

CalSAWS Quality Assurance Weekly Status Report

**Reporting Period: August 28, 2023, to September 3,
2023**

1.0	Quality Assurance.....	3
1.1	CalSAWS Weekly Status Agenda Topics	3
1.2	Deliverables Management	4
1.3	Highlights for the Reporting Period	7
1.4	Activities for the Next Reporting Period.....	12
1.5	Deviations from Plan/Adjustments	16

Table of Tables

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics	3
Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status	4
Table 1-3 – Overall Summary of OCAT Deliverable Status	4
Table 1-4 – Overall Summary of BenefitsCal Deliverable Status	6
Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status	6
Table 1-6 – Weekly M&O System Change Request (SCR) Updates	9
Table 1-7 – CalSAWS 23.09 Independent Test Progress	11

1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> • Participated in Wave 4 and 5A Support calls • Participated in CalSAWS Conversion Defect Status Review • Participated in CalSAWS Green Light for Wave 5 Go-Live • Initiate Wave 5 Retrospective planning activities • Finalize and distribute Quarterly Collaboration Model meeting materials • Participate in CalSAWS Conference Small Group Planning session • Participate in LEAP kick off meeting
QA Technical	<ul style="list-style-type: none"> • Participated in Wave 5B Cutover activities • Participated in Contact Center County reviews and Model Office • Continued monitoring of CalSAWS Production Operations • Continued review of BenefitsCal Dashboards and technical changes
QA Conversion	<ul style="list-style-type: none"> • Participated in the Wave 5B cutover activities • Participated Wave 4 Support and Wave 5 County Preparation calls • Triaged Wave 6 County Data Validation (CDV) Findings • Monitored Wave 4 and 5 Defect priorities and status • Monitored Wave 5 and 6 Migration SCRs priority and status
QA Functional/Test	<ul style="list-style-type: none"> • Reviewed 81 designs in preparation for SCRB/CCB • Continued QA Test Verification Activities for BenefitsCal Release 23.09.24 and 23.09.28 • Continued CalSAWS Release 23.09 Test Execution with a 96% Execution Rate, 88% Pass Rate, and 8% Fail/Block Rate
QA Implementation	<ul style="list-style-type: none"> • Reviewed CalWIN Implementation Complete Report for Wave 4 • Prepared for Wave 5 Go-Live by participating in resource discussions, onsite support meetings, and health and safety discussions • Completed the celebration video for Wave 5 Go-Live • Validated resolutions of Web-Based Training (WBT) Enhancement Defects for the 23.09 release

1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status














DEL #	DELIVERABLE NAME		STATUS
3.50	QA Monthly Status Report – August 2023		• Submitted FDEL on September 5, 2023
4.50	QA Work Plan – August 2023		• Submitted FDEL on September 5, 2023
7.50	QA Test Monthly Report – August 2023		• Submitted FDEL on September 5, 2023
10.12	Quarterly QA Security Report		• Submit DDEL by September 29, 2023
51	Assessment of CalSAWS Deployment Complete Report - CalWIN Wave 4		• Submitted DDEL on September 5, 2023
71.21	ClearBest Performance Report – August 2023		• Submit FDEL by September 15, 2023
WP-73.15	0.0 Executive Summary – CalSAWS M&O Services Plan (Annual Update)		• Submit DDEL comments by September 8, 2023
WP-73.16	1.0 Business Continuity & Disaster Recovery Plan (Annual Update)		• Submit DDEL comments by September 8, 2023
WP-73.17	03.0 – Change Management Plan (Annual Update)		• Submit DDEL comments by September 8, 2023
WP-73.18	04.0 – Configuration Management Plan (Annual Update)		• Submit DDEL comments by September 8, 2023
WP-73.19	05.0 – Helpdesk Services Plan (Annual Update)		• Submit DDEL comments by September 8, 2023
WP-73.20	11.0 - Remote Maintenance Operations Plan (Annual Update)		• Submit DDEL comments by September 8, 2023

Table 1-3 – Overall Summary of OCAT Deliverable Status

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 28, 2023, to September 3, 2023

DEL #	DELIVERABLE NAME		STATUS
14.34	OCAT – Monthly Status Report		<ul style="list-style-type: none">Submitted FDEL on September 5, 2023

[1] Status: **Red:** Behind schedule and requires escalation; **Amber:** Potential delay/monitor with no material schedule impact; **Green:** On schedule, performing as planned

