

☒ CalSAWS M&E☐ CalWIN Migration

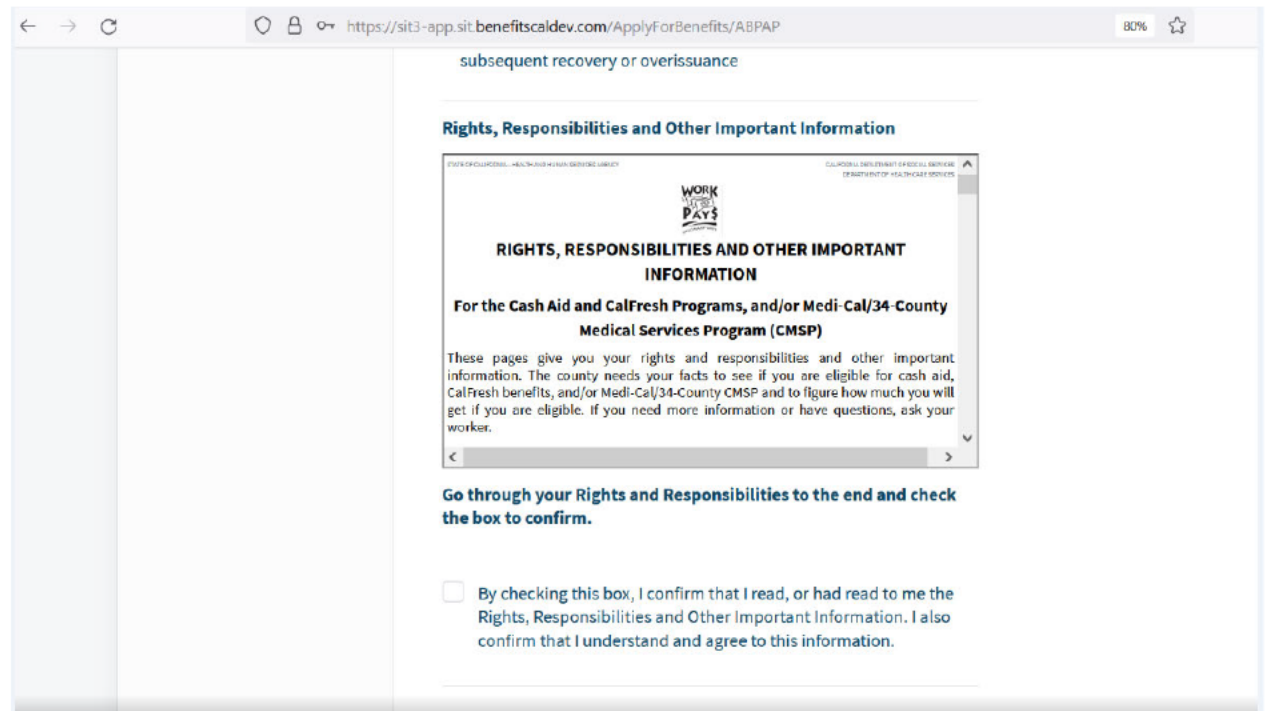
<b>Distribution Date:</b>	September 5, 2023
<b>To:</b>	PPOC.All, Consortium.RegionalManagers.All,
<b>CIT Name:</b>	<b>Update to BenefitsCal Customer Rights and Responsibilities Acceptance</b>
<b>From:</b>	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- |  |   |
|--|---|
| <input type="checkbox"/> General<br><input type="checkbox"/> Policy<br><input type="checkbox"/> CW<br><input type="checkbox"/> CF<br><input type="checkbox"/> MC<br><input type="checkbox"/> CMSP<br><input type="checkbox"/> FC/KG/AAP<br><input type="checkbox"/> Child Care<br><input type="checkbox"/> WtW<br><input type="checkbox"/> Other Program(s) _____<br><input checked="" type="checkbox"/> BenefitsCal <input type="checkbox"/> MyBenefitsCalWIN<br><input type="checkbox"/> Customer Correspondence<br><input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports<br><input type="checkbox"/> Fiscal<br><input type="checkbox"/> Caseload Movement<br><input type="checkbox"/> Management<br><input type="checkbox"/> Fiscal<br><input type="checkbox"/> Security<br><input type="checkbox"/> Batch and Interfaces<br><input type="checkbox"/> Imaging<br><input type="checkbox"/> Migration<br><input type="checkbox"/> Conversion<br><input type="checkbox"/> Technical<br><input type="checkbox"/> Training<br><input type="checkbox"/> Help Desk |
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Description:	<p><b>Purpose</b>          The purpose of this CIT is to share with counties the functionality update to the BenefitsCal Rights and Responsibilities customer acceptance from <b>CSPM-64443-Update Rights and Responsibilities to meet needs of State and Special Investigation Units (SIU) for Legal Purposes</b>. The Update was implemented with Release 23.08.24.</p> <p><b>Background</b>          A change was made in compliance with the Department of Social Services (CDSS) to update to the user Rights and Responsibilities in BenefitsCal as part of the SAWS2ASAR to meet the legal needs of the State and SIU to ensure that customers have fully read through the Rights and Responsibilities. The previous functionality for the Rights and Responsibilities was to make them accessible to customers via a hyperlink with a mandatory check box to confirm they read and agreed to the Rights and Responsibilities.</p> <p><b>Additional Information</b>          The new behavior in BenefitsCal with CSPM-64443 is that BenefitsCal will display the SAWS2ASAR Rights and Responsibilities in a scrollable text box where the customer must scroll through to the bottom in order to select a mandatory check box to confirm they have read and agree to the Rights and Responsibilities.</p>
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This scroll through action prior to the customers selecting the mandatory check box was an important element of this enhancement, which was designed to work in compliance with SIU and CDSS. Below is a screenshot to show how the new Rights and Responsibilities and Acceptance is displayed to users in the BenefitsCal browser window:



### County Action

Please share this information with your staff and Community Based Organizations (CBOs) as necessary.

If you have questions on this CIT, please reach out to the Primary Contact listed below and cc your Regional Managers.

Primary Project Contact:	Carlos Zepeda <a href="mailto:ZepedaC@CalSAWS.org">ZepedaC@CalSAWS.org</a>
Backup Project Contact:	Marsale Eramya <a href="mailto:EramyaM@CalSAWS.org">EramyaM@CalSAWS.org</a>
Attachments:	N/A
Web Portal Link:	<div style="background-color: black; width: 100px; height: 20px; margin-bottom: 10px;"></div> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> <li>1. Click on the CRFs &amp; CITs link at the top of the page.</li> <li>2. Click on the "CalSAWS Information Transmittal (CIT)" folder.</li> <li>3. Click on the "2023" folder.</li> <li>4. Click on the appropriate CIT # folder.</li> </ol>

