

Schedule 1 Summary of CalSAWS Maintenance and Operations Charges												Extension		Total Charges - Change Notice 28	Total Charges - Amendment 31	Increase/ (Decrease)
UPDATED CalSAWS Maintenance and Operations Charges		SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24 (5 Months)	SFY 23/24 (7 Months)	SFY 24/25 (12 Months)	SFY 25/26 (2 Months)							
	Application Maintenance	\$ -	\$ -	\$ 22,081,703	\$ 36,066,884	\$ 12,858,171	\$ 20,425,060	\$ 35,014,389	\$ 5,835,731	\$ 132,281,939	\$ 132,281,939	\$ -				
3B	Innovation Lab - One time Services	\$ -	\$ -	\$ 1,371,885	\$ -	\$ -	\$ -	\$ -		\$ 1,371,885	\$ 1,371,885	\$ -				
3A	Production Operations	\$ -	\$ -	\$ 43,865,550	\$ 64,261,908	\$ 30,710,681	\$ 43,648,257	\$ 34,096,230	\$ 142,173	\$ 216,724,798	\$ 216,724,798	\$ -				
	Technical Infrastructure Services	\$ -	\$ -	\$ 38,022,986	\$ 55,132,522	\$ 27,208,251	\$ 37,847,902	\$ 27,034,055	\$ -	\$ 185,245,717	\$ 184,812,521	\$ 433,196				
	WAN Administration	\$ -	\$ -	\$ 3,165,543	\$ 5,080,955	\$ 1,763,577	\$ 3,236,192	\$ 3,710,346	\$ -	\$ 16,956,614	\$ 17,389,810	\$ (433,196)				
	Operations Charges	\$ -	\$ -	\$ 2,677,021	\$ 4,048,430	\$ 1,738,853	\$ 2,564,162	\$ 3,351,830	\$ 142,173	\$ 14,522,468	\$ 14,522,468	\$ -				
	Central Print	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -				
	Hardware and Software	\$ -	\$ -	\$ 25,788,196	\$ 36,374,546	\$ 14,669,152	\$ 17,952,056	\$ 25,722,050	\$ -	\$ 120,506,000	\$ 120,506,000	\$ -				
	Hardware	\$ -	\$ -	\$ 2,588,095	\$ 3,366,671	\$ 461,182	\$ 553,403	\$ 11,050	\$ -	\$ 6,980,401	\$ 6,980,401	\$ -				
	Hardware Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -				
	Software	\$ -	\$ -	\$ 23,200,101	\$ 33,007,876	\$ 14,207,970	\$ 17,398,653	\$ 25,711,000	\$ -	\$ 113,525,600	\$ 113,525,600	\$ -				
	Software Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -				
	Facilities	\$ -	\$ -	\$ 3,849,239	\$ 5,942,435	\$ 2,475,904	\$ 110,863	\$ 128,473		\$ 12,506,915	\$ 12,506,915	\$ -				
	Additional Projects	\$ -	\$ -	\$ -	\$ 12,124,686	\$ 7,791,185	\$ 7,408,190	\$ 12,529,741	\$ 241,408	\$ 40,095,210	\$ 40,095,210	\$ -				
3C	Robotic Process Automation Scaling	\$ -	\$ -	\$ -	\$ 1,153,600	\$ 253,733	\$ 363,333	\$ 186,667	\$ -	\$ 1,957,333	\$ 1,957,333	\$ -				
3D	Virtual Assistant Scaling	\$ -	\$ -	\$ -	\$ 1,899,163	\$ 644,750	\$ 645,225	\$ 1,048,875	\$ 168,000	\$ 4,406,013	\$ 4,406,013	\$ -				
3E	Welcome & Authentication Bots Scaling	\$ -	\$ -	\$ -	\$ 951,625	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,754,500	\$ 1,754,500	\$ -				
3F	Correspondence Phase II	\$ -	\$ -	\$ -	\$ 6,871,500	\$ -	\$ -	\$ -	\$ -	\$ 6,871,500	\$ 6,871,500	\$ -				
3G	CDSS Reports Support Phase II**	\$ -	\$ -	\$ -	\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 1,520,586	\$ -				
3H	DHCS Support	\$ -	\$ -	\$ -	\$ 299,976	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 876,264	\$ 876,264	\$ -				
3I	County Task Management Enhancements (formerly CalSAWS County Data API Enhancements)	\$ -	\$ -	\$ -	\$ 648,846	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,525,806	\$ 1,525,806	\$ -				
3J	BenefitsCal AT5 and STG3 Environments	\$ -	\$ -	\$ -	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ -	\$ 1,953,600	\$ 1,953,600	\$ -				
3K	Correspondence Additional Application Maintenance	\$ -	\$ -	\$ -	\$ -	\$ 1,094,754	\$ 1,532,528	\$ 4,874,716	\$ -	\$ 7,501,998	\$ 7,501,998	\$ -				
3L	CalWIN Functional Support County Prep and Post Go Live Support	\$ -	\$ -	\$ -	\$ -	\$ 1,447,992	\$ 709,800	\$ -	\$ -	\$ 2,157,792	\$ 2,157,792	\$ -				
3M	Security - Endpoint Detection Response, Tech Arch, NIST Rev5 Uplift	\$ -	\$ -	\$ -	\$ -	\$ 555,819	\$ 730,751	\$ 3,131,867	\$ 47,360	\$ 4,465,797	\$ 4,465,797	\$ -				
3N	CalSAWS HA and DR API Gateway to DR East	\$ -	\$ -	\$ -	\$ -	\$ 120,813	\$ 169,138	\$ -	\$ -	\$ 289,951	\$ 289,951	\$ -				
3O	Data Growth - Archiving Phase 1 & 2	\$ -	\$ -	\$ -	\$ -	\$ 1,478,755	\$ 743,628	\$ 642,320	\$ 18,944	\$ 2,883,647	\$ 2,883,647	\$ -				
3P	Data Growth - Task Management	\$ -	\$ -	\$ -	\$ -	\$ 10,551	\$ 14,772	\$ 946,455	\$ -	\$ 971,778	\$ 971,778	\$ -				
3Q	Data Growth - Test Data Slicer/Scrubber Capability	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536	\$ 630,536	\$ -				
3R	CalSAWS Imaging Hyland Enhancements	\$ -	\$ -	\$ -	\$ -	\$ 30,995	\$ 43,392	\$ -	\$ -	\$ 74,387	\$ 74,387	\$ -				
3S	BIC Scheduler Version Upgrade	\$ -	\$ -	\$ -	\$ -	\$ 105,718	\$ 148,005	\$ -	\$ -	\$ 253,722	\$ 253,722	\$ -				
										\$ -	\$ -	\$ -				
										\$ -	\$ -	\$ -				
3A	Production Operations November 2024 Onwards			\$ -	\$ -	\$ -	\$ -	\$ 24,468,619	\$ 4,133,115	\$ 28,601,734	\$ 28,601,734	\$ -				
	Technical Infrastructure Services November 2024 onwards							\$ 24,468,619	\$ 4,133,115	\$ 28,601,734	\$ 28,601,734	\$ -				
CalSAWS Maintenance and Operations Total Charges		\$ -	\$ -	\$ 96,956,573	\$ 154,770,459	\$ 68,505,093	\$ 89,544,426	\$ 131,959,502	\$ 10,352,427	\$ 552,088,481	\$ 552,088,481	\$ -				
Change Notice 25:		\$ -	\$ -	\$ 96,956,573	\$ 151,532,387	\$ 61,133,308	\$ 82,480,598	\$ 89,401,525	\$ -	\$ 481,504,392		\$ 68,171,366				
Var:		\$ -	\$ -	\$ -	\$ 3,238,072	\$ 7,371,785	\$ 7,063,828	\$ 42,557,977	\$ 10,352,427	\$ 70,584,089		\$ (68,171,366.18)				

Extension											Total Charges - Change Notice 28	Total Charges - Amendment 31	Increase/ (Decrease)
UPDATED CalSAWS Maintenance and Operations Charges*	FFY 2020	FFY 2021	FFY 2022	FFY 2023	FFY 2024	FFY 2024	FFY 2025	FFY 2026					
Application Maintenance	\$ -	\$ -	\$ 31,098,424	\$ 34,765,066	\$ 5,143,269	\$ 26,260,792	\$ 35,014,388	\$ -	\$ 132,281,939	\$ 132,281,939	\$ -		
Innovation Lab - One time Services	\$ -	\$ -	\$ 1,371,885	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,371,885	\$ 1,371,885	\$ -		
Production Operations	\$ -	\$ -	\$ 59,880,735	\$ 66,832,075	\$ 12,099,991	\$ 57,384,258	\$ 20,451,726	\$ -	\$ 216,648,786	\$ 216,648,786	\$ -		
Technical Infrastructure Services	\$ -	\$ -	\$ 51,797,170	\$ 57,810,015	\$ 10,731,296	\$ 49,042,159	\$ 15,789,065	\$ -	\$ 185,169,705	\$ 184,736,509	\$ 433,196		
WAN Administration	\$ -	\$ -	\$ 4,394,437	\$ 4,952,462	\$ 663,118	\$ 4,627,631	\$ 2,318,966	\$ -	\$ 16,956,614	\$ 17,389,810	\$ (433,196)		
Operations Charges	\$ -	\$ -	\$ 3,689,128	\$ 4,069,598	\$ 705,577	\$ 3,714,468	\$ 2,343,696	\$ -	\$ 14,522,468	\$ 14,522,468	\$ -		
Central Print	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
Hardware and Software	\$ -	\$ -	\$ 29,015,132	\$ 36,706,517	\$ 11,509,859	\$ 23,937,128	\$ 19,337,367	\$ -	\$ 120,506,003	\$ 120,506,003	\$ -		
Hardware	\$ -	\$ -	\$ 3,145,615	\$ 3,686,047	\$ (7,704)	\$ 151,775	\$ 4,668	\$ -	\$ 6,980,401	\$ 6,980,401	\$ -		
Hardware Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
Software	\$ -	\$ -	\$ 25,869,517	\$ 33,020,470	\$ 11,517,564	\$ 23,785,353	\$ 19,332,698	\$ -	\$ 113,525,602	\$ 113,525,602	\$ -		
Software Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
Facilities	\$ -	\$ -	\$ 5,334,848	\$ 5,942,369	\$ 990,362	\$ 133,175	\$ 106,161	\$ -	\$ 12,506,914	\$ 12,506,914	\$ -		
Additional Projects	\$ -	\$ -	\$ 4,090,970	\$ 12,852,769	\$ 2,877,229	\$ 11,369,711	\$ 8,904,530	\$ -	\$ 40,095,208	\$ 40,095,208	\$ -		
3C Robotic Process Automation Scaling			\$ 430,222	\$ 898,951	\$ 78,160	\$ 441,111	\$ 108,889	\$ -	\$ 1,957,333	\$ 1,957,333	\$ -		
3D Virtual Assistant Scaling			\$ 632,974	\$ 1,781,884	\$ 128,959	\$ 952,475	\$ 909,721	\$ -	\$ 4,406,013	\$ 4,406,013	\$ -		
3E Welcome & Authentication Bots Scaling			\$ 317,208	\$ 1,182,017	\$ 136,900	\$ 118,375	\$ -	\$ -	\$ 1,754,500	\$ 1,754,500	\$ -		
3F Correspondence Phase II			\$ 2,290,500	\$ 4,581,000	\$ -	\$ -	\$ -	\$ -	\$ 6,871,500	\$ 6,871,500	\$ -		
3G CDSS Reports Support Phase II			\$ 99,992	\$ 412,264	\$ 106,140	\$ 530,700	\$ 371,490	\$ -	\$ 1,520,586	\$ 1,520,586	\$ -		
3H DHCS Support			\$ 99,992	\$ 300,208	\$ 50,112	\$ 250,560	\$ 175,392	\$ -	\$ 876,264	\$ 876,264	\$ -		
3I County Task Management Enhancements (formerly CalSAWS County Data API Enhancements)			\$ 220,081	\$ 762,770	\$ 31,250	\$ 511,705	\$ -	\$ -	\$ 1,525,806	\$ 1,525,806	\$ -		
3J BenefitsCal ATS and STG3 Environments			\$ 293,040	\$ 195,360	\$ 195,360	\$ 976,800	\$ 488,400	\$ -	\$ 1,953,600	\$ 1,953,600	\$ -		
3K Correspondence Additional Application Maintenance			\$ -	\$ 656,852	\$ 437,901	\$ 2,861,996	\$ 3,545,248	\$ -	\$ 7,501,998	\$ 7,501,998	\$ -		
3L CalWIN Functional Support County Prep and Post Go Live Support	\$ -	\$ -	\$ -	\$ 851,760	\$ 596,232	\$ 709,800	\$ -	\$ -	\$ 2,157,792	\$ 2,157,792	\$ -		
3M Security - Endpoint Detection Response, Tech Arch, NIST Rev5 Uplift			\$ -	\$ 287,748	\$ 268,072	\$ 1,770,522	\$ 2,139,456	\$ -	\$ 4,465,797	\$ 4,465,797	\$ -		
3N CalSAWS HA and DR API Gateway to DR East	\$ -	\$ -	\$ -	\$ 63,308	\$ 75,970	\$ 150,673	\$ -	\$ -	\$ 289,951	\$ 289,951	\$ -		
3O Data Growth/Cost Avoidance - Archiving Phase 1 & 2		\$ -	\$ -	\$ 722,408	\$ 756,346	\$ 975,100	\$ 429,792	\$ -	\$ 2,883,647	\$ 2,883,647	\$ -		
3P Data Growth - Task Management			\$ -	\$ -	\$ -	\$ 278,555	\$ 693,223	\$ -	\$ 971,778	\$ 971,778	\$ -		
3Q Data Growth - Test Data Slicer/Scrubber Capability			\$ -	\$ -	\$ -	\$ 587,616	\$ 42,920	\$ -	\$ 630,536	\$ 630,536	\$ -		
3R CalSAWS Imaging Hyland Enhancements	\$ -	\$ -	\$ -	\$ -	\$ 58,559	\$ 15,827	\$ -	\$ -	\$ 74,386	\$ 74,386	\$ -		
3S BIC Scheduler Version Upgrade	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 253,722	\$ -	\$ 253,722	\$ 253,722	\$ -		
									\$ -	\$ -	\$ -		
									\$ -	\$ -	\$ -		
									\$ -	\$ -	\$ -		
Production Operations November 2024 Onwards			\$ -	\$ -	\$ -	\$ -	\$ 28,601,734	\$ -	\$ 28,601,734	\$ 28,601,734	\$ -		
Technical Infrastructure Services November 2024 onwards							\$ 28,601,734		\$ 28,601,734	\$ 28,601,734	\$ -		
CalSAWS Maintenance and Operations Total Charges	\$ -	\$ -	\$ 130,791,994	\$ 157,098,795	\$ 32,620,710	\$ 119,085,064	\$ 112,415,907	\$ -	\$ 552,012,470	\$ 552,012,470	\$ -		

