

CalSAWS |

Wave 5 Cutover Calendar:  
*County and Governance View*




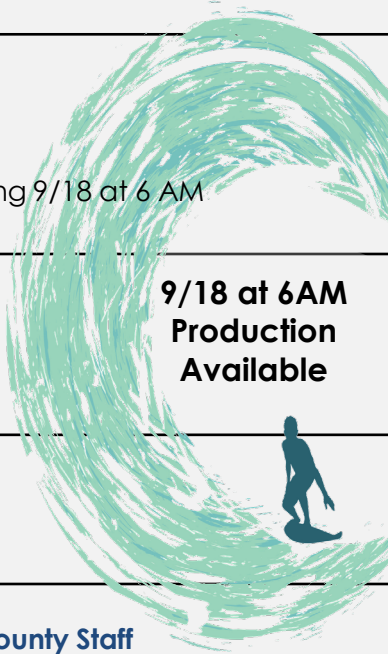






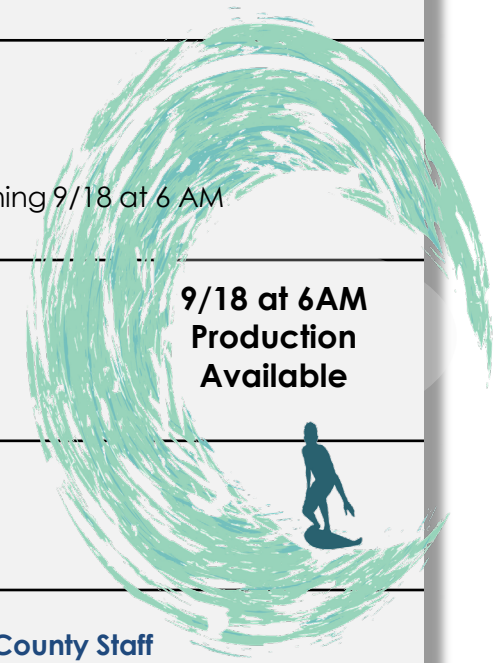
August 2023

Waves of Change

# Wave 5C/6A Cutover Weekend Calendar

## Wave 5C/6A (County Prep Cutover)

	Friday 9/15/23	Saturday 9/16/23	Sunday 9/17/23	Monday 9/18/23
Read Only Counties		NO changes to system downtimes for CalWIN Counties and Customers <i>Business as usual (Normal Sunday Maintenance)</i>		
Sacramento San Francisco San Luis Obispo		 CalWIN <b>Not</b> available beginning 9/16 at 6 PM	 CalWIN is available beginning 9/18 at 6 AM	
CalSAWS Customers and CBOs	 	BenefitsCal is available for customers and CBO users without MFA enabled to submit applications beginning Friday 9/15 at 8 PM until Monday 9/18 at 6 AM		
CalSAWS Production	 	CalSAWS Production and IVR <b>not</b> available beginning Friday 9/15 at 8 PM until Monday 9/18 at 6:00 AM. Contact Center available (limited) beginning Friday 9/15 at 8 PM until Monday 9/18 at 6:00 AM.		
CalSAWS: LMS, PRT, Sandbox, Training	NO changes to system downtimes for CalSAWS PRT and LMS for CalSAWS County Staff			



# Wave 5C/6A Cutover Weekend Calendar

## CalSAWS + BenefitsCal: Systems Schedule

System	Impacted Counties / Organizations	System Down Time	System Up Time	Notes
CalSAWS Production	CalSAWS Prod Counties	Fri 9/15 at 8 pm	Mon 9/18 at 6 am	Down for 55 Counties; up for 58 Counties
CalSAWS: Ad Hoc/EDR	CalSAWS Prod Counties	N/A	N/A	Data will be refreshed /ins sync with Production data by 9/20 at 6 am
CalSAWS: IVR	CalSAWS Prod Counties	Fri 9/15 at 8 pm	Mon 9/18 at 6 am	Down for 55 Counties; up for 58 Counties
CalSAWS: Imaging	CalSAWS Prod Counties	N/A	N/A	Imaging remains "UP" [view/search documents only]
CalSAWS: PRT	CalSAWS Prod Counties	N/A	N/A	Policy, Review and Training (PRT) will be 'UP'
CalSAWS: LMS	CalSAWS Prod Counties	N/A	N/A	LMS remains "UP"; requires ForgeRock
CalSAWS: Training	CalSAWS Prod Counties	N/A	N/A	Training remains "UP" (includes all Training environments)
CalSAWS: Sandbox	CalSAWS Prod Counties	N/A	N/A	Sandbox remains "UP"
CalSAWS: Contact Center	CalSAWS Prod Counties	Fri 9/15 at 8 pm	Mon 9/18 at 6 am	Down for 55 Counties; up for 58 Counties
BenefitsCal	CalSAWS Prod Counties	N/A	N/A	BenefitsCal is available for anonymous users, known users, and CBO users without MFA enabled to submit applications between Friday 9/15 at 8 PM until Monday 9/18 at 6 AM
OCAT	CalSAWS Prod Counties	N/A	N/A	



# Wave 5C/6A Cutover Weekend Calendar

## CalWIN: Systems Schedule

System	Impacted Counties / Organizations	System Down Time	System Up Time	Notes
CalWIN	San Francisco, Sacramento, San Luis Obispo	Sat 9/16 at 6 pm	Mon 9/18 at 6 am	9/16/23 is a normal CalWIN Maintenance day, CalWIN not available
CalWIN	Read Only Counties	Sat 9/16 at 8 pm	Mon 9/18 at 6 am	Normal system down/up times 9/16/23 is a normal CalWIN Maintenance day, CalWIN not available
Contact CalWIN and Access CalWIN	3 Counties (W6)	N/A	N/A	Contact Center(s) remain Available for 3 Counties

