

CalSAWS Quality Assurance Weekly Status Report

Reporting Period: July 31, 2023, to August 6, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

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1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> • Participated in Wave 4 and 5A Support calls • Continued participating in OCAT System Security Plan (SSP) Reviews • Participated in OCAT Ops and Release Management meeting • Facilitate Wave 4 retrospective sessions for Lobby Management, Imaging and BenefitsCal. • Facilitate Collaboration Model enhancement request process flow working session • Initiate Collaboration Model Quarterly meeting preparation
QA Technical	<ul style="list-style-type: none"> • Monitored CalSAWS Production Operations and reviewed Root Cause Analysis documents • Continued review of BenefitsCal defects and technical changes • Continued review of partner System Security Plans • Reviewed Change Advisory Board (CAB) tickets
QA Conversion	<ul style="list-style-type: none"> • Participated Mock 6A/5C and 6B conversion run • Participated Wave 4 Support and Wave 5 County Preparation calls • Continued Monitoring Wave 4 and 5 Defect priorities and status • Prepare for Wave 6 County Data Validation (CDV)
QA Functional/Test	<ul style="list-style-type: none"> • Reviewed 138 designs in preparation for SCRB/CCB • Completed QA Test Activities for BenefitsCal Priority Release 23.08.02 • Started QA Test Activities for BenefitsCal Release 23.08.24 • Started CalSAWS Release 23.09 Test Execution with a 5% Execution Rate, 4% Pass Rate, and 1% Fail/Block Rate
QA Implementation	<ul style="list-style-type: none"> • Provided Post-Implementation support for San Diego, Santa Cruz, San Mateo, and Solano Counties • Completed Wave 4 Retrospective Sessions for Implementation Management, OCM, Training, and TOSS & Support Teams • Participated in Sacramento and San Francisco Onsite Support Visits to Prepare for Wave 6 Onsite Support

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1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status








DEL #	DELIVERABLE NAME		STATUS
3.49	QA Monthly Status Report – July 2023		• Submitted FDEL on August 4, 2023
4.49	QA Work Plan – July 2023		• Submitted FDEL on August 4, 2023
7.49	QA Test Monthly Report – July 2023		• Submitted FDEL on August 4, 2023
10.12	Quarterly QA Security Report		• Submit DDEL by September 29, 2023
51	Assessment of CalSAWS Deployment Complete Report - CalWIN Wave 4		• Submit DDEL comments by August 18, 2023
71.20	ClearBest Performance Report – July 2023		• Submit FDEL by August 15, 2023

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-1.2	OCAT – Systems Security Plan 2023 Annual Update		• QA comments submitted on August 1, 2023

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status










DEL #	DELIVERABLE NAME		STATUS
WP-26.19	BenefitsCal – CX Monthly Report - June/July 2023		• Submit DDEL comments by August 18, 2023
WP-27.18	BenefitsCal – Monthly M&O Report - July 2023		• Submit DDEL comments by August 16, 2023
WP-28.16	BenefitsCal – Work Plan Monthly Updates – July 2023		• Submit FDEL comments by August 14, 2023
WP-29.16	BenefitsCal – Monthly Status Report – July 2023		• Submit FDEL comments by August 14, 2023
WP-40	BenefitsCal - CalSAWS Marketing and Communications Materials 2023		• Submit FDEL comments by August 17, 2023
WP-41	BenefitsCal – General System Design Documentation for Time Clocks		• Submit DDEL comments by August 11, 2023

Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-3.04	CalWIN Implementation – CalWIN County Implementation Completion Report – Wave 4		• Submit DDEL comments by August 29, 2023
WP-58.10	CalWIN Implementation - Support Vendor CalWIN Requirements Traceability Matrix - Q10		• Submit FDEL comments by September 12, 2023
59.31	CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – July 2023		• Submit FDEL by August 11, 2023