* Federal Fiscal Year (FFY) is October 1 through September 30 (estimated based on payment month, not month of service).

**CDSS Reports Support Phase II: additional funding included in Change Notice 23 - Attachment 6 - CDSS Report Support Phase II

Change Notice 25:	\$ -	\$ -	\$ 130,730,525	\$ 151,109,357	\$ 28,450,587	\$ 105,110,843	\$ 66,103,081	\$ -	\$ 481,504,393	\$ -
Var:	\$ -	\$ -	\$ 61,469	\$ 5,989,438	\$ 4,170,122	\$ 13,974,221	\$ 46,312,826	\$ -	\$ 70,508,077	\$ 70,508,077

Assumptions

The CalSAWS M&O and M&E Pricing is an extension of existing scope of services. Pricing of Transition services to a new vendor would be an option to be included as a separate change order if necessary.

The operation coordination with multi-vendors will be included as part of the Transition services option to be included as a separate change order if necessary.

For the term of the Agreement, Contractor personnel (onshore and

Schedule 2
CalSAWS Maintenance and Operations - Application Maintenance Services Charges

1	Hourly bill rate assumes that approximately 40% of all addressable hours will be worked at an Accenture Global Delivery Network (GDN) center.
2	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
3	
4	
5	

Schedule 3b
CalSAWS Maintenance and Operations - Innovation Lab

[illegible]

1	If the Oilshore/Onshore staffing mix changes, Accenture may exercise and follow the change order process
2	
3	
4	
5	

			Extension					
		SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 1/2025)	Total Charges - Amendment 31	Total Charges - Amendment 30	Variance
Robotic Process Automation Scaling								
R&A Change Budget Services Charges		\$ 766,933	\$ 137,067	\$ -	\$ -	\$ 904,000	\$ 904,000	\$ -
One-Time Services Charges		\$ 766,933	\$ 137,067	\$ -	\$ -	\$ 904,000	\$ 904,000	\$ -
Recurring Services Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges		\$ 200,000	\$ -	\$ 200,000	\$ -	\$ 400,000	\$ 400,000	\$ -
Hardware Charges (Purchased)		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges			\$ -		\$ -	\$ -	\$ -	\$ -
Software Charges		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges		\$ 200,000	\$ -	\$ 200,000	\$ -	\$ 400,000	\$ 400,000	\$ -
Production Operations Charges		\$ 186,667	\$ 116,667	\$ 163,333	\$ 186,667	\$ 653,333	\$ 583,333	\$ 70,000
One-Time Charges		\$ -				\$ -	\$ -	\$ -
Recurring Charges		\$ 186,667	\$ 116,667	\$ 163,333	\$ 186,667	\$ 653,333	\$ 583,333	\$ 70,000
Facilities Charges		\$ -				\$ -	\$ -	\$ -
Total Charges		\$ 1,153,600	\$ 253,733	\$ 363,333	\$ 186,667	\$ 1,957,333	\$ 1,887,333	\$ 70,000

			Extension				
Robotic Process Automation Scaling	SFY 2022/23	SFY 2023/24	SFY 2023/24	SFY 2024/25	Total Charges - Amendment 31	Total Charges - Amendment 30	Variance
		(6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 1/2025)			
Hourly Rate	\$133.33	\$133.33	\$133.33	\$133.33	\$133.33	\$133.33	
Hours - One-time Services	5,752	1,028	0	0	6,780.00	6,780.00	-
Hours - Recurring Services	1,400	875	1,225	1,400	4,900.00	4,375.00	525.00
Services Charges	\$ 953,600	\$ 253,733	\$ 163,333	\$ 186,667	\$ 1,557,333	\$ 1,487,333	\$ 70,000

Change Notice 25:				175	175	
Variance - Amendment 31 to Change Notice 25	\$ 1,290,666	\$ 116,667	\$ 363,333	\$ 116,667	\$ 1,887,333	
	\$ (137,067)	\$ 137,067	\$ -	\$ 70,000	\$ 70,000	

Assumptions

	The scope of work, estimated effort, and assumptions for scaling Los Angeles County's existing robotic process automation (RPA) solution for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
1	
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3C. A maximum of 11,680 hours will be worked.
3	The RPA solution for the CalSAWS System will be for the use case of EBT card replacement.
4	Software charges are estimated based on a 12 month subscription license that will be renewed annually through October 31, 2024.
5	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Extension						
Virtual Assistant Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges - Amendment 31
R&A Change Budget Services Charges	\$ 1,287,663	\$ 130,000	\$ -	\$ -	\$ -	\$ 1,417,663
One-Time Services Charges	\$ 1,287,663	\$ 130,000	\$ -	\$ -	\$ -	\$ 1,417,663
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ 759,000	\$ 579,000	\$ 735,000	\$ 1,113,000	\$ 168,000	\$ 3,354,000
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ 759,000	\$ 579,000	\$ 735,000	\$ 1,113,000	\$ 168,000	\$ 3,354,000
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Accenture Investment	\$ (147,500)	\$ (64,250)	\$ (89,775)	\$ (64,125)	\$ -	\$ (365,650)
Total Charges	\$ 1,899,163	\$ 644,750	\$ 645,225	\$ 1,048,875	\$ 168,000	\$ 4,406,013

Extension						
Virtual Assistant Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges - Amendment 31
Hourly Rate	\$125	\$125	\$125	\$125	\$125	
Hours - One Time Services for Worker Virtual Assistant Enhancement	9,245	1,040	0	0	0	10,285
Subtotal Service Charges - Worker Virtual Assistant Enhancement	\$ 1,155,633	\$ 130,000	\$ -	\$ -	\$ -	\$ 1,285,633
Hourly Rate	\$125	\$125	\$125	\$125	\$125	
Hours - One Time Services for Customer Virtual Assistant Enhancement	524.5	0	0	0	0	525
Hourly Rate	\$174	\$174	\$174	\$174	\$174	
Hours - One Time Services for Customer Virtual Assistant Enhancement	382.0	0	0	0	0	382
Subtotal Service Charges - Customer Virtual Assistant Enhancement	\$ 132,031	\$ -	\$ -	\$ -	\$ -	\$ 132,031
Hourly Rate	\$125	\$125	\$125	\$125	\$125	
Hours - Recurring Production Operations Services for San Diego VA Solution	2,672	352	0	0	0	3,024
Hours - Recurring Production Operations Services for CalSAWS VA Solution	3,400	4,280	5,880	8,904	1,344	23,808
Accenture Investment	\$ (147,500)	\$ (64,250)	\$ (89,775)	\$ (64,125)	\$ -	\$ (365,650)
Subtotal Service Charges - San Diego and CalSAWS County Virtual Assistants	\$ 611,500	\$ 514,750	\$ 645,225	\$ 1,048,875	\$ 168,000	\$ 2,988,350
Total Services Charges	\$ 1,899,163	\$ 644,750	\$ 645,225	\$ 1,048,875	\$ 168,000	\$ 4,406,013

Variance - Amendment 31 to Change Notice 25	\$	-	\$	-	\$	-	\$	588,000	\$	168,000	\$	756,000
One-Time Hours		10,152		1,040		-		-		-		11,192
Recurring Hours		6,072		4,632		5,880		8,904		1,344		26,832
Recurring Hours - Accenture Investment		(1,180)		(514)		(718)		(513)		-		(2,925)

Assumptions

	The scope of work, estimated effort, and assumptions for scaling San Diego County's existing virtual assistants solution for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the
1	M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3D. A maximum of 38,024 hours will be worked.
3	The virtual assistants implemented for the CalSAWS System will be based on San Diego County's existing internal/worker virtual assistant and external/customer virtual assistant.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
5	

Extension						
Virtual Assistant Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 10/2024)	Total Charges	Variance
R&A Change Budget Services Charges	\$ 1,287,663	\$130,000	\$ -	\$ -	\$ 1,417,663	\$ -
One-Time Services Charges	\$ 1,287,663	\$130,000	\$ -	\$ -	\$ 1,417,663	\$ -
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ 759,000	\$579,000	\$735,000	\$525,000	\$ 2,598,000	\$ 756,000
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ 759,000	\$579,000	\$735,000	\$525,000	\$ 2,598,000	\$ 756,000
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Accenture Investment	\$ (147,500)	\$ (64,250)	\$ (89,775)	\$ (64,125)	\$ (365,650)	\$ -
Total Charges	\$ 1,899,163	\$644,750	\$645,225	\$460,875	\$ 3,650,013	\$ 756,000

Extension						
Virtual Assistant Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 10/2024)	Total Charges	Variance
Hourly Rate	\$125	\$125	\$125	\$125		0
Hours - One Time Services for Worker Virtual Assistant Enhancement	6,429	0	0	0	6,429	3,856
Subtotal Service Charges - Worker Virtual Assistant Enhancement	\$ 803,625	\$ -	\$ -	\$ -	\$ 803,625	\$ 482,008
Hourly Rate	\$125	\$125	\$125	\$125		0
Hours - One Time Services for Customer Virtual Assistant Enhancement	3,264	1,040	0	0	4,304	-3,779.500
Hourly Rate	\$174	\$174	\$174	\$174		0
Hours - One Time Services for Customer Virtual Assistant Enhancement	437	0	0	0	437	-55.00
Subtotal Service Charges - Customer Virtual Assistant Enhancement	\$ 484,038	\$130,000	\$ -	\$ -	\$ 614,038	\$ (482,008)
Hourly Rate	\$125	\$125	\$125	\$125		0
Hours - Recurring Production Operations Services for San Diego VA Solution	2,672	352	0	0	3,024	0
Hours - Recurring Production Operations Services for CalSAWS VA Solution	3,400	4,280	5,880	4,200	17,760	6,048
Accenture Investment	\$ (147,500)	\$ (64,250)	\$ (89,775)	\$ (64,125)	\$ (365,650)	\$ -
Subtotal Service Charges - San Diego and CalSAWS County Virtual Assistar	\$ 611,500	\$514,750	\$645,225	\$460,875	\$ 2,232,350	\$ 756,000
Total Services Charges	\$ 1,899,163	\$644,750	\$645,225	\$460,875	\$ 3,650,013	\$ 756,000

