

CalACES Enhancement Request

PPOC: Please send the completed request to CER@CalACES.org with a cc to your RPM.

Region #: 4	County: Stanislaus	Date Submitted: 04/17/19
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Title: Applicant IEVS Request Date at RE			
Program(s) Impacted:			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input checked="" type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other – specify			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Client Correspondence	<input checked="" type="checkbox"/> Eligibility
<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging	<input type="checkbox"/> Lobby Management
<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt	<input type="checkbox"/> Security
<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt	<input type="checkbox"/> Time Limits
<input type="checkbox"/> Training			
<input type="checkbox"/> Interface(s) - specify			
<input type="checkbox"/> Other – specify			

Justification / Request Summary:

Issue:
With the implementation of SCR 10394, auto requesting Applicant IEVS at RE for CW and CF on the 1st Saturday of the month prior to the RE Due month was implemented. The 45 day time frame for processing applies to the applicant IEVS. The system is requesting the Applicant IEVS too early causing the county to be out of compliance.

If the request is happening the beginning of the month prior, by the time the county completes the RE Interview and processes the RE timely in the due month, the IEVS may be more than 45 days old. For example, the January RE Due Month IEVS were requested on 12/1 and for the most part received 12/5-12/7. The 45 day processing timeframe is 1/19-1/21. However the customer has until the end of the month to complete the RE. If the customer completes the RE on 1/22 and the county processes the Applicant IEVS with the RE the IEVS will be processed after the 45th day. This will put the county out of compliance on the Applicant IEVS with REs that are processed toward the end of the month.

Current federal rule (20-006.421) prescribes that the IEVS match follow-up shall be completed within 45 days of the date the state agency completes the match. There is also a draft ACL stating, "The match processing timeframe requirements of Applicant IEVS follow those of Recipient IEVS."

Proposed Recommendation:

The system needs to auto request Applicant IEVS no earlier than 45 days from the last day of the RE Due Month. This will allow the Applicant IEVS to be received early enough and allow time for processing and meeting the 45 day IEVS processing deadline.

Priority/Implementation Consideration(s):

CalACES Response:

CER Tracking #: (automatically generate by JIRA)

SCR #

Rejected By:

Date:

Rejection Reason(s) or other Comments:

