


☒ CalSAWS M&E☐ CalWIN Migration

<b>Distribution Date:</b>	August 10, 2023
<b>To:</b>	PPOC.Alpine, PPOC.Amador, PPOC.Colusa, PPOC.Imperial, PPOC.Kern, PPOC.Kings, PPOC.Mariposa, PPOC.Merced, PPOC.Modoc, PPOC.Mono, PPOC.Monterey, PPOC.Plumas, PPOC.Riverside, PPOC.San Benito, PPOC.San Bernadino, PPOC.San Joaquin, PPOC.Sierra, PPOC.Siskiyou, PPOC.Stanislaus, PPOC.Sutter, PPOC.Trinity Consortium.RegionalManagers.All
<b>CIT Name:</b>	<b>Endpoint Detection and Response for CalSAWS Managed Workstations</b>
<b>From:</b>	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

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|---|--|
| <input type="checkbox"/> General<br><input type="checkbox"/> Policy<br><input type="checkbox"/> CW<br><input type="checkbox"/> CF<br><input type="checkbox"/> MC<br><input type="checkbox"/> CMSP<br><input type="checkbox"/> FC/KG/AAP<br><input type="checkbox"/> Child Care<br><input type="checkbox"/> WtW<br><input type="checkbox"/> Other Program(s) _____<br><input type="checkbox"/> BenefitsCal<br><input type="checkbox"/> Customer Correspondence<br><input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports<br><input type="checkbox"/> Fiscal<br><input type="checkbox"/> Caseload Movement<br><input type="checkbox"/> Management<br><br><input type="checkbox"/> Fiscal<br><input type="checkbox"/> Security<br><input type="checkbox"/> Batch and Interfaces<br><input type="checkbox"/> Imaging<br><input type="checkbox"/> Migration<br><input type="checkbox"/> Conversion<br><input checked="" type="checkbox"/> Technical<br><input type="checkbox"/> Training<br><input type="checkbox"/> Help Desk |
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Description:	<p><b>Purpose:</b> The purpose of this CIT is to inform counties that CalSAWS will enable Qualys Endpoint Detection and Response (Qualys EDR) monitoring on managed County workstations. This will further enhance the security of our CalSAWS infrastructure by protecting and monitoring the County workstations and laptops against malicious cyber threats.</p> <p><b>Background:</b> Proposed Schedule 8/10-8/24:</p> <ul style="list-style-type: none"> <li>a. 8/10/23 – County 2, 3, 6,13</li> <li>b. 8/11/23 – County 15</li> <li>c. 8/14/23 – County 16, 22 ,24, 25</li> <li>d. 8/15/23 – County 26</li> <li>e. 8/16/23 and 8/17/23 – County 27 and 32</li> <li>f. 8/18/23 and 8/21/23 – County 33,35,36,39</li> <li>g. 8/22/23 and 8/24/23 County 46,47,50,51,53</li> </ul>
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	<p>The only counties affected by this change are the following Managed Counties: Alpine, Amador, Colusa, Imperial, Kern, Kings, Mariposa, Merced, Modoc, Mono, Monterey, Plumas, Riverside, San Benito, San Bernadino, San Joaquin, Sierra, Siskiyou, Stanislaus, Sutter, and Trinity.</p> <p>Non-Managed Counties are not impacted.</p> <p><b>Additional Information:</b></p> <p>This change will not cause any issue or disruptions. Qualys EDR can work alongside existing Endpoint Protection tools (i.e. Trellix). This may cause an increase in RAM and CPU utilization once installed.</p> <p><b>County Action</b> <b>None</b></p> <p>Please share this CIT with the appropriate staff.</p> <p>If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.</p>
Primary Project Contact:	<p>Amir Abbas <a href="mailto:AbbasA@CalSAWS.org">AbbasA@CalSAWS.org</a></p>
Backup Project Contact:	<p>Kate Miller <a href="mailto:MillerK@CalSAWS.org">MillerK@CalSAWS.org</a></p>
Attachments:	<p>None</p>
Web Portal Link:	<p></p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> <li>1. Click on the CRFIs &amp; CITs link at the top of the page.</li> <li>2. Click on the "CalSAWS Information Transmittal (CIT)" folder.</li> <li>3. Click on the "2023" folder.</li> <li>4. Click on the appropriate CIT # folder.</li> </ol>