

CalSAWS Quality Assurance Weekly Status Report

**Reporting Period: September 18, 2023, to
September 24, 2023**

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

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1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

| STATUS REPORT SUB-SECTION | STATUS AGENDA TOPIC |
|---------------------------|---|
| QA PMO | <ul style="list-style-type: none"> • Participated in Wave 5 and 6A Support calls • Participated in CalSAWS Conversion Defect Status Review • Participated in CalSAWS Release 23.09 Green Light Meeting • Participated in CalSAWS Project Steering Committee (PSC) • Facilitated the Quarterly Collaboration Model meeting • Conducting Wave 5 Retrospective sessions • Continued to support LEAP initiative planning • Continued to support planning for January 2024 Conference and JPA General Representative Membership meeting • Continued to support CWDA Conference planning |
| QA Technical | <ul style="list-style-type: none"> • Participated in Wave 6 Contact Center Model office • Monitored Release 23.09 deployment and production operations • Participated in CalSAWS Architecture reviews • Continued review of BenefitsCal Dashboards and technical changes |
| QA Conversion | <ul style="list-style-type: none"> • Participated in the Wave 6 County Prep meetings • Participated in Strike Team for W6 Go Live Packet • Monitored status of Wave 5 and 6 defects priorities and SCRs |
| QA Functional/Test | <ul style="list-style-type: none"> • Continued BenefitsCal Release 23.09.28 Test Execution Activities • Continued CalSAWS 23.11 Test Preparation Activities |
| QA Implementation | <ul style="list-style-type: none"> • Provided virtual support for Alameda, Fresno, and Sonoma Counties • Provided feedback on San Francisco T-3M Change Readiness Survey • Completed storyboard for CWDA Conference LEAP video • Completed Web Based Training (WBT) System Change Request (SCR) module reviews |













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1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status


| DEL # | DELIVERABLE NAME | | STATUS |
|----------|---|---|--|
| 3.51 | QA Monthly Status Report – September 2023 |  | <ul style="list-style-type: none"> • Submit FDEL by October 5, 2023 |
| 4.51 | QA Work Plan – September 2023 |  | <ul style="list-style-type: none"> • Submit FDEL by October 5, 2023 |
| 7.51 | QA Test Monthly Report – September 2023 |  | <ul style="list-style-type: none"> • Submit FDEL by October 5, 2023 |
| 10.12 | Quarterly QA Security Report |  | <ul style="list-style-type: none"> • Submit DDEL by September 29, 2023 |
| 12.50 | Assessment of CalSAWS Migration Work Plan Update – September 2023 |  | <ul style="list-style-type: none"> • Submit FDEL by October 6, 2023 |
| 52 | Assessment of CalSAWS Deployment Complete Report - CalWIN Wave 5 |  | <ul style="list-style-type: none"> • Submit DDEL comments by October 10, 2023 |
| 71.22 | ClearBest Performance Report – September 2023 |  | <ul style="list-style-type: none"> • Submit FDEL by October 13, 2023 |
| WP-73.15 | 0.0 Executive Summary – CalSAWS M&O Services Plan (Annual Update) |  | <ul style="list-style-type: none"> • Submit FDEL comments by October 2, 2023 |
| WP-73.16 | 1.0 Business Continuity & Disaster Recovery Plan (Annual Update) |  | <ul style="list-style-type: none"> • Submit FDEL comments by October 2, 2023 |
| WP-73.17 | 03.0 – Change Management Plan (Annual Update) |  | <ul style="list-style-type: none"> • Submit FDEL comments by October 2, 2023 |
| WP-73.18 | 04.0 – Configuration Management Plan (Annual Update) |  | <ul style="list-style-type: none"> • Submit FDEL comments by October 2, 2023 |
| WP-73.19 | 05.0 – Helpdesk Services Plan (Annual Update) |  | <ul style="list-style-type: none"> • Submit FDEL comments by October 2, 2023 |
| WP-73.20 | 11.0 - Remote Maintenance Operations Plan (Annual Update) |  | <ul style="list-style-type: none"> • Submit FDEL comments by October 2, 2023 |
| WP-73.21 | 12.0 Security Management Plan - Off Cycle Review |  | <ul style="list-style-type: none"> • Submit DDEL comments by September 29, 2023 |