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in Wave 4 Project and County Operations Support calls
- ▶ Participated in Wave 5A County Prep Daily Debrief
- ▶ Participated in CalSAWS Section Directors' meeting on August 1, 2023
- ▶ Participated in CalSAWS PMO Status meeting on August 1, 2023
- ▶ Participated in Imaging Migration review on August 1, 2023
- ▶ Participated in OCAT Ops and Release Management meeting on August 2, 2023
- ▶ Participated in OCAT System Security Plan (SSP) review on August 4, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Facilitated Wave 4 BenefitsCal Retrospective on July 31, 2023
 - Facilitated Wave 4 Implementation Management Retrospective #2 on August 1, 2023
 - Facilitated Wave 4 OCM Retrospective on August 1, 2023
 - Facilitated Wave 4 Training Retrospective on August 2, 2023

1.3.2 Technical

- ▶ Participated in CalSAWS Weekly Technical Sync meeting on July 31, 2023
- ▶ Reviewed Status for Collections, Fraud, & Task Management on July 31, 2023
- ▶ Participated in Consortium FinOps meeting on August 1, 2023
- ▶ Participated in App Dev meeting on August 1, 2023
- ▶ Participated in Section Directors Meeting on August 1, 2023
- ▶ Participated in GSDs in DDEL 05.10 Release 23.11.19 (CalWORKs Time Clocks), Identify Reviewers & Focus meeting on August 1, 2023
- ▶ Participated in Weekly CalSAWS Leadership meeting on August 2, 2023
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on August 2, 2023
- ▶ Participated in Bi-Weekly CalSAWS Meeting on August 3, 2023
- ▶ Participated in Weekly Meeting for Architecture discussion on August 3, 2023
- ▶ BenefitsCal
 - Participated in Scope Review of upcoming Releases on July 31, 2023
 - Participated in BenefitsCal Operation Review meeting on August 1, 2023
 - Participated in DD&I and M&O meeting on August 1 and 3, 2023
 - Participated in Amplitude Walkthrough meeting on August 4, 2023
 - Participated in Application Transfer meetings
 - Continued reviewing deliverables and release activities
- ▶ Batch
 - Continued to monitor the production batch and operational activities
 - Participated in Batch Weekly Roundup on August 3, 2023
- ▶ CalWIN
 - Participated in Wave 4 County Prep Office Hours
 - Participated in Wave 4 Post-Implementation Status Calls
 - Participated in Wave 5 County Prep Phase meetings
 - Participated in Mock 6A/5C Cutover meetings
 - Participated in Mock 6B Cutover meetings

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- Participated in Wave 6 Sacramento, San Francisco, and San Luis Obispo Interface Partner Test reviews on August 2, 2023
- ▶ Central Print
 - Participated in CalSAWS Central Print Status meeting on July 31, 2023
- ▶ Contact Center
 - Participated in Yolo Contact Center Support Call on August 1, 2023
 - Participated in CalSAWS VA Design Sessions on August 1, 2023
 - Participated in CalSAWS Contact Center Review on August 2, 2023
 - Participated in Placer County CSC Support Meeting on August 2, 2023
 - Participated in CalSAWS VA Weekly Check-In on August 3, 2023
 - Participated in AWS/CalSAWS Contact Center Collaboration on August 3, 2023
 - Participated in CalSAWS Voice Bots/RPA Weekly Check-In on August 4, 2023
 - Participated in Contact Center Team Meeting on August 4, 2023
- ▶ Security
 - Participated in Application Vulnerabilities Findings review on August 2, 2023
 - Participated in Security Status meeting on August 4, 2023
- ▶ Service Management
 - Participated in ServiceNow Process Improvement Meeting on August 3, 2023
- ▶ Lobby Management
 - Participated in Sonoma County Lobby Device Planning meeting on July 31, 2023
 - Participated in Integrated Lobby Management Touchpoint on August 1, 2023
 - Participated in Solano County Lobby Device Planning on August 2, 2023
 - Reviewed Ventura Lobby Management Configuration on August 2, 2023
 - Participated in Orange County Lobby Device Planning on August 3, 2023
 - Participated in Lobby Support Management Updates on August 3, 2023
 - Participated in San Luis Obispo Lobby Devices Review on August 4, 2023

1.3.3 Imaging

- ▶ Participated in Imaging Migration Standup Call on August 1, 2023
- ▶ Participated in Alameda County ASPI Error Review on August 2, 2023
- ▶ Participated in CalSAWS Monthly Data Review on August 3, 2023

