

☒ CalSAWS M&E ☐ CalWIN Migration

Distribution Date:	September 1, 2023
To:	PPOC.All; Committee.CalWORKs_CalFresh.All; Committee.FosterCare.All Consortium.RegionalManagers.All
CIT Name:	CA-243001 CalWORKs/CalFresh FFY 2024 COLA Lists
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|---|---|
| <input type="checkbox"/> General
<input checked="" type="checkbox"/> Policy
<input checked="" type="checkbox"/> CW
<input checked="" type="checkbox"/> CF
<input type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input checked="" type="checkbox"/> Other Program(s): <u>ARC and RCA</u>
<input type="checkbox"/> BenefitsCal
<input type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input type="checkbox"/> Migration
<input type="checkbox"/> Conversion
<input type="checkbox"/> Technical
<input checked="" type="checkbox"/> Training
<input checked="" type="checkbox"/> Help Desk |
|---|---|

Description:	<p>Purpose The purpose of this CIT is to inform CalSAWS counties of posted lists associated with CA-243001 ACIN I-XX-23- FFY 2023-2024 CalFresh COLA; ACL 23-XX CW MAP; ACL 23-XX CW IRT - Run Batch EDBC.</p> <p>Background SCR CA-243002 updated the CalFresh COLA levels for FFY 2023-2024 and CalWORKs Maximum Aid Payment (MAP) and Income Reporting Threshold (IRT) Tier 1 and Tier 2 levels. CA-243002 was implemented on August 17, 2023, with an effective date of October 1, 2023.</p> <p>SCR CA-243001 ACIN I-XX-23- FFY 2023-2024 CalFresh COLA; ACL 23-XX CW MAP; ACL 23-XX CW IRT - Run Batch EDBC started on the weekend of August 26, 2023, through August 31, 2023. The EDBC batch ran to apply the new COLA values effective October 1, 2023.</p> <p>Note: Wave 5 Counties (Alameda, Fresno, and Sonoma) were not included as part of this COLA process.</p> <p>County Action</p>
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The **Non-Foster Care program** lists have been posted to the CalSAWS Web Portal in following location: [REDACTED]

The **Foster Care program** lists for **a, d** and **e** below have been posted to the CalSAWS Web Portal in following location: [REDACTED]

NOTE: EDBC did not run for 'Yellow Banner' programs. Counties can check 'Yellow Banner' programs daily with the latest Qlik report. Please refer to **CIT 0316-22 CA-243555** CalSAWS Converted Case Review Dashboard and **CIT 0313-23** for more information on 'Yellow Banner Cases'.

To access the **Converted Case Review Dashboard**, users will:

1. Hover over the **Reports tab** on the **Global Navigator** and click on the **Business Intelligence** link.
2. Click on the **Operational Reports** link in the Task Navigator on the left-hand side.
3. **Converted Case Review Dashboard**

The screenshot shows the CalSAWS web portal interface. The top navigation bar includes links for Journal, Tasks, Help, Resources, Page Mapping, Imaging, and Log Out. The main navigation bar has tabs for Case Info, Eligibility, Empl. Services, Child Care, Resource Databank, Fiscal, Special Units, Reports, Client Corresp., and Admin Tools. The Reports tab is active, and the Business Intelligence link is highlighted in the left sidebar. The main content area displays a 'Report Search' results page with a table of search results. The 'Converted Case Review Dashboard' is highlighted with a red box in the search results table.

Search Results Summary		Results 1 - 7 of 7
Title	Category	
CalFresh Restaurants Meal Program	CalFresh	
CalWORKs/BCA Adults by Welfare-to-Work Category	WTW/REP	
Converted Case Review Dashboard	Conversion	
IEVS Disposition	IEVS	
IEVS Pending	IEVS	
IEVS Processing	IEVS	
IEVS Received	IEVS	
WTW/REP Activity Report	WTW/REP	

To reduce the size of the list files for easier downloading, the listings for SCR CA-243001 below will be generated by the following Regions:

Region	Counties
1	Alameda, Contra Costa, Marin, Monterey, Napa, San Benito, San Francisco, San Mateo, Santa Clara, Santa Cruz, Solano, Sonoma
2	Alpine, Amador, Calaveras, El Dorado, Mono, Nevada, Placer, Sacramento, Sierra, Sutter, Tuolumne, Yolo, Yuba
3	Butte, Colusa, Del Norte, Glenn, Humboldt, Lake, Lassen, Mendocino, Modoc, Plumas, Shasta, Siskiyou, Tehama, Trinity
4	Fresno, Inyo, Kern, Kings, Madera, Mariposa, Merced, San Joaquin, San Luis Obispo, Stanislaus, Tulare
5	Imperial, Orange, Riverside, San Bernardino, San Diego, Santa Barbara, Ventura
6	Los Angeles

NOTE: Each region listed above will have its own list. The list name will include the region, for example, 'Region 1' will be 'List of Cases Discontinued by Batch EDBC Process-R1'. Also, for list a, d, and e, a separate list for FC programs.

User's must follow their county's business process to review the cases and take any necessary actions.