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Table 1-3 – Overall Summary of OCAT Deliverable Status

| DEL # | DELIVERABLE NAME | | STATUS |
|-------|--|---|--|
| 14.35 | OCAT – Monthly Status Report – October 2023 |  | <ul style="list-style-type: none"> • Submit FDEL by October 5, 2023 |

[1] Status: **Red:** Behind schedule and requires escalation; **Amber:** Potential delay/monitor with no material schedule impact; **Green:** On schedule, performing as planned

Table 1-4 – Overall Summary of BenefitsCal Deliverable Status



| DEL # | DELIVERABLE NAME | | STATUS |
|----------|--|---|---|
| WP-26.20 | BenefitsCal – CX Monthly Report – August/September 2023 |  | <ul style="list-style-type: none"> • Submit DDEL comments by October 16, 2023 |
| WP-27.19 | BenefitsCal – Monthly M&O Report - August 2023 |  | <ul style="list-style-type: none"> • Submitted FDEL comments on September 26, 2023 |
| WP-28.17 | BenefitsCal – Work Plan Monthly Updates – August 2023 |  | <ul style="list-style-type: none"> • Submitted FDEL comments on September 22, 2023 |
| WP-29.18 | BenefitsCal – Monthly Status Report – September 2023 |  | <ul style="list-style-type: none"> • Submit FDEL comments by October 12, 2023 |
| WP-32.06 | BenefitsCal – BOM Review and License Renewal |  | <ul style="list-style-type: none"> • Submit FDEL comments by October 13, 2023 |
| WP-33.06 | BenefitsCal – Certificate Review |  | <ul style="list-style-type: none"> • Submit FDEL comments by October 13, 2023 |

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Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

| DEL # | DELIVERABLE NAME | | STATUS |
|---------|--|---|--|
| WP-3.05 | CalWIN Implementation – CalWIN County Implementation Completion Report – Wave 5 |  | <ul style="list-style-type: none">• Submit DDEL comments by October 30, 2023 |
| 59.33 | CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – September 2023 |  | <ul style="list-style-type: none">• Submit FDEL by October 12, 2023 |

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in Wave 5 Project and County Operations Daily Support calls
- ▶ Participated in Wave 6A County Prep Daily Debrief calls
- ▶ Participated in Conversion Defect Status Review on September 18, 2023
- ▶ Participated in 23.09 Project Integrated Readiness for T-1 and Pre-Green Light meetings on September 18, 2023
- ▶ Participated in CalSAWS Section Directors' Meeting on September 19, 2023
- ▶ Participated in Imaging Migration review on September 19, 2023
- ▶ Participated in CalSAWS PMO Status Meeting on September 19, 2023
- ▶ Participated in Review to Finalize Recommendation for San Francisco CAAP (GA/GR) Payment Process on September 19, 2023
- ▶ Participated in CalSAWS Release 23.09 Green Light Meeting on September 20, 2023
- ▶ Participated in CalSAWS Project Steering Committee (PSC) on September 21, 2023
- ▶ Continued to support CWDA Conference planning and participated in meetings on September 18 and 19, 2023
- ▶ Continued to support planning for January 2024 Conference and JPA General Representative Membership meeting, including preparing and presenting concepts/templates at Section Directors on September 19, 2023
- ▶ Continued to support LEAP initiative planning and brand/material development and participated in meeting on September 20, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Revised Collaboration Model voting tool and session outline on September 18, 2023
 - Facilitated Collaboration Model presenter preparation on September 18, 2023
 - Participated in LEAP planning session on September 20, 2023
 - Attended CalSAWS Quarterly Stakeholder Meeting on September 20, 2023
 - Presented Wave 4 retro update at PSC on September 21, 2023
 - Facilitated the BenefitsCal Quarterly Collaboration Model meeting on September 22, 2023