1.3.4 Conversion

- ▶ Participated in Daily Wave 4 Post-Implementation Project production calls
- ▶ Participated in Daily Wave 5 County Office prep daily calls
- ▶ Monitored and disposition Wave 5 County Data Validation (CDV) findings
- ▶ Monitored Wave 2 - 5 post-cutover defects and priorities
- ▶ Supported UAT2 security profile maintenance activities for CDV and other test efforts
- ▶ Reviewed Collections, Fraud and Task Management on July 31, 2023
- ▶ Facilitated a Child Care Warrants discussion on July 31, 2023
- ▶ Participated in Child Care provider conversion discussion on August 1, 2023
- ▶ Participated in 6B Mock Cutover table read on August 1, 2023
- ▶ Participated in Conversion, SCRs, and Requirement meeting on August 1, 2023
- ▶ Participated in E2lite environment discussion on August 1, 2023
- ▶ Participated in the Wave 6 County Data validation Kick-off Prep on August 2, 2023
- ▶ Participated in Review of Potential Fact sheet topics on August 2, 2023

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- ▶ Participated in the Mock 6A/5C Preflight checklist meeting on August 2, 2023
- ▶ Participated in UAT2 shared Environment for E2Lite testing on August 3, 2023
- ▶ Participated in rerun of the Mock 6A/5C cutover activities starting August 3, 2023
- ▶ Participated in the Mock 6B cutover activities starting August 4, 2023

1.3.5 Functional

- ▶ M&O
 - Participated in CalSAWS Test Daily Connect
 - Participated in State Report Analysis – Program Update on August 1, 2023
 - Participated in Medi-Cal CMSP Committee Meeting on August 2, 2023
 - Participated in the following design meetings:
 - CR 178286 - Adding Data elements to eHIT
 - CR 183100 - SEP Dropdown and Workflow
 - CR 185143 - Verify Lawful Presence Service Suite upgrade to JSON
 - CR 218714 - Medi-Cal Renewal and Redetermination Verification Service
 - CR 218725 - New Ad-Hoc Print Vendor OSP
 - CR 239149 - Salesforce Integration Scope Development & Planning
 - CR 243176 - MCAP Defect - MCAP Dual Eligible Protection
 - CR 246826 - Affordability Crosswalk Bot
 - Reviewed One hundred Thirty-eight (138) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
22.09	2
22.11	2
23.02	1
23.03	7
23.05	11
23.06	22
23.07	36
23.09	20
23.11	13
24.01	3
RWR	18
TBD	3
Grand Total	138

- ▶ General Assistance/General Relief (GA/GR)
 - Monitored GA/GR SCRs
 - Participated in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participated in Self-Service Portal Committee Meeting on August 1, 2023
 - Participated in DD&I and M&O reviews on August 1 and 3, 2023

