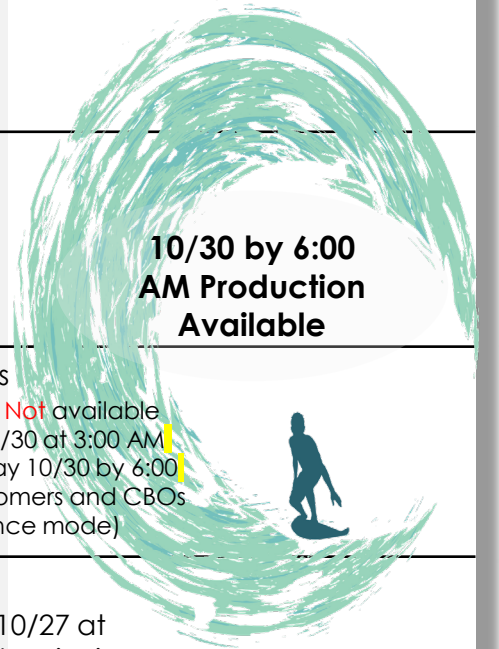# Wave 6: 6B Cutover Weekend Calendar
Go-Live Event Cutover: System Down Time Calendar*

	Thursday 10/26/23	Friday 10/27/23	Saturday 10/28/23	Sunday 10/29/23	Monday 10/30/23
Sacramento, San Luis Obispo, San Francisco Customers		**My BCW** Not available beginning 10/26 at 5:00 PM. Apply for Medi-Cal on Covered CA and CalFresh at GetCalFresh until Monday 10/30 by 6:00 AM (and then directed to BenefitsCal).			
Sacramento, San Luis Obispo, San Francisco Staff		**CalWIN** Remains available from 10/26 5:00 PM – 6:00 PM for workers to register applications from **MyBCW.** **CalWIN** Not available beginning 10/26 at 6:00 PM **OCAT** Not available beginning 10/26 at 6:00 PM			**10/30 by 6:00 AM Production Available**
CalSAWS Customers and CBOs		**CalWIN** is available for *read-only beginning 10/27* at 6 AM, pending conversion outcomes **BenefitsCal** is available for customers and CBO users without MFA enabled to submit applications beginning Friday, 10/27 at 8:00 PM until Monday, 10/30 by 6:00 AM			**BenefitsCal** Not available Monday 10/30 at 3:00 AM until Monday 10/30 by 6:00 AM to customers and CBOs (maintenance mode)
CalSAWS Production		**CalSAWS** Production and Self Service in IVR not available beginning Friday 10/27 at 8:00 PM until Monday 10/30 by 6:00 AM. Contact Center available (limited) beginning Friday 10/27 at 8:00 PM until Monday by 6:00 AM. Imaging is view/read only.			
CalSAWS: LMS, PRT, Sandbox, Training		**NO changes to system downtimes for CalSAWS PRT and LMS for CalSAWS County Staff**			

