



Exclusion/Exceptions

Priority Level: 3

Programs Impacted: AAP, CalFresh, CalWORKs, Foster Care, GA/GR Automated Solution, Homeless – Perm, IHSS/CMIPS II, Kin-Gap, Medi-Cal, Nutrition Benefit, RCA

Back Ground:

During the conversion cutover from CalWIN to CalSAWS, the system will run a Batch EDBC job for all active CalWIN cases. If the CalSAWS Batch EDBC results match the last saved CalWIN EDBC result, the system considers the benefits a **match** and saves EDBC. If the CalSAWS Batch EDBC **does not match** the existing saved CalWIN EDBC, the case will be flagged with a Yellow Banner and the Batch EDBC is not saved.

CalWIN Benefits will roll forward until the next EDBC is run in CalSAWS.

When EDBC is run in CalSAWS, if the last saved CalWIN EDBC benefit result that was determined in the CalWIN system does not match the converted CalSAWS EDBC benefit result. Run EDBC in CalSAWS to find the benefit amount mismatches and compare to the last saved converted CalWIN EDBC. Based on the differences, Users will need to verify the new CalSAWS results, update the data collection records, if applicable, take action based on county policy and authorize the EDBC results.

These cases will be identified in the **Conversion EDBC Case Review Report** as follows:

COUNTY_CODE	COUNTY_NAME	OFFICE_NUM_IDENTIF	OFFICE_NAME	WORKER_NUMBER	CASE_NUMBER	PROGRAM	MISMATCH_REASON	RE_DUE_DATE	PGM_STAT_RSN_CODE	PRIORITY	SSA_INCOME	SSI_SSP_OPA	EXCLSN_EXCPTN_RSN
00	Sample	00	1305 Sample	xxxxxxxxxx	xxxxxxx	CalFresh	Exclusion/Exception	11/30/2022		3	X		

Note: The examples provided in these guides do not represent every scenario that a user might encounter. The scenarios provided below are intended to direct users to the most impacted areas on the Yellow Banner report. A full and thorough review of each case must be conducted to ensure that all the information is entered as accurately as possible to allow for a correct determination to be made.



Guide Number	Exclusion Exception Reason	Programs Impacted
1	At least one day in the child placement has a missing rate	Foster Care
2	Country of birth/High-dated Immigration record is missing	Medi-Cal
3	Exception	AAP, CalFresh, CAPI, Foster Care, GA/GR, Homeless – Perm, Medi-Cal, Nutrition Benefit
4	Infant has missing deemed eligibility information	Medi-Cal
5	MAGI Determination has a Non-Compliance not requested by Worker	Medi-Cal
6	Medi-Cal person on 38 aid code	Medi-Cal
7	Medi-Cal person on 4M Aid Code	Medi-Cal
8	Missing roles	CalFresh, Foster Care
9	Overdue or Incomplete Periodic Report	CalFresh, CalWORKs, RCA
10	Overdue or Incomplete RE Packet	CalFresh, CalWORKs
11	Overridden Program Case	CalFresh, CalWORKs, Medi-Cal, Nutrition Benefit
12	Program does not have at least one active person for the benefit month	CalFresh, CalWORKs, GA/GR, Medi-Cal, Nutrition Benefit
13	Requested MC Type is FFY with a person 26 years of age or older	Medi-Cal
14	Requested Medi-Cal types must apply to all or none of the household members	Medi-Cal
15	Soft Paused	Medi-Cal
16	The following information is missing Kin-Gap Dates	Kin-Gap
17	There is no active or pending person for this program	Foster Care, Medi-Cal
18	County arrival date is missing for the applicant	GA/GR



Steps To Clear Alert	Screenshot
<p>1</p> <p style="background-color: #c6e0b4; padding: 5px;">At least one day in the child placement has a missing rate</p> <p>Cases with an Exclusion Exception Reason of “At least one day in the child placement has a missing rate” are being converted over with an erroneous program status of Active, but the case members remain in a Denied/Discontinued status (Figure 1.1).</p> <p>When the user attempts to run EDBC, they will get a hard validation message of “Foster Care: at least one day in the child placement has a missing rate. Please assign a rate for the missing day(s)” (Figure 1.2) To avoid having to edit historical case data, the user should reapply the case with an application date of the current day and run Negative Action EDBC with a status reason of “Application Opened in Error” to shut down the case and clear the Yellow Banner.</p> <p>Clean-Up Instructions:</p> <ol style="list-style-type: none"> Place the Cursor over Eligibility on the Global Navigation Bar. Select Case Summary from the Local Navigator Scroll down to the Foster Care Program Block and click View Details. Click Edit. Enter Today's date in the Date field and click View Date. Scroll Down to the Program Persons and click Reapply. Enter Today's date in the Application Date and Requested BDA fields. Click the Name check box for the appropriate foster youth. Click Save and Return. Click Save and Return again to confirm your selections and return to the Case Summary page. 	

Figure 1.1



Steps To Clear Alert

11. From the Case Summary Page, Click the **Negative Action** link on the Task Navigation Bar.
12. Select the **current month** from the Benefit Month drop list.
13. Select the **Check box** next to the correct Program Person's name.
14. Select **Application Opened in Error** from the Negative Action Reason drop list.
15. Click **Run EDBC**.
16. Select the **Hyperlink** for the correct EDBC month and review the results to ensure the program is denied.
17. Click **Accept**.
18. Click **Save and Return** to confirm the EDBC results.

For more information on how to reapply a person to a program see the Job Aid: **JA – Reapplications and Recissions**

Screenshot

The screenshot displays the CalSAWS 'Run EDBC' interface. At the top, there is a navigation bar with 'Eligibility' selected. Below this is a sidebar menu with 'Run EDBC' highlighted. The main content area shows the 'Run EDBC' form with the following details:

- Case Name:** [Redacted]
- Case Number:** [Redacted]
- Benefit Processing Range:** Begin Month: 07/2023, End Month: 07/2023
- Message:** EDDB cannot be run because the following information is missing: Foster Care Child Placement information for [Redacted]
- Warning:** Foster Care: At least one day in the child placement has a missing rate. Please assign a rate for the missing day(s).
- Error:** Foster Care: EDBC cannot be run for this program. There is no active or pending person for this program.

Figure 1.2



Steps To Clear Alert

2

Country of birth/High-dated Immigration record is missing

Cases with an Exclusion/Exception Reason of “County of Birth/High-Dated Immigration record is missing”, will require the user to update the case by conducting the following:

- Navigate to the Individual Demographics Page
- Review each person record associated to the case to identify the record missing the Birth Country.
- The user will update the **Birth Country** appropriately.
- The user will verify the individual's name where applicable.

Cleanup Instructions:

1. Place the cursor over **Eligibility** on the Global Navigation Bar.
2. Select **Customer Information** from the Local Navigator.
3. Click the **Individual Demographics** link in the Task Navigation bar to access the Individual Demographics list page.
4. Click the **Name** hyperlink or **Edit** button to access the Individual Demographics Detail page in View or Edit mode, respectively.
5. Update the **Birth Country** drop list (Figure 2.1).
6. Review the individual Demographics page to ensure all mandatory fields (identified with a red asterisk) and pending verifications are complete.
7. Click **Save** to confirm your selection.

Screenshot

The screenshot displays the CalSAWS interface. At the top, there are navigation links for Journal, Tasks, Help, Resources, Page Mapping, Imaging, and Log Out. Below this is a menu with 'Eligibility' selected. The main content area is titled 'Individual Demographics Detail' and includes a sidebar on the left with options like 'Customer Information', 'Person Search', 'Non Financial', 'Contact', 'Root Questions', 'Individual Demographics', 'Vital Statistics', 'Household Status', 'Relationship', 'Citizenship', 'Pregnancy', 'Deemed Eligibility', 'Residency', 'Other Prog. Assist.', 'Non-Compliance', 'Customer Options', 'Money Mngmt', 'Time Limits', 'Purch. and Prep.', 'Immunizations', 'School Attend.', 'Degrees Licenses', 'Employment', and 'Striker'. The main content area has a 'Name' section with fields for Last Name, First Name, Middle Name/Initial, Maiden Name, Suffix, and Verified status. Below this is an 'SSN Status' section with a table showing SSN, Verification Status, Begin Date, and End Date. The 'A Number' section includes fields for Sufficient Info for CIN, Marital Status, Date of Birth, Birth Country (highlighted with a red box), and Is this person Hispanic or Latino? There are also buttons for Images, Edit, Close, and View.