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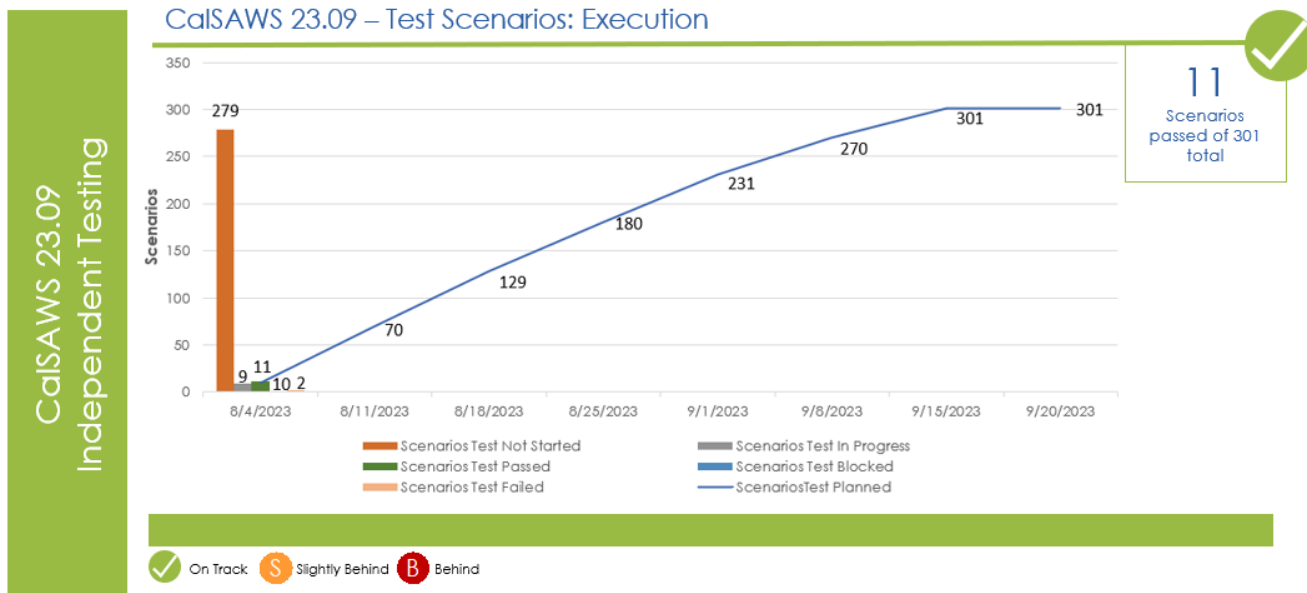
- Participated in Get CalFresh Parity List Meeting on August 2, 2023
- Participated in Weekly Program Manager Standup meeting on August 2, 2023
- Participated in Daily Transaction Failures meetings

1.3.6 Test

- CalSAWS Release 23.09
 - Began QA Reviews of System Test scripts for high impact SCRs
 - Began test execution

Table 1-7 – CalSAWS 23.09 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS 23.09 - ClearBest QA Independent Test Results	301	92% (279)	3% (9)	4% (11)	1% (2)	0% (0)



- BenefitsCal Activities
 - Completed QA verification of 23.08.02 Emergency Release items
 - Started QA verification of 23.08.24 Monthly Release items
 - Monitored 23.08.24 Monthly Release for M&O and M&E updates
- Priority Release / RWR Activities
 - Monitored priority releases/RWR defects and SCR test activities
 - Conducted QA Review activities on the following defect:

Table 1-7 – Priority Release/RWR Issues for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-259651 [Fiscal] Integrated Payroll Foster Care Issuance Detail Claiming Report and Integrated Payroll Summary do not Reconcile	23.08.03	QA Review

- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Participated in Integrated Test Team Meeting on August 1, 2023
 - Participated in Test Touchpoint meeting on August 2, 2023
 - Participated in Pre-Meet for State/Fiscal Reports Meetings August 3, 2023
 - Participated in CalSAWS State and Fiscal Reports meeting on August 3, 2023
 - Participated in Wave 4 State and Fiscal Reports meeting on August 3, 2023

1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in Weekly Training Touchpoint meeting on August 1, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Provided Post-Implementation virtual support for San Diego, Santa Cruz, San Mateo, and Solano Counties
 - Participated in Wave 4 Post-Implementation Project Production Calls
 - Participated in Wave 4 Post-Implementation Internal Status Calls
 - Participated in Wave 4 Post-Implementation County Operations Calls
 - Participated in Wave 5 County Prep Office Hours & Daily Debrief Calls
 - Participated in Wave 5 County Prep Daily Debrief Calls
 - Participated in Weekly Implementation Manager Touchpoint on July 31, 2023
 - Participated in Weekly Implementation Team meeting on July 31, 2023
 - Participated in ISS Leads Tuesday Standup meeting on July 31, 2023
 - Completed Retrospective Wrap-up for Wave 4 Implementation Management on August 1, 2023
 - Participated in TOSS & IPOC Meeting for Alameda County on August 1, 2023
 - Participated in TOSS & IPOC Meeting for Fresno County on August 1, 2023
 - Completed Wave 4 Retrospective Session for OCM on August 1, 2023
 - Participated in San Francisco County Configuration Review on August 2 - 4, 2023
 - Participated in monthly touchpoint with Customer Engagement Manager on August 2, 2023
 - Completed Wave 4 Retrospective Session for Training on August 2, 2023
 - Participated in Alameda County Communications Plan for Ancillaries/BenefitsCal on August 2, 2023
 - Participated in Wave 6 IPOC Meeting on August 2, 2023
 - Participated in Sacramento Onsite Support Visit to Prepare for Wave 6 Onsite Support on August 2 and 3, 2023
 - Reviewed Potential Fact Sheet Topics on August 2, 2023
 - Participated in TOSS & IPOC Meeting for Sacramento County on August 3, 2023
 - Participated in OCM Team Leads meeting on August 3, 2023
 - Participated in OCM Team Executive Check-In on August 3, 2023
 - Conducted QA Implementation Team meeting on August 3, 2023
 - Participated in San Francisco Onsite Support Visit to Prepare for Wave 6 Onsite Support on August 4, 2023
 - Participated in OCM Roles and Responsibilities Touchpoint on August 4, 2023
 - Conducted Wave 4 Retrospective for TOSS and Support Teams on August 4, 2023
- ▶ Release Management
 - Conducted Training Validations for Release 23.09