1.3.2 Technical

- ▶ Participated in CalSAWS Weekly Status Meeting on September 18, 2023
- ▶ Participated in Performance testing of Workflow Indicator Integration on September 18 and 20, 2023
- ▶ Participated in CalSAWS Release 23.09 meetings on September 18 - 21, 2023
- ▶ Participated in Consortium FinOps meeting on September 19, 2023
- ▶ Participated in App Dev meeting on September 19, 2023
- ▶ Participated in Section Directors Meeting on September 19, 2023
- ▶ Participated in CalSAWS 3rd Quarter Technical Committee on September 19, 2023
- ▶ Participated in LA Bi-Weekly Executive meeting on September 20, 2023
- ▶ Participated in Tech Change Advisory Board (CAB) meeting on September 20, 2023
- ▶ Participated in CalSAWS Project Steering Committee meeting on September 21, 2023
- ▶ Participated in Weekly Meeting for Architecture discussion on September 21, 2023
- ▶ Participated in Environment Management meeting on September 21, 2023
- ▶ Participated in CARES CDI/PaaS discussion on September 21, 2023

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- ▶ Batch
 - Participated in CalSAWS Batch Weekly Review on September 21, 2023
- ▶ CalWIN
 - Participated in CalWIN conversion Meetings
 - Participated in Wave 6 County Prep Office hours September 26, 2023
 - Participated in Wave 5 Post-Implementation Operations Calls
- ▶ Central Print
 - Participated in Central Print weekly meeting on September 18, 2023
- ▶ Contact Center
 - Participated in Sacramento County CalSAWS IVR and Contact Center Weekly Design Sessions on September 18, 2023
 - Participated in Orange County CSC Support Meeting on September 18, 2023
 - Participated in Tulare CSC Support Meeting on September 19, 2023
 - Participated in San Bernardino CSC Support Meeting on September 19, 2023
 - Participated in Santa Barbara CSC Support Meeting on September 20, 2023
 - Participated in CalSAWS Contact Center Review on September 20, 2023
 - Participated in Santa Clara CSC Support Meeting on September 21, 2023
 - Participated in CalSAWS VA Weekly Check-In on September 21, 2023
 - Participated in San Francisco Contact Center Reviews on September 21, 2023
 - Participated in AWS/CalSAWS Contact Center Review on September 21, 2023
 - Participated in San Luis Obispo Contact Center Reviews on September 21, 2023
- ▶ Security
 - Participated in Application Vulnerabilities Review on September 20, 2023
- ▶ Service Management
 - Participated in ServiceNow meetings as scheduled
- ▶ Lobby Management
 - Participated in San Francisco Lobby Device Planning on September 19, 2023
 - Participated in Solano County Lobby Device Planning on September 20, 2023
 - Participated in Orange County Lobby Device Planning on September 21, 2023
 - Participated in Lobby Support Management Updates on September 21, 2023
 - Participated in San Mateo Lobby Device Planning on September 22, 2023

1.3.3 Imaging

- ▶ Participated in weekly Imaging status meeting on September 18, 2023
- ▶ Participated in Hyland Monthly Performance Review Meeting on September 18, 2023
- ▶ Participated in CalSAWS Imaging Committee Meeting on September 21, 2023

1.3.4 Conversion

- ▶ Participated in Daily Wave 5 Post-Implementation Project production calls
- ▶ Participated in Daily Wave 6 County Prep Office hours and Debrief calls
- ▶ Monitored Wave 2 through 5 Open Defects and Priorities
- ▶ Supported UAT2 security profile maintenance activities for CDV and other test efforts
- ▶ Participated and completed Wave 6A/5C Cutover activities
- ▶ Participated in Operational/Management/Ad Hoc Report Discovery with CalWIN Counties on September 18, 2023
- ▶ Participated in Migration-Conversion weekly meeting on September 18, 2023
- ▶ Participated in Project Status meeting for Collections, Fraud and Tasks Management on September 18, 2023

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- ▶ Facilitated the Migration-Conversion meeting with Consortium on September 19, 2023
- ▶ Participated in Conversion SCRs Design review on September 19, 2023
- ▶ Participated in Review of Fact Sheets on September 19, 2023
- ▶ Participated in CalWIN Document Migration on September 20, 2023