Tasks and Hours					
#	Task	Description	Hourly Rate	Total Hours	Total Charges
	Enhancements to Worker Virtual Assistant to Support Statewide Volumes				
1	Design	Overall general and technical design, including participation in design discussions with State sponsors, the Consortium, development of System Change Requests (“SCRs”), and review and approval of SCRs via Change Control Board process	\$ 125	3,172	\$ 396,500
2	Build	Develop enhancements	\$ 125	3,880	\$ 484,945
3	Test	Test enhancements	\$ 125	2,647	\$ 330,875
4	Management	Manage the enhancement process from concept/design through implementation	\$ 125	587	\$ 73,313
	Production Operations				
5					
	Customer VA				
6	Design	Overall general and technical design, including participation in design discussions with State sponsors, the Consortium, development of System Change Requests (“SCRs”), and review and approval of SCRs via Change Control Board process	\$ 125	-	\$ -
7	Build	Develop enhancements	\$ 125	-	\$ -
8	Test	Test enhancements	\$ 125	-	\$ -
9	Management	Manage the enhancement process from concept/design through implementation	\$ 125	54	\$ 6,688
10	Update Click-to-Chat in BenefitsCal	incorporate the customer-facing virtual assistant into the existing CalSAWS customer service center solution's click-to-chat feature accessible from BenefitsCal	\$ 174	382	\$ 66,468
			\$ 125	471	\$ 58,875
	Total			11,192	\$ 1,417,663

Staff Loading (One-time R&A Services)

				SFY 22/23																SFY 23/24															
ID	Activity Description	Task Description	Staff Description	40 Jun-22	41 Jul-22	42 Aug-22	43 Sep-22	44 Oct-22	45 Nov-22	46 Dec-22	47 Jan-23	48 Feb-23	49 Mar-23	50 Apr-23	51 May-23	52 Jun-23	53 Jul-23	54 Aug-23	55 Sep-23	56 Oct-23		SFY21/22 Total Hours	SFY22/23 Total Hours	SFY 23/24 Total Hours	Total Hours Total Hours	SFY21/22 Hourly Rate	SFY22/23 Hourly Rate	SFY 23/24 Hourly Rate	SFY21/22 Price	SFY22/23 Price	SFY 23/24 Price	Total Price			
1.0	Enhancements to Scale Worker-facing Virtual Assistant for CalSAWS System			-	-	-	-	793	1,608	1,910	1,836	1,130	871	738	360	1,040	-	-	-	-		-	9,245	1,040	10,285					\$ -	\$ 1,155,633	\$ 130,000	\$ 1,285,633		
1.1		Design	Staff					246	497	598	648	416	327	290	150	-	-	-	-	-		-	3,172	-	3,172	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 396,500	\$ -	\$ 396,500			
1.2		Build	Staff					298	602	725	661	380	272	227	91	624						-	3,256	624	3,880	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 406,945	\$ 78,000	\$ 484,945			
1.3		Test	Staff					201	407	489	447	258	185	155	89	416						-	2,231	416	2,647	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 278,875	\$ 52,000	\$ 330,875			
1.4		Management	Staff					48	102	98	80	76	87	66	30							-	587	-	587	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 73,313	\$ -	\$ 73,313			
2.0	Production Operations/Maintenance and Operations				-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	-	-					\$ -	\$ -	\$ -	\$ -		
2.1																																	\$ -		
2.2																																	\$ -		
2.3																																	\$ -		
																																	\$ -		
2.4																																	\$ -		
																																	\$ -		
3.0	Scale Worker-facing Virtual Assistant with Click-to-Chat for Customer Service Centers				-	-	-	683	224	-	-	-	-	-	-	-	-	-	-	-		-	907	-	907					\$ -	\$ 132,031	\$ -	\$ 132,031		
3.1		Design	Staff																			-	-	-	-	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ -	\$ -	\$ -			
3.2		Build	Staff																			-	-	-	-	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ -	\$ -	\$ -			
3.3		Test	Staff																			-	-	-	-	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ -	\$ -	\$ -			
3.4		Management	Staff					38	16													-	54	-	54	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 6,688	\$ -	\$ 6,688			
3.5		Update Click to Chat in BenefitsCal	Staff					292	90													-	382	-	382	\$ 174.00	\$ 174.00	\$ 174.00	\$ -	\$ 66,468	\$ -	\$ 66,468			
			Staff					353	118													-	471	-	471	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ 58,875	\$ -	\$ 58,875			
	Accenture Investment																					-	-	-	-	\$ 125.00	\$ 125.00	\$ 125.00	\$ -	\$ -	\$ -	\$ -			
	Total (Unrounded)			-	-	-	-	1,475	1,832	1,910	1,836	1,130	871	738	360	1,040	-	-	-	-		-	10,152	1,040	11,192					\$ -	\$ 1,287,663	\$ 130,000	\$ 1,417,663		
	Total (Rounded)																												\$ -	\$ 1,287,663	\$ 130,000	\$ 1,417,663			

9/8/2023

Extension						
Bots Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges - Amendment 31
R&A Change Budget Services Charges	\$ 951,625	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,754,500
One-Time Services Charges	\$ 188,375	\$ -	\$ -	\$ -	\$ -	\$ 188,375
Recurring Services Charges	\$ 763,250	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,566,125
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 951,625	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,754,500

Total Charges - Change Notice 25	Increase/ (Decrease)
\$ 1,754,500	\$ -
\$ 188,375	\$ -
\$ 1,566,125	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ -	\$ -
\$ 1,754,500	\$ -

Extension						
Bots Scaling	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges - Amendment 31
Hourly Rate	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	
Hours	1,507.00	-	-	-	-	1,507.00
Subtotal - One-Time R&A Change Budget Services	\$ 188,375.00	\$ -				\$ 188,375.00
Hourly Rate	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	\$ 125.00	
Hours	6,106.00	6,423.00	-	-	-	12,529.00
Subtotal - Recurring R&A Change Budget Services	\$ 763,250.00	\$ 802,875.00	\$ -	\$ -	\$ -	\$ 1,566,125.00
Total Services Charges	\$ 951,625	\$ 802,875	\$ -	\$ -	\$ -	\$ 1,754,500

Total Charges - Change Notice 25	Increase/ (Decrease)
1,507.00	-
\$ 188,375.00	\$ -
12,529.00	-
\$ 1,566,125.00	\$ -
\$ 1,754,500	\$ -

Change Notice 25:	\$ 1,154,375	\$ 600,125	\$ -	\$ -		\$ 1,754,500
Variance - Amendment 31 to Change Notice 25	\$ (202,750)	\$ 202,750	\$ -	\$ -	\$ -	\$ -

Assumptions

1	The scope of work, estimated effort, and assumptions for scaling San Bernardino County's existing bots solution for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3E. A maximum of 14,036 hours will be worked.
3	The bots solution for the CalSAWS System will be based on San Bernardino County's existing solution for the authentication bot and welcome bot.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
5	Continued infrastructure support for Welcome & Authentication Bots after November 2023 will be funded under Contact Center Support. This does not include any new utterances or tuning of the voice bots. Additional utterances or tuning work will need to be funded through future M&E or a change order.

Correspondence Phase II	SFY 2022/23	SFY 2023/24	Total Charges
R&A Change Budget Services Charges	\$ 6,871,500	\$ -	\$ 6,871,500
One-Time Services Charges	\$ 6,871,500	\$ -	\$ 6,871,500
Recurring Services Charges	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -
Facilities Charges	\$ -		\$ -
Total Charges	\$ 6,871,500	\$ -	\$ 6,871,500

Correspondence Phase II	SFY 2022/23	SFY 2023/24	Total Charges
Hourly Rate	\$125	\$125	\$125
Hours	54,972.00	-	54,972.00
R&A Change Budget Services Charges	\$ 6,871,500	\$ -	\$ 6,871,500

Assumptions

1	The scope of work, estimated effort, and assumptions for enhancements related to correspondence for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	The Consortium Business Analysts will attach the English (as needed) and translations to SCRs as the translation analysis is complete.
3	Translations will be provided by the State.
4	Up to 4,900 NOA reason fragments will be translated into the original Be Vu languages. The estimates do not include the 8 additional languages.
5	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3F. A maximum number of 54,972 hours will be worked.
6	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Extension

CDSS Reports Support	SFY 2023/24						Total Charges	Total Charges - Change Notice 25	Increase/ (Decrease)
	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	(11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 4/2025)	SFY 2025/26 (6/2025 - 7/2025)				
R&A Change Budget Services Charges	\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 599,952	\$ 920,634	
One-Time Services Charges	\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 599,952	\$ 920,634	
Recurring Services Charges	\$ -	\$ -				\$ -	\$ -	\$ -	
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Total Charges	\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 599,952	\$ 920,634	

Extension

CDSS Reports Support	SFY 2022/23	SFY 2023/24				Total Charges	Total Charges - Change Notice 25	Increase/ (Decrease)
		SFY 2023/24 (6/2023 - 10/2023)	(11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 4/2025)	SFY 2025/26 (6/2025 - 7/2025)			
Hourly Rate	\$174	\$174	\$174	\$174	\$0	\$174	\$174	
Hours	1,724.00	1,525.00	2,135.00	3,355.00	-	8,739.00	3,448.00	5,291.00
R&A Change Budget Services Charges	\$ 299,976	\$ 265,350	\$ 371,490	\$ 583,770	\$ -	\$ 1,520,586	\$ 599,952	\$ 920,634

Change Notice 25	\$ 299,976	\$ 299,976				\$ 599,952
Variance	\$ -	\$ (34,626)	\$ 371,490	\$ 583,770	\$ -	\$ 920,634

Assumptions

1	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3G. A maximum number of 8,739 hours will be worked.
2	SFY 22/23 hours (305 x 7 months = 2,135 hrs) included under Section 8.2.4 R&A Change Budget Services (excluded here)
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
4	Assumptions are included in Attachment 11 to Amendment 31 (Statement of Work for CDSS Report Support)
5	

Extension

DHCS Support	SFY 2022/23	SFY 2023/24	SFY 2023/24	SFY 2024/25	SFY 2025/26	Total Charges - Amendment 31	Total Charges - Change Notice 25	Increase/ (Decrease)
		(6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 4/2025)	(6/2025 - 7/2025)			
R&A Change Budget Services Charges	\$ 299,976	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 876,264	\$ 599,952	\$ 276,312
One-Time Services Charges	\$ 299,976	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 876,264	\$ 599,952	\$ 276,312
Recurring Services Charges	\$ -	\$ -				\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 299,976	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 876,264	\$ 599,952	\$ 276,312

Extension

DHCS Support	SFY 2022/23	SFY 2023/24	SFY 2023/24	SFY 2024/25	SFY 2025/26	Total Charges - Amendment 31	Total Charges - Change Notice 25	Increase/ (Decrease)
		(6/2023 - 10/2023)	(11/2023 - 5/2024)	(6/2024 - 4/2025)	(6/2025 - 7/2025)			
Hourly Rate	\$174	\$174	\$174	\$174	\$0	\$174	\$174	
Hours	1,724.00	720.00	1,008.00	1,584.00	-	5,036.00	3,448.00	1,588.00
R&A Change Budget Services Charges	\$ 299,976	\$ 125,280	\$ 175,392	\$ 275,616	\$ -	\$ 876,264	\$ 599,952	\$ 276,312

Change Notice 25	\$ 299,976	\$ 299,976				\$ 599,952
Variance	\$ -	\$ (174,696)	\$ 175,392	\$ 275,616	\$ -	\$ 276,312

Assumptions

1	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3H. A maximum number of 5,036 hours will be worked.
2	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
3	Assumptions are included in Attachment 12 to Amendment 31 (Statement of Work for DHCS Report Support)
4	
5	

