

Req. #	DDID #	Category	Sub-Category	9.20.2018 SOR - Requirement Description	Option C - Assumptions
288	1057	General Reports	General Requirements	Please refer to Exhibit AA for requirement language.	Please refer to Exhibit AA for Contractor assumptions.
574	319	Fiscal	Benefit Issuance	This requirement was modified in Change Notice 29: The CONTRACTOR shall migrate and merge the 39 C-IV Migration Counties pay codes into CalSAWS. The 18 CalWIN Migration Counties pay types will be converted into equivalent pay codes in CalSAWS. All pay code dropdown fields in CalSAWS will only display new codes that are applicable to the county user login.	This assumption was modified in Change Notice 29: 1. The pay code and pay type migration effort will include fund code mappings. 2. Only the county accounting strings for the legacy C-IV Counties (Merced, Stanislaus, San Bernardino, and Riverside) will be migrated and maintained in CalSAWS. All other counties will only have their fund codes migrated.
868	2283	Manage Personnel	Application Security	This requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
897	2312	Data Collection and Eligibility	All Programs	This requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
192	577	SIU	Fraud	This requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
312	11	Correspondence	Forms	The CONTRACTOR shall at the onset of migration perform a detailed code analysis to identify form logic gaps between the LRS and C-IV State forms, as well as to confirm that the LRS Non-State forms are not triggered for the 57 Counties unless otherwise agreed upon.	<ul style="list-style-type: none">• 80 C-IV State forms will undergo a code analysis comparison against the equivalent LRS State form generation, trigger condition and field population logic.• At the start of the CalSAWS DD&I Project, the CalSAWS Consortium will provide the list of the 80 State forms to be analyzed.• State form logic differences will be documented in a list format and presented to the Consortium to determine which differences will result in new CalSAWS requirements. As requirements are identified from the code analysis they will be calculated by the CONTRACTOR and include the necessary tasks in the software development lifecycle required to implement the SCR including conversion, implementation and change management.• The LRS Non-State forms to be triggered or not triggered for the 58 Migration Counties will be defined and estimated as part of the Non-State functional design session.• Refer to attachment for an inventory listing of the C-IV, CalWIN, and LRS Forms as of July 2018.
49	30	Data Collection and Eligibility	Change Reason	This requirement was modified in Change Notice 29: Revised requirement, approved on December 10, 2019 via CalSAWS Deliverable #18 - CalSAWS General Design: The Contractor shall update EDBC to account for negative, voluntary data changes reported mid-period and determine when to apply the change.	<ul style="list-style-type: none">• CalSAWS will be updated to handle scenarios to be defined in design when a future dated entry is made mid-period. The system should apply the change the first of the following month instead of taking the change that month. CalSAWS will be updated to account for anticipated income reported mid period, and use or not use, per regulation (ACL 12-25, pg. 75 example 7, sequential, ACIN I-54-03, pg. 3, ACL 14-77, ACL 12-25, page 77) for CalFresh. This requirement is not only for RE and SAR 7.
267	56	Utilities	Resources	The CONTRACTOR shall configure the "Resources" link to display information for all 58 Counties.	<ul style="list-style-type: none">• The Resources displayed on the Resources page will display based on the logged in users County. LA County users will see one set of links on the Resource page, specific to LA. The other 57 counties will see a different set of Resource links. This assumption is based on DDID 1074, referencing the LRS Knowledge Base.
126	85	Data Collection and Eligibility	Welfare To Work	This requirement was modified in Change Notice 29: The CONTRACTOR shall enable the logic for the 58 Counties to remove the worker assigned to the WTW Program when the WTW program status is Sanctioned. The 58 Counties have the option to opt in or out of the functionality at the time of migration.	<ul style="list-style-type: none">• The Batch properties and scheduling will have to be updated for each wave separately.
125	87	Data Collection and Eligibility	Welfare To Work	The CONTRACTOR shall have the Batch automation for WTW Supportive Services overpayments available for the 58 Counties to opt in or out of this functionality at the time of migration.	<ul style="list-style-type: none">• The Batch properties and scheduling will have to be updated for each wave separately.
573	95	General Requirements		The CONTRACTOR shall update the language of the terms and conditions which displays every time a system end user logs into the application. The language must be applicable to all CONSORTIUM Counties and not have any Los Angeles County specific references.	<ul style="list-style-type: none">• The Consortia will determine the terms and conditions language to be used in the system not later than the last General Design milestone.• It is assumed this requirement also applies to the ResourceDatabank.com website.
63	106	Data Collection and Eligibility	Home Page	The CONTRACTOR shall update the Home page to display an Image/Logo that is applicable to all 58 Counties.	<ul style="list-style-type: none">• The CONSORTIUM will provide the CONTRACTOR with the new CalSAWS System Logo for the CONTRACTOR not later than the last General Design milestone.• It is assumed the existing LRS logo on the LRS home page will be replaced with County images that represent the scenery, culture, and character of the 58 counties and will be submitted by end users through a County Information Transmittal (CIT)/ County Request For Information (CRFI) or similar process.•The images will be provided in a size and resolution that meets the current
32	115	Data Collection and Eligibility	All Programs	This requirement was modified in Change Notice 29: Revised requirement approved via App Dev Lead meeting on October 27, 2020: #115 The CONTRACTOR shall update "Source" dropdown field on the New Programs Detail and New / Reapplication Detail pages as follows: 1) Relabel "YBN" to "Self-Service Portal" 2) Remove the value of "C4Y" 3) Relabel "IHSS" to "IHSS/CMIPS II" 4) Modify the "Source" dropdown field to be a non-mandatory field. 5) Add the following values in the "Source" dropdown field: a) Outreach b) Outstation 6) Remove the value of "CMIPS II"	<ul style="list-style-type: none">• The update to the source fields will be handled with DDID 658 and all source fields in the application will be consistent.• The application source field was specifically added to the systems to support the DHCS CMS Performance Indicator Report which is an automated state report submitted to DHCS. This report contains a breakdown of applications received during the month via Online, Mail, In Person, Phone and Other. Once this field becomes non-mandatory, any application received without a source value will default to Other on the report.
39	186	Data Collection and Eligibility	All Programs	The CONTRACTOR shall update the "Hours/Week" field on the School Attendance Detail page to be a non-mandatory field.	<ul style="list-style-type: none">• In the absence of a value entered by the user, the "Hours/Week" field on the School Attendance Detail page will save a zero hour value.
268	221	Batch Interface	Interfaces	The CONTRACTOR shall update access to the Institutional Information page via security controlled by each CONSORTIUM County. The security right of the page will be evaluated so that it is not included in the security groups which will be used by the 58 Counties.	<ul style="list-style-type: none">• The system maintained security roles will not have access to this page. In order to access this page, county defined security roles will need to be updated individually by each county include the appropriate rights and groups.
270	222	Batch Interface	Interfaces	The CONTRACTOR shall update access to the Juvenile Information page via security controlled by each CONSORTIUM County. The security right of the page will be evaluated so that it is not included in the security groups which will be used by the 58 Counties.	<ul style="list-style-type: none">• The system maintained security roles will not have access to this page. In order to access this page, county defined security roles will need to be updated individually by each county include the appropriate rights and groups.
269	223	Batch Interface	Interfaces	The CONTRACTOR shall update access to the Jail Information page via security controlled by each CONSORTIUM County. The security right of the page will be evaluated so that it is not included in the security groups which will be used by the 58 Counties.	<ul style="list-style-type: none">• The system maintained security roles will not have access to this page. In order to access this page, county defined security roles will need to be updated individually by each county include the appropriate rights and groups.
30	240	Data Collection and Eligibility	All Programs	The CONTRACTOR shall migrate the value "Mobile Home" in the "Motor Vehicle Type" dropdown on the Motor Vehicle Detail page.	<ul style="list-style-type: none">• Along with the page changes the eligibility rules will also be updated to treat "Mobile Home" as a Vehicle.
31	242	Data Collection and Eligibility	All Programs	The CONTRACTOR shall migrate the "Encumbrance Source" dropdown field on the Property History Detail page when Motor Vehicle is selected as a Property Category which includes the following dropdown values: 1) Last Bill 2) Lender Statement 3) Estimate 4) Other	<ul style="list-style-type: none">• The Encumbrance Source will not be utilized by eligibility, reports, forms, or any batch/interface.
98	266	Data Collection and Eligibility	Periodic Reporting	The CONTRACTOR shall update the functionality that automatically updates the Periodic Reporting Detail page when there is "No Change" identified on a SAR 7 for all 58 counties to be county configurable at the time of migration.	<ul style="list-style-type: none">• The Batch properties and scheduling will have to be updated for each wave separately.
295	275	Correspondence	Document Control	The CONTRACTOR shall relabel the "Document List" page to "Distributed Documents Search" and the local navigation.	<ul style="list-style-type: none">• This assumption was modified in Change Notice 29: Revised assumptions, approved on August 9, 2019 via CalSAWS Final Deliverable #09 - CalSAWS General Design:<ul style="list-style-type: none">- The renaming of the "Document List" page to the "Distributed Document Search" will occur to the Distributed List pages under both the Eligibility and Employment Services navigation path:<ul style="list-style-type: none">- Eligibility > Distributed Document Search > Document List- Employment Services > Distributed Document Search > Document List- Client Correspondence > Distributed Document Search > Document List
124	296	Data Collection and Eligibility	Welfare To Work	The CONTRACTOR shall update access to the Assessment Results List page via security controlled by each CONSORTIUM County. The security right of the page will need to be evaluated so that it is not included in the security groups which will be used by the 58 Counties.	<ul style="list-style-type: none">• This page will not be included in the system maintained security roles. County defined security roles that have access to this page will be updated to continue to have access.
122	297	Data Collection and Eligibility	Welfare To Work	The CONTRACTOR shall update access to the Assessment Results Detail page via security controlled by each CONSORTIUM County. The security right of the page will need to be evaluated so that it is not included in the security groups which will be used by all 58 Counties	<ul style="list-style-type: none">• This page will not be included in the system maintained security roles. County defined security roles that have access to this page will be updated to continue to have access.• Access to this page will be addressed with DDID 296.
86	342	Data Collection and Eligibility	Medi-Cal/CalHEERS	The CONTRACTOR shall relabel the "Request New BIC" button to "Reissue BIC" on the Medi-Cal Person Detail page.	<ul style="list-style-type: none">• The associated Batch/Interface in CalSAWS is not county specific and the underlying functionality will not change.

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158	347	Fiscal	Benefit Issuance	This requirement was modified in Change Notice 29: "Revised requirement, approved on April 13, 2020 via CalSAWS Deliverable #28 - CalSAWS General Design: "The CONTRACTOR shall migrate the following for the 57 Counties: 1) Rush Warrant functionality 2) County Warrant Print Stock Templates for C-IV counties 3) The 18 County Warrant Print Stock Template Files from CalWIN" The CONTRACTOR shall migrate the following for the 58 Counties: 1) The Local Warrant Print page 2) The County Warrant Print Stock Template from C-IV 3) The 18 County Warrant Print Stock Template files from CalWIN	<ul style="list-style-type: none">• The County Warrant Print Stock Templates that exist in C-IV and CalWIN at the time the existing Rush Warrant functionality is migrated will also be ported into CalSAWS.• The Rush Warrant functionality will only be applicable to the C-IV and CalWIN counties.• Existing Rush Warrant functionality will remain unchanged.
148	348	Fiscal	Benefit Issuance	The 18 County Warrant Print Stock Template Files from CalWIN" The CONTRACTOR shall migrate the following for the 58 Counties: 1) The Local Warrant Print page 2) The County Warrant Print Stock Template from C-IV 3) The 18 County Warrant Print Stock Template files from CalWIN	<ul style="list-style-type: none">• The County Warrant Print Stock Templates that exist in C-IV and CalWIN at the time the existing Local Warrant Print functionality is migrated will also be ported into CalSAWS.• The Local Warrant Print functionality will only be applicable to the C-IV and CalWIN counties.• Existing Local Warrant Print functionality will remain unchanged.
66	374	Data Collection and Eligibility	Homeless Assistance	This requirement was modified in Change Notice 29: Revised requirement, approved on February 11, 2020 via CalSAWS Deliverable #23 - CalSAWS General Design: The Contractor shall update the Homeless Assistance functionality as follows: 1) Add the ability to evaluate for the Homeless Permanent program that the total monthly household income (TMHI) is at or below the approved State Standard percentage (currently 80%) and the rent amount should be broken out month by month for 2 months separately for each month on the Expense Amount Detail page for the expense category of shelter and expense type homeless-past due rent. Generate a Denial Notice of Action if the back rent amount exceeds TMHI. 2) Add Money Management functionality for Homeless Permanent and Homeless Temporary in order to: a) Issue single party checks to vendors without the Payee/Case name (e.g., landlord, hotel, utility company). b) Split Utility Payments. c) Issue the remainder amount of the Temporary Homeless payment to the customer when hotel cost is less than the amount issued. 3) Add the ability to issue Homeless Assistance vouchers for the service arrangement types in C-IV that allow voucher payments.	<ul style="list-style-type: none">• The Past Due Rent eligibility rules that evaluate whether the total monthly household income (TMHI) is below the approved State Standard percentage (currently 80%) and that break out the rent amount for each month for a maximum of 2 months will be developed in accordance to regulation 44-211.531B.
256	393	Manage Personnel	Case Assignment & Transfer	This requirement was modified in Change Notice 29: Revised requirement, approved on December 10, 2019 via CalSAWS Deliverable #18 - CalSAWS General Design: The CONTRACTOR shall migrate the 58 County specific classification titles in the "Classification Title" dropdown field on the Staff Search and Staff Detail pages and update the "Classification Title" dropdown field to only display those classification titles that apply to each CONSORTIUM County.	<ul style="list-style-type: none">• Classification Titles will be updated to account for the latest classification titles in each county. This information will be captured through a CRFI.• No more than 500 new, updated or removed classification title updates will be made.
254	398	Manage Personnel	Case Assignment & Transfer	This requirement was modified in Change Notice 29: Revised requirement, approved on August 9, 2019 via CalSAWS Final Deliverable #09 - CalSAWS General Design: The CONTRACTOR shall remove the "Staff Type" field from the Staff Detail page.	This assumption was modified in Change Notice 29: Revised assumptions, approved on August 9, 2019 via CalSAWS Final Deliverable #09 - CalSAWS General Design: The "Staff Type" value will be derived from the County's OID or Active Directory login clearance.
255	400	Manage Personnel	Case Assignment & Transfer	This requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
235	404	Manage Personnel	Application Security	The CONTRACTOR shall migrate the "Reset Password" button on the Security Assignment page when the Staff Type is set to Internal on the Staff Detail page for any of the counties that choose not to utilize the Active Directory option. Resetting a password, shall generate and send a Reset Password email to the staff for which the password is being reset for.	<ul style="list-style-type: none">• The reset password security already exists. The logic used for the external staff is the same as what is currently in C-IV for all Staff. The reset password functionality will be available for all users in the 58 Counties that do not have an Active Directory account.
307	428	Correspondence	Forms	This requirement was modified in Change Notice 29: "Revised requirement, approved on October 14, 2020 via CalSAWS Deliverable #42 - CalSAWS General Design: "The CONTRACTOR shall update the PA 2327-Receipt for Documents (8/13) as follows: 1) Update the form number to display the same as the State version in Template Repository (CW 31). 2) Relabel 'Department of Public Social Service' to 'California Department of Social Services' in the header. 3) Update header to replace the 'County of Los Angeles' static text with a dynamically populated variable and populate it will the name of	<ul style="list-style-type: none">• There will be no auto population on the form outside of the form header.
330	429	Correspondence	Forms	This requirement was modified in Change Notice 29: Revised requirement via App Dev Lead meeting on August 18, 2020: The CONTRACTOR shall migrate the C-IV SAR 7/SAR 2 (4/13) for the 57 Migration Counties.	This assumption was modified in Change Notice 29: Assumptions removed via the App Dev Lead meeting on August 18, 2020. Revised assumptions, approved on December 10, 2019 via CalSAWS Final Deliverable #18 - CalSAWS General Design (no revisions were made to the requirement via FDEL #18): <ul style="list-style-type: none">• LRS will stop sending the individual SAR 2 as the SAR 2 will be included with the SAR 7.• The SAR 7 will continue to be editable from the Self Service Portal.• The existing LRS logic will be used to populate the following substituted dynamically fields that are being retained on the SAR 7 form:<ul style="list-style-type: none">- "Your IRT is \$" for CW and CF- "Income".• However, "Welfare Fraud Hotline" is currently hardcoded within the LRS form and displays a phone number specific to Los Angeles County, thus this field will need to be made dynamic to provide a number applicable to the 57 C-IV and CalWIN
305	452	Correspondence	Forms	This requirement was modified in Change Notice 29: "Revised requirement, approved on October 14, 2020 via CalSAWS Deliverable #42 - CalSAWS General Design: "The CONTRACTOR shall migrate form CW 2200 (2/19)-Request for Verification with the following updates: 1) Migrate the C-IV dynamic functionality of making the checkbox labelled "I have filled out the Release of Information" disappear when dynamically generating the form "Authorization for Release of Information" if MC program is selected. 2) Ability to edit and append the CW 2200 3) Ability to auto populate additional information from the data	This requirement was modified in Change Notice 29. Per Deliverable #42 - CalSAWS General Design approved on October 14, 2020, the Contractor Assumptions have been removed.
185	525	SIU	Fraud	This Requirement was modified in Change Notice 29: Revised requirement, approved on February 11, 2020 via CalSAWS Deliverable #23 - CalSAWS General Design: The CONTRACTOR shall update the values in the "Allegation" dropdown field on the Special Investigation Detail page and the Special Investigation Referral page to be more generic in order to support all 58 Counties.	<ul style="list-style-type: none">• The exact verbiage for the renaming of the allegation drop down values will be defined during the Migration design phase. There are no other functional areas in the system that require the "Allegation" field to be mandatory.
278	571	Batch Interface		The CONTRACTOR shall incorporate the current C-IV WDTIP Inbound Jobs at the time of migration.	<ul style="list-style-type: none">• The C-IV WDTIP Inbound Jobs that exist in C-IV at the time the existing C-IV Inbound WDTIP functionality is migrated will also be ported into the CalSAWS. This includes the functionality that logs a priority level of "Critical" and aborts the batch job when an invalid field or record is encountered.• The batch jobs will run for all 58 counties. <ul style="list-style-type: none">• The Batch properties and scheduling will have to be updated for each wave
211	582	SIU	IEVS	This Requirement was modified in Change Notice 29: Revised requirement, approved on August 9, 2019 via CalSAWS Final Deliverable #09 - CalSAWS General Design: The CONTRACTOR shall update the IEVS Abstracts Search page as follows: 1) Migrate the value of "In Review" in the "Workload Status" dropdown	This assumption was modified by Change Notice 29: Assumptions were removed via CalSAWS Final Deliverable #09 - CalSAWS General Design, approved on August 9, 2019.
363	632	Correspondence	RE Packets	This Requirement was modified in Change Notice 29: Revised requirement, approved on December 10, 2019 via CalSAWS Deliverable #18 - CalSAWS General Design: The CONTRACTOR shall update the form MC 216 (04/15)-Pre-Populated Renewal form for the MAGI RE Packet as follows: 1) Update "Questions? Call Customer Service Center at <>. The call is free. (Persons with TTY equipment, please call: <> or 711. Person without TTY equipment, call <>)" to "Questions? Call <>. (Persons with TTY equipment, please call: <>)." at the bottom of the page. Phone numbers will be auto populated based on each CONSORTIUM	<ul style="list-style-type: none">• The LRS version of the MC 216 will be the base form (field does not appear on C-IV form).

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336	647	Correspondence	General Requirements	The CONTRACTOR shall replace the "YBN" reference in the "Viewed Via YBN" column in the Search Results Summary section of the "Document List" page to the name of the new self-service portal.	• The name of the new statewide self-service portal will be provided by the third GD Deliverable to update the column name on the page.
41	658	Data Collection and Eligibility	Application Registration	This requirement was modified in Change Notice 29: #658 The CONTRACTOR shall update the Application Registration Summary page as follows: 1) Migrate the following values in the "Source" dropdown: a) CSO b) CSC c) CalHEERS d) Email e) Fax f) Other g) Phone h) RCC i) SAWS j) SPE 2) Add the following values in the "Source" dropdown: a) CWS b) Outreach c) Outstation 3) Relabel "CMIPS II" to "IHSS/CMIPS II" 4) Relabel "YBN" to "Self-Service Portal"	• The estimate for this requirement includes updating all "Source" fields in the application to be consistent. It is assumed this is controlled through a codes table entry in the LRS application. • The name of the new statewide self-service portal will be provided by the third GD Deliverable to update the column name on the page. • LRS OBIEE reports will relabel existing records from YBN to the name of the new self-service portal.
294	714	Reports	Scheduled	This Requirement was modified in Change Notice 29 Revised requirement approved on January 14, 2020 via App Dev Lead meeting: The CONTRACTOR shall activate the following Scheduled Reports for the 57 Counties except for those Reports that are specific to Los Angeles County. There will not be a reconciliation effort across C-IV reports and similar LRS reports. These reports will continue to account for the information being displayed as they do in their respective Systems. Counties can elect to not display certain reports to their county users by not administrating the security rights to view them. 1) 1099 Monthly Control Report (Scheduled) 2) Child Support Cooperation Report (Scheduled) 3) Controls Unreceived Voucher Report (Scheduled) 4) Daily EBT Reactivates and Card Replacements Report (Scheduled) 5) Daily Excess Recoupment Report (Scheduled) 6) Duplicate Persons Report (Scheduled) 7) EBT Out of County State Transactions Report (Scheduled) 8) EBT Replacements Report (Scheduled) 9) Excess Recoupment Monthly Activity Report (Scheduled) 10) Excess Recoupment with Transactions Detail Report (Scheduled) 11) MEDS Administrative Program and Office Report (Scheduled) 12) MEDS Critical and ZZZ Alerts Report (Scheduled) 13) MEDS Critical ZZZ Alerts 3 Months Report (Scheduled) 14) Month-End EBT Repayments Report (Scheduled) 15) Monthly Duplicate Payment Report - RDB (Scheduled) 16) Monthly Duplicate Vendor Report (Scheduled) 17) Non Assistance CalFresh Outreach Application Status Report (Scheduled) 18) Payments on Hold More than 30 Days Report (Scheduled) 19) Payroll Customer and Vendor Warrant Cancellations and Outlaws	• Existing LRS Security Groups/Security Rights will be utilized to access these reports. • Any reports that are Los Angeles County specific will not display results (counts) for the other counties. • These reports will be re-evaluated during migration design with the CONSORTIUM to determine if they are applicable to the 57 Migration Counties other than Los Angeles. Reports that are not applicable to counties other than Los Angles may not execute at the discretion of each individual county. • The specified reports will not be reconciled across C-IV or CalWIN Reports.
289	720	Reports	On Request	This Requirement was modified in Change Notice 29: Revised requirement modified on January 14, 2020 via App Dev Lead meeting: The CONTRACTOR shall activate the following On Request Reports for the 58 Counties. There will not be a reconciliation effort across C-IV reports and similar LRS reports. These reports will continue to account for the information being displayed as they do in their respective Systems. Counties can elect to not display certain reports to their county users by not administrating the security rights to view them. 1) CalWORKs and CalFresh Redetermination or Recertification Appointment Report (On Request) 2) CCSAS Download Report (On Request) 3) E2LITE Audit Report (On Request) 4) EBT End of Day Report (On Request) 5) GAIN Provider Invoice Reconciliation Report (On Request) 6) Intake Statistics - Pending Applications, New Approvals and Denials Report (On Request) 7) TANF Audit Report (On Request) 8) WINS Audit Report (On Request) 9) WPR Audit Report (On Request) 10) Active SSI-SSA Cases Foster Care Discontinued Report 11) Application Activity Report 12) Customer Latest Activity Report 13) Customer Reporting Progress Detail Report 14) Employee Contact List 15) Monthly Productivity List Export Report 16) Pending Applications Report 17) RE Date Report 18) Receipt Mass Upload Report 19) Release Note Report	• Existing LRS Security Groups/Security Rights will be utilized to access these reports. • Any reports that are Los Angeles County specific will not display results (counts) for the other counties. • The specified reports will not be reconciled across C-IV or CalWIN Reports.
250	996	Manage Personnel	Case Assignment & Transfer	The CONTRACTOR shall migrate the 58 County specific Offices and only display those offices that apply to each CONSORTIUM County on the Select Office page.	• It is assumed the logic that only displays the Offices of the county of the logged in User resides in LRS as it was included as part of the 13.12d baseline code base.
257	998	Manage Personnel	Case Assignment & Transfer	The CONTRACTOR shall migrate the 58 County specific Unit Types and only display those Unit Types on the Unit Search page that apply to each CONSORTIUM County.	• The page functionality that only displays the Units of the county of the logged in User resides in LRS as it was included as part of the LRS baseline code base. • Conversion will address duplicate Unit IDs in both systems. • Unit ID foreign keys will be addressed when the data is converted between systems.
258	999	Manage Personnel	Case Assignment & Transfer	This Requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
248	1001	Manage Personnel	Case Assignment & Transfer	This Requirement was removed in Change Notice 29	This Requirement was removed in Change Notice 29
252	1022	Manage Personnel	Case Assignment & Transfer	The CONTRACTOR shall update the "Office" button on the Staff Assignment List page to be a non-mandatory field.	• There are no other functional areas in the system that require the "Office" button to be mandatory.
240	1024	Manage Personnel	Case Assignment & Transfer	The CONTRACTOR shall migrate the Device Assignment Detail page.	• The "Device Assignment" page that exists in C-IV at the time the existing C-IV functionality for the page is migrated will also be ported into CalSAWS. • There will be minimal effort to migrate in the C-IV Kiosk and Lobby Web Services build as the only anticipated impact is the LRS data model changes in the web services.
241	1025	Manage Personnel	Case Assignment & Transfer	This Requirement was modified in Change Notice 29 "Revised requirement, approved on August 11, 2020 via CalSAWS Deliverable #37 - CalSAWS General Design: The CONTRACTOR shall migrate the Device Flow Mgmt. task navigation, Flow Management List, Flow Management Detail, and related child pages.	• The "Device Flow Mgmt." page that exists in C-IV at the time the existing C-IV functionality for the page is migrated will also be ported into the CalSAWS.
232	1032	Manage Personnel	Application Security	The CONTRACTOR shall migrate the C-IV Project and C-IV County maintained security roles to the Select Security Role page.	This assumption was modified in Change Notice 29: Revised assumptions, approved on August 9, 2019 via CalSAWS Final Deliverable #09 - CalSAWS General Design (no revisions were made to the requirement via FDIL #09). As LRS does not use Siteminder, any URL requests that are in the LRS code base but have been disabled by LRS (Call Log is not used in LRS, but the code is in the system) do have their URLs mapped from the initial cut over. All requirements that add new Request URLs will be updating the security for those URLs to the LRS code base.
239	1036	Manage Personnel	Application Security	This Requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29.