1.3.5 Functional

- ▶ M&O
 - Participated in CalSAWS Test Daily Connect
 - Participated in ROI Workgroup Meeting on September 18, 2023
 - Participated in Medi-Cal Reports SCR Review Meeting on September 19, 2023
 - Participated in Medi-Cal SCR Touchpoint on September 20, 2023
 - Participated in Pre-Meet for State/Fiscal Reports Meetings on September 21, 2023
 - Participated in Wave 5 State/Fiscal Reports meeting on September 21, 2023
 - Participated in Reports SCR Prioritization Meeting on September 21, 2023
 - Participated in CWDS and CalSAWS FCED Technical Workgroup Meeting on September 21, 2023
 - Participated in FCED Workgroup Business Meeting on September 21, 2023
 - Participated in the following design meetings:
 - CR 173135 - Enhance eHIT to Transmit Verification Documents Uploaded in CalHEERS to SAWS
 - CR 189273 - Family PACT OCM Solutioning
 - CR 213355 - Manual Trigger of APS
 - CR 228956 - Federal Rule Change for Exchange Programs
 - CR 228977 - Notices Updates for R24.2
 - CR 230828 - Affordable ESI Changes
 - CR 232582 - SCR Read-Only role in CalHEERS
 - CR 238225 - Periodic Verifications - Deceased response from PVC Batch
 - CR 239149 - Salesforce Integration Scope Development & Planning
 - CR 240417 - Accelerated Enrollment Review for CalHEERS Applicants who are not assigned a CIN
 - CR 241140 - Issuer Portal Enhancements
 - CR 247478 - Enroller Portal/Salesforce Enhancements for December 2023
 - Reviewed Fourteen (14) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O System Change Request (SCR) Updates

| Release | SCRs in QA Review |
|---------|-------------------|
| 19.03 | 1 |
| 22.03 | 1 |
| 23.07 | 4 |
| 23.09 | 2 |
| 23.11 | 1 |
| 24.01 | 2 |
| 24.05 | 1 |

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| | |
|--------------------|-----------|
| TBD | 1 |
| RWR | 1 |
| Grand Total | 14 |

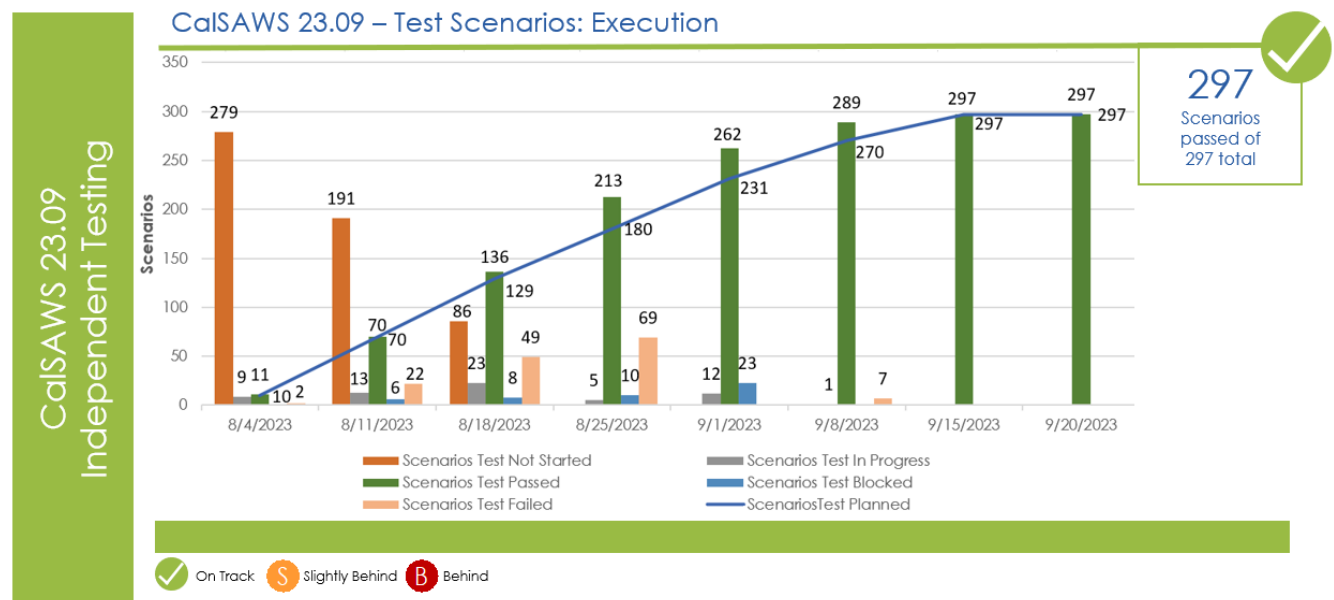
- ▶ General Assistance/General Relief (GA/GR)
 - Monitored GA/GR SCRs
 - Participated in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Reviewed scope for upcoming BenefitsCal releases on September 18, 2023
 - Participated in Collaboration Model - Presenter Preparation meeting on September 18, 2023
 - Participated in BenefitsCal Operation Review meeting on September 19, 2023
 - Participated in DD&I and M&O reviews on September 19 and 21, 2023
 - Participated in Weekly Program Manager Standup Meeting on September 20, 2023
 - Participated in Daily Transaction Failures meetings

