

<b>DATE</b>	Thursday, August 31, 2023
<b>TIME</b>	1:30 PM
<b>LOCATION</b>	Teams Virtual Meeting
<b>SUBJECT</b>	Change Control Board (CCB) Meeting
<b>INVITEES</b>	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
<b>NEXT CCB MEETING DATE</b>	Thursday, September 14, 2023
<b>RELEASE SCHEDULE LOCATION</b>	<a href="https://www.calsaws.org/system-updates/">https://www.calsaws.org/system-updates/</a>

**CalSAWS**

**System Change Requests (SCRs)**

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X-Ref SCR
RWR		CA-241306	Add Missing Translations for CF 377.70	341	Premise	Start Build	Client Correspondence	Correspondence	Review and approved by Caroline Bui 8/9/2023	
RWR		CA-241316	Update CW ISA to Current Version	155	Premise	Start Build	Client Correspondence	Correspondence	Approved 8/10/2023 Maria Arcoo. Sent to correspondence com	
RWR		CA-241910	Add Threshold Languages to Template Repository for SAR 73	155	Premise	Start Build	Client Correspondence	Correspondence	8/09/2023 Approved. Sent to Correspondence committee as FY	
RWR		CA-241920	Add Missing Threshold Languages to CalSAWS - IWB 9	310	Premise	Start Build	Client Correspondence	Correspondence	Review and approved by Caroline Bui 8/4/2023	
RWR	23.07.44	CA-251150	Add NOAA Fragments to Threshold Languages for CalWORKS NOA Generation (NA 200)	818	Other	Start Build	Client Correspondence	CalWORKS/CalFresh Correspondence	8/07/2023 Approved Maria Arcoo. Sent to correspondence com	
RWR	23.07.43	CA-259974	Add Informational Materials Requested at MC Auto-Exit-Parole/Benevolence to Template Repository	605	CalSAWS MBE	Start Build	Client Correspondence	Medi-Cal Correspondence	Approved Virginia Bernal 08/14/2023	
RWR	23.07.43	CA-265576	Add Fold Here Line for RE Packets - Phase 1	32	CalSAWS MBE	Production Deployment	Client Correspondence	Correspondence	Approved 8/02/2023 Maria Arcoo. Sent to MC correspondence com	
RWR	23.09.41	CA-265577	Add Fold Here Line for RE Packets - Phase 2	416	CalSAWS MBE	Start Build	Client Correspondence	Correspondence	8/04/2023 Approved Maria Arcoo. Sent to correspondence com	
TBO		CA-266140	Training: Update Task Management WBTS for 23.09 App Dev Changes	80	CalSAWS MBE	Start Build	Training	Other	Approved by Karen Rappaport on 8/10/2023	
RWR	23.04.09	CA-242920	Upgrade Bitbucket version to version 7.21.0 LTS	10	CalSAWS MBE	Production Deployment	Tech Ops	Other	Approved by Grady Howe on 08/18/2023	
RWR	22.07.08	CA-249778	Homepage announcement for BC E-Messages functionality	12	CalSAWS MBE	Production Deployment	Online	Self Service Portal	Approved by Dymas Pena on 8/01/2023	
RWR	23.02.14	CA-254446	Create a SFTP connection for transferring MEDS Transaction Data to Contra Costa County	20	CalSAWS MBE	Production Deployment	Batch Operations	MEDS	Approved by Tina Tran on 08/18/2023	
RWR	23.02.23	CA-256030	Reschedule non daily batch jobs for CalWIN wave 2 outover weekend to keep the Prod Batch	20	CalSAWS MBE	Production Deployment	Batch Operations	Other		
RWR	23.02.25	CA-256033	CalWIN: Migrate all CalWIN wave2 batch jobs to PROD	100	CalSAWS DDBI	Production Deployment	Batch Operations	Other	Approved by Grady on behalf of Laura on 10/03/2022	
RWR	23.03.01	CA-257400	Re-Run batch job to convert Unsubmitted CalWIN DERs into CalSAWS - WAVE 2	10	CalSAWS MBE	Production Deployment	Batch Operations	Other		
