

CalSAWS | Agenda for the California Statewide Automated Welfare System

JPA Board of Directors

Date: October 20, 2023	Location: Zoom/Conference Call CalSAWS Roseville 620 Roseville Parkway Roseville, CA 95747
Time: 9:00 a.m. – 12:00 p.m.	Conference Call: 1-888-788-0099 Meeting ID: 990 8984 3189 Passcode: 546563 Zoom Link: JPA Zoom Link

CONVENE MEETING OF THE BOARD OF DIRECTORS – All scheduled items will be heard in the Contra Costa conference room of CalSAWS located at 620 Roseville Parkway, Roseville, CA 95747 The Public Session of this meeting shall be accessible via teleconference/webcast. The call-in number is: 1-888-788-0099, enter Meeting ID 990 8984 3189 followed by Passcode 546563, or join the webcast by clicking [JPA Zoom Link](#).

In addition to the location listed above, the following locations will be available for attendance in-person and/or via Zoom:

- 1111 Jackson Street, Oakland, CA 94607
- 5957 S. Mooney Blvd., Visalia, CA 93277
- 102 S. San Joaquin Street, Stockton, CA 95202
- 2995 S 4th Street, Suite 105, El Centro, CA 92243
- 737 S State Street, Ukiah, CA 95482
- 955 Overland Court, Suite 100, San Dimas, CA 91773
- 12860 Crossroads Parkway South, City of Industry, CA 91746
- 860 E. Brier Drive, San Bernardino, CA 92415

PUBLIC SESSION

9:00 a.m. – Convene Meeting of the Board of Directors (“Board”) of the CalSAWS Consortium (“CalSAWS”)

Topic	Lead
1. Call Meeting to Order.	Michael Sylvester 2 min
2. Confirmation of Quorum, Welcome new JPA Board Members, and Agenda Review.	Michael Sylvester 3 min
3. Public Comment: Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes. Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Chair to speak.	Michael Sylvester

Topic	Lead
Action Items	
<p>4. Approval of Consent Items</p> <ul style="list-style-type: none"> a. Approval of the Minutes and review of the Action Items from the September 22, 2023, JPA Board of Directors Meeting. b. Approval of RGS Amendment 38, which includes annual update to cost of benefits, clarification of contract terms, reconciliation of FTE counts, and administrative changes such as updated positions, and revised position descriptions. c. Approval of Accenture Change Notice 29, which includes a request to add two (2) premise items, including Cal-OAR Modifications & Client Satisfaction Survey, Extend Medi-Cal Suspension for Incarcerated Adults, and three (3) county purchases, as well as reconciliation of CalSAWS DD&I Statement of Requirements. d. Approval of ClearBest Change Order 7, Work Order 6, which includes a request to add two (2) premise items, including Cal-OAR Modifications & Client Satisfaction Survey, Extend Medi-Cal Suspension for Incarcerated Adults. 	<p>Michael Sylvester 5 min</p>
Informational Items	
<p>5. Wave 5 and CalSAWS Production Update and Status</p> <ul style="list-style-type: none"> • Key defect resolution Wave 5 • Print issue review • System performance • Welcome BOT turned off 	<p>Arnold Malvick Sean Swift Dawn Wilder Luz Esparza 20 min</p>
<p>6. Future Wave Readiness</p> <ul style="list-style-type: none"> • Wave 6 Readiness • Wave 6 Risk Summary 	<p>Cathryn van Namen Arnold Malvick Rachel Frey Lesley Pevny 15 min</p>
<p>7. Release and Policy Update/Communications</p> <ul style="list-style-type: none"> • Continuous Coverage Unwinding Status • Prioritization of SCRs 	<p>Lisa Salas Theresa Hasbrouck Karen Rapponotti 25 min</p>
<p>8. BenefitsCal Update</p> <ul style="list-style-type: none"> • BenefitsCal Roadmap and Release Highlights • ROI Update • Collaboration Model (CM) Update • Strategy for the top three reasons users request technical help 	<p>Lynn Bridwell Onur Senman 15 min</p>



Topic	Lead
9. Dept. of Child Support Services request for additional data access	Pete Quijada 10 min
10. Return Mail	Dawn Wilder 10 min
11. Contact Center Update	John Dray Jimmy Reed 10 min
12. Procurement Updates <ul style="list-style-type: none"> <li data-bbox="191 604 483 630">• M&O Procurement <li data-bbox="191 646 435 672">• BenefitsCal RFP 	Thomas Hartman 5 min
13. January 2024 CalSAWS Conference and JPA Member Representatives and Board Meetings	John Boule 10 min
14. Update on Key QA Activities	Dan Dean 10 min
15. Update on Key State IV&V Activities	Apoorva Kandya 10 min
16. Adjourn Meeting	Michael Sylvester

The agenda and supporting documents are available for review during regular business hours at 11290 Pyrites Way, Suite 150, Rancho Cordova, CA 95670. All items on the consent agenda will be considered in a single motion unless separate action is requested by a Board Member or member of the public.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 282-3834. The Secretary's office is located at 620 Roseville Parkway, Roseville, CA 95747.