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 28, 2023, to September 3, 2023

Table 1-4 – Overall Summary of BenefitsCal Deliverable Status










DEL #	DELIVERABLE NAME		STATUS
WP-26.19	BenefitsCal – CX Monthly Report - June/July 2023		<ul style="list-style-type: none">Submitted FDEL comments on August 29, 2023
WP-27.19	BenefitsCal – Monthly M&O Report - August 2023		<ul style="list-style-type: none">Submit DDEL comments by September 18, 2023
WP-28.17	BenefitsCal – Work Plan Monthly Updates – August 2023		<ul style="list-style-type: none">Submit FDEL comments by September 12, 2023
WP-29.17	BenefitsCal – Monthly Status Report – August 2023		<ul style="list-style-type: none">Submit FDEL comments by September 12, 2023
WP-32.06	BenefitsCal – BOM Review and License Renewal		<ul style="list-style-type: none">Submit FDEL comments by October 13, 2023
WP-33.06	BenefitsCal – Certificate Review		<ul style="list-style-type: none">Submit FDEL comments by October 13, 2023

Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-3.04	CalWIN Implementation – CalWIN County Implementation Completion Report – Wave 4		<ul style="list-style-type: none">Submitted DDEL comments on August 29, 2023
WP-58.10	CalWIN Implementation - Support Vendor CalWIN Requirements Traceability Matrix - Q10		<ul style="list-style-type: none">Submit FDEL comments by September 12, 2023
59.32	CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – August 2023		<ul style="list-style-type: none">Submit FDEL by September 12, 2023

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in Wave 4 Project and County Operations Support calls
- ▶ Participated in Wave 5A County Prep Daily Debrief
- ▶ Participated in Conversion Defect Status Review on August 28, 2023
- ▶ Participated in CalSAWS Section Directors' meeting on August 29, 2023
- ▶ Participated in CalSAWS PMO Status meeting on August 29, 2023
- ▶ Participated in Imaging Migration review on August 29, 2023
- ▶ Participated in CalSAWS Green Light for Wave 5 Go-Live on August 30, 2023
- ▶ Participated in Region 6 Management Virtual Site Visit on August 30, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Participated in JPA Conference planning session August 28, 2023
 - Finalized draft Wave 4 Retrospective JPA slides August 29, 2023
 - Prepared Quarterly Collaboration Model presenters on August 29, 2023
 - Facilitated Wave 4 Regional Manager Retrospective on September 1, 2023

1.3.2 Technical

- ▶ Participated in CalSAWS Weekly Technical Sync meeting on August 28, 2023
- ▶ Reviewed Status for Collections, Fraud, & Task Management on August 28, 2023
- ▶ Participated in Consortium FinOps meeting on August 29, 2023
- ▶ Participated in App Dev meeting on August 29, 2023
- ▶ Participated in Section Directors Meeting on August 29, 2023
- ▶ Participated in DBCR/CTCR Review Meeting on August 29 and 31, 2023
- ▶ Participated in CalSAWS DR Test discussion meeting on August 29, 30 and 31, 2023
- ▶ Participated in RCA (Root Cause Analysis) meeting on August 30, 2023
- ▶ Participated in Weekly CalSAWS Leadership meeting on August 30, 2023
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on August 30, 2023
- ▶ Participated in R6 Management Site Visit meeting on August 30, 2023
- ▶ Participated in Salesforce - Amazon Connect Integration review on August 30, 2023
- ▶ Participated in Wave 5 CalSAWS Go-Live Event Green Light on August 30, 2023
- ▶ Participated in review of Monthly Over 15 seconds Report on August 31, 2023
- ▶ Participated in Weekly Meeting for Architecture discussion on August 31, 2023
- ▶ BenefitsCal
 - Participated in Scope Review of upcoming Releases on August 28, 2023
 - Participated in BenefitsCal Operation Review meeting on August 29, 2023
 - Participated in DD&I and M&O meeting on August 29 and 31, 2023
 - Participated in BenefitsCal User Experience on August 31, 2023
 - Participated in Application Transfer meetings
 - Continued reviewing deliverables and release activities
- ▶ Batch
 - Continued to monitor the production batch and operational activities
 - Participated in Batch Weekly Roundup on August 30, 2023
- ▶ CalWIN
 - Participated in Wave 4 County Prep Office Hours
 - Participated in Wave 4 Post-Implementation Status Calls