Figure 2.1



Steps To Clear Alert

If the individual was not born in the United States, the user will need to ensure there is an existing record in the **Citizenship** page.

- If the individual user has an existing record the user should review the information in the Citizenship Detail page for accuracy.
- If the individual does not have an existing record the user will need to create a record for the individual in the Citizenship page.

Cleanup Instructions:

1. Place the cursor over **Eligibility** on the Global Navigation bar.
2. Select **Customer Information** from the Local Navigator.
3. Click the **Citizenship** link on the Task Navigation bar to access the Citizenship Status List page.
4. If an entry already exists for the identified person, click **Edit** to access the Citizenship Status List Detail page. If an entry does not exist, click **Add** (Figure 2.2) to add a new entry for that person.
5. Complete all **mandatory fields** (identified with a red asterisk) in the Citizenship Status List Detail Page.
6. Click **Save and Return**.

Once the Individual Demographics page and Citizenship Status List page have been reviewed for accuracy/completed, the user should now be able to run and save EDBC to clear the Yellow Banner.

For more information on updating Citizenship information, see the following Job Aid: **JA Citizenship and Sponsorship – Add or Edit**

Screenshot

The screenshot shows the CalSAWS interface. At the top, there's a navigation bar with 'Eligibility' selected. Below it is a sidebar menu with 'Citizenship' highlighted. The main content area is titled 'Citizenship Status List' and contains several sections: 'Root Questions', 'CalHEERS Verifications', 'Non-Citizens', and 'MAGI Medi-Cal Verification of Lawful Presence (VLP)'. The 'Non-Citizens' section has a table with columns 'Name', 'Citizen Type', 'Begin Date', and 'End Date', and a message 'No Data Found'. A red arrow points to an 'Add' button in this section. The 'MAGI' section also has a 'No Data Found' message and a 'Continue' button. At the bottom, there's a footer that says 'This page took 0.41 seconds to load.'

Figure 2.2



Steps To Clear Alert

3

Exception

Cases with an Exclusion/Exception Reason of "Exception" will require the user to conduct a full case review to determine the case discrepancy (Figure 3.1).

The following Yellow Banner Case review guides may be utilized to help troubleshoot these cases:

- **Yellow Banner – Full Case Review – CW.CF**
- **Yellow Banner – Full Case Review – Medi-Cal Only**
- **Yellow Banner – Appendix – Required Actions for Foster Care, Kin-Gap, and Adoption Assistance Program**

Once the user has identified and corrected the discrepancy, they will be able to run and save EDBC to clear the Yellow Banner.

Screenshot

Full Case Review is required before EDBC is run and authorized. Please refer to the Manual Case Review Guide for instructions on how to proceed. Programs Affected: CalWORKs.

CalWORKs

Worker: [Redacted] **Primary Applicant/Recipient:** [Redacted]

Worker ID: [Redacted] **Language:** [Redacted]

Program Status: Active **RE Due Month:** 09/2019 **Re-Evaluate** **Phone Number:** [Redacted]

Reporting Type: Annual Reporting **Email:** [Redacted]

Aid Code: 3R - CW-Zero Parent-Exempt MAP (Fed) **Payee:** [Redacted] **Application Date:** 10/11/2018

Public Assistance Indicator: No

FBU: 0

Name	Deprivation	Role	Role Reason	Status	Status Reason
[Redacted]	Absence	MEM		Active	
[Redacted]	Absence	MEM		Active	
[Redacted]		MEM		Denied	
[Redacted]		MEM		Denied	
[Redacted]		MEM		Denied	

[View WPR](#) [View Details](#)

Figure 3.1



Steps To Clear Alert

4

Infant has missing deemed eligibility information Detail Page

Cases with an Exclusion/Exception of “Infant has missing Deemed Eligible Information,” will require the user to add a deemed eligibility information for the identified case member.

Cleanup Instructions:

1. Place the cursor over **Eligibility** on the Global navigation bar.
2. Select **Customer information** from the Local Navigator.
3. Click the **Deemed Eligibility** link in the task navigation bar to access the Deemed Eligibility List page.
4. Select the correct **name** from the Name drop list and click **Add** (Figure 4.1)
5. On the Deemed Eligibility Detail Page (Figure 4.2):
 - a. Select **Yes/No** from the “Did the mother have SOC in the infant's birth month?” drop list.
 - b. Select **Yes/No** from the “Met SOC?” drop list if applicable.
 - c. Select **Deemed** or **Not Deemed** from the Worker Determination drop list if applicable.
 - d. Click **Save and Return**

The user may now Run and Save EDBC to clear the Yellow Banner.

Screenshot

The screenshot displays the CalSAWS interface. At the top, the 'Eligibility' tab is selected in the navigation bar. The sidebar on the left shows 'Customer Information' and 'Deemed Eligibility' (highlighted in red). The main content area is titled 'Deemed Eligibility List' and contains a table with columns: Name, Status, Source, Start Date, and End Date. The table currently displays 'No Data Found'. Below the table, there is a 'Name' dropdown menu with two options, '- Select -', and an 'Add' button. A red arrow points to the dropdown menu. At the bottom of the page, a message states: 'This page took 0.40 seconds to load.'

Figure 4.1



Steps To Clear Alert

Note: The Name drop list on the Deemed Eligibility List page displays the participant(s) on the case who has not reached the last day of the thirteenth month after the participant's date of birth and does not have a record for Deemed Eligibility.

For more information on the Deemed Infant Eligibility Page in CalSAWS see the Job aid: **JA Medi-Cal Deemed Eligibility – Add, Edit, and View Functionality on Deemed Eligibility List and Deemed Eligibility Detail Pages**

Screenshot

The screenshot displays the CalSAWS interface for the 'Deemed Eligibility Detail' page. The top navigation bar includes 'Case Info', 'Eligibility', 'Empl. Services', 'Child Care', 'Resource Databank', 'Fiscal', 'Special Units', 'Reports', 'Client Corresp.', and 'Admin Tools'. The left sidebar lists various information categories, with 'Deemed Eligibility' currently selected. The main form area contains the following fields and controls:

- Name:** A text input field with an asterisk indicating it is required.
- Did the mother have SOC in the infant's birth month? :** A dropdown menu with 'No' selected. A red arrow points to this dropdown.
- EDBC Determination:** A text label.
- Worker Determination:** A dropdown menu with 'Deemed' selected. A red arrow points to this dropdown.
- Deemed Start Date:** 08/03/2022
- Deemed End Date:** 08/31/2023

At the bottom right of the form, a red arrow points to the 'Save And Return' button. A status bar at the very bottom of the page indicates 'This Type 1 page took 0.43 seconds to load.'