RWR	23.08.13	CA-261719	Update April 2023 Main Manual for CalSAWS (Investigative/Overseas)	208	CalSAWS MBE	Production Deployment	Batch Operations	Fiscal	Sheryl Eppler - 03/08/2023	
RWR	23.05.12	CA-258556	Reschedule non daily batch jobs for CalWIN 4A/TC outover weekend	21	CalSAWS MBE	Production Deployment	Batch Operations	Other	Sheryl Eppler - Approved - 03/17/2023	
RWR	23.05.12	CA-258412	Update Alameda County School Lunch Interface File Frequency	80	CalSAWS MBE	Production Deployment	Batch Operations	Fiscal	Sheryl Eppler - Approved - 03/16/2023	CA-258402
RWR	23.07.02	CA-258445	Reschedule non daily batch jobs for CalWIN wave 4 outover weekend to keep the Prod Batch	40	CalSAWS MBE	Production Deployment	Batch Operations	Other	Sheryl Eppler - Approved - 06/21/2023	
RWR	23.07.13	CA-263815	Update MAGI/Mixed Date Due to apply RD to any individual not MAGI EL on the Renewal/DDB	177	Premise	Production Deployment	CalHERS	Medi-Cal/CMSP	Approved by E. Miller 7/18/2023	
RWR	23.07.17	CA-264703	One-time list for MC Individuals not Auto Rescinded for June 2023 RE	38	Premise	Production Deployment	CalHERS	Medi-Cal/CMSP	Approved by E. Miller 7/18/2023	
RWR	23.07.17	CA-264930	Update FTP Password for Interfaces - (OCIS, IEVS, CDSS, CalAARI) July 2023	10	JRS MRO	No	Batch Operations	Other	*Approved by Laura Chavez on 07/17/2023	
RWR	23.08.26	CA-248070	ACM IWB 23- FY1 2023-2024 CalFresh COA, ACS, 23-XX CW MAP, ACL 23-XX CW IBT - Run 08/23/2023	273	CalSAWS MBE	Production Deployment	Eligibility	CalWORKS/CalFresh	Review and approved by Caroline Bui and Sarah Rich 8/2/2023	
RWR	23.08.17	CA-248070	2023-2024 CalFresh COA, ACS, 23-XX Update CalWORKS CW MAP for 2023-2024, ACL 23-XX	285	CalSAWS MBE	Production Deployment	Eligibility	CalWORKS/CalFresh	Review and approved by Caroline Bui and Sarah Rich 8/3/2023	
RWR	23.08.15	CA-249267	DDID 2700 FDS CSC: Migrate Butte County to new AWS account, and deploy eCP	208	CalSAWS DDBI	Start Build	Contact Center	IWR & Contact Center	Darcy Alexander approves SCR 8/12/2023	
RWR	23.07.23	CA-256681	Operational Data changes for Day 1 Batch run post CalWIN Wave 2B outover	39	CalSAWS DDBI	Production Deployment	Batch Operations	Other	Sheryl Eppler - 03/30/2023	
RWR	23.08.21	CA-258677	DDID 2700 FDS CSC: Migrate Sutter County to new AWS account, and deploy eCP	208	CalSAWS DDBI	Start Build	Contact Center	IWR & Contact Center	Darcy Alexander approves SCR 12/12/2023	
RWR	23.08.04	CA-258659	DDID 2700 FDS CSC: Migrate Marin County to new AWS account, and deploy eCP	208	CalSAWS DDBI	Start Build	Contact Center	IWR & Contact Center	Darcy Alexander approves SCR 8/12/2023	
RWR	23.08.04	CA-258660	DDID 2700 FDS CSC: Migrate Kern County to new AWS account, and deploy eCP	208	CalSAWS DDBI	Start Build	Contact Center	IWR & Contact Center	Darcy Alexander approves SCR 8/12/2023	
RWR	23.09.21	CA-258662	DDID 2700 FDS CSC: Migrate Stanislaus County to new AWS account, and deploy eCP	208	CalSAWS DDBI	Start Build	Contact Center	IWR & Contact Center	Darcy Alexander approves SCR 12/12/2023	
RWR	23.08.17	CA-260797	Create connectivity with counties for IS 54	16	CalSAWS MBE	Production Deployment	Batch Operations	Other		
RWR	23.07.31	CA-261067	San Benito County requested to process E2file backlog files since 11/2021	120	CalSAWS MBE	Production Deployment	Batch Operations	Other		