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 28, 2023, to September 3, 2023

- Participated in Wave 5 County Prep Phase meetings
- Participated in Wave 5B Cutover meetings
- Reviewed Wave 6 Sacramento, and San Luis Obispo Interface Partner Test (IPT) on August 30, 2023
- ▶ Central Print
 - Participated in CalSAWS Central Print Status meeting on August 28, 2023
- ▶ Contact Center
 - Participated in Sacramento IVR-Contact Center Design on August 28, 2023
 - Participated in Sonoma IVR-Contact Center Design on August 29, 2023
 - Participated in Alameda IVR-Contact Center Design on August 29, 2023
 - Participated in Fresno IVR-Contact Center Design on August 29, 2023
 - Participated in discussions with LA regarding Salesforce and Amazon Connect Integration on August 30, 2023
 - Participated in CalSAWS VA Weekly Check-In on August 31, 2023
 - Participated in CalSAWS Voice Bots/RPA Weekly Check-In on August 31, 2023
 - Participated in AWS/CalSAWS Contact Center Collaboration on August 31, 2023
- ▶ Security
 - Participated in Security Status meeting on September 1, 2023
- ▶ Service Management
 - Participated in August Helpdesk Operations Meeting on August 30, 2023
 - Participated in Monthly Helpdesk Trends Meeting on August 31, 2023
 - Participated in ServiceNow Process Improvement Review on August 31, 2023
- ▶ Lobby Management
 - Participated in Sonoma Lobby Device Planning on August 28, 2023
 - Participated in Integrated Lobby Management Touchpoint on August 29, 2023
 - Participated in Mariposa County Lobby Device Planning on August 30, 2023
 - Participated in San Luis Obispo County Lobby Device Planning on August 30, 2023
 - Participated in Lobby Support Management Updates on August 31, 2023

1.3.3 Imaging

- ▶ Participated in Imaging Migration Standup Call on August 29, 2023
- ▶ Participated in Fresno Imaging Cutover Bridge on August 31- September 1, 2023
- ▶ Participated in Sonoma Imaging Cutover Bridge on August 31- September 1, 2023
- ▶ Participated in Alameda Imaging Cutover Bridge on September 1 and 2, 2023
- ▶ Participated in BenefitsCal September 2023 release performance test planning meeting on August 28, 2023

1.3.4 Conversion

- ▶ Participated in Daily Wave 4 Post-Implementation Project production calls
- ▶ Participated in Daily Wave 5 County Office prep daily calls
- ▶ Participated in Daily Wave 6 County Data validation Triage meetings.
- ▶ Monitored Wave 2 through 5 Open Defects and Priorities
- ▶ Supported UAT2 security profile maintenance activities for CDV and other test efforts
- ▶ Monitored and dispositioned Wave 6 Findings
- ▶ Participated in CDV Sacramento Child Care (NoHo) validation on August 28, 2023
- ▶ Participated in Daily Wave 6 Fraud CDV Office hours August 28 and 29, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 28, 2023, to September 3, 2023

- ▶ Participated in weekly Conversion defects status meeting on August 28, 2023
- ▶ Reviewed Collections, Fraud and Task Management on August 28, 2023
- ▶ Participated in 5B Go Live Cutover Table read on August 29, 2023
- ▶ Participated in CalSAWS Go-Live Green Light Meeting Wave 5 on August 30, 2023
- ▶ Participated in 5B cutover pre-flight checklist on August 30, 2023
- ▶ Participated in Review of Potential Fact sheet topics on August 30, 2023
- ▶ Participated in Wave 5 Cutover Activities starting August 31, 2023
- ▶ Participated in wave 5 CalWIN Ancillary Cutover Wave 5 August 31, 2023
- ▶ Participated in Cutover 5B stage gate reviews starting August 31, 2023
- ▶ Participated in Wave 6 San Luis Obispo Process Simulation on August 31, 2023
- ▶ Participated in Conversion strike team meeting on September 1, 2023