Figure 4.2



Steps To Clear Alert

5

MAGI Determination has a Non-Compliance not requested by Worker

Cases with an Exclusion/Exception Reason of “MAGI Determination has a Non-Compliance not requested by Worker” (Figure 5.1) will require the user to update the case by conducting the following:

- Navigate to the current MAGI Determination in the current MAGI Determination List page (Figure 5.2)
- Access the most recent MAGI determination and review the Eligibility Evaluation Reasons to determine the Non-Compliance reason (Figure 5.3).
- Navigate to the corresponding data collection page to make the appropriate updates to remedy the non-compliance.
- Request MAGI
- Run and accept EDBC to clear the Yellow Banner

For more information on reviewing MAGI referrals and requesting a MAGI determination see the Job Aid: **JA – Medi-Cal – MAGI Referrals and Eligibility Determinations.**

Screenshot

Figure 5.1



Steps To Clear Alert

Screenshot

CalSAWS Case Name: Case Number: Journal Tasks Help Resources Page Mapping Imaging Log Out

Case Info **Eligibility** Empl. Services Child Care Resource Databank Fiscal Special Units Reports Client Corresp. Admin Tools

Customer Information

Case Number: Go

Person Search

- ▶ Non Financial
- ▶ Financial
- Verifications
- MC 355
- EBT Account List
- MAGI Verifications
- MAGI Eligibility**
- Run EDBC
- Manual EDBC
- Needs
- Service Arrangements
- ▶ ABAWD
- EDBC Results

MAGI Determination List

*- Indicates required fields

Request MAGI Determination

Begin Month: * 07/2023 End Month: * 07/2023

Program Identifier: * Medi-Cal

Life Change Event:

Bypass Primary Contact Matching Criteria

Request Lift Options

Request Negative Action Determination

Restart VLP e-Verification

Request MAGI

Display MAGI Determinations

Begin Date: End Date:

View

Search Results Summary Results 1 - 1 of 1

Benefit Month	Type	Status	Time Run	System Initiated	Household Eligibility
04/2023	Determination	Complete	03/03/2023 6:18 AM	CalHEERS	Partially Eligible

This Type 1 page took 0.44 seconds to load.

Figure 5.2



Steps To Clear Alert

Screenshot

CalSAWS Case Name: Case Number: Journal Tasks Help Resources Page Mapping Imaging Log Out

Case Info **Eligibility** Empl. Services Child Care Resource Databank Fiscal Special Units Reports Client Corresp. Admin Tools

Customer Information

Case Number: Go

Person Search

▶ Non Financial

▶ Financial

Verifications

MC 355

EBT Account List

MAGI Verifications

MAGI Eligibility

Run EDBC

Manual EDBC

Needs

Service Arrangements

▶ ABAWD

EDBC Results

MAGI Determination Summary Close

Request ID: **Benefit Month:** **Date Run:**
 [Redacted] 04/2023 03/03/2023

Household Eligibility: **Run Reason:** **Requested by Batch:**
 Partially Eligible Renewal - batch administrative renewal No

Name	Primary Aid Code	Status	Eligibility Evaluation Reasons	Negative Action Reason	Carry Forward Status
[Redacted]	M1	Eligible	Medicare Ineligible, Income Limit - Within Range, Projected Annual Income Used		No
[Redacted]		Discontinue	Life Event needs Verification, Income Limit - Within Range, Failure to provide Other Health Insurance information, Projected Annual Income Used		No
[Redacted]	M1	Eligible	Projected Annual Income Used, Income Limit - Within Range, Medicare Ineligible		No

Figure 5.3



Steps To Clear Alert

6

Medi-Cal person on 38 aid code

Cases with an Exclusion/Exception Reason of “Medi-Cal Person on 38 aid code” (Figure 6.1) will require the user to conduct a review of the case to determine the appropriate MAGI and/or Non-MAGI aid code.

- Review the necessary data collections and update the information as necessary.
- Review the customer reporting page to address any past due or upcoming determinations.
- Review the Verification List Page to address any pending verifications.
- Request a MAGI Determination.

For information on clearing a Medi-Cal related Yellow Banner, consult the following Yellow Banner Case Review guide: **Yellow Banner – Full Case Review – Medi-Cal Only.**

For more information on reviewing MAGI referrals and requesting a MAGI determination see the Job Aid: **JA – Medi-Cal – MAGI Referrals and Eligibility Determinations.**

Screenshot

The screenshot displays the CalSAWS Case Summary interface. At the top, there are navigation tabs for Case Info, Eligibility, Emp. Services, Child Care, Resource Databank, Fiscal, Special Units, Reports, Client Corresp., and Admin Tools. The Case Summary section includes fields for Case Name and County, and buttons for Images, Capture, and Generate Coversheet. Below this is a section for Companion Cases with a table for Case Number and Case Name, and an Add button. A display filter is set to 07/01/2023. A yellow banner message states: "Full Case Review is required before EDBC is run and authorized. Please refer to the Manual Case Review Guide for instructions on how to proceed. Programs Affected: Medi-Cal." The Medi-Cal section shows worker and applicant details, including Worker ID, Program Status (Active), RE Due Month (08/2023), Primary Applicant/Recipient, Language (English), and Application Date (04/17/2014). A table lists Medi-Cal records with columns for Name, Requested Medi-Cal Type, Role, Role Reason, Status, and Status Reason. The table contains four rows of active records and one discontinued record. In each row, the 'Aid Code' field is highlighted with a red box and contains the value '38'. The table headers are: Name, Requested Medi-Cal Type, Role, Role Reason, Status, Status Reason. The table rows are: 17M, 16M, 0M, 36F, and a discontinued record. The 'Aid Code' field is highlighted in red in each row.

Name	Requested Medi-Cal Type	Role	Role Reason	Status	Status Reason
17M	Medi-Cal	MEM		Active	
CIN	Aid Code	FBU	Person #	SOC/Premium	CEC end date
	38	1	05	0.00	
16M	Medi-Cal	MEM		Active	
CIN	Aid Code	FBU	Person #	SOC/Premium	CEC end date
	38	1	06	0.00	
0M	Medi-Cal	MEM		Active	
CIN	Aid Code	FBU	Person #	SOC/Premium	CEC end date
	38	1	12	0.00	
36F	Medi-Cal	MEM		Active	
CIN	Aid Code	FBU	Person #	SOC/Premium	CEC end date
	38	1	02	0.00	
	Medi-Cal	MEM		Discontinued	

Figure 6.1



Steps To Clear Alert

7

Medi-Cal person on 4M Aid Code

Cases with an Exclusion/Exception Reason of “Medi-Cal person on 4M Aid Code” will require the user to conduct a full case review to determine if the program person is eligible for Former Foster Youth Medi-Cal (Figure 7.1).

If the program person is determined eligible for Former Foster Youth Medi-Cal, the user will need to run and save EDBC to clear the Yellow Banner.

If the program person is determined to be ineligible for Former Foster Youth Medi-Cal, the user will need to follow their county’s policy to determine ongoing Medi-Cal eligibility.

For more information on Former Foster Youth Medi-Cal, see the Job Aid: **JA – Medi-Cal – Former Foster Youth (FFY) 4M Process.**

Screenshot

Medi-Cal

Worker: [Redacted]
Worker ID: [Redacted]
Program Status: Active
RE Due Month: 04/2023 **Re-Evaluate**

Primary Applicant/Recipient: [Redacted]
Language: [Redacted]
Phone Number: [Redacted]
Email: [Redacted]
Application Date: 05/14/2022

Name	Requested Medi-Cal Type	Role	Role Reason	Status	Status Reason
[Redacted]	22M Former Foster Youth	MEM		Active	

View Details

Figure 7.1

8

Missing Roles

Cases with an Exclusion/Exception Reason of “Missing Roles” may be missing a payee in the Administrative Roles section of the program detail page. When the user attempts to run EDBC, they will receive a hard validation message of “**EDBC cannot be run for this program. You must designate the following for the program: Payee.**” (Figure 8.1)

Case Name: [Redacted]
Case Number: [Redacted]

Journal Tasks Help Resources Page Mapping Imaging Log Out

Case Info **Eligibility** Empl. Services Child Care Resource Databank Fiscal Special Units Reports Client Corresp. Admin Tools

Customer Information

Case Number: [Redacted] **Go**

Person Search

- ▶ Non Financial
- ▶ Financial
- Verifications
- MC 355
- EBT Account List
- MAGI Verifications
- MAGI Eligibility
- Run EDBC**
- Manual EDBC

Run EDBC

*- Indicates required fields

Benefit Processing Range:

Begin Month: * 07/2023 **End Month: *** 07/2023

Program	Status	Timely Notice Exception	Reason	Run Reason
<input type="checkbox"/> Medi-Cal	Active			

CalFresh: EDBC cannot be run for this program. You must designate the following for the program: Payee.

Change Reason Run EDBC Cancel

This Type 1 page took 1.26 seconds to load.

