



California Statewide Automated Welfare System

Design Document

CA-234219

Close CW Program When a Person Refused UIB

CalSAWS	DOCUMENT APPROVAL HISTORY	
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1 OVERVIEW

Per MPP 82-612, the county will deny or discontinue aid to an AU when a mandatory person refuses UIB.

1.1 Current Design

When a mandatory CalWORKs (CW) individual refuses UIB, the individual is assigned a Status Reason of 'Refused UIB' when EDBC is run.

Name	DOB	Role	Role Reason	Status	Status Reason
Test, Child 3M	01/01/2020	MEM		Denied	No Appl - Req Person
Test, Uib 58M	01/01/1965	MEM		Denied	Refused UIB

Figure 1.1.1 – Refused UIB is a person closure status reason

1.2 Requests

When a mandatory CalWORKs (CW) individual refuses UIB, the entire household should be denied or discontinued.

1.3 Overview of Recommendations

1. Update CW EDBC to deny or discontinue the entire program when an individual refuses UIB.
2. Update the CW UIB non-cooperation discontinuance NOA to generate at program level and update the fragment to the latest verbiage.
3. Update the CW UIB non-cooperation denial NOA to generate at program level and update the fragment to the latest verbiage.
4. Turn off the CW UIB non-cooperation change NOA.

1.4 Assumptions

1. The updates to the UIB non-cooperation denial and discontinuance NOA will not be effective dated, i.e., if the EDBC is run for retro months after this SCR goes to production, the UIB non-cooperation NOA will still have the new verbiage.

2 RECOMMENDATIONS

2.1 Update CW EDBC to close the program for 'Refused UIB'

2.1.1 Overview

When a mandatory CalWORKs (CW) individual refuses UIB, the entire household will be denied or discontinued.

2.1.2 Description of Changes

1. Update CW EDBC to close the entire household when an individual has the Status Reason of 'Refused UIB'. The program closure reason on the EDBC is 'Refused UIB'.

Technical Note: Set the priority to 1400.

Name	DOB	Role	Role Reason	Status	Status Reason
Test, Ooo 57M	01/01/1965	MEM		Discontinued	Refused UIB
Test, Child 4M	01/01/2018	MEM		Discontinued	Refused UIB

Override Program Configuration

Figure 2.1.1 – Entire Household is Closed for 'Refused UIB'

2.1.3 Programs Impacted

CalWORKs

2.1.4 Performance Impacts

N/A

2.2 Update CW UIB Noncooperation Discontinuance NOA

2.2.1 Overview

Currently, the UIB Noncooperation Discontinuance NOA is triggered at the Person level. This change will update the NOA to trigger at the Program level, as well as updating the NOA's verbiage to the latest state-provided text.

Reason Fragment Name and ID:

CW_TN_UIB_NOT_ACC_A047

ID = 6197

Current NOA Template: CW_NOA_TEMPLATE (NA 290, Fragment ID: 3026)

Current Program(s): CalWORKs

Current Action Type: Discontinuance

Current Fragment Level: Person

Currently Repeatable: Y

Include NA Back 9: Y

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish

2.2.2 Update CW UIB Noncooperation Discontinuance NOA Verbiage

Update Fragment XDP

Update the CW UIB Noncooperation discontinuance NOA verbiage to the following.

Updated Languages: English, Spanish

Description	Existing Text	Updated Text
Static	The principal earner in your family has not applied for and/or accepted Unemployment Insurance Benefits, or did all that EDD asked. A principal earner is the parent who has earned the most money in the 24 months before your application for the CalWORKs Unemployed Parent Program. The principal earner named by you or the County is <Person>	We needed certain facts to check your eligibility. On <Verif_Request_Date> we asked you, and/or a member of your household to apply for Unemployment Insurance Benefits (UIB). The rules say you must apply for UIB when the county refers you to the Employment Development Department (EDD), accept benefits when eligible and meet the conditions of eligibility for UIB. The following household member(s) • did not apply for and/or accept (UIB) benefits; or • provide proof of application; and/or • did not ask the County for help getting this proof. <List of persons>
Static	El asalariado principal de su familia no ha solicitado y/o aceptado Beneficios del Seguro Contra Desempleo (UIB) o no cumplió con los requisitos del Departamento de Desarrollo de Empleos (EDD).	Necesitamos cierta información para verificar su elegibilidad. En <Verif_Request_Date> le pedimos a usted, y/o un miembro de su familia que solicitará(n) beneficios de Seguro por Desempleo (UIB). La regla indica que usted tiene que solicitar UIB cuando el Condado la refiere al Departamento de Desarrollo de Empleo (EDD), aceptar beneficios

