - CR 247479 - Enroller Portal/Salesforce Enhancements for September 2023
 - CR 247694 - Asset Limit Changes - Forms and Informational Notice
 - Reviewed One hundred Sixty-six (166) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
22.09	2
23.02	1
23.05	10
23.06	25
23.07	71
23.09	29
23.11	10
24.01	2
RWR	10
TBD	6
Grand Total	166

- ▶ General Assistance/General Relief (GA/GR)

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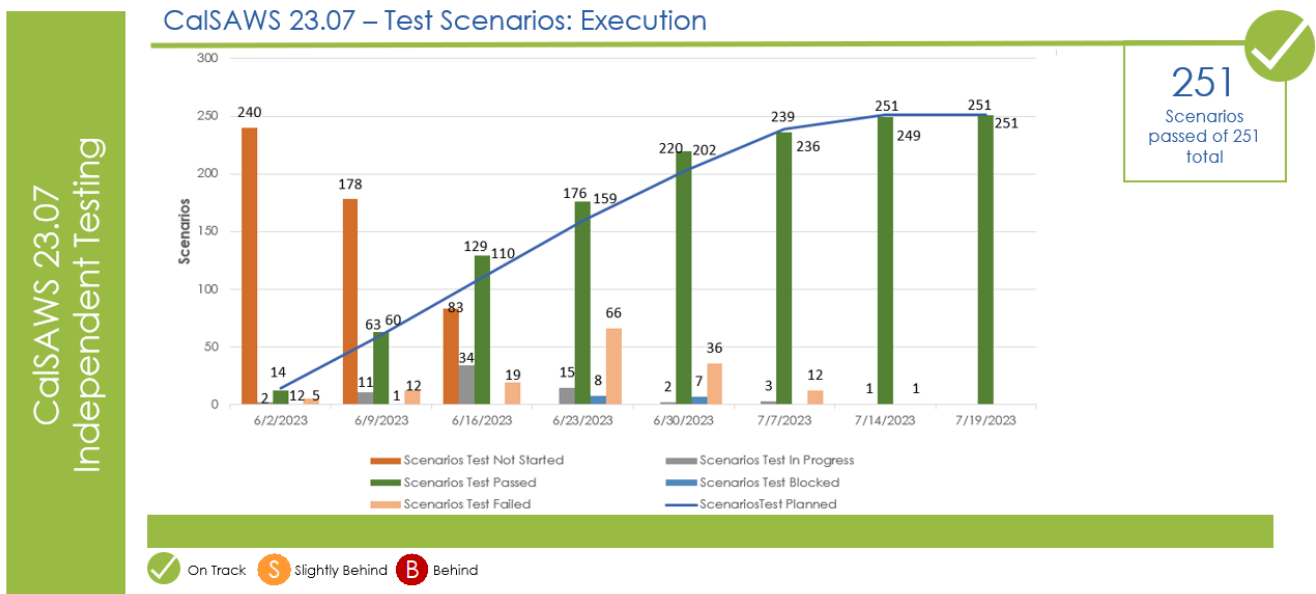
- Monitored GA/GR SCRs
- Participated in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participated in Daily Transaction Failures meetings
 - Participated in BenefitsCal Operation Review meeting on July 18, 2023
 - Participated in Weekly Program Manager Standup meeting on July 19, 2023
 - Participated in QA/Consortium Test Script Discussion meeting on July 20, 2023

1.3.6 Test

- ▶ CalSAWS Release 23.09
 - Continued test preparation activities
- ▶ CalSAWS Release 23.07
 - Completed QA Review of System Test execution and regression for one high impact SCR CA-252015 which was removed from 23.07 release
 - Completed defect retesting
 - Completed Automated Regression test execution

Table 1-7 – CalSAWS 23.07 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS 23.07 - ClearBest QA Independent Test Results	251	0% (0)	0% (0)	100% (251)	0% (0)	0% (0)



- ▶ BenefitsCal Activities
 - Participated in Draft R23.07.27 release notes meeting on July 17, 2023
 - Continued QA verification of 23.07.27 Monthly Release items in “UAT Deployed” status
 - Monitored 23.07.27 Monthly Release for M&O and M&E updates
 - Identified and communicated QA verification scope for 23.08.24 Monthly Release
- ▶ Priority Release / RWR Activities

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- Monitored priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Participated in 23.07 Project Integrated Readiness Areas - T-1 on July 17, 2023
 - Participated in Integrated Test Team Meeting on July 18, 2023
 - Participated in Pre-Meet for State/Fiscal Reports meetings on July 20, 2023
 - Participated in CalSAWS – State and Fiscal Reports meeting on July 20, 2023
 - Participated in Wave 4 State/Fiscal Reports meeting on July 20, 2023

