

CalSAWS Quality Assurance Weekly Status Report

Reporting Period: October 9, 2023, to October 15,
2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: October 9, 2023, to October 15, 2023

1.0 Quality Assurance.....3

1.1 CalSAWS Weekly Status Agenda Topics3

1.2 Deliverables Management4

1.3 Highlights for the Reporting Period6

1.4 Activities for the Next Reporting Period.....11

1.5 Deviations from Plan/Adjustments15

Table of Tables

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics3

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status4

Table 1-3 – Overall Summary of OCAT Deliverable Status4

Table 1-4 – Overall Summary of BenefitsCal Deliverable Status5

Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status5

Table 1-6 – Weekly M&O System Change Request (SCR) Updates8

Table 1-7 – CalSAWS 23.11 Independent Test Progress10

1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
<p>QA PMO</p>	<ul style="list-style-type: none"> • Participated in CalSAWS Wave 5 and 6A Support calls • Participated in Conversion Defect Status Review • Participated in OCAT Monthly SLA and Operational Reviews • Participated in Hyland Imaging Monthly SLA Review • Finalize Collaboration Model Q3 voting results and meeting notes for member publication • Facilitate Collaboration Model enhancement request process documentation session • Continue to support LEAP initiative planning • Continue to support planning for January 2024 Conference and JPA General Representative Membership meeting
<p>QA Technical</p>	<ul style="list-style-type: none"> • Participated in Contact Center Model Office for LA and Wave 6 counties • Participated in CalSAWS Authorization and Welcome Bot testing • Continued Production Operations monitoring • Continued review of BenefitsCal Dashboards and technical changes
<p>QA Conversion</p>	<ul style="list-style-type: none"> • Provided Alameda On-site support • Participated in Daily Wave 6 County Prep Office hours • Participate in Wave 6 Go-Live Packet (GLP) County Orientations • Monitored status of Wave 5 and 6 defects priorities and SCRs
<p>QA Functional/Test</p>	<ul style="list-style-type: none"> • BenefitsCal 23.10.18 Test Execution in progress • CalSAWS 23.11 Test Execution is in progress with a 38% Execution Rate, 27% Pass Rate, and 11% Fail/Block Rate
<p>QA Implementation</p>	<ul style="list-style-type: none"> • Provided virtual support for Alameda, Fresno, and Sonoma Counties • Completed LEAP video for CWDA Annual Conference

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: October 9, 2023, to October 15, 2023

1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status









DEL #	DELIVERABLE NAME		STATUS
3.52	QA Monthly Status Report – October 2023		<ul style="list-style-type: none"> • Submit FDEL by November 6, 2023
4.52	QA Work Plan – October 2023		<ul style="list-style-type: none"> • Submit FDEL by November 6, 2023
7.52	QA Test Monthly Report – October 2023		<ul style="list-style-type: none"> • Submit FDEL by November 6, 2023
10.12	Quarterly QA Security Report		<ul style="list-style-type: none"> • Submitted FDEL on October 10, 2023
12.51	Assessment of CalSAWS Migration Work Plan Update – October 2023		<ul style="list-style-type: none"> • Submit FDEL by November 9, 2023
52	Assessment of CalSAWS Deployment Complete Report - CalWIN Wave 5		<ul style="list-style-type: none"> • Submit DDEL comments by October 20, 2023
71.22	ClearBest Performance Report – September 2023		<ul style="list-style-type: none"> • Submit FDEL by October 17, 2023

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
14.36	OCAT – Monthly Status Report – October 2023		<ul style="list-style-type: none"> • Submit FDEL by November 6, 2023

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: October 9, 2023, to October 15, 2023

Table 1-4 – Overall Summary of BenefitsCal Deliverable Status









DEL #	DELIVERABLE NAME		STATUS
WP-26.20	BenefitsCal – CX Monthly Report – August/September 2023		<ul style="list-style-type: none"> • Submit DDEL comments by October 23, 2023
WP-27.20	BenefitsCal – Monthly M&O Report - September 2023		<ul style="list-style-type: none"> • Submit DDEL comments by October 17, 2023
WP-28.18	BenefitsCal – Work Plan Monthly Updates – September 2023		<ul style="list-style-type: none"> • Submitted FDEL comments on October 12, 2023
WP-29.18	BenefitsCal – Monthly Status Report – September 2023		<ul style="list-style-type: none"> • Submitted FDEL comments on October 12, 2023
WP-32.06	BenefitsCal – BOM Review and License Renewal		<ul style="list-style-type: none"> • Submit FDEL comments by October 16, 2023
WP-33.06	BenefitsCal – Certificate Review		<ul style="list-style-type: none"> • Submit FDEL comments by October 16, 2023

Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-3.05	CalWIN Implementation – CalWIN County Implementation Completion Report – Wave 5		<ul style="list-style-type: none"> • Submit DDEL comments by October 30, 2023
59.33	CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – September 2023		<ul style="list-style-type: none"> • Submitted FDEL on October 13, 2023

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in Wave 5 Project and County Operations Daily Support calls
- ▶ Participated in Wave 6A County Prep Daily Debrief calls
- ▶ Participated in Conversion Defect Status Review on October 9, 2023
- ▶ Participated in OCAT Monthly SLA Review on October 9, 2023
- ▶ Participated in Hyland Imaging Monthly SLA Review on October 10, 2023
- ▶ Participated in CalSAWS Section Directors' Meeting on October 10, 2023
- ▶ Participated in Imaging Migration review on October 10, 2023
- ▶ Participated in CalSAWS PMO Status Meeting on October 10, 2023
- ▶ Presented QA Status at Monthly CalSAWS IT Report meeting on October 11, 2023
- ▶ Participated in OCAT Operations and Release meeting on October 11, 2023
- ▶ Participated in Batch Performance Checkpoint on October 11, 2023
- ▶ Participated in OCAT Qlik 10-second SLA Metrics meeting on October 12, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Facilitated Wave 5 Lobby Management Retrospective on October 9, 2023

1.3.2 Technical

- ▶ Participated in Consortium FinOps Meeting on October 10, 2023
- ▶ Participated in Section Directors Meeting on October 10, 2023
- ▶ Participated in App Dev meeting on October 10, 2023
- ▶ Participated in Tech Change Advisory Board (CAB) Meeting on October 11, 2023
- ▶ Participated in CalSAWS Weekly Status Meeting on October 11, 2023
- ▶ Participated in Weekly CalSAWS/AWS meeting on October 11, 2023
- ▶ Participated in Monthly CalSAWS IT Report Meeting on October 11, 2023
- ▶ Participated in Child Welfare Digital Services (CWDS) and CalSAWS Foster Care Eligibility Determination (FCED) Technical Workgroup meeting on October 12, 2023
- ▶ Participated in RPA Communication Plan Meeting on October 12, 2023
- ▶ Participated in FCED Workgroup Business Meeting on October 12, 2023
- ▶ BenefitsCal
 - Participated in BenefitsCal Operation Review Meeting on October 10, 2023
 - Participated in DD&I and M&O meetings on October 10 and 12, 2023
 - Participated in Application Transfer meetings
- ▶ Batch
 - Participated in Batch Performance Checkpoint on October 11, 2023
 - Participated in CalSAWS Batch Weekly Round Up Meeting on October 12, 2023
- ▶ CalWIN
 - Participated in the review of the Wave 5 - 6 migration SCRs on October 9, 2023
 - Participated in the Wave 6 County Prep Office Hours on October 2 - 6, 2023
 - Participated in Wave 5 Post-Implementation Operations Calls
- ▶ Central Print
 - Reviewed Monthly Performance report
- ▶ Contact Center
 - Participated in Sacramento County Daily Model Office meetings
 - Participated in San Luis Obispo County Daily Model Office meetings
 - Participated in San Francisco County Daily Model Office meetings

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: October 9, 2023, to October 15, 2023

- Participated in Los Angeles Model Office Support review on October 10 - 13, 2023
- Participated in Tulare Contact Center Support meeting on October 10, 2023
- Participated in Solano CSC Support meeting on October 11, 2023
- Participated in Santa Cruz CSC Support meeting on October 11, 2023
- Participated in CalSAWS Contact Center Review on October 11, 2023
- Participated in San Diego County CSC Support Meeting on October 12, 2023
- Participated in AWS/CalSAWS Contact Center Collaboration on October 12, 2023
- Participated in Contact Center Team Meeting on October 13, 2023

▶ Security

- Participated in Application Vulnerabilities Review on October 11, 2023
- Participated in Security Status meeting on October 13, 2023