RWR	23.08.17	CA-262382	Conversion: Data change to update Spousal Support Agreement/Modification date	41	CalSAWS MBE	Production Deployment	CalHERS	Medi-Cal/CMSP	Approved by Maureen Votta 08/02/23	
RWR	23.09.07	CA-262808	Update to closure of GA/GR Automated solution clients who are receiving SSI/SSP benefits	118	CalSAWS MBE	Start Build	Eligibility	GA/GR		
RWR	23.08.04	CA-263832	Wave 5 - Automate the updates of converted staff accounts with the county created roles	28	CalSAWS MBE	Production Deployment	Online	Other	Approved by Dymas Pena on 8/16/2023	
RWR	23.09.0X	CA-264314	Update Kings County Rush Warrant Auditor Signature	41	CalSAWS MBE	Production Deployment	Client Correspondence	Fiscal	Nikau Enquist (Kings) - Approved - 07/06/2023	
RWR	23.08.17	CA-264555	Update Batch MAGI and Batch EDRS Steps for MC Auto-Discontinuance for Negative Action	208	Premise	Production Deployment	CalHERS	Medi-Cal/CMSP	Approved by E. Miller 7/18/2023	
RWR	23.08.22	CA-264566	Documentation: Update Form FDO Inventory for 23.07	100	CalSAWS MBE	Start Build	Client Correspondence	Other	Approved by Janet Mini on 08/10/2023	
RWR	23.08.17	CA-264714	One-time list for MC Individuals in TMC ad code	38	Premise	Production Deployment	CalHERS	Medi-Cal/CMSP	Approved by E. Miller 7/21/2023	
RWR	23.08.22	CA-265026	Release FCG APAC COLA NOAs for 2023-2024	30	CalSAWS MBE	Production Deployment	Batch Operations	Correspondence	Michelle R Ramos 08/02/23	
RWR	23.09.0X	CA-265140	Contact Center IWR: Authenticate and handling for Existing Cases with No Active Program	210	CalSAWS MBE	Start Build	Contact Center	IWR & Contact Center		
RWR	23.09.0X	CA-265141	Inbound IWR: Set the Max Attempts for Authentication to 1	10	CalSAWS MBE	No	Contact Center	IWR & Contact Center		
RWR	23.09.0X	CA-265124	Modify CA IWR Lambda Layer reso	20	CalSAWS MBE	Start Build	Contact Center	IWR & Contact Center	Approved by Danielle Benoit 7/25/2023	
RWR	23.08.24	CA-265510	Wave 5 - GA/GR Automated Solution - Fresno Admin Grant Amount updates	58	CalSAWS MBE	Production Deployment	Eligibility	GA/GR	Non-committee approval by A. Mendoza on 8/15/2023	
RWR	23.08.03	CA-265514	Wave 4 - One-time run to send first MC Reminder for July RE cases with missing MC Remind	60	Premise	Production Deployment	Client Correspondence	Medi-Cal Correspondence		
RWR	23.08.10	CA-265515	Wave 4 - One-time run to send second MC Reminder for July RE cases with missing MC Remind	60	Premise	Production Deployment	Client Correspondence	Medi-Cal/CMSP		
RWR	23.08.08	CA-265587	One-time county list for MC Individuals not Auto Rescinded for July 2023 RE	14	Premise	Production Deployment	CalHERS	Medi-Cal/CMSP	Approved by E. Miller 7/18/2023	
RWR	23.08.10	CA-265718	Documentation: Update NOA FDO Inventory for 23.07	100	CalSAWS MBE	Start Build	Client Correspondence	Other	Approved by Janet Mini on 08/10/2023	
RWR	23.08.10	CA-265719	Operational: Discover, Date and eCPs for Legacy Claim Numbers for Wave 2, 3 & 4 Counties	18	CalSAWS MBE	Production Deployment	Fiscal	Medi-Cal	Approved by M. Orozco, Alberto Bernal (San Mateo), Mayra Cardenas	
RWR	23.08.24	CA-265790	ACL 23-XX- Mass Mailer for TEMP 2520 Informing Notice CW MAP Increase	152	CalSAWS MBE	Production Deployment	Client Correspondence	Correspondence	8/09/2023 Approved Maria Arcoo	
RWR	23.08.24	CA-265813	San Diego Update Service Type and Trustline Information in RDB	208	CalSAWS MBE	Production Deployment	Online	Child Care		