Riding the Wave

Wave 6: 6B Cutover Weekend Calendar

CalWIN: Systems Schedule

System	Impacted Counties / Organizations	System Down Time	System Up Time	Notes
Code for America: GetCalFresh Apps	Sacramento, San Luis Obispo, San Francisco GetCalFresh applications	Thurs 10/26 at 5:00 PM	Mon 10/30 by 6:00 AM	Code for America will hold apps and send to BenefitsCal on Mon 10/30
MyBCW	Sacramento, San Luis Obispo, San Francisco **Customers**	Thurs 10/26 at 5:00 PM	N/A	Announcement posted on homepage about CalSAWS transition (posted 9/30/23).
MyBCW	Sacramento, San Luis Obispo, San Francisco **Workers**	Thurs 10/26 at 6:00 PM	N/A	Announcement posted on homepage about CalSAWS transition (posted 9/30/23)
CalWIN	Sacramento, San Luis Obispo, San Francisco	Thurs 10/26 at 6:00 PM	Fri 10/27 by 6:00 AM **Read Only**	Read Only access is contingent on timely conversion processing. Interface files due to CalWIN by 5 PM 10/26
CalWIN	Read Only	N/A	Fri 10/27 by 6:00 AM	Normal system down/up times
Contact CalWIN	Sacramento, San Luis Obispo, San Francisco	Thurs 10/26 at 6:00 PM	N/A	Customer receives a message that the system is down for maintenance until 10/30 by 6:00 AM
Access CalWIN	Sacramento, San Luis Obispo, San Francisco	Thurs 10/26 at 6:00 PM	N/A	Customer receives message that system is down for maintenance until 10/30 by 6:00 AM
Contact CalWIN and Access CalWIN	3 Counties	N/A	N/A	Contact Center(s) remain "UP" for 3 Counties
Sacramento Imaging Freeze	Sacramento Workers	Thurs 10/26 at 6:00 PM	N/A	CalSAWS Imaging will be up on Mon 10/30 by 6:00 AM
San Luis Obispo Imaging Freeze	San Luis Obispo Workers	Thurs 10/26 at 6:00 PM	N/A	CalSAWS Imaging will be up on Mon 10/30 by 6:00 AM
San Francisco Imaging Freeze	San Francisco Workers	Thurs 10/26 at 6:00 PM	N/A	CalSAWS Imaging will be up on Mon 10/30 by 6:00 AM

Cal 58 WS

Riding the Wave

Wave 6B Cutover Weekend Calendar
CalSAWS + BenefitsCal: Systems Schedule

System	Impacted Counties / Organizations	System Down Time	System Up Time	Notes
CalSAWS Production	CalSAWS Prod Counties	Fri 10/27 at 8:00 PM	Mon 10/30 by 6:00 AM	Down for 58 Counties; up for 58 Counties
CalSAWS: Ad Hoc/EDR	CalSAWS Prod Counties	Sat 10/28 at 6:00 AM	Mon 10/30 by 6:00 AM	Replication to EDR will be paused approximately by 6:00 AM on Saturday, 10/28/2023, but EDR will be up for 58 Counties. Data will be refreshed by 11/1 by 6:00 am.
CalSAWS: IVR	CalSAWS Prod Counties	Fri 10/27 at 8:00 PM	Mon 10/30 by 6:00 AM	Down for 55 Counties; up for 58 Counties
CalSAWS: Imaging	CalSAWS Prod Counties	N/A	N/A	Imaging remains "UP" [view/search documents only]
CalSAWS: PRT	CalSAWS Prod Counties	N/A	N/A	Policy, Review and Training (PRT) will be refreshed during business hours on Friday 10/27
CalSAWS: LMS	CalSAWS Prod Counties	N/A	N/A	LMS remains "UP"; requires ForgeRock
CalSAWS: Training	CalSAWS Prod Counties	N/A	N/A	Training remains "UP" (includes all Training environments)
CalSAWS: Sandbox	CalSAWS Prod Counties	N/A	N/A	Sandbox remains "UP"
CalSAWS: Contact Center	CalSAWS Prod Counties	Fri 10/27 at 8:00 PM*	Mon 10/30 by 6:00 AM	Down for 55 Counties; up for 58 Counties *Note: Counties may choose to operate their contact center with limited functionality during the system down time.
CalSAWS: Contact Center	Sacramento, San Luis Obispo, San Francisco, Solano	N/A	Mon 10/30 by 6:00 AM	Contact Center migration resumes normal County business hours on 10/30 (message: system is down for maintenance until 10/30 by 6:00 am for IVR use)
BenefitsCal	CalSAWS Prod Counties	Mon 10/30 at 3:00 AM	Mon 10/30 by 6:00 AM	Down for 55 Counties; up for 58 Counties
OCAT	Sacramento, San Luis Obispo, San Francisco	Thurs 10/26 at 6:00 PM	Mon 10/30 by 6:00 AM	

Cal 58 WS

Riding the Wave