

Wave 6 Implementation Readiness Dashboard and Packet

August 11, 2023

The **Implementation Readiness Packet & Dashboard** present a **high-level view of Project Readiness** to CalWIN Counties with information related to CalWIN Migration, BenefitsCal, and Central Print. Status will include key metrics related to the overall “health” of the Implementation effort based on measurable metrics and milestones for Wave 6. Project Milestones are identified by project team leads and CalSAWS Project leadership.

The Dashboard and Packet serve to inform Project Leadership and Counties on the progression and completion of Key Project and County Milestones. The packet will be distributed to the CalWIN Counties monthly. The information contained in the document reflects data as of **August 11, 2023**



Readiness Packet





Application Readiness

Development / System Test

Deploy Release 23.09

09/24/2023

Project

Deploy Release 23.07 Test Execution Results*

| Test Execution Results | Total Scripts | Not Executed | In Progress | Pass | Fail | Blocked | Completed | Remaining | Progress |
|------------------------|---------------|--------------|-------------|--------------|------------|------------|-----------|-----------|----------|
| 8/10/2023 | 745 | 52.35% (390) | 8.72% (65) | 31.81% (237) | 5.64% (42) | 1.48% (11) | 290 | 455 | 38.93% |

* Test Script counts are subject to change as test scripts are added or removed throughout the execution phase

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Application Readiness: Imaging

Functionality

| | | | |
|--|--------------|--------------------------------|---------|
| Severity 1 & 2 Defects Resolved from UAT | UAT Complete | No Sev 1 or 2 defects reported | Project |
|--|--------------|--------------------------------|---------|

Performance Testing

| | | | |
|---|----------|--|---------|
| Hyland Platform Performance Test | Complete | Metric/Completion to Plan | Project |
| Additional Hyland Platform Performance Test | Complete | Test completed. Configuration tuned to address findings for 58+ county load. | Project |
| Integrated Imaging Performance Test (Informational) | Complete | 58+ county load testing completed on 6/16. | Project |

Images Migration

| | | | |
|--|-------------|--|---------|
| County Export of Legacy Images | In Progress | Sacramento County progress is being closely tracked. Risk# 264 | County |
| Hyland Receive and Upload Images to Production Environment | In Progress | | Project |
| Distribute CIT for Counties to install Webscan Kit and Virtual Printer | Completed | CIT #0110-22 distributed on April 19, 2022 | Project |

Imaging UAT

| | | |
|---|-----------|--|
| 7/11/22-7/22/22 (retest 8/8/22-8/12/22, 9/8/2022) | Completed | 61 of 61 scripts completed and passed. |
|---|-----------|--|

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Application Readiness: Contact Center

Contact Center

| | | |
|---|-----------------|---------|
| Technical Connectivity | 0% | |
| Update IVR Contact Flows for each County | 3 of 3 approved | Both |
| Approval of County Contact Center SCRs* | 0 of 3 | County |
| Regression Test of entire Contact Center solution | 0% | Project |
| Model Office Testing – tentative start 10/02/2023 | 0% | Both |

- *Contact Center SCRs:
- CA-240171 – Sacramento
 - CA-240172 – San Francisco
 - CA-240173 – San Luis Obispo

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Application Readiness: Central Print

Kickoff

| | | | |
|-----------------|-----------|--|------|
| Kickoff Meeting | Completed | | Both |
|-----------------|-----------|--|------|

Configuration/Validation

| | | | |
|------------------------|-------------|--------------------------|---------|
| Configuration Meetings | In Progress | 1 Completed of 3 Planned | Both |
| Validation Meetings | In Progress | 1 Completed of 3 Planned | Both |
| Configuration Load | Not Started | 0 Completed of 3 Planned | Project |

Setup and Training

| | | | |
|---------------------|-------------|--------------------------|---------|
| Portal Users Loaded | Not Started | 0 Completed of 3 Planned | Project |
| Inventory Confirmed | Not Started | 0 Completed of 1 Planned | Project |
| Postage Received | Not Started | 0 Completed of 3 Planned | County |
| Training Materials | Completed | | Project |
| Training Delivery | Not Started | 0 Completed of 2 Planned | Both |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

Application Readiness: BenefitsCal Conversion



Conversion Readiness

| | | | |
|---|-------------|-------------------|---------|
| Provide extract of the CBO to the counties | Complete | Target 07/05/2023 | Project |
| Extract CBO User information from MyBCW for Wave 6 counties to perform mock run 1 | Complete | Target 07/03/2023 | Project |
| Extract CBO User information from MyBCW Prod for Wave 6 counties | Not Started | Target 10/04/2023 | Project |

Converted Data Test

| | | | |
|--|----------|-------------------|---------|
| Validate CBO user load into ForgeRock – Mock Run 1 | Complete | Target 08/10/2023 | Project |
|--|----------|-------------------|---------|

Training Delivery

| | | | |
|---|-------------|--|---------|
| Deliver training for CSC and Help Desk staff | Not Started | Target – 09/19/23; 09/21/23; 09/26/23 | Project |
| Deliver training for CBOs - Community Based Organizations | Not Started | Target – 09/28/2023 | Project |

Communications

| | | | |
|--|-------------|--|---------|
| Confirm Communications Plan for BenefitsCal | Not Started | Communication plan will be initially drafted by 08/30/2023 | Project |
| Begin Execution of BenefitsCal Communications Plan | Not Started | Execution will begin 09/2023 | Both |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