Figure 8.1



Steps To Clear Alert

Clean-Up Instructions:

1. Place the Cursor over **Eligibility** on the Global Navigation Bar.
2. Select **Case Summary** from the Local Navigator
3. Scroll down to the Foster Care Program Block and click **View Details**.
4. Click **Edit**.
5. Scroll down to the Administrative Rolls block and click **Add** to access the Administrative Roll Detail Page. (Figure 8.2)
 - a. Select **Payee** from the Administrative Roll drop list.
 - b. Select **Regular** from the Payee Sub-Type drop list.
 - c. Select the **Payee's Name** from the Name drop list.
 - d. Enter the **Month** in the Begin Month field.
 - e. Click **Save and Return** to return to the Program Detail Page.
6. Click **Save and Return** again to confirm your selection and return to the Case Summary Page.
7. You should now be able to run and Save EDBC to clear the Yellow Banner.

Screenshot

The screenshot displays the CalSAWS interface for the 'Administrative Role Detail' page. At the top, the CalSAWS logo is on the left, and navigation links for Journal, Tasks, Help, Resources, Page Mapping, Imaging, and Log Out are on the right. Below this is a secondary navigation bar with tabs for Case Info, Eligibility (selected), Empl. Services, Child Care, Resource Databank, Fiscal, Special Units, Reports, Client Corresp., and Admin Tools. On the left side, there is a sidebar menu with options: Case Summary (highlighted), Person Search, EBT Account Search, Application Registration, Contact, Authorized Representative, Application Questions, and Negative Action. The main content area is titled 'Administrative Role Detail' and includes a legend: '* - Indicates required fields'. The form contains several fields: 'Administrative Role:' with a dropdown menu set to 'Payee'; 'Payee Sub-Type:' with a dropdown menu set to 'Regular'; 'Name:' with a dropdown menu; 'Begin Month:' with a text input '06/2023' and a calendar icon; and 'End Month:' with an empty text input and a calendar icon. There are 'Save and Return' and 'Cancel' buttons at the top right and bottom right of the form area. At the bottom of the page, a message reads: 'This Type 1 page took 0.69 seconds to load.'

Figure 8.2



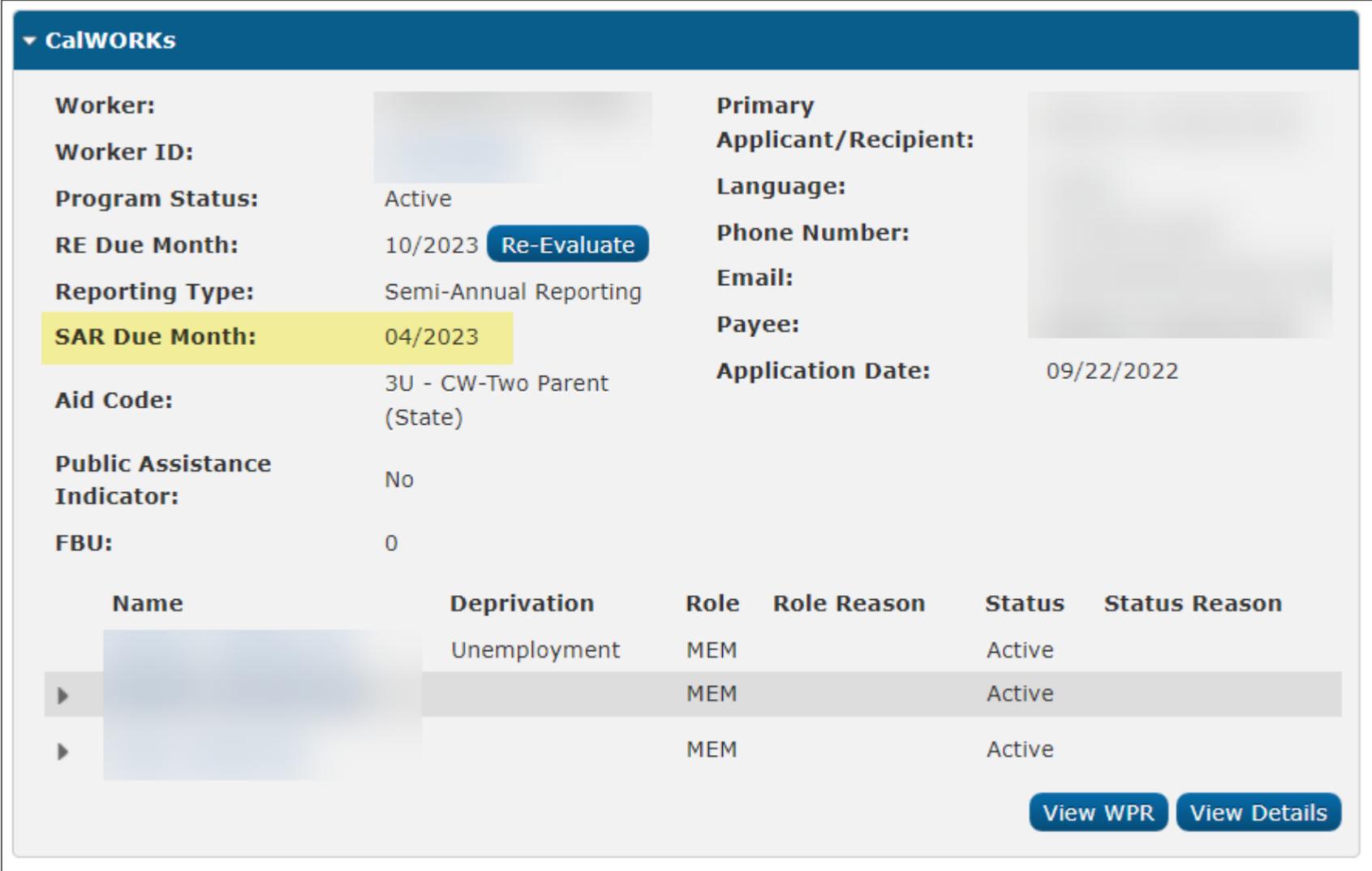
Steps To Clear Alert	Screenshot																								
<p>9</p> <p style="background-color: #92d050; padding: 5px; text-align: center;">Overdue or Incomplete Periodic Report</p> <p>Cases with an Exclusion/Exception Reason of “Overdue or Incomplete Periodic Report” will require the user to review the case and ensure the reporting page indicates the appropriate reporting status.</p> <ul style="list-style-type: none"> • Review the Case Summary page and determine the SAR month for the program (Figure 9.1). • Review the Customer Reporting page to determine the status of the Periodic Report that was mailed to the client. <ul style="list-style-type: none"> ○ The user will need to determine the appropriate status for the SAR 7 and update the Customer Reporting List page (Figure 9.2). to reflect the status. ○ To update the Customer Reporting Page, the user can follow the steps outlined in the Job Aid: JA-Semi-Annual Report (SAR 7) – Process. ○ Once the customer reporting page and all applicable data collection pages are updated, the user may run and save EDBC to clear the Yellow Banner. 	 <p>The screenshot displays the CalWORKS interface for a specific worker. The top section shows worker details: Worker ID, Program Status (Active), RE Due Month (10/2023), Reporting Type (Semi-Annual Reporting), SAR Due Month (04/2023), Aid Code (3U - CW-Two Parent (State)), Public Assistance Indicator (No), and FBU (0). A 'Re-Evaluate' button is visible next to the RE Due Month. The right side shows Primary Applicant/Recipient information, including Language, Phone Number, Email, Payee, and Application Date (09/22/2022). Below this is a table of roles:</p> <table border="1" data-bbox="1174 1058 2772 1300"> <thead> <tr> <th>Name</th> <th>Deprivation</th> <th>Role</th> <th>Role Reason</th> <th>Status</th> <th>Status Reason</th> </tr> </thead> <tbody> <tr> <td>[Redacted]</td> <td>Unemployment</td> <td>MEM</td> <td></td> <td>Active</td> <td></td> </tr> <tr> <td>[Redacted]</td> <td></td> <td>MEM</td> <td></td> <td>Active</td> <td></td> </tr> <tr> <td>[Redacted]</td> <td></td> <td>MEM</td> <td></td> <td>Active</td> <td></td> </tr> </tbody> </table> <p>Buttons for 'View WPR' and 'View Details' are located at the bottom right of the screenshot.</p>	Name	Deprivation	Role	Role Reason	Status	Status Reason	[Redacted]	Unemployment	MEM		Active		[Redacted]		MEM		Active		[Redacted]		MEM		Active	
Name	Deprivation	Role	Role Reason	Status	Status Reason																				
[Redacted]	Unemployment	MEM		Active																					
[Redacted]		MEM		Active																					
[Redacted]		MEM		Active																					

