

CalSAWS | Agenda for the CalSAWS Consortium Project Steering Committee

Date: September 21, 2023	Location: CalSAWS Ranch Cordova Bodie Conference Room 11290 Pyrites Way, Suite 150 Rancho Cordova, CA 95670
Time: 8:30 a.m. – 12:00 p.m.	Conference Call: 1-888-788-0099 Meeting ID: 940 7925 8853 Passcode: 299092 Zoom Link: PSC Zoom Link

CONVENE MEETING OF THE PROJECT STEERING COMMITTEE – All scheduled items will be heard in the Bodie Conference Room located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. The Public Session of this meeting shall be accessible via teleconference/webcast: 1-888-788-0099 enter Meeting ID 940 7925 8853 followed by Passcode 299092 or join the webcast by clicking [PSC Zoom Link](#).

In addition to the location listed above, the following locations will be available for attendance in-person and/or via Zoom:

- 855 Partridge Drive, Ventura, CA 93009
- 12860 Crossroads Parkway South, City of Industry, CA 91746
- 12820 Crossroads Parkway South, Industry, CA 91746
- 201 Redlands Ave., Perris, CA 92571
- 737 S. State Street, Ukiah, CA 95482
- 1255 Imperial Ave., Suite 400, San Diego, CA 92101
- 100 East California Avenue, Bakersfield, CA 93307
- 170 Otis, San Francisco, CA 94103
- 955 Overland Court, Suite 100, San Dimas, CA 91773
- 2115 W. Wardrobe Ave. Merced, CA 95341

PUBLIC SESSION

8:30 a.m. – Convene Meeting of the Project Steering Committee (PSC)

Topic	Lead	Est Time
1. Call Meeting to Order and confirmation of quorum.	Alberto Banuelos	5 min
2. Agenda Review	Alberto Banuelos	5 min
3. Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.	Alberto Banuelos	

Topic	Lead	Est Time
<p>Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Co-Chair to speak.</p> <ul style="list-style-type: none"> ○ All lines will be muted when meeting begins. ○ To unmute: <ul style="list-style-type: none"> ▪ When connected via computer – click the microphone icon. ▪ When connected via telephone – press *6. 		
Action Items		
4. Approval of the Minutes from the August 17, 2023, PSC Meeting and review of Action Items.	Alberto Banuelos	5 min
Informational Items		
5. Wave 5 Go Live Debrief	Arnold Malvick Sean Swift Lesley Pevny Rachel Frey Dan Dean Sanja Bugay Paula Glodowski Anissa Basoco-Villareal	15 min
6. Wave 4 Retrospective	Gretchen Williams Cathryn van Namen Danielle Benoit Mike Tombakian Rachel Frey	30 min
7. Future Wave Readiness <ul style="list-style-type: none"> • Wave 6 Readiness • Wave 6 Risk Summary 	Cathryn Van Namen Arnold Malvick Lesley Pevny Rachel Frey	15 min
8. Release and Policy Update/Communications <ul style="list-style-type: none"> • Continuous Coverage Unwinding Status • Early CalFresh Issuance • BenefitsCal Roadmap and Release Highlights 	Yingjia Huang Karen Rapponotti Vivek Narayanaswamy Onur Senman	20 min

Topic	Lead	Est Time
9. BenefitsCal Update <ul style="list-style-type: none"> ROI Update Collaboration Model (CM) Update Foundational Testing Processes, Problem Resolution Procedures, & QA (Action Item) Marketing Campaign Update 	Lynn Bridwell Onur Senman Rachel Frey Emmeil Davis	20 min
10. LEAP into CalSAWS Usability	Peggy Macias	15 min
11. Decommissioning of Environments	Jeremy Grecian	10 min
12. Contact Center Update <ul style="list-style-type: none"> Welcome Bot Authentication Bot and Push Notification 	Danielle Benoit John Dray	10 min
13. Procurement Updates <ul style="list-style-type: none"> M&O Procurement BenefitsCal RFP 	Thomas Hartman	5 min
14. Key QA Activities	Dan Dean	10 min
15. Key IV&V Activities	Apoorva Kandya	10 min
16. State Partners Updates <ul style="list-style-type: none"> OTSI CDSS DHCS 	Steve Zaretsky Cecilia Rolon Katie Mead	10 min
17. Regional Updates	PSC Members	25 min
18. Adjourn Meeting	Alberto Banuelos	

The agenda and supporting documents are available for review during regular business hours at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 282-3834. The Secretary's office is located at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670.