

# CalSAWS | Enhancement Request (CER)

**PPOCs:** Please send the completed request to CER@CalSAWS.org and cc your RM.

<b>Submission Date</b>	02/26/2020
<b>Title</b>	IEVS Applicant- Only request at RE/New Application

<b>Region #: 4</b>	<b>County: Merced</b>	
<b>Submitter:</b> Ignacio de la Cruz	<b>Phone:</b> 209-385-3000 Ext 4656	<b>Email:</b> <a href="mailto:ignacio.delacruz@countyofmerced.com">ignacio.delacruz@countyofmerced.com</a>

<b>Program(s) Impacted:</b>			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input checked="" type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input checked="" type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other – specify			

<b>Area(s) Impacted:</b>			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Client Correspondence	<input checked="" type="checkbox"/> Eligibility
<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging	<input type="checkbox"/> Lobby Management
<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt	<input type="checkbox"/> Security
<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt	<input type="checkbox"/> Time Limits
<input type="checkbox"/> Training			
<input type="checkbox"/> Interface(s) - specify			
<input type="checkbox"/> Other – specify			

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## Justification / Request Summary:

**Issue:**  
Currently C-IV is requesting IEVS applicant whenever a case is reapplied or rescinded. This includes a case that is closed for no SAR 7 or a CW Redetermination and/or CF Recertification that is incomplete or discontinued. IEVS Applicant reports are not needed for incomplete SAR7s that are subsequently restored within 30 days of discontinuance. An IEVS applicant report is requested at CW/CF Redetermination prior the month of Redetermination, if that case discontinues and then the program is rescinded, another IEVS applicant is requested by C-IV. This is causing more work for workers to now review an additional IEVS applicant. C-IV is requesting IEVS applicant whenever a case is/person is in pending status.

ACL 19-78 only requires IEVS applicant at initial application and at redetermination/recertification.

## Proposed Recommendation:

Only request IEVS applicant for new applications and at redeterminations. Do not request for a rescind or restoration of aid.

## Priority/Implementation Consideration(s):

Medium

## CalSAWS Response:

CER Tracking #: (automatically generate by JIRA)

SCR #

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Rejected By:	Date:
Rejection Reason(s) or other Comments:	