	El asalariado principal es el padre o madre que ganó más dinero en el período de 24 meses anteriores a su solicitud para el programa CalWORKs de Padre Desempleado. El asalariado principal nombrado por usted o el Condado es <Person>	cuando es elegible y cumplir con las condiciones de elegibilidad para UIB. El/Los siguientes miembros del hogar: • no aplicaron y/o aceptaron beneficios de (UIB); o • obtener pruebas de la solicitud; y/o • no pidió ayuda al Condado para obtener éstas pruebas. <List_of_persons>
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Note: Format the English and Spanish fragments with Arial font size 10.

2.2.3 Update CW UIB Discontinuance NOA Variable Population

Add the `verif_request_date` and `list_of_persons` variable population listed below.

Variable Name	Population
<Verif_Request_Date>	Scenario 1: If the Non-Compliance list page has only one person with the “Apply/Accept UIB” reason/instance, populate the “Apply For Unconditionally Available Income” verification requested date (associated to the person with the non-compliance) if the verification is still in ‘Pending’ or ‘Refused’ status. Scenario 2: If the Non-Compliance list page has multiple persons with the “Apply/Accept UIB” reason/instance, find the latest “Apply For Unconditionally Available Income” verification request date for the persons with the non-compliance if the verification is still in ‘Pending’ or ‘Refused’ status. Example: Non-Compliance exists for Person A and Person B. “Apply For Unconditionally Available Income” verification was requested for Person A on 05/20/2023 and for person B it was requested on 05/25/2023, the <verif_request_date> should populate 05/25/2023 Note: If there a Person C with a pending or refused “Apply For Unconditionally Available Income” verification but there is no “Apply/Accept UIB” Non-Compliance tied this Person, then the verification request date for this person will not be considered. Note for both scenarios: 1. The UIB discontinuance NOA will not generate if there is no pending or refused verification record for the person(s) with the non-compliance.
<List of Person(s)>	Populate the person(s) with the Non-Compliance of “Apply/Accept UIB” if this person(s) is a member of CalWORKs program. (i.e., ROLE_CODE = ‘ME’ in PGM_PERS_DETL table)

Note: Format the English and Spanish fragments with Arial font size 10.

Variables Requiring Translations: N/A

2.2.4 Update Regulations for CW UIB NonCooperation Disc NOA

The CW UIB Noncooperation discontinuance NOA has new associated Regulations. The following Regulations will be added when the CW UIB Noncooperation discontinuance Reason is generated on a NOA:

Existing Regulations: EAS: 41-401, 41-440.1 (a), (c), 41-440.2

Updated Regulations: MPP: 40-105.1, 40-181.2; .3, 82-612

2.2.5 Update CW UIB Noncooperation Discontinuance NOA Generation Conditions

Updates to Fragment Generation

1. Update the UIB Noncooperation Discontinuance NOA fragment's generation conditions to trigger at the Program level.
2. Generate this NOA only if there is a valid <verif_request_date> to populate on the UIB discontinuance reason fragment.
Note: Refer to section 2.2.3 for <verif_request_date> variable population and 2.2.2 for fragment verbiage.
Note: The existing trigger conditions for the CW UIB Noncooperation discontinuance NOA will remain the same unless explicitly mentioned in this SCR.

New NOA Template: N

New Program Generation: N

New Action Type: N

Update to Fragment Level: Y - Program

Repeatable: N

New Forms/NOAs Generated with this NOA: N

Generation Type	Does this NOA reason currently generate prior to this effort?	Is this generation type being updated with this effort?
EDBC	Yes	Yes, see above.
Negative Action EDBC	No	No
Batch	No	No

2.3 Update CW UIB Noncooperation Denial NOA

2.3.1 Overview

Update the UIB Noncooperation Denial NOA to the most recent verbiage.

