

CalSAWS | Agenda for the California Statewide Automated Welfare System JPA Board of Directors

Date: September 15, 2023	Location: Zoom/Conference Call Tsakopoulos Library Galleria 828 I Street Sacramento, CA 95814
Time: 12:30 p.m. – 3:30 p.m.	Conference Call: 1-888-788-0099 Meeting ID: 942 8232 7357 Passcode: 388615 Zoom Link: JPA Zoom Link

CONVENE MEETING OF THE BOARD OF DIRECTORS – All scheduled items will be heard in the Bodie conference room of CalSAWS located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. The Public Session of this meeting shall be accessible via teleconference/webcast. The call-in number is: 1-888-788-0099, enter Meeting ID 942 8232 7357 followed by Passcode 388615, or join the webcast by clicking [JPA Zoom Link](#).

In addition to the location listed above, the following locations will be available for attendance in-person and/or via Zoom:

- 365 Tuolumne Street, Vallejo, CA 94590
- 4060 Watson Plaza Drive, Lakewood, CA 90712
- 12860 Crossroads Parkway So., City of Industry, CA 91746

PUBLIC SESSION

12:30 p.m. – Convene Meeting of the Board of Directors (“Board”) of the CalSAWS Consortium (“CalSAWS”)

Topic	Lead
1. Call Meeting to Order.	Michael Sylvester 2 min
2. Confirmation of Quorum, Welcome new JPA Board Members, and Agenda Review.	Michael Sylvester 3 min
3. Public Comment: Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes. Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.	Michael Sylvester

Action Items

4. Approval of FCED Governance Member.	Michael Sylvester
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Topic	Lead
	John Boule 5 min
5. Approval of Gainwell Central Print Amendment 2, which includes additional print services, facility management services, addition of county purchase and premise allowance, and administrative updates.	Michael Sylvester Holly Murphy 10 min
6. Approval of Consent Items <ul style="list-style-type: none"> a. Approval of the Minutes and review of the Action Items from the August 25, 2023, JPA Board of Directors Meeting. b. Approval of the Agreement between the CalSAWS Consortium and Eide Bailly, which includes services to perform the annual financial and single audits of CalSAWS. c. Approval of Accenture Change Notice 28, which includes a request to add four (4) premise items, including Reimbursement for Food Benefit Theft Automation, Stage One Continuous Eligibility – Automation, Work Registration CalFresh Disqualification Notice Update, CARES Development Environment, and five (5) county purchases. Also included are administrative adjustments related to additional hours for ADF Migration and Roseville Network build out offset by reduced WAN costs, and payment month shifts. d. Approval of ClearBest Change Order 7, Work Order 4, which includes quality assurance services related to M&O for the period November 1, 2023, to January 31, 2024 to align to the base contract term. e. Approval of ClearBest Change Order 7, Work Order 5, which includes is a request to add three (3) premise items - Reimbursement for Food Benefit Theft Automation, Stage One Continuous Eligibility – Automation, Work Registration CalFresh Disqualification Notice Update. f. Approval of Deloitte CalWIN ISS Change Order 4, which includes additional post implementation support hours offset by a reduction in training facilities, administrative adjustments related to payment month, and two (2) County Purchases. 	Michael Sylvester 5 min
Informational Items	
7. Wave 5 Go Live Debrief	Arnold Malvick Sean Swift Rachel Frey Dan Dean Sanja Bugay Paula Glodowski Anissa Basoco-Villareal 15 min

Topic	Lead
8. Wave 4 Retrospective	Gretchen Williams Cathryn van Namen Mike Tombakian Rachel Frey 20 min
9. Future Wave Readiness <ul style="list-style-type: none"> • Wave 6 Readiness • Wave 6 Risk Summary 	Cathryn van Namen Arnold Malvick Rachel Frey 15 min
10. Release and Policy Update/Communications <ul style="list-style-type: none"> • Continuous Coverage Unwinding Status • Early CalFresh Issuance • BenefitsCal Roadmap and Release Highlights 	Lisa Salas Theresa Hasbrouck Onur Senman 20 min
11. BenefitsCal Update <ul style="list-style-type: none"> • ROI Update • Collaboration Model (CM) Update • Foundational Testing Processes, Problem Resolution Procedures, & QA 	Lynn Bridwell Onur Senman Emmeil Davis 30 min
12. LEAP into CalSAWS Usability	Peggy Macias 15 min
13. Decommissioning of Environments	Jeremy Grecian 5 min
14. Contact Center Update <ul style="list-style-type: none"> • Welcome Bot • Authentication Bot and Push Notifications 	James Reed 10 min
15. Procurement Updates <ul style="list-style-type: none"> • M&O Procurement • BenefitsCal RFP 	Thomas Hartman 5 min
16. Update on Key QA Activities	Wendy Battermann 10 min
17. Update on Key State IV&V Activities	Apoorva Kandya 10 min
18. Adjourn Meeting	Michael Sylvester



The agenda and supporting documents are available for review during regular business hours at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. All items on the consent agenda will be considered in a single motion unless separate action is requested by a Board Member or member of the public.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 282-3834. The Secretary's office is located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.