Extension								
County Task Management Enhancements	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges	Total Charges - Change Notice 25	Increase/ (Decrease)
R&A Change Budget Services Charges	\$ 648,846	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,525,806	\$ 1,525,806	\$ -
One-Time Services Charges	\$ 648,846	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,525,806	\$ 1,525,806	\$ -
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 91,200	\$ (91,200)
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 91,200	\$ (91,200)
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 648,846	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,525,806	\$ 1,617,006	\$ (91,200)

Extension								
County Task Management Enhancements	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges	Total Charges - Change Notice 25	Increase/ (Decrease)
Hourly Rate	\$174	\$174	\$174	\$174	\$174	\$174	\$174	
Hours	3,729.00	2,100.00	2,940.00			8,769.00	8,769.00	-
Services Charges	\$ 648,846	\$ 365,400	\$ 511,560	\$ -	\$ -	\$ 1,525,806	\$ 1,525,806	\$ -

Change Notice 25:

\$ 1,571,406

\$ 45,600

\$ -

\$ -

\$ 1,617,006

Variance - IAPDU Update to Change Notice 25

\$ (922,560)

\$ 319,800

\$ 511,560

\$ -

\$ -

\$ (91,200)

Assumptions	
1	The scope of work, estimated effort, and assumptions for enhancements related to County Task Management Enhancements for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3I. A maximum of 8,769 hours will be worked.
3	Funding included in schedule 3I was previously for County Data Enhancements. With Amendment 31, funding will be utilized for use on County Task Management Enhancements and has been renamed to align with the use of funding.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
5	

Extension					
BenefitsCal AT5 and STG3 Environments	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 01/2025)	Total Charges
Services Charges	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600

Extension					
BenefitsCal AT5 and STG3 Environments	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 01/2025)	Total Charges
Hourly Rate	\$0	\$148	\$148	\$148	\$ 148
Hours	-	3,300.00	4,620.00	5,280.00	13,200
R&A Change Budget Services Charges	\$ -	\$ 488,400	\$ 683,760	\$ 781,440	\$ 1,953,600

Assumptions	
1	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3J. A maximum of 13,200 hours will be worked.
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work
3	SFY 22/23 hrs (1,320 x 2 months = 2,640 hrs) included under R&A bucket attached to Change Notice 25, Attachment 1 (excluded here)
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
5	Assumptions are included in Attachment 5 to Amendment 31 (Statement of Work for BenefitsCal AT5 and STG3 Environments)

Correspondence Additional Application Maintenance	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 4/2025)	Total Charges
R&A Change Budget Services Charges	\$ 1,094,754	\$ 1,532,528	\$ 4,874,716	\$ 7,501,998
One-Time Services Charges	\$ 1,094,754	\$ 1,532,528	\$ 4,874,716	\$ 7,501,998
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 1,094,754	\$ 1,532,528	\$ 4,874,716	\$ 7,501,998

Correspondence Additional Application Maintenance	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 4/2025)	Total Charges
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27
Application Development Hours	6,917	9,683	30,800	47,400
R&A Change Budget Services Charges	\$ 1,094,754	\$ 1,532,528	\$ 4,874,716	\$ 7,501,998

1,383.40
4150

Assumptions

1	The scope of work, estimated effort, and assumptions for enhancements related to correspondence for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	The Consortium Business Analysts will attach the English translation (as needed) and translations to SCRs as the translation analysis is complete.
3	Translations will be provided by the State.
4	Application Development work for Correspondence is assumed to be worked at 70% offshore.
5	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3K. A maximum number of 47,400 hours will be worked.
6	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

CalWIN Functional Support County Prep and Post Go Live Support	SFY 2022/23	SFY 2023/24	SFY 2023/24	Total Charges
		(6/2023 - 10/2023)	(11/2023 - 12/2023)	
R&A Change Budget Services Charges	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792
One-Time Services Charges	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -			\$ -
Total Charges	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792

CalWIN Functional Support County Prep and Post Go Live Support	SFY 2022/23	SFY 2023/24	SFY 2023/24	Total Charges
Hourly Rate	\$169	\$169	\$169	\$169
Hours	-	8,568.00	4,200.00	12,768.00
R&A Change Budget Services Charges	\$ -	\$ 1,447,992	\$ 709,800	\$ 2,157,792

Assumptions

1	Assumptions are included in Attachment 6 to Amendment 31 (Statement of Work for CalWIN Functional Support)
2	Funding for SFY 22/23 County Prep and Post Go Live Support included under Change Notice 25, Attachment 8
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Total Functional Support Charges Inclusive of Change Notice 25 and Amendment 31								Pricing Included in Amendment 31 Only				Pricing Included in Change Notice 25, Attachment 8 (reference only)			
Milestone Number	Milestone Name	Milestone Due Date	Price	SFY 2021/22	SFY 2022/23	SFY 2023/24	Total	SFY 2021/22	SFY 2022/23	SFY 2023/24	Total	SFY 2021/22	SFY 2022/23	SFY 2023/24	Total
1	Functional Support - Status Update #1	3/16/2022	\$204,490	\$204,490			\$204,490	\$0	\$0	\$0	\$0	\$204,490			\$204,490
2	Functional Support - Status Update #2	4/15/2022	\$170,352	\$170,352			\$170,352	\$0	\$0	\$0	\$0	\$170,352			\$170,352
3	Functional Support - Status Update #3	5/13/2022	\$170,352	\$170,352			\$170,352	\$0	\$0	\$0	\$0	\$170,352			\$170,352
4	Functional Support - Status Update #4	6/15/2022	\$276,822		\$276,822		\$276,822	\$0	\$0	\$0	\$0		\$276,822		\$276,822
5	Functional Support - Status Update #5	7/15/2022	\$276,822		\$276,822		\$276,822	\$0	\$0	\$0	\$0		\$276,822		\$276,822
6	Functional Support - Status Update #6	8/15/2022	\$276,822		\$276,822		\$276,822	\$0	\$0	\$0	\$0		\$276,822		\$276,822
7	Functional Support - Status Update #7	9/15/2022	\$302,848		\$302,848		\$302,848	\$0	\$0	\$0	\$0		\$302,848		\$302,848
8	Functional Support - Status Update #8	10/14/2022	\$342,394		\$342,394		\$342,394	\$0	\$0	\$0	\$0		\$342,394		\$342,394
9	Functional Support - Status Update #9	11/15/2022	\$348,985		\$348,985		\$348,985	\$0	\$0	\$0	\$0		\$348,985		\$348,985
10	Functional Support - Status Update #10	12/15/2022	\$245,388		\$245,388		\$245,388	\$0	\$0	\$0	\$0		\$245,388		\$245,388
11	Functional Support - Status Update #11	1/16/2023	\$245,388		\$245,388		\$245,388	\$0	\$0	\$0	\$0		\$245,388		\$245,388
12	Functional Support - Status Update #12	2/15/2023	\$245,388		\$245,388		\$245,388	\$0	\$0	\$0	\$0		\$245,388		\$245,388
13	Functional Support - Status Update #13	3/15/2023	\$245,388		\$245,388		\$245,388	\$0	\$0	\$0	\$0		\$245,388		\$245,388
14	Functional Support - Status Update #14	4/14/2023	\$1,239,108		\$1,239,108		\$1,239,108	\$0	\$0	\$0	\$0		\$1,239,108		\$1,239,108
15	Functional Support - Status Update #15	5/15/2023	\$244,036			\$244,036	\$244,036	\$0	\$0	\$0	\$0			\$244,036	\$244,036
16	Functional Support - Status Update #16	6/15/2023	\$212,545			\$212,545	\$212,545	\$0	\$0	\$0	\$0			\$212,545	\$212,545
17	Functional Support - Status Update #17	7/14/2023	\$212,546			\$212,546	\$212,546	\$0	\$0	\$0	\$0			\$212,546	\$212,546
18	Functional Support - Status Update #18	8/15/2023	\$1,064,306			\$1,064,306	\$1,064,306	\$0	\$0	\$851,760	\$851,760			\$212,546	\$212,546
19	Functional Support - Status Update #19	9/15/2023	\$578,656			\$578,656	\$578,656	\$0	\$0	\$425,880	\$425,880			\$152,776	\$152,776
20	Functional Support - Status Update #20	10/13/2023	\$323,128			\$323,128	\$323,128	\$0	\$0	\$170,352	\$170,352			\$152,776	\$152,776
21	Functional Support - Status Update #21	11/15/2023	\$482,664			\$482,664	\$482,664	\$0	\$0	\$482,664	\$482,664				\$0
22	Functional Support - Status Update #22	12/15/2023	\$227,136			\$227,136	\$227,136	\$0	\$0	\$227,136	\$227,136				\$0
Total			\$7,935,564	\$545,194	\$4,045,353	\$3,345,017	\$7,935,564	\$0	\$0	\$2,157,792	\$2,157,792	\$545,194	\$4,045,353	\$1,187,225	\$5,777,772
x-check								TRUE							

Assumptions:

Staff Loading (One-time R&A Services)

				SFY 22/23												SFY 23/24															
ID	Activity Description	Task Description	Staff Description	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58		SFY22/23	SFY 23/24	Total Hours	SFY22/23	SFY 23/24	SFY22/23	SFY 23/24	Total Price
				Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23		Total Hours	Total Hours	Total Hours	Hourly Rate	Hourly Rate	Price	Price	Total Price
1.0	Functional Support			-	-	-	-	-	-	-	-	-	-	-	-	1,680	2,520	840	2,520	1,008	2,856	1,344		-	12,768	12,768			\$ -	\$ 2,157,792	\$ 2,157,792
1.1		CalSAWS Application SMEs																			504	504		-	1,008	1,008	\$ 169.00	\$ 169.00	\$ -	\$ 170,352	\$ 170,352
		County Prep and Post Go Live Support SFY 23/24														1,680	2,520	840	2,520	1,008	2,352	840		-	11,760	11,760	\$ 169.00	\$ 169.00	\$ -	\$ 1,987,440	\$ 1,987,440
	Total (Unrounded)			-	-	-	-	-	-	-	-	-	-	-	-	1,680	2,520	840	2,520	1,008	2,856	1,344		-	12,768	12,768			\$ -	\$ 2,157,792	\$ 2,157,792
	Total (Rounded)																											\$ -	\$ 2,157,792	\$ 2,157,792	

Category																														Total Hours BY 2023/24	Total Hours BY 2024/25	Total Hours BY 2025/26	Total Charges BY 2023/24	Total Charges BY 2024/25	Total Charges BY 2025/26	Total Classes
		Jul-23	Aug-23	Sept-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sept-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sept-25	Oct-25	Nov-25	Dec-25					
Professional and Support Staff (P&S)	Professional Services	Blank Cell																																		
	Professional Services (P&S) Charge																																			
Support Staff (SS)	Support Staff																																			
	Support Staff (SS) Charge																																			
Grand Total																																				

CalSAWS HA and DR API Gateway to DR East	SFY 2022/23	SFY 2023/24	Total Charges
R&A Change Budget Services Charges	\$ -	\$ 289,951	\$ 289,951
One-Time Services Charges	\$ -	\$ 289,951	\$ 289,951
Recurring Services Charges	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 289,951	\$ 289,951

CalSAWS HA and DR API Gateway to DR East	SFY 2022/23	SFY 2023/24	Total Charges
Hourly Rate	-	\$ 158.27	\$ 158.27
Hours	-	1,832	1,832
R&A Change Budget Services Charges	\$ -	\$ 289,951	\$ 289,951

Assumptions

	The scope of work, estimated effort, and assumptions for enhancements related to HA and DR API Gateway to DR East for the CalSAWS System will be documented in System Change Requests (SCRs).
1	SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3N. A maximum of 1,832 hours will be worked.
3	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Staff Loading (One-time Services)

				SFY 23/24																			
ID	Activity Description	Task Description	Staff Description	52	53	54	55	56	57	58	59	60	61	62	63	SFY23/24	SFY 24/25	Total Hours	SFY23/24	SFY 24/25	SFY23/24	SFY 24/25	Total Price
				Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Total Hours	Total Hours	Total Hours	Hourly Rate	Hourly Rate	Price	Price	
1.0	CalSAWS HA and DR API Gateway to DR East			80	160	160	160	320	320	337	160	135	-	-	-	1,832	-	1,832			\$ 289,951	-	289,951
1.1		Design																					
		Application Development		40	-	-	-	-	-	-	-	-	-	-	-	40	-	40	\$158.27	\$158.27	\$ 6,331	-	6,331
		Tech Ops		40	-	-	-	-	-	-	-	-	-	-	-	40	-	40	\$158.27	\$158.27	\$ 6,331	-	6,331
1.2		Build																					
		Tech Arch/Performance		-	51	51	51	131	131	83	25	17	-	-	-	540	-	540	\$158.27	\$158.27	\$ 85,466	-	85,466
		Tech Ops		-	52	52	52	132	132	197	25	18	-	-	-	660	-	660	\$158.27	\$158.27	\$ 104,458	-	104,458
		AppDev		-	57	57	57	57	57	57	27	18	-	-	-	387	-	387	\$158.27	\$158.27	\$ 61,250	-	61,250
1.3		Test																					
		Application Development		-	-	-	-	-	-	-	83	82	-	-	-	165	-	165	\$158.27	\$158.27	\$ 26,115	-	26,115
																-							
	Total (Unrounded)			80	160	160	160	320	320	337	160	135	-	-	-	1,832	-	1,832			289,951	-	289,951
	Total (Rounded)																				\$ 289,951	-	289,951

Data Growth - Archiving Phase 1 & 2	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
R&A Change Budget Services Charges	\$ 1,478,755	\$ 743,628	\$ 642,320	\$ 18,944	\$ 2,883,647
One-Time Services Charges	\$ 1,478,755	\$ 366,228	\$ -	\$ -	\$ 1,844,983
Recurring Services Charges	\$ -	\$ 377,400	\$ 642,320	\$ 18,944	\$ 1,038,664
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ 1,478,755	\$ 743,628	\$ 642,320	\$ 18,944	\$ 2,883,647

Data Growth - Archiving Phase 1 & 2	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - Archive Phase 1 Hours - Onshore	1,333	1,256	-	-	2,589
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00
One-Time Services - Archive Phase 1 Hours - Offshore	1,278	828	-	-	2,106
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148.00
Recurring Services - Archive Phase 1 Hours - M&O	-	1,074	2,144	64	3,282
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - Archive Phase 2 Hours - Onshore	5,430	404	-	-	5,834
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00
One-Time Services - Archive Phase 2 Hours - Offshore	1,989	-	-	-	1,989
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148.00
Recurring Services - Archive Phase 2 Hours - M&O	-	1,476	2,196	64	3,736
R&A Change Budget Services Charges	\$ 1,478,755	\$ 743,628	\$ 642,320	\$ 18,944	\$ 2,883,647

Assumptions

1	Assumptions are included in Attachment 8 to Amendment 31 (Statement of Work for Data Growth - Archiving Phase 1 & 2)
2	Funding for SFY 22/23 Archive Phase 2 and Archive Phase 1 are included under Change Notice 25, Attachment 5
3	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
4	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Staff Loading (One-time Services)												Onshore					Offshore				
												2,589					2,106 \$ 0.45				
												4,695									
ID	Activity Description	Task Description	Staff Description	51	52	53	54	55	56	57	58	SFY 23/24	Total Hours	SFY 23/24	SFY 23/24	SFY 23/24					
2.0	Data Growth - Archiving Phase 1			May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total Hours	Total Hours	Hourly Rate	Price	Total Price					
															\$ -	\$ -					
															\$ -	\$ -					
		Design																			
		AppDev	Onshore						16			16	16	\$158.27	\$ 2,532.32	\$ 2,532.32					
		AppDev	Offshore						18			18	18	\$125.00	\$ 2,250.00	\$ 2,250.00					
		Tech Arch	Onshore									-	-	\$158.27	\$ -	\$ -					
		Performance	Onshore									-	-	\$158.27	\$ -	\$ -					
		ForgeRock	Onshore									-	-	\$158.27	\$ -	\$ -					
		Tech Ops	Onshore									-	-	\$158.27	\$ -	\$ -					
												-	-		\$ -	\$ -					
		Build										-	-		\$ -	\$ -					
		AppDev/M&E	Onshore						160	160		320	320	\$158.27	\$ 50,646.40	\$ 50,646.40					
		AppDev	Offshore						540	360		900	900	\$125.00	\$ 112,500.00	\$ 112,500.00					
		Tech Arch	Onshore						240	160	16	416	416	\$158.27	\$ 65,840.32	\$ 65,840.32					
		Performance	Onshore						80	40		120	120	\$158.27	\$ 18,992.40	\$ 18,992.40					
		ForgeRock	Onshore						20	20		40	40	\$158.27	\$ 6,330.80	\$ 6,330.80					
		DBA	Onshore						126	126		252	252	\$158.27	\$ 39,884.04	\$ 39,884.04					
		Tech Ops	Onshore						360	280	180	820	820	\$158.27	\$ 129,781.40	\$ 129,781.40					
												-	-		\$ -	\$ -					
		Test										-	-		\$ -	\$ -					
		AppDev	Onshore						160	160		320	320	\$158.27	\$ 50,646.40	\$ 50,646.40					
		AppDev	Offshore						720	468		1,188	1,188	\$125.00	\$ 148,500.00	\$ 148,500.00					
												-	-		\$ -	\$ -					
		Management										-	-		\$ -	\$ -					
		App/M&E	Onshore						86	34		120	120	\$158.27	\$ 18,992.40	\$ 18,992.40					
		Tech Arch/Per	Onshore						40	40		80	80	\$158.27	\$ 12,661.60	\$ 12,661.60					
		ForgeRock	Onshore						5			5	5	\$158.27	\$ 791.35	\$ 791.35					
		Tech Ops	Onshore						40	40		80	80	\$158.27	\$ 12,661.60	\$ 12,661.60					
	Data Growth - Archiving Phase 2																				
2.1		Design													\$ -	\$ -					
		AppDev	Onshore		64	48	40	10				162	162	\$158.27	\$ 25,639.74	\$ 25,639.74					
		Tech Arch	Onshore		120	80						200	200	\$158.27	\$ 31,654.00	\$ 31,654.00					
		Performance	Onshore		40	25						65	65	\$158.27	\$ 10,287.55	\$ 10,287.55					
		ForgeRock	Onshore		15							15	15	\$158.27	\$ 2,374.05	\$ 2,374.05					
		Tech Ops	Onshore		40	40						80	80	\$158.27	\$ 12,661.60	\$ 12,661.60					
												-	-		\$ -	\$ -					
2.2		Build										-	-		\$ -	\$ -					
		AppDev	Onshore		32	144	320	123	64			683	683	\$158.27	\$ 108,098.41	\$ 108,098.41					
		AppDev	Offshore		36	360	452	200	108			1,156	1,156	\$125.00	\$ 144,500.00	\$ 144,500.00					
		Tech Arch	Onshore		160	160	80	80	140			620	620	\$158.27	\$ 98,127.40	\$ 98,127.40					
		Tech Arch	Offshore			80	80	80	80			320	320	\$125.00	\$ 40,000.00	\$ 40,000.00					
		Performance	Onshore			60	60	60	60			240	240	\$158.27	\$ 37,984.80	\$ 37,984.80					
		ForgeRock	Onshore		40	40	40	14				134	134	\$158.27	\$ 21,208.18	\$ 21,208.18					
		DBA	Onshore		84	84	84	84	84	84	80	584	584	\$158.27	\$ 92,429.68	\$ 92,429.68					
		Tech Ops	Onshore		460	440	420	360	280	200		2,160	2,160	\$158.27	\$ 341,863.20	\$ 341,863.20					
												-	-		\$ -	\$ -					
2.3		Test										-	-		\$ -	\$ -					
		AppDev	Onshore			64	64	112	64			304	304	\$158.27	\$ 48,114.08	\$ 48,114.08					
		AppDev	Offshore			54	54	306	99			513	513	\$125.00	\$ 64,125.00	\$ 64,125.00					
												-	-		\$ -	\$ -					
2.4		Management										-	-		\$ -	\$ -					
		AppDev	Onshore		26	28	26	26	21			127	127	\$158.27	\$ 20,100.29	\$ 20,100.29					
		Tech Arch/Per	Onshore		40	40	40	40	40			200	200	\$158.27	\$ 31,654.00	\$ 31,654.00					
		ForgeRock	Onshore		5	5	5	5				20	20	\$158.27	\$ 3,165.40	\$ 3,165.40					
		Tech Ops	Onshore		40	40	40	40	40	40		240	240	\$158.27	\$ 37,984.80	\$ 37,984.80					
	Total (Unrounded)			-	1,202	1,792	1,805	1,540	3,691	2,212	276	12,518	12,518		1,844,983	1,844,983					
	Total (Rounded)														\$ 1,844,983	\$ 1,844,983					

4,695 \$ 673,011.03 One time
3,282 \$ 485,736.00 M&O
7,977 \$ 1,158,747.03

\$ 1,171,972.18
\$ 552,928

\$1,724,900.18

Category			Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Total Hours SFY 2023/24	Total Hours SFY 2024/25	Total Hours SFY 2025/26	Total Charges SFY 2023/24	Total Charges SFY 2024/25	Total Charges SFY 2025/26	Total Charges
Maintenance and Operations (M&O)	Resource Category	Hourly Rate																																	
	Data Growth - Archiving Phase 1																																		
	Tech Arch	Onshore	\$ 148.00								20	20																							
	ForgeRock	Onshore	\$ 148.00								8	8																							
	DBA	Onshore	\$ 148.00								72	72	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8								
	AppDev (Level 3 Support)	Onshore	\$ 148.00								24	24	24	24	24	24	24	24	24	24	24	24	24	24	24	24	24								
	Tech Ops	Onshore	\$ 148.00								148	148	148	148	148	148	148	148	148	148	148	148	148	148	148	148	148								
Data Growth - Archiving Phase 2																																			
Tech Arch	Onshore	\$ 148.00								40	40																								
ForgeRock	Onshore	\$ 148.00								8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8								
Tech Ops	Onshore	\$ 148.00								148	148	148	148	148	148	148	148	148	148	148	148	148	148	148	148	148									
DBA	Onshore	\$ 148.00								72	72	72	72	72	72	72	72	72	72	72	72	72	72	72	72	72									
AppDev (Level 3 Support)	Onshore	\$ 148.00								100	100	100	50	50	50	50	24	24	24	24	24	24	24	24	24	24	24								
TOTAL			0	0	0	0	0	0	0	296	594	600	530	530	530	594	594	594	594	594	594	64	64	64	64	64	64	2590	4340	128	\$ 377,400	\$ 642,320	\$ 18,944	\$ 1,038,664	

Data Growth - Task Management	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Services Charges	\$ -	\$ 25,323	\$ 946,455	\$ 971,778
One-Time Services Charges	\$ -	\$ 25,323	\$ 946,455	\$ 971,778
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 25,323	\$ 946,455	\$ 971,778

Data Growth - Task Management	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Hourly Rate	\$0	\$158.27	\$0	\$ 158.27
One-Time Services - Design/Prototype - Decoupling Task Management (Design Only) Hours - Onshore	-	160.00	-	160.00
Hourly Rate	-	\$ -	\$ 158.27	\$ 158.27
One-Time Services - Build Decoupling Task Management Hours - Onshore	-	\$ -	5,980	\$ 5,980.00
R&A Change Budget Services Charges	\$ -	\$ 25,323	\$ 946,455	\$ 971,778

Assumptions

	The scope of work, estimated effort, and assumptions for enhancements related to Data Growth - Task Management for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance
1	with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
4	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3P. A maximum of 6,140 hours will be worked.