Reason Fragment Name and ID:

CW_DN_UNEMP_INS_BEN_NOT_ACCP_A047

ID = 6130

Current NOA Template: CW_NOA_TEMPLATE (NOA 290, Fragment ID: 3026)

Current Program(s): CalWORKs

Current Action Type: Denial

Current Fragment Level: Person

Currently Repeatable: Y

Include NA Back 9: Y

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish

2.3.2 Update CW UIB Noncooperation Denial NOA Verbiage

Update Fragment XDP

Update the CW UIB Noncooperation discontinuance NOA verbiage to the following.

Updated Languages: English, Spanish

Description	Existing Text	Updated Text
Static	The principal earner in your family has not applied for and/or accepted Unemployment Insurance Benefits, or did all that EDD asked. A principal earner is the parent who has earned the most money in the 24 months before your application for the CalWORKs Unemployed Parent Program.	You must give us facts and proof we need and do the other things we need you to, as best you can. You did not do as we asked. On <Verif_Request_Date> we asked you, and/or a member of your household to apply for Unemployment Insurance Benefits (UIB). The rules say you must apply for UIB when the county refers you to the Employment Development Department (EDD), accept benefits when eligible and meet the conditions of eligibility for UIB. The following household member(s) • did not apply for and/or accept (UIB) benefits; or • provide proof of application; and/or • did not ask the County for help getting this proof.

	The principal earner named by you or the County is <Person>	<List of persons> If you are having problems getting the proof we need, call the County and we can help you try to get it. If you do what we ask and give us the proof and facts we need or ask the County for help before <Due_Date>, we will take another look at your application.
	El asalariado principal de su familia califica para Beneficios del Seguro Contra Desempleo (UIB) pero no los ha solicitado y/o aceptado, o no cumplió con los requisitos del Departamento de Desarrollo de Empleos (EDD). El asalariado principal es el padre o madre que ganó más dinero en el período de 24 meses anteriores a su solicitud para el programa CalWORKs de Padre Desempleado. El asalariado principal nombrado por usted o el Condado es <Person>	Usted tiene que darnos los datos y las pruebas que necesitamos, y tiene que hacer las otras cosas que necesitamos que haga lo mejor que pueda. Usted no ha hecho lo que le pedimos. En <Verif_Request_Date> le pedimos a usted, y/o un miembro de su familia que solicitará(n) beneficios de Seguro por Desempleo (UIB). La regla indica que usted tiene que solicitar UIB cuando el Condado la refiere al Departamento de Desarrollo de Empleo (EDD), aceptar beneficios cuando es elegible y cumplir con las condiciones de elegibilidad para UIB. El/Los siguientes miembros del hogar: • no aplicaron y/o aceptaron beneficios de (UIB); o • obtener pruebas de la solicitud; y/o • no pidió ayuda al Condado para obtener éstas pruebas. <List_of_persons> Si está teniendo problemas para obtener las pruebas que necesitamos, llame al Condado y nosotros le ayudaremos a tratar de obtenerlas. Si hace lo que le pedimos, y nos da todas las pruebas y datos que necesitamos antes de < Due_Date>, revisaremos su solicitud nuevamente.

Note: Format the English and Spanish fragments with Arial font size 10.

2.3.3 Update CW UIB Denial NOA Variable Population

Add the `verif_request_date`, `list_of_persons` and `due_date` variable population listed below.