1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in Weekly Training Touchpoint meeting on July 18, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Provided virtual support in San Diego, Santa Cruz, San Mateo, and Solano Counties
 - Participated in Wave 4 Post-Implementation Project Production Calls
 - Participated in Wave 4 Post-Implementation Internal Status Calls
 - Participated in Wave 4 Post-Implementation County Operations Calls
 - Participated in Wave 5 County Prep Office Hours and Daily Debrief Calls
 - Participated in Wave 5 County Prep Daily Debrief Calls
 - Participated in Weekly Implementation Manager Touchpoint on July 17, 2023
 - Participated in Weekly Implementation Team meeting on July 17, 2023
 - Conducted system demonstrations for San Diego County staff about 10 functional topics on July 17 - 20, 2023
 - Participated in San Luis Obispo Configuration Working Sessions on July 17 - 21, 2023
 - Participated in Fresno T-3 Survey Results Meeting on July 17, 2023
 - Participated in Alameda County Communication Planning for Ancillary Portals on July 17 and 20, 2023
 - Participated in TOSS & IPOC Meeting for Alameda County on July 18, 2023
 - Participated in ISS Team Leads Standup Meeting on July 18, 2023
 - Reviewed Potential Fact Sheet Topics on July 19, 2023
 - Participated in OCM Team Leads meeting on July 19, 2023
 - Participated in Sonoma T-3 Survey Results Meeting on July 19, 2023
 - Participated in Training Advisory Committee Meeting on July 19, 2023
 - Participated in Wave 5 IPOC Meeting on July 19, 2023
 - Participated in Alameda T-3 Survey Results Meeting on July 20, 2023
 - Participated in Wave 5 Go-Live OCM Office Visit Planning on July 20, 2023
 - Participated in OCM Team Executive Check-In on July 20, 2023
 - Participated in Project Steering Committee (PSC) meeting on July 20, 2023
 - Participated in Fresno Site Visit for Wave 5 Support on July 20, 2023
 - Participated in Joint Powers Authority (JPA) meeting on July 21, 2023
 - Conducted QA Implementation Team meeting on July 21, 2023
- ▶ Release Management
 - Participated in Release 23.07 Project Integrated Readiness Areas - T-1 Integrated Readiness Status on July 17, 2023
 - Participated in Green Light Meeting for Release 23.07 on July 19, 2023

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1.3.8 OCAT

- ▶ Continued review with Consortium Security and Ernst & Young (EY) of OCAT SSP 2023 Annual Update
- ▶ Reviewed and approved all responses to QA comments on OCAT Phase 2 Transition Plan – 2023 Annual Update
- ▶ Participated in OCAT System Security Plan (SSP) Reviews on July 18, 19, and 20, 2023

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in Wave 4 Project and County Operations Support calls
- ▶ Participate in Wave 5A County Prep Daily Debrief
- ▶ Participate in Alameda County Leadership meeting on July 24, 2023
- ▶ Participate in CalSAWS 23.07 Post-release checkpoints on July 24 - 26, 2023
- ▶ Participate in Sonoma County Leadership meeting on July 25, 2023
- ▶ Participate in CalSAWS Section Directors' meeting on July 25, 2023
- ▶ Participate in OCAT System Security Plan (SSP) reviews on July 25 and 27, 2023
- ▶ Participate in Fresno County Leadership meeting on July 26, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Facilitate Wave 4 Implementation Management retrospective session on July 25, 2023
 - Facilitate Wave 4 Contact Center retrospective session on July 26, 2023
 - Facilitate Wave 5 County Data Validation retrospective session on July 27, 2023
 - Facilitate Wave 4 Conversion retrospective session on July 27, 2023