▶ Lobby Management

- Participated in Lobby Management Retrospective follow-up on October 9, 2023
- Participated in Alameda CalSAWS Kiosk Overview on October 9, 2023
- Participated in Solano Lobby Device Planning Meeting on October 11, 2023
- Participated in Tulare County Lobby Device Planning Meeting on October 11, 2023
- Participated in San Luis Obispo Lobby Device Planning on October 11, 2023
- Participated in San Francisco Lobby Device Planning Meeting on October 12, 2023
- Participated in Lobby Support Management Updates on October 12, 2023
- Participated in Santa Cruz Lobby Device Planning Meeting on October 12, 2023

1.3.3 Imaging

- ▶ Participated in Weekly Imaging status Meeting on October 10, 2023
- ▶ Participated in Monthly SLA Review for CalSAWS Meeting on October 10, 2023

1.3.4 Conversion

- ▶ Participated in Daily Wave 5 Post-Implementation project production calls
- ▶ Participated in Daily Wave 6 County Prep Office hours and Debrief calls
- ▶ Monitored Wave 2 through 5 Open Defects and Priorities
- ▶ Supported UAT2 security profile maintenance activities for CDV and other test efforts
- ▶ Provided on-site support for Alameda
- ▶ Participated in Migration Conversion weekly meeting on October 9, 2023
- ▶ Participated in Wave 6 Go-Live Packet (GLP) Orientation on October 10, 2023
- ▶ Participated in Report Discovery Plan discussion on October 10, 2023
- ▶ Participated in Wave 6 GLP Orientation Session 2 on October 11, 2023
- ▶ Participated in Strike Team GLP meeting on October 10 and 12, 2023
- ▶ Participated in Wave 6 Monthly IPOC meeting on October 12, 2023
- ▶ Participated in Wave 6 GLP Orientation Session 3 on October 12, 2023
- ▶ Participated in Routine and Rush warrant print discussions on October 12, 2023
- ▶ Participated in Conversion Strike team meeting on October 13, 2023

1.3.5 Functional

- ▶ M&O
 - Participated in CalSAWS Test Daily Connect Meeting
 - Participated in Bi-Weekly FCED Schedule Sync meeting on October 9, 2023
 - Participated in Report Discovery Plan meeting on October 10, 2023
 - Participated in Medi-Cal Reports SCR Review Meeting on October 10, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: October 9, 2023, to October 15, 2023

- Participated in California Food Assistance Program (CFAP) Expansion Automation Bi-Weekly Meeting on October 10, 2023
- Participated in GA/GR Correspondence Meeting on October 11, 2023
- Participated in CWDS and CalSAWS FCED Workgroup on October 12, 2023
- Participated in Wave 5 State/Fiscal Reports Meeting on October 12, 2023
- Participated in CalSAWS State and Fiscal Reports Meeting on October 12, 2023
- Participated in Medi-Cal Reports User Group Meeting on October 12, 2023
- Participated in FCED Workgroup Business Meeting on October 12, 2023
- Participated in the following design meetings:
 - CR 178286 - Adding Data elements to eHIT
 - CR 189273 - Family PACT OCM Solutioning
 - CR 213355 - Manual Trigger of APS
 - CR 218725 - New OSP Print Vendor
 - CR 228977 - Notices Updates for R24.2
 - CR 228979 - Notices Updates for R24.6
 - CR 230828 - Affordable ESI Changes
 - CR 231622 - Intelligent Document Processing (IDP) System
 - CR 232582 - SCR Read-Only role in CalHEERS and Update the Security Matrix
 - CR 241140 - Issuer Portal Enhancements
 - CR 246829 - Medi-Cal Backlog
 - CR 253360 - VLP Upgrade from SOAP to REST Phase II
- Reviewed Eighty-Nine (89) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
20.09	1
20.11	1
21.07	2
22.07	1
22.11	2
23.01	1
23.02	3
23.05	1
23.07	12
23.09	29
23.11	7
24.01	14
24.03	1
24.05	2
RWR	11
TBD	1
Grand Total	89

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: October 9, 2023, to October 15, 2023