BenefitsCal Implementation Readiness



System Operations

| | | | |
|--|-------------|-------------------------|---------|
| Confirm Command Center schedule and communication schedule | Not Started | 10/16/2023 - 10/27/2023 | Project |
| Contingency Planning | Not Started | 10/16/2023 - 10/27/2023 | Project |

Prod Deployment Plans

| | | | |
|---|-------------|-------------------------|---------|
| Develop Production Cutover Checklist | Not Started | Target – 09/29/2023 | Project |
| Confirm Consortium reviewed/approved the BenefitsCal cutover and BenefitsCal rollback plans | Not Started | Target – 10/14/2023 | Project |
| Decide to proceed with BenefitsCal Production Cutover (Go-No Go Decision) (Target → MM/DD/YY) | Not Started | 10/16/2023 - 10/27/2023 | Project |
| Confirm Wave Cutover to BenefitsCal (Target → MM/DD/YY) | Not Started | 10/16/2023 - 10/27/2023 | Project |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Conversion Readiness

Conversion Readiness – Wave 6

| | | |
|--|--|---------|
| Conversion defects not resolved prior to Wave Go-Live (Risk 280) | The Conversion and Release Management teams maintain a schedule deploying and resolving the X defects planned during the first 10 days of county being live. All X are evaluated and documented in the W6 Go-Live Packet (where applicable) with Worker Actions. | Project |
| Auto Case Review Match Rate | Match Rate 69.8 % as of 8/8/2023 | Project |
| Complete Wave 6 Mock Cutovers | Mock Cutover A and B are complete. Mock 6C scheduled to be completed 8/16. | Project |
| Deliver Wave 6 Golden Data Set (GDS) | Wave 6 GDS#13 unmasked scheduled to go into IPT 7/7 weekend. | Project |
| Cutover Window (Risk 258) | The Wave 6 Cutover Plan is dependent on the Wave 6 Mock Cutover actuals (assessed) and (any) implementation decisions the project makes to achieve or minimize the impact to the 84 hours cutover window. | Project |
| Support Wave 6 County Data Validation - Defect Resolution | On-Schedule | Project |
| Complete Wave 6A (County Preparation) Cutover | On-Schedule as planned 09/18/2023 | Project |
| Complete Wave 6B (Go-Live) Cutover | On-Schedule as planned 10/30/2023 | Project |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Integration Readiness

Interface Partner Testing – 07/13/2023 - 09/05/2023

Complete Interface Development – County Complete County
Development Phase (6/14/2023)

| Interface Names | Sacramento | Ready for IPT? | San Francisco | Ready for IPT? | San Luis Obispo | Ready for IPT? |
|---|------------|----------------|---------------|----------------|-----------------|----------------|
| 1099 File Writer job | YES | YES | YES | YES | YES | YES |
| Paid Warrant Reader job | YES | YES | YES | YES | YES | YES |
| Foster Care Voice Response Unit (VRU) Writer | YES | YES | N/A | N/A | N/A | N/A |
| Foster Care Voice Response Unit (VRU) Reader | YES | YES | N/A | N/A | N/A | N/A |
| Outbound Collections | YES | YES | YES | YES | NO | N/A |
| Inbound Collections | YES | YES | NO | N/A | NO | N/A |
| Warrant Print Writer | YES | YES | YES | YES | YES | YES |
| Warrant Print Reader | NO | N/A | YES | YES | NO | N/A |
| Auditor Controller Writer | YES | YES | YES | YES | YES | YES |
| Positive Pay File | NO | N/A | NO | N/A | YES | YES |
| Direct Deposit Writer | YES | YES | YES | YES | YES | YES |
| Direct Deposit Reader | YES | YES | YES | YES | YES | YES |
| School Lunch | YES | YES | YES | YES | YES | YES |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Integration Readiness

Interface Partner Testing – 07/13/2023 - 09/05/2023

| | | | |
|---|-------------|------|---------|
| Execute Interface Testing with CalWIN County Partners | In Progress | 32% | Project |
| Execute Interface Testing with State | Completed | 100% | Project |

| STATE PARTNER INTERFACE TESTING | | |
|---|--------|------------------------|
| STATE PARTNER | STATUS | TARGET COMPLETION DATE |
| Case Management Information and Payrolling System (CMIPS) - OSI | 2/2 | July 14, 2023 |
| Electronic Benefits Transfer (EBT) - FIS | 2/2 | August 10, 2023 |
| Medi-Cal Eligibility Data System (MEDS) - DHCS | 2/2 | August 4, 2023 |
| Welfare Data Tracking Implementation Project (WDTIP) - OSI | 2/2 | July 19, 2023 |

| CalWIN Wave 6 COUNTIES INTERFACE TESTING | | |
|--|--------|------------------------|
| CalWIN Wave 6 COUNTY PARTNER | STATUS | TARGET COMPLETION DATE |
| Sacramento County | 2/11 | September 15, 2023 |
| San Francisco County | 3/9 | September 15, 2023 |
| San Luis Obispo County | 4/8 | September 15, 2023 |

Note: The successful validation of County Interfaces is not expected to begin until 08/04/2023

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Technical Readiness: Networking