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Technical Sync meeting on July 24, 2023
- ▶ Review Status for Collections, Fraud, & Task Management on July 24, 2023
- ▶ Participate in CalSAWS 23.07 Post-Release Checkpoint meeting on July 24, 2023
- ▶ Participate in Sprint Review 23.07.27 meeting on July 24, 2023
- ▶ Participate in Consortium FinOps meeting on July 25, 2023
- ▶ Participate in App Dev meeting on July 25, 2023
- ▶ Participate in DBCR/CTCR Review meetings on July 25 and 27, 2023
- ▶ Participate in CalSAWS-MKS Monthly Status Meeting on July 25, 2023
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on July 26, 2023
- ▶ Participate in Review Monthly Over 15 seconds Report Meeting on July 27, 2023
- ▶ Participate in weekly meeting for Architecture discussion on July 27, 2023
- ▶ Participate in Environment Integration/Management meeting on July 27, 2023
- ▶ BenefitsCal
 - Participate in Scope Review of upcoming Releases on July 24, 2023
 - Participate in BenefitsCal Support for CalSAWS 23.09 Baseline Enhancements meeting on July 24, 2023
 - Participate in DD&I and M&O meetings on July 25 and 27, 2023
 - Participate in Application Transfer meetings
 - Continue reviewing deliverables and release activities
- ▶ Batch
 - Participate in Batch Weekly Roundup on July 26, 2023
 - Participate in Batch Performance meeting on July 27, 2023
- ▶ CalWIN
 - Participate in Wave 5 County Prep Office Hours
 - Participate in Wave 4 Post-Implementation Operations Calls
 - Participate in 6A/5C Mock Cutover - Table Read
 - Participate in CalWIN Document Migration Meeting on July 26, 2023

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- Participate in MOCK Cutover (6A/5C) Stage Gate Review meeting on July 26, 2023
- Participate in CalWIN Conversion to CalSAWS Wave 5 review on July 28, 2023
- Participate in Stage Gate Review Preparation meeting on July 28, 2023
- ▶ Central Print
 - Participate in CalSAWS Central Print Status meeting on July 24, 2023
- ▶ Contact Center
 - Participate in Sonoma CalSAWS IVR/Contact Center Design on July 25, 2023
 - Participate in Alameda CalSAWS IVR/Contact Center Design on July 25, 2023
 - Participate in CalSAWS VA Design Sessions on July 25, 2023
 - Participate in Fresno CalSAWS IVR/Contact Center Design on July 25, 2023
 - Participate in San Bernardino County CSC Support Meeting on July 25, 2023
 - Participate in CalSAWS IVR/Contact Center Committee Meeting on July 26, 2023
 - Participate in Wave 4 Contact Center Retro on July 26, 2023
 - Participate in CalSAWS Contact Center Review on July 26, 2023
 - Participate in Fresno County Model Office Prep Day on July 27, 2023
 - Participate in Contra Costa County CSC Support Meeting on July 27, 2023
 - Participate in CalSAWS VA Weekly Check-In on July 27, 2023
 - Participate in CalSAWS Voice Bots/RPA Weekly Check-In on July 27, 2023
 - Participate in AWS/CalSAWS Contact Center Collaboration on July 27, 2023
- ▶ Security
 - Participate in AWS Security - CloudCheckr – Deloitte meeting on July 24, 2023
 - Participate in AWS Security - CloudCheckr – Gainwell meeting on July 24, 2023
 - Participate in Application Vulnerabilities Review on July 26, 2023
- ▶ Service Management
 - Participate in Monthly Help Desk Trends Meeting on July 27, 2023
- ▶ Lobby Management
 - Participate in Integrated Lobby Management Touchpoint on July 25, 2023
 - Participate in Lobby Support Management Updates on July 27, 2023

1.4.3 Imaging

- ▶ Participate in weekly Imaging status meeting on July 25, 2023

1.4.4 Conversion

- ▶ Participate in Daily Wave 4 Post-Implementation Project production calls
- ▶ Participate in Daily Wave 5 County Office prep daily calls
- ▶ Monitor and disposition Wave 5 County Data Validation (CDV) findings
- ▶ Monitor Wave 2 - 5 post-cutover defects and priorities
- ▶ Support UAT2 security profile maintenance activities for CDV and other test efforts
- ▶ Participate in 6A5/C Table read on July 24, 2023
- ▶ Participate in the CalSAWS Monthly County Conversion leads meeting on July 24, 2023
- ▶ Participate in Conversion, SCRs, and Requirement meeting on July 25, 2023
- ▶ Participate in Wave 6 CDV Access account readiness meeting on July 25, 2023
- ▶ Participate in Mock cutover 6A/5C stage gate starting July 26, 2023
- ▶ Participate in the CalWIN Document Migration meeting on July 26, 2023
- ▶ Participate in Review of Potential Fact sheet topics on July 26, 2023
- ▶ Facilitate CalHEERS Wave 5 Conversion focus meeting on July 28, 2023

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- ▶ Participate in Stage Gate Preparation and Priorities on July 28, 2023