RWR	23.08.31	CA-265873	Contact CCC on Sacramento North Andover Child Care date	60	CalSAWS MBE	Start Build	Child Care	Other	Approved by Michelle Peterson on 08/08/2023	
RWR	23.07.23	CA-265862	Post Append: Data Change to update Spousal Support Agreement/Modification date	41	CalSAWS MBE	Production Deployment	CalHERS	Medi-Cal/CMSP	Approved by Maureen Votta, August 11, 2023	
RWR	23.09.14	CA-266018	Update List of Disc Individuals Requiring Review/Restoration to exclude New Apps and Renewed	71	Premise	Production Deployment	CalHERS	Medi-Cal/CMSP	Approved by M. Orozco on behalf of E. Miller 8/17/2023	
RWR	23.08.24	CA-266025	Wave 5 - GA/GR Automated Solution - Fresno Shelter Need amount calculation	87	CalSAWS MBE	Production Deployment	Eligibility	GA/GR	Non-committee approval by A. Mendoza 8/15/2023	
RWR	23.09.22	CA-266110	Training: Update Orientation WBTS for 23.09 App Dev Changes	80	CalSAWS MBE	Start Build	Training	Other	Approved by Karen Rappaport on 8/10/2023	
RWR	23.09.22	CA-266123	Training: Update General Relief WBTS for 23.09 App Dev Changes	80	CalSAWS MBE	Start Build	Training	Other	Approved by Karen Rappaport on 8/10/2023	
RWR	23.09.22	CA-266125	Training: Update Clerical Support WBTS for 23.09 App Dev Changes	80	CalSAWS MBE	Start Build	Training	Other	Approved by Karen Rappaport on 8/10/2023	
RWR	23.09.22	CA-266126	Training: Update OIG-WR/ELM-Eligibility CalLearn for 23.09 App Dev Changes	80	CalSAWS MBE	Start Build	Training	Other	Approved by Karen Rappaport on 8/10/2023	
RWR	23.08.22	CA-266136	Release the suppressed AAP CNI NOAs	25	CalSAWS MBE	Production Deployment	Batch Operations	Correspondence	Michelle R Ramos 08/14/23	
RWR	23.08.17	CA-266137	Update US Bank Positive Pay File and San Mateo file	134	CalSAWS MBE	Production Deployment	Fiscal	Other	Sheryl Eppler - Approved - 08/10/2023	
RWR	23.09.22	CA-266141	Training: Update Working WBTS for 23.09 App Dev Changes	80	CalSAWS MBE	Start Build	Training	Other	Approved by Karen Rappaport on 8/10/2023	
RWR	23.09.22	CA-266144	Training: Update Eligibility CalFresh WBTS for 23.09 App Dev Changes	80	CalSAWS MBE	Start Build	Training	Other	Approved by Karen Rappaport on 8/10/2023	
RWR	23.09.22	CA-266167	Training: Update Employment Services-WTW WBTS for 23.09 App Dev Changes	80	CalSAWS MBE	Start Build	Training	Other	Approved by Karen Rappaport on 8/10/2023	
RWR	23.09.22	CA-266168	Training: Update CalWORKS WBTS for 23.09 App Dev Changes	80	CalSAWS MBE	Start Build	Training	Other	Approved by Karen Rappaport on 8/10/2023	
RWR	23.08.17	CA-266170	Add a flag and re-run SSI/SSP NOAs	15	CalSAWS MBE	Production Deployment	Client Correspondence	Other	Approved by E. Miller 8/22/2023	
RWR	23.08.25	CA-266232	PROD ForgeRock API Client for Alameda (01)	16	CalSAWS MBE	Start Build	Tech Forge Rock	Tech	Approved by Laura Chavez on 08/08/2023	
RWR	23.09.08	CA-266298	PROD ForgeRock AP Client for San Francisco (38)	16	CalSAWS MBE	Start Build	Tech Forge Rock	Tech	Approved by Laura Chavez on 8/14/2023	
RWR	23.08.25	CA-266308	DEV ForgeRock AP Client for Alameda (01)	8	CalSAWS MBE	Start Build	Tech Forge Rock	Tech	Approved by Laura Chavez on 08/14/2023	
RWR	23.08.25	CA-266342	PROD ForgeRock AP Client for Fresno (09)	16	CalSAWS MBE	Start Build	Tech Forge Rock	Tech	Approved by Laura Chavez on 08/02/2023	