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367	1039	Correspondence	RE Packets	<p>The CONTRACTOR shall consolidate the CalSAWS printing processes to support the utilization of only one set of common print files and print streams. The print services vendor must have the ability to accept county specific stuffers/mailers/added pages, to be included/stuffed in county mail upon request.</p> <p>The CONTRACTOR shall consolidate the Los Angeles and 39 C-IV Migration Counties processes for the address placement of flat mail (RE Packets) to support the utilization of only one print vendor.</p> <p>The CONTRACTOR shall account for the time required to compare the RE Packet Batch Job Logic to determine if the population of individuals being identified to receive the RE packets is the same.</p> <p>The following 13 C-IV RE Packets and generation process will be migrated into the CalSAWS Software for the 39 C-IV Migration Counties: 1) CW/CF RE Packet – CalWORKs / CalFresh RE Packet 2) CW RE Packet – CalWORKs Redetermination Packet 3) CF RE Packet – CalFresh Recertification Packet 4) MC RE Packet – Regular Medi-Cal Redetermination Packet 5) LTC MC RE Packet – Long Term Care (LTC) Medi-Cal Redetermination Packet 6) ABD MC RE Packet – Aged, Blind, Disabled (ABD) Medi-Cal Redetermination Packet 7) MAGI RE Packet – Modified Adjusted Gross Income (MAGI) RE Packet 8) Mixed MC RE Packet – MAGI and Non-MAGI</p>	<ul style="list-style-type: none">• Adding the forms is covered with DDID 1043.• Consolidating print processes is covered with DDID 1476.• All envelope changes will be covered by M&O.• CalWIN will use the existing LRS/C-IV RE packet types, logic and processes. Existing packets will not be modified or new packets created for CalWIN counties.• Existing enclosure functionality will be updated to allow enclosures to be added to more types of forms.• Enclosure functionality will be updated to allow for enclosures to be uploaded/attached by language.• Enclosure functionality will be updated to allow for multiple enclosures to be added a form type.• Enclosure approval process will remain in place.• Enclosure estimation logic will need to be updated for the new form types and by language type.• Counties will be able to add forms specific to their county via the enclosure process. <p>Batch properties will have to be updated for each wave.</p>
339	1040	Correspondence	General Requirements	This Requirement was removed in Change Notice 29.	This Requirement was removed in Change Notice 29
323	1041	Correspondence	Forms	The CONTRACTOR shall have an allowance of hours included in the Migration estimate for State form anatomy and cosmetic updates.	<ul style="list-style-type: none">• 40 State Forms between C-IV and CalWIN will need to be migrated into CalSAWS.• Form Anatomy is comprised of the following components:<ul style="list-style-type: none">- The Header, which contains; Address Lines, County of Title, Form Title and Pre-populated fields such as Work Name and Case Number.- The Body, which contains; Static Text, Tables, Checkboxes, pre-populated fields and/or test language translations and space for barcodes.- The Footer, which contains; Form Number, Version Number, Page Number and space for barcodes.• Cosmetic updates are slight modifications to the form which do not alter the message or generation/population logic of the form. For example, font size change, line thickness, spacing between form components; Header, Body, Footer.• Refer to attachment for an inventory listing of the C-IV and LRS Forms as of July 2018.
326	1045	Correspondence	Forms	The CONTRACTOR shall revise the State form names and numbers to match the corresponding form name and number provided by the State.	<ul style="list-style-type: none">• Due to the removal of DDID #1043 from the CalSAWS SOR which accounted for the CONTRACTOR's research time to identify the State forms requiring updates, the CONSORTIUM will need to provide the list of State forms requiring form name and number updates by July 1, 2020 for the CONTRACTOR to meet design, build and system test milestones.• It is assumed no more than 340 State forms shall have the form names and numbers revised to match the corresponding form name and number provided by the State.
325	1046	Correspondence	Forms	<p>This requirement was modified in Change Notice 29: "Revised requirement, approved on October 14, 2020 via CalSAWS Deliverable #42 - CalSAWS General Design: The CONTRACTOR shall update the County Agency Name and Address on all forms to display the County Name as a dynamic field to support Multi-County Use.</p>	<p>This assumption was modified in Change Notice 29: Revised assumptions approved on March 3, 2020 via App Dev Lead meeting: • Forms are developed using headers that are shared across multiple forms, therefore the testing approach will be conducted by validating a sample of the high volume forms used by each unique header to confirm the requirement has been met.</p>
281	1049	Reports	Business Intelligence Reporting Tool (BI)	Please refer to Exhibit AA for requirement language.	Please refer to Exhibit AA for Contractor assumptions.
282	1050	Reports	Business Intelligence Reporting Tool (BI)	The CONTRACTOR shall create Ad hoc, Worker, Supervisor and CONSORTIUM level OBIEE security groups for the 58 Counties.	<ul style="list-style-type: none">• Updates to County maintained roles will be required.• OBIEE LDAP configuration changes will be required for authentication/authorization to account for the different Domain Service Directories utilized by the 58 Counties.• The new system's BI component will be based on the LRS OBIEE implementation and modified to include these security groups/rights for the 57 migration counties. Includes necessary updates to county maintained roles. SiteMinder has been replaced by custom C-IV authorization logic.• Single Sign on and system interaction (clicking the link in a dashboard list page to refresh case summary in the application) requires modification.• 36 (32 Active LRS + 4 Active C-IV) Dashboards. LRS authorization logic has
283	1051	Reports	Business Intelligence Reporting Tool (BI)	The CONTRACTOR shall update and or remove any System, County, or Agency specific references/logos from the OBIEE Dashboards.	<ul style="list-style-type: none">• 36 (32 Active LRS + 4 Active C-IV) OBIEE dashboards will require updates and or removal of System, County, or Agency specific references/logos.• The image of the LRS logo and Los Angeles County seal on the OBIEE dashboards will be updated with the new CalSAWS logo/seal as the dashboards are updated through the migration M&E releases.• Refer to attachment for an inventory listing of the C-IV and LRS OBIEE dashboards as of July 2018.
109	1052	Data Collection and Eligibility	Supervisor Authorization - EDBC	The CONTRACTOR shall turn off the Supervisor Authorization functionality for the 57 Counties at the time of migration.	<ul style="list-style-type: none">• Supervisor Authorization functionality will be turned "Off" at go-live for the 57 C-IV and CalWIN counties and will remain enabled for LA County. The 57 Counties will begin using Supervisor Authorization post go-live as determined by their County leadership.• Configurability of the Supervisor Authorization functionality will only entail the ability for a County to configure by: on/off, percentage of authorization required by position and by threshold values. It will not entail the creation of additional data points to use for configurability.
50	1053	Data Collection and Eligibility	Change Reason	<p>The CONTRACTOR shall at the onset of migration perform a detailed code analysis to identify change reason functionality logic gaps that may impact the 57 Counties business processes and address the gaps identified through the analysis.</p> <p>The CalSAWS Software will have one set of change reason functionality for the CONSORTIUM Counties.</p> <p>The output of the analysis will be documented gaps and new migration requirements and provided in a work product. Identified new requirements will be calculated by the CONTRACTOR and reviewed and prioritized by the CONSORTIUM for approval through the Change</p>	<ul style="list-style-type: none">• The detailed code analysis will be performed on the LRS change reason logic to be migrated into CalSAWS.• At the start of the CalSAWS Migration DD&I Project, the WDCS Project will provide detailed documentation on any Change Reason functionality that exists in CalWIN. This will include but not be limited to data collection, eligibility determination, use cases, batch impacts, and training materials.• Consortia Subject Matter Experts (C-IV, LRS & CalWIN) will be available to identify county business process impacts.• Any new requirements identified will be calculated by the CONTRACTOR and include the necessary tasks in the software development lifecycle required to implement the SCR including conversion, implementation and change management.
95	1054	Data Collection and Eligibility	Non-Compliance	<p>The CONTRACTOR at the onset of migration shall perform a detailed code analysis to identify non-compliance functionality logic gaps that may impact the 57 Counties business processes and address the gaps identified through the analysis.</p> <p>The CalSAWS Software will have one set of non-compliance functionality for the CONSORTIUM Counties.</p> <p>The output of the analysis will be documented gaps and new migration requirements and provided in a work product. Identified new requirements will be calculated by the CONTRACTOR and reviewed and prioritized by the CONSORTIUM for approval through the Change</p>	<ul style="list-style-type: none">• The detailed code analysis will be performed on the LRS non-compliance logic to be migrated into CalSAWS.• At the start of the CalSAWS Migration DD&I Project, the WDCS Project will provide detailed documentation on any non-compliance functionality that exists in CalWIN. This will include but not be limited to data collection, eligibility determination, use cases, batch impacts, and training materials.• Consortia Subject Matter Experts (C-IV, LRS & CalWIN) will be available to identify county business process impacts.• Any new requirements identified will be calculated by the CONTRACTOR and include the necessary tasks in the software development lifecycle required to implement the SCR including conversion, implementation and change management.
286	1056	Reports	General Requirements	Please refer to Exhibit AA for requirement language.	Please refer to Exhibit AA for Contractor assumptions.

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287	1058	Reports	General Requirements	The CONTRACTOR shall update and or remove any System, County, or Agency specific references/logos from all Scheduled and On Request Reports.	<ul style="list-style-type: none">• 374 reports will need to be modified to update or remove any System, County, or Agency specific references/logos.• The image of the Los Angeles County seal on reports will be updated with the new CalSAWS logo/seal as the reports are updated through the migration M&E releases.• Refer to attachment for an inventory listing of the C-IV and LRS Reports as of July 2018.• OBIEE Dashboards are not included as part of On Request Reports and will be migrated as-is.
292	1060	Reports	On Request	The CONTRACTOR shall migrate the existing C-IV values that are on the On Request Report Parameters page.	<ul style="list-style-type: none">• The C-IV On-Request Report Parameter page values and existing display functionality will be migrated into CalSAWS.• CalWIN counties will be able to utilize the existing parameter values preserved from C-IV On-Request reports.
285	1061	Reports	General Requirements	The CONTRACTOR shall provide a detailed report code analysis to identify logic gaps that may impact county business processes, to address the gaps identified through the detailed code analysis, identify batch scheduling needs and data entry requirements. 1) No more than 39 C-IV System reports will undergo a detailed report code analysis and have logic changes implemented in order to resolve data discrepancies within the report attributed to differences between the C-IV System and the CalSAWS Software. 2) Top 100 net new LRS reports will be evaluated to be taken as-is, to determine if the C-IV Migration Counties want the report generated as well as to evaluate the potential for consolidation. 3) There will be no reconciliation effort between the new LRS (non state) reports and the existing C-IV System reports.	<ul style="list-style-type: none">• 39 C-IV State reports will undergo a report code analysis comparison against the equivalent LRS State report generation logic. Note: the previous inventory of 51 reports in July 2017 has since been reduced due to the deactivation of 12 state reports in the C-IV System as of July 2018. A state report with a separate detailed backup report is counted as 1 report.• State Report logic differences will be documented in a list format and presented to the Consortium to determine which differences will result in new CalSAWS requirements. As requirements are identified from the code analysis they will be calculated by the CONTRACTOR and include the necessary tasks in the software development lifecycle required to implement the SCR including conversion, implementation and change management.• 100 LRS Non-State reports will be evaluated to: (a) determine if the 57 C-IV and WCDS Counties' want the report generated and (b) to evaluate the potential for consolidation if a similar report already exists in the LRS system.• At the start of the CalSAWS DD&I Project, the CalSAWS Consortium will provide the list of 100 LRS Non-State reports to be analyzed.• There will be no reconciliation effort between the new CalSAWS reports and the existing C-IV and CalWIN System reports.• As recommendations are identified through the evaluation of the 100 LRS Non-State reports, they will be documented in a list format and presented to the Consortium to determine which reports will result in new CalSAWS requirements. As requirements are identified they will be calculated by the CONTRACTOR and include the necessary tasks in the software development lifecycle required to implement the SCR including conversion, implementation and change management.• Reports to be evaluated do not include OBIEE Dashboards.• Refer to attachment for an inventory listing of the C-IV and LRS Reports as of July 2018.
349	1062	Correspondence	NOAs	The CONTRACTOR shall add the CMSP program specific fragments as part of Migration.	<ul style="list-style-type: none">• 81 CMSP NOA Fragments will be migrated. Any new CMSP NOA fragments added to the system post July of 2018 will be estimated by the CONTRACTOR and submitted to the CONSORTIUM for approval and to determine the appropriate method of funding the work.• Refer to attachment for an inventory listing of the C-IV CMSP NOA Fragments as of July 2018.
350	1063	Correspondence	NOAs	The CONTRACTOR shall update existing NOAs that are specific to C-IV county programs (e.g., CMSP) to align with the existing LRS address placement on all NOAs which will appear on the right hand side.	<ul style="list-style-type: none">• Counties will need to procure new envelope stock (for their offices) required to disseminate NOAs generated out of the CalSAWS printed locally.• Counties will need to have a plan in place to maintain current envelope stock (recommended 3-month period post migration go-live) to support NOA local reprints of NOAs generated with the legacy C-IV and CalWIN address placement.
351	1065	Correspondence	NOAs	The CONTRACTOR shall update and or remove any System, County, or Agency specific references/logos from all NOAs with the exception of GA/GR and GROW NOAs for Los Angeles county.	<ul style="list-style-type: none">• The LRS NOA fragments are based on State language, so it is assumed no more than 250 NOA fragments will need to be modified to remove or update System, County, or Agency specific references/logos.• The LRS GA/GR and GROW NOA templates are not shared by other programs.
352	1066	Correspondence	NOAs	The CONTRACTOR shall update the system to generate the appropriate translated NOA fragments.	<ul style="list-style-type: none">• There will be a single set of NOAs. The LRS NOAs at the time of County go-live will be used by all 58 counties and accepted as is. In the event that NOA changes are requested they will be estimated by the CONTRACTOR and submitted to the CONSORTIUM for approval and to determine the appropriate method of funding the work.• The C-IV and CalWIN counties will accept Los Angeles County substitutes where they provide additional information to the recipient. If the substitutes include data fields that C-IV and/or CalWIN counties do not use, those fields will be blank on the NOA.• There are 13,963 LRS NOA fragment translations required, as of July 2018.• The 14 threshold languages are:<ul style="list-style-type: none">- Arabic- Armenian- Cambodian- Cantonese (Chinese)- Farsi- Hmong- Korean- Lao- Mandarin (Chinese)- Other Chinese Language- Russian- Tagalog- Filipino
401	1070	Training Development	General Requirements	The CONTRACTOR shall use the LRS online help pages as a starting point and modify them as necessary to account for the changes made as a part of Migration. The CONTRACTOR shall assess the Job Aids to determine the impact for the changes made as part of Migration. Job Aid creation and updates are a CONSORTIUM responsibility currently. Online Help and Job Aids will be updated in conjunction with the release deployment. The CONTRACTOR staff will be responsible for peer reviewing the Job Aid content and deploying the Job Aids to the environments as	<ul style="list-style-type: none">• LRS currently contains 856 OLH Pages. These pages may be updated as a result of application changes.• There are currently 219 LRS Job Aids. As part of the migration, 32 additional Job aids will be migrated for a total of 251 job aids.• Consortia staff will create and update Job Aids as part of Migration. Consortia Staff will also be responsible for System Testing Online Help Pages.• Accenture staff will be responsible for peer reviewing the Job Aid content and deploying the Job Aid to the environments as well as creating/updating/deploying the Online Help pages.
402	1071	Training Development	General Requirements	The CONTRACTOR shall update and or remove any System, County, or Agency specific references/logos on Online Help pages. Any System, County, or Agency specific references/logo on Job Aids are a CONSORTIUM responsibility as Job Aid updates are a CONSORTIUM responsibility currently.	<ul style="list-style-type: none">• The Online Help Pages and Job Aids will follow the LRS template standards with the exception of the system logo which will be removed from the header.
128	1080	Data Collection and Eligibility	Welfare To Work	The CONTRACTOR shall update access to the Barrier List page via security controlled by each CONSORTIUM County. The security right of the page will be evaluated so that it is not included in the security groups which will be used by the 58 Counties.	<ul style="list-style-type: none">• This page will not be included in the system maintained security roles. County defined security roles that have access to this page will be updated to continue to have access.
127	1081	Data Collection and Eligibility	Welfare To Work	The CONTRACTOR shall update access to the Barrier Detail page via security controlled by each CONSORTIUM County. The security right of the page will be evaluated so that it is not included in the security groups which will be used by the 58 Counties.	<ul style="list-style-type: none">• This page will not be included in the system maintained security roles. County defined security roles that have access to this page will be updated to continue to have access.• Access to this page will be addressed with DDID 1080