Networking

County Networking Connectivity

| CalWIN Wave 6 COUNTIES | | | | |
|-----------------------------------|----------|--------|---------|------|
| NETWORKING READINESS | STATUS | ACTUAL | PLANNED | Δ |
| Overall Network Interconnectivity | Complete | 100% | 100% | 0% |
| Critical Path | On Track | 99.5% | 93.0% | 6.5% |

| NETWORKING READINESS | STATUS | ACTUAL | PLANNED | Δ |
|----------------------|----------|--------|---------|------|
| 16 Sacramento | Complete | 100% | 100% | 0% |
| 17 San Francisco | On Track | 98% | 90% | 2.0% |
| 18 San Luis Obispo | Complete | 100% | 100% | 0% |

| Milestone | Status |
|---|--|
| Wave 6 County Networking Connectivity Readiness | <ul style="list-style-type: none"> Response received from Sacramento and San Luis Obispo for "CRFI for Regression testing and Compliance Validation" Continue to track San Francisco's response to CRFI "Regression testing and Compliance Validation" Retired Risk 288 to track delivery of 2nd circuit for San Francisco |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Technical Readiness: Operations

Contingency Restoration Planning

| | | | |
|---------------------------------------|-------------|-----|---------|
| Migration Rollback Planning Completed | In Progress | 90% | Project |
|---------------------------------------|-------------|-----|---------|

Disaster Recovery Exercise

| | | | |
|----------------------------------|----------|------|---------|
| Disaster Recovery Test Completed | Complete | 100% | Project |
|----------------------------------|----------|------|---------|

Batch Operations

| | | | |
|------------------------|-------------|-----|---------|
| CalWIN Batch Schedules | In Progress | 90% | Project |
|------------------------|-------------|-----|---------|

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

Technical Readiness: Performance Testing

Performance Testing – Wave 6

CalSAWS Batch Performance (58 County)

Complete

100%

Project

CalWIN Wave 3-6 Batch Performance Schedule and Results

| Performance Cycle | Start Date | End Date | Run Time |
|------------------------------|-------------------|----------------|---|
| 10-day cutoff* | February 27, 2023 | March 10, 2023 | (Run 1) 11 hours 17 minutes (Run 2) 9 hours 36 minutes |
| Main Payroll | March 20, 2023 | March 24, 2023 | (Run 1) 9 hours 24 minutes (Run 2) 9 hours 36 minutes |
| Batch server upgrade | May 1, 2023 | May 5, 2023 | (Run 1) 9 hours 15 minutes |
| Database memory upgrade | May 8, 2023 | May 12, 2023 | (Run 1) 8 hours 46 minutes |
| 10-day cutoff*** | May 29, 2023 | June 2, 2023 | (Run 1) 8 hours 44 minutes |
| High Volume Forms*** | June 5, 2023 | June 9, 2023 | (Run 1) 8 hours 56 minutes |
| 10-day cutoff re-test*** | June 19, 2023 | June 23, 2023 | (Run 1) 7 hours 34 minutes |
| Contingency for re-execution | June 26, 2023 | June 30, 2023 | N/A |

*represents the highest transaction volume day

***Validation of io2 Storage option

Note: Successful completion of the 3 cycles within the batch window will indicate that all cycles can complete within the batch window

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

Technical Readiness: Performance Testing

CalSAWS 58 County Online Performance Test – Schedule

| Workload Mix (WL) | Start Date | End Date | Status |
|----------------------------|------------|------------|-------------|
| #1 - CalSAWS Online | 05/22/2023 | 06/30/2023 | Complete |
| #2 - CalSAWS Online + APIs | 09/20/2023 | 10/20/2023 | Not Started |

CalSAWS 58 County Online Performance Test

| Category | SLA | SLA Met % & Avg. Server Response Time |
|------------------|--------------------------|---------------------------------------|
| Screen to Screen | Peak - 98% [<=2s] | 98.77% [0.27s] |
| | Prime - 99.9% [<= 10s] | 99.99% [0.27s] |
| EDBC | Peak - 95% [<= 3s] | 98.98% [0.52s] |
| | Prime - 99.9% [<= 20s] | 100% [0.52s] |
| Search | Peak - 95% [<=6s] | 98.79% [0.58s] |

Online Performance Test Findings –

Exit Criteria -

- Simulate Online transaction load of CalSAWS volume at peak hours meets SLA requirements
- Performance results are successful and meet contractual SLAs – Online (Load and Endurance tests)



Training Readiness

Training Plan

| | | | |
|--|----------|------|---------|
| Wave 6 County-Specific Training Plans | Complete | 100% | Both |
| Training Environment/Build Training Data | Complete | 100% | Project |
| Create Training Accounts in Training Environment | Complete | 100% | Project |

Training Materials

| | | | |
|---|----------|------|---------|
| Wave 6 County-specific ILT training materials finalized and reviewed; County-specific tailoring complete. | Complete | 100% | Both |
| Web-based Trainings updated (Accenture/Consortium) | Complete | 100% | Project |

Training Delivery

| | | | |
|--|-------------|----------------------------|---------|
| Wave 6 Early Training & TTT Trainees loaded and assigned curriculum in the CalSAWS LMS | Complete | 100% | Project |
| Wave 6 staff course assignments / registration for Early Training & TTT | Complete | 100% | Project |
| Wave 6 Early Training & TTT Instructor-led Training Ready (Training environment connectivity, Participants Enrolled) | Complete | 100% | Project |
| Wave 6 Early Training & TTT Started (WBT) | Complete | 100% | Both |
| Wave 6 End-User Training Started (WBT) – started 06/05/2023 | In Progress | 69% | Both |
| Wave 6 Early Training & TTT Started (ILT) – started 07/25/2023 | In Progress | 29 Completed of 60 Planned | Both |
| Wave 6 End User Training (EUT) - start 09/06/2023 | Not Started | # Completed of # Planned | Both |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Training Readiness

WBT Progress by County

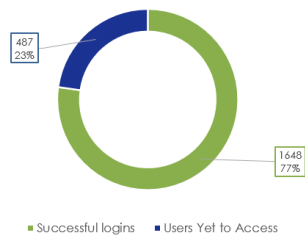
Weekly Training Report – Executive Summary

Sacramento County



As of 08/11/2023, **1,648** of **2,135** Users have successfully accessed the LMS!