1.3.8 OCAT

- ▶ Continued review of OCAT SSP 2023 Annual Updates with Consortium Security and Ernst & Young (EY)

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in Wave 4 Project and County Operations Support calls
- ▶ Participate in Wave 5A County Prep Daily Debrief
- ▶ Participate in CalSAWS Section Directors' meeting on August 8, 2023
- ▶ Participate in CalSAWS PMO Status meeting on August 8, 2023
- ▶ Participate in Imaging Monthly SLA Review on August 8, 2023
- ▶ Participate in Imaging Migration review on August 8, 2023
- ▶ Present QA Status update at Monthly CalSAWS IT Meeting on August 9, 2023
- ▶ Participate in Batch Performance Checkpoint on August 9, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Facilitate Lobby Management retrospective on August 8, 2023
 - Facilitate Collaboration Model Enhancement Request process flow working session on August 9, 2023
 - Facilitate Wave 4 Imaging retrospective on August 9, 2023
 - Facilitate Wave 4 BenefitsCal retrospective #2 on August 11, 2023
 - Initiate Collaboration Model Quarterly meeting preparation activities

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Technical Sync meeting on August 7, 2023
- ▶ Review Status of Collections, Fraud, & Task Management on August 7, 2023
- ▶ Participate in Consortium FinOps meeting on August 8, 2023
- ▶ Participate in App Dev meeting on August 8, 2023
- ▶ Participate in Section Directors Meeting on August 8, 2023
- ▶ Participate in CalSAWS Weekly Status Meeting on August 9, 2023
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on August 9, 2023
- ▶ Participate in Monthly CalSAWS IT Report Meeting Series on August 9, 2023
- ▶ Participate in Weekly Meeting for Architecture discussion on August 10, 2023
- ▶ Participate in Environment Integration/Management meeting on August 10, 2023
- ▶ BenefitsCal
 - Participate in Scope Review of upcoming Releases on August 7, 2023
 - Participate in DD&I and M&O meetings on August 8 and 10, 2023
 - Participate in BenefitsCal Operation Review meeting on August 8, 2023
 - Participate in Application Transfer meetings
 - Continue reviewing deliverables and release activities
- ▶ Batch
 - Continue to monitor the production batch and operational activities
 - Participate in bi-weekly Batch Performance Checkpoint meeting on August 9, 2023
- ▶ CalWIN