Figure 9.1



Steps To Clear Alert	Screenshot																																																															
	<div style="border: 1px solid #ccc; padding: 10px;"> <h3 style="margin: 0;">Customer Reporting List</h3> <div style="text-align: right; margin-bottom: 10px;">Images</div> <div style="background-color: #0056b3; color: white; padding: 5px; display: flex; justify-content: space-between;"> Search Results Summary Results 1 - 7 of 7 </div> <div style="margin-bottom: 10px;"> <p>Display Type: <input type="text" value=""/></p> <p>Display Name: <input type="text" value="All"/></p> <p>From: <input type="text"/> </p> <p>To: <input type="text"/> </p> <p style="text-align: right;">View</p> </div> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #0056b3; color: white;"> <th>Type</th> <th>Name</th> <th>Submit Month</th> <th>Program</th> <th>Status</th> <th>Status Date</th> <th></th> </tr> </thead> <tbody> <tr> <td>SAR 7</td> <td style="background-color: #ccc;"></td> <td>03/2017</td> <td>CF</td> <td>Reviewed- Ready to Run EDBC</td> <td>03/13/2017</td> <td>Edit</td> </tr> <tr> <td>CF RE Packet</td> <td style="background-color: #ccc;"></td> <td>09/2017</td> <td>CF</td> <td>Sent</td> <td>08/23/2017</td> <td>Edit</td> </tr> <tr> <td>CF RE Packet</td> <td style="background-color: #ccc;"></td> <td>09/2018</td> <td>CF</td> <td>Sent</td> <td>08/30/2018</td> <td>Edit</td> </tr> <tr> <td>CF RE Packet</td> <td style="background-color: #ccc;"></td> <td>10/2018</td> <td>CF</td> <td>Sent</td> <td>09/12/2018</td> <td>Edit</td> </tr> <tr> <td>SAR 7</td> <td style="background-color: #ccc;"></td> <td>04/2021</td> <td>CF</td> <td>Reviewed- Ready to Run EDBC</td> <td>04/07/2021</td> <td>Edit</td> </tr> <tr> <td>CF RE Packet</td> <td style="background-color: #ccc;"></td> <td>11/2021</td> <td>CF</td> <td>Sent</td> <td>10/05/2021</td> <td>Edit</td> </tr> <tr style="background-color: #ffff00;"> <td>SAR 7</td> <td style="background-color: #ccc;"></td> <td>04/2023</td> <td>CW</td> <td>Received</td> <td>04/05/2023</td> <td>Edit</td> </tr> <tr style="background-color: #ffff00;"> <td>SAR 7</td> <td style="background-color: #ccc;"></td> <td>04/2023</td> <td>CF</td> <td>Received</td> <td>04/05/2023</td> <td>Edit</td> </tr> </tbody> </table> </div>	Type	Name	Submit Month	Program	Status	Status Date		SAR 7		03/2017	CF	Reviewed- Ready to Run EDBC	03/13/2017	Edit	CF RE Packet		09/2017	CF	Sent	08/23/2017	Edit	CF RE Packet		09/2018	CF	Sent	08/30/2018	Edit	CF RE Packet		10/2018	CF	Sent	09/12/2018	Edit	SAR 7		04/2021	CF	Reviewed- Ready to Run EDBC	04/07/2021	Edit	CF RE Packet		11/2021	CF	Sent	10/05/2021	Edit	SAR 7		04/2023	CW	Received	04/05/2023	Edit	SAR 7		04/2023	CF	Received	04/05/2023	Edit
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SAR 7		04/2023	CF	Received	04/05/2023	Edit																																																										

Figure 9.2



Steps To Clear Alert

10

Overdue or Incomplete RE Packet

Cases with an Exclusion/Exception Reason of “Overdue or Incomplete Periodic Report” will require the user to review the case and ensure the reporting page indicates the appropriate reporting status.

- Review the Case Summary page and determine the RE month for the program (Figure 10.1).
- Review the Customer Reporting page to determine the status of the RE Packet that was mailed to the client.
 - The user will need to determine the appropriate status for the RE Packet and update the Customer Reporting Detail page to reflect the status.
 - To update the Customer Reporting List (Figure 10.2) Page, the user can follow the steps outlined in the Job Aid: **JA – CalWORKs CalFresh Re-evaluation and Periodic Reporting**
 - Once the customer reporting page and all applicable data collection pages are updated, the user may run and save EDBC to clear the Yellow Banner.

Screenshot

The screenshot displays the CalWORKs interface for a specific worker. The top section shows worker details: Worker ID, Program Status (Active), RE Due Month (04/2023) with a 'Re-Evaluate' button, Reporting Type (Semi-Annual Reporting), SAR Due Month (10/2022), Aid Code (30 - CW-All Other Families (Fed)), Public Assistance Indicator (No), and FBU (0). To the right, there are fields for Primary Applicant/Recipient, Language, Phone Number, Email, Payee, and Application Date (05/10/2022). Below this is a table with columns: Name, Deprivation, Role, Role Reason, Status, and Status Reason. The table contains four rows of data, with the first two rows having 'Absence' as the deprivation and 'MEM' as the role. The first row has an 'Active' status, while the second row has a 'Denied' status. At the bottom right of the table area are two buttons: 'View WPR' and 'View Details'.

Name	Deprivation	Role	Role Reason	Status	Status Reason
[Redacted]	Absence	MEM		Active	
[Redacted]	Absence	MEM		Active	
[Redacted]		MEM		Active	
[Redacted]		MEM		Denied	

Figure 10.1



Steps To Clear Alert

Screenshot

Customer Reporting List

[Images](#)

Search Results Summary Results 1 - 5 of 5

Display Type: Display Name: From: To: [View](#)

Type	Name	Submit Month	Program	Status	Status Date	
CW RE Packet		09/2020	CW	Sent	08/04/2020	Edit
SAR 7		09/2020	CW	Sent	08/25/2020	Edit
SAR 7		09/2020	CF	Sent	08/25/2020	Edit
Non-MAGI RE Packet		08/2021	MC	Sent	07/21/2021	Edit
CW RE Packet		03/2022	CW	Sent	02/28/2022	Edit
CW RE Packet		04/2023	CW	Sent	03/09/2023	Edit

Figure 10.2



Steps To Clear Alert

11

Overridden Program Case

Cases with an Exclusion/Exception Reason of "Overridden Program Case" will require the user to conduct a full case review to determine the reason (Figure 11.1) the previous EDBC was overridden.

The following Yellow Banner Case review guides may be utilized to help troubleshoot these cases:

- **Yellow Banner – Full Case Review – CW.CF**
- **Yellow Banner – Full Case Review – Medi-Cal Only**
- **Yellow Banner – Appendix – Required Actions for Foster Care, Kin-Gap, and Adoption Assistance Program**

Once the user has updated any required eligibility data collection pages, they will be able to run and save EDBC to clear the Yellow Banner.

If the user is required to override the Program Configurations for EDBC (i.e., Fair Hearings, AAP, MC Eligibility, etc.), the user can follow the steps in Job Aid: **JA EDBC – Overriding Program Configuration** to conduct the override.

Note: The user will need to have appropriate security rights to override the program configuration.