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48	1089	Data Collection and Eligibility	Cal-Learn	<p>This requirement was modified in Change Notice 29: Revised requirement, approved on October 15, 2019 via App Dev Lead Meeting: The CONTRACTOR shall relabel "Date Reported to GSW (Gain Social Worker)" to "Date Reported to Cal-Learn County Worker" on the Cal-Learn Progress Detail, Cal-Learn Non-Compliance Cause Determination Detail pages. The CONTRACTOR shall update the dropdown fields on the Cal-Learn Non-Compliance Cause Determination Detail page from GSW to Cal-Learn Worker.</p> <p>Revised requirement, approved on August 9, 2019 via CalSAWS Final Deliverable #09 - CalSAWS General Design: The CONTRACTOR shall relabel "Date Reported to GSW (Gain Social Worker)" to "Date Reported to Cal-Learn County Worker" on the Cal-Learn Progress Detail, Cal-Learn Non-Compliance Cause Determination Detail and Learning Disability Evaluation Result Detail pages. The CONTRACTOR shall update the dropdown fields on the Cal-Learn Non-Compliance Cause Determination Detail page from</p>	<p>This assumption was modified in Change Notice 29: Assumptions were removed via App Dev Lead Meeting, approved on October 15, 2019.</p>
104	1092	Data Collection and Eligibility	Supervisor Authorization - EDBC	The CONTRACTOR shall update all Supervisor Authorization types to be configurable by county along with the percentage of authorization required.	<p>• The supervisor authorization types in the CalSAWS will be configured so that each county can elect to turn on or off an authorization type that has been pre-defined in the system along with the percentage of authorization required by position and/or the threshold.</p>
105	1093	Data Collection and Eligibility	Supervisor Authorization - EDBC	The CONTRACTOR shall create Reports around the different Supervisor Authorization types, actions taken and performance metrics.	<p>• It is assumed no more than 5 reports will be created with a complexity level of 3 medium and 2 difficult reports.</p>
51	1098	Data Collection and Eligibility	Change Reason	The CONTRACTOR shall update and/or create new EDBC child pages to display the Change Reasons that were applied and/or not applied by EDBC and the reason the change was/was not applied.	<p>• It is assumed that the data needed to be tracked using Change Reasons and Apply Dates in EDBC will not be changed for CalSAWS. CalSAWS will use the Change Reason policy that LRS has implemented. Any additional work effort beyond storing the reason the change was or was not applied and creating child pages to display the information will be estimated by the CONTRACTOR and submitted to the CONSORTIUM for approval and to determine the appropriate method of funding the work. In addition, this will require an adjustment to the EDBC performance requirements.</p>
513	1099	Equipment & Software		The CONTRACTOR shall update the System to display the application server name when hovering over the system icon.	<p>• It is assumed this functionality will work the same way that it currently works in the C-IV System.</p>
118	1110	Data Collection and Eligibility	Verifications	The CONTRACTOR shall update the Automatic Negative Actions batch jobs to be either enabled or disabled for the 58 Counties. The decision on which Counties opt in or out of this functionality will be captured during migration.	<p>This assumption was modified in Change Notice 29: Revised assumptions, approved on December 10, 2019 via CalSAWS Final Deliverable #18 - CalSAWS General Design (no revisions were made to the requirement via FDEL #18): The Batch properties and scheduling will have to be updated for each wave separately.</p>
469	1111	Training Development	Online Help	The CONTRACTOR shall migrate the Online Help page for Reports Calendar.	<p>• The Reports Calendar Online Help Page will need to be updated for each County to reflect the availability dates for reports.</p>
454	1163	Training Development	Online Help	This Requirement was removed in Change Notice 29	<p>• The Report Overview Inventory List will need to be updated to account for the latest report inventory in the CalACES.</p>
473	1164	Training Development	Online Help	This Requirement was removed in Change Notice 29	<p>This Assumption was removed in Change Notice 29</p>
85	1233	Data Collection and Eligibility	Medi-Cal/CalHEERS	The CONTRACTOR shall migrate the 57 County District Offices into the District Office field on the MAGI Referral Search page and only display those District Offices that apply to each CONSORTIUM County. The 57 County District Offices will be maintained in the system by county, zip code and corresponding district office. Los Angeles County will maintain utilizing their existing shape files for their District Offices on the MAGI Referral Search Page.	<p>• Los Angeles County will continue to utilize existing LRS functionality to assign MAGI Referrals based on office boundaries/shape file. The 57 Counties will utilize the new zip code assignment logic to assign MAGI Referrals to district offices.</p>
100	1236	Data Collection and Eligibility	Renewals (CW, CF, MC)	The CONTRACTOR shall update the Non-MAGI RE Discontinuance Batch Job to also run for the 58 Counties.	<p>• The Batch properties and scheduling will have to be updated for each wave separately.</p>
101	1237	Data Collection and Eligibility	Renewals (CW, CF, MC)	The CONTRACTOR shall update the automatic outbound call that occurs in LRS on the 18th of the RE Due Month to be an outbound text message for the 57 Counties. The Text message will only be sent to those recipients that have opted into Text messaging and have signed the waiver.	<p>• The Batch properties and scheduling will have to be updated for each wave separately.</p>
89	1240	Data Collection and Eligibility	Medi-Cal/CalHEERS	The CONTRACTOR shall migrate "Gets APTC" in the "Negative Action Reason" field on Negative Action Detail page.	<p>• The following changes will also be required to facilitate the new negative action reason: - Add eligibility rules to leave the person or program pending when the person is Pending Eligible on the corresponding MAGI determination and running negative action with a reason of "Gets APTC (CMSPT)". - Add logic for a new denial discontinuance NOA for "Gets APTC (CMSPT)". - Add a new denial discontinuance NOA for "Gets APTC (CMSPT)" based on revising C-IV NOA format. CalSAWS will utilize the existing C-IV functionality.</p>
92	1249	Data Collection and Eligibility	Medi-Cal/CalHEERS	This requirement was removed in Change Notice 29	<p>This assumption was removed in Change Notice 29</p>
133	1288	Data Collection and Eligibility	Welfare To Work	The CONTRACTOR shall update access to the Job Development Activity Search page to be controlled by each CONSORTIUM County. The security right of the page will need to be evaluated so that it is not included in the security groups which will be used by the 58 Counties.	<p>• This page will not be included in the system maintained security roles. County defined security roles that have access to this page will be updated to continue to have access.</p>
134	1289	Data Collection and Eligibility	Welfare To Work	The CONTRACTOR shall update access to the Job Development Detail page to be controlled by each CONSORTIUM County. The security right of the page will be evaluated so that it is not included in the security groups which will be used by the 58 Counties.	<p>• This page will not be included in the system maintained security roles. County defined security roles that have access to this page will be updated to continue to have access.</p>
130	1290	Data Collection and Eligibility	Welfare To Work	The CONTRACTOR shall update access to the Job Development Activity Detail page to be controlled by each CONSORTIUM County. The security right of the page will be evaluated so that it is not included in the security groups which will be used by the 58 Counties.	<p>• Access to this page will be addressed with DDID 1288</p>
136	1311	Data Collection and Eligibility	Welfare To Work	The CONTRACTOR shall update the Specialized Supportive Services Detail page as follows: 1) Relabel "PA 1913 Signed Date" to "DV Form Signed Date" 2) Create a new generic version of the PA 1913 to be applicable for the 57 Counties 3) Update the PA 1913 Los Angeles County form number to "DV Form" 4) Generate the Los Angeles version of the DV form for Los Angeles County and generate the new generic version of the "DV form" for the 58 Counties.	<p>• This page will not be included in the system maintained security roles. County defined security roles that have access to this page will be updated to continue to have access.</p>
131	1322	Data Collection and Eligibility	Welfare To Work	This requirement was modified in Change Notice 29: Revised requirement, approved on August 9, 2019 via CalSAWS Final Deliverable #09 - CalSAWS General Design (no revisions were made to the Contractor Assumptions via FDEL #09): The CONTRACTOR shall update access to the Living Arrangement and Military/Veterans pages through the Employment Services Global and Case Summary local navigation via security controlled by each CONSORTIUM County. The security right of the pages will be evaluated so that it is included in the security groups which will be used by the 58 Counties.	<p>• The PA 1913 will be implemented in the following languages: - Armenian - Cantonese (Chinese) - English - Korean - Mandarin (Chinese) - Other Chinese Language - Russian - Spanish</p>
24	1323	Data Collection and Eligibility	All Programs	The CONTRACTOR shall update access to the Customer Reporting List page and Employment Services Global Navigation via security controlled by each CONSORTIUM County. The security right of the page will be evaluated so that it is not included in the security groups which will be used by the 58 Counties.	<p>• These pages will not be included in the system maintained security roles for employment service workers under the Employment Service Navigation. County defined security roles that have access to these pages will be updated to continue to have access.</p>
				The CONTRACTOR shall update access to the Customer Reporting List page and Employment Services Global Navigation via security controlled by each CONSORTIUM County. The security right of the page will be evaluated so that it is not included in the security groups which will be used by the 58 Counties.	<p>• This page will not be included in the system maintained security roles for employment service workers under the Employment Service Navigation. County defined security roles that have access to this page will be updated to continue to have access.</p>

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217	1346	SIU	IEVS	<p>This requirement was modified in Change Notice 29: Revised requirement, approved on November 12, 2019 via App Dev Lead Meeting: The CONTRACTOR shall update the IEVS Review Disposition page and IEVS Review Case Disposition page as follows: 1) Migrate the dropdown value of "In Review" to the "Disposition Status" field 2) Update the "Disposition Closure Code" field to be non-mandatory 3) Update the "Impact to AU" field to be non-mandatory 4) Update the "Discrepancy" field to be non-mandatory And update the following for the IEVS Review Case Disposition page 1) Relabel "Disposition Date" to "Review Date" in the Associated Disposition section.</p> <p>Revised requirement, approved on August 9, 2019 via CalSAWS Final Deliverable #09 - CalSAWS General Design (no revisions were made to the Contractor Assumptions via FDEL #09): The CONTRACTOR shall update the IEVS Review Disposition page as follows: 1) Migrate the dropdown value of "In Review" to the "Disposition Status" field 2) Update the "Disposition Closure Code" field to be non-mandatory 3) Update the "Impact to AU" field to be non-mandatory 4) Update the "Discrepancy" field to be non-mandatory 5) Relabel "Disposition Date" to "Review Date" in the Associated Disposition section.</p>	<p>• There are no other functional areas in the system that require these fields to be mandatory.</p>
146	1360	Fiscal	Benefit Issuance	<p>This requirement was modified in Change Notice 29: "Revised requirement, approved on February 11, 2020 via CalSAWS Deliverable #23 - CalSAWS General Design: The CONTRACTOR shall migrate the existing C-IV Direct Deposit functionality on the Issuance Method Detail page for the 57 Counties.</p>	<ul style="list-style-type: none">• It is assumed that CALWIN uses the same Direct Deposit Functionality as C-IV.• The existing direct deposit functionality that resides in C-IV has been removed from LRS and will need to be added back into LRS.• There will be two versions of the Issuance Method Detail page - one for LRS and one for the remaining 57 counties.• The C-IV batch jobs for the DD Functionality would have to be migrated along with creating new jobs for the CALWIN counties.
113	1367	Data Collection and Eligibility	Time Limits	<p>The CONTRACTOR shall update "WTW" to "Retention Services" on the Program dropdown field on the Cash Aid Time Limit Month Detail page.</p>	<ul style="list-style-type: none">• There will be no updates to the WDTIP batches as part of this requirement other than relabeling "WTW" to "Retention Services".• There will be no logical updates required to the Time Limit Cash Aid Pages to determine what clocks will count when the program is "Retention Services"
138	1372	Fiscal	Benefit Issuance	<p>This Requirement was modified in Change Notice 29 Revised requirement, approved on December 10, 2019 via CalSAWS Deliverable #18 - CalSAWS General Design: The CONTRACTOR shall update the Affidavit Detail page as follows: 1) Update the following values in the "Affidavit Type" dropdown field to not display for the 57 Counties a) Payee (PA 1130) b) 76A299X c) Legal Owner d) DCFS (Dept. of Children and Family Services) 1144 e) EBT 16 f) EBT 17 g) EBT 24 2) Update the values in the "Affidavit Type" dropdown field using a standard list of values for the 57 Counties. The standard list will be determined at design along with which Affidavit Types get printed or</p>	<p>This assumption was modified in Change Notice 29 Revised assumptions, approved on December 10, 2019 via CalSAWS Final Deliverable #18 - CalSAWS General Design (no revisions were made to the requirement via FDEL #18): 1. "EBT 18" was removed from the Affidavit Type dropdown by LA in 18.09 SCR CA-49840 2. There is no impact to forms as there are no new dropdown values added to the Affidavit Type dropdown.</p>
140	1373	Fiscal	Benefit Issuance	<p>The CONTRACTOR shall update the header on the EBT 17 form to dynamically populate the appropriate CONSORTIUM County.</p>	<ul style="list-style-type: none">• The Form header will be updated to dynamically populate with the County of the logged in User.• It is assumed this form in LRS is only generated in English and Spanish.
139	1375	Fiscal	Benefit Issuance	<p>The CONTRACTOR shall update the header on the EBT 16 form to dynamically populate the appropriate CONSORTIUM County.</p>	<ul style="list-style-type: none">• The Form header will be updated to dynamically populate with the County of the logged in User.• It is assumed this form in LRS is only generated in English and Spanish.
141	1377	Fiscal	Benefit Issuance	<p>This Requirement was removed in Change Notice 29</p>	<p>This Assumption was removed in Change Notice 29</p>
110	1391	Data Collection and Eligibility	Time Limits	<p>The CONTRACTOR shall at the onset of migration perform a detailed code analysis to identify logic gaps in the LRS WTW 24 Month Time Clock functionality that may impact county business processes. Any hours associated with addressing design differences that are identified through the detailed code analysis will be taken from the allowance of hours in DDID #1967 for Unforeseen differences in the code base that result in additional requirements.</p> <p>An Unforeseen difference shall be defined as any disparity or gap that is not and could not reasonably have been identified or anticipated in advance by the CONTRACTOR.</p>	<ul style="list-style-type: none">• The CalSAWS Software will have one set of WTW 24 month functionality for all 58 counties. This requirement is to perform a detailed code analysis on the LRSWTW 24 month time clock logic to be migrated into CalSAWS to identify functionality logic gaps that may impact the 57 C-IV and CalWIN Counties' business processes.• At the start of the CalSAWS Migration DD&I Project, the WDSC Project will provide detailed documentation on any WTW 24 Month Time Clock functionality that exists in CalWIN. This will include but not be limited to data collection, eligibility determination, use cases, batch impacts, and training materials.• Consortia Subject Matter Experts (C-IV, LRS & CalWIN) will be available to identify county business process impacts.• Any new requirements identified will be calculated by the CONTRACTOR and include the necessary tasks in the software development lifecycle required to implement the SCR including conversion, implementation and change
150	1457	Fiscal	Benefit Issuance	<p>This requirement was modified in Change Notice 29: "Revised requirement, approved on October 14, 2020 via CalSAWS Deliverable #42 - CalSAWS General Design: "1. The CONTRACTOR shall migrate the value of ""DMV Fees/License"" in the ""Type"" dropdown field when the Category of Transportation is selected on the Needs Detail page. 2. The CONTRACTOR shall migrate the following Customer Need Type values for historical purposes in order to display legacy Need Detail records for the C-IV Migration Counties. These values will not be visible on the "Type" dropdown field on the Need Detail page. a. SUAS b. Infant Supplemental Rate – State</p>	<ul style="list-style-type: none">• This Update will also address the changes requested in DDIDs 1458, 1461, 1462, 1464, 1466, 1467, and 1469.
151	1458	Fiscal	Benefit Issuance	<p>The CONTRACTOR shall migrate the value of "Vehicle Services" in the "Type" dropdown field when the Category of Transportation is selected on the Needs List and Needs Detail page.</p>	<ul style="list-style-type: none">• This Update will be made as part of DDID 1457.
152	1461	Fiscal	Benefit Issuance	<p>The CONTRACTOR shall migrate the value of "Job Services" in the "Type" dropdown field when the Category of Ancillary-Work Related is selected on the Need List page and the Need Detail page.</p>	<ul style="list-style-type: none">• This Update will be made as part of DDID 1457.
153	1462	Fiscal	Benefit Issuance	<p>The CONTRACTOR shall migrate the value of "Job Skills Training" in the "Type" dropdown field when the Category of Ancillary-Work Related is selected on the Need List page and the Need Detail page.</p>	<ul style="list-style-type: none">• This Update will be made as part of DDID 1457.
154	1464	Fiscal	Benefit Issuance	<p>The CONTRACTOR shall migrate the value of "Limited disability-accommodations" in the "Type" dropdown field when the Category of LD Accommodations is selected on the Needs Detail page and the Needs List page.</p>	<ul style="list-style-type: none">• This Update will be made as part of DDID 1457.
155	1466	Fiscal	Benefit Issuance	<p>The CONTRACTOR shall migrate the value of "On the Job Experience" in the "Type" dropdown field when the Category of Ancillary-Work Related is selected on the Need List page and the Need Detail page.</p>	<ul style="list-style-type: none">• This Update will be made as part of DDID 1457.
156	1467	Fiscal	Benefit Issuance	<p>The CONTRACTOR shall migrate the value of "Placement Assistance" in the "Type" dropdown field when the Category of Ancillary-Work Related is selected on the Need List page and the Need Detail page.</p>	<ul style="list-style-type: none">• This Update will be made as part of DDID 1457.
157	1469	Fiscal	Benefit Issuance	<p>The CONTRACTOR shall migrate the value of "Retention Services" in the "Type" dropdown field when the Category of Ancillary-Work Related is selected on the Need List page and the Need Detail page.</p>	<ul style="list-style-type: none">• This Update to add the need type will be made as part of DDID 1457.
272	1476	Batch Interface		<p>The CONTRACTOR shall consolidate the Central Print processes, Form and NOA bundling batch Jobs into one process for use by all 58 Counties in the CalSAWS Software.</p> <p>The CONTRACTOR shall support the ability for the 58 Counties to submit county requests for special mailings, and these would be funded directly by the requesting county.</p>	<ul style="list-style-type: none">• Performance/capacity testing with the central print vendor will be completed with each wave.
214	1492	SIU	IEVS	<p>This Requirement was removed in Change Notice 29</p>	<p>This assumption was removed in Change Notice 29</p>
93	1514	Data Collection and Eligibility	Medi-Cal/CalHEERS	<p>This requirement was removed in Change Notice 29</p>	<p>This assumption was removed in Change Notice 29</p>
559	1526	Lobby Management	Customer Appointments	<p>This requirement was modified in Change Notice 29: "Revised requirement, approved on October 14, 2020 via CalSAWS Deliverable #42 - CalSAWS General Design: The Contractor shall enable one-way sync for 58 counties where customer appointments created within the application are displayed on a user's Outlook and/or GroupWise Calendar</p>	<p>This assumption was modified in Change Notice 29: "Revised assumptions, approved on October 14, 2020 via CalSAWS Final Deliverable #42 - CalSAWS General Design: Counties will have Outlook or GroupWise calendars configured to accept appointments created in the system.</p>

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561	1527	Lobby Management	Customer Appointments	This requirement was modified in Change Notice 29: "Revised requirement, approved on June 9, 2020 via CalSAWS Deliverable #33 - CalSAWS General Design: The CONTRACTOR shall enable or disable the Batch job that denies a pending CalFresh program when the Interview Status is set to No Show or Scheduled and the interview appointment date is between the application date and the 25th day from the application date for all 58 Counties. The decision on which Counties opt in or out of this	• The Batch properties and scheduling will have to be updated for each wave separately
560	1528	Lobby Management	Customer Appointments	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
201	1534	SIU	IEVS	The CONTRACTOR shall enable the automatic journal entries when all Income Eligibility Verification System (IEVS) abstracts are loaded into the CalSAWS Software for the 58 Counties.	• This functionality already exists in LRS and no further changes are required for the other 57 counties to inherent this change.
202	1535	SIU	IEVS	This requirement was removed in Change Notice 29.	This assumption was removed in Change Notice 29
196	1547	SIU	Fraud	The CONTRACTOR shall update the "Early Fraud Type" field on the Special Investigation Referral page to be a non-mandatory field.	• There are no other functional areas in the system that require the "Early Type" field to be mandatory.
199	1553	SIU	Fraud	This requirement was modified in Change Notice 29: he CONTRACTOR shall update the "Allegation Reason" and "Allegation Description" fields on the Special Investigation Referral page to be non-mandatory fields.	• There are no other functional areas in the system that require the "Allegation Reason" field to be mandatory.
200	1556	SIU	Fraud	This requirement was modified in Change Notice 29: The CONTRACTOR shall update the logic on the Special Investigation Referral page to populate the current primary applicant's physical address in the address fields and display the CIN for each person in the Involved Person section.	• Assumption that this only applies to internal cases where a case is directly linked to an investigation.
558	1572	Call Center	Regional Call Center (RCC)	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29.
231	1584	Manage Personnel	Application Security	The CONTRACTOR shall migrate the C-IV Counties Collaborator access to the https://www.resourcedatabank.com website. The Collaborator access shall be available for all 58 Counties.	• Functionality for Resource Databank.com is not present within the LRS and therefore the source code for Resource Databank.com will need to be migrated from the C-IV system to CalSAWS. • The existing form in C-IV which is sent out for access to the resource databank which will need to be migrated into the CalSAWS. • A new external website will be created to support all 58 counties. • The current functionality in LRS will be moved to the new Resource Databank external website. • In LRS, External Resources with access to the resource databank through the collaborator website will be migrated to the Resource Databank site. • Existing Users will need to reset password to access the new website. • The GROW Class Attendance form will not be changed in the CalSAWS system.
368	1585		RDB	The CONTRACTOR shall update the Approved for County Use List page to display the "Comments" text box regardless of selection of Yes or No in the "Approved for County Use" dropdown field. The Comments Text box shall be updated to be a non-mandatory field.	• There are no other functional areas in the system that require the "Comments" text box to be mandatory.
52	1599	Data Collection and Eligibility	Child Care	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
237	1607	Manage Personnel	Application Security	The CONTRACTOR shall update the Security Roles as follows: 1) Migrate the C-IV Project maintained Security Roles and each CONSORTIUM County maintained security roles 2) Migrate the C90 and C92 Login capability. The C90 and C92 account creation will continue to be created by the CONSORTIUM. The C92 County Access will continue to be controlled by the respective county administrators 3) Generate a list of the new security rights and groups for the 58 County Security Administrators to review and approve.	- Oversight Agency Access will continue to be determined and administered by the respective counties. - The County Administrators will assign out security to their staff. - CONSORTIUM County maintained security roles referenced in #1 will be addressed through the Conversion data mapping and build effort - The list of new security rights and groups (#3) will be generated through the Conversion build effort. This Assumptions was modified in assumption 31
284	1631	Reports	General Requirements	The CONTRACTOR shall set aside an allowance of nine thousand hours (9,000) to create new reports or update existing reports as part of Migration for the 58 Counties. These reports will be defined during the migration design effort. The requirements for the allowance of hours must be finalized and approved by the CONSORTIUM for the CONTRACTOR to meet design, build and System Test milestones, subject to the requirements meeting requirements in the LRS Agreement. As requirements for the new reports are identified, they will be calculated by the CONTRACTOR and reviewed and prioritized by the CONSORTIUM for approval through the County Change Control Board process.	• Estimates will include the necessary Tasks in the software development lifecycle required to implement the CalSAWS DD&I SCR including deployment and change management. • For the revised or new reporting requirements to be included with CalSAWS DD&I UAT preparation activities (targeted to begin April 2021 for C-IV), the requirements for the allowance hours must be finalized, approved by the CONSORTIUM and added to the CalSAWS DD&I SOR by July 1, 2020 for the CONTRACTOR to meet design, build and System Test milestones.
178	1635	Fiscal	Collections	The CONTRACTOR shall hide the Treasurer and Tax Collector Account Search page through security for the 57 Counties.	• The rights to view the treasure tax collector pages will not be included in any system maintained security roles. This security group/right will need to be added to county defined security roles in order to see these pages.
165	1653	Fiscal	Collections	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
163	1735	Fiscal	Collections	The CONTRACTOR shall update the "Recovery Account" Field to be a non-mandatory field on the EBT Repayment Detail page.	• There are no other functional areas in the system that require the "Recovery Account" field to be mandatory. • When the Recovery Account Number is not present, the system will not automatically post the transaction to a recovery account
510	1768	Equipment & Software		This requirement was modified in Change Notice 29: The CONTRACTOR shall modify AMP to meet the needs of CalSAWS by: 1) Not using the status value of "-1" to record transactions returning error pages 2) Incorporate command categorization for all Counties at the time of migration 3) Capture workstation names for workstations on which users use IE	This assumption was modified in Change Notice 29: Based on information known at the time of developing this DED for Deliverable #08 (CalSAWS Business Architecture Design), the Deliverable will restate the modifications needed for AMP and provide resolutions for such needs.
550	1775	Central Print		The CONTRACTOR shall update the technical architecture to support consolidation of the bundling jobs and bar codes (Stuffing, Intelligent mail, Imaging and Tracking) for one central print vendor.	• A single central print vendor is identified and is in place to handle the print jobs. This estimate and assumption may change when we receive further information about printing and print vendor. • The consolidated CalSAWS Imaging solution and requirements are pending the outcome of the Functional Design Sessions. Once the requirements are finalized this requirement will be revisited to determine if there are any impacts to the scope, estimate or migration timeline.
518	1776	Equipment & Software		The CONTRACTOR shall update the CalSAWS Software support as follows: 1) Support the current major version or the previous major version (current major version minus 1) of Microsoft Internet Explorer and the Chrome Web Browser. 2) The new CalSAWS Software shall be tested on the browser version of Microsoft Internet Explorer and Chrome that is supported in the system. 3) Update the existing LRS and C-IV automated regression test scripts to test with both Internet Explorer and the Chrome Web	• No CalWIN county will be a Managed County. • Existing C-IV Counties will continue to only use Internet Explorer.

