

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number
23.10.19	19-Oct-23	SCR	CA-268570	Batch/Interfaces	Medi-Cal/MSP/CMSP	CMSP Yellow Banner (last EDBC is of Conversion source) cases with ending certification period were excluded from CMSP Discontinuance EDBC Sweep.	CMSP Yellow Banner (last EDBC is of Conversion source) cases with ending certification period are included in the CMSP Discontinuance EDBC Sweep.	
23.10.19	19-Oct-23	SCR	CA-267738	Batch/Interfaces	Medi-Cal/MSP/CMSP	Currently, a text message goes out as long as at least one person has their medi-cal auto-renewed and remained an active MEM.	Now, only the primary applicant will receive the text message when medi-cal is auto-renewed.	
23.10.19	19-Oct-23	SCR	CA-269590	Batch/Interfaces	CalFresh	LA's General Relief (GR) sweeps were running in Single Program mode only for GR and do not run for CalFresh or Nutritional Benefits (NB).	Batch EDBC has been triggered for CF and NB programs for 11/2023 effective month when: a) GR program processed through batch EDBC between 10/1/2023 and 10/18/2023, b) CalFresh has not run since GR program ran for 11/2023 benefit month between 10/1/2023 and 10/18/2023, and c) Sub type code is the same when GR program was triggered.	
23.10.19	19-Oct-23	SCR	CA-267148	Client Correspondence	Medi-Cal/MSP/CMSP	A "Failed to Complete Redetermination" Notice of Action (NOA) is not always generating for all Medi-Cal programs/individuals who are discontinued for "RD" reason.	For October Medi-Cal renewal cases discontinued in batch EDBC for "RD" reason and a "Failed to Complete Redetermination" NOA was not auto generated, a generic NOA was created by CalSAWS. In addition, the generic NOA has been added to the template repository to be used by workers in the event an automated or generic "Failed to Complete Redetermination" NOA does not generate. The name of the NOA in the template repository is "Failed to Respond Notice".	
23.10.19	19-Oct-23	SCR	CA-226837	Contact Center	N/A	The Inbound IVR only supported English and Spanish.	The Inbound IVR now supports English, Spanish, Farsi, Vietnamese, Mandarin, Armenian, Tagalog, Russian, Korean, Cambodian, Hmong, Cantonese, Arabic, and Lao.	
23.10.19	19-Oct-23	SCR	CA-265606	Eligibility	General Relief	San Diego County is currently using the Maximum GA/GR Automated Solution amounts effective October 1, 2022	San Diego County's GAGR Automated Solution maximum grant amts will be updated with the new grant amt effective Oct 1, 2023	
23.10.19	19-Oct-23	SCR	CA-262611	Eligibility	General Relief	The GA/GR Automated Solution program for San Mateo County has a Cost-Of-Living Adjustment (COLA) effective October 1, 2022.	The system has been updated with San Mateo County's GA/GR new Resource Limit amounts effective October 1, 2023.	
23.10.19	19-Oct-23	SCR	CA-264705	Online	Child Care	Rates for Part Time and Full Time Family Fees used on the Eligibility Detail page are according to the fiscal year 2022-2023 rates.	Rates for Part Time and Full Time Family Fees used on the Eligibility Detail page are according to the fiscal year 2023-2024 rates. (Note that Family Fees are waived until 10/1/2023)	
23.10.19	19-Oct-23	SCR	CA-263212	Online	Child Care, Other	Referrals are recorded in the Referral Detail page and users create and send the referral manually to external agencies and service providers.	E-mail notification may be sent to external agencies or providers that are county approved for e-referrals using the Referral Detail page when a referral is created.	
23.10.19	19-Oct-23	SCR	CA-264544	Online	N/A	The options of Board and Care", "Drug and Alcohol" and "Direct Rent" were not available on the Money Management Resource Search and the Money Management Resource Detail page.	The options of Board and Care", "Drug and Alcohol" and "Direct Rent" are available to be selected on the Money Management Resource Search and the Money Management Resource Detail page. This will allow new Money Management Resources with the type of Board and Care", "Drug and Alcohol" and "Direct Rent" to be created as well.	
23.10.19	19-Oct-23	SCR	CA-264527	Online	N/A	There is no announcement on the Homepage for the updated Virtual Assistant (VA) BOT Icon	CalSAWS Announcement for the updated Virtual Assistant (VA) BOT Icon is added on the Homepage from 11/06/2023 until 11/20/2023	
23.10.19	19-Oct-23	Defect	CA-262372	Conversion	Kin-GAP	Records were not showing on the Non-Minor Dependent List and Non-Minor Dependent Detail page.	4,000+ Non-Minor Dependent records and its details are displayed for the Kin-GAP program.	
23.10.19	19-Oct-23	Defect	CA-268103	Conversion		Sacramento Staff were incorrectly converted with the wrong classification title. Investigative Assistant or County Department are displaying blank.	Sacramento Staff Classifications Investigative Assistant and County Department are now displaying correctly.	
23.10.19	19-Oct-23	Defect	CA-268169	Online		Customer appointments for 5 waves assigned to workers didn't show up on office schedule page.	Customer appointments for 5 waves assigned to workers show up on office schedule page.	
23.10.19	19-Oct-23	Defect	CA-268228	Online		On Customer Appointment Detail page wrong phone number is populated when deleted the worker in edit mode. Also UEID is occurred when creating a new appointment when multiple phone numbers exists for workers.	On Customer Appointment Detail page correct phone number is populated and also not UEID is occurred when creating a new appointment.	PRB00474583
23.10.19	19-Oct-23	Defect	CA-268081	Online		User is unable to update telephonic signature on second person.	User is now able to update telephonic signature on second person	PRB0047333
23.10.19	19-Oct-23	Defect	CA-264979	Online		User was unable to run manual EDBC for the prior pending months and reapply for PNO1.	User should be able to run manual EDBC for the prior pending months and reapply for PNO1.	PRB00467983