Screenshot

The screenshot displays the CalSAWS interface for the 'Eligibility' section. At the top, there is a navigation bar with 'Case Info', 'Eligibility', 'Empl. Services', 'Child Care', 'Resource Databank', 'Fiscal', 'Special Units', 'Reports', 'Client Corresp.', and 'Admin Tools'. Below this is a 'Customer Information' sidebar with a 'Case Number' field and a 'Go' button. The main content area is titled 'CalWORKs EDBC Summary' and includes a 'Close' button. A table shows EDBC records with columns for 'Begin Month', 'End Month', 'Run Date', 'Run Status', and 'Accepted By'. Below the table, there are sections for 'EDBC Information' (Semi-Annual Reporting Period Begin Month: 07/2023, Reporting Type Reason: Regular, Recalculation: No) and 'Program Configuration' (Override Reason: Administrative Decision). A 'System Determination' section shows EDBC Source: Conversion, Aid Code: 35 - CW-Two Parent (Fed), and Program Status: Active. A note at the bottom states: 'Note: Overridden rows are in bold.'

Figure 11.1



Steps To Clear Alert

12

Program does not have at least one active person for the benefit month

Cases with an Exclusion/Exception Reason of “Program does not have at least one active person for the benefit month” will require the user to review the case to determine the eligibility status for each person associated to the case. At conversion the individual’s program status will reflect Discontinued/Denied for all Household members, while the overall program status shows active (Figure 12.1).

The user will be required to conduct a full case review and review previous case comments to determine ongoing eligibility for the case.

If the user finds that any or all household members have ongoing eligibility, they will need to rescind/reapply the appropriate program persons and update all required data collection pages prior to running EDBC. The user can follow the steps in Job Aid: **JA Reapplications and Recissions**, to pend the eligible person(s) to the program.

If the user finds that **No** household member has ongoing eligibility to the program the user can either override the program configuration (for months post conversion) or create a Manual EDBC budget (for months prior to conversion) to update the Program Status to Discontinued or Denied. Users can follow the steps in following Job Aids to override or create a manual EDBC budget:

- JA EDBC – Overriding Program Configuration**
- JA EDBC – Manual EDBC and Clarifications**

Screenshot

CalFresh

Worker: [Redacted] **Primary Applicant/Recipient:** [Redacted]

Worker ID: [Redacted] **Language:** [Redacted]

Program Status: Active **Phone Number:** [Redacted]

RE Due Month: 09/2023 **Email:** [Redacted]

Reporting Type: Semi-Annual Reporting **Payee:** [Redacted]

SAR Due Month: 03/2023 **Application Date:** 10/03/2022

Aid Code: 09 - CalFresh

Meets ESAP Criteria:

Public Assistance Indicator: No

FBU: 0

Expedited Service: Yes

Postponed Verif: No

Name	Role	Role Reason	Status	Status Reason
[Redacted]	MEM	[Redacted]	Discontinued	[Redacted]
[Redacted]	MEM	[Redacted]	Discontinued	[Redacted]
[Redacted]	MEM	[Redacted]	Discontinued	[Redacted]

[View Details](#)

Figure 12.1



Steps To Clear Alert

13

Requested MC Type is FFY with a person 26 years of age or older

Cases with an Exclusion/Exception Reason of “Requested MC Type is FFY with a person 26 years of age or older,” (Figures 13.1 & 13.2) will require the user to take the appropriate steps to discontinue the FFY MC program. The user will need to follow their county’s business process to determine ongoing Medi-Cal eligibility for the person who is no longer eligible for FFY MC due to their age.

The user will need to determine if they have the appropriate information to make an ongoing eligibility determination or run EDBC to discontinue the program. For cases where ongoing eligibility is appropriate, the user should follow county policy for transitioning Former Foster Youth Medi-Cal cases to regular Medi-Cal.

For information on making a case determination, the user can follow the steps outlined in the Job Aid: **JA Medi-Cal Former Foster Youth (FFY) 4M Process.**

Screenshot

Medi-Cal

Worker: FS MC NI November
Worker ID: [Redacted]
Program Status: Active
RE Due Month: 11/2023 [Re-Evaluate](#)

Primary Applicant/Recipient: 27M
Language: English
Phone Number: [Redacted]
Email: [Redacted]
Application Date: 01/10/2013

Name	Requested Medi-Cal Type	Role	Role Reason	Status	Status Reason
[Redacted]	27M Former Foster Youth	MEM		Active	
[Redacted]	Medi-Cal	MEM		Denied	

[View Details](#)

Figure 13.1



Steps To Clear Alert

Screenshot

The screenshot shows the CalSAWS 'Run EDBC' interface. At the top, there are navigation tabs: Case Info, Eligibility (selected), Empl. Services, Child Care, Resource Databank, Fiscal, Special Units, Reports, Client Corresp., and Admin Tools. On the left is a sidebar menu with options like Customer Information, Person Search, Non Financial, Financial, Foster Care, Verifications, MC 355, EBT Account List, MAGI Verifications, MAGI Eligibility, and Run EDBC (highlighted). The main content area is titled 'Run EDBC' and includes a 'Benefit Processing Range' section with 'Begin Month' and 'End Month' dropdowns set to 07/2023. Below this is a table with columns: Program, Status, Timely Notice Exception, Reason, and Run Reason. A yellow error message is displayed in the Reason column: 'You must update the Requested Medi-Cal type to Medi-Cal for a person 26 years of age or older in order for this program to continue.' There are 'Change Reason' and 'Cancel' buttons on either side of the table. At the bottom, a status bar indicates 'This Type 1 page took 0.62 seconds to load.'

Figure 13.2



Steps To Clear Alert

14

Requested Medi-Cal types must apply to all or none of the household members

Cases with an Exclusion/Exception Reason of “Requested Medi-Cal types must apply to all or none of the household members” will require the user to determine Medi-Cal Eligibility for households which contain a program person receiving Out of State AAP.

The user will need to determine ongoing eligibility for all household members:

CalSAWS only allows one Requested Medi-Cal Type for all active program persons on a Medi-Cal Program block. (Figures 14.1 & 14.2)

If the user finds that the only eligible person to Medi-Cal is the individual receiving Out of State AAP, the user will need to update the program status for the remaining household members to discontinued/denied. To do so, the user will update the Requested Medi-Cal Type for all other household members to **Out of State AAP** and proceed to run EDBC or create a manual EDBC to discontinue/deny these individuals. Only the individual receiving Out of State AAP should remain active on the case.