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531	1778	Equipment & Software		This requirement was modified in Change Notice 29: The CONTRACTOR shall expand the Los Angeles County's iOS Lobby Check-in solution to support all 58 Counties. The C-IV java solution shall also be integrated to support the current Kiosk and FACTs for use by all 58 Counties.	<ul style="list-style-type: none">• The YBN web service that supports the iOS apps will be rearchitected to work independent of the self-service portal with CalSAWS directly. Dependencies on the self-service portal and modifications to it to support the iOS apps will be part of the new self-service portal.• The Printing devices and Scanning devices will not change for any application.• Estimate includes current features in LRS iOS and C-IV Lobby/FACT applications, no additional features.• Transferring data is not part of this estimate as the Statewide Self-Service Portal is not within the scope of CalSAWS migration.• This estimate does not include the External Mobile App as the Statewide Self-Service Portal is not within the scope of CalSAWS migration.• The Los Angeles County's iOS solutions will require modifications and access to the C4Yourself and Benefits CalWIN Self Service Portal in order to work for the remaining 57 counties. Since the Self-Service Portal modifications are not to be included within the scope of this CalSAWS Migration D&I Project these changes will not be estimated or accounted for. Once the CONSORTIUM identifies the approach and requirements for the Self Service portal, they will be calculated by the CONTRACTOR and reviewed and prioritized by the CONSORTIUM for approval through the County Change Control Board process.• The iOS Lobby Check-in Solutions in this estimate will only be supported for Los Angeles County until the Self-Service Portal has been addressed.• The purchase of any new iOS device, kiosks, or FACTs is not accounted for.• Additional counties electing to use the supported iOS, kiosk, or FACT devices that currently do not utilize these devices is not accounted for.• Test equipment for iOS devices will continue to be provided by LA County as they are currently provided today in LRS.• This estimate does not account for onsite support for updates to the iOS and
280	1780	Reports	Ad-Hoc County Reporting	The CONTRACTOR shall update the Databases as follows: 1) Apply Fine Grain Access to the current Data Model at the time of Migration. 2) Provide the Ad hoc database as read only for users in all 58 Counties. 3) Provide the 58 Counties Ad hoc user group with support on the changes to the new data model	<ul style="list-style-type: none">• Ad-hoc support resource for the 57 C-IV and WCDS counties will be available as they migrate to the new data model. The CalWIN counties will require more hours of support per month than the C-IV counties as they will have a large number of data model changes compared to CalWIN.
540	1781	Equipment & Software		This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
537	1784	Equipment & Software		The CONTRACTOR shall update the System to support the C-IV Text Messaging solutions for all 58 Counties.	<ul style="list-style-type: none">• The estimate for this requirement includes effort to remove the current LRS text messaging interface from CalSAWS and replace with the C-IV text messaging interface.• The 58 counties will assume the text messaging costs based on the volume of messages from the C-IV text messaging provider
275	1786	Batch Interface		This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
273	1787	Batch Interface		This requirement was modified in Change Notice 29 The CONTRACTOR shall migrate the C-IV County Specific Batch Jobs across the impacted Batch modules into the CalSAWS Software as determined during the migration design phase.	<ul style="list-style-type: none">• All 58 counties will be incorporated into the same batch schedule.• The jobs that are new since side by side will be migrated into the CalSAWS System.• C-IV County interfaces that were included in LRS baseline will not require functional updates.• The Batch properties and scheduling will have to be updated for each wave separately.
271	1789	Batch Interface		The CONTRACTOR shall update the CalSAWS Batch Scheduler to account for all the new CalSAWS Batch Jobs that are applicable to all 58 Counties.	<ul style="list-style-type: none">• There will be one combined Batch Scheduler for all 58 Counties.• All non County-specific Batch jobs that exist in LRS will run for all 58 Counties, unless otherwise specified in other DDIDs to be County configurable.• The CalSAWS batch schedule will be run nightly, excluding holiday and system down days, unless otherwise agreed to by the Consortia.• The Batch properties and scheduling will have to be updated for each wave separately.
274	1790	Batch Interface		The CONTRACTOR shall execute performance tests on all batch jobs to evaluate run times and determine whether they still comply with the LRS Service Level Agreements. The CONTRACTOR shall address and resolve failures to meet Performance Standards and other Specifications. Where such issues are determined to be the results of a Deficiency or Deficiencies with the CalSAWS Software, then such Deficiency or Deficiencies will be resolved within the existing scope of the CalACES/CalSAWS Migration Project. Where such issues are determined to be the results of Unforeseen differences not the result of a Deficiency, then such issues will be resolved through the allowance of hours allocated for Unforeseen differences in the code	<p>Batch Performance testing will be conducted 5 times during the CalSAWS project timeline at the following intervals:</p> <ul style="list-style-type: none">o Prior to 39 C-IV Counties go-liveo Prior to CalWIN Wave 1 go-liveo Prior to CalWIN Wave 2 go-liveo Prior to CalWIN Wave 3 go-liveo Prior to CalWIN wave 4 go- live. (Note this Batch performance test will be conducted against all 58 counties data)
276	1791	Batch Interface		The CONTRACTOR shall perform regression tests on all the new Batch Jobs against Converted Data.	<ul style="list-style-type: none">• It is assumed regression test will encompass critical Monthly Batch schedules against the CalSAWS Converted Data. This estimate includes 6 monthly schedules which will include 166 distinct critical monthly and daily batch jobs and daily jobs to be run against a testing County which represents each of the 2 consortia's converted data (C-IV and CalWIN).• Critical Monthly Schedules:<ul style="list-style-type: none">- First Business day Batch- SART Discontinuance- MEDS Recon- 10-Day Batch- Main Payroll- End of Month Batch• The critical batch jobs are those processes related to:<ul style="list-style-type: none">- ABAWD- Auditor Controller- Batch Appointments- Batch EDBC- Batch EDBC Sweeps- Batch life cycle jobs- CalHEERS EDR/DER- Central Print- Child Support- Claiming- DCFS EDBC- DCFS General Ledger- Direct Deposit- EBT- EICT- FC Main Payroll- Form Sweeps- GAGrow related Jobs
502	1820	Training Delivery	Training Delivery	The CONTRACTOR shall provide support for the CONSORTIUM to facilitate and manage multiple training sessions and dry runs to review WBTs with the CONSORTIUM County staff. Four one-week sessions of up to fifty (50) attendees each must be conducted and include early training of One-time Migration WBTs, Navigation WBTs and other specific WBTs resulting from Migration. Early training will begin eight weeks prior to general training. Support is defined as providing setup of the laptops and room, technical support, access to the LMS and WBTs, any other hardware and/or software necessary to conduct the training sessions by the CONSORTIUM Staff.	<ul style="list-style-type: none">• This requirement does not apply to LA County nor to the 18 CalWIN Counties.• The CONSORTIUM (or counties) will be responsible for all travel expenses for CONSORTIUM/county personnel to attend, deliver or participate in training (per diems, hotel, mileage reimbursement, etc.).• The WBT reviews will be conducted at either the Norwalk (CalACES South) site location and/or the Rancho Cordova (CalACES North) site location• Support is defined as providing access to the LMS and WBTs. Accenture will not be responsible for providing the room, laptops and other hardware and/or software necessary to conduct the training session by the CONSORTIUM Staff.
508	1821	Training Delivery	Training Delivery Tracking Tool	The CONTRACTOR shall make a Learning Management System available for 39 C-IV Migration Counties to assign and track Migration training.	<ul style="list-style-type: none">• This requirement does not apply to LA County.• The Learning Management Tool's training content and maintenance is specifically for the migration effort and the 39 C-IV migration Counties and not intended to support ongoing training.• The Consortia will be responsible for registering Users to the training courses.• After go-live there will be no LMS support and the LMS will be retired 30 days post cutover.• Development of three (3) custom LMS reports of high complexity were estimated. Refer to DDID 1932.

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488	1823	Change Management		The CONTRACTOR shall develop the following templates to be used by the CONSORTIUM as the CONSORTIUM executes the Change Management Plan: 1) County Decision Point Template 2) Change Readiness Checklist and Assessment Template 3) Change Assessment Tracking Template 4) Communication Roadmap Template 5) Targeted Topic Template The intent of these documents is to help the Counties prepare for Migration.	<ul style="list-style-type: none">This requirement does not apply to LA County nor to the 18 CalWIN Counties.There are no Change Discussions Guides being developed.There are no Process and Role Gap assessments being completed.There will be two (2) separate change management deliverables:<ul style="list-style-type: none">Internal project Organizational Change Management (OCM) plan (reference Requirement #755)CalACES Change Management Plan (reference Requirement #486)Any changes to scope, schedule and budget would be documented through the internal OCM plan.
405	1829	Training Development	General Requirements	The CONTRACTOR shall peer review the following training materials that are updated and or created by the CONSORTIUM: 1) Job Aids	<ul style="list-style-type: none">"Peer Review" is defined as the current method used by Accenture to review job aid updates. The Accenture team would not test the job aids for functional accuracy.
262	1853	Utilities	Journal	This Requirement was removed in Change Notice 29.	This Assumption was removed in Change Notice 29
265	1854	Utilities	Journal	The CONTRACTOR shall migrate the following C-IV Online and Batch Automated Journals for the 58 Counties: 1) CL program activated 2) NOA – (actionDecode)* This Requirement was modified in Change Notice 29.	<ul style="list-style-type: none">The consolidated CalSAWS IVR, Contact Center, Imaging, Texting and Outbound Calls solution requirements are pending the outcome of the Functional Design Sessions. Once the requirements are finalized this requirement will be revisited to determine if there are any impacts to the scope, estimate or migration timeline.
263	1855	Utilities	Journal	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
53	1859	Data Collection and Eligibility	CMSP	The CONTRACTOR shall migrate the CMSP functionality, which includes eligibility, online, and batch functionality for the applicable 58 Counties.	<ul style="list-style-type: none">Any enhancements to the CMSP functionality added to the system post July of 2018 will be estimated by the CONTRACTOR and submitted to the CONSORTIUM for approval and to determine the appropriate method of funding the work.The CalWIN counties will be adopting the C-IV CMSP functionality as is to be ported as part of this requirement.
526	1878	Equipment & Software		This requirement was modified in Change Notice 29: The CONTRACTOR shall provide the appropriate number of development and test environments of the following categories, with date forwarding capability as appropriate: 1) Conversion 2) Development 3) Warehouse 4) Portal 5) Testing, including User Acceptance Testing (including testing of Texts and Client Emails) 6) Training 7) Performance Testing 8) Demonstration 9) Sandbox The CONTRACTOR shall provide a sandbox environment available via the internet to all 58 Counties with non-production data for the 58 Counties to be use the LRS Software. The environment must accommodate 150 concurrent users. The sandbox must have the ability to run batch. The sandbox environment shall remain available to use throughout the duration of the CalACES/CalSAWS Migration Project and shall be refreshed with new LRS M&O code as it is released. The sandbox environment shall be made available to all 58 Counties within 3 months of the CalACES Migration Project Start Date. The CONTRACTOR shall provide a conversion environment prior to conversion for the CalSAWS Migration Project for the 18 CalWIN Counties Vendor to perform mock conversions a data cleansing on data prior to the conversion of 18 CalWIN Counties data to CalSAWS Software. The conversion environment shall be available at a date	<p>This assumption was modified in Change Notice 29:</p> <ul style="list-style-type: none">Software costs and Cloud Hosting costs are not part of the Accenture Estimate.Date Forwarding to exist in Conversion, Developer, Testing, and Training.Self-Service Portal is not within the scope of this requirement.Other than UAT, Demo, and Sand Box, these environments will not be available to county locations.LRS has a copy of Non Production Data.Depending on the outcome of the Cloud POC, this requirement and estimate may be revised.Contact Center, IVR and Outbound Calling environment needs will be addressed through the Contact Center Functional Design Session requirements.Imaging environment requirements are captured under the Imaging Functional Design Session requirement DDID 2288 & 2512 (CA-214050). <p>The appropriate number of environments is:</p> <ul style="list-style-type: none">11 Development12 System Test5 Production (Prod, PRT, C-IV Copy, Demo, DR)11 Conversion1 UAT1 Sand Box3 Training2 Performance Testing4 YBN <p>Of which 30 remain as part of M&O</p> <ul style="list-style-type: none">9 Development12 System Test4 Production (Prod, PRT, Demo, DR)3 Training2 Performance Testing
527	1879	Equipment & Software		The CONTRACTOR shall provide the appropriate number of production environments for the following categories: 1) Production (Including Simulation) 2) Policy, Review and Training (PRT) 3) Warehouse (County Data Extract) 4) Training	<ul style="list-style-type: none">Software costs and Cloud Hosting costs are not part of the Accenture Estimate. These will be included in the post-AWS POC change order.Date Forwarding to exist in Conversion, Developer, Testing, and Training.Self-Service Portal is not within the scope of this requirement.The existing PRT environment already provides the functionality required for Simulation.Network equipment and installation charges for PoP county sites will be included in the post-AWS POC change order. <p>The set up effort for all production environments will be accounted for in the Cloud Amendment. The Consortium will be responsible for the purchase of all necessary software licenses for all production environments.</p> <p>The Production environment will be unavailable during agreed upon outages of the Production environment.</p> <p>The PRT and the Simulation environments are the same environment and will follow the same features as the C-IV PRT environment with regards to availability, code refresh, data refresh, business function availability, user access and document availability. The PRT environment will be available 10 months after</p>
480	1883	CalACES/CalSAWS Migration Deployment		The CONTRACTOR shall provide a post-deployment Command Center to support the 39 C-IV Migration Counties for a minimum 30 business days (Monday to Friday) as agreed upon in the CalSAWS Software Deployment Plan after their scheduled deployment date.	<ul style="list-style-type: none">This requirement does not apply to LA County nor to the 18 CalWIN Counties.The CONTRACTOR shall provide a command center to support post-deployment for 30 business days (Monday to Friday) as agreed upon in the CalSAWS Software Deployment Plan after C-IV cutover.The CONTRACTOR will provide 10 Implementation Support Staff in the Implementation Command Center.
481	1886	CalACES/CalSAWS Migration Deployment		The CONTRACTOR shall provide Issue Summary Report based upon user reported issues through the standard trouble ticketing process (e.g., Parent Tickets) every day for up to thirty (30) business days (Monday to Friday) following County go live. The details surrounding the issue summary report will be determined during the migration design phase.	<ul style="list-style-type: none">Workers will call their local County Help Desk or central Service Desk (standard C-IV process today) from day 1 of go-live to log incidents.
482	1887	CalACES/CalSAWS Migration Deployment		The CONTRACTOR will prepare and deliver a CalSAWS Deployment Complete Report. The document will highlight proven practices and recommendations, as well as problem areas, issues and corresponding solutions associated with the application, Training Materials (when applicable) and Conversion. The CalSAWS Migration Deployment Complete Report shall be a Deliverable.	<ul style="list-style-type: none">After the 30 business days of CalSAWS Migration Deployment Support for the 39 C-IV Counties, the CONTRACTOR will prepare and deliver a CalSAWS Deployment Complete Milestone Report. The document will highlight proven practices and recommendations, as well as problem areas, issues and corresponding solutions associated with the application, Training Materials (when applicable) and Conversion. The CalSAWS Migration Deployment Complete Milestone Report shall be a Deliverable.
483	1890	CalACES/CalSAWS Migration Deployment		The CONTRACTOR shall disable access to the legacy C-IV production Application and make the PRT environment read only upon conversion into the CalSAWS Software. The PRT environment will contain a copy of production data prior to conversion. The environment will be retained for twelve (12) months after the conversion.	<ul style="list-style-type: none">It is assumed that the existing CALWIN CONTRACTOR will disable access to the CalWIN legacy PRT environment and they will continue to host the legacy PRT environment for the twelve months after conversion.As it pertains to Legacy C-IV PRT environment:<ul style="list-style-type: none">No new PRT Users will be added.Password resets will be handled as they are today in the C-IV system, by local county administrators. There will be no central reset of passwords.As it pertains to the equivalent LRS PRT environment:<ul style="list-style-type: none">No new PRT Users will be added post LRS go live.Password resets will be handled as they are today in the LRS system, by local administrators. There will be no central reset of passwords.

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489	1893	Conversion		<p>The CONTRACTOR shall develop a CalACES Master Conversion Plan in conjunction with the CONSORTIUM in support of the CONTRACTOR's conversion methodology. The CalACES Master Conversion Plan shall include, but not be limited to, the following:</p> <p>1) A description of the conversion approach and strategy</p> <p>2) Objectives</p> <p>3) Processes and procedures for both automated and manual conversion efforts</p> <p>4) A schedule detailing the execution of the plan</p> <p>5) Required staffing</p> <p>6) Roles and responsibilities clearly delineated for CONTRACTOR and CONSORTIUM personnel</p> <p>7) A description of the conversion test or dry run approach and strategy and methodology for determination of success</p> <p>8) A high level conceptual design of the migration process along with a more detailed design showing inputs and outputs</p> <p>9) A listing of files being converted</p> <p>10) Data cross-references</p> <p>11) Conversion rules for existing and new data elements, including the rules for default values and values that are derived, minimizing duplicates where appropriate</p> <p>12) Conversion rules for each condition or transaction being converted</p> <p>13) Methods for calculating default values, as needed for a successful and complete conversion of source data</p> <p>14) Manual processes and related reports required including preparation (data cleanup) and actual conversion along with the work effort and timeline for each</p> <p>15) A description of the approach to prevent duplicate benefit issuances from the future System and existing systems</p> <p>16) A process to confirm that unduplicated case and individual</p>	<ul style="list-style-type: none">• The conversion estimate accounts for a net of 100 additional tables within the CalSAWS target database.• Migration Counties will be provided up to 10 unique data clean-up/fall-out reports as part of pre- and post-conversion activities. Migration Counties are responsible for pre- and post cutover data cleanup of the legacy data. Data clean-up activities do not include modification of the source data by the CONTRACTOR. Data clean-up activities will be determined during the preparation for dry runs and cutovers (e.g. confirming all active cases are run up to come up month).• The Consortia Staff/Migration Counties will provide at least 3 knowledgeable resources per legacy source system C-IV and CalWIN core system to support conversion activities in accordance with the Master Conversion Plans such as:<ul style="list-style-type: none">- Providing functional expertise of the C-IV and CalWIN systems.- Perform data review during mock conversion to confirm accuracy of data mappings.- Performing converted data testing.- Data mapping.- Data cleansing.- Data validation.- Identify and support manual entry of data required for data conversion when not available in legacy systems, values cannot be defaulted and data fallout post-conversion.- Pre- and post cutover activities.• Data conversion is not to be performed for the following:<ul style="list-style-type: none">- Self-Service Portal(s) - Self-Service Portals and Mobile App are not within the scope of this Migration work effort.- Data Warehouse – CalSAWS data warehouse will not be populated through conversion processes. Static tables will be maintained as part of Application Development processes. The Data Warehouse approach for each cutover will be documented within the Implementation Support Plan.- Ticketing Tool - Los Angeles and the C-IV Counties ticketing tools.• It is assumed data purging will occur and the strategies will be agreed upon within
490	1894	Conversion		<p>The CONTRACTOR shall define the source and destination tables and columns of the data to be converted in a Conversion Specification Document to be inclusive of open and closed cases.</p> <p>The CONTRACTOR shall prepare a Conversion Specification Document that describes how data will be electronically or manually converted, includes a list of cases and/or files being converted, a cross-reference of existing data elements to the CalSAWS Software data elements, and a conceptual design of the migration process along with a more detailed design including inputs and outputs. The existing systems shall be analyzed to determine the validity and internal integrity of the data selected for conversion and to identify and</p>	<ul style="list-style-type: none">• In order to achieve minimal impact on the business, the CalACES and CalWIN CONSORTIA will seek to minimize changes to the LRS, C-IV and CalWIN databases and the CalSAWS database which will impact the conversion mappings/derivations/processes.
491	1895	Conversion		<p>The CONTRACTOR shall develop conversion software which will convert data values from the legacy system to the CalSAWS Software in order to continue to issue benefits to cases currently eligible.</p> <p>The CONTRACTOR shall develop all software and input formats for the conversion of C-IV and CalWIN source files, tables, files and other data objects and related data and file maintenance. An appropriate development methodology, standards and supporting documentation shall be utilized.</p>	<ul style="list-style-type: none">• There is no LA County conversion.
492	1896	Conversion		<p>The CONTRACTOR shall conduct a conversion software System Test prior to the initiation of any conversion activity in a production like environment. All conversion software shall be tested prior to deployment.</p> <p>The CONTRACTOR shall prepare a Conversion Test Report that includes the test results and performance analysis, the problems encountered, corrective action taken and related results.</p>	<ul style="list-style-type: none">• Testing of conversion software will be addressed in the Master Conversion Plans.• Conversion software testing will confirm the ability to extract, transform and load the data.• Other conversion test efforts will test the interaction of converted data with the new system.
493	1897	Conversion		<p>The CONTRACTOR shall confirm that the CalSAWS Software can continue to issue timely benefits on converted continuing cases.</p>	<ul style="list-style-type: none">• Converted on-going benefits, i.e. the last legacy system benefit amount issued for an active case, will continue to be issued in the CalSAWS until the case is processed through EDBC.
494	1898	Conversion		<p>The CONTRACTOR shall meet all County, State, and Federal requirements for timely customer notifications during the conversion process.</p>	<ul style="list-style-type: none">• During the conversion process, the customer will receive timely notifications.
497	1901	Conversion		<p>The CONTRACTOR will provide Conversion specific, user friendly/non-technical training materials to address the needs of all users involved with the conversion process.</p>	<ul style="list-style-type: none">• The reference to "all users involved with the conversion process" within the requirement refers to the County/Consortia staff assigned to the conversion team. Training will focus on the use of data conversion tools. The conversion team will work with the change management team to prepare manual resolution packets in order to help end users in how to resolve discrepant converted cases and other conversion related issues.
498	1903	Conversion		<p>The CONTRACTOR shall review the results of conversion to confirm the accuracy of the conversion and shall generate a report of those cases that are unable to be converted or are discrepant when compared with the source system.</p> <p>The CONTRACTOR and the County shall analyze any failed conversion attempts, document the planned approach for another attempt(s) and execute and oversee reruns or manual processes as</p>	<ul style="list-style-type: none">• The conversion fallout report will be used by the migration counties to resolve discrepancies.• Migration counties are responsible for manual data entry of data fallout post-conversion.• Data elements that are not available in the C-IV or CalWIN systems and that cannot be defaulted as part of conversion will be entered by the county worker as appropriate post conversion in the CalSAWS system. For example, new data collection elements that cannot be defaulted and require information from the
500	1906	Conversion		<p>The CONTRACTOR shall prepare a CalSAWS Deployment Complete Milestone Report and shall provide the Converted Data for each deployment wave (one (1) wave for the 39 C-IV Migration Counties and six (6) waves for the 18 CalWIN Counties) that:</p> <p>1) Certifies and provides Validation that all C-IV and CalWIN data has been accurately mapped and converted from the legacy database schema onto the CalSAWS database schema</p> <p>2) Certifies and provides Validation that the CalSAWS Software application operating in the cloud infrastructure is fully functional using the converted C-IV and CalWIN data</p> <p>3) Provides a conversion exception (conversion fallout) report, which details the C-IV and CalWIN data/records that were not successfully converted from the C-IV and CalWIN schema to the CalSAWS schema, as well as recommended actions to resolve such conversion exceptions/fallouts; and</p> <p>4) Highlights the conversion results, proven practices, problem areas/issues, lessons learned, and recommendations for future conversion deployment waves.</p> <p>The CalSAWS Deployment Complete Milestone Report for each deployment wave shall be a Deliverable.</p>	<ul style="list-style-type: none">• There is no LA County conversion and the 39 C-IV counties will migrated in its entirety over a given weekend. CalWIN counties will be converted across 6 groups/waves.
486	1907	Change Management		<p>The CONTRACTOR shall develop a CalACES Change Management Plan which will be approved by the CONSORTIUM that will define the scope of the Change Management effort. The Change Management Plan will entail the following activities and include, but not be limited to:</p> <p>1) Overall Change Management Approach</p> <p>2) Change Readiness Approach</p> <p>3) Key System Changes</p> <p>4) Communication Strategies</p> <p>5) Tasks and Expected Results</p> <p>6) Schedules</p> <p>7) Assumptions</p> <p>The CalACES Change Management Plan shall be a Deliverable.</p>	<ul style="list-style-type: none">• This requirement does not apply to LA County.• The County Readiness Checklist would be created and provided to the 39 C-IV migration Counties. The 39 C-IV migration counties will then use, modify and/or evolve the list for their internal county business processes.• Provide up to 10 Key System Changes in the Change Management Plan

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11	1908	Project Management	Project Site/Facility	Each office space shall include, at a minimum, the following: 1) Work space for each CalSAWS Migration D&I Project staff person, as needed 2) An appropriate number of large (80 person capacity) and small capacity conference rooms (at least one with print capability) complete with white boards, tables, and chairs, integrated projection devices capable of audio/visual presentation, and conference phone with audio support in the large conference room for all attendees in the room 3) Workstations and equipment for each staff member (equal to or greater than those proposed) configured with Microsoft Office software, email, internet access, and any other software appropriate for project-wide communication and administration 4) An appropriate number of workstation copies of all software licenses needed for development, deployment, maintenance and support 5) An appropriate number of servers and all related software to support all administration and development software and functions 6) An appropriate number of printers with scan to common file formats (e.g. PDF, tiff, etc.) and email capabilities 7) An appropriate number of color printers 8) Laptop PCs, including security cables and carrying cases, for each staff person 9) Secured wireless accessibility 10) Equipped break room 11) An appropriate number of duplicating equipment that can accept documents from the network 12) An appropriate number of color duplicating equipment that can accept document from the network	<ul style="list-style-type: none">• The existing office space for the C-IV ADF in the North will be expanded to support CalSAWS Migration Project activities. For the additional office space assumed to be provided by Suite 130:- Office furniture and fittings will be equivalent/similar to those provided at the existing C-IV ADF.- The office space will support work space for up to 103 CalSAWS Migration Project staff (across all organizations), one (1) large conference room that accommodates up to eighty (80) people, three (3) medium conference rooms that accommodate may accommodate between eight (8) and twelve (12) people.- Video conferencing capabilities for the four (4) new conference rooms are not included in the price.- CONTRACTOR assumes that the office space for the CalSAWS Migration Project will be operational within 120 calendar days of the start date of the project and city permit approval, whichever is later.- It is assumed that the CONSORTIUM will procure equipment and software for CalSAWS Migration Project staff and UAT execution activities using existing funds for the C-IV M&O Project. Therefore, the price estimate does not include any equipment, software, nor the accompanying support for the CalSAWS Migration Project.- One (1) color/grayscale (combined) copier machine with the capability to scan documents to PDF format and email those documents will be provided for the additional office space.- The existing C-IV and LRS Training development Online Help software licenses will be leveraged for the CalSAWS Migration Project.• The price for facilities is based on seventy-six (76) net new staff across the CONSORTIUM and external agencies (e.g. CDSS, DHCS, OSI, IV&V) and one (1) QA Project Manager for the CalSAWS Migration Project, of which 76% of those new staff are assumed to be located at the C-IV ADF and the remaining 24% to be located at the LRS ADF. The price does not include facilities for any Quality Assurance staff beyond the one (1) QA Project Manager that was identified in DDID 1909. The price will be updated after the number of Quality Assurance staff
12	1909	Project Management	Project Site/Facility	The CONSORTIUM's Management staff and the QA contractor's Project Manager must be provided with separate individual offices. The remainder of the CalSAWS Migration Project Team must each have, at a minimum, separate, partitioned office spaces or as currently configured in the CalACES North and South Locations. All work spaces shall be equipped with the following or as currently configured in the CalACES North and South Locations: 1) One (1) desk 2) One (1) chair with arm rests 3) One (1) three-drawer file cabinet or its equivalent 4) One (1) workstation 5) Two (2) monitors 6) One (1) built-in overhead shelf with lighting 7) One (1) speaker telephone, with a unique extension number, and multiple lines for designated personnel, voice mail, and call commanders for clerical support staff 8) Workstations must meet current ADA requirements – including sit/stand workstations The CONTRACTOR shall assume 76 net new staff with 76% of staff shall reside in the North Location(s). This includes 14 State (DHCS &	<ul style="list-style-type: none">• For the additional office space at the C-IV ADF, three (3) offices will be provided; two (2) offices will be designated for CONSORTIUM management staff, and the remaining one for the QA CONTRACTOR's Project Manager. The fittings, furniture and equipment for the offices will be equivalent to those that are currently provided for the C-IV ADF (CalACES North project site).• A sit-to-stand converter will supplement each stationary desktop in each of the 100 cubicle work spaces and three (3) office work spaces in the additional office space at the C-IV ADF. Sit-to-stand converters will not be provided for work spaces in the existing Suites 150 and 175 at the C-IV ADF, nor the LRS ADF (CalACES South project site). Staff of the CONSORTIUM, Quality Assurance, IV&V and other external agencies should continue to follow their internal processes for ergonomic-related requests, including but not limited to ergonomic assessments and requests for furniture/equipment in excess of the sit-to-stand converters that will be provided within the additional office space at the C-IV ADF.• It is assumed that no additional offices are required at the LRS ADF. The furniture and fittings for existing offices and work spaces at the C-IV ADF and LRS ADF will not be modified for the CalSAWS Migration Project.
13	1910	Project Management	Project Site/Facility	Within the project site, the CONTRACTOR shall designate and equip a configurable UAT Lab including all necessary office furniture. This facility shall provide adequate office space to accommodate the required number of UAT personnel assigned to prepare for and conduct UAT at the project site(s).	<ul style="list-style-type: none">• A large conference room at the C-IV ADF and Room 343 at the LRS ADF will be reserved to conduct the on-site UAT. Per DDID 1969, each conference room will hold up to 25 users. The two conference rooms will be reserved for three (3) months for each of the two phases of UAT execution. Conference rooms and equipment will be reserved up to two weeks prior to the start of UAT execution. Conference rooms will not be reserved for UAT preparation.• Retro-fitting and modifications (including but not limited to furniture, fittings, office equipment, electrical, and cabling) of the two existing conference rooms for CalSAWS DD&I UAT activities are not in scope.• It is assumed that the CONSORTIUM will procure fifty (50) laptops for UAT activities taking place at the C-IV ADF and LRS ADF by utilizing funds for its existing C-IV M&O Project. Therefore, the price does not include any equipment,
14	1911	Project Management	Project Site/Facility	The CONTRACTOR shall provide security personnel services outside of the project working hours (6:00 p.m. – 6:00 a.m., Pacific Time, Monday through Friday) and all-day Saturday and Sunday unless security personnel is provided through another source at the project site(s).	<ul style="list-style-type: none">• For the additional office space at the C-IV ADF, security services will include one (1) security staff on-site from 6:00 p.m. to 6:00 a.m., 7 days per week and 24 hours for C-IV Holidays. In addition, each external facing door will be equipped with an access pad for secured access after hours. Security cameras will monitor all external door access 24 hours a day.• Existing security services at the LRS ADF include one (1) security staff on-site in the first floor lobby during 7 a.m. to 7 p.m., Monday through Friday. In addition, the building's owner provides security cameras that monitor the entrances for the first floor lobby 24 hours a day. It is assumed that the building's owner will continue to provide these security services through the duration of the CalSAWS Migration Project. The price estimate for the CalSAWS Migration Project does not include additional security services for the LRS ADF to supplement those provided by the
15	1912	Project Management	Project Site/Facility	The CONTRACTOR shall be responsible for all costs related to the purchase, lease, or rental and operation of the project site, including, but not limited to: 1) Leasehold improvements 2) Utilities 3) Security 4) Telephone 5) LAN 6) Office equipment 7) Office supplies 8) Janitorial services 9) Employee parking 10) Storage 11) Transportation	<ul style="list-style-type: none">• CONTRACTOR shall be responsible for all costs related to the purchase, lease, or rental and operation of the additional office space at the C-IV ADF for the CalSAWS Migration Project, per the requirements and scope included in the Statement of Requirements.• The additional office space at the C-IV ADF will support up to 103 staff for the CalSAWS Migration Project. The additional office space will provide 100 cubicle seats and 3 office seats.• No additional office space is required at the LRS ADF for the CalSAWS Migration Project. There is assumed to be up to sixty (60) seats available at the LRS ADF for personnel working on the CalSAWS Migration Project. The price estimate does not include any modifications to the existing layout, furniture, and fittings for the LRS ADF.• With regard to the existing LRS ADF, CONTRACTOR continues to be responsible for all costs related to the purchase, lease, or rental and operation of that facility in accordance with the terms of the LRS Agreement. It is assumed that security services will continue to be provided by the building owner for the LRS ADF through the duration of the CalSAWS Migration Project.• "Transportation" is assumed to refer to transportation or shipping related to items

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2	1916	Project Management	Project Management Approach	<p>The CONTRACTOR shall create a new CalSAWS Migration Project Control Document (CalSAWS Migration PCD) due 30 calendar days after the CalACES Migration Start Date to document and manage CalACES/CalSAWS Migration Project methodologies and processes must include at a minimum:</p> <ol style="list-style-type: none">1) Communication Management Plan2) Risk Management Plan with a detailed approach to risk mitigation3) Issue Management Plan including issue identification, tracking and resolution4) Approach to management of action items and decision management tracking5) Scope Management Plan6) Approach to CalACES/CalSAWS Migration Project status reporting7) Staff Management Plan8) Staff assignment and loading charts based on a six (6) month outlook9) Narrative that defines the CONTRACTOR Key Staff and their roles and responsibilities in connection with the work to be performed10) CalACES/CalSAWS Migration Project organization charts to indicate functional responsibilities, and identify CONTRACTOR Key Staff. As the CONTRACTOR's Project team changes during the CalSAWS Migration Project life cycle, a separate organization chart shall be provided for each major phase.11) Deliverable Management Plan including the approach to gathering CONSORTIUM input and concurrence during development; creation, submission and Acceptance of draft and final Deliverable Expectation Documents (DED); creation	<ul style="list-style-type: none">• The new CalSAWS Migration PCD will replace the existing legacy PCDs for the C-IV and LRS projects. The initial CalSAWS Migration PCD and the initial CalSAWS Migration Work Plan will be submitted 30 calendar days after the CalSAWS Migration Project start date.• The LRS M&O Services Plan and M&E Services Plan Deliverables will continue to be updated annually, or as requested by the CONSORTIUM Executive Director.• The scope for item 4 ("Approach to management of action items and decision management tracking") will be limited to the approach for tracking and documenting key action items and decisions made for the CalSAWS Migration Project by key stakeholders such as the CONSORTIUM Executive Director, CONSORTIUM Board of Directors, and State oversight agencies. "Key action items" and "key decisions" are assumed to be those that may affect the progress and direction of the overall CalSAWS Migration Project, such as those that may result from meetings of the Project Steering Committee or CONSORTIUM Board of Directors. Action items and decisions resulting from committee and workgroup meetings, System Change Request Board meetings, Change Control Board meetings, System Change Request Planning meetings, and other non-executive level meetings will continue to be documented by the facilitators of such meetings.
9	1917	Project Management	Work Tasks	<p>The CONTRACTOR must prepare and maintain the CalSAWS Migration Work Plan including an initial baseline and updated versions to facilitate appropriate monitoring and tracking of CalACES/CalSAWS Migration Project activities. The CalSAWS Work Plan must be documented in Microsoft Project. The initial CalSAWS Migration Work Plan shall be submitted within 30 calendar days of the CalACES Migration Start Date. The CalSAWS Migration Work Plan shall be updated and submitted monthly.</p> <p>The CalSAWS Migration Work Plan developed by the CONTRACTOR shall include the following information:</p> <ol style="list-style-type: none">1) Work Breakdown Structure (WBS) to provide a hierarchical decomposition of the Tasks and Subtasks including the following high-level activities:<ol style="list-style-type: none">a) Project Managementb) Application Design, Development and Testc) Conversiond) Training Support (39 C-IV Migration Counties Only)e) Change Management Plan and Templatesf) Deploymentg) Technical Infrastructure2) Descriptive Task and Subtask names, Requirements, Deliverables, Key Milestones, Deliverable Due Dates and work products must be easily identifiable within the Task and Subtask descriptions3) Gantt charts showing planned start and end dates, actual start and end dates, percentage complete, and durations of all Tasks, Subtasks, Requirements, Deliverables, Key Milestones and work products including time frames for the <p>The CONTRACTOR shall document meeting minutes, agendas, and notes for meetings facilitated by the CONTRACTOR, which will be stored on the project website or SharePoint site including orientation for project staff by the CONTRACTOR on its use as a part of orientation throughout the duration of the CalACES/CalSAWS Migration Project.</p> <p>The CONTRACTOR shall designate and maintain a SharePoint site to post all Deliverables and work products throughout the duration of the CalACES/CalSAWS Migration Project.</p>	<ul style="list-style-type: none">• Training Support is for the 39 C-IV migration counties only.• Not every requirement will map to a work plan task or subtask, e.g. the requirement to provide security personnel services for the project facility (Requirement #14/ DDD #1911).• Monthly reports will be canned/existing views within Microsoft Project; custom work plan reports will not be created.• The CalSAWS Migration Work Plan developed by the CONTRACTOR will include the following Tasks:<ul style="list-style-type: none">• Project Management• Technical Infrastructure• Application Development• Conversion• Training• Deployment <p>The Task for Deployment will include activities related to change management.</p>
10	1919	Project Management	Work Tasks	<p>The CONTRACTOR shall document meeting minutes, agendas, and notes for meetings facilitated by the CONTRACTOR, which will be stored on the project website or SharePoint site including orientation for project staff by the CONTRACTOR on its use as a part of orientation throughout the duration of the CalACES/CalSAWS Migration Project.</p> <p>The CONTRACTOR shall designate and maintain a SharePoint site to post all Deliverables and work products throughout the duration of the CalACES/CalSAWS Migration Project.</p>	<ul style="list-style-type: none">• As with the existing C-IV and LRS projects, the parties will mutually agree on facilitators for the CalSAWS Migration Project meetings.• CONTRACTOR assumes that CONSORTIUM resources will document minutes for CalSAWS Migration Project-level meetings including the CONSORTIUM JPA Board of Directors meetings, weekly Project status meetings, weekly Project Management meetings, monthly Project Steering Committee meetings, workgroup/committee meetings, System Change Request (SCR) Planning Group meetings, System Change Control Board (SCRB) meetings and Change Control Board (CCB) meetings in accordance with current processes followed by the C-IV and LRS projects.• The CONSORTIUM's existing CalACES SharePoint solution will be leveraged to
3	1924	Project Management	Staffing	<p>To accommodate CONSORTIUM staff who travel and to plan for the use of and participation by CONSORTIUM staff, the project hours will be based on a 5-day, 40-hour work week, beginning at 12 p.m. Pacific Time on Monday and ending at 12 p.m. Pacific Time on Friday, with 10 hour work days on Tuesday, Wednesday, and Thursday.</p> <p>The CONTRACTOR shall confirm that at least one designated management-level representative of the CONTRACTOR Staff will be physically present at the project site(s) or readily available off-site between the hours of 8 a.m. to 5 p.m., Pacific Time, Monday through Friday.</p>	<ul style="list-style-type: none">• Core CalSAWS Migration Project hours will be based on a five-day, 40-hour work week, beginning at 12:00 p.m. on Monday and ending at 12:00 p.m. on Friday, with a 6-hour work day on Monday, 10-hour work days on Tuesday, Wednesday and Thursday, and 4-hour work day on Friday. Representatives of CONTRACTOR staff will be available to support the project team onsite based on these hours. Outside of these core project hours, CONTRACTOR staff can be reached by mobile phone should offsite support be required.• During Deliverable review periods, Deliverable owners will be available to respond to inquiries from reviewers outside of these core hours from 8:00 a.m. to 5:00 p.m. Monday through Friday.• One (1) designated management-level representative of the CONTRACTOR will be physically onsite or readily available off-site between the hours of 8:00 a.m. and 5:00 p.m. Pacific Standard Time, Monday through Friday.
501	1931	Training Delivery	Master Training Delivery Plan	<p>The CONTRACTOR shall develop a CalACES Master Training Plan, as approved by the CONSORTIUM, which will include the following:</p> <ol style="list-style-type: none">1) Plan to develop, build and deploy the CalSAWS Online Help (OLH)2) Plan to install, configure, utilize and train the CONSORTIUM Staff on the LMS tool for Training Delivery3) Overall activities, effort and scope of training, as related to OLH, LMS and peer reviewing Job Aids4) Detailed schedule including but not limited to the OLH, LMS and WBT completion5) Preparation, logistics, and activities required to implement training6) How the most current WBTs will be accessible to the 39 C-IV Migration Counties through the LMS7) How the CONTRACTOR will use the Learning Management System (LMS) tool to manage the training schedule and participation <p>The CONTRACTOR shall update the CalACES Master Training Plan as directed by the CONSORTIUM. The CalACES Master Training Plan shall be a Deliverable.</p>	<ul style="list-style-type: none">• This requirement does not apply to LA County.• The CalACES Master Training Plan will contain the details on the overall Training approach and delivery.• CONTRACTOR is not providing any training facilities in the counties nor delivering any training in the counties. Users will be directed by CONSORTIUM staff to register to take WBTs through the LMS for their training needs.• The CONSORTIUM (or counties) will be responsible for all travel expenses for CONSORTIUM/county personnel to attend, deliver or participate in training (per diems, hotel, mileage reimbursement, etc.).• No printed training materials will be provided. WBTs will be available through the LMS. Job aids and online help are available in the system.• There is no PC skills training provided by CONTRACTOR. There is no policy/program training provided by CONTRACTOR.• CONTRACTOR will not include #5 in the CalACES Master Training Plan, as this was scope that was removed during negotiations. The CONSORTIUM will be responsible for preparing, logistics and activities required to implement training

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504	1932	Training Delivery	Training Delivery Schedule	<p>The CONTRACTOR shall work with the CONSORTIUM to:</p> <p>1) Have WBT modules available for general training four weeks prior to go-live.</p> <p>2) All online updates to the CalSAWS Software must be in a completed state twelve (12) weeks prior to early training in order for the WBTs to be completed by the CONSORTIUM Staff.</p> <p>3) Create a registration report for counties to show who has registered for training and who has not yet registered for training in the LMS.</p>	<ul style="list-style-type: none">• This requirement does not apply to LA County.• The Learning Management Tool's training content and maintenance is specifically for the migration effort for the duration of the migration project. It is not intended to support induction training.• CONTRACTOR will do a one-time load of users into LMS, extracted from the C-IV production database. After the initial load, Consortia or county staff will maintain the user adds/changes/deletes.• User data (and a subset of data elements) will be sourced from the C-IV Production database. Counties will be responsible for verifying user and user data is correct. User data in this instance means worker data.• The LMS will have county level security only.• The CONTRACTOR is not responsible for designing, developing and/or testing WBTs.• The WBTs must be delivered to the CONTRACTOR in the appropriate format and settings for load to the LMS 8 weeks prior to Early Training. The WBTs must be SCORM-compliant and compatible with the LMS software and packaged in the appropriate format for a one-time load to the LMS. WBTs that are delivered late are not guaranteed to be loaded in time for Early or General training.• If there are any issues with the file upon load to the LMS, the CONSORTIUM will work to resolve issues with the WBT settings. The CONTRACTOR is not responsible for any defects or functional issues associated with the WBTs (i.e., WBT doesn't play, gets stuck, etc.)• "All online updates to the CalSAWS Software" refers to the completion of online help (OLH) updates• The CONTRACTOR shall work with the CONSORTIUM to have the WBT
506	1934	Training Delivery	Training Delivery Schedule	<p>The CONTRACTOR shall work with the CONSORTIUM to confirm that correct and current data is maintained in the Learning Management Tool selected by the CONTRACTOR to manage items such as the training course and training schedule.</p>	<ul style="list-style-type: none">• This requirement does not apply to LA County nor to the 18 CalWIN Counties.• CONTRACTOR is responsible for having the current courses (WBTs) loaded into the LMS.• Consortia/counties are responsible for providing current and accurate user information.• A schedule for accepting changes to the LMS tool will be developed jointly between the CONTRACTOR and the C-IV CONSORTIUM.
509	1935	Training Delivery	Training Delivery Tracking Tool	<p>The CONTRACTOR shall select, configure and install, populate, maintain, and provide training for the Learning Management Tool (LMS) for the 39 C-IV Migration Counties. Upon selection of the tool, the CONTRACTOR shall develop a plan for how this will be used by designated staff and what users can do.</p> <p>The CONTRACTOR shall develop three (3) reports, load courses, perform a one-time load of users into the LMS extracted from the C-IV production database and support the CONSORTIUM training coordinators and County Staff in their use of LMS.</p> <p>The CONTRACTOR shall develop one (1) WBT not to exceed thirty (30) minutes in length and one (1) instructional guide in soft copy on how to use the LMS for the CONSORTIUM Staff.</p>	<ul style="list-style-type: none">• This requirement does not apply to LA County nor to the 18 CalWIN Counties.• The Learning Management Tool's training content and maintenance is specifically for the migration effort for the duration of the migration project. It is not intended to support induction training.• CONTRACTOR will develop up to three (3) new LMS reports for tracking/reporting staff progress.• CONTRACTOR will do a one-time load of users into LMS, extracted from the C-IV production database. After the initial load, Consortia or county staff will maintain the user adds/changes/deletes.• User data (and a subset of data elements) will be sourced from the C-IV Production database. Counties will be responsible for verifying user and user data is correct. User data in this instance means worker data.• The LMS will have county level security only.
383	1940	Testing	General Test	<p>The CONTRACTOR shall develop a CalSAWS Master Test Plan that documents all the testing activities that will be conducted for the 58 Counties. The CalSAWS Master Test Plan shall include but is not limited to the following:</p> <p>1) Methodology</p> <p>2) Test Phases, including but not limited to Unit, Integration, System, Regression, Conversion, User Acceptance Test, Converted Data, and Performance</p> <p>3) Roles and Responsibilities</p> <p>4) Communication with the CONSORTIUM, QA contractor, applicable vendors, and Interface Partners</p> <p>5) Testing Schedule and Timelines</p> <p>6) Processes and Procedures</p> <p>7) Testing Environments with associated functionalities (Batch, Batch Scheduler, ability to modify test environment time, type of testing data)</p> <p>8) System code deployment schedule</p> <p>9) Assumptions</p> <p>10) User Acceptance Test Support Plan</p> <p>11) System Test Plan which will detail the CONTRACTOR's scope, approach, script templates, test environments, Deficiency tracking, metrics, entry and exit criteria, resources, responsibilities, Tasks, and timelines. As part of the exit criteria, the CONTRACTOR shall confirm that those Deficiencies which are identified during System Test other than inconsequential Deficiencies that do not affect any Performance Standard, requirement or Specification as determined by the CalSAWS Executive Director are resolved or otherwise mutually agreed to the satisfaction of the CONSORTIUM before exiting System Test.</p> <p>12) Develop scripts and processes – the creation of automated performance test scripts</p>	<p>This assumption was modified in Change Notice 29:</p> <ul style="list-style-type: none">• Converted Data test will be conducted with the 39 C-IV and Wave 1 WCDS Counties data.• UAT, State Partner File Exchange Testing and County Partner File Exchange Testing will be conducted with the 57 C-IV and WCDS Counties data.
384	1941	Testing	General Test	<p>The CONTRACTOR shall maintain, deploy and utilize a test repository management tool for a unified approach in the CalSAWS Software, which is supported by an industry standard third party CONTRACTOR.</p> <p>The CONTRACTOR will confirm that the tool contains the following functions and/or provide justification as to why a particular function is not needed to support a comprehensive test process:</p> <p>1) Custom report generation</p> <p>2) Central repository for all project testing phases (Assembly Test, System Test, Regression Test, User Acceptance Test and Independent Test)</p>	<ul style="list-style-type: none">• The existing LRS Test Management tools (JIRA Test management) will be leveraged for CalSAWS.• The C-IV Test Management tools will be retired once the C-IV counties go-live on CalSAWS.
385	1942	Testing	General Test	<p>The CONTRACTOR shall provide, maintain, deploy and troubleshoot/resolve issues, with an appropriate number of testing environments that will provide the following functionalities for each:</p> <p>1) Batch</p> <p>2) Interface</p> <p>3) Reports</p> <p>A) Ability to change environment data and time</p>	<ul style="list-style-type: none">• Code will be deployed to the testing environments according to the build schedule.• Testing environments will support Time shift abilities
386	1943	Testing	General Test	<p>The CONTRACTOR shall provide, maintain and deploy test environments at the CONSORTIUM's request that contain the following and will be utilized at the CalSAWS Migration Project Site(s):</p> <p>1) Test Data</p> <p>2) Converted Production Data</p> <p>The CONTRACTOR shall confirm that access to test environments is made available to all appropriate personnel.</p>	<ul style="list-style-type: none">• Software costs and Cloud Hosting costs are not part of the Accenture Estimate.• Any new environments beyond the initial count estimated in the response will incur additional cost.• Self-Service Portal is not within the scope of this requirement.• Simulation and PRT are the same environment. <p>Any new environments beyond the list in the assumption for DDI #1878 will incur additional setup/support costs, software licensing and AWS costs. All environments will be in the AWS cloud.</p>

