

# CalSAWS | Enhancement Request (CER)

**PPOCs:** Please send the completed request to CER@CalSAWS.org and cc your RM.

<b>Submission Date</b>	08/07/2023
<b>Title</b>	Extend ICT to be able to be picked up through 365 <sup>th</sup> day

<b>Region #: 2</b>	<b>County: Placer</b>	
<b>Submitter:</b> Megan Booras	<b>Email:</b> Mbooras@placer.ca.gov	<b>Phone:</b> 916-770-8319

<b>Program(s) Impacted:</b>			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input checked="" type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input checked="" type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other – specify			

<b>Area(s) Impacted:</b>			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Central Print	<input type="checkbox"/> Client Correspondence
<input checked="" type="checkbox"/> Eligibility	<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging
<input type="checkbox"/> Lobby Management	<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt
<input type="checkbox"/> Security	<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt
<input type="checkbox"/> Time Limits	<input type="checkbox"/> Training		
<input checked="" type="checkbox"/> Interface(s) - ICT			
<input type="checkbox"/> Other – specify			

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**Justification / Request Summary:**

Extend ICT to be able to be picked up through 365<sup>th</sup> day

**Issue:**

If an ICT is run to pick up aid after 90 days of being in the “in process” status, the eligibility will fail for the reason “gets duplicate aid”. Since counties may not be able to process all ICTs within 90days, this creates extra work for eligibility staff. This may include the need to contact sending counties or override cases.

CA-234218 set a 90 day limit

**Proposed Recommendation:**

ICTs should be able to be picked up by the receiving county without issue for 365 days following the ICT being sent. This matches functionality from other eligibility systems and creates an easier ICT process.

**Priority/Implementation Consideration(s):**

Next priority release.

**CalSAWS Response:**

CER Tracking #: (automatically generate by JIRA)

SCR #

**Rejected By:**

**Date:**

**Rejection Reason(s) or other Comments:**

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