Screenshot

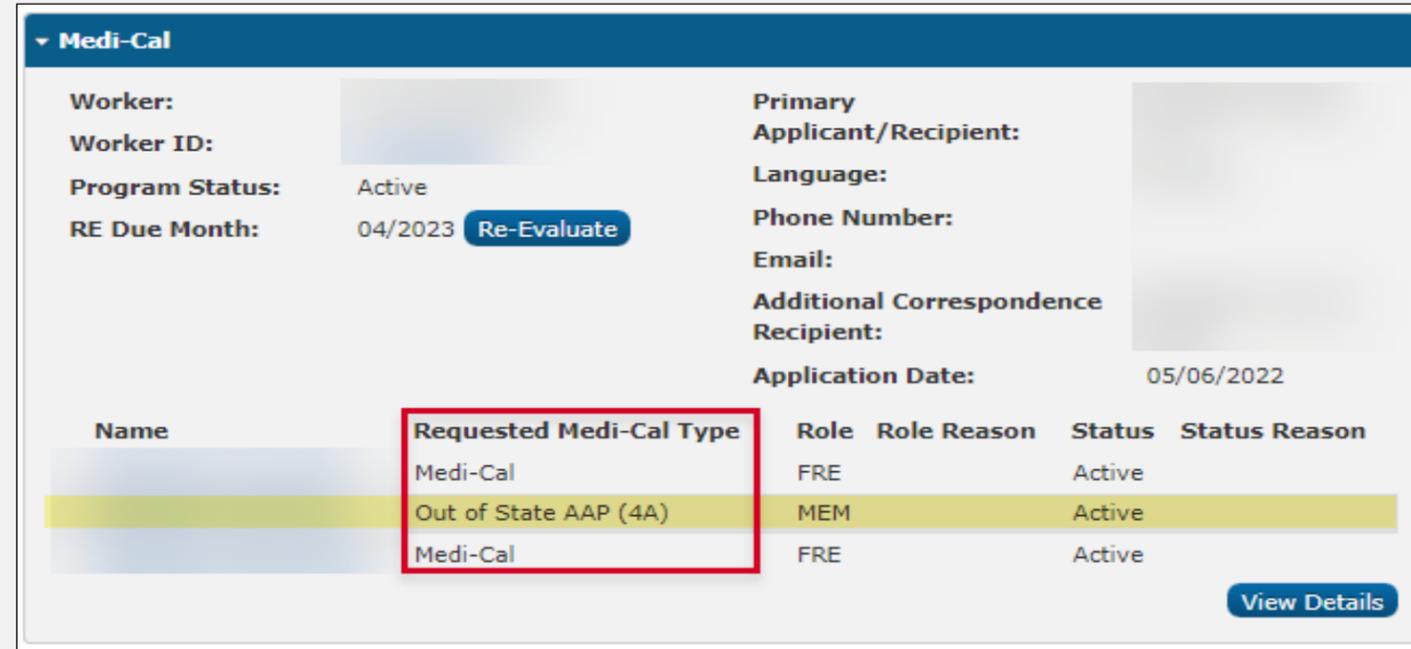


Figure 14.1



Steps To Clear Alert

If the user finds that all or some of the household members have ongoing Medi-Cal eligibility, the user will need to remove the individual receiving Out of State AAP from the case and create a separate case with the requested Medi-Cal Type **Out of State AAP**. To do so, the user will update the requested Medi-Cal Type for all household members to **Medi-Cal**. Upon updating all other required data collection pages, the user will request MAGI with a negative action to remove the individual receiving Out of State AAP. The user will run EDBC to remove the individual. Once removed from the case, the user will create a separate case as mentioned above.

For more information on requesting MAGI and making a Medi-Cal Eligibility determination, see the Job Aid: **JA Medi-Cal - MAGI Referrals and Eligibility Determinations**

Screenshot

Run EDBC

*- Indicates required fields Change Reason Cancel

Benefit Processing Range:

Begin Month: * End Month: *

07/2023 ▼ 07/2023 ▼

□	Program	Status	Timely Notice Exception	Reason	Run Reason
Requested Medi-Cal Type must apply to all or none of the household members.					

Figure 14.2



Steps To Clear Alert

15

Soft Paused

Cases with an Exclusion/Exception Reason of “Soft Paused” will require a case review to determine the reason the identified case members have a Soft Pause (Figure 15.1). Once the case review has been conducted, the user will request MAGI with a Soft Pause lift (Figure 15.2) for the appropriate case persons. Once the MAGI response is received the user will review the response for appropriate eligibility determination and Run EDBC to clear the Yellow Banner.

The user can follow the steps outlined in Job Aid: **JA Medi-Cal – MAGI Soft Pause**, to request a MAGI response and remove the soft pause for applicable individuals.

Screenshot

MAGI Determination Summary Close

Request ID:	Benefit Month:	Date Run:
	04/2023	03/07/2023
Household Eligibility:	Run Reason:	Requested by Batch:
Eligible	Continuing	No

Name	Primary Aid Code	Status	Eligibility Evaluation Reasons	Negative Action Reason	Carry Forward Status
	M3	Eligible	Current Monthly Income Used, Income Limit - Not Within Range, Soft Pause		No
	M3	Eligible	Current Monthly Income Used, Income Limit - Not Within Range, Soft Pause		No

Figure 15.1



Steps To Clear Alert

Screenshot

Journal Tasks Help Resources Page Mapping Imaging Log Out

Case Info **Eligibility** Empl. Services Child Care Resource Databank Fiscal Special Units Reports Client Corresp. Admin Tools

MAGI Determination List

*- Indicates required fields

Request MAGI Determination

Begin Month: * 07/2023 End Month: * 07/2023

Program Identifier: * Medi-Cal

Life Change Event:

Bypass Primary Contact Matching Criteria

Request Lift Options

Soft Pause Lift	Carry Forward Lift	Name	SSN	Date of Birth
<input type="checkbox"/>	<input type="checkbox"/>	[Redacted]	[Redacted]	[Redacted]
<input type="checkbox"/>	<input type="checkbox"/>	[Redacted]	[Redacted]	[Redacted]

Request Negative Action Determination

Restart VLP e-Verification

Request MAGI

Figure 15.2



Steps To Clear Alert

16

The following information is missing:
KinGap Dates

Cases with an Exclusion/Exception Reason of “The following information is missing: KinGap Dates” (Figure 16.1) the user will be required to update the Payee information on the Kin-GAP Summary Detail Page.

Clean-Up Instructions:

1. Place the Cursor over **Eligibility** on the Global Navigation Bar.
2. Select **Customer Information** from the Local Navigator
3. Click the **Kin-GAP** link on the Task Navigation bar to expand the Kin-GAP section.
4. Click the **Summary** link on the Task Navigation bar to access the Kin-GAP Summary List page.
5. Click **Edit** next to Legal Guardian entry to access the Kin-GAP Summary Detail page (Figure 16.2).
6. Click the **Select** button under “Legal Guardian” to access the Select Foster Care Resource page.
7. Enter the **Name** of the Legal Guardian and click **Search**.
8. Click the **Radio Button** next to the correct placement entry in the Search Results Summary and click Select.
9. Select the appropriate placement type from the **Placement Type** Drop List. *
10. Update all **mandatory** data collection fields (indicated with a red asterisk).
11. Click **Save** to confirm the updates.
12. The user should now be able to run and save EDBC to clear the Yellow Banner.

For additional information on updating the Kin-GAP Summary page see the Job Aid: **JA Kin-GAP Summary and Rate Summary**

* **Note:** If an entry does not exist in the Resource Data Bank for the Legal Guardian, consult your counties procedure for adding new resources to the Resource Data Bank.