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382	1951	Testing	Converted Data Testing	<p>This requirement was modified in Change Notice 29:</p> <p>The CONTRACTOR shall conduct System Tests on the Converted Data in the CalSAWS Software and provide validation that the System Tests on the Converted Data were successfully completed and met all applicable requirements and Specifications. The Converted Data Testing effort shall include:</p> <p>1) Page Level Testing</p> <p>2) Program eligibility scenarios</p> <p>3) Forms testing, Report testing, Testing of texts, client correspondence and client emails</p> <p>4) Resolution of Deficiencies</p> <p>5) Exit Criteria mutually agreed upon by CONTRACTOR and CONSORTIUM</p> <p>6) Report testing</p> <p>7) Field and row level data testing</p> <p>The CONTRACTOR shall address and resolve System functionality issues in connection with Converted Data.</p> <p>Both the CONSORTIUM and CONTRACTOR will provide resources to conduct Converted Data User Acceptance Testing.</p> <p>Where such issues are determined to be the result of a Deficiency with the Converted Data that is not caused by the accuracy of the underlying Data before it is converted, then such Deficiency will be resolved by the CONTRACTOR.</p>	<p>This assumption was modified in Change Notice 29:</p> <ul style="list-style-type: none">• Converted Data test will be conducted with the 39 C-IV and Wave 1 WCDS Counties data.• There will be two Converted Data Test phases to support the CalSAWS implementation and conversion approach. A Converted Data Test effort with C-IV and a separate Converted Data Test effort with CalWIN.• Ancillary Converted Data Testing is captured under the Ancillary Functional Design Session requirements DDIDs 2529, 2542, 2553 & 2564.• Batch and Interface testing with converted data is covered under DDID 1787, 1790, 1791, 1970 and 1979.• Field and row level converted data testing will be completed as part of page level, program eligibility scenarios, forms, and reports testing as defined in the master test plan.• An agreed upon number of randomly sampled cases based on the allocated test resources will be utilized for Converted Data testing across the different counties, programs and functional areas as defined in the master test plan.• Contact Center, IVR and Outbound Calling conversion data test requirements will be addressed through the Contact Center Functional Design Session requirements.• Imaging conversion data test requirements are captured under the Imaging Functional Design Session requirement DDID 2288 (CA-214046).
399	1953	Testing	User Acceptance Test	<p>As part of the exit criteria, the CONTRACTOR shall confirm that these Deficiencies which are identified during UAT other than inconsequential Deficiencies that do not affect any Performance Standard, requirement or Specification as determined by the CalSAWS Executive Director is resolved or otherwise mutually agreed to the satisfaction of the CONSORTIUM before exiting UAT.</p>	<ul style="list-style-type: none">• UAT support estimates will be accounted for under DDID # 1969.• The CONTRACTOR is not performing UAT but supporting UAT as defined in DDID# 1969
389	1958	Testing	General Test	<p>The CONTRACTOR shall employ a single Deficiency and SCR Tracking tool for a unified approach in the CalSAWS Software.</p> <p>The CONTRACTOR shall perform configuration and installation of a Deficiency Repository Tool</p>	<ul style="list-style-type: none">• Software costs and Cloud Hosting costs are not part of the Accenture Estimate.• Any new environments beyond the initial count estimated in the response will incur additional support costs and software licensing and hosting costs.
549	1961	Site Prep & Installation	ADF	<p>If new Equipment is planned to be added or modifications to existing Equipment is planned to be made for the support of the CalSAWS Software in the Cloud, then CONTRACTOR shall develop and execute an Application Development Preparation and Installation Plan in order to successfully deploy the CalSAWS Software. The Installation Plan shall clearly document but is not limited to:</p> <p>1) Installation and configuring hardware and software that are identified for install per the approved The Equipment, Software and Cloud Services Acquisition Plan</p> <p>2) Setup, support and server administration and tear down of hardware and software</p> <p>3) Equipment setup and maintenance</p> <p>4) Image and setup, file, domain and security, servers and desktops, LAN and administration</p> <p>5) Software license administration and confirm compliance with software licenses</p> <p>6) Equipment tear down and removal of Equipment upon completion of the CalACES/CalSAWS Migration Project</p> <p>7) Asset management and tracking of equipment</p> <p>8) Environment support</p> <p>9) Technical Support for users</p> <p>10) Upgrading software</p> <p>The CONSORTIUM shall be responsible for the following:</p> <p>1) Email setup</p> <p>2) Setup of users and email address of users</p> <p>3) Email administration</p>	<p>The Application Development Preparation and Installation Plan will be limited to equipment and software modifications at the ADF in the North.</p> <p>Equipment and software required for the CalSAWS Migration Project will be procured under the C-IV Agreement, and therefore, the Equipment, Software and Cloud Services Plan is not applicable for this effort. The CONSORTIUM will allocate funding within the C-IV M&O Project budget and its M&O Technology Refresh plan for the purchase of equipment and software for the CalSAWS Migration Project.</p>
88	1964	Data Collection and Eligibility	Medi-Cal/CalHEERS	<p>This requirement was modified in Change Notice 29:</p> <p>*Revised requirement, approved on June 9, 2020 via CalSAWS Deliverable #33 - CalSAWS General Design:</p> <p>The CONTRACTOR shall update the MEDS Interface and associated automation to use the configurations set on the MEDS Alert Admin Detail page.</p>	<ul style="list-style-type: none">• It is assumed that the MEDS alert automation is currently L.A County Specific and is a separate batch job per Alert and therefore would require new batch properties to run for the CalSAWS Counties.• The Batch properties and scheduling will have to be updated for each wave separately.
574	1967	General Requirements		<p>As Side-by-Side sessions were focused on comparing the front end (online pages) functionality of the application, the CONTRACTOR shall budget an allowance of twenty-nine thousand, one hundred fifty-five hours (29,155) to accommodate for any Unforeseen differences in the code base that result in additional requirements.</p> <p>The requirements for the allowance of hours must be finalized and approved by the CONSORTIUM for the CONTRACTOR to meet design, build and System Test milestones, subject to the requirements meeting requirements in the LRS Agreement.</p> <p>As the requirements for the designated SCRs are identified, the SCRs will be calculated by the CONTRACTOR and reviewed and prioritized by the CONSORTIUM for approval through the County Change</p>	<ul style="list-style-type: none">• Estimates will include the necessary Tasks in the software development lifecycle required to implement the CalSAWS DD&I SCR including deployment and change management.• For the new requirements to be included with CalSAWS DD&I UAT preparation activities (targeted to begin April 2021 for C-IV), the requirements for the unforeseen Differences allowance hours must be finalized, approved by the CONSORTIUM and added to the CalSAWS DD&I SOR by July 1, 2020 for the CONTRACTOR to meet design, build and System Test milestones.
485	1968	CalACES/CalSAWS Migration Deployment		<p>The CONTRACTOR shall perform the preparation, execution and post deployment support (39 C-IV Migration Counties only) of the multi-wave Conversion Cutover activities for all 57 Counties. These activities shall include a plan and support for system unavailability during cutover. The CONSORTIUM Staff and staff from the 57 Counties will support conversion activities in accordance with the Conversion Plan for each deployment wave.</p> <p>Cutover shall be defined as the event when Conversion has been successfully completed, the Converted Data and the CalSAWS Software are installed in the Cloud, the System with the Cloud has received UAT Acceptance, and the System with the Cloud is available for use in Production.</p>	<ul style="list-style-type: none">• There is no LA County conversion and the 39 C-IV counties will migrated in its entirety over a given weekend. CalWIN counties will be converted across 6 groups/waves.• Details associated with Cutover activities and availability will be included in the Conversion Plan.

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400	1969	Testing	User Acceptance Test	<p>The CONTRACTOR shall provide support for the CONSORTIUM to facilitate and manage the User Acceptance Testing effort with no more than 200 concurrent users for five (5) two-week sessions. Fifty (50) users will be onsite between CalACES North (25) and CalACES South (25). The other one hundred fifty (150) users will be out in the California Counties via remote access.</p> <p>The CONTRACTOR shall provide the ability for limited Remote UAT by 57 Counties during each UAT period.</p> <p>The CONTRACTOR shall provide technical support for clarifying business functionality to help answer questions, executing batch jobs and Time Machine or like software to prepare data and/or to validate testing requirements if deemed necessary, troubleshooting Converted Data and functional issues, Deficiencies during data prep and/or test execution activities and resolving UAT exit criteria System Investigation Requests (SIRs). The UAT will be comprised of two (2) months of preparation and ten (10) weeks of execution. UAT Exit Criteria and resolution of Deficiencies will be mutually agreed upon between the CONTRACTOR and CONSORTIUM.</p>	<ul style="list-style-type: none">• UAT will be conducted with the 57 C-IV and WCDS Counties.• There will be two UAT phases to support the CalSAWS implementation and conversion approach. A UAT with C-IV and a separate UAT with CalWIN.• Ancillary testing has not been accounted for within the current UAT support estimate. Once the ancillary system requirements have been defined, the UAT estimate will be updated by the CONTRACTOR and provided to the CONSORTIUM.
391	1970	Testing	Interface Testing	<p>The CONTRACTOR shall conduct State Interface File Exchange Testing for the 57 Counties. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct State Interface Testing.</p>	<ul style="list-style-type: none">• State Interface Partner File Exchange Testing will include testing with C-IV and CalWIN Counties/data.• There are 12 C-IV and LRS unique State Interface partners with an average of 5 interface files to be tested. It is assumed CalWIN has the same number of State interfaces as C-IV and LRS.• State interface partners include: MEDS, CCSAS, EBT, WIS, CMSP, DHCS Reports, CMIPS, CDSS, IEVS, WDTIP, CHD and CalHEERS.
484	1971	CalACES/CalSAWS Migration Deployment		<p>The CONTRACTOR shall provide post deployment support for Monthly, Quarterly and Annual State Reports. This post deployment support will include:</p> <p>1) The CONTRACTOR shall generate State monthly, quarterly and annual reports using Converted Data and will make them available for the 57 Counties to review prior to County State submission. Monthly State reports will be made available prior to the County's deployment. Quarterly and Annual reports will be made available prior to or after the County's deployment. The exact timeframe as to when the State reports will be made available for County review will be determined during the CalSAWS Migration Release Management phase.</p> <p>Note: Due to the timeframe needed for report generation and County review, the reports provided to the 57 Counties may only contain a subset of data from what would be captured in the final report generated for the Counties in production. Post deployment support does not include training on the state reports.</p> <p>2) For those Counties that elect to participate in the State Report review effort, they will be responsible for validating the data being populated on the report aligns to the agreed upon report design. This effort is not a validation of the final reporting numbers to be submitted to the State. In addition, these Counties will be required to communicate back to the project any issues in a timely manner. This timeframe as well as any additional details will be determined during the CalSAWS Migration Release Management phase.</p> <p>The total hours for this effort is not to exceed four thousand five hundred hours.</p>	<ul style="list-style-type: none">• Support provided by the CONTRACTOR entails generating State reports, making them available for the 57 C-IV and WCDS Counties to review and researching/answering questions which the 57 counties may have in relation to the State reports being reviewed. Support will not include training.• Items identified requiring changes to source code will be addressed through the change control process.• Support will encompass 39 State reports (inventory in C-IV/LRS as of July 2018). This includes state and backup reports.• There will be 1 full time county resource available for 2 months for each of the 18 WCDS counties due to the acclimation period of moving to CalSAWS and becoming familiar with the reporting capabilities.
542	1973	Equipment & Software		<p>The CONTRACTOR shall add the web service for the new self-service portal for all 58 Counties to the CalSAWS Software. The new self-service portal will be utilized by all 58 Counties.</p>	<ul style="list-style-type: none">• The current YBN web service will be used by the CalSAWS application and it will be supported by the new self-service portal.
279	1975	Reports	Ad-Hoc County Reporting	<p>The CONTRACTOR shall cease to provide ad hoc support for the Crystal Reports and Business Objects County reporting tools at the time of migration. The ad hoc County reporting tool that will be supported by the CONTRACTOR will be the currently supported Oracle reporting tool.</p> <p>The CONTRACTOR shall provide staffing support for Ad hoc Reporting users from the 58 Counties and Enhanced Data Reporting (EDR) users from the 58 Counties to the CalSAWS Software.</p>	<ul style="list-style-type: none">• Ad-hoc support resource for the 57 C-IV and WCDS counties will be available as they migrate to the new data model. A partial resource will be available from the first wave until one month after the last wave.
19	1976	System Development		<p>The CONTRACTOR shall group and deploy the conversion of the 39 C-IV Migration Counties in 1 wave.</p> <p>The CONTRACTOR shall group and deploy the conversion of the 18 CalWIN Counties in 6 waves.</p>	<ul style="list-style-type: none">• There is no LA County conversion and the 39 C-IV counties will migrated in its entirety over a given weekend. CalWIN counties will be converted across 6 groups/waves.
569	1977	General Requirements		<p>A single code base will be produced for all 58 Counties in the Cloud with required differences accounted for using runtime design patterns where possible. Where this is impractical due to performance, maintainability, or lack of basis to decide on a destination, other means will be used. Furthermore, the code will be designed to require minimal changes reasonable for the expected consolidation of those required differences.</p>	<ul style="list-style-type: none">• The single code base is compatible with ODI/OBIEE tools.
390	1979	Testing	Interface Testing	<p>The CONTRACTOR shall conduct County Interface File Exchange Testing with agreed upon CalSAWS Interface Partners for the 57 Counties. Both the CONSORTIUM and CONTRACTOR will provide resources to conduct County Interface Testing.</p>	<ul style="list-style-type: none">• County Interface Partner File Exchange Testing will include testing with C-IV and CalWIN Counties/data.• There are 67 C-IV County Interfaces which will be tested.• It is assumed that there are 54 CalWIN Count interfaces to be tested (Based on inventory list received 7/18/2018. 18 Counties x 3 (BIDD01J, BIDD03J, BIDD06J) Auditor/Controller interfaces.)• This estimate does not account for interface testing with Auxiliary systems (e.g. SMART) or the testing of the Application Program Interfaces (API's) deferred to the functional design phase.

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572	1983	General Requirements		The CONTRACTOR shall provide a CalACES Migration Final Acceptance Certification following the Deployment of the CalSAWS Software, documenting the achievement of CalACES Migration Final Acceptance, including but not limited to: 1) Summary of the correction of each Deficiency identified during the CalACES Migration DD&I phase. The summary shall include for each Deficiency: a) Description of each Deficiency and its root cause b) Business process, functions, and/or interfaces impacted c) Description of all potential risks to the CalSAWS Software strategy d) Corrective action plan, test scenarios, and deployment approach e) Schedule for completion of each corrective action and resources/assigned f) Status of each corrective action g) Date of completion of each correction h) Date of the CONSORTIUM approval of each correction under the LRS Agreement 2) Summary of lessons learned 3) Recommendations for any improvements to the CalSAWS Software 4) An update to the CalSAWS RTM which shall include the status of each requirement set forth in Exhibit B.1 – Statement of Requirements for CalACES/CalSAWS Migration Project in the LRS Agreement 5) (a) Deployment of the 39 C-IV Migration Counties onto the CalSAWS Software and Custom Software Deliverables, if any, for the CalSAWS Software Migration Project, if any, which are	<ul style="list-style-type: none">• The CalACES Migration Final Acceptance Certificate will include the Deficiency list from the CalACES C-IV UAT Readiness Report/Milestone plus any Deficiency logged during the CalACES Deployment phase (i.e. through 30 days after the C-IV Counties have deployed on CalSAWS).• With regard to item 5c, the Contractor is unable to confirm this criteria until the Cloud POC has been completed and a future amendment has been exercised for cloud services.• With regard to item 5d, it is assumed that the requirement for the CalSAWS Software to perform in the "Central Sites" will not apply as the CalSAWS Software will only be deployed in the Cloud. It is assumed that "Central Sites" refers to an on-premises data center.• With regard to item 8, CONTRACTOR shall provide an updated CalSAWS RTM with the CalACES Migration Final Acceptance Certification. Updates to the CalSAWS Migration PCD and CalACES Master Conversion Plan will be submitted per the schedule for CalSAWS Deliverables documented in the pricing schedules.
21	1984	System Development		The CONTRACTOR shall create and provide a CalSAWS Requirements Traceability Matrix (RTM) and shall be responsible for updating the document monthly throughout the CalACES/CalSAWS Migration Project deployment. The CalSAWS RTM will also be revised at key stages of the System Development Lifecycle (SDLC), such as design, first version of LRS Migration Software to the Cloud, completion of build of the next version of CalACES/CalSAWS Migration Software in the Cloud, key milestones, design complete, System Test complete, UAT complete and deployment complete. Best practices for requirements traceability will be incorporated into the CalSAWS Migration Project.	<ul style="list-style-type: none">• The RTM will be specific to the Application Development requirements set forth in the CalSAWS DD&I Statement of Requirements.• The migration requirements will be updated to the CalSAWS Change Management Control tool and associated to CalSAWS DD&I SCR's.
1	1988	Project Management	Project Management Approach	The CONTRACTOR shall manage the CalACES/CalSAWS Migration Project across multiple locations where necessary.	<ul style="list-style-type: none">• CONTRACTOR will manage work across two locations - the C-IV Project Application Development Facility (ADF) in Rancho Cordova, California and the LRS ADF in Norwalk, California - unless otherwise mutually agreed upon.• Additional office space at the C-IV ADF will be required to support Migration project activities that will be performed in the North. The additional office space is assumed to be in the same building as the existing C-IV ADF - specifically, Suite 130 located at 11290 Pyrites Way in Rancho Cordova, California. As of the date of this response to the CalSAWS Statement of Requirements, Suite 130 is available. If this suite becomes unavailable between the date of this response and the start of the Migration Project, the price estimates in the CalSAWS Migration Pricing Schedules related to Facilities and Production Operations will be revised.• The price estimates do not include additional office space at the LRS ADF to support activities for the CalSAWS Migration Project. There is assumed to be up to sixty (60) seats available at the LRS ADF for personnel working on the CalSAWS Migration Project.
18	1990	Project Management	Project Site/Facility	The CONTRACTOR shall provide CONTRACTOR Staff and Services at the CalSAWS project site(s). The CONTRACTOR may use other CONTRACTOR locations as appropriate for the Work with prior written approval of the CONSORTIUM Executive Director.	<ul style="list-style-type: none">• The additional office space is assumed to be in the same building as the existing C-IV ADF - specifically, Suite 130 located at 11290 Pyrites Way in Rancho Cordova, California.• If significant increases in staffing are requested by the CONSORTIUM, Accenture may need to add additional office space and make additional investments in infrastructure. These changes will affect pricing. If resources above those identified in the work plan are requested, charges to the CONSORTIUM
576	1991	General Requirements		The CONTRACTOR shall display the CalSAWS name throughout the system including but not limited to page name, badges, logos, headers on forms and NOAs, to the 58 County users.	<ul style="list-style-type: none">• LRS State Forms and NOAs do not include a System or County logo as of July 2018. It is assumed the non-display of a System or County logo on State Forms and NOA's will continue with CalSAWS. Therefore, there is no associated estimate with updating a logo on LRS State Forms or NOAs.• There are 398 LRS BI Reports and 53 C-IV BI Reports that have been identified to be ported into the new system, for a total of 451 BI reports that will require updates as of July 2018.• The effort to create a new system logo is accounted for as part of Migration DDID #106. The dashboards will be updated to reflect the new CalSAWS system logo. There will be no County specific logos.• The image will be a static CalSAWS system logo in the OBIEE pages and will not
578	1993	Project Management	Project Management Approach	For each Deliverable, the CONTRACTOR shall provide CONSORTIUM one (1) original Deliverable Expectation Document (DED) and provide an electronic copy in the Microsoft Office Suite version specified by the CONSORTIUM, developed in accordance with the mutually agreed to DED template and as reflected in the Work Plan. Each DED submitted to CONSORTIUM shall describe the contents of the Deliverable, including a table of contents, overview, objectives, scope, methodology, applicable standards, Deliverable requirements, format, proposed Acceptance Criteria, key dates, and staff resources required. The DED shall indicate whether a presentation will be part of the Deliverable review process. Prior to any Deliverable development, CONTRACTOR shall obtain CONSORTIUM Acceptance of the applicable DED. No Deliverable shall be accepted by CONSORTIUM for review without a DED that received Acceptance.	<ul style="list-style-type: none">• The electronic copy of each Deliverable will be provided in the version of Microsoft Office that is used by the CalSAWS Migration Project at the time of a Deliverable's submission.
579	1994	Project Management	Project Management Approach	The CONTRACTOR shall submit each Deliverable to CONSORTIUM in one (1) or more hard cover 8 1/2 by 11 inch three-ring binders, single sided sheets, agreed upon standard font, with separated and partitioned sections as required. The CONTRACTOR shall submit one (1) original and one (1) copy of each Deliverable and provide an electronic copy in the Microsoft Office Suite version specified by the CONSORTIUM.	<ul style="list-style-type: none">• The electronic copy of each Deliverable will be provided in the version of Microsoft Office that is used by the CalSAWS Migration Project at the time of a Deliverable's submission. Existing documents for the C-IV and LRS projects will not be converted to the agreed upon font for CalACES Migration Project Deliverables in the event that font differs from what was used for existing documents.