User Logins

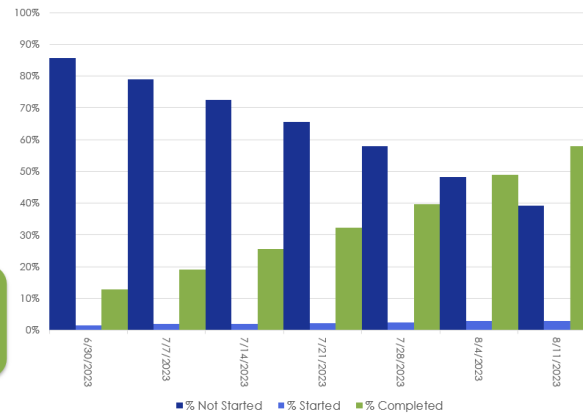


As of 08/11/2023 –
39% of Curricula are Not Started
3% of Curricula are In Progress
58% of Curricula are Completed

Note: Metrics include all phases of Training – Early Training and General Training phases. Data captured as of 4:00 PM August 10, 2023.

CalSAWS | Sacramento Weekly Training Report

Training Completion Status



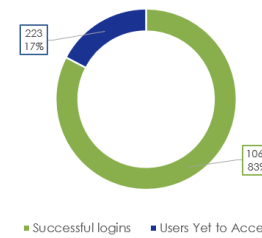
Weekly Training Report – Executive Summary

San Francisco County



As of 08/11/2023, **1,063** of **1,302** Users have successfully accessed the LMS!

User Logins

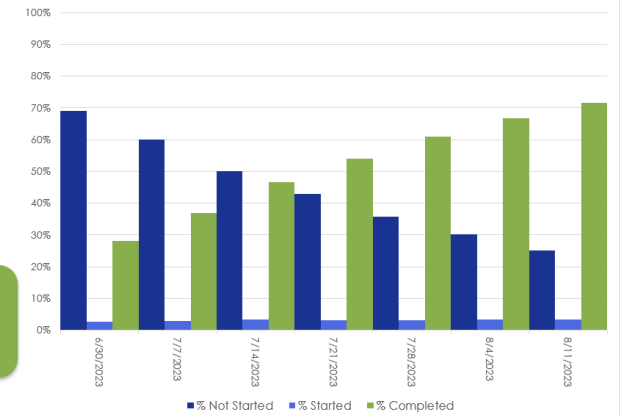


As of 08/11/2023 –
25% of Curricula are Not Started
3% of Curricula are In Progress
72% of Curricula are Completed

Note: Metrics include all phases of Training – Early Training and General Training phases. Data captured as of 4:00 PM August 10, 2023.

CalSAWS | San Francisco Weekly Training Report

Training Completion Status



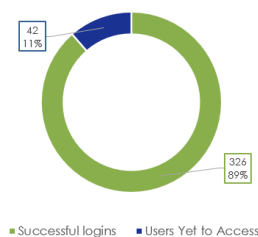
Weekly Training Report – Executive Summary

San Luis Obispo County



As of 08/11/2023, **326** of **368** Users have successfully accessed the LMS!

User Logins

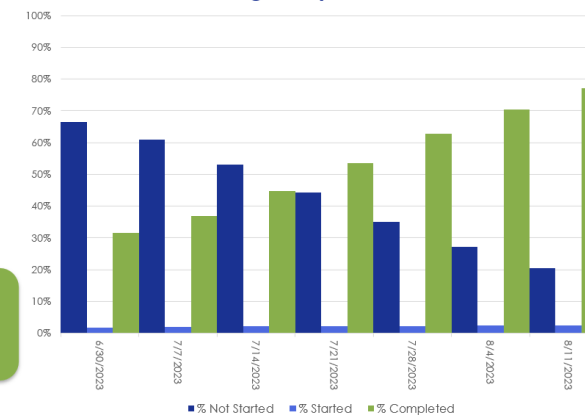


As of 08/11/2023 –
21% of Curricula are Not Started
2% of Curricula are In Progress
77% of Curricula are Completed

Note: Metrics include all phases of Training – Early Training and General Training phases. Data captured as of 4:00 PM August 10, 2023.