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- Participate in Wave 5 County Prep Office Hours
- Participate in Wave 4 Post-Implementation Operations Calls
- Participate in 6B Mock Cutover meetings
- Participate in CalWIN Document Migration meeting on August 9, 2023
- Participate in Stage Gate Review Preparation meeting on August 11, 2023
- ▶ Central Print
 - Participate in CalSAWS Central Print Status meeting on August 7, 2023
- ▶ Contact Center
 - Participate Daily in CalSAWS Alameda Model Office Meetings
 - Participate Daily in CalSAWS Sonoma Model Office Meetings
 - Participate Daily in CalSAWS Fresno Model Office Meetings
 - Participate in CalSAWS Contact Center Management Call on August 7, 2023
 - Participate in Tulare CSC Support Meeting on August 8, 2023
 - Participate in CalSAWS VA Design Sessions on August 8, 2023
 - Participate in CalSAWS/Los Angeles - Ongoing Contact Center Discussions on August 8, 2023
 - Participate in San Bernardino County CSC Support Meeting on August 8, 2023
 - Participate in Solano CSC Support Meeting on August 9, 2023
 - Participate in Santa Cruz CSC Support Meeting on August 9, 2023
 - Participate in CalSAWS Contact Center Review on August 9, 2023
 - Participate in San Luis Obispo Lobby Management Planning/Consultation on August 9, 2023
 - Participate in San Diego County CSC Support Meeting on August 10, 2023
 - Participate in CalSAWS Voice Bots/RPA Weekly Check-In on August 10, 2023
 - Participate in AWS/CalSAWS Contact Center Collaboration on August 10, 2023
 - Participate in Ventura County CSC Support Meeting on August 10, 2023
 - Participate in Contact Center Team Meeting on August 11, 2023
- ▶ Security
 - Participate in Application Vulnerabilities Review on August 9, 2023
 - Participate in Security Risk Management Group meeting on August 10, 2023
- ▶ Service Management
 - Participate in ServiceNow Management Meetings as scheduled
- ▶ Lobby Management
 - Participate in Sonoma County Lobby Device Planning on August 7, 2023
 - Participate in San Francisco Lobby Device Planning on August 8, 2023
 - Participate in Integrated Lobby Management Touchpoint on August 8, 2023
 - Participate in Lobby Management Retro - County installation for Kiosks and/or Tablets (Placer, Santa Clara, Contra Costa) on August 8, 2023
 - Participate in Solano County Lobby Device Planning on August 9, 2023
 - Participate in Ventura County Lobby Management Configuration Prep Meeting on August 9, 2023
 - Participate in Lobby Support Management Updates on August 9, 2023
 - Participate in Orange County Lobby Device Planning on August 10, 2023

1.4.3 Imaging

- ▶ Participate in Weekly Imaging status meeting on August 8, 2023
- ▶ Participate in Monthly SLA Review for CalSAWS on August 8, 2023
- ▶ Participate in Wave 4 Imaging Retro on August 9, 2023

1.4.4 Conversion

- ▶ Participate in Daily Wave 4 Post-Implementation Project production calls
- ▶ Participate in Daily Wave 5 County Office prep daily calls
- ▶ Monitor and disposition Wave 5 County Data Validation (CDV) findings
- ▶ Monitor Wave 2 - 5 post-cutover defects and priorities
- ▶ Support UAT2 security profile maintenance activities for CDV and other test efforts
- ▶ Participate in weekly Conversion defects status meeting on August 7, 2023
- ▶ Participate in Review for Collections, Fraud and Task Management on August 7, 2023
- ▶ Participate in the Wave 6 County Data Validation Execution Kick-Off meeting on August 8, 2023
- ▶ Participate in 6C Mock Table read on August 8, 2023
- ▶ Participate in Mock Cutover review Go/No-Go for 6B on August 8, 2023
- ▶ Participate in Conversion, SCRs, and Requirement meeting on August 8, 2023
- ▶ Participate in Review of Potential Fact sheet topics on August 9, 2023
- ▶ Participate in Strike Team for Wave 5 Go-Live Packet (GLP) on August 9, 2023
- ▶ Participate in Wave 6 County Data Validation Access Review on August 9, 2023
- ▶ Participate in State Gate Review and Priorities meeting on August 11, 2023

1.4.5 Functional

- ▶ M&O
 - Participate in CalSAWS Test Daily Connect
 - Participate in MC SCR Touchpoint Meeting on August 9, 2023
 - Participate in the following design meetings:
 - CR 173135 - Enhance eHIT to Transmit Verification Documents Uploaded in CalHEERS to SAWS
 - CR 178286 - Adding Data elements to eHIT
 - CR 185143 - Verify Lawful Presence Service Suite upgrade from SOAP to JSON
 - CR 214183 - Eligibility Results page
 - CR 218714 - Medi-Cal Renewal and Redetermination Verification Service
 - CR 218725 - New Ad-Hoc Print Vendor OSP
 - CR 220303 - BREfS #5 High Impact Business Validations
 - CR 238810 - Delegation Not Updating After Primary Contact Change by SAWS
 - CR 241140 - Issuer Portal Enhancements
 - CR 243176 - MCAP Defect - MCAP Dual Eligible Protection
 - CR 246826 - Affordability Crosswalk Bot
 - CA 251329 - Elimination of Asset Limits for Non-Modified Adjusted Gross Income Medi-Cal Program