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586	2001	Project Management	Project Management Approach	<p>The CONTRACTOR staff shall perform the following activities on the CalSAWS Migration Project:</p> <p>1) Accounts Payable 2) Accounts Receivable 3) Budget Execution 4) Cost management 5) Purchasing 6) Standard General Ledger</p> <p>The CONTRACTOR shall perform the required client billing for payments based on:</p> <p>1) The LRS Agreement for Deliverables and facilities 2) The C-IV Agreement for equipment and software.</p> <p>The CONTRACTOR staff will also provide data for appropriate contractor budget lines in the annual Advance Planning Document Update process.</p> <p>The CONTRACTOR shall provide billing forecasts in a spreadsheet indicating Deliverable invoicing and billing schedule and CalACES/CalSAWS Migration Project budget by month and fiscal year.</p>	<p>• Billing forecasts will be provided to the CONSORTIUM monthly, similarly to the C-IV and LRS projects' existing cash advance process. Billing forecasts for the scope of the upcoming month will be provided to the CONSORTIUM by the 5th calendar day of that month, unless otherwise mutually agreed.</p>
595	2010	Equipment & Software		<p>The CONTRACTOR shall perform the following activities:</p> <p>1) Plan and coordinate environment usage – work with development team leads to coordinate the usage of shared development environments 2) Build and Deploy application – create the CalSAWS Software build and deploy it to the development, UAT, and Production environments 3) Monitor availability and other Performance Standards – verify production components are working correctly and meeting LRS Service Level Agreements and Performance Standards 4) Test and deploy Software upgrades and patches – upgrade and software products for production components 5) Incident Management – Communicate Production incidents to appropriate CONSORTIUM resources 6) Deploy Operations and Execution Changes – implement changes to the Execution or Operational Architecture for the CalSAWS Software</p>	<p>• In regards to item 3, Contractor is unable to confirm this criteria until the Cloud POC has been complete and a future amendment has been exercised for cloud services.</p>
596	2011	Equipment & Software		<p>The CONTRACTOR shall perform the configuration and installation of the development tools.</p> <p>NOTE: Development Tools needs to be defined</p>	<p>• Dev Tools include:</p> <ul style="list-style-type: none">- Jira,- BitBucket,- Jira Test Management and Jenkins.
618	2033	Conversion		<p>The CONTRACTOR shall document the data elements involved in the Conversion effort, provide a cross-reference of the C-IV and CalWIN System data elements to the CalSAWS Software data elements and define how the data elements will be converted from the C-IV and CalWIN System to the CalSAWS Software.</p>	<p>• There is no LA County conversion.</p>
619	2034	Conversion		<p>The CONTRACTOR shall perform the design activities associated with analyzing the data models and developing the designs, which describe how the Data will be converted for use with the CalSAWS Software, and document the design(s) in a Conversion Design Document.</p>	<p>• CONTRACTOR assumes the 18 separate CalWIN core system databases are identical with regards to database vendor, database version, database configuration, data structures, and data modeling.</p> <p>• CONTRACTOR assumes that for all CalWIN counties, the CalWIN application creates and stores data consistently and identically across counties.</p>
631	2046	Data Collection and Eligibility	All Programs	This requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
632	2047	Data Collection and Eligibility	Change Reason	<p>This requirement was modified in Change Notice 29:</p> <p>"Revised requirement, approved on April 13, 2020 via CalSAWS Deliverable #28 - CalSAWS General Design:</p> <p>The CONTRACTOR shall add a change reason of Inter-County Transfers (ICTs) and appropriate change reason logic. The change reason logic should account for mid-period changes and recipient budgeting.</p> <p>Note: This requirement will no longer be needed once all counties are on one database.</p>	<p>This assumption was modified in Change Notice 29:</p> <p>Revised assumptions, approved on April 13, 2020 via CalSAWS Final Deliverable #28 - CalSAWS General Design</p> <p>No eICT changes will be made. ICT pages will be updated to track the initial authorization date, which will be used by EDBC logic to differentiate period required and mid-period data changes.</p>
633	2048	Data Collection and Eligibility	All Programs	<p>This requirement was modified in Change Notice 29:</p> <p>"Revised requirement, approved on February 11, 2020 via CalSAWS Deliverable #23 - CalSAWS General Design:</p> <p>The CONTRACTOR shall display all of the EDBC reasons that prevents the user from running EDBC (hard validations) at the Run EDBC Page, Create Manual EDBC page and Negative Action Detail page and display all missing verifications and associated pages (soft validations).</p>	<p>This assumption was modified in Change Notice 29:</p> <p>"Revised assumptions, approved on February 11, 2020 via CalSAWS Final Deliverable #23 - CalSAWS General Design</p> <p>Batch EDBC will continue to utilize a hierarchy for the Batch skip reason and will not store multiple skip reasons.</p>
636	2051	Utilities	Journal	<p>The CONTRACTOR shall add additional values in the "Type" field on the Journal Search page in the CalSAWS Software. The additional values in the "Type" field will be confirmed in future design sessions with all 58 Counties.</p> <p>Assumption: Any removal of values in the "Type" field will need to retain the history</p>	<p>• The following requirement states "The additional values in the "Type" field will be confirmed in future design sessions with all 58 Counties". This requirement references new scope that will be defined during the Design phase. CONTRACTOR has not estimated this future scope. When the future scope is defined, CONTRACTOR will provide an updated estimate.</p> <p>• The Types will be set for all 58 counties and not customizable by county. The additional Types will also appear in the Journal Type drop down on the Journal Detail page.</p>
638	2053	Manage Personnel	Application Security	<p>The CONTRACTOR shall add a security right controlled by all 58 Counties which grants the ability to "unlock" a case within their own county. (For Case Lock errors)</p>	<p>• It is assumed when the case is unlocked via the button, the worker who had the case lock will not be able to save a page for the case if they are currently editing one as this will cause issues with data integrity.</p>
639	2054	Data Collection and Eligibility	All Programs	<p>This requirement was modified in Change Notice 29:</p> <p>"Revised requirement, approved on June 9, 2020 via CalSAWS Deliverable #33 - CalSAWS General Design:</p> <p>"The CONTRACTOR shall add a validation message on all pages when in "Create" or "Edit" mode on the page and the user makes a change and tries to exit the page without saving.</p> <p>Assumption: This would not apply when the user hits the Cancel button."</p>	<p>• It is assumed the validation message would occur when a user tries to leave a page from edit or create mode.</p>
640	2055	Data Collection and Eligibility	CalFresh	<p>The CONTRACTOR shall implement the CFAP logic in the CalSAWS Software to ignore the sponsorship requirement for the 4th and 5th year for CalFresh.</p>	<p>• CFAP logic updates for Sponsorship will apply to the 4th year and all subsequent years that the client is on CFAP.</p>
641	2056	Data Collection and Eligibility	Application Registration	<p>This requirement was modified in Change Notice 29:</p> <p>"Revised requirement, approved on February 11, 2020 via CalSAWS Deliverable #23 - CalSAWS General Design:</p> <p>The CONTRACTOR shall update the Document Detail page to add a place to indicate the date a form was signed.</p>	<p>• A new online page will be created to track the new data points that will be added.</p>
642	2057	Data Collection and Eligibility	All Programs	<p>The CONTRACTOR shall display the age and gender after the name of the customer throughout the data collection pages once the user saves the page.</p>	<p>• This information will not appear when the name is stored in different fields, i.e. First Name, MI, Last Name.</p>
643	2058	Data Collection and Eligibility	Medi-Cal/CalHEERS	<p>This requirement was modified in Change Notice 29:</p> <p>"Revised requirement, approved on August 11, 2020 via CalSAWS Deliverable #37 - CalSAWS General Design:</p> <p>The CONTRACTOR shall display CalHEERS verifications on applicable data collection pages in the CalSAWS Software.</p>	<p>This assumption was modified in Change Notice 29:</p> <p>"Revised assumptions, approved on August 11, 2020 via CalSAWS Final Deliverable #37 - CalSAWS General Design:</p> <p>"• Verifications are communicated in the eHIT interface to CalSAWS by CalHEERS only.</p> <p>• Verifications are only used by CalHEERS for eligibility determinations and will not be used by CalSAWS for any EDBC program.</p> <p>• Verifications are not sent from CalSAWS to CalHEERS.</p> <p>• Verifications shown on data collection pages are only informational for the User and represent the Verification value known at the time when the MAGI was determined.</p>
644	2059	Data Collection and Eligibility	Medi-Cal/CalHEERS	<p>The CONTRACTOR shall generate a rescind notice for Medi-Cal when a case is rescinded in the CalSAWS Software.</p>	<p>• Estimates include the effort for a new Medi-Cal NOA in English and Spanish with rescind verbiage.</p>
647	2062	Data Collection and Eligibility	Inter-County Transfer (ICT)	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
648	2063	Correspondence	Document Control	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29

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650	2065	Data Collection and Eligibility	Medi-Cal/CalHEERS	CalSAWS General Design: "The CONTRACTOR shall update the import functionality to be able to import all or some of the data received from external sources by page. The CONTRACTOR shall add functionality to be able to view data side by side to compare the information from the external sources and CalSAWS and easily import the data." This Requirement was removed in Change Notice 29.	<ul style="list-style-type: none">- CalSAWS General Design:* External sources must have an existing linking flow and corresponding e-Data elements which includes e-Applications and MAGI Referrals.* The data elements must have a direct mapping to a data element under eligibility customer information in CalSAWS." This Assumption was modified in Change Notice 29
651	2066	Data Collection and Eligibility	Medi-Cal/CalHEERS	The CONTRACTOR shall update the EDBC logic to calculate the Share of Cost (SOC) appropriately and generate an appropriate NOA with budget when the Hunt v. Kizer Expense Detail page is completed and EDBC is accepted and saved. This applies to Medi-Cal cases only.	<ul style="list-style-type: none">* Existing Hunt v. Kizer page in LRS will be modified to track additional data. Medi-Cal rules will be updated, as well as a new Batch program will be added to trigger Batch EDBC until the unpaid medical bills are applied to the remaining SOC.
652	2067	Data Collection and Eligibility	All Programs	The CONTRACTOR shall add functionality to grant conditional eligibility for Medicare Savings Program (MSP).	<ul style="list-style-type: none">* Level of effort for estimates includes updates to eligibility rules, 2 new notices in English/Spanish, a new Batch EDBC program to determine eligibility at the end of the conditional eligibility period, an online page update and MEDS update.
653	2068	Data Collection and Eligibility	Medi-Cal/CalHEERS	The CONTRACTOR shall update the MAGI Request hard validation requiring a Primary Tax Filer. This Requirement was modified in Change Notice 29	<ul style="list-style-type: none">* The following requirement states "when appropriate - to be determined at design". This requirement references new scope that will be defined during the Design phase. CONTRACTOR has not estimated this future scope. When the future scope is defined, CONTRACTOR will provide an updated estimate.
655	2070	Data Collection and Eligibility	CalWORKs	The CONTRACTOR shall update the functionality to not send out the Request for Tax Household Information (RFTHI) automatically when CalWORKs discontinues and there is an auto-test for Medi-Cal.	<ul style="list-style-type: none">* Assumption is that the requirement is to turn off the Batch Form generation trigger for the RFTHI form for all conditions. Current condition is to generate the form in Batch when an individual is placed on the 38 aid code, which can be at times other than CalWORKs discontinuance.
656	2071	Data Collection and Eligibility	Medi-Cal/CalHEERS	The CONTRACTOR shall update the "Status" dropdown on the MAGI Referral Detail page to include a status of 'Not Needed' which can be selected by the user. This Requirement was modified in Change Notice 29	<ul style="list-style-type: none">* The 'Status' of the MAGI Determination (DER) on the MAGI Referral Detail is the processing status of the DER and will not be sent to CalHEERS as there is no element in the CalHEERS eHIT schema to send the processing Status.* DER Statuses that are the direct result of case linking flow would require case linkage prior to selection." This Assumption was modified in Change Notice 29, xx
657	2072	Data Collection and Eligibility	Medi-Cal/CalHEERS	This requirement was removed due to this not being a gap in functionality.	<ul style="list-style-type: none">* Per CONSORTIUM response this DDID will be removed.* LRS currently does not auto-generate a RE packet when CalHEERS returns an eligibility determination of reasonably compatible at MAGI RE. Since the requirement needs clarification, assumption is that any level of effort will be covered by DDID# 1039.
659	2074	Manage Personnel	Case Assignment & Transfer	The CONTRACTOR shall update the "Type" field to standardize the dropdown list on the Confidentiality Detail page for the 58 Counties. The list shall be determined at design. This Requirement was modified in Change Notice 29.	<ul style="list-style-type: none">* The following requirement states "The Type field list shall be determined at design". This requirement references new scope that will be defined during the Design phase. CONTRACTOR has not estimated this future scope. When the future scope is defined, CONTRACTOR will provide an updated estimate.
661	2076	Equipment & Software		This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
663	2078	SIU	Fraud	The CONTRACTOR shall make the "Hazardous Case Indicator" field a non-mandatory field on the Special Investigation Referral page. This Requirement was modified in Change Notice 29	<ul style="list-style-type: none">* There are no other functional areas in the system that require the "Hazardous Case Indicator" to be mandatory.
666	2081	Data Collection and Eligibility	Welfare To Work	The CONTRACTOR shall update the system to capture daily, weekly, and monthly hours for all WTW activities.	<ul style="list-style-type: none">* For scheduled hours of participation the daily, weekly, and monthly hours will be averaged into the existing scheduled weekly hours field on the customer activity detail page.
668	2083	Data Collection and Eligibility	Welfare To Work	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
669	2084	Data Collection and Eligibility	Welfare To Work	The CONTRACTOR shall relabel "GAIN" to "WTW" throughout the CalSAWS Software.	<ul style="list-style-type: none">* 1 LRS OBIEE report requires modification to replace GAIN reference in the report title:- # GAIN Caseload* LRS System reports will require modifications to replace GAIN references in either the report title, report description or report contents:- Potential Cal-Learn Eligible Report- Cal-Learn Caseload Activity Report- GAIN Provider Invoice Reconciliation Report- DPSS Summary Cash Receipts Report- GAIN Monthly Activity Report- WTW/REP 30 Day Delinquent Report- RS 50- E2LITE Audit Report- TANF Audit Report- WPR Audit Report
670	2085	Data Collection and Eligibility	All Programs	The CONTRACTOR shall review all fields on the Absent/Unmarried parent page with the CONSORTIUM to identify if the fields should be mandatory or non-mandatory. The CONTRACTOR shall add a validation message at EDBC for specific programs to complete the Absent /Unmarried Parent page. This Requirement was modified in Change Notice 29.	The Support Questionnaire page (child page of Absent/Unmarried Parent List page) will be conditionally mandatory based on relationship types and household statuses. This Assumption was modified in Change Notice 29
671	2086	Data Collection and Eligibility	Welfare To Work	The CONTRACTOR shall add a View History button to the following Employment Services pages and track the history of changes for the corresponding Transaction History Detail page: 1) ELP Authorization List 2) CFET Status List 3) WTW Status List 4) REP Status List 5) Cal-Learn Progress List 6) GROW Status List 7) Assessment Results List 8) SIP List 9) Skills List 10) Strengths List 11) Test Scores List 12) Goals List 13) Customer Activities List 14) Action Plan List 15) Non-Compliance Outreach List 16) Barriers List 17) Demand Occupation List 18) Resume List 19) Sanction Track List 20) Job Readiness Track Summary"	Assumption was removed in Change Notice 29
672	2087	Data Collection and Eligibility	All Programs	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
674	2089	Data Collection and Eligibility	Welfare To Work	The CONTRACTOR shall automatically update the time limit clocks appropriately when a WTW sanction is cured retroactively.	<ul style="list-style-type: none">* Updates to the time clock will be based on changes to the fiscal sanction applied to the CalWORKs individual.
675	2090	Manage Personnel	Application Security	This requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
677	2092	Foster Care	General Requirements	The CONTRACTOR shall update all DCFS references to an applicable 58 County term to be determined in design throughout the CalSAWS Software.	<ul style="list-style-type: none">This assumption was modified in Change Notice 29:Revised assumptions, approved on October 9, 2019 via CalSAWS Final Deliverable #14 - CalSAWS General Design (no revisions were made to the requirement via FDEL #14):
679	2094	Foster Care	General Requirements	The CONTRACTOR shall remove the following values in the "Negative Action Reason" field on the Negative Action Reason Page for Foster Care: 1) ARC Program Not Available For County 2) County Opt's Out of ARC	<ul style="list-style-type: none">The estimate for this requirement includes updates to no more than 18 online pages.* Historical Gets ARC notices and reason code will be converted into the CalSAWS system for reference.* The Gets ARC reason code will not be added to the Negative Action reason dropdown since ARC will be an aid code on the Foster Care program (not a separate program) in CalSAWS.* The notices and negative active reason for County opts out of ARC and ARC processes available for County will be turned off.
681	2096	Foster Care	General Requirements	This requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
682	2097	Foster Care	General Requirements	This requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
683	2098	Foster Care	General Requirements	This requirement was modified in Change Notice 29: "Revised requirement, approved on April 13, 2020 via CalSAWS Deliverable #28 - CalSAWS General Design: "The CONTRACTOR shall add a Court Findings Section to the Non-Minor Dependent Re-Entry Authority Detail page. The CONTRACTOR shall add the Legal Authority Code field on the Non-Minor Dependent Re-Entry Authority Detail page."	<ul style="list-style-type: none">This assumption was modified in Change Notice 29:"Revised assumptions, approved on April 13, 2020 via CalSAWS Final Deliverable #28 - CalSAWS General Design:There will be no C-IV or CalWIN Conversion into these fields. This is new functionality that C-IV and CalWIN counties will be able to adopt and populate going forward following cut over to CalSAWS. The specific questions and 180 day timeliness requirements will drive the aid code determination of state or federal or county for NMDs.
686	2101	Foster Care	General Requirements	The CONTRACTOR shall convert C-IV Placement Rate Records for FFA Treatment and FFA Intensive Program Placement Types with a Rate Type of Dual Agency RC-California Early Start Intervention or Dual Agency RC-Lanterman developmental Disability to be Non-Standard Rate Records	<ul style="list-style-type: none">* This data conversion is applicable only for C-IV Data. This data does not exist in LRS.* For CalWIN data, this conversion will be from data residing within each of the 18 CalWIN "Core" databases, one for each county if data is available.

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687	2102	Foster Care	General Requirements	The CONTRACTOR shall convert C-IV Placement Rate Records with a Standard Rate Level Of Service to be Non-Standard Rate Records for the following placement types: 1) Multidimensional 2) Out of State Group Homes 3) Out of State Institutions A) Total Specific Home	• This data conversion is applicable only for C-IV Data. • For CalWIN data, this conversion will be from data residing within each of the 18 CalWIN "Core" databases, one for each county if data is available.
695	2110	Foster Care	General Requirements	This requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
700	2115	Foster Care	General Requirements	This Requirement was modified in Change Notice 29 Revised requirement, approved on October 10, 2019 via CalSAWS Final Deliverable #14 CalSAWS General Design: The CONTRACTOR shall update the Need Detail page to prevent the user from creating a ETR Service Arrangement.	This assumption was modified in Change Notice 29: Revised assumptions, approved on October 10, 2019 via CalSAWS Final Deliverable #14 - CalSAWS General Design: - CalSAWS will inherit LRS logic to calculate ETR in EDBC and consolidate the ETR payment along with regular benefit. - The ETR batch is not scheduled in CalSAWS and the requirement is revised to remove this request. - All ETR updates to claiming, fiscal issuances, NOAs, and reports are already implemented in CalSAWS. Updates to ETR for manual EDBC will be addressed
701	2116	Foster Care	General Requirements	This requirement was modified in Change Notice 29: "Revised requirement, approved on October 14, 2020 via CalSAWS Deliverable #42 - CalSAWS General Design: The CONTRACTOR shall update the Foster Care EDBC logic that determines which placements are Non-Related Legal Guardian to pay the correct rate.	This assumption was modified in Change Notice 29: "Contractor Assumptions were obsoleted via CalSAWS Final Deliverable #42 - General Design that was approved on October 14, 2020.
702	2117	Foster Care	General Requirements	This requirement was modified in Change Notice 29: "Revised requirement, approved on October 14, 2020 via CalSAWS Deliverable #42 - CalSAWS General Design: The CONTRACTOR shall modify Manual EDBC process to generate and issue benefits for Foster Care AAP and Kin-GAP	• This DDID will account for the complete manual EDBC changes required for payment consolidation as well. (DDID# 2191)
703	2118	Foster Care	General Requirements	The CONTRACTOR shall convert all the Foster Care, Kin-GAP, AAP, ARC data.	• For C-IV Counties, Relative Placement records will be converted into CalSAWS but will not have Rate Detail records because the rate cannot be accurately determined as it is entered as a dollar value with no associated type. Thus a Relative Placement Rate cleanup report will be developed for the C-IV Counties to add Rate Detail records. • For CalWIN data, this conversion will be from data residing within each of the 18 CalWIN "Core" databases, one for each county if data is available. • All Conversion assumptions associated with DDIDs 1893, 1894, 1895, 1897, 1898, 1903, 1906, 2034, 2161, and 2163 apply to the Foster Care, Kinship Guardianship Assistance Payment, and Approved Relative Caregiver and
706	2121	Foster Care	Approved Relative Caregiver (ARC)	The CONTRACTOR shall migrate the C-IV logic from the Caregiver section on the Foster Care Resource Detail page to utilize the First Name, Last Name and SSN fields for use with ARC and Kin-GAP Cases. The CONTRACTOR shall update the support questionnaire and database record	This assumption was modified in Change Notice 29: Revised assumptions, approved on December 10, 2019 via CalSAWS Final Deliverable #18 - CalSAWS General Design (no revisions were made to the requirement via FDEL #18): This is based on the current LRS logic of using the same FC case number for ARC, and the corresponding outbound interface to CCAS.
707	2122	Foster Care	Adoption Assistance Program (AAP)	This requirement was modified in Change Notice 29: Revised requirement, approved on October 10, 2019 via CalSAWS Final Deliverable #14 CalSAWS General Design: The CONTRACTOR shall make the "Payee" field a hyperlink on the Case Summary page and Program Detail page for AAP and Kin-GAP.	This assumption was modified in Change Notice 29: Revised assumptions, approved on October 10, 2019 via CalSAWS Final Deliverable #14 - CalSAWS General Design: - KG and AAP payees will be defined as a Resource in the Foster Care Resource Databank. The hyperlink will redirect the user to the Foster Care Resource Detail page.
709	2124	Foster Care	General Requirements	The CONTRACTOR shall disable the DCFS Eligibility batch jobs for the 57 Counties.	• It is assumed that DCFS Eligibility batch jobs and interface jobs disabling applies to the 57 migration counties and not L.A. County.
710	2125	Correspondence	NOAs	This requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
713	2128	Batch Interface		The CONTRACTOR shall update the tax intercept batch jobs to allow the 57 Counties to opt in or out at the time of migration.	• This requirement applies to all active Tax Intercept-related Batch jobs currently available in LRS. These jobs will be configured to run based on a given County's opt in or out status. • The Batch properties and scheduling will have to be updated for each wave separately
714	2129	Fiscal	Collections	This requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
715	2130	Fiscal	Collections	The CONTRACTOR shall add the ability to auto populate the eligible responsible party adults to the Recovery Account Detail page in the responsible party section. The user shall designate the adults as a responsible party to be included in the recovery account or not. The CONTRACTOR shall add the ability to select multiple responsible parties at one time to a recovery account at the time the recovery account is established on the Recovery Account Detail page in the responsible party section. Note: Retain current LRS functionality for searching and adding	• This update will only be applied to the creation of external recovery accounts. The creation of recovery accounts identified through EDBC already includes this logic.
716	2131	Correspondence	Forms	This Requirement was modified in Change Notice 29: "Revised requirement, approved on April 13, 2020 via CalSAWS Deliverable #28 - CalSAWS General Design: The CONTRACTOR shall create a standardized EBT Release form for all 58 counties.	This assumption was modified in Change Notice 29 Per Deliverable #28 - CalSAWS General Design approved on April 13, 2020, the Contractor Assumptions have been removed.
717	2132	Fiscal	Collections	This Requirement was modified in Change Notice 29: "Revised requirement, approved on February 11, 2020 via CalSAWS Deliverable #23 - CalSAWS General Design: The CONTRACTOR shall develop a standardized receipt form for the 57 migration counties when the "Generate Form" button is clicked on the Receipt Detail page and Transaction Detail page. The existing DRTRCPT will generate for Los Angeles County only.	This assumption was removed in Change Notice 29 "Contractor Assumptions were obsoleted via CalSAWS Final Deliverable #23 - CalSAWS General Design that was approved on February 11, 2020.
718	2133	Foster Care	General Requirements	This requirement was modified in Change Notice 29: "Revised requirement, approved on April 13, 2020 via CalSAWS Deliverable #28 - CalSAWS General Design: The CONTRACTOR shall add the ability to deny, cancel or close a Foster Care or Kin-GAP application/program without having to enter a name when a case is needed in error in the CalSAWS Software	• It is assumed a applicable negative action reason like Application opened in error will be utilized and that the Negative Action will bypass the requirement of a payee for this reason.
725	2140	Foster Care	General Requirements	This requirement was modified in Change Notice 29: Revised requirement approved at February 2, 2021 App Dev Lead meeting: The CONTRACTOR shall add Fiscal Authorization types and Benefit Issuance Thresholds for Auxiliary Authorization Payment requests to be configurable by each county.	This assumption was modified in Change Notice 29: Assumptions removed at February 2, 2021 App Dev Lead meeting.
728	2143	Foster Care	General Requirements	The CONTRACTOR shall create a batch job to discontinue the SCI payment when there is an end date on the Special Care Increment Detail page and generate a Notice of Action (NOA). Note: Retain the current task functionality.	• The Daily batch job will trigger batch EDBC and EDBC will follow the existing SCI logic to stop the SCI payments. A new NOA informing the end of SCI payments will be added. This will be applicable for all programs (FC, KG and AAP).
732	2147	Project Management	Project Management Approach	The CONTRACTOR shall work cooperatively with and respond in a timely manner to information requests from other vendors working at the behest of the CONSORTIUM, counties, State or Federal sponsoring agencies, including but not limited to: auditors, existing Maintenance and Operations (M&O) vendors, Ancillary System vendors, Independent Verification and Validation (IV&V) vendors, Quality Assurance (QA) vendors, Planning, and Procurement vendors.	• It is assumed that the CONSORTIUM's vendors, counties, State and Federal sponsoring agencies, and other external agencies shall make their best efforts to submit requests for information to the CONTRACTOR in a timely manner to provide a reasonable amount of time for CONTRACTOR to respond to each request.
735	2150	Batch Interface		This requirement was modified in Change Notice 29: Revised requirement approved at App Dev Lead meeting on May 25, 2021: The CONTRACTOR shall update and incorporate into the CalSAWS Software an agreed upon list of CalWIN County specific batch processes	This assumption was modified in Change Notice 29: Assumptions removed via App Dev Lead meeting on May 25, 2021.