Staff Loading (One-time Services)

				SFY 23/24				SFY 24/25																		
ID	Activity Description	Task Description	Staff Description	49	50	51	52	53	54	55	56	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	SFY 23/24 Total Hours	SFY 24/25 Total Hours	Total Hours	SFY 23/24 Hourly Rate	SFY 24/25 Hourly Rate	SFY 23/24 Price	SFY 24/25 Price	Total Price
1.0	Data Growth - Task Management			40	80	40	-	-	-	-	-	-	-	-	-	-	-	-	160	-	160			\$ 25,323	\$ -	\$ 25,323
1.1		CA-259301 - Design - Decouple Task Management (Placeholder)	Onshore Staff	40	80	40													160	-	160	\$158.27	\$158.27	\$ 25,323	\$ -	\$ 25,323
1.2		CA-259302 - Build - Decouple Task Management (Placeholder)	Onshore Staff						800	800	800	800	800	800	800	380			-	5,980	5,980	\$158.27	\$158.27	\$ -	\$ 946,455	\$ 946,455
	Total (Unrounded)			40	80	40	-	-	800	800	800	800	800	800	800	380	-	-	160	5,980	6,140			25,323	946,455	971,778
	Total (Rounded)																						\$ 25,323	\$ 946,455	\$ 971,778	

Data Growth - Test Data Slicer, Scrubber Capability	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
R&A Change Budget Services Charges	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536
One-Time Services Charges	\$ -	\$ 565,416			\$ 565,416
Recurring Services Charges	\$ -	\$ -	\$ 58,016	\$ 7,104	\$ 65,120
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Charges (Purchased)	\$ -	\$ -	\$ -		\$ -
Hardware Support Charges	\$ -	\$ -	\$ -		\$ -
Software Charges	\$ -	\$ -	\$ -		\$ -
Software Support Charges	\$ -	\$ -	\$ -		\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -		\$ -
Recurring Charges	\$ -	\$ -	\$ -		\$ -
Facilities Charges	\$ -	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536

Data Growth - Test Data Slicer, Scrubber Capability	SFY 2023/24 (6/2023 - 10/2023)	SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/25 (6/2024 - 5/2025)	SFY 2025/26 (6/2025 - 7/2025)	Total Charges
Hourly Rate	\$158.27	\$158.27	\$158.27	\$158.27	\$158.27
One-Time Services - Test Data Slicer, Scrubber Capability - Onshore	-	1,985		-	1,985
Hourly Rate	\$125.00	\$125.00	\$125.00	\$125.00	\$125.00
One-Time Services - Test Data Slicer, Scrubber Capability - Offshore	-	2,010		-	2,010
Hourly Rate	\$148.00	\$148.00	\$148.00	\$148.00	\$148.00
Recurring Services - Test Data Slicer, Scrubber Capability M&O - Onshore	-	-	392.00	48.00	440
R&A Change Budget Services Charges	\$ -	\$ 565,416	\$ 58,016	\$ 7,104	\$ 630,536

Assumptions

1	Assumptions are included in Attachment 9 to Amendment 31 (Statement of Work for Test Data Slicer/Scrubber Capability)
2	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
3	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.

Staff Loading (One-time Services)

SFY 23/24														
ID	Activity Description	Task Description	Staff Description	52	53	54	55	56	7	SFY 23/24	Total Hours	SFY 23/24	SFY 23/24	
				Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Total Hours	Total Hours	Hourly Rate	Price	Total Price
1.0	Data Growth - Test Data Slicer, Scrubber Capability			50	430	1,155	1,170	790		3,995	3,995		\$ 565,416	\$ 565,416
1.1		Design												
		AppDev	Onshore	25	30	15				70	70	\$ 158.27	\$ 11,079	\$ 11,079
		AppDev	Offshore	25	60	50				135	135	\$ 125.00	\$ 16,875	\$ 16,875
1.2		Build								-	-		\$ -	\$ -
		AppDev	Onshore		80	220	300	110	75	785	785	\$ 158.27	\$ 124,242	\$ 124,242
		AppDev	Offshore		160	550	480	150	75	1,415	1,415	\$ 125.00	\$ 176,875	\$ 176,875
		Tech Arch	Onshore		20	70	90	20	20	220	220	\$ 158.27	\$ 34,819	\$ 34,819
		TechOps	Onshore		20	70	90	20	20	220	220	\$ 158.27	\$ 34,819	\$ 34,819
		DBA	Onshore		20	80	90	20	20	230	230	\$ 158.27	\$ 36,402	\$ 36,402
1.3		Test								-	-		\$ -	\$ -
		AppDev	Onshore		10	30	40	150	60	290	290	\$ 158.27	\$ 45,898	\$ 45,898
		AppDev	Offshore		10	30	40	280	90	450	450	\$ 125.00	\$ 56,250	\$ 56,250
										-	-		\$ -	\$ -
		Management								-	-		\$ -	\$ -
1.4		AppDev	Onshore		10	30	30	30	30	130	130	\$ 158.27	\$ 20,575	\$ 20,575
		Tech Arch	Onshore		4	4	4	4	4	20	20	\$ 158.27	\$ 3,165	\$ 3,165
		TechOps	Onshore		4	4	4	4	4	20	20	\$ 158.27	\$ 3,165	\$ 3,165
		DBA	Offshore		2	2	2	2	2	10	10	\$ 125.00	\$ 1,250	\$ 1,250
	Total (Unrounded)			50	430	1,155	1,170	790	400	3,995	3,995		565,416	565,416
	Total (Rounded)												\$ 565,416	\$ 565,416

Category			Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Total Hours SFY 2024/25	Total Hours SFY 2025/26	Total Charges SFY 2024/25	Total Charges SFY 2025/26	Total Charges
Maintenance and Operations (M&O)	Resource Category	Hourly Rate																			
Data Growth - Test Data Slicer/Scrubber Capability																					
Application Development (Level 3 Support)	Onshore	\$ 148.00	50	50	50	50	24	24	24	24	24	24	24	24	24	24	392	48	\$ 58,016	\$ 7,104	\$ 65,120
TOTAL			50	50	50	50	24	24	24	24	24	24	24	24	24	24	392	48	\$ 58,016	\$ 7,104	\$ 65,120

CalSAWS Imaging Hyland Enhancements	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Services Charges	\$ -	\$ 74,387	\$ -	\$ 74,387
One-Time Charges	\$ -	\$ 74,387	\$ -	\$ 74,387
Recurring Charges	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 74,387	\$ -	\$ 74,387

CalSAWS Imaging Hyland Enhancements	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Hourly Rate	\$0	\$158.27	\$0	\$158
Hours	-	470	-	470
R&A Change Budget Services Charges	\$ -	\$ 74,387	\$ -	\$ 74,387

Assumptions

	The scope of work, estimated effort, and assumptions for enhancements related to Imaging Hyland Enhancements for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs
1	will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3R. Imaging Hyland
2	Enhancements. A maximum of 470 hours will be worked.
	Software Charges were excluded from Schedule 3R. Imaging Hyland Enhancements
3	
	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
4	

Staff Loading (One-time Services)

		SFY 23/24																					
ID	Activity Description	Task Description	Staff Description	52	53	54	55	56	57	58	59	60	61	62	63	SFY23/24	SFY 24/25	Total Hours	SFY23/24	SFY 24/25	SFY23/24	SFY 24/25	Total Price
				Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Total Hours	Total Hours	Total Hours	Hourly Rate	Hourly Rate	Price	Price	
1.0	Imaging Hyland Enhancements			-	215	155	100	-	-	-	-	-	-	-	-	470	-	470			\$ 74,387	\$ -	\$ 74,387
1.1		Imaging																					
			Staff		60	60	60	-	-	-	-	-	-	-	-	180	-	180	\$158.27	\$158.27	\$ 28,489	\$ -	\$ 28,489
1.2		Technical Architecture																					
			Staff		155	95	40						-	-	-	290	-	290	\$158.27	\$158.27	\$ 45,898	\$ -	\$ 45,898
	Total (Unrounded)			-	215	155	100	-	-	-	-	-	-	-	-	470	-	470	\$158.27	\$158.27	\$ -	\$ -	\$ -
	Total (Rounded)																				\$ 74,387	\$ -	\$ 74,387

BIC Scheduler Version Upgrade	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Services Charges	\$ -	\$ 253,722	\$ -	\$ 253,722
One-Time Services Charges	\$ -	\$ 253,722	\$ -	\$ 253,722
Recurring Services Charges	\$ -	\$ -	\$ -	\$ -
Hardware and Software Charges	\$ -	\$ -	\$ -	\$ -
Hardware Charges	\$ -	\$ -	\$ -	\$ -
Hardware Support Charges	\$ -	\$ -	\$ -	\$ -
Software Charges	\$ -	\$ -	\$ -	\$ -
Software Support Charges	\$ -	\$ -	\$ -	\$ -
Production Operations Charges	\$ -	\$ -	\$ -	\$ -
One-Time Charges	\$ -	\$ -	\$ -	\$ -
Recurring Charges	\$ -	\$ -	\$ -	\$ -
Total Charges	\$ -	\$ 253,722	\$ -	\$ 253,722

BIC Scheduler Version Upgrade	SFY 2022/23	SFY 2023/24	SFY 2024/25	Total Charges
Hourly Rate	\$0	\$158.27		\$ 158.27
One-Time Services - Hours - Onshore	-	1224	-	1224
Hourly Rate	\$0	\$125.00		\$ 125.00
One-Time Services - Hours - Offshore	-	480	-	480
R&A Change Budget Services Charges	\$ -	\$ 253,722	\$ -	\$ 253,722

Assumptions

1	Assume upgrading from BIC Scheduler version 2.9 to 2.1x
2	Plan to run 3 different calendars (reg daily, main payroll, and 10-day) twice (one pre-upgrade and once-post upgrade) to test the upgraded version
3	Plan to validate job dependencies and parent/child relationships as part of the technical upgrade
4	Support needed from Tech Ops for execution of upgrade scripts
5	Support needed from AppDev, DBAs to support test batch runs
6	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
7	This estimate does not include hours for recoding or tuning jobs to work with the newer BIC scheduler version. At this time, it is not known if the new future BIC scheduler feature set will include changes to logic or features
8	Assume there are no additional BIC vendor costs and are not included in the estimate
9	Assume connectivity and file exchange/FTP with interface parnters/Counties will not be impacted and is not included in the estimate
10	Schedule is based on the assumption BIC vendor releases a new version by August 2023. If there is a delay to this release, work on this effort will need to be shifted to a later date and potentially a later SFY.
11	This estimate includes service charges only. It does not include HW/SW or AWS Costs required to implement this work.
12	The scope of work, estimated effort, and assumptions for enhancements related to BIC Scheduler Version Upgrade for the CalSAWS System will be documented in System Change Requests (SCRs). SCRs will be implemented in the CalSAWS System in accordance with the development lifecycle and the release management process, as documented in the M&E Services Plan Deliverable.
13	If the Offshore/onshore staffing mix changes, Accenture may exercise and follow the change order process.
14	R&A Change Budget Services Charges will be worked and invoiced on a Time and Materials basis at the above rates, up to the Total Charges specified above in this Schedule 3S. A maximum of 1,704 hours will be worked.

