

CalSAWS

California Statewide Automated Welfare System

Design Document

CA-248906

Update Change Reason logic for Fraud Findings

CalSAWS	DOCUMENT APPROVAL HISTORY	
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1 OVERVIEW

Update EDBC Change Reason logic to apply Fraud Findings data for any month where the data exists.

1.1 Current Design

CalSAWS EDBC uses Change Reason logic on some programs to determine the appropriate benefit month when data should be applied. Change Reason logic uses the Change Reason type and Report Date entered on the data collection pages, along with the data Begin and End Date, and other factors like whether a change is beneficial or negative, and whether the month is mid-period or the start of a new application or reporting period to make these determinations.

In most instances the Change Reason type is informational and does not affect how the data is applied. One exception to this is when the "State Hearing Decision" type is selected. This Change Reason is classified as a "Mandated" type. Data with this type will be acted on mandatorily for any month the data exists regardless of whether it causes a positive or negative change. Benefits can be decreased with 10-day timely notice. Overpayments/overissuances will be created when 10-day notice cannot be provided. In other words, when EDBC is run it will apply data of this type starting as early as the Begin Date of the data regardless of when it was reported or how it will impact benefits.

1.2 Requests

When data is uncovered through Fraud Findings, EDBC Change Reason logic should treat it as Mandated and apply it in any month for which the data exists.

1.3 Overview of Recommendations

1. Add a new "EDBC Change Reason Apply Date Reason Code" for Fraud Findings.
2. Update EDBC Change Reason logic to treat data with the Fraud Findings Change Reason type as Mandated, the same way the system currently does with State Hearing Decision data.
3. Create new automated regression test scripts to verify the Fraud Findings details on the Change Reason List and Change Reason Detail pages.

1.4 Assumptions

1. This change will only affect programs that use Change Reason logic. Currently that includes CAPI, CalWORKs, CalFresh, General Assistance/General Relief, Nutrition Benefit, RCA.
2. This SCR is not modifying the Change Reason dropdown field in the system. Fraud Findings is an existing option that is already available in the Change Reason dropdown. This SCR is only changing how EDBC Change Reason logic will apply data when a worker sets Fraud Findings as the reported change

reason. The Change Reason field is found on data collection pages throughout the system, and on the Change Reason Detail page that is accessed through the Run EDBC option.

3. The EDBC Change Reason logic being updated by this SCR does not have an implementation date. This means that once this SCR is implemented the modified EDBC logic will apply to any data old or new with the Fraud Findings change reason.

For example, if EDBC is run the month before this SCR is implemented and a piece of data with the Fraud Findings reason is processed it will be treated as a mid-period change. After this SCR is implemented, if EDBC is re-run for the same benefit month, the data will be treated as Mandated and could possibly have an earlier Apply Date determined.

4. Additional updates to Change Reason functionality are in a future release with SCR CA-234705: Allow User to Add and Modify Household Change Apply Date.

2 RECOMMENDATIONS

2.1 Eligibility: Add Fraud Findings Apply Date Reason

2.1.1 Overview

Add a Fraud Findings code to the "EDBC Change Reason Apply Date Reason Code" table.

2.1.2 Description of Changes

1. Apply a CTCR to create a new entry in Code Table 10550, as follows:

Field	Value
CATGRY_ID	10550
CODE_NUM_IDENTIF	<T.B.D.>
SHORT_DECODE_NAME	Fraud Findings
LONG_DECODE_NAME	Change will be applied for the processed benefit month. Fraud Findings mandates data be applied as of the begin date.
CODE_DESCR	<null>
ORDER_BY_NUM	0
BEG_DATE	01/01/1000
END_DATE	12/31/9999

Note: EDBC Change Reason Apply Date Reasons display in the system on the Change Reason Detail page and the Change Reason List - New Apply Dates page. The mockups on the following pages show how these pages will look with the new Apply Reason of Fraud Findings.