1.4.5 Functional

- ▶ M&O
 - Participate in CalSAWS Test Daily Connect
 - Participate in MC SCR Touchpoint meeting on July 26, 2023
 - Participate in the following design meetings:
 - CR 178286 - Adding Data elements to eHIT
 - CR 185143 - Verify Lawful Presence Service Suite upgrade from SOAP to JSON
 - CR 214183 - Eligibility Results page
 - CR 218714 - Medi-Cal Renewal and Redetermination Verification Service
 - CR 218725 - New Ad-Hoc Print Vendor OSP
 - CR 220303 - BREfs 5 High Impact Business Validations
 - CR 231622 - Intelligent Document Processing
 - CR 238422 - SB644 - EDD Claimant & Employer Data
 - CR 243176 - MCAP Defect - MCAP Dual Eligible Protection
 - CR 247110 - Lawful Presence Updates
 - CR 247479 - Enroller Portal/Salesforce Enhancements for September 2023
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor GA/GR SCRs
 - Participate in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participate in BenefitsCal Support for CalSAWS 23.09 Baseline Enhancements meeting on July 24, 2023
 - Participate in Sprint Review 23.07.27 meeting on July 24, 2023
 - Participate in BenefitsCal - UCD Monthly Meeting on July 26, 2023
 - Participate in Weekly Program Manager Standup meeting on July 26, 2023
 - Participate in Chatbot Expansion Session meeting on July 27, 2023
 - Monitor development progress for CalWORKS Time Clocks functions
 - Monitor GROW/WTW Collaborator requirement status
 - Participate in Daily Transaction Failures meetings
 - Participate in combined DD&I and M&O check-in meetings
 - Participate in BenefitsCal Operation Review weekly meeting
 - Participate in Weekly Scope Review for upcoming BenefitsCal releases

1.4.6 Test

- ▶ CalSAWS Release 23.09
 - Continue test preparation activities
- ▶ CalSAWS Release 23.07
 - Participate in CalSAWS 23.07 Post-Release Checkpoint Meetings July 24 – 26, 2023
- ▶ BenefitsCal Activities
 - Review R23.07.27 Monthly release notes
 - Continue QA verification of 23.07.27 Monthly Release items in "UAT Deployed" status

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- Monitor 23.07.27 Monthly Release for M&O and M&E updates
- Monitor 23.08.24 Monthly Release for M&O and M&E additions
- ▶ Priority Release/RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Participate in Integrated Test Team meeting on July 25, 2023
 - Participate in Test Touchpoint meeting on July 26, 2023
 - Participate in State/Fiscal Reports and Wave review on July 27, 2023
 - Participate in Wave 4 State and Fiscal Reports meeting on July 27, 2023

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in Weekly Training Touchpoint meeting on July 25, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Provide Post-Implementation virtual support in San Diego, Santa Cruz, San Mateo, and Solano Counties
 - Participate in Wave 4 Post-Implementation Project Production Calls
 - Participate in Wave 4 Post-Implementation Internal Status Calls
 - Participate in Wave 4 Post-Implementation County Operations Calls
 - Participate in Wave 5 County Prep Office Hours & Daily Debrief Calls
 - Participate in Wave 5 County Prep Daily Debrief Calls
 - Participate in Weekly Implementation Manager Touchpoint on July 24, 2023
 - Participate in Weekly Implementation Team meeting on July 24, 2023
 - Participate in Alameda County Leadership meeting on July 24, 2023
 - Participate in Wave 5 IPOC Dry-Run on July 24, 2023
 - Participate in Sonoma County Leadership meeting on July 25, 2023
 - Participate in TOSS & IPOC Meeting for Sonoma County on July 25, 2023
 - Participate in TOSS & IPOC Meeting for Santa Cruz County on July 25, 2023
 - Conduct Wave 4 Retrospective for Implementation Management on July 25, 2023
 - Participate in Internal Help Desk / Command Center follow-up on July 25, 2023
 - Support Wave 5 IPOC meeting on July 26, 2023
 - Participate in TOSS & IPOC Meeting for San Francisco County on July 26, 2023
 - Participate in TOSS & IPOC Meeting for Fresno County on July 26, 2023
 - Review Potential Fact Sheet Topics on July 26, 2023
 - Participate in OCM Team Leads meeting on July 26, 2023
 - Participate in OCM Team Executive Check-In on July 27, 2023
 - Conduct QA Implementation Team meeting on July 27, 2023
- ▶ Release Management
 - Participate in CalSAWS 23.07 Post-Release Checkpoints on July 24 - 26, 2023
 - Plan for Training Validations for Release 23.09

1.4.8 OCAT

- ▶ Continue review with Consortium Security and Ernst & Young (EY) on the OCAT SSP 2023 Annual Update
- ▶ Participate in OCAT System Security Plan (SSP) Reviews on July 25, and 27, 2023

1.5 Deviations from Plan/Adjustments

- ▶ None