RWR	23.09.0X	CA-266318	Update the No Change NOA for MC when there exists secondary MSP	141	CalSAWS MBE	Start Build	Client Correspondence	Medi-Cal Correspondence		
RWR	23.09.28	CA-248071	DDID 2700 FDS CSC - Sacramento County Contact Center	313	CalSAWS DDBI	Start Build	Contact Center	IWR & Contact Center	Darcy Alexander approves SCR 8/12/2023	
RWR	23.09.28	CA-248072	DDID 2700 FDS CSC - San Francisco County Contact Center	313	CalSAWS DDBI	Start Build	Contact Center	IWR & Contact Center	Pending approval XXX on 08/18/2023	
RWR	23.09.28	CA-248073	DDID 2700 FDS CSC - San Luis Obispo County Contact Center	313	CalSAWS DDBI	Start Build	Contact Center	IWR & Contact Center	Pending Approval by XRS on 08/18/2023	
RWR	23.10.29	CA-252134	Operational DCR - Inactivate/Activate Benefit Match Automation Action - CW Wave 6	5	CalSAWS MBE	Start Build	Batch/Interfaces	Task Management		
RWR	23.11.02	CA-252364	Non-MAGI and Mixed Medi-Cal RE Packet updates for Elimination of Assets	125	CalSAWS MBE	Start Build	Client Correspondence	Medi-Cal Correspondence	Approved Virginia Bernal 07/25/2023	
RWR	23.10.30	CA-256682	Operational Data changes for Day 1 Batch run post CalWIN Wave 2B outover	41	CalSAWS DDBI	Production Deployment	Batch Operations	Other	Sheryl Eppler - 03/30/2023	
RWR	23.09.28	CA-258647	DDID 2700 FDS CSC: Migrate Kern County to new AWS account, and deploy eCP	208	CalSAWS DDBI	Start Build	Contact Center	IWR & Contact Center	Darcy Alexander approves SCR 8/12/2023	
RWR	23.09.28	CA-258663	DDID 2700 FDS CSC: Migrate Riverside County to new AWS account, and deploy eCP	208	CalSAWS DDBI	Start Build	Contact Center	IWR & Contact Center	Darcy Alexander approves SCR 8/12/2023	
RWR	CA-260358	ACL 22-2412-641: Update CF 377.7B, CF 377.78I, CF 377.70J and CF 377.70J	228	Premise	Start Build	Client Correspondence	Correspondence			
RWR	23.11.16	CA-263113	Los Angeles County Contact Center RE	692	Monthly Purchase	Start Build	Client Correspondence	Eligibility	LA County Approved, Linda Liu, 6/8/2023	
RWR	23.09.21	CA-263127	Turn off MMCHP Message for specific NOAs	139	CalSAWS MBE	Start Build	Client Correspondence	Medi-Cal Correspondence	Approved 7/07/2023 Virginia Bernal	
RWR	23.11.06	CA-263833	Wave 6 - Automate the updates of converted staff accounts with the county created roles	28	CalSAWS MBE	Production Deployment	Online	Other	Approved by Dymas Pena on 08/16/2023	
RWR	23.11.06	CA-265010	POC - Services Threshold Comparison Automation tool	220	CalSAWS MBE	Start Build	System Test	Other		
RWR	23.09.11	CA-265518	Add the M16-705 - EB Adjustment Detail (09/08)	619	CalSAWS MBE	Start Build	Client Correspondence	Correspondence		
RWR	23.11.11	CA-205612	ACL 18-133; AB 959; SB 179 Add form and generate CW 2223	474	CalSAWS MBE	No	Client Correspondence	Correspondence		
RWR	CA-207055	Home and Community-Based Services and Spousal Impoverishment Provisions	1777	CalSAWS MBE	Start Build	CalHERS	Medi-Cal/CMSP		CW 102744	
RWR	CA-209136	Update Eligibility for IWR SSI/SSP Recipient and Deny Eligibility for Parties type Less than One	463	CalSAWS MBE	Start Build	CalHERS	CalWORKS/CalFresh		CW 104427	
RWR	CA-248219	Populate Contact Information on the GAGR NA Back 9	142	CalSAWS MBE	Start Build	Client Correspondence	GA/GR			
RWR	CA-264071	Direct Certification for a new local Educational Agency (LEA) - Pacific Baptist School	79	CalSAWS MBE	Start Build	Batch/				

