☒ **CalSAWS M&E**   ☐ **CalWIN Migration**

Distribution Date:	September 5, 2023
To:	PPOC.55, Consortium.RegionalManagers.All
CIT Name:	**Technical Contact List for CBO Support**
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

☒ General   ☐ Reports
☐ Policy   ☐ Fiscal
   ☐ CW   ☐ Caseload Movement
   ☐ CF   ☐ Management
   ☐ MC   ☐ Fiscal
   ☐ CMSP   ☐ Security
   ☐ FC/KG/AAP   ☐ Batch and Interfaces
   ☐ Child Care   ☐ Imaging
   ☐ WtW   ☐ Migration
   ☐ Other Program(s)_____   ☐ Conversion
☒ BenefitsCal   ☐ MyBCW   ☒ Technical
☐ Customer Correspondence   ☐ Training
☐ Other_____   ☒ Help Desk

Description:	**Purpose** The purpose of this CIT is to provide the county Point of Contact (POC) list for Community Based Organizations (CBOs) technical support. **Background** CRFI 23-005 (Wave 1), CRFI 23-018 (Wave 2), CRFI 23-042 (Wave 3), and CRFI 23-079 (Wave 4), and CRFI 23-099 (Wave 5) were sent to counties asking to provide a POC for CBOs if they have technical questions regarding BenefitsCal CBO user access. This request was optional, and a list has been established and made available on the Web Portal. **Additional Information** A forthcoming CRFI will be provided for Wave 6 counties, and POCs will be added to the list if provided. **County Action** No action is required unless a county needs to update POC information (*Contact, E-mail Address, Phone Number*). Counties can update their information by submitting a CalSAWS Change Enhancement Request (CER). This list is available on the CalSAWS Web Portal:

Note: This information will be made available to the CBO/Advocate Community through the Deloitte Advocate SharePoint.

If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.

Primary Project Contact:	Marsale Eramya EramyaM@CalSAWS.org
Backup Project Contact:	Carlos Zepeda ZepedaC@CalSAWS.org
Attachments:	N/A
Web Portal Link:	████ OR You may also retrieve the CIT document and attachments by following these steps: 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2023" folder. 4. Click on the appropriate CIT # folder.