1.3.6 Test

- ▶ CalSAWS Release 23.11
 - Continued test preparation activities
- ▶ CalSAWS Release 23.09
 - Participated in 23.09 Project Integrated Readiness Areas - T-1 Integrated Readiness Status meeting on September 18, 2021

Table 1-7 – CalSAWS 23.09 Independent Test Progress

| Test Cycle | Total Scenarios | Not Executed | In Progress | Passed | Failed | Blocked |
|---|-----------------|--------------|-------------|------------|--------|---------|
| CalSAWS 23.09 - ClearBest QA Independent Test Results | 297 | 0% (0) | 0% (0) | 100% (297) | 0% (0) | 0% (0) |



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- ▶ BenefitsCal Activities
 - Completed QA verification of 23.09.24 Priority Release
 - Reviewed final 23.09.24 release notes
 - Sent QA final verification status of 23.09.24 Priority Release to the Consortium
 - Continued QA verification of 23.09.28 Monthly Release
 - Monitored 23.09.28 Monthly Release for M&O and M&E updates
 - Reviewed draft 23.09.28 release notes
- ▶ Priority Release / RWR Activities
 - Monitored priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Participated in Integrated Test Team Meeting on September 19, 2023

1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in Weekly Training Touchpoint meeting on September 17, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Provided virtual support for Alameda, Fresno, and Sonoma Counties
 - Participated in Wave 5 Post-Implementation Project Production Calls
 - Participated in Wave 5 Post-Implementation County Operations Calls
 - Participated in Wave 5 Executive Status Calls
 - Participated in Wave 6 County Prep Office Hours and Daily Debrief Calls
 - Participated in San Francisco IPOC/TOSS Prep meeting on September 18, 2023
 - Reviewed San Francisco T-3M Change Readiness on September 18, 2023
 - Participated in ISS Implementation Manager Touchpoint on September 18, 2023
 - Participated in Implementation Team Meeting on September 18, 2023
 - Participated in San Luis Obispo IPOC/TOSS Meetings on September 19, 2023
 - Participated in LEAP Planning on September 20, 2023
 - Participated Training Advisory Committee meeting on September 20, 2023
 - Participated in weekly ISS OCM Leads Meeting on September 20, 2023
 - Participated in San Francisco - Weekly IPOC/TOSS Meeting on September 20, 2023
 - Reviewed Potential Fact Sheet Topics on September 20, 2023
 - Completed storyboard for CWDA Conference LEAP video on September 21, 2023
 - Participated in OCM Executive Check in meeting on September 21, 2023
 - Conducted Implementation QA Team meeting on September 21, 2023
- ▶ Release Management
 - Completed Web Based Training (WBT) SCR enhancement reviews
 - Participated in Release 23.09 T-1 Readiness Status on September 18, 2023
 - Participated in Green Light - Release 23.09 on September 20, 2023