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	<b>INVITEES</b>	Regional Managers, Design Leads, Tech Leads, Release Management Leads, Quality Assurance, State Partners, Consortium Management
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**Content Revisions (CRs)**

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	CR Change Type	X-Ref SCR
23.06	23.08.24	CA-226837	DDID 2699, 2210, 2705, 2706, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2719, 2720, 2721 FDS CSC: Inbound IVR	Contact Center	840	CalSAWS DD&I	No	IVR & Contact Center		[Release]	
23.07	23.09.03	CA-218890	DDID 119 - Phase 7 Deployment for 58 Counties	Imaging	50	CalSAWS DD&I	No	Imaging	Rhiannon Chin 1/3/23	[Estimate]	
23.07	23.08.24	CA-248014	CAPI - Update CA 1037 Report for San Mateo and Sacramento Counties	Reports	715	CalSAWS M&E	No	CAPI, State/Fiscal Reports	Approved by Claudia Pinto for San Mateo and Sacramento 4/6/23	[Recommendation, Estimate]	
23.07	23.08.08	CA-260246	Add MC RE Packets in Hindi and Japanese languages	Client Correspondence	1478	Premise	Start Build	Medi-Cal Correspondence	Virginia Bernal approved 06/06/2023	[Estimate]	
23.07	23.08.03	CA-261853	Santa Clara County - Rush Warrant Testing for JP Morgan Bank	Client Correspondence	37	CalSAWS M&E	Production Deployment	Correspondence	Sheryl Eppler - Approved - 05/26/2023	[Estimate]	
23.07	23.09.07	CA-264004	Update Document Received Texting Functionality to include API Received Documents	Batch/Interfaces	231	CalSAWS M&E	Start Build	Other	Approved by Logan Pratt on 07/13/2023	[Recommendation, Estimate]	
23.09		CA-208537	ACIN I-25-19 Treatment on In-Kind Support and Maintenance in the Cash Assistance Program for Immigrants (CAPI)	Eligibility	1544	CalSAWS M&E	Start Build	CAPI		[Recommendation]	
23.09		CA-226701	Create Flexible CW/CF RE Appointment Batch Job for Migration Counties	Batch/Interfaces	858	CalSAWS M&E	Start Build	CalWORKS/CalFresh		[Recommendation, Estimate]	CSPM-61588
23.09		CA-233168	ACL 21-137/ACL 21-137E Guaranteed Income Pilot Program	Eligibility	1417	CalSAWS M&E	No	CalWORKS/CalFresh		[Estimate]	CSPM-60853
23.09		CA-244150	Update CCSAS Outbound to send final update when discontinuance takes effect	Batch/Interfaces	537	CalSAWS M&E	Start Build	CalWORKS/CalFresh, Foster Care		[Release]	
23.09		CA-246136	Expand the Referral Detail page in CalSAWS to allow for e-referral	Online	579	CalSAWS M&E	Start Build	Child Care		[Estimate]	
23.09		CA-254554	Ensure the Case County Matches When Creating a Special Investigation Detail	Online	72	CalSAWS M&E	Start Build	Usability	I.Lazaro 4/3/2023	[Estimate]	
23.09	23.09.xx	CA-255561	CalWIN Migration Reports Support in UAT2 - Wave 6	Reports	110	CalSAWS M&E	Production Deployment	State/Fiscal Reports	Karen J. Rapponotti on 1/24/2023	[Release]	
23.09		CA-258922	CCPU dues deductions from child care payments	Online	269	CalSAWS M&E	Start Build	Child Care		[Recommendation, Estimate]	
23.11		CA-228955	Allowable Expenses from Student Award/Scholarships and Student Grants, Loans Excluded by CalWORKS and CalFresh	Eligibility	485	CalSAWS M&E	No	CalWORKS/CalFresh		[Recommendation, Estimate]	
23.11		CA-253227	Turn on E2Lite interface for opt in CalWIN counties for CalWIN wave 2-4	Batch/Interfaces	173	CalSAWS M&E	No	Other	Gingko Luna 4/20/2023	[Recommendation]	