1.3.5 Functional

- ▶ M&O
 - Participated in CalSAWS Test Daily Connect
 - Participated in Resume SCR Planning Group Touchpoint on August 29, 2023
 - Participated in Discussion on County Defects for Online Help on August 29, 2023
 - Participated in State Report Analysis Progress Update meeting on August 29, 2023
 - Participated in MC SCR Touchpoint Meeting on August 30, 2023
 - Participated in Wave 5 State/Fiscal Reports meeting on August 31, 2023
 - Participated in the following design meetings:
 - CR 173135 - Enhance eHIT to Transmit Verification Documents Uploaded in CalHEERS to SAWS
 - CR 200348 - 2023 1095/3895 Interface Changes
 - CR 200351 - Notices Updates for R23.12
 - CR 216695 - Enroller Delegate on MCT Dashboard
 - CR 228956 - Federal Rule Change for Exchange Programs
 - CR 238225 - Periodic Verifications - Deceased response from PVC Batch
 - CR 238810 - Delegation Not Updating After Primary Contact Change
 - CR 247478 - Enroller Portal/Salesforce Enhancements for December 2023
 - CR 250237 - PY 2024 New Carrier Microsite
 - Reviewed Eighty-one (81) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
21.07	2
22.01	2
22.02	2
22.03	6
22.07	1
23.03	1
23.05	1
23.06	1

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 28, 2023, to September 3, 2023

23.07	20
23.09	13
23.11	15
24.01	4
TBD	2
RWR	11
Grand Total	81

- ▶ General Assistance/General Relief (GA/GR)
 - Monitored GA/GR SCRs
 - Participated in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participated in Collaboration Model - Quarterly Meeting Preparation Session meeting on August 29, 2023
 - Participated in BenefitsCal Operation Review weekly meeting on August 29, 2023
 - Participated in DD&I and M&O reviews on August 29 and 31, 2023
 - Participated in Daily Transaction Failures meetings

1.3.6 Test

- ▶ CalSAWS Release 23.11
 - Began work on scorecard to identify testing scope
- ▶ CalSAWS Release 23.09
 - Completed test execution, except for 5 test cases waiting to review SCR changes to Automated Regression Test scripts once they are ready
 - Continued defect retesting
 - Continued review/ad-hoc testing of a subset of Production defects in the release

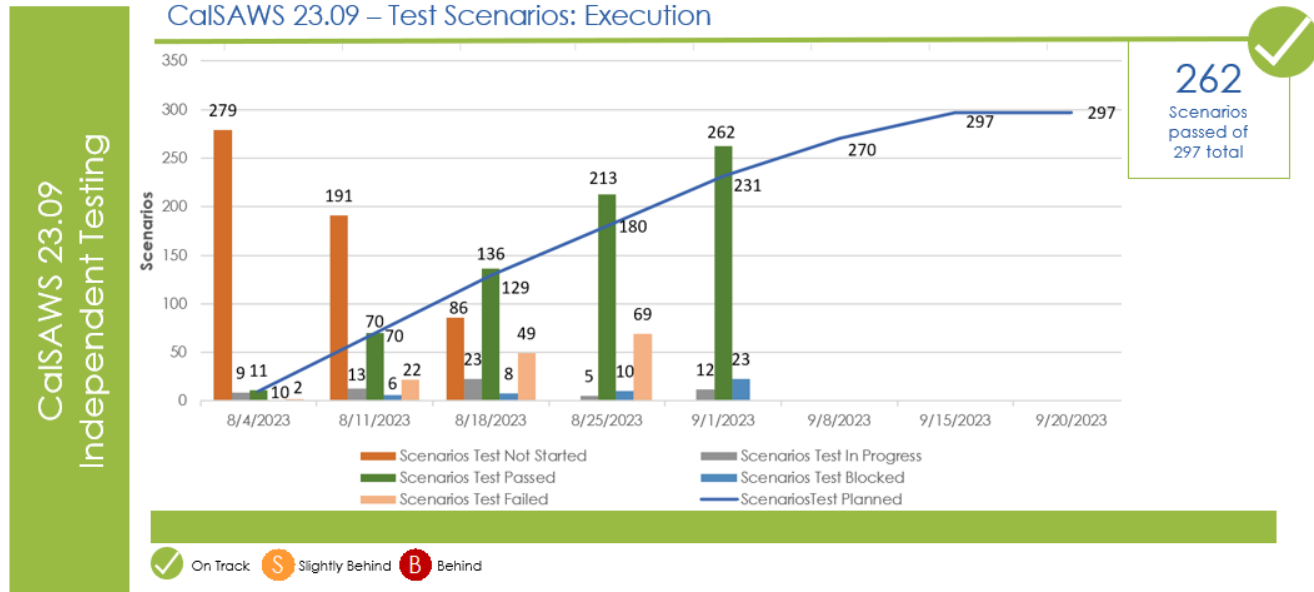
CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 28, 2023, to September 3, 2023