Variable Name	Population
<Verif_Request_Date>	Scenario 1: If the Non-Compliance list page has only one person with the “Apply/Accept UIB” reason/instance, populate the “Apply For Unconditionally Available Income” verification requested date (associated to the person with the non-compliance) if the verification is still in ‘Pending’ or ‘Refused’ status. Scenario 2: If the Non-Compliance list page has multiple persons with the “Apply/Accept UIB” reason/instance, find the latest “Apply For Unconditionally Available Income”

	verification request date for the persons with the non-compliance if the verification is still in 'Pending' status. Example: Non-Compliance exists for Person A and Person B. "Apply For Unconditionally Available Income" verification was requested for Person A on 5/20/2023 and for person B it was requested on 5/25/2023, the <verif_request_date> should populate 5/25/2023 Note: If there a Person C with a pending or refused "Apply For Unconditionally Available Income" verification but there is no "Apply/Accept UIB" Non-Compliance tied this Person, then the verification request date for this person will not be considered. Note for both scenarios: 1. The UIB denial NOA will not generate if there is no pending verification record for the person(s) with the non-compliance.
<List of Person(s)>	Populate the person(s) with the Non-Compliance of "Apply/Accept UIB.
<Due_Date>	Populate this date by adding 30 days to the CalWORKs application date. Example: If the application date (APP_DATE from C4Y_APP table) is May 1st, the due date will be May 31st

*English only, Spanish and threshold will generate based on project standards for that language.

Variables Requiring Translations: N/A

2.3.4 Update Regulations for CW UIB NonCooperation Denial NOA

The CW UIB Noncooperation denial NOA has new associated Regulations. The following Regulations will be added when the CW UIB Noncooperation denial reason is generated on a NOA:

Existing Regulations: EAS: 41-401, 41-440.1 (a), (c) 41-440.2

Updated Regulations: MPP: 40-126.341, 40-171.221 (i), 82-612

2.3.5 Update CW UIB Noncooperation Denial NOA Generation Conditions

Updates to Fragment Generation

1. Update the UIB Noncooperation Denial NOA fragment's generation conditions to trigger at the Program level.
2. Generate this NOA only if there is a valid <verif_request_date> to populate on the UIB denial reason fragment.
Note: Refer to section 2.3.3 for <verif_request_date> variable population and 2.3.2 for fragment verbiage.
Note: The existing trigger conditions for the CW UIB Noncooperation denial NOA will remain the same unless explicitly mentioned in this SCR.

New NOA Template: N

New Program Generation: N

New Action Type: N

Update to Fragment Level: Y - Program

Repeatable: N

New Forms/NOAs Generated with this NOA: N

Generation Type	Does this NOA reason currently generate prior to this effort?	Is this generation type being updated with this effort?
EDBC	Yes	Yes, see above.
Negative Action EDBC	No	No
Batch	No	No

2.4 Turn off CW UIB Noncooperation Change NOA

2.4.1 Overview

Turn off the CW UIB Change notice, as a refusal to accept UIB by a member of the household will result in discontinuance.

Reason Fragment Name and ID:

CW_CH_UNEMP_BFTS_NOT_ACC_A047

ID = 6198

Current NOA Template: NA 290

Current Program(s): CalWORKs

Current Action Type: Change

Current Fragment Level: Person

Currently Repeatable: Y

Include NA Back 9: Y

Current Forms/NOAs Generated with this NOA: N/A

Existing Languages: English, Spanish

2.4.2 Turn off CW UIB Noncooperation Change NOA

Turn off CW Change NOA for UIB Noncooperation.

ID	Fragment Name	Languages
6198	CW_CH_UNEMP_BFTS_NOT_ACC_A047	English, Spanish

2.5 Automated Regression Test

2.5.1 Overview

Create new ART scripts to confirm the changes in this SCR.

2.5.2 Description of Changes

Create a CW case. Have one person Refuse UIB. Run EDBC and confirm that the entire program goes from Active to Discontinued and Pending to Denied, and that the correct NOAs generate.

3 OUTREACH

3.1 Lists

Provide a list of Active CW cases with a person who is denied/discontinued with a Status Reason of 'Refused UIB'.

List Name: List_of_Active_CW_Cases_With_Person_With_Refused_UIB

List Criteria: Active CW cases with a person who is denied/discontinued with a Status Reason of 'Refused UIB'.

Standard Columns:

- Case Name
- Case Number
- County
- Unit
- Unit Name
- Office Name
- Worker

Additional Column(s): Benefit Month

Frequency: One-Time

The list will be posted to the following locations:

System	Path
CalSAWS	CalSAWS Web Portal>System Changes>SCR and SIR Lists>2023>CA-234219