Staff Loading (One-time Services)

				SFY 23/24								
ID	Activity Description	Task Description	Staff Description	52	53	54	55	SFY 23/24	Total Hours	SFY 23/24	SFY 23/24	
				Feb-24	Mar-24	Apr-24	May-24	Total Hours	Total Hours	Hourly Rate	Price	Total Price
1.0	BIC Scheduler Version Upgrade			152	464	624	464	1,704	1,704		\$ 190,414	\$ 190,414
1.1		Batch Operations Support	Onshore	80	80	160	80	400	400	158	\$ 63,308	\$ 63,308
		Batch Operations Support	Offshore		160	160	160	480	480	125	\$ 60,000	\$ 60,000
		Tech Operations Support	Onshore	40	80	160	80	360	360	158	\$ 56,977	\$ 56,977
		Database Admin Support	Onshore	8	24	24	24	80	80	158	\$ 12,662	\$ 12,662
		Application Development Support	Onshore	24	120	120	120	384	384	158	\$ 60,776	\$ 60,776
	Total (Unrounded)			152	464	624	464	1,704	1,704	758	253,722	253,722
	Total (Rounded)										\$ 253,722	\$ 253,722

Schedule 4
CalSAWS Maintenance and Operations - Production Operations Charges

Production Operations Line Item	Extension								Total Charges - Amendment 31
	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24 (5 Months)	SFY 2023/24 (7 Months)	SFY 2024/2025 (8/12 Months)	SFY 2025/2026 (2 Months)	
WAN Administration Charges	\$ -	\$ -	\$ 3,165,543	\$ 5,080,955	\$ 2,186,413	\$ 3,246,552	\$ 3,710,346	\$ -	\$ 17,389,810
WAN Administration - North - Central Facilities and County Sites (39 Counties)	\$ -	\$ -	\$ 2,596,018	\$ 3,867,913	\$ 1,603,858	\$ 2,666,495	\$ 3,047,423	\$ -	\$ 13,781,708
WAN Administration - CalSAWS - Electronic Signature (58 Counties)	\$ -	\$ -	\$ 42,640	\$ 63,960	\$ 26,650	\$ -	\$ -	\$ -	\$ 133,250
WAN Administration - CalSAWS - Text Message Notifications (58 Counties)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
WAN Administration - South - Central Facilities and County Sites (Los Angeles County)	\$ -	\$ -	\$ 236,767	\$ 355,150	\$ 147,879	\$ -	\$ -	\$ -	\$ 739,896
WAN Administration - CalWIN - Central Print Facility and County Sites (18 Counties)	\$ -	\$ -	\$ 17,707	\$ 385,315	\$ 237,668	\$ 341,697	\$ 390,510	\$ -	\$ 1,372,897
WAN Administration - CalSAWS Cloud Exchange (58 Counties)	\$ -	\$ -	\$ 272,412	\$ 408,618	\$ 170,258	\$ 238,361	\$ 272,412	\$ -	\$ 1,362,060
Production Operations Charges	\$ -	\$ -	\$ 2,677,021	\$ 4,048,430	\$ 1,738,853	\$ 2,564,162	\$ 3,351,830	\$ 142,173	\$ 14,522,468
Production Operations - CalSAWS - Service Desk Operations Support (58 Counties)	\$ -	\$ -	\$ 34,680	\$ 53,061	\$ 28,719	\$ 31,572	\$ 36,082	\$ -	\$ 184,114
Production Operations - North - Managed Workstations (39 Counties)	\$ -	\$ -	\$ 755,536	\$ 1,133,304	\$ 361,885	\$ 506,638	\$ 579,015	\$ -	\$ 3,336,379
Production Operations - North - Managed Windows 10 Image (39 Counties)	\$ -	\$ -	\$ 239,903	\$ 359,854	\$ 180,681	\$ 252,954	\$ 289,090	\$ -	\$ 1,322,481
Production Operations - North - Managed Scanner Maintenance (39 Counties)	\$ -	\$ -	\$ 585,388	\$ 878,082	\$ 164,394	\$ 230,151	\$ 263,030	\$ -	\$ 2,121,045
Production Operations - North - Managed Contact Center Operations Support (39 Counties) - Continuing Cases	\$ -	\$ -	\$ 381,203	\$ 583,248	\$ 247,875	\$ 347,025	\$ 606,761	\$ 101,127	\$ 2,267,240
Production Operations - North - Managed Contact Center Operations Support (39 Counties) - Medi-Cal Referral Calls/Regional Contact Centers	\$ -	\$ -	\$ 152,569	\$ 233,434	\$ 99,207	\$ 138,890	\$ 242,844	\$ 40,474	\$ 907,419
Production Operations - Managed Contact Center Operations Support (58 Counties) - BenefitsCal			\$ -	\$ -	\$ -	\$ 2,001	\$ 3,431	\$ 572	\$ 6,004
Production Operations - North - Managed Lobby Management Operations Support (39 Counties)	\$ -	\$ -	\$ 527,742	\$ 807,446	\$ 441,554	\$ 618,176	\$ 720,618	\$ -	\$ 3,115,536
Production Operations - CalWIN - Managed Lobby Management Operations Support (18 Counties)			\$ -	\$ -	\$ 214,538	\$ 436,755	\$ 610,958	\$ -	\$ 1,262,251
Central Print Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Central Print - North - 39 Counties	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Central Print - South - Los Angeles County	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Central Print - CalWIN - 18 Counties	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total CalSAWS Production Operations Charges	\$ -	\$ -	\$ 5,842,564	\$ 9,129,385	\$ 3,925,266	\$ 5,810,714	\$ 7,062,175	\$ 142,173	\$ 31,912,278
Change Notice 22:	\$ -	\$ -	\$ 5,842,564	\$ 9,129,385	\$ 3,891,059	\$ 5,624,421	\$ 4,456,078		\$ 28,943,507
Var:	\$ -	\$ -	\$ -	\$ -	\$ 34,207	\$ 186,293	\$ 2,606,098	\$ 142,173	\$ 2,968,771

Production Operations Line Item	FFY 2020	FFY 2021	FFY 2022	FFY 2023	FFY 2024	FFY 2024	FFY 2025	FFY 2026	Total Charges - Amendment 31
WAN Administration Charges	\$ -	\$ -	\$ 4,394,437	\$ 5,163,910	\$ 874,565	\$ 4,637,932	\$ 2,318,966		\$ 17,389,810
Production Operations Charges	\$ -	\$ -	\$ 3,689,128	\$ 4,069,598	\$ 705,577	\$ 3,714,468	\$ 2,343,696		\$ 14,522,468
Central Print Charges	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		\$ -
Total CalSAWS Production Operations Charges	\$ -	\$ -	\$ 8,083,565	\$ 9,233,508	\$ 1,580,142	\$ 8,352,400	\$ 4,662,662	\$ -	\$ 31,912,278
Change Notice 22:	\$ -	\$ -	\$ 8,083,565	\$ 9,219,319	\$ 1,568,521	\$ 8,034,774	\$ 2,037,329		\$ 28,943,507
Var:	\$ -	\$ -	\$ -	\$ 14,189	\$ 11,622	\$ 317,627	\$ 2,625,333	\$ -	\$ 2,968,771

Assumptions

	The CONTRACTOR shall conduct an overall cost impact assessment at the end of the Design Phase during the CalACES Migration and CalSAWS Migration for any increase in mailing costs and print costs (e.g. form or NOA). Additional costs will be provided for inclusion in the CalACES/CalSAWS Project budgets as necessary. (DDD 1402 - CalSAWS SOR)
	Assumption removed via Amendment No. 28. The proposed rates for Central Print are: • \$0.09 per impression • \$0.036 per Business Reply Mail envelope • \$0.18 per full page flat mail envelope • \$0.10 per half page flat mail envelope • \$0.031 per #10 inbound envelope • \$0.035 per #10 inbound envelope • \$0.47 per flat mail insertion • \$0.04 per voter registration card (VRC) insertion • \$0.03 per pre-metering (per RE packet) The above proposed rates are based on C-IV envelopes. Modifications to the existing custom envelopes may result in changes to the above-mentioned rates.
3	Print Costs related to CalWIN counties are excluded.
	There are no postage costs included for any of the 58 Counties. Each County will be responsible for filling its presort postage accounts. The LRS Agreement will be amended to remove any postage requirements and postage related terms and conditions.
	Per Exhibit U Migration DDI, SOR - DDID 1775, "The CONTRACTOR shall update the technical architecture to support consolidation of the bundling jobs and bar codes (Stuffing, Intelligent mail, Imaging and Tracking) for one central print vendor." Contractor Assumption from Exhibit U, "A single central print vendor is identified and is in place to handle the print jobs. This estimate and assumption may change when we receive further information about printing and print vendor." • The consolidated CalSAWS Imaging solution and requirements are pending the outcome of the Functional Design Sessions. Once the requirements are finalized this requirement will be revisited to determine if there are any impacts to the scope, estimate or migration timeline."
	Each line item above lists costs for the impacted counties. Costs have not been included for the counties that are not listed. There may be a future amendment to add additional counties should they opt in or pending functional design sessions outputs (e.g. Imaging) when new requirements are provided.
7	Production Operations charges related to Managed Workstations is based on a total of 10,444 Managed workstations deployed in production across the 39 Counties. It is assumed that ongoing Production Operations charges required for additional Managed workstations deployed by the 39 Counties in excess of the 10,444 workstations would be funded separately (via the County Purchase process).
8	Production Operations charges related to Managed Windows 10 workstation images is based on a total of 10,444 workstations with Windows 10 deployed in production across the 39 Counties. It is assumed that ongoing Production Operations charges required for additional Managed workstations deployed by the 39 Counties in excess of the 10,444 workstations would be funded separately (via the County Purchase process).
9	Production Operations charges related to Managed Scanner Maintenance is based on a total of 2,864 Managed scanners that are currently in production across the 39 Counties. It is assumed that ongoing Production Operations charges required for additional Managed scanners deployed by the 39 Counties in excess of the 2,864 scanners would be funded separately (via the County Purchase process).
10	Production Operations charges related to Managed Lobby Management Operations support is based on a total of 340 Managed devices that are currently in production across the 39 Counties and CalWIN Counties. It is assumed that ongoing Production Operations charges required for additional Managed devices deployed by the 39 Counties and CalWIN Counties in excess of the 340 Managed devices would be funded separately (via the County Purchase process).
11	Production Operations charges related to Service Desk Operations Support is based on a total of 18 Service Desk staff during State Fiscal Years 2018/19 and 2019/20, and a total of 25 Service Desk staff during State Fiscal Year 2020/21 through January 31, 2025.
12	Please refer to the M&O SOW for additional assumptions regarding Production Operations.
13	Assumption removed via Amendment No. 28. The price for Central Print is based on a single vendor—specifically, DXC—for providing Central Print services for the CalSAWS System.

Total Charges - Change Notice 22	Total Charges - Amendment 30	Total Charges - Amendment 28	Total Charges - Amendment 24	Total Charges - Amendment 21	Increase / (Decrease)
\$ 15,998,430	\$ 16,116,779	\$ 10,477,679	\$ 11,847,897	\$ 11,825,317	\$ 1,391,380
\$ 12,638,924	\$ 12,757,273	\$ 8,112,556	\$ 8,112,556	\$ 8,112,556	\$ 1,142,784
\$ 133,250	\$ 133,250	\$ 133,250	\$ 1,026,679	\$ 1,026,679	\$ -
\$ -	\$ -	\$ -	\$ 476,788	\$ 476,788	\$ -
\$ 739,896	\$ 739,896	\$ 739,896	\$ 739,896	\$ 739,896	\$ -
\$ 1,226,455	\$ 1,226,455	\$ 640,690	\$ 640,690	\$ 618,110	\$ 146,441
\$ 1,259,906	\$ 1,259,906	\$ 851,288	\$ 851,288	\$ 851,288	\$ 102,155
\$ 12,945,076	\$ 12,953,025	\$ 8,432,434	\$ 8,432,434	\$ 12,366,705	\$ 1,577,391
\$ 170,583	\$ 170,583	\$ 116,460	\$ 116,460	\$ 116,460	\$ 13,531
\$ 3,489,054	\$ 3,494,355	\$ 2,361,051	\$ 2,361,051	\$ 2,361,051	\$ (152,675)
\$ 1,106,902	\$ 1,109,549	\$ 749,696	\$ 749,696	\$ 749,696	\$ 215,579
\$ 2,707,420	\$ 2,707,420	\$ 1,829,338	\$ 1,829,338	\$ 1,829,338	\$ (586,375)
\$ 2,115,584	\$ 2,115,584	\$ 1,212,326	\$ 1,212,326	\$ 5,631,808	\$ 151,656
\$ 846,722	\$ 846,722	\$ 485,210	\$ 485,210	\$ -	\$ 60,697
\$ -	\$ -	\$ -	\$ -	\$ -	\$ 6,004
\$ 2,508,811	\$ 2,508,811	\$ 1,678,353	\$ 1,678,353	\$ 1,678,353	\$ 606,724
					\$ 1,262,251
\$ -	\$ -	\$ -	\$ 29,980,592	\$ 29,980,592	\$ -
\$ -	\$ -	\$ -	\$ 14,990,296	\$ 14,990,296	\$ -
\$ -	\$ -	\$ -	\$ 14,990,296	\$ 14,990,296	\$ -
\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
\$ 28,943,507	\$ 29,069,804	\$ 18,910,113	\$ 50,260,923	\$ 54,172,615	\$ 2,968,771

Total Charges - Change Notice 22	Total Charges - Amendment 30	Increase / (Decrease)
\$ 15,998,430	\$ 16,116,779	\$ 1,391,380
\$ 12,945,076	\$ 12,953,025	\$ 1,577,391
\$ -	\$ -	\$ -
\$ 28,943,507	\$ 29,069,804	\$ 2,968,771