CalSAWS | San Luis Obispo Weekly Training Report

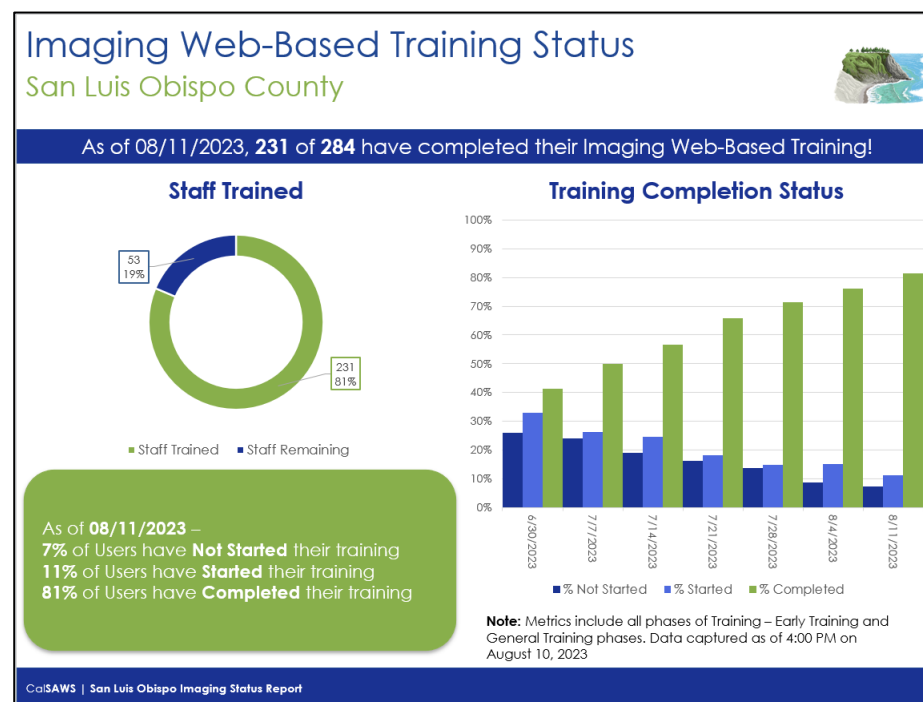
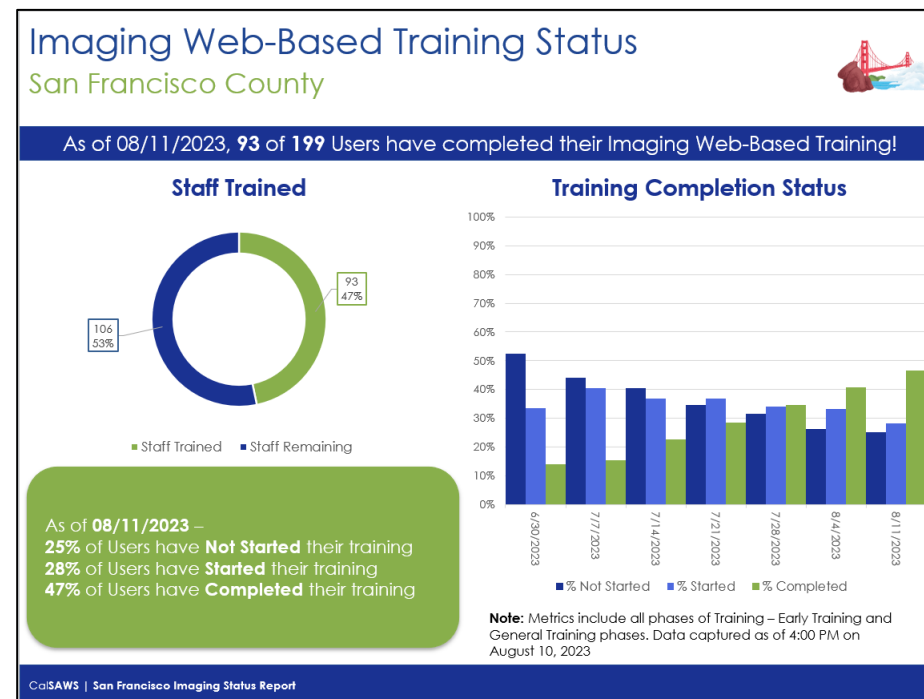
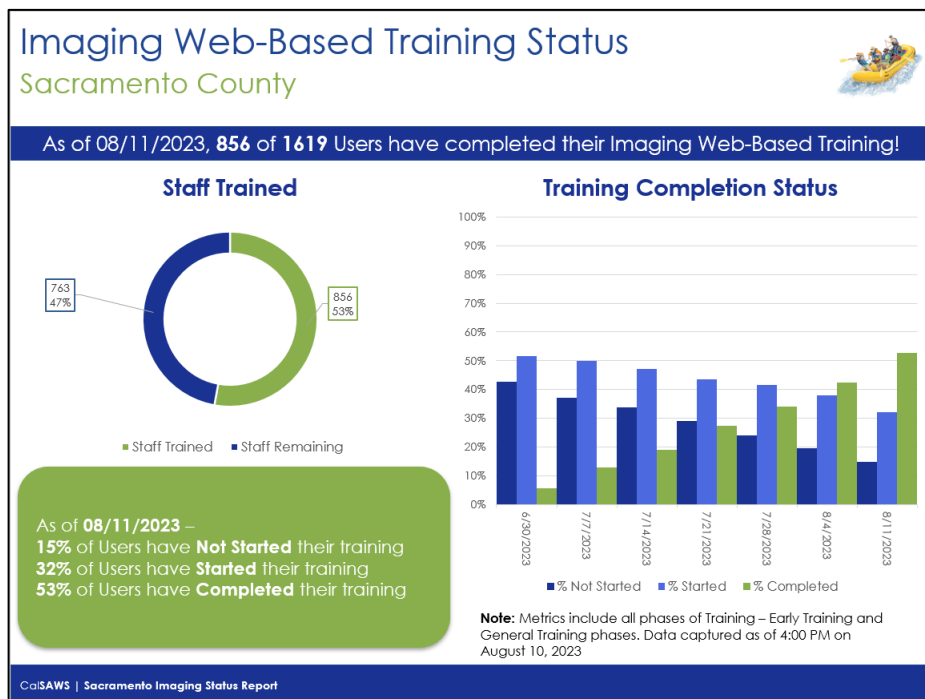
Training Completion Status