Screenshot

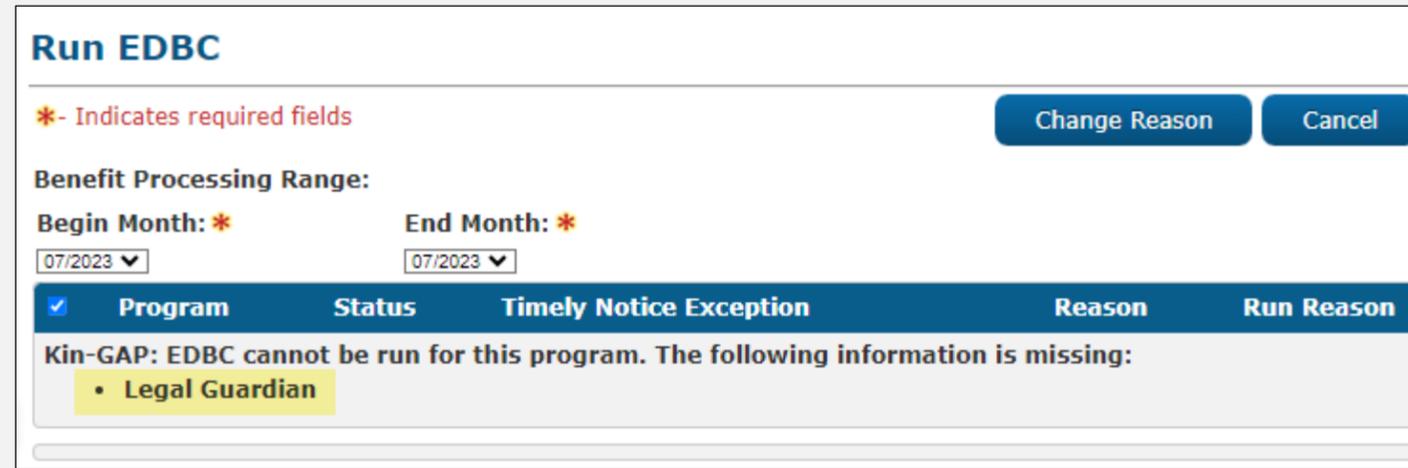


Figure 16.1

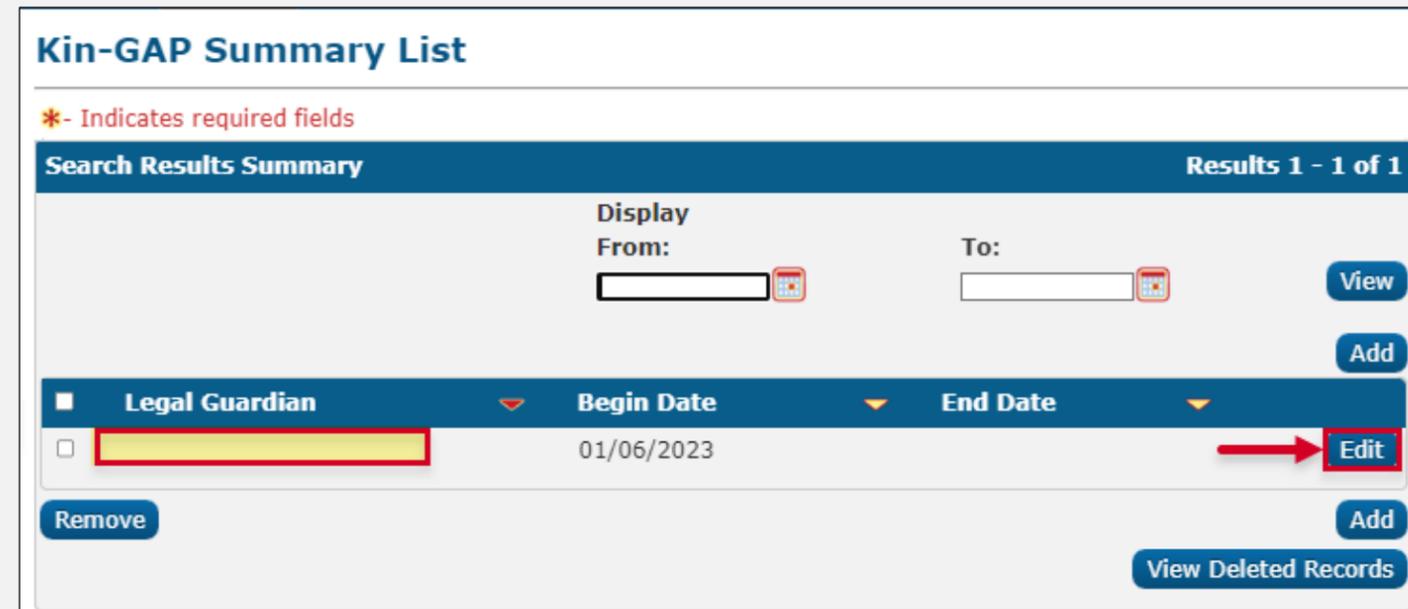


Figure 16.2



Steps To Clear Alert

17

There is no active or pending person for this program

Cases with an Exclusion/Exception Reason of “There is no active or pending person for this program”, will require the user to review the case to determine the eligibility status for each person associated to the case. At conversion the individual’s program status will reflect Discontinued/Denied for all Household members, while the overall program status shows active (Figure 17.1).

The user will be required to conduct a full case review and review previous case comments to determine ongoing eligibility for the case.

If the user finds that any or all household members have ongoing eligibility, they will need to rescind/reapply the appropriate program persons and update all required data collection pages prior to running EDBC. The user can follow the steps in Job Aid: **JA Reapplications and Recissions**, to update the person(s) program status to pending.

If the user finds that **No** household member has ongoing eligibility to the program the user can either override the program configuration (for months post conversion) or create a Manual EDBC budget (for months prior to conversion) to update the Program Status to Discontinued or Denied. Users can follow the steps in following Job Aids to override or create a manual EDBC budget:

- JA EDBC – Overriding Program Configuration**
- JA EDBC – Manual EDBC and Clarifications**

Screenshot

Full Case Review is required before EDBC is run and authorized. Please refer to the Manual Case Review Guide for instructions on how to proceed. **Mismatch Programs: Foster Care.**

▼ Foster Care

Worker: [Redacted] CSW Worker: [Redacted]
 Worker ID: [Redacted] CSW Worker ID: [Redacted]
Program Status: Active Secondary Payee: [Redacted]
 RE Due Month: 04/2007 [Re-Evaluate](#) Primary Applicant/Recipient: [Redacted]
 Aid Code: [Redacted] Language: English
 FBU: 0 Phone Number: [Redacted]
 Email: [Redacted]
 Payee: [Redacted]
 Application Date: 05/11/2006
 Placement Start Date: 05/17/2006
 Relationship to Caregiver: Relative Non-Guardian
 Placement Authority Type: [Redacted]

Name	Role	Role Reason	Status	Status Reason
[Redacted]	MEM	[Redacted]	Denied	[Redacted]
[Redacted]	MEM	[Redacted]	Discontinued	Child Not In Placement

[View Details](#)

Figure 17.1



Steps To Clear Alert

18

County arrival date is missing for the applicant

Cases with an Exclusion/Exception Reason of “County arrival date is missing for the applicant” will require the user to review the case and ensure that the Residency List page accurately reflects the applicant’s date of arrival to the county.

The user will need to navigate to the Residency List Page (Figure 18.1) to review the applicant’s residency status. To update the applicant’s date of arrival the user will perform the following:

Clean-Up Instructions:

1. Place the Cursor over **Eligibility** on the Global Navigation Bar.
2. Select **Customer Information** from the Local Navigator.
3. Click the **Residency** link on the Task Navigation bar.
4. Click **Edit** next to the name of the primary applicant on the Residency List page.
5. Verify that the **County Arrival Date** has an entry and the **Intent to Reside** check box is checked (Figure 18.2).
6. Click **Save** to confirm the updates.
7. The user should now be able to run and save EDBC to clear the Yellow Banner.

Screenshot

Customer Information

Case Number: Go

Person Search

▼ Non Financial

Contact

Root Questions

Individual Demographics

Vital Statistics

Household Status

Relationship

Citizenship

Pregnancy

Deemed Eligibility

Residency

Other Prog. Assist.

Non-Compliance

Customer Options

Money Mngmt

Time Limits

Residency List

Images
Continue

▶ Root Questions

▶ CalHEERS Verifications

Search Results Summary Results 1 - 3 of 3

Display From: To:

View
Add

Name	Resident	Migrant Seasonal Farm Worker	Begin Date	End Date	
<input type="checkbox"/> [Redacted]	Yes	No	07/28/2005		Edit View History
<input type="checkbox"/> [Redacted] 58M ←	Yes	No	02/01/2014		Edit View History
<input type="checkbox"/> [Redacted]	Yes	No	07/28/2005		Edit View History

Figure 18.1

Page 30



Steps To Clear Alert	Screenshot
	<div data-bbox="1112 292 1398 1260"> <p>Customer Information</p> <p>Case Number: <input type="text"/> Go</p> <p>Person Search</p> <p>▼ Non Financial</p> <p>Contact</p> <p>Root Questions</p> <p>Individual Demographics</p> <p>Vital Statistics</p> <p>Household Status</p> <p>Relationship</p> <p>Citizenship</p> <p>Pregnancy</p> <p>Deemed Eligibility</p> <p>Residency</p> <p>Other Prog. Assist.</p> <p>Non-Compliance</p> <p>Customer Options</p> <p>Money Mngmt</p> <p>Time Limits</p> </div> <div data-bbox="1414 292 2828 1260"> <p>Residency Detail</p> <p>*- Indicates required fields</p> <p>Images Next Edit Close</p> <p>Change Reason</p> <p>Change Reason: Interface Reported Date: 07/28/2005 View</p> <p>Name: *</p> <p>CA Resident: * Yes Migrant Seasonal Farm Worker? * No</p> <p>Begin Date: * 07/28/2005 End Date:</p> <p>Verified: * Verified View</p> <p>General Relief/CAPI</p> <p>County Arrival Date: Intent to Reside <u>Date missing</u> County Departure Date:</p> <p>County of Residence: Placer Right and Ability to Reside:</p> </div>

Figure 18.2