1.3.8 OCAT

- ▶ Participated in OCAT Security Vulnerabilities Review on September 21, 2023

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

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- ▶ Participate in Wave 5 Project and County Operations Daily Support calls
- ▶ Participate in Wave 6A County Prep Daily Debrief calls
- ▶ Participate in CalSAWS 23.09 Post-Release Checkpoints on September 25 - 27, 2023
- ▶ Participate in Region 1 Management Site Visit on September 25, 2023
- ▶ Participate in Conversion Defect Status Review on September 25, 2023
- ▶ Participate in CalSAWS Section Directors' Meeting on September 26, 2023
- ▶ Participate in Imaging Migration review on September 26, 2023
- ▶ Participate in CalSAWS PMO Status Meeting on September 26, 2023
- ▶ Participate in OCAT Ops and Release Management meeting on September 27, 2023
- ▶ Continue to support LEAP initiative planning and brand/material development and participate in meeting on September 25, 2023
- ▶ Continue to support CWDA Conference planning
- ▶ Continue to support planning for January 2024 Conference and JPA General Representative Membership meeting, including finalizing templates
- ▶ Support early Consortium preparation of the LAO Supplemental Report
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Facilitate LEAP planning session on September 25, 2023
 - Facilitate Wave 5 Implementation Management retrospective session on September 26, 2023
 - Facilitate Orange & Sonoma Lobby Management retrospective session on September 26, 2023
 - Facilitate Collaboration Model Enhancement Request management meeting on September 26, 2023
 - Facilitate Wave 5 OCM retrospective session on September 27, 2023
 - Facilitate Wave 5 Contact Center retrospective session on September 27, 2023
 - Facilitate Wave 6 County CDV retrospective session on September 28, 2023
 - Facilitate Wave 5 Conversion retrospective session on September 29, 2023
 - Facilitate Wave 5 Training retrospective session on September 29, 2023

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Status Meeting on September 25, 2023
- ▶ Participate in CalSAWS Release 23.09 meetings on September 25 - 27, 2023
- ▶ Participate in Consortium FinOps Meeting on September 26, 2023
- ▶ Participate in App Dev meeting on September 26, 2023
- ▶ Participate in Section Directors Meeting on September 26, 2023
- ▶ Participate in Tech Change Advisory Board (CAB) Meeting on September 27, 2023
- ▶ Participate in Weekly Meeting for Architecture discussion on September 28, 2023
- ▶ Participate in Environment Integration/Management Meeting on September 28, 2023
- ▶ Participate in OPAC Meeting on September 28, 2023
- ▶ BenefitsCal
 - Participate in BenefitsCal Operation Review Meeting on September 26, 2023
 - Participate in DD&I and M&O meetings on September 26 and 29, 2023
 - Participate in Application Transfer meetings
- ▶ Batch
 - Participate in CalSAWS Batch Weekly Round Up Meeting on September 28, 2023
- ▶ CalWIN