Schedule 5
CalSAWS Maintenance and Operations - Hardware and Software Charges

Hardware and Software Line Items	SFY 2018/19	SFY 2019/20	SFY 2020/21	SFY 2021/22 (10/2021 - 5/2022)	SFY 2022/23	SFY 2023/24 (6/2023 - 10/2023)	Extension		Change Notice 28 Total Charges
							SFY 2023/24 (11/2023 - 5/2024)	SFY 2024/2025 (6/2024 - 2/2025)	
Hardware and Software									
Hardware	\$ -	\$ -	\$ -	\$ 2,588,095	\$ 3,366,671	\$ 461,182	\$ 553,403	\$ 11,050	\$ 6,980,401
Schedule 1 - CalSAWS M&O Project (Base)				\$ 2,588,095	\$ 3,366,671	\$ 461,182	\$ 553,403	\$ 11,050	\$ 6,980,401
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 1 - CalSAWS M&O Project (Base)				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software	\$ -	\$ -	\$ -	\$ 23,200,101	\$ 33,007,876	\$ 14,207,970	\$ 17,398,653	\$ 25,711,000	\$ 113,525,600
Schedule 1 - CalSAWS M&O Project (Base)				\$ 23,200,101	\$ 33,007,876	\$ 14,207,970	\$ 17,398,653	\$ 25,711,000	\$ 113,525,600
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 1 - CalSAWS M&O Project (Base)				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total CalSAWS Hardware and Software Charges	\$ -	\$ -	\$ -	\$ 25,788,196	\$ 36,374,546	\$ 14,669,152	\$ 17,952,056	\$ 25,722,050	\$ 120,506,000

Change Notice 22:	\$ -	\$ -	\$ -	\$ 25,788,196	\$ 33,605,255	\$ 12,333,059	\$ 17,952,056	\$ 14,101,509	\$ 103,780,075
Variance:	\$ -	\$ -	\$ -	\$ -	\$ 2,769,291	\$ 2,336,093	\$ -	\$ 11,620,541	\$ 16,725,925

Assumptions

1	All Hardware will be purchased outright. No Hardware will be leased.
	The Consortium will own all Hardware and Software. It is assumed that the Consortium will purchase all
2	Hardware and Software from Proquire LLC, Contractor's affiliate.
	Hardware and Software items are purchased with one-year manufacturer's support agreements from the
	date of purchase. Annual renewals of such support agreements are included in the Hardware and Software
3	Charges through State Fiscal Year 2023/24.
	Hardware and Software Pricing for Schedule 13 - CalSAWS Imaging Project, Schedule 14 - CalSAWS
	Analytics Cloud Enablement Project, Schedule 15 - CalSAWS Customer Service Center Project are
4	combined under the pricing for Schedule 1 - CalSAWS M&O Project (Base).
	The detailed information regarding CalSAWS Hardware and Software is captured in the living document
	"CalSAWS M&O Schedule Baseline" maintained on the CalSAWS SharePoint. The budget for Hardware
	and Software required for delivering scope of CalSAWS M&O Project is reflected in Schedule 5 of the
	Attachment 2 (CalSAWS M&O Pricing Schedules) to Schedule 1 (Statement of Work for CalSAWS
5	Maintenance and Operations ("M&O") Project) to Exhibit X.

Hardware and Software Line Items	FFY 2019	FFY 2020	FFY 2021	FFY 2022	FFY 2023	FFY 2024	Extension		Change Notice 28 Total Charges
							FFY 2024	FFY 2025	
Hardware and Software									
Hardware	\$ -	\$ -	\$ -	\$ 3,145,615	\$ 3,686,047	\$ (7,704)	\$ 151,775	\$ 4,668	\$ 6,980,401
Schedule 1 - CalSAWS M&O Project (Base)				\$ 3,145,615	\$ 3,686,047	\$ (7,704)	\$ 151,775	\$ 4,668	\$ 6,980,401
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Hardware Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 1 - CalSAWS M&O Project (Base)				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software	\$ -	\$ -	\$ -	\$ 25,869,517	\$ 33,020,470	\$ 11,517,564	\$ 23,785,353	\$ 19,332,698	\$ 113,525,602
Schedule 1 - CalSAWS M&O Project (Base)				\$ 25,869,517	\$ 33,020,470	\$ 11,517,564	\$ 23,785,353	\$ 19,332,698	\$ 113,525,602
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Software Support	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 1 - CalSAWS M&O Project (Base)				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 13 - CalSAWS Imaging Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Schedule 15 - CalSAWS Customer Service Center Project				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total CalSAWS Hardware and Software Charges	\$ -	\$ -	\$ -	\$ 29,015,132	\$ 36,706,517	\$ 11,509,859	\$ 23,937,128	\$ 19,337,367	\$ 120,506,003

Change Notice 22:	\$ -	\$ -	\$ -	\$ 29,015,132	\$ 33,937,226	\$ 9,084,080	\$ 21,402,734	\$ 10,340,904	\$ 103,780,076
Variance:	\$ -	\$ -	\$ -	\$ -	\$ 2,769,291	\$ 2,425,779	\$ 2,534,394	\$ 8,996,463	\$ 16,725,927

Change Notice 22 - Total Charges	Amendment 30	Amendement 31 - Total Charges	Increase/ (Decrease)
\$ 3,937,123	\$ 3,937,123	\$ 6,980,401	\$ -
\$ 3,937,123	\$ 3,937,123	\$ 6,980,401	\$ -
\$ -	\$ -	\$ -	\$ -
\$ -	\$ -	\$ -	\$ -
\$ -	\$ -	\$ -	\$ -
\$ 6,498,594	\$ 6,498,594	\$ -	\$ -
\$ 6,498,594	\$ 6,498,594	\$ -	\$ -
\$ -	\$ -	\$ -	\$ -
\$ -	\$ -	\$ -	\$ -
\$ -	\$ -	\$ -	\$ -
\$ 84,726,274	\$ 84,599,977	\$ 113,525,600	\$ -
\$ 56,790,365	\$ 56,664,067	\$ 113,525,600	\$ -
\$ 16,768,707	\$ 16,768,707	\$ -	\$ -
\$ 2,757,873	\$ 2,757,873	\$ -	\$ -
\$ 8,409,329	\$ 8,409,329	\$ -	\$ -
\$ 8,618,085	\$ 8,618,085	\$ -	\$ -
\$ 8,099,914	\$ 8,099,914	\$ -	\$ -
\$ -	\$ -	\$ -	\$ -
\$ 76,497	\$ 76,497	\$ -	\$ -
\$ 441,674	\$ 441,674	\$ -	\$ -
\$ -	\$ -	\$ -	\$ -
\$ 103,780,075	\$ 103,653,778	\$ 120,506,000	\$ -

Change Notice 22 - Total Charges	Amendment 31 - Total Charges	Increase/ (Decrease)
\$ 3,937,123	\$ 6,980,401	\$ -
\$ 3,937,123	\$ 6,980,401	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ 6,498,594	\$ -	\$ -
\$ 6,498,594	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ 84,726,274	\$ 113,525,602	\$ -
\$ 56,790,365	\$ 113,525,602	\$ -
\$ 16,768,707	\$ -	\$ -
\$ 2,757,873	\$ -	\$ -
\$ 8,409,329	\$ -	\$ -
\$ 8,618,085	\$ -	\$ -
\$ 8,099,914	\$ -	\$ -
\$ -	\$ -	\$ -
\$ 76,497	\$ -	\$ -
\$ 441,674	\$ -	\$ -
\$ -	\$ -	\$ -
\$ 103,780,076	\$ 120,506,003	\$ -

Schedule 6
CalSAWS Maintenance and Operations - Facilities Charges

Facility Line Items	SFY 2019/20	SFY 2020/21	SFY 2021/22	SFY 2022/23	SFY 2023/24 (5 Months)	Extension		Amendment 31 - Total Charges	Amendment 30 - Total Charges	Increase/ (Decrease)
						SFY 2023/24 (7 Months)	SFY 2024/25 (8 Months)			
Central Facilities										
North - Project Office/Application Development Facility (Suites 150 and 175 - Base) ¹	\$ -	\$ -	\$ 1,151,574	\$ 1,760,032	\$ 747,106	\$ -	\$ -	\$ 3,658,712	\$ 3,658,712	\$ -
North - Central Repair Warehouse (Rancho Cordova, CA)	\$ -	\$ -	\$ 123,507	\$ 187,429	\$ 79,188	\$ 110,863	\$ 128,473	\$ 629,461	\$ 581,283	\$ 48,178
North - Service Desk Facilities (Roseville, CA)	\$ -	\$ -	\$ 75,424	\$ 114,460	\$ -	\$ -	\$ -	\$ 189,884	\$ 354,981	\$ (165,097)
South - Project Office (Suite 300, Norwalk, CA) ²	\$ -	\$ -	\$ 2,498,734	\$ 3,880,514	\$ 1,649,610	\$ -	\$ -	\$ 8,028,858	\$ 8,028,858	\$ -
										\$ -
										\$ -
Total CalSAWS Facilities Charges	\$ -	\$ -	\$ 3,849,239	\$ 5,942,435	\$ 2,475,904	\$ 110,863	\$ 128,473	\$ 12,506,915	\$ 12,623,834	\$ (116,920)

Facility Line Items	FFY 2020	FFY 2021	FFY 2022	FFY 2023	FFY 2024	FFY 2024	FFY 2025	Amendment 31 - Total Charges	Amendment 30 - Total Charges	Increase/ (Decrease)
Central Facilities	\$ -	\$ -	\$ 5,334,848	\$ 5,942,369	\$ 990,362	\$ 133,175	\$ 106,161	\$ 12,506,914	\$ 12,623,834	\$ (116,920)
Total CalSAWS Facilities Charges	\$ -	\$ -	\$ 5,334,848	\$ 5,942,369	\$ 990,362	\$ 133,175	\$ 106,161	\$ 12,506,914	\$ 12,623,834	\$ (116,920)

Assumptions

1	Facilities charges broken down as 53% for Lease of the Facility and 47% for operating expenses
2	Facilities charges broken down as 32% for Lease of the Facility and 68% for operating expenses
3	Central Repair Warehouse ends in January 2025
4	Service Desk Facilities ends in May 31, 2023
5	

AM 30
SFY 2024/25 (5 Months)
\$ -
\$ 80,296
\$ 49,036
\$ -
\$ 129,331

Delete post review

FFY 2025
\$ 77,598
\$ 77,598

\$ 16,059.17
\$ 9,807.11

Schedule 7
CalSAWS Maintenance and Operations - Hourly Rate Card

Description	Hourly Rate
CalSAWS M&E (October 2021 through October 2023)	\$ 158.27
CalSAWS M&O (October 2021 through October 2023)	\$ 148.00

Month	LRS Rate	C-IV Rate	C-IV Monthly				
			LRS Monthly M&E Hours	App Maint/M&E		Total C-IV App Maint/M&E Price	Avg Hourly Rate
				Hours (Additional)	Total LRS M&E Price		
Oct-21	\$ 121	\$ 187	8,000	7,075	\$ 968,000	\$ 1,323,025	\$ 151.98
Nov-21	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
Dec-21	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
Jan-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
Feb-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
Mar-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
Apr-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
May-22	\$ 125	\$ 187	8,000	7,075	\$ 1,000,000	\$ 1,323,025	\$ 154.10
Jun-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91
Jul-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91
Aug-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91
Sep-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91
Oct-22	\$ 125	\$ 193	8,000	7,075	\$ 1,000,000	\$ 1,365,475	\$ 156.91
Nov-22	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
Dec-22	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
Jan-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
Feb-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
Mar-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
Apr-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
May-23	\$ 132	\$ 193	8,000	7,075	\$ 1,056,000	\$ 1,365,475	\$ 160.63
Jun-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44
Jul-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44
Aug-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44
Sep-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44
Oct-23	\$ 132	\$ 199	8,000	7,075	\$ 1,056,000	\$ 1,407,925	\$ 163.44
			200,000	176,875	\$ 25,640,000	\$ 34,009,525	\$ 158.27
CalSAWS M&E Rate from Oct 2021 to Oct 2023			\$ 158.27				

Schedule 8

CalSAWS Maintenance and Operations - Change Order Hourly Rate Card

[illegible]