List	County Action
<p>a. List of Cases Discontinued by Batch EDBC Process.</p> <p>Note: Each region will have its own list. FC programs will have their own separate listings for this list type.</p> <p>Include additional columns to indicate program type and program closure reason</p>	<p>These cases are likely the result of household changes or ongoing data collection which were not yet processed through EDBC. Since the purpose of this Batch EDBC process was not to discontinue households, review these cases to verify the closure was accurate.</p>
<p>b. List of Cases Where Batch EDBC Process Closed a Person.</p> <p>Note: Each region will have its own list.</p> <p>Include an additional column to indicate program type</p>	<p>These cases are likely the result of household changes or ongoing data collection which was not yet processed through EDBC. Since the purpose of this Batch EDBC process was not to close persons, review these cases to verify the closure was accurate.</p>

	<p>c. List of CW Cases that Resulted in a Benefit Reduction.</p> <p>Note: Each region will have its own list.</p> <p>Include additional columns to indicate each benefit reduction type in a separate column (Household/AU Size Change, Income Change, Proration Change, Over Payment Adjustment Change)</p>	<p>These cases are likely the result of household changes or ongoing data collection which was not yet processed through EDBC. Since the purpose of this Batch EDBC process was not to reduce benefits, review these cases to verify the benefit reduction was accurate.</p>
	<p>d. List of Cases That Resulted in Read-Only EDBC</p> <p>Note: Each region will have its own list. FC programs will have their own separate listings for this list type.</p> <p>Include additional columns to indicate program type and read-only reason</p>	<p>Since Batch EDBC couldn't automatically apply the intended change to these cases, users may process EDBC to apply intended changes, if applicable.</p>
	<p>e. List of Cases Skipped in Batch Run.</p> <p>Note: Each region will have its own list. FC programs will have their own separate listings for this list type.</p> <p>Include additional columns to indicate the program type and skip reason.</p>	<p>Since Batch EDBC couldn't automatically apply the intended change to these cases, users may process EDBC to apply intended changes if applicable.</p> <p>Reminder: When processing EDBC on these cases, remember to run for both CalWORKs and CalFresh.</p>

	<p>f. List of Cases where an Optional Child was Added Back into the Household by Batch EDBC. Cases that meet all the following criteria:</p> <ul style="list-style-type: none"> i. Has an active CW program person for benefit month of 09/2023 with an MMO role and role reason 'Optional Child - Receives Child Support' ii. That same program person has an active status and role of MEM for the benefit month of 10/2023 iii. Latest accepted and saved CW EDBC for the October benefit month has a source of 'Batch EDBC Rules' iv. None of the following conditions exist: <ul style="list-style-type: none"> 1. RE or SAR period ended in 09/2023 2. Program person has a Customer Option of type 'Optional Child - Receives Child Support' with an end date in 09/2023 <p>Note: Each region will have its own list. CA-205112 will update the functionality to only allow Optional Child back into the household mid-period if user makes the request. This listing will no longer be needed once CA-205112 is implemented in CalSAWS.</p>	<p>The October CW COLA Batch EDBC process may have added previously opted-out children back into the assistance unit mid-period. Review these cases and take corrective action, if necessary. County staff may reference instructions provided in [REDACTED]</p>
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	<p>g. List of Cases Discontinued Or Denied for Over Income Prior to COLA Increase. Cases that meet the following criteria:</p> <ul style="list-style-type: none"> i. EDBC run between 7/31/2023 and prior to deployment of CTCR SCR CA-243002 for the benefit month of 10/2023 has a denial or discontinuance reason of "Over Income" or "Over Income-\$0 Allotment". <p>Include additional columns to indicate program type and program status reason.</p> <p>Note: Each region will have its own list.</p>	<p>The October benefit month may have been ran prior to COLA increases being added into Production. Review these cases and take corrective action, if necessary.</p>
	<p>h. List of CW and/or CF cases that meet the following criteria. The case listing will be named 'List of Cases with at least one overridden EDBC for COLA Months'</p> <ul style="list-style-type: none"> i. There is at least one overridden EDBC effective for the current or the Prior Benefit month ii. Batch EDBC is run for the COLA Month (10/2023) iii. Program is CalFresh, CalWORKs, RCA or Nutritional Benefit <p>Include additional column to indicate program type.</p> <p>Note: Each region will have its own list. The case information will display only once on the list even if more than one month may be impacted.</p>	<p>Review these cases and take corrective action, including manually generating the appropriate NOA, as appropriate.</p>
<p>Primary Project Contact:</p>	<p>For CalFresh: Caroline Bui BuiC@CalSAWS.org</p> <p>For CalWORKs: Norma Meza MezaN@CalSAWS.org</p> <p>For Foster Care/ARC/Kin-GAP/AAP: Ignacio Lázaro lazarol@calsaws.org</p>	

Backup Project Contact:	<p>For CalWORKs/CalFresh: Committee.CalWORKs_CalFresh.Facilitator@CalSAWS.org</p> <p>For Foster Care/ARC/Kin-GAP/AAP: Laura Ould OuldL@CalSAWS.org</p>
Attachments:	None
Web Portal Link:	<div style="background-color: black; width: 80px; height: 20px; margin-bottom: 10px;"></div> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2023" folder. 4. Click on the appropriate CIT # folder.