Table 1-7 – CalSAWS 23.09 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS 23.09 - ClearBest QA Independent Test Results	297	0% (0)	4% (12)	88% (262)	8% (23)	0% (0)



► BenefitsCal Activities

- Completed QA verification of 23.09.04
- Completed review of 23.09.04 Release Notes
- Sent QA final verification status of 23.09.04 to the Consortium
- Monitored 23.09.24 for M&O and M&E updates
- Continued QA verification of 23.09.24
- Sent QA verification plan of 23.09.28 to the Consortium
- Started QA verification of 23.09.28
- Monitored 23.09.28 for M&O and M&E updates

► Priority Release / RWR Activities

- Monitored priority releases/RWR defects and SCR test activities

► Other Consortium Support Test Activities

- Monitored test support for priority releases
- Participated in Integrated Test Team Meeting on August 29, 2023
- Participated in Test Touchpoint meeting on August 30, 2023

1.3.7 Implementation

► CalSAWS Maintenance and Operations (M&O)

- Participated in Weekly Training Touchpoint meeting on August 29, 2023

► CalWIN Implementation Support Services (ISS)

- Provided virtual support for San Diego, Santa Cruz, San Mateo, and Solano Counties

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 28, 2023, to September 3, 2023

- Participated in Wave 4 Post-Implementation Project Production Calls
- Participated in Wave 4 Post-Implementation Internal Status Calls
- Participated in Wave 4 Post-Implementation County Operations Calls
- Participated in Wave 5 County Prep Office Hours & Daily Debrief Calls
- Participated in Weekly Implementation Manager Touchpoint on August 28, 2023
- Participated in Sacramento Change Readiness Review on August 28, 2023
- Participated in Weekly Implementation Team meeting on August 28, 2023
- Participated in Wave 4 T+6 Week Survey Results Walkthrough on August 28, 2023
- Participated in Meet Your Teammates Onsite Support on August 28, 2023
- Participated in weekly ISS Team Leads Meeting on August 29, 2023
- Participated in W4 Counties - Transition to Self-Sufficiency on August 29, 2023
- Submitted comments on CalWIN ISS County Wave Implementation Completion Report Wave 4 on August 29, 2023
- Completed the celebration video for Wave 5 Go-Live Event on August 29, 2023
- Participated in TOSS & IPOC Meeting for Sonoma County Pre-Meet and Wrap sessions on August 29, 2023
- Participated in TOSS & IPOC Meeting for Sonoma County on August 29, 2023
- Participated in TOSS & IPOC Meeting for San Luis Obispo on August 30, 2023
- Participated in weekly ISS OCM Leads Meeting on August 30, 2023
- Participated in Go-Live Event Green Light Meeting for Wave 5 on August 30, 2023
- Supported Alameda Onsite Support Project Staff meeting on August 30, 2023
- Participated in TOSS & IPOC Meeting for Fresno County on August 30, 2023
- Participated in OCM Executive Check in meeting on August 31, 2023
- Participated in Wave 4 Issue Tracker for Jira Overview on August 31, 2023
- Participated in Wave 6 Sacramento Post Implementation Support and OCM Site Visit Coordination on August 31, 2023
- Conducted QA Implementation Team meeting on September 1, 2023
- ▶ Release Management
 - Validated resolutions of Web-Based Training (WBT) Enhancement SCRB Defects

1.3.8 OCAT

- ▶ OCAT SSP 2023 Annual Update is complete and has been submitted.
- ▶ Participated in OCAT Operations and Release meeting on August 30, 2023

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in Wave 5 Project and County Operations Support calls
- ▶ Participate in Wave 5 CalSAWS Go-Live Cutover Updates on September 2 - 4, 2023
- ▶ Participate in Conversion Defect Status Review on September 5, 2023
- ▶ Participate in CalSAWS Section Directors' meeting on September 5, 2023
- ▶ Participate in CalSAWS PMO Status meeting on September 5, 2023
- ▶ Participate in Imaging Migration review on September 5, 2023
- ▶ Participate in Monthly Data Review for CalSAWS Imaging on September 6, 2023
- ▶ Participate in Pre-Green Light for Wave 6 County Prep on September 6, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Create and distribute Wave 5 retrospective boards on September 5, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 28, 2023, to September 3, 2023