- ▶ General Assistance/General Relief (GA/GR)
 - Monitored GA/GR SCRs
 - Participated in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participated in BenefitsCal 29.16 Monthly Status Report and 24.18 CX Report Work Product Comments meeting on October 9, 2023
 - Reviewed and confirmed acceptance of new comment resolutions for the following work products:
 - FWP 29.15 Monthly Status Report – June 2023
 - FWP 29.16 Monthly Status Report – July 2023
 - Participated in DD&I and M&O reviews on October 10 and 12, 2023
 - Participated in Daily Transaction Failures meetings

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

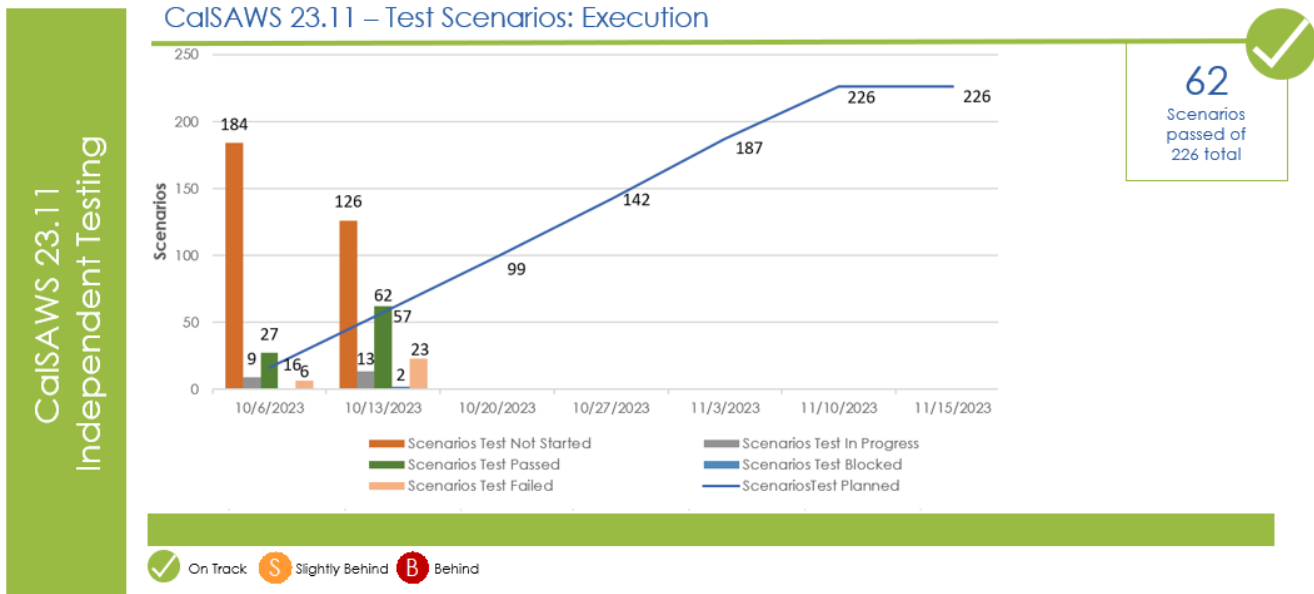
Weekly Status Report Period: October 9, 2023, to October 15, 2023

1.3.6 Test

- ▶ CalSAWS Release 23.11
 - Continued QA Review of System Test scripts for high impact SCRs
 - Continued test execution

Table 1-7 – CalSAWS 23.11 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS 23.11 - ClearBest QA Independent Test Results	226	56% (126)	6% (13)	27% (62)	10% (23)	1% (2)



- ▶ BenefitsCal Activities
 - Continued QA verification for 23.10.19 Monthly Release
 - Monitored 23.10.19 Monthly Release for M&O and M&E updates
- ▶ Priority Release / RWR Activities
 - Monitored priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Participated in Integrated Test Team Meeting on October 10, 2023
 - Participated in Test Touchpoint Meeting on October 11, 2023
 - Participated in Security Committee Meeting for Release 23.11 on October 11, 2023

1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in Weekly Training Touchpoint meeting on October 10, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Provided virtual support for Alameda, Fresno, and Sonoma Counties
 - Participated in Wave 5 Post-Implementation Project Production Calls
 - Participated in Wave 5 Post-Implementation Internal Status Calls

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: October 9, 2023, to October 15, 2023

- Participated in Wave 5 Post-Implementation County Operations Calls
- Participated in Wave 5 Executive Status Calls
- Participated in Wave 6 County Prep Office Hours & Daily Debrief Calls
- Completed LEAP video for 2023 CWDA Annual Conference on October 10, 2023
- Participated in ISS Team Leads Tuesday Standup meeting on October 10, 2023
- Participated in Wave 6 Go-Live Packet (GLP) Orientation on October 10 - 12, 2023
- Participated in Wave 6 IPOC Meeting Dry-Run on October 10, 2023
- Participated in San Luis Obispo County IPOC/TOSS Meetings on October 10, 2023
- Participated in San Francisco IPOC/TOSS meeting on October 11, 2023
- Participated in Weekly ISS OCM Leads Meeting on October 11, 2023
- Participated in Wave 6 Monthly IPOC Meeting on October 12, 2023
- Participated in OCM Executive Check in meeting on October 12, 2023
- Conducted Implementation QA Team meeting on October 13, 2023
- ▶ Release Management
 - Performed knowledge transfer of Training System Change Request (SCR) module reviews to the QA Test Team

1.3.8 OCAT

- ▶ Participated in OCAT Monthly SLA Reporting meeting on October 9, 2023
- ▶ Participated in OCAT Operations and Release meeting on October 11, 2023

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in Wave 5 Project and County Operations Daily Support calls
- ▶ Participate in Wave 6A County Prep Daily Debrief calls
- ▶ Participate in Conversion Defect Status Review on October 16, 2023
- ▶ Participate in Wave 6 IV&V Go-Live Readiness Assessment Report Walkthrough on October 16, 2023
- ▶ Participate in CalSAWS Section Directors' meeting on October 17, 2023
- ▶ Participate in Imaging Migration review on October 17, 2023
- ▶ Participate in CalSAWS PMO Status meeting on October 17, 2023
- ▶ Participate in Pre-Green Light Wave 6 Go-Live meeting on October 18, 2023
- ▶ Participate in CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 5 – Walkthrough on October 18, 2023
- ▶ Participate in CalSAWS Project Steering Committee on October 19, 2023
- ▶ Participate in CalSAWS JPA Board meeting on October 20, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Finalize Collaboration Model Q3 voting results for publication on October 16, 2023
 - Draft Collaboration Model meeting notes October 16, 2023
 - Continue to support LEAP initiative planning
 - Continue to support planning for January 2024 Conference and JPA General Representative Membership meeting
 - Facilitate Collaboration Model enhancement request process documentation session on October 19, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: October 9, 2023, to October 15, 2023

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Tech Sync meeting on October 16, 2023
- ▶ Participate in App Dev meeting on October 17, 2023
- ▶ Participate in Section Directors Meeting on October 17, 2023
- ▶ Participate in QA and PMO September Performance Report Preview Meeting on October 17, 2023
- ▶ Participate in Consortium FinOps Meeting on October 17, 2023
- ▶ Participate in CalSAWS Weekly Status Meeting on October 18, 2023
- ▶ Participate in Tech Change Advisory Board (CAB) Meeting on October 18, 2023
- ▶ Participate in Weekly CalSAWS/AWS meeting on October 18, 2023
- ▶ Participate in Weekly Meeting for Architecture discussion on October 19, 2023
- ▶ Participate in Child Welfare Digital Services (CWDS) and CalSAWS FCED Technical Workgroup Meeting on October 19, 2023
- ▶ BenefitsCal
 - Participate in BenefitsCal Operation Review Meeting on October 17, 2023
 - Participate in DD&I and M&O meetings on October 17 and 19, 2023
 - Participate in Application Transfer meetings
- ▶ Batch
 - Participate in CalSAWS Batch Weekly Round Up Meeting on October 19, 2023
- ▶ CalWIN
 - Participate in daily CalWIN Wave 6 County Prep Office Hours meetings
 - Participate in Wave 5 Post-Implementation Operations Calls
 - Participate In 6B Go Live Cutover Table Read on October 17, 2023
 - Participate in Wave 6 Pre-Green Light Go-Live Meeting on October 18, 2023
 - Participate in CalWIN Document Migration Meeting on October 18, 2023
 - Participate in Stage Gate Review Preparation Meeting on October 20, 2023
- ▶ Central Print
 - Participate in Central Print weekly Meeting on October 16, 2023
- ▶ Contact Center
 - Participate in Sacramento County Daily Model Office meetings
 - Participate in San Luis Obispo County Daily Model Office meetings
 - Participate in San Francisco County Daily Model Office meetings
 - Participate in Los Angeles Model Office Support meetings on October 16 - 20, 2023
 - Participate in Orange County CSC Support Meeting on October 16, 2023
 - Participate in Sonoma County CSC Support Meeting on October 17, 2023
 - Participate in Alameda County CSC Support Meeting on October 17, 2023
 - Participate in San Bernardino CSC Support Meeting on October 17, 2023
 - Participate in RPA Communication Plan on October 18, 2023
 - Participate in Santa Barbara CSC Support Meeting on October 18, 2023
 - Participate in CalSAWS Contact Center Review on October 18, 2023
 - Participate in Santa Clara CSC Support Meeting on October 19, 2023
 - Participate in CalSAWS VA Weekly Check-In on October 19, 2023
 - Participate in CalSAWS Voice Bots/RPA Weekly Check-In on October 19, 2023
 - Participate in AWS/CalSAWS Contact Center Collaboration on October 19, 2023
 - Participate in Marin CSC Support Meeting on October 19, 2023
 - Participate in Contact Center Team Meeting on October 20, 2023
- ▶ Security

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: October 9, 2023, to October 15, 2023

- Participate in Application Vulnerabilities Review on October 18, 2023
- Participate in Security Risk Management meeting on October 19, 2023
- ▶ Service Management
 - Participate in ServiceNow Management Meeting as scheduled
- ▶ Lobby Management
 - Participate in Fresno County Device Planning Meeting on October 16, 2023
 - Participate in San Francisco Lobby Devices Testing on October 16, 2023
 - Participate in Integrated Lobby Management Touchpoint on October 17, 2023
 - Participate in El Dorado Lobby Device Planning Meeting on October 17, 2023
 - Participate in San Francisco Lobby Device Planning Meeting on October 17, 2023
 - Participate in Solano County Lobby Device Planning Meeting on October 18, 2023
 - Participate in Mariposa Lobby Device Planning Meeting on October 18, 2023
 - Participate in Marin County Lobby Device Planning Meeting on October 18, 2023
 - Participate in San Luis Obispo Lobby Device Planning Meeting on October 18, 2023
 - Participate in Lobby Support Management Updates Meeting on October 19, 2023
 - Participate in San Mateo Lobby Device Planning on October 20, 2023

1.4.3 Imaging

- ▶ Participate in Weekly Imaging status Meeting on October 17, 2023
- ▶ Participate in CalSAWS Imaging Committee Meeting on October 19, 2023

1.4.4 Conversion

- ▶ Participate in Daily Wave 5 Post-Implementation project production calls
- ▶ Participate in Daily Wave 6 County Prep Office hours and Debrief calls
- ▶ Monitor Wave 2 through 5 Open Defects and Priorities
- ▶ Support UAT2 security profile maintenance activities for CDV and other test efforts
- ▶ Participate in Migration Conversion weekly meeting on October 16, 2023
- ▶ Participate in Wave 6 IV&V Go-Live Readiness Assessment Report Walkthrough on October 16, 2023
- ▶ Participate in Status meeting for Collections, Fraud and Tasks on October 16, 2023
- ▶ Participate in 6B Go Live Cutover Table Read on October 17, 2023
- ▶ Participate in Warrant printing meeting on October 17, 2023
- ▶ Participate in Conversion SCRs requirement and Design meeting on October 17, 2023
- ▶ Participate in Draft Deliverable 87 walkthrough on October 18, 2023
- ▶ Participate in CalWIN Document Migration meeting on October 18, 2023
- ▶ Participate in Wave 6 Prep Conversion Highlights Wave 5 on October 19, 2023
- ▶ Participate in Stage Gate Review Priorities Meeting on October 19, 2023

1.4.5 Functional

- ▶ M&O
 - Participate in CalSAWS Test Daily Connect
 - Participate in FCED User Group Kick-Off Meeting on October 16, 2023
 - Participate in Contra Costa State/Fiscal Reports Discussion on October 17, 2023
 - Participate in Medi-Cal Reports SCR Review Meeting on October 17, 2023
 - Participate in GA/GR Correspondence Meeting on October 18, 2023
 - Participate in MC SCR Touchpoint Meeting on October 18, 2023
 - Participate in FCED CalSAWS Demonstration on October 19, 2023
 - Participate in CWDS and CalSAWS FCED Technical Workgroup on October 19, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: October 9, 2023, to October 15, 2023

- Participate in Wave 5 State/Fiscal Reports Meeting on October 19, 2023
- Participate in Wave 6 State/Fiscal Reports Meeting on October 19, 2023
- Participate in Reports SCR Prioritization Meeting on October 19, 2023
- Participate in Medi-Cal Reports User Group Meeting on October 19, 2023
- Participate in FCED Workgroup Business Meeting on October 19, 2023
- Participate in the following design meetings:
 - CR 178286 - Adding Data elements to eHIT
 - CR 199832 - Eligibility Determinations after APS (SB 260)
 - CR 213355 - Manual Trigger of APS
 - CR 218725 - New OSP Print Vendor
 - CR 228977 - Notices Updates for R24.2
 - CR 228979 - Notices Updates for R24.6
 - CR 230828 - Affordable ESI Changes
 - CR 232582 - SCR Read-Only role in CalHEERS and Update the Security Matrix
 - CR 239149 - Salesforce Integration Scope Development & Planning
 - CR 246829 - Medi-Cal Backlog
 - CR 253360 - VLP Upgrade from SOAP to REST Phase II
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor GA/GR SCRs
 - Participate in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participate in Daily Transaction Failures meetings
 - Participate in Combined DD&I and M&O check-in meetings
 - Participate in Operation Review Weekly Meeting
 - Participate in Weekly Scope Review for upcoming BenefitsCal releases
 - Monitor development progress for CalWORKs Time Clocks functionality
 - Monitor GROW/WTW collaborator requirement status
 - Participate in Weekly Program Manager Standup Meeting on October 18, 2023
 - Participate in BenefitsCal UCD Monthly Meeting on October 18, 2023
 - Participate in Collaboration Enhancement Request Process Flow Working Session on October 19, 2023

1.4.6 Test

- ▶ CalSAWS Release 23.11
 - Continue test execution
 - Continue QA Review of System Test Scripts for high impact SCRs
- ▶ BenefitsCal Activities
 - Complete QA verification of 23.10.19 Monthly Release
 - Send QA final verification status of 23.10.19 Monthly Release to the Consortium
 - Review 23.10.19 release notes
 - Start QA verification of 23.10.30 Priority Release
 - Send QA verification plan of 23.11.30 Monthly Release to the Consortium
 - Monitor BenefitsCal Monthly and Priority Releases for M&O and M&E updates
- ▶ Priority Release/RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Participate in Integrated Test Team Meeting on October 17, 2023
 - Participate in Test Touchpoint Meeting on October 18, 2023

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

Weekly Status Report Period: October 9, 2023, to October 15, 2023

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in Weekly Training Touchpoint meeting on October 10, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Provide virtual support for Alameda, Fresno, and Sonoma Counties
 - Participate in Wave 5 Post-Implementation Project Production Calls
 - Participate in Wave 5 Post-Implementation Internal Status Calls
 - Participate in Wave 5 Post-Implementation County Operations Calls
 - Participate in Wave 5 Executive Status Calls
 - Participate in Wave 6 County Prep Office Hours & Daily Debrief Calls
 - Participate in Implementation Team meeting on October 16, 2023
 - Participate in ISS Team Leads Tuesday Standup meeting on October 17, 2023
 - Participate in Training Advisory Council meeting on October 17, 2023
 - Participate in Wave 6 Change Network meeting on October 17, 2023
 - Participate in Alameda County ISS Retrospective on October 17, 2023
 - Participate in Pre-Green Light for Wave 6 meeting on October 18, 2023
 - Participate in Weekly ISS OCM Leads Meeting on October 18, 2023
 - Participate in CalSAWS Deployment Complete Report review meeting on October 18, 2023
 - Participate in CalSAWS Project Steering meeting on October 18, 2023
 - Participate in OCM Executive Check in meeting on October 18, 2023
 - Conduct Implementation QA Team meeting on October 19, 2023

1.4.8 OCAT

- ▶ Participate in OCAT meetings and discussions as requested.

1.5 Deviations from Plan/Adjustments

- ▶ None