


☒ CalSAWS M&E☒ CalWIN Migration

Distribution Date:	September 18, 2023
To:	PPOC.18; Consortium.RegionalManagers.All; Committee.GA.All;
CIT Name:	General Assistance / General Relief Automated Solution (GAGR AS) – Exstream Correspondence - CSN 05 Approval of Benefit Replacement NOA - Update
From:	CalSAWS Project

PPOCs, please forward to the appropriate impacted staff in your county:

- | | |
|--|---|
| <input checked="" type="checkbox"/> General
<input checked="" type="checkbox"/> Policy
<input type="checkbox"/> CW
<input type="checkbox"/> CF
<input type="checkbox"/> MC
<input type="checkbox"/> CMSP
<input type="checkbox"/> FC/KG/AAP
<input type="checkbox"/> Child Care
<input type="checkbox"/> WtW
<input checked="" type="checkbox"/> Other Program(s) <u>GAGR AS</u>
<input type="checkbox"/> BenefitsCal
<input checked="" type="checkbox"/> Customer Correspondence
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Reports
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Caseload Movement
<input type="checkbox"/> Management
<input type="checkbox"/> Fiscal
<input type="checkbox"/> Security
<input type="checkbox"/> Batch and Interfaces
<input type="checkbox"/> Imaging
<input type="checkbox"/> Migration
<input type="checkbox"/> Conversion
<input type="checkbox"/> Technical
<input type="checkbox"/> Training
<input type="checkbox"/> Help Desk |
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Description:	<p>Purpose The purpose of this CIT is to inform GAGR Automated Solution (AS) counties changes are being made to the CalSAWS Exstream Correspondence form CSN 05 Approval of Benefit Replacement Notice of Action.</p> <p>Background When Counties receive information from Fidelity Information Services (FIS) that a customer is needing replacement benefits, form CSN 05 Approval of Benefit Replacement NOA can be generated and auto populated through the application. An issue has been determined where the date and replacement benefit amount are auto populating with the incorrect information.</p> <p>Additional Information Short-Term Solution – SCR GAGR-438 GAGR AS - Exstream - turn off auto population of amount and date issued on CSN 05 Approval of Benefit Replacement NOA was created to stop auto-populating the date and amount of the benefit replacement on form CSN 05. This SCR is created to allow the user to generate the CSN 05 NOA with the variables (EBT_BI_Issue_Amt & EBT_BI_Available_Date) being blank and enterable so that the</p>
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	<p>incorrect date and amount are NOT auto populated. This is available in production Friday, September 15th.</p> <p>Long Term Solution -</p> <p>SCRs GAGR- 439; CA-267743 - GAGR AS - Exstream - CSN 05 Approval of Benefit Replacement NOA - auto populate amount and date issued was created to auto-populate the correct date and amount of the benefit replacement. A release date has not been determined.</p> <p>County Action</p> <p>After implementation of SCR GAGR-438 users will need to complete the following when generating the CSN 05 NOA:</p> <ul style="list-style-type: none"> • Review the notice. • Manually add the 'Date' and 'Amount' of the benefit replacement. • Save and send the notice for generation. • Complete a journal entry explaining the actions taken according to your county's policy. <p>Note - Reminder when generating Customer Correspondences always review the documents for completeness and correctness. Reject and make data collection updates and regenerate or make edits on the correspondence (if allowed) at review prior to approving.</p> <p>If you have questions on this CIT, please reach out to the Primary Contact and cc your Regional Managers.</p>
Primary Project Contact:	<p>Frederick Gains</p> <p>GainsF@CalSAWS.org</p>
Backup Project Contact:	<p>Deanna Rotert</p> <p>RotertD@CalSAWS.org</p>
Attachments:	None
Web Portal Link:	<p></p> <p>OR</p> <p>You may also retrieve the CIT document and attachments by following these steps:</p> <ol style="list-style-type: none"> 1. Click on the CRFIs & CITs link at the top of the page. 2. Click on the "CalSAWS Information Transmittal (CIT)" folder. 3. Click on the "2023" folder. 4. Click on the appropriate CIT # folder.