- Facilitate Collaboration Model meeting material update on September 5, 2023
- Participate in CalSAWS conference Small Group Planning on September 6, 2023
- Participate in LEAP kick off meeting on September 6, 2023
- Distribute Collaboration Model meeting materials on September 8, 2023

1.4.2 Technical

- ▶ Participate in Consortium FinOps meeting on September 5, 2023
- ▶ Participate in App Dev meeting on September 5, 2023
- ▶ Participate in Section Directors Meeting on September 5, 2023
- ▶ Participate in CalACES Joint DBCR/CTCR Review on September 5 and 7, 2023
- ▶ Participate in CalSAWS Weekly Status Meeting on September 6, 2023
- ▶ Participate in Tech Change Advisory Board (CAB) meeting on September 6, 2023
- ▶ Participate in Weekly Meeting for Architecture discussion on September 7, 2023
- ▶ Participate in Environment Integration/Management meeting on September 7, 2023
- ▶ BenefitsCal
 - Participate in BenefitsCal Operation Review meeting on September 5, 2023
 - Participate in DD&I and M&O meetings on September 5 and 7, 2023
 - Participate in Application Transfer meetings
 - Continue reviewing deliverables and release activities
- ▶ Batch
 - Participate in CalSAWS Batch Weekly Round Up meeting on September 7, 2023
- ▶ CalWIN
 - Participate in Wave 5 County Prep Office Hours
 - Participate in Wave 4 Post-Implementation Operations Calls
 - Participate in 5B Cutover meetings
 - Participate in Stage Gate Review meetings
- ▶ Central Print
 - Participate in Central Print meetings as scheduled
- ▶ Contact Center
 - Participate in CalSAWS VA Design Sessions on September 5, 2023
 - Participate in CalSAWS Contact Center Review on September 6, 2023
 - Participate in CalSAWS VA Weekly Check-In on September 7, 2023
 - Participate in CalSAWS Voice Bots/RPA Weekly Check-In on September 7, 2023
 - Participate in AWS/CalSAWS Contact Center Collaboration on September 7, 2023
 - Participate in Contact Center Team Meeting on September 8, 2023
- ▶ Security
 - Participate in Application Vulnerabilities Review on September 6, 2023
 - Participate in Security Risk Management Group meeting on September 7, 2023
- ▶ Service Management
 - Participate in ServiceNow Management meetings as scheduled
- ▶ Lobby Management
 - Participate in Integrated Lobby Management Touchpoint on September 5, 2023
 - Participate in Solano County Lobby Device Planning on September 6, 2023
 - Participate in Orange County Lobby Device Planning on September 7, 2023
 - Participate in Lobby Support Management Updates on September 7, 2023
 - Participate in San Mateo County Lobby Device Planning on September 8, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 28, 2023, to September 3, 2023

1.4.3 Imaging

- ▶ Participate in Weekly Imaging status meeting on September 5, 2023
- ▶ Participate in Monthly Data Review for CalSAWS Imaging on September 6, 2023

1.4.4 Conversion

- ▶ Participate in Daily Wave 5 Post-Implementation Project production calls
- ▶ Monitor Wave 2 through 5 Open Defects and Priorities
- ▶ Support UAT2 security profile maintenance activities for CDV and other test efforts
- ▶ Participate in weekly Migration-Conversion weekly meeting on September 5, 2023
- ▶ Participate in Strike Team for W5-6 GLP on September 5 and 7, 2023
- ▶ Participate in Pre-Green Light Wave 6 County Prep meeting on September 6, 2023
- ▶ Participate in Review of Potential Fact sheet topics on September 6, 2023
- ▶ Participate in CalWIN Document Migration meeting on September 6, 2023
- ▶ Participate in Stage Gate Review Priorities meeting on September 8, 2023
- ▶ Participate in Conversion strike team meeting on September 8, 2023
- ▶ Support UAT2 security profile maintenance activities for Process Simulation and other test efforts