Training Readiness

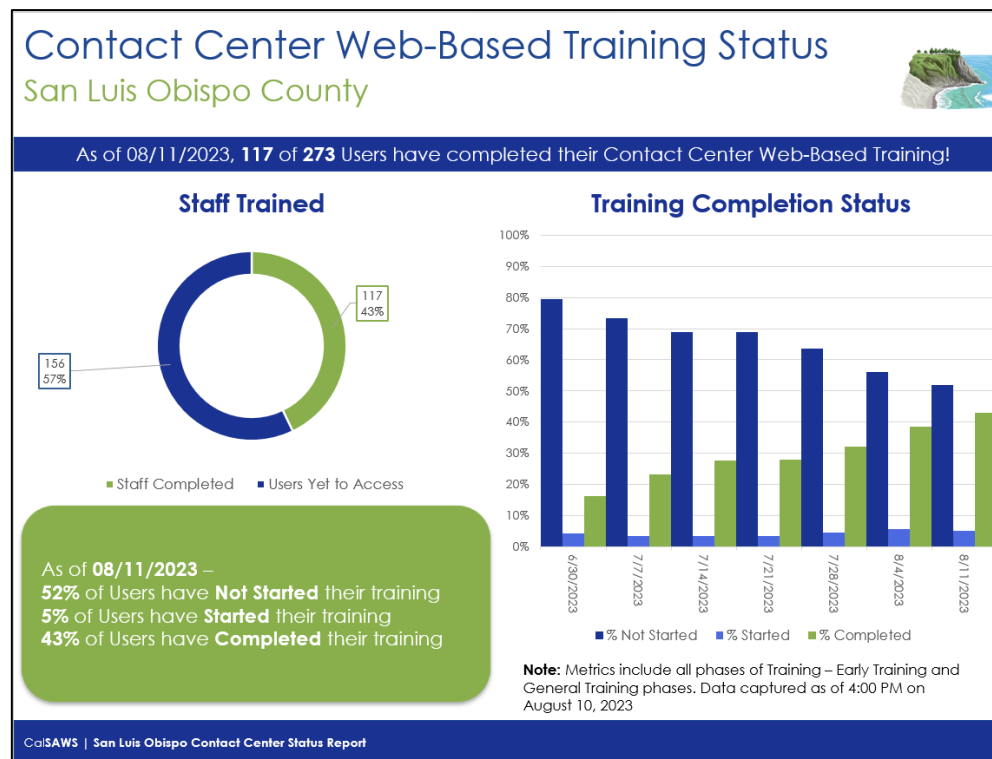
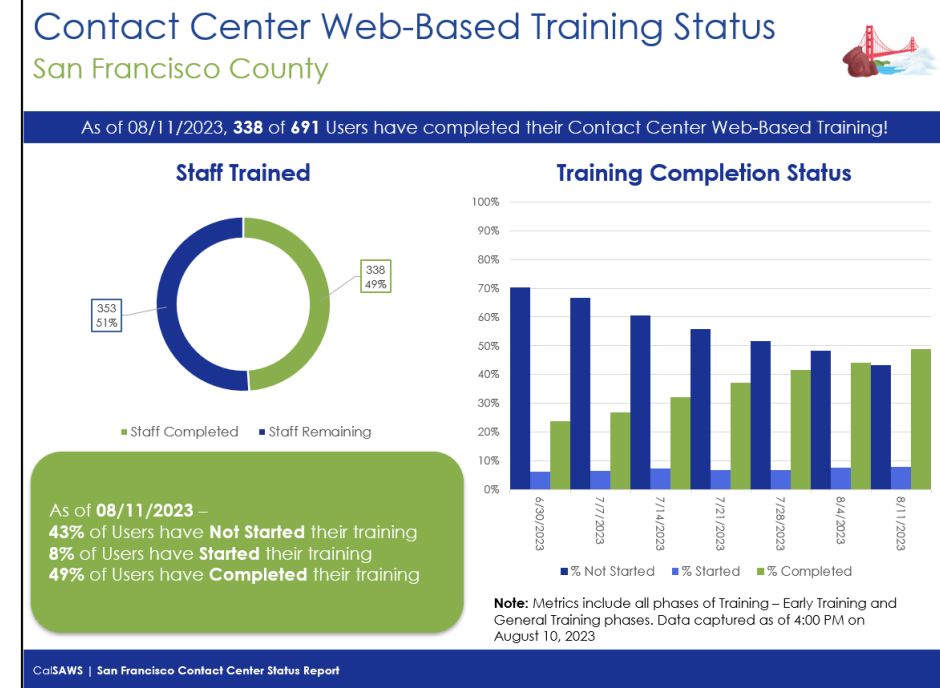
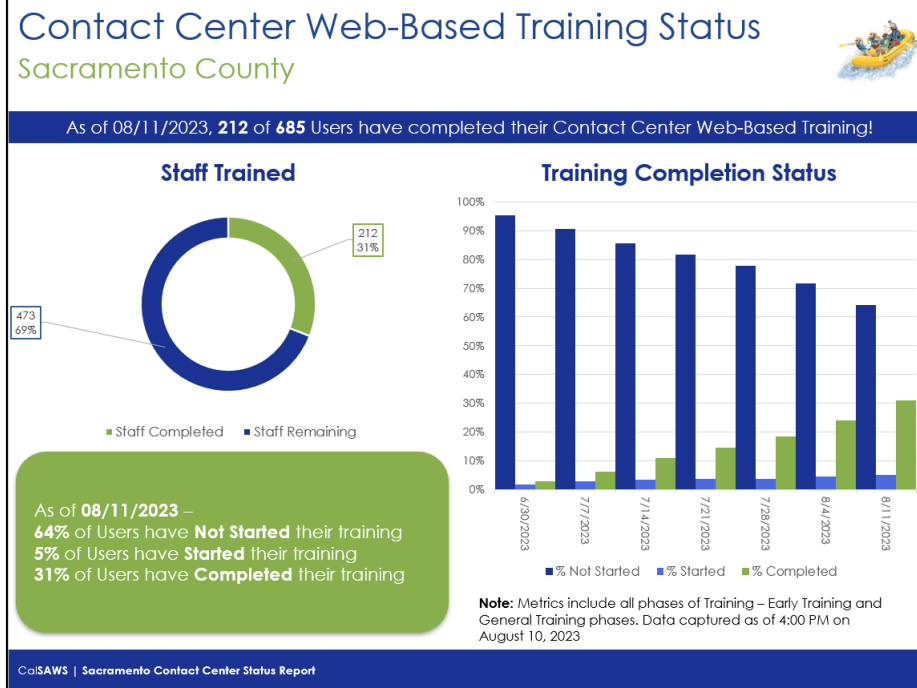
Imaging WBT Progress by County