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**These SCRS do not have a change to the CalSAWS System  
Informational Only**

Release	Priority Release	SCR #	DESIGN APPROVAL	Hours	Funding Source	Emergency Approval	Team Responsible	Committee Review	Non-Committee Review	X-Ref SCR
Release 23.07.27		CSPM-64320	Collaboration Model: Create a global search bar on BenefitsCal	1600				Jerry Hernandez for Joel Acevedo 6/27/2023		
Release 23.07.27		CSPM-42157	Update Amount fields to accept {8,2} instead of {10,2}	350				Jerry Hernandez for Joel Acevedo 6/27/2023		
Release 23.08.24		CSPM-66474	Restrict the user to create multiple Redeterminations and Periodic reports associated with particular case number (Part 1)	200				Carlos Zepeda for Joel Acevedo on 8/3/2023		
Release 23.08.24		CSPM-66213	Collaboration Model: Redesign the BenefitsCal homepage to create additional points of access for existing and new users	450				Marsale Eramya for Joel Acevedo, 8/15/2023		
Release 23.08.24		CSPM-66157	Collaboration Model: Redesign the BenefitsCal announcements	240				Carlos Zepeda for Joel Acevedo on 8/2/2023		
Release 23.08.24		CSPM-65403	Provide a notice about when periodic reports are visible in BCal	200				Carlos Zepeda for Joel Acevedo on 8/2/2023		
Release 23.08.24		CSPM-64443	Update Rights And Responsibilities to meet needs of State and Special Investigation Units SIU for legal purposes	600				Carlos Zepeda for Joel Acevedo on 8/2/2023		
Release 23.08.24		CSPM-35858	Collaboration Model: Add help text for ineligible primary applicants	240				Marsale Eramya for Joel Acevedo 8/2/2023		
Release 23.08.24		CSPM-32596	Add language to disability question and language preferences to explain that disability accommodations for interview support will be provided by the county at no cost	160				Marsale Eramya for Joel Acevedo, 8/2/2023		

CaSAWS CCB Questions and Answers for August 31, 2023

SCR Number	County/Region	Question	Answer	Team Responsible
CA-265140	San Bernardino	<p>Customers calling the county IVR's with an existing case with discontinued or denied programs (no active programs) are told the information they provided does not match our records and are unable to authenticate.</p> <p>Update the Login Lambda to handle discontinued/denied cases (no active programs).</p> <p>a) If a customer is associated to a single case with no active programs, log them in and send them to the program menu.</p> <p>b) If a customer is associated to two cases and one is discontinued, log them in to the active case. What happens if the customer is associated to a case but are out of the home? Is their definition of "associated" equal to "in the home". Ex: father is associated to mother and child's case but is out of the home. If father calls, will he get access to the mother/child's case?</p> <p>c) If a customer is associated to two cases and both have no active programs, log them in and send them to the program menu</p>	<p>The login process excludes cases where the person authenticating is marked as out of the home. This scenario was addressed with defect CA-234507 back in Oct of 2021.</p>	Jared Kuester/Contact Center
CA-265141	San Bernardino	<p>Customers are given 3 attempts to login/authenticate into the IVR. Customers are required to confirm all entries before they can move forward in call flow</p> <p>Are the three (3) attempts to authenticate per authentication method? Meaning, the customer tries to authenticate with voice, but system fails the first time. The system will allow two more times to authenticate.</p> <p>Or,</p> <p>The three (3) attempts to authenticate is per method. The customer will be prompted to authenticate up to three (3) times, before moving to the other auth. methods? To align with authentication bots functionality, set the max attempt for customers logging into the IVR to 1.</p> <p>a) Update the Login Lambda to set the max attempts to 1 What happens after that one (1) attempt?</p> <p>*Note: Customer is required to confirm all authentication inputs and will continue to be provided the opportunity to change input if incorrect.</p>	<p>It will follow the same path as it does today after 3 attempts. They will be sent to the Program Menu to choose what program they are calling about, then placed in the queue.</p>	Jared Kuester/Contact Center

CaSAWS CCB Meeting Minutes for August 31, 2023

The following questions were received

SCR #	County/Region	Question	Response
		See Q&A Tab.	

Approvals Received		Notes
Region	Approved	CA-266126 - Training: Update 068 WBT-ELM Eligibility Cal-Learn for 23.09 - The SCR will be pulled out of the CCB Packet.
1	X	CA-56518 - Add the M16-705 - EBT adjustment Denial (08/08)- The design document has been updated in section 2.1, 2.1 AND 2.3.3
2	X	CA-252364 - Non-MAGI and Mixed Medi-Cal RE Packet updates for Elimination of Assets - Additional verbiage added to Design document
3	X	CA-208537 - ACIN I-25-19 Treatment on In-Kind Support and Maintenance in The CAPI - Additional Recommendation added to CR 3
4	X	CA-25646 - Incorrect RTM Filenames to link Online Help pages to System Pages - Additional Estimate hours for Automated Test were added
5	X	The CCB Packet received email approval from all regions RMs.
6	X	