1.4.5 Functional

- ▶ M&O
 - Participate in CalSAWS Test Daily Connect
 - Participate in Medi-Cal Reports User Group SCR Review Planning Meeting on September 5, 2023
 - Participate in MC SCR Touchpoint Meeting on September 6, 2023
 - Participate in FCED Workgroup Business Meeting on September 7, 2023
 - Participate in CWDS/CalSAWS FCED Technical Workgroup on September 7, 2023
 - Participate in Wave 5 – State/Fiscal Reports meeting on September 7, 2023
 - Participate in Operational/Management/Ad Hoc Report Discovery Discussion with CalWIN Counties on September 8, 2023
 - Participate in the following design meetings:
 - CR 173135 - Enhance eHIT to Transmit Verification Documents Uploaded in CalHEERS to SAWS
 - CR 200348 - 2023 1095/3895 Interface Changes
 - CR 216695 - Enroller Delegate on MCT Dashboard
 - CR 228977 - Notices Updates for R24.2
 - CR 238225 - Periodic Verifications - Deceased response from PVC Batch
 - CR 238810 - Delegation Not Updating After Primary Contact Change
 - CR 241140 - Issuer Portal Enhancements
 - CR 247478 - Enroller Portal/Salesforce Enhancements for December 2023
 - CR 250132 - Enrollment UI Enhancements
 - CR 250237 - PY 2024 New Carrier Microsite
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor GA/GR SCRs
 - Participate in weekly GA/GR Correspondence Web Services discussion

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 28, 2023, to September 3, 2023

- ▶ BenefitsCal
 - Participate in Daily Transaction Failures meetings
 - Participate in combined DD&I and M&O check-in meetings
 - Participate in BenefitsCal Operation Review weekly meeting
 - Participate in Weekly Scope Review for upcoming BenefitsCal releases
 - Monitor development progress for CalWORKs Time Clocks functionality
 - Monitor GROW/WTW Collaborator requirement status
 - Participate in Get CalFresh Parity List Meeting on September 6, 2023
 - Participate in Weekly Program Manager Standup meeting on September 6, 2023

1.4.6 Test

- ▶ CalSAWS Release 23.11
 - Submit scorecard to Consortium for approval
- ▶ CalSAWS Release 23.09
 - Continue review of Automated Regression Test scripts
 - Conduct defect retesting
 - Continue review/ad-hoc test of a subset of Production defects in this release
- ▶ BenefitsCal Activities
 - Continue QA verification of 23.09.24 Priority Release
 - Continue QA verification of 23.09.28 Monthly Release
 - Monitor BenefitsCal Monthly and Priority Releases for M&O and M&E updates
- ▶ Priority Release/RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Participate in Integrated Test Team meeting on September 5, 2023
 - Participate in Test Touchpoint meeting on September 6, 2023

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in Weekly Training Touchpoint meeting on September 5, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Provide Post-Implementation onsite support for Alameda, Fresno, and Sonoma Counties
 - Participate in Wave 5 Post-Implementation Project Production Calls
 - Participate in Wave 5 Post-Implementation Internal Status Calls
 - Participate in Wave 5 Post-Implementation County Operations Calls
 - Participate in Wave 5 County Prep Office Hours & Daily Debrief Calls
 - Participate in Wave 5 Executive Status Calls
 - Participate in Monthly Touchpoint with Customer Engagement Section Director on September 5, 2023
 - Participate in weekly ISS Team Leads Meeting on September 5, 2023
 - Participate in TOSS & IPOC Meeting: Sonoma County on September 5, 2023
 - Prepare for Wave 6 IPOC Monthly meeting on September 6, 2023
 - Review Potential Fact Sheet Topics on September 6, 2023
 - Participate in LEAP Kickoff meeting on September 6, 2023
 - Participate in weekly ISS OCM Leads Meeting on September 7, 2023
 - Participate in OCM Executive Check in meeting on September 7, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: August 28, 2023, to September 3, 2023

- Participate in TOSS & IPOC Meeting: Sacramento County on September 7, 2023
- ▶ Release Management
 - Complete System Change Request Board (SCRB) Packet review

1.4.8 OCAT

- ▶ Continue to collaborate on in biweekly reviews of OCAT Operations and Release Management plans as scheduled
- ▶ Continue to collaborate on monthly reviews of OCAT Service Level Agreements as scheduled

1.5 Deviations from Plan/Adjustments

- ▶ None