Training Readiness

Contact Center WBT Progress by County



↔ Organizational Readiness: OCM

Communications & Change Discussion Guides

| | | | |
|---|----------|--------------------------|--------|
| Wave 6 Counties and Consortium comments addressed to get to county DWP by 05/08 | Complete | 0 Completed of 1 Planned | Both |
| Wave 6 Counties and Consortium comments addressed to get to county FWP signoff by 05/12 | Complete | 0 Completed of 1 Planned | Both |
| Wave 6 DWP signoff by 05/08 | Complete | 0 Completed of 1 Planned | County |
| Wave 6 FWP signoff by 05/15 | Complete | 0 Completed of 1 Planned | County |
| CDG Prep Session 5/14 to 5/31 | Complete | 9 Completed of 9 Planned | Both |
| Wave 6 Counties CDG county and Consortium comments to get to DDEL signoff by 06/06 | Complete | 1 Completed of 1 Planned | Both |
| CDG Office Hour Support 06/5 to – 06/16 | Complete | 1 Completed of 1 Planned | Both |
| Wave 6 Counties CDG county and Consortium comments to get to FDEL signoff by 06/22 | Complete | 1 Completed of 1 Planned | Both |

Readiness Surveys

| | | | |
|---|-------------|--------------------------|------|
| Wave 6 Readiness Surveys T-12 (11/28 to 12/9) | Completed | 3 Completed of 3 Planned | Both |
| Wave 6 Readiness Surveys T-9 (2/13 to 2/27) | Completed | 3 Completed of 3 Planned | Both |
| Wave 6 Readiness Surveys T-6 (5/22 to 6/5) | Completed | 2 Completed of 2 Planned | Both |
| Wave 6 Readiness Surveys T-3 (8/21 to 9/1) | On Schedule | 0 Completed of 2 Planned | Both |
| Wave 6 Readiness Surveys T+6 (12/4 to 12/15) | No Started | 0 Completed of 2 Planned | Both |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

↔ Organizational Readiness: OCM (continued)

Infographics/Newsletters

| | | | |
|---|-------------|--------------------------|---------|
| Infographics for April (Skip Issuance and WTW Assistance Unit Page) (CIT 0154-23) | Complete | 2 Completed of 2 Planned | Project |
| Infographics for May (Caseloads and Notices of Action) (CIT 0189-23) | Complete | 2 Completed of 2 Planned | Project |
| Infographics for June (Money Management, Rush Warrants, Supervisor Authorization) (CIT 0235-23) | Complete | 3 Completed of 3 Planned | Project |
| Newsletter for June (CIT 0233-23) | Complete | 1 Completed of 1 Planned | Project |
| Infographics for July (Foster Care in CalSAWS, Periodic Reporting & Reevaluation, and Building Blocks of CalSAWS) (CIT 0259-23) | Complete | 3 Completed of 3 Planned | Project |
| Infographics for August (Wraparound Payments and Special Investigations) | On Schedule | 0 Completed of 2 Planned | Project |
| Infographics for September (Rescind vs. Reapply, Denial/Discontinuance, 1 Month to Go-Live Poster) | Not Started | 0 Completed of 3 Planned | Project |
| Newsletter for September | Not Started | 0 Completed of 1 Planned | Project |
| Infographics for October (Add vs. Edit Income and Packing for Go-Live) | Not Started | 0 Completed of 2 Planned | Project |

Change Network Champion Meetings

| | | | |
|---------------------------|-------------|--------------------------|------|
| CNC Meeting for May | Complete | 1 Completed of 1 Planned | Both |
| CNC Meeting for June | Complete | 1 Completed of 1 Planned | Both |
| CNC Meeting for July | Complete | 1 Completed of 1 Planned | Both |
| CNC Meeting for August | Complete | 1 Completed of 1 Planned | Both |
| CNC Meeting for September | Not Started | 0 Completed of 1 Planned | Both |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

⇌ Organizational Readiness: BPR

Business Process Reengineering

| | | | |
|--|----------|--|---------|
| BPR Plans reviewed and signed-off | Complete | 3 Completed of 3 Planned | Both |
| To Be BPR Flows reviewed and signed-off | Complete | 3 Completed of 3 Planned | Both |
| Close-out of pending decisions as documented in the Process Change Inventory | Complete | 3 Completed of 3 Planned | Project |
| Automated Actions enablement decisions finalized | Complete | Initial Decisions to be finalized in advance of Process Simulation, loaded for Process Sim in the UAT Environment, validated during Process Sim and updated in advance of County Prep, ready for PROD/Go-Live. | Both |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