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- ▶ General Assistance/General Relief (GA/GR)
 - Monitor GA/GR SCRs
 - Participate in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participate in 404 Transaction RAC Error Occurring for only active CAPI program Individuals meeting on August 8, 2023
 - Participate in Weekly Program Manager Standup meeting on August 9, 2023
 - Participate in BenefitsCal Phase II Communications and Marketing Materials Final Deliverables meeting on August 10, 2023
 - Monitor development progress for CalWORKS Time Clocks functions
 - Monitor GROW/WTW Collaborator requirement status
 - Participate in Daily Transaction Failures meetings
 - Participate in combined DD&I and M&O check-in meetings
 - Participate in BenefitsCal Operation Review weekly meeting
 - Participate in Weekly Scope Review for upcoming BenefitsCal releases

1.4.6 Test

- ▶ CalSAWS Release 23.09
 - Continue QA Review of System Test scripts for high impact SCRs
 - Continue test execution
- ▶ BenefitsCal Activities
 - Continue QA verification of 23.08.24 Monthly Release items
 - Monitor 23.08.24 Monthly Release for M&O and M&E updates
- ▶ Priority Release/RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Participate in Integrated Test Team meeting on August 8, 2023
 - Participate in Test Touchpoint meeting on August 9, 2023
 - Participate in Pre-Meet for State/Fiscal Reports Meetings August 10, 2023
 - Participate in Wave 4 State/Fiscal Reports meeting on August 10, 2023

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in Weekly Training Touchpoint meeting on August 8, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Provide Post-Implementation virtual support for San Diego, Santa Cruz, San Mateo, and Solano Counties
 - Participate in Wave 4 Post-Implementation Project Production Calls
 - Participate in Wave 4 Post-Implementation Internal Status Calls
 - Participate in Wave 4 Post-Implementation County Operations Calls
 - Participate in Wave 5 County Prep Office Hours and Daily Debrief Calls
 - Participate in Wave 5 County Prep Daily Debrief Calls
 - Participate in Weekly Implementation Manager Touchpoint on August 7, 2023
 - Participate in Weekly Implementation Team meeting on August 7, 2023
 - Participate in San Luis Obispo County Onsite Office Visit to Prepare for Wave 6 Go-Live on August 7, 2023

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- Conduct San Diego County ISS Retrospective on August 7, 2023
- Prepare for Wave 5 and 6 Change Network meeting on August 7, 2023
- Participate in San Francisco Configuration Working sessions on August 7 - 11, 2023
- Conduct San Mateo County ISS Retrospective on August 8, 2023
- Conduct Santa Cruz County ISS Retrospective on August 8, 2023
- Participate in San Diego Post Go-Live Readiness Check-In on August 8, 2023
- Prepare for Wave 6 IPOC Meeting on August 8, 2023
- Participate in TOSS & IPOC Meeting for Sonoma County on August 8, 2023
- Participate in Waves 5 and 6 Change Network Meeting on August 8, 2023
- Participate in ISS Leads Tuesday Standup meeting on August 8, 2023
- Conduct Solano County ISS Retrospective on August 9, 2023
- Participate in TOSS & IPOC Meeting for Fresno County on August 9, 2023
- Participate in OCM Team Leads meeting on August 9, 2023
- Review Potential Fact Sheet Topics on August 9, 2023
- Support Wave 6 IPOC Meeting on August 10, 2023
- Conduct QA Implementation Team meeting on August 11, 2023
- ▶ Release Management
 - Conduct Training Validations for Release 23.09

1.4.8 OCAT

- ▶ Continue review with Consortium Security and Ernst & Young (EY) on the OCAT SSP 2023 Annual Update

1.5 Deviations from Plan/Adjustments

- ▶ None