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- Participate in the CalWIN Wave 6 County Prep Office Hours meetings on September 25 - 29, 2023
- Participate in Wave 5 Post-Implementation Operations Calls
- ▶ Central Print
 - Participate in Central Print weekly Meeting on September 25, 2023
- ▶ Contact Center
 - Participate in Sacramento Model Office Prep Day on September 25, 2023
 - Participate in San Luis Obispo Model Office Prep Day on September 26, 2023
 - Participate in Tulare CSC Support Meeting Bots Discussion on September 26, 2023
 - Participate in Los Angeles Model Office Support Meeting on September 26, 2023
 - Participate in Santa Clara Bots Discussion on September 26, 2023
 - Participate in IVR and Contact Center Committee Meeting on September 27, 2023
 - Participate in Contact Center Retrospective for Wave 5 on September 27, 2023
 - Participate in CalSAWS Contact Center Review on September 27, 2023
 - Participate in San Bernardino Call Flow Changes Review on September 28, 2023
 - Participate in CalSAWS VA Weekly Check-In on September 28, 2023
 - Participate in Santa Cruz Call Flow Changes Review on September 28, 2023
 - Participate in CalSAWS Voice Bots/RPA Weekly Check-In on September 28, 2023
 - Participate in AWS/CalSAWS Contact Center Collaboration on September 28, 2023
 - Participate in San Luis Obispo Contact Center Review on September 28, 2023
 - Participate in Contra Costa CSC Support Meeting on September 28, 2023
 - Participate in San Francisco Model Office Prep Day on September 29, 2023
 - Participate in Contact Center Team Meeting on September 29, 2023
- ▶ Security
 - Participate in Security Status Meeting on September 29, 2023
- ▶ Service Management
 - Participate in ServiceNow meetings as scheduled
- ▶ Lobby Management
 - Participate in Fresno County Lobby Device Planning on September 25, 2023
 - Participate in Integrated Lobby Management Review on September 26, 2023
 - Participate in Lobby Management Retrospective for Orange and Sonoma County (Part 1 of 2) on September 26, 2023
 - Participate in Solano County Lobby Device Planning on September 27, 2023
 - Participate in Tulare County Lobby Device Planning on September 27, 2023
 - Participate in San Luis Obispo Lobby Device Planning on September 27, 2023
 - Participate in Santa Cruz County Lobby Device Planning on September 27, 2023
 - Participate in CalSAWS Lobby Management Committee on September 28, 2023
 - Participate in Lobby Support Management Updates on September 28, 2023
 - Participate in San Mateo Lobby Device Planning on September 29, 2023

1.4.3 Imaging

- ▶ Participate in Weekly Imaging status Meeting on September 26, 2023
- ▶ Participate in Hyland Monthly Performance Review Meeting on September 26, 2023

1.4.4 Conversion

- ▶ Participate in Daily Wave 5 Post-Implementation Project production calls
- ▶ Participate in Daily Wave 6 County Prep Office hours and Debrief calls
- ▶ Monitor Wave 2 through 5 Open Defects and Priorities

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- ▶ Support UAT2 security profile maintenance activities for CDV and other test efforts
- ▶ Participate in retention of historical FC, AAP, KG, OP, and OI correspondence meeting on September 25, 2023
- ▶ Participate in Migration-Conversion weekly meeting on September 25, 2023
- ▶ Participate in Project Status meeting for Collections, Fraud and Tasks Management on September 25, 2023
- ▶ Facilitate the Migration-Conversion meeting with Consortium on September 26, 2023
- ▶ Participate in Strike Team for W6 GLP on September 26, 2023
- ▶ Participate in Ancillary Cutover Prep Sessions for Wave 6 on September 26, 2023
- ▶ Participate in Review of Fact Sheets on September 27, 2023
- ▶ Participate in OPAC meeting on September 28, 2023
- ▶ Participate in Wave 6 CDV Lessons Learned on September 28, 2023
- ▶ Participate in Con strike team meeting on September 29, 2023
- ▶ Participate in Stage Gate Review Priorities on September 29, 2023
- ▶ Participate in Wave 5 Conversion Retro on September 29, 2023