↔ Organizational Readiness: Configuration

Configuration

| | | | |
|---|-------------|---------------------------------|---------|
| Document Configuration Guides and Worksheets | Complete | Guide and Worksheets Documented | Project |
| Distribute Configuration Documentation to Wave-6 Counties | Complete | June 13, 2023 | Project |
| Conduct Working Sessions w/Counties to document base CalSAWS Configuration | Complete | August 11, 2023 | Both |
| Review, Refine and Confirm Configuration is ready for load into UAT for Process Simulation | On Schedule | August 21, 2023 | Both |
| Review Findings out of Process Simulation and Update "Must Have" Configuration items for PROD/County Prep | Not Started | September 22, 2023 | Both |
| Update Configuration Worksheets to with Findings from Process Simulation in advance of County Prep | Not Started | September 22, 2023 | Both |
| Load Configuration into PROD environment during County Prep | Not Started | October 26, 2023 | Project |
| Configuration Complete | Not Started | October 30, 2023 | Project |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete

Organizational Readiness: Process Simulation

Process Simulation

| | | |
|---|-------------|---------|
| Wave 6 Participants Confirmed | In Progress | Both |
| Users Loaded to ForgeRock/UAT Environments & Applications | In Progress | Project |
| Complete W6 Process Simulation Scenario Development | In Progress | Project |
| Complete data staging and JIRA prep | In Progress | Project |
| Complete configuration setup | Not Started | Both |
| Complete Process Simulation Orientation | Not Started | Project |
| Complete Process Simulation Execution | Not Started | Both |
| Evaluate and confirm Exit criteria | Not Started | Project |
| Process Simulation Complete | Not Started | Project |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Implementation Readiness

Planning

| | | | |
|--|-------------|---|---------|
| Wave 6 Workplans, Readiness Checklists and ongoing TOSS Meetings | In Progress | Ongoing | Both |
| Path to Greenlight Communicated | Complete | Socialized/completed with PSC, JPA, and OPAC (May 2022) | Project |
| Go Live Packet Finalized/Updated | In Progress | Revisions ongoing | Project |
| Distribute Monthly Implementation Packets | In Progress | Ongoing | Project |

County Prep

| | | | |
|---------------------------------|-------------|--|---------|
| County Prep Materials Finalized | Complete | CIT 280-23 distributed 08/02/2023 | Project |
| County Prep Kick Off | Not Started | Targeted for August 17th and 18th 2023 | Both |

Post-Implementation Support

| | | | |
|--|-------------|--|---------|
| Pre- and Post- Go Live Support Structure Established | Complete | County Profile drafts complete. Initial escalation model/approach planned. | Project |
| W6 County Review | In Progress | County Profiles are being reviewed with offices for changes, shifts or adjustments | Project |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Implementation Readiness: Help Desk

Help Desk

| | | | |
|--|-------------|-----------------------|------|
| Helpdesk Kickoff | Complete | Hosted on 3/14/23 | Both |
| County Delegated Admin Training | Complete | Hosted on 4/18/23 | Both |
| County Tier 1 Fulfiller Training | Complete | Hosted Week of 6/5/23 | Both |
| Refresher Training for County Tier 1 Fulfiller & Delegated Admin | On Schedule | Scheduled for 8/24/23 | Both |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Implementation Readiness: System Operations

Systems Operations

| | | | |
|--|-----------|--------------------------------|------|
| CalWIN Counties Access to the Sandbox Environment | Completed | Generic user accounts provided | Both |
| Engage the Counties on Staff Profile/Security Administration updates | Completed | Pre-UAT exercise | Both |

Not Started

On Schedule

<14 Days Late

>=14 Days Late

Complete



Implementation Readiness: County Ad Hoc Reporting

Ad-Hoc Reporting Functionality

| | | |
|---|--|--------|
| CalWIN County Education Sessions (i.e., Planned Curriculum) | <ul style="list-style-type: none"> Wave 6: CalSAWS has facilitated 100% planned Ad Hoc Support Curriculum to the Wave 6 Counties. | Both |
| CalWIN County Ad Hoc Reports Refactoring | <ul style="list-style-type: none"> Wave 6: Reviewed 1,062 reports for refactoring. Approximately 131 need to be refactored for Wave 6 Counties | County |

| County | Gainwell Assisted Refactoring | | | | Total |
|-----------------|-------------------------------|--------------|-------------------|-----------------|--------------------------|
| | In Process | Not Required | Dev-Test Complete | County Approved | |
| Sacramento | 0 | 0 | 0 | 0 | 16 – Day 1 16 - Total |
| San Francisco | 0 | 0 | 0 | 0 | 22 – Day 1 49 - Total |
| San Luis Obispo | 0 | 0 | 0 | 0 | 6 – Day 1 33 - Total |

| | | | | |
|-------------|-------------|---------------|----------------|----------|
| Not Started | On Schedule | <14 Days Late | >=14 Days Late | Complete |
|-------------|-------------|---------------|----------------|----------|

Contact Information

THE
POWER
OF 58

WHEN SAN FRANCISCO COLLABORATES WITH NAPA.
WHEN LOS ANGELES TEAMS UP WITH SAN BERNARDINO.
WHEN WE ALL WORK TOGETHER,

THE RESULTS
ARE POWERFUL.

CalSAWS

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