

CalSAWS | Agenda for the CalSAWS Consortium Project Steering Committee

Date: October 19, 2023	Location: CalSAWS Roseville Contra Costa Conference Room 620 Roseville Parkway Roseville, CA 95747
Time: 8:30 a.m. – 12:00 p.m.	Conference Call: 1-888-788-0099 Meeting ID: 953 8781 3788 Passcode: 075476 Zoom Link: PSC Zoom Link

CONVENE MEETING OF THE PROJECT STEERING COMMITTEE – All scheduled items will be heard in the Contra Costa Conference Room located at 620 Roseville Parkway, Roseville, CA 95747. The Public Session of this meeting shall be accessible via teleconference/webcast: 1-888-788-0099 enter Meeting ID 953 8781 3788 followed by Passcode 075476 or join the webcast by clicking [PSC Zoom Link](#).

In addition to the location listed above, the following locations will be available for attendance in-person and/or via Zoom:

- 12860 Crossroads Parkway South, City of Industry, CA 91746
- 201 Redlands Ave., Perris, CA 92571
- 737 S. State Street, Ukiah, CA 95482
- 1255 Imperial Ave., Suite 400, San Diego, CA 92101
- 100 East California Avenue, Bakersfield, CA 93307
- 170 Otis, San Francisco, CA 94103
- 2115 W. Wardrobe Ave., Merced, CA 95341
- 955 Overland Court, Suite 100, San Dimas, CA 91773
- 2125 South Centerpointe Parkway, Santa Maria, CA 93455

PUBLIC SESSION

8:30 a.m. – Convene Meeting of the Project Steering Committee (PSC)

Topic	Lead	Est Time
1. Call Meeting to Order and confirmation of quorum.	Alberto Banuelos	2 min
2. Agenda Review	Alberto Banuelos	3 min
3. Public opportunity to speak on any Item NOT on the Agenda. Public comments are limited to no more than three minutes per speaker, except that a speaker using a translator shall be allowed up to six minutes.	Alberto Banuelos	

Note: The public may also speak on any Item ON the Agenda by waiting until that item is read, then requesting recognition from the Co-Chair to speak.

Topic	Lead	Est Time
<ul style="list-style-type: none"> ○ All lines will be muted when meeting begins. ○ To unmute: <ul style="list-style-type: none"> ▪ When connected via computer – click the microphone icon. ▪ When connected via telephone – press *6. 		
Action Items		
4. Approval of the Minutes from the September 21, 2023, PSC Meeting and review of Action Items.	Alberto Banuelos	5 min
Informational Items		
5. Wave 5 and CalSAWS Production Update and Status <ul style="list-style-type: none"> • Key defect resolution Wave 5 • Print issue review • System performance • Welcome BOT turned off 	Arnold Malvick Sean Swift Dawn Wilder Luz Esparza	20 min
6. Future Wave Readiness <ul style="list-style-type: none"> • Wave 6 Readiness • Wave 6 Risk Summary 	Cathryn van Namen Arnold Malvick Lesley Pevny Rachel Frey	15 min
7. Release and Policy Update/Communications <ul style="list-style-type: none"> • Continuous Coverage Unwinding Status • Prioritization of SCRs 	Lisa Salas Theresa Hasbrouck Karen Rapponotti	20 min
8. BenefitsCal Update <ul style="list-style-type: none"> • BenefitsCal Roadmap and Release Highlights • ROI Update • Collaboration Model (CM) Update • Strategy for the top three reasons users request technical help 	Lynn Bridwell Onur Senman	20 min
9. Department of Child Support Services request for additional data access	Pete Quijada	10 min
10. Return Mail	Dawn Wilder	10 min
11. Contact Center Update	John Dray Jimmy Reed	10 min
12. Procurement Updates <ul style="list-style-type: none"> • M&O Procurement 	Thomas Hartman	5 min

Topic	Lead	Est Time
<ul style="list-style-type: none"> BenefitsCal RFP 		
13. January 2024 CalSAWS Conference and JPA Member Representatives and Board Meetings	John Boule	10 min
14. Key QA Activities	Dan Dean	10 min
15. Key IV&V Activities	Apoorva Kandya	10 min
16. State Partners Updates <ul style="list-style-type: none"> OTSI CDSS DHCS 	Steve Zaretsky Cecilia Rolon Katie Mead	10 min
17. Regional Updates	PSC Members	25 min
18. Adjourn Meeting	Alberto Banuelos	

The agenda and supporting documents are available for review during regular business hours at 620 Roseville Parkway, Roseville, CA 95747.

In accordance with the Ralph M. Brown Act, this meeting agenda is posted at least 72 hours prior to the regularly scheduled meeting date in the lobby of the locations noted above.

The meeting facility is accessible to persons with disabilities. If an assisted listening device or other service will be needed in order to participate in the public meeting, a request should be made through the Secretary of the Board at least three (3) business days prior to the Board meeting. The Secretary's telephone number is (916) 282-3834. The Secretary's office is located at 620 Roseville Parkway, Roseville, CA 95747.