The Change Reason Detail page is accessed by selecting Run EDBC, then clicking the Change Reason button, then setting the Evaluated dropdown to All or Yes and clicking View, and then clicking the Type hyperlink. The mockup below shows how the page will look when the new reason is applied by EDBC:

Change Reason Detail

*- Indicates required fields

View History
Close

Type:
Income Amount Detail

Begin Date: 04/01/2023 **End Date:**

Change Reason: * Fraud Findings **Report Date: *** 06/01/2023

Program Evaluation				
Case	Program	Status	Apply Date	Apply Reason
1234567	CalWORKs	Applied	06/01/2023	Fraud Findings

There is a dotted line under the Apply Reason indicating that more information can be displayed by hovering over it with the mouse. The mockup below shows how that will look when the mouse hovers over the Apply Reason of Fraud Findings:

Change Reason Detail

*- Indicates required fields

View History
Close

Type:
Income Amount Detail

Begin Date: 04/01/2023 **End Date:**

Change Reason: * Fraud Findings **Report Date: *** 06/01/2023

Program Evaluation				
Case	Program	Status	Apply Date	Apply Reason
1234567	CalWORKs	Applied	06/01/2023	Fraud Findings

Description

Change will be applied for the processed benefit month. Fraud Findings mandates data be applied as of the begin date.

The Change Reason List - New Apply Dates page is accessed when a worker runs EDBC, views EDBC results that have not yet been accepted and saved for a Change Reason program, and then clicks the Change Reason button at the top of the EDBC Summary page. The mockup below shows how the page will look when the new reason is applied by EDBC:

CalWORKs Change Reason List - New Apply Dates Close

Search Results Summary Results 1 - 1 of 1

Type	Change Reason	Report Date	Begin Date	End Date	Apply Date	Apply Reason
Income Amount Detail	Fraud Findings	06/01/2023	04/01/2023			<u>Fraud Findings</u>

The Apply Reason has a dotted underline indicating that more information can be displayed by hovering over it with the mouse. The mockup below shows how that will look when the mouse hovers over the Apply Reason of Fraud Findings:

CalWORKs Change Reason List - New Apply Dates Close

Search Results Summary Results 1 - 1 of 1

Type	Change Reason	Report Date	Begin Date	End Date	Apply Date	Apply Reason
Income Amount Detail	Fraud Findings	06/01/2023	04/01/2023			<u>Fraud Findings</u>

Description

Change will be applied for the processed benefit month. Fraud Findings mandates data be applied as of the begin date.

2.2 Eligibility: Make Fraud Finding Mandated in Change Reason Logic

2.2.1 Overview

Fraud Findings change reason type will be classified as Mandated, the same as State Hearing Decision is currently.

2.2.2 Description of Changes

1. Update EDBC Change Reason logic to treat data with the Fraud Findings Change Reason type as Mandated and apply the data in any month in which it exists based only on the Begin Date of the data.
2. Update EDBC to set the Apply Date Reason to the new Fraud Findings value added in the previous section.

2.2.3 Programs Impacted

CAPI, CW, CF, GA/GR, NB, RCA.

2.2.4 Performance Impacts

None anticipated.

2.3 Automated Regression Test

2.3.1 Overview

Create new automated regression test scripts to verify the Fraud Findings details on the Change Reason List and Change Reason Detail pages.

2.3.2 Description of Change


1. Create regression scripts to verify that when a change is made to one of the data collection pages with change reason Fraud Findings selected, in the context of a case with each of the Programs Impacted listed below, viewing the Change Reason details through the Change Reason button on the Run EDBC page shows the following for the changed record:
 - a. Change Reason List page: Evaluated "Yes"
 - b. Change Reason Detail page: Apply Reason "Fraud Findings"

2.3.3 Description of Change

CAP, CW, CF, NB, RCA

Technical Note: GA/GR is out of scope due to the varying data collection requirements between county-specific implementations of this program

3 SUPPORTING DOCUMENTS

Number	Functional Area	Description	Attachment
1	Eligibility	Change Reason Use Case Modification updated for CA-248906.docx	 Change Reason_Use Case Modification_up