



[CA-262083] Documents scanned at kiosks to route to office queue

Created: 05/22/2023 09:13 AM - Updated: 07/17/2023 03:53 PM

Status:	In Progress
Project:	CalSAWS
Component/s:	None
Fix Version/s:	None

Type:	CER	Assignee:	Rhiannon Chin
Reporter:	Frederick Gains		
Labels:	None		

Main

County:	Santa Clara
Request:	Documents scanned at kiosks are being routed to county queue when they are exceptioned out and this is very time consuming for our staff to locate the documents. Santa Clara County is requesting to have the documents routed to office queue that's assigned to the kiosk.
Area(s) Impacted:	Imaging, Lobby Management
Committee:	Imaging, Lobby Management

Attachments
CER - Documents scanned at the kiosk to route to office queue-1.docx (35 kB)
CER - Documents scanned at the kiosk to route to office queue.docx (35 kB)