1.4.5 Functional

- ▶ M&O
 - Participate in CalSAWS Test Daily Connect
 - Participate in Bi-Weekly FCED Schedule Sync meeting on September 25, 2023
 - Participate in CalSAWS FCED Planning meeting on September 25, 2023
 - Participate in Medi-Cal Reports SCR Review Meeting on September 26, 2023
 - Participate in Pre-Meet for State/Fiscal Reports Meetings on September 28, 2023
 - Participate in Wave 5 State/Fiscal Reports meeting on September 28, 2023
 - Participate in Medi-Cal Reports User Group meeting on September 28, 2023
 - Participate in Reports SCR Prioritization Meeting on September 28, 2023
 - Participate in CWDS and CalSAWS FCED Technical Workgroup Meeting on September 28, 2023
 - Participate in FCED Workgroup Business Meeting on September 28, 2023
 - Participate in the following design meetings:
 - CR 189273 - Family PACT OCM Solutioning
 - CR 213355 - Manual Trigger of APS
 - CR 219978 - Admin Override and Enrollment & Shopping Enhancements
 - CR 228956 - Federal Rule Change for Exchange Programs
 - CR 228977 - Notices Updates for R24.2
 - CR 230828 - Affordable ESI Changes
 - CR 232582 - SCR Read-Only role in CalHEERS and Update the Security Role Matrix
 - CR 247478 - Enroller Portal/Salesforce Enhancements for December 2023
 - CR 250133 - Enrollment UI Enhancement
 - CR 259318 - Update IEVS IFDS interface Aid Code logic
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor GA/GR SCRs
 - Participate in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participate in Daily Transaction Failures meetings
 - Participate in combined DD&I and M&O check-in meetings
 - Participate in BenefitsCal Operation Review Weekly Meeting

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- Participate in Weekly Scope Review for upcoming BenefitsCal releases
- Monitor development progress for CalWORKs Time Clocks functionality
- Monitor GROW/WTW Collaborator requirement status
- Participate in Weekly Program Manager Standup Meeting on September 27, 2023

1.4.6 Test

- ▶ CalSAWS Release 23.11
 - Continue test preparation activities
- ▶ BenefitsCal Activities
 - Complete QA verification of 23.09.28 Monthly Release
 - Send QA final verification status of 23.09.28 Monthly Release to the Consortium
 - Review final 23.09.28 release notes
 - Send QA verification plan of 23.10.19 Monthly Release to the Consortium
 - Monitor BenefitsCal Monthly and Priority Releases for M&O and M&E updates
- ▶ Priority Release/RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Participate in Integrated Test Team meeting on September 26, 2023
 - Participate in Test Touchpoint meeting on September 27, 2023

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in Weekly Training Touchpoint meeting on September 26, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Provide virtual support for Alameda, Fresno, and Sonoma Counties
 - Participate in Wave 5 Post-Implementation Project Production Calls
 - Participate in Wave 5 Post-Implementation County Operations Calls
 - Participate in Wave 5 Executive Status Calls
 - Participate in Wave 6 County Prep Office Hours and Daily Debrief Calls
 - Participate in ISS Implementation Manager Touchpoint on September 25, 2023
 - Participate in LEAP Planning on September 25, 2023
 - Participate in Waves 5 and 6 CNC Power Point Review on September 25, 2023
 - Participate in San Francisco IPOC/TOSS Prep meeting on September 25, 2023
 - Finalize LEAP video script/storyboard for CWDA Conference on September 25, 2023
 - Participate in weekly Implementation Team Meeting on September 25, 2023
 - Participate in ISS Team Leads Tuesday Standup meeting on September 26, 2023
 - Complete Retrospective Session for Wave 5 Implementation Management on September 26, 2023
 - Participate in San Cruz County IPOC/TOSS Meetings on September 26, 2023
 - Participate in Wave 5 and 6 Change Network Meeting on September 26, 2023
 - Complete Retrospective Session for Wave 5 OCM on September 27, 2023
 - Participate in weekly ISS OCM Leads Meeting on September 27, 2023
 - Participate in CalSAWS/San Francisco County Wave 6 Executive Leadership Meeting on September 27, 2023
 - Participate in San Francisco - Weekly IPOC/TOSS Meeting on September 27, 2023
 - Participate in CalWIN OPAC meeting on September 28, 2023
 - Participate in OCM Executive Check in meeting on September 28, 2023
 - Conduct Implementation QA Team meeting on September 29, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: September 18, 2023, to September 24, 2023

- Participate in OCM Advisor Check-In on September 29, 2023
- Complete Retrospective Session for Wave 5 Training on September 29, 2023
- ▶ Release Management
 - Participate in CalSAWS 23.09 Post-Release Checkpoints on September 25 - 27, 2023

1.4.8 OCAT

- ▶ Participate in biweekly review of OCAT Operations and Release Management plans on September 27, 2023

1.5 Deviations from Plan/Adjustments

- ▶ None