Req. #	DDID #	Category	Sub-Category	9.20.2018 SOR - Requirement Description	Option C - Assumptions
736	2151	Conversion		The CONTRACTOR shall develop a CalWIN/CalSAWS Master Conversion Plan in conjunction with the CONSORTIUM in support of the CONTRACTOR's conversion methodology. The CalWIN/CalSAWS Master Conversion Plan shall include, but not be limited to, the following: 1) A description of the conversion approach and strategy 2) Objectives 3) Processes and procedures for both automated and manual conversion efforts 4) A schedule detailing the execution of the plan 5) Required staffing 6) Roles and responsibilities clearly delineated for CONTRACTOR and CONSORTIUM personnel a) Roles and responsibilities clearly delineated for CONTRACTOR and any CalWIN CONTRACTOR or CalWIN Sub-contractor 7) A description of the conversion test or dry run approach and strategy and methodology for determination of success 8) A high level conceptual design of the migration process along with a more detailed design showing inputs and outputs 9) A listing of files being converted 10) Data cross-references 11) Conversion rules for existing and new data elements, including the rules for default values and values that are derived, minimizing duplicates where appropriate 12) Conversion rules for each condition or transaction being converted 13) Methods for calculating default values, as needed for a successful and complete conversion of source data 14) Manual processes and related reports required including preparation (data cleanup) and actual conversion along with the work	<ul style="list-style-type: none">• Please refer to assumptions for DDID 1893.
737	2152	Batch Interface		The CONTRACTOR shall report out on the status of the batch process steps throughout the batch cycle. Should a process fail and the CONTRACTOR be unable to resolve the issue, the issue shall be reported to the CONSORTIUM and County in accordance with the LRS Agreement.	<ul style="list-style-type: none">• The estimate for this requirement does not include ongoing maintenance and support.• The estimate for this requirement includes initial development/modification of batch status reporting and escalation processes.• CalSAWS will receive batch status reports as they exist at the LRS project at the time of migration.
738	2153	Testing	General Test	The CONTRACTOR shall perform system testing for reports produced by CalSAWS using converted data.	<ul style="list-style-type: none">• The estimate for this requirement will be accounted for under DDID # 1951.
739	2154	Testing	User Acceptance Test	The CONTRACTOR must support the 18 CalWIN Counties CONSORTIUM staff in developing UAT test scripts including developing test data sets.	<ul style="list-style-type: none">• UAT support estimates will be accounted for under DDID # 1969• The Conversion Team will provide converted data in support of the CalWIN counties CONSORTIUM staff for the development of UAT test scripts.
741	2156	Testing	User Acceptance Test	The CONTRACTOR shall use converted data for the 57 Counties for UAT.	<ul style="list-style-type: none">• UAT will be conducted with the 57 C-IV and WDCS Counties.• UAT support estimates will be accounted for under DDID # 1969.• The CONTRACTOR is not performing UAT but supporting UAT as defined in DDID# 1969.
742	2157	CalACES/CalSAWS Migration Deployment		The CONTRACTOR shall support a single wave strategy for converting the CalACES Counties. The 39 C-IV Migration Counties shall be considered one group and will be migrated in its entirety, as a whole over a given weekend.	<ul style="list-style-type: none">• CONTRACTOR will support converting the C-IV Counties:• Given the Duplicate Person, Provider, and/or Employer risks associated with C-IV data impacting existing Los Angeles County data it is CONTRACTOR's opinion that the following Mitigation Steps would minimize the impact:<ul style="list-style-type: none">- Identify the duplicate data early in the Conversion lifecycle and request counties to manual resolve prior to conversion occurring, and- executing 1 C-IV conversion to the CalSAWS database (rather than multiple reduces the impact (only one time) this could place on county workers. Once
743	2158	CalACES/CalSAWS Migration Deployment		The CONTRACTOR shall provide a 39 C-IV Migration Counties timeline that completes the wave conversion by XX/XXXX. The CONTRACTOR shall provide a CalSAWS Migration timeline that completes a 6 County wave conversion by XX/2023.	<ul style="list-style-type: none">• CONTRACTOR will support converting the C-IV Counties:<ul style="list-style-type: none">-C-IV counties will be considered one group and will also be migrated in its entirety, as a whole over a given weekend.• CONTRACTOR will also support converting 6 groups of CalSAWS (CalWIN) Counties.
745	2160	CalACES/CalSAWS Migration Deployment		The CONTRACTOR shall support the installation of CalSAWS equipment at each of the 18 CalWIN Counties.	<ul style="list-style-type: none">• We have not included this scope in this response; pending further discussion with the CONSORTIUM.
746	2161	Conversion		The CONTRACTOR shall migrate CalWIN customer data into the CalSAWS Software minimizing duplicate records and standardizing demographic information.	<ul style="list-style-type: none">• Demographic information shall conform to the CalSAWS demographic data model structure.
754	2169	General Requirements		This requirement was modified in Change Notice 29: The CONTRACTOR shall provide operational configurability, multi-tenent access to Counties for additional support of functionality within CalSAWS such as Texting, client emails and ad hoc reporting.	This assumption modified in Change Notice 29: <ul style="list-style-type: none">• Contact Center, IVR and Outbound Calling functionality will be addressed through the Contact Center Functional Design Session requirements.• Imaging requirements to support Multi-tenant access are captured under the Imaging Functional Design Session Requirements. Specifically, for cloud infrastructure, refer to DDID #289.
755	2170	Project Management	Project Management Approach	The CONTRACTOR shall develop an internal Organizational Change Management (OCM) Plan to provide a strategy and ongoing support for internal communications, management of the effect of new business processes, changes in the organizational structure and cultural changes. The OCM Plan shall be updated quarterly.	<ul style="list-style-type: none">• The internal Organizational Change Management (OCM) Plan is intended to document CalACES/CalSAWS internal communications, changes in business processes and organizational structure.• "Cultural changes" is defined as any changes associated with the CalACES/CalSAWS project strategic vision and goals and policies and procedures.
757	2172	Reports	Business Intelligence Reporting Tool (BI)	The CONTRACTOR shall at the onset of the CalSAWS migration perform a detailed code analysis to identify OBIEE Dashboard gaps that may impact the 18 CalWIN Counties and address the gaps identified through the analysis. The CalSAWS Software will have one set of OBIEE Dashboards for the CONSORTIUM Counties. The output of the analysis will be documented gaps and new migration requirements and provided in a work product. Identified new requirements will be calculated by the CONTRACTOR and reviewed and prioritized by the CONSORTIUM for approval through the Change Control Board process.	<ul style="list-style-type: none">• The code analysis will be performed on the LRS and C-IV Dashboards to be migrated into CalSAWS that will apply to all 58 counties.• At the start of the CalSAWS Migration DD&I Project, the WDCS Project will provide detailed documentation on any Dashboard functionality that exists within the CalWIN system. This will include but not be limited to data collection, eligibility determination, use cases, batch impacts, and training materials.• Contractor and Consortium subject matter experts will work together to identify reporting gaps, batch scheduling needs and data entry differences that may impact the 18 CalWIN Counties and to determine if there are any gaps that will need to be resolved as part of a new CalSAWS requirement(s).• As recommendations are identified through the dashboard code analysis, they will be documented in a list format and presented to the Consortium to determine which dashboards will result in new CalSAWS requirements. As requirements are identified they will be calculated by the CONTRACTOR and include the necessary tasks in the software development lifecycle required to implement the SCR including conversion, implementation and change management.• Refer to attachment for an inventory listing of the C-IV and LRS Dashboards as of July 2018.
758	2173	Reports	General Requirements	The CONTRACTOR shall at the onset of the CalSAWS migration perform a detailed code analysis to identify scheduled or on request reports gaps that may impact the 18 CalWIN Counties and address the gaps identified through the analysis. The CalSAWS Software will have one set of schedule and on request reports for the CONSORTIUM Counties. The output of the analysis will be documented gaps and new migration requirements and provided in a work product. Identified new requirements will be calculated by the CONTRACTOR and reviewed and prioritized by the CONSORTIUM for approval through the Change Control Board process.	<ul style="list-style-type: none">• No more than 100 CalWIN Non-State reports will undergo a report functional analysis to identify scheduled or on request reporting gaps.• At the start of the CalSAWS Migration DD&I Project, the WDCS Project will provide the list of 100 CalWIN Non-State reports to be analyzed as well as any detailed documentation on reporting functionality that exists in CalWIN. This will include but not be limited to data collection, eligibility determination, use cases, batch impacts, and training materials.• Contractor and Consortium subject matter experts will work together to identify reporting gaps, batch scheduling needs and data entry differences that may impact the 18 CalWIN Counties and to determine if there are any gaps that will need to be resolved as part of a new CalSAWS requirement(s).• As recommendations are identified through the report analysis, they will be documented in a list format and presented to the Consortium to determine which will result in new CalSAWS requirements. As requirements are identified they will be calculated by the CONTRACTOR and include the necessary tasks in the software development lifecycle required to implement the SCR including conversion, implementation and change management.• There will be no reconciliation effort between the new LRS reports and the existing C-IV and CalWIN System reports.• OBIEE dashboards are not included in this analysis and will be taken care of via DDID #2172• Refer to attachment for an inventory listing of the C-IV and LRS Reports as of July 2018.

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771	2186	Testing	User Acceptance Test	The CONTRACTOR shall develop a CalSAWS User Acceptance Test (UAT) Support Plan. The CalSAWS UAT Support Plan shall include the following: 1) Scope and Schedule 2) Assumptions and Constraints 3) Risks and associated mitigation approaches 4) Team Roles and Responsibilities 5) Floor Plans (in both CalACES North and CalACES South locations) and approach to providing furniture and office equipment that meets ergonomic standards 6) Entry and Exit Criteria 7) UAT Processes including Remote UAT Processes and timeframes for promulgating new Software to the UAT environments 8) Requirements Based Test Cases 9) Test Data, including converted data 10) Test Results and Reporting Capabilities 11) Environment Setup for on-site and Remote UAT 12) Approach to UAT defect management 13) Handling of new requirements	A large conference room at the C-IV ADF and Room 343 at the LRS ADF will be reserved to conduct the on-site UAT. Per DDID 1969, each conference room will hold up to 25 users. The two conference rooms will be reserved for three (3) months for each of the two phases of UAT execution. Conference rooms and equipment will be reserved up to two weeks prior to the start of UAT execution. Conference rooms will not be reserved for UAT preparation.
772	2187	CalACES/CalSAWS Migration Deployment		The CONTRACTOR shall create a CalSAWS Deployment Readiness Plan (one (1) for the 39 C-IV Migration Counties and one (1) for the 18 CalWIN Counties) which includes but is not limited to the following: 1) Deployment Checklist 2) Assumptions 3) Entry and Exit Criteria 4) CalSAWS Migration Deployment Approach 5) CalSAWS Migration Deployment tools and templates 6) CalSAWS Migration Deployment Tasks 7) Manage and report on the CalSAWS Migration Project Deployment Schedule and critical path 8) Plan, coordinate, manage and document the activities across Project Teams and the counties to facilitate a smooth transition 9) Plan and coordinate the CalSAWS Migration Deployment activities across the CalSAWS Migration Teams including Conversion, Change Management, Training, Development and System Test, and Technical teams 10) Setup a Command Center to support the CalSAWS Migration Deployment of the CalSAWS Software in each of the 39 C-IV Migration Counties; managing the effort to support the 39 C-IV Migration Counties during the CalACES Migration Deployment support period 11) Manage the readiness of the 57 Counties as they prepare to migrate to the CalSAWS Software The CONTRACTOR's CalSAWS Deployment Team shall track progress and completion of readiness activities at each of the 57 Counties at each of the deployment waves, and overall CalSAWS Migration Project level in preparation for go-live using	Accenture will manage the deployment readiness and create a CalSAWS Deployment Readiness Plan for the 39 C-IV Counties as they prepare to migrate to the CalSAWS Software. The management of the deployment readiness of the 18 CalWIN Counties is subject to a Request for Proposal (RFP).
777	2188	General Requirements		The CONTRACTOR shall provide a CalSAWS Migration Final Acceptance Certification following the Deployment of the CalSAWS Software, documenting the achievement of CalSAWS Migration Final Acceptance, including but not limited to: 1) Summary of the correction of each Deficiency identified during the CalSAWS Migration DD&I phase. The summary shall include for each Deficiency: a) Description of each Deficiency and its root cause b) Business process, functions, and/or interfaces impacted c) Description of all potential risks to the CalSAWS Software strategy d) Corrective action plan, test scenarios, and deployment approach e) Schedule for completion of each corrective action and resources/assigned f) Status of each corrective action g) Date of completion of each correction h) Date of the CONSORTIUM approval of each correction under the LRS Agreement 2) Summary of lessons learned 3) Recommendations for any improvements to the CalSAWS Software 4) An update to the CalSAWS RTM which shall include the status of each requirement set forth in Exhibit B.1 – Statement of Requirements for CalACES/CalSAWS Migration Project in the LRS Agreement 5) (a) Deployment of the 57 CONSORTIUM Counties onto the CalSAWS Software and Custom Software Deliverables, if any, for the CalSAWS Software Migration Project, if any, which are	The CalSAWS Migration Final Acceptance Certificate will include the Deficiency list from the CalACES CalWIN UAT Readiness Report/Milestone plus any Deficiency logged during the CalSAWS Deployment phase (i.e. through 30 days after the last CalWIN Counties have deployed on CalSAWS). With regard to item 5c, the Contractor is unable to confirm this criteria until the Cloud POC has been completed and a future amendment has been exercised for cloud services. With regard to item 5d, it is assumed that the requirement for the CalSAWS Software to perform in the "Central Sites" will not apply as the CalSAWS Software will only be deployed in the Cloud. It is assumed that "Central Sites" refers to an on-premises data center. With regard to item 6, CONTRACTOR shall provide an updated CalSAWS RTM with the CalSAWS Migration Final Acceptance Certification. Updates to the CalSAWS Migration PCD and CalWIN/CalSAWS Master Conversion Plan will be submitted per the schedule for CalSAWS Deliverables documented in the pricing schedules.
774	2189	General Requirements		The CONTRACTOR shall create CalSAWS General Design Documents for page/report/correspondence changes in accordance with current approved CalACES design template. As each CalSAWS design is complete, it will be collected into a package of designs on a bi-monthly (every other month) basis throughout the Development Phase. Each bi-monthly CalSAWS Design Package will be submitted for approval in accordance with the CalSAWS Deliverable Schedule. The Concept System Design Document(s) shall be deliverable	The estimate for this requirement is covered under Application Development design
775	2190	Data Collection and Eligibility	Inter-County Transfer (ICT)	The CONTRACTOR shall update the e-ICT functionality to account for an intra-CONSORTIUM e-ICT process as all 58 Counties will now be on the CalSAWS Software.	There will be a single database for all 58 CalSAWS Counties. LA County will retain their county-specific functionality for the eICT pages and interfaces (including but not limited to "Assignment by Office"). Imaging related changes associated to eICT will be managed by DDID 119. The inter-consortia ICT interface will be discontinued at the end of the last conversion wave.
776	2191	Foster Care	General Requirements	This requirement was modified in Change Notice 29: "Revised requirement, approved on June 9, 2020 via CalSAWS Deliverable #33 - CalSAWS General Design: "The CONTRACTOR shall update existing Eligibility and Fiscal functionality to account for payment consolidation for Foster Care, Kin-GAP, and AAP in order to consolidate issuances and break down expenditures. This includes consolidation of the following payment types with the benefit grant, including: 1) Special Care Increment 2) Infant Supplement Payment 3) Educational Travel Reimbursement 4) Infant Supplemental Rate Supplement 5) Additional Payment"	This assumption was modified in Change Notice 29: "Revised assumptions, approved on June 9, 2020 via CalSAWS Final Deliverable #33 - CalSAWS General Design: The manual
778	2193	Project Management	Project Management Approach	The CONTRACTOR shall prepare and submit weekly project status reports, the format for which shall be documented as part of the CalSAWS Migration PCD approach to project status reporting.	The weekly project status reports will include status updates for the CalSAWS Migration DD&I Project, LRS project, and C-IV project. Additionally, these weekly project status reports will replace the existing project status reports for the C-IV and LRS projects.

Req. #	DDID #	Category	Sub-Category	9.20.2018 SOR - Requirement Description	Option C - Assumptions
779	2194	Batch Interface		This Requirement was modified in Change Notice 29: "Revised requirement, approved on February 11, 2020 via CalSAWS Deliverable #23 - CalSAWS General Design: "The CONTRACTOR shall build a Positive Pay interface for the following counties and their respective banks: • Alameda County (Union Bank of CA) • Amador County (Wells Fargo) • Contra Costa County (Cach Federal Reserve) • Fresno County (Bank of the West) • Kings County (Bank of the West) • Nevada County (Bank of the West) • Orange County (Wells Fargo) • Placer County (Wells Fargo) • Riverside County (Union Bank) • Sacramento County (Bank of the West) • Santa Barbara (Bank of America) • Santa Clara (Wells Fargo) • Santa Cruz (US Bank) • San Benito (Wells Fargo) • San Diego (JP Morgan Chase) • San Francisco (Bank of America San Francisco) • San Luis Obispo County (Union Bank of CA) • San Mateo (Union Bank of CA) • Solano County (Wells Fargo) • Sonoma County (Bank of America) • Sutter County (US Bank) • Tulare County (Union Bank) • Tuolumne County (West America Bank) • Ventura County (Wells Fargo) • Yolo County (US Bank)	This assumption was modified in Change Notice 29: "Revised assumptions, approved on February 11, 2020 via CalSAWS Final Deliverable #23 - CalSAWS General Design The frequency will be up to 3 times a day.
780	2195	Fiscal	Benefit Issuance	This Requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
781	2196	Fiscal	Benefit Issuance		• A single file format will be used for the Warrant Data Transfer Interface for all 18 CalWIN Counties. • The Warrant Data Transfer Interface will be sent on a nightly basis as a single flat file.
785	2200	Fiscal	Benefit Issuance	The CONTRACTOR shall configure the fiscal interface to make the files available through SFTP in the Cash Issuance Send file format which is exported by the 18 CalWIN Counties at the time of CalACES Migration.	• There is no return file for the Warrant Data Transfer Interface. • A single file format will be used for the Cash Issuance Send file for all 18 CalWIN Counties
786	2201	Fiscal	Benefit Issuance	The CONTRACTOR shall configure the fiscal interface to receive flat files from bank to update core on EFT errors and cashed warrants through an SFTP folder.	• The EFT errors file will be received in a single format from all 18 CalWIN Counties. • The Cashed Warrants file will be received in a single format from all 18 CalWIN Counties.
788	2203	Equipment & Software		The CONTRACTOR shall modify the SMS notification system to support languages written in any of the threshold languages of the 58 Counties of California, including languages which use a non GSM-7 character set, such as Chinese.	• As each Carrier and phone manufacturer control their own supported character sets, we cannot guarantee how the text will display on the end users phone. • Current text messaging campaigns will not be translated to all threshold languages as part of this effort. • This estimate does NOT include effort to translate all the existing text messages in threshold languages.
790	2205	Lobby Management	Customer Appointments	This requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
791	2206	Lobby Management	Customer Appointments	This requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
793	2208	Lobby Management	Customer Appointments	This requirement was modified in Change Notice 29: Revised requirement from Exhibit U Update: The CONTRACTOR shall add a dashboard that shows any appointments and tasks that are assigned to users that are not available at that time.	This assumption was modified in Change Notice 29: It is assumed only one new dashboard will be created.
797	2212	Lobby Management	Customer Appointments	This requirement was modified in Change Notice 29: Revised requirement per the September 13, 2022 App Dev Lead meeting: The CONTRACTOR shall update the Appointment Management solution to generate an email notification to the customer (in addition to the existing paper notification) when an appointment is created or updated with details of the appointment including date, time, and a phone number to contact for rescheduling.	This assumption was modified in Change Notice 29: Revised assumptions per the September 13, 2022 App Dev Lead meeting: - Email notifications will be sent out at the end of the day (during batch) to account for the net changes to the appointment. - Existing customer emails can be used.
798	2213	Lobby Management	Customer Appointments	This requirement was modified in Change Notice 29: "Revised requirement, approved on August 11, 2020 via CalSAWS Deliverable #37 - CalSAWS General Design: The CONTRACTOR shall create a new page to search for and view appointments at the office and county level, as well as by appointment status.	This assumption was modified in Change Notice 29: "Contractor Assumptions were obsoleted via CalSAWS Final Deliverable #37 - General Design that was approved on August 11, 2020.
799	2214	Lobby Management	Customer Appointments	This requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
800	2215	Lobby Management	Customer Appointments	The CONTRACTOR shall update the Appointment Management solution to include "snooze" functionality on appointment notifications, which allow the user to reschedule the appointment for a county-specified number of minutes later by pressing one button, and prompts the user for a reason for the delay. The county administrators must be able to control whether this feature is enabled in their county.	• Assuming the appointment notification referenced is in CalSAWS. • Assuming the user referenced is a county staff member. • Assuming Snooze does not shift remaining appointments in the day. Only the appointment that was selected for Snooze.
808	2223	Fiscal	Collections	This requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
809	2224	Fiscal	Collections	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
833	2248	Correspondence	General Requirements	This assumption was removed in Change Notice 29	This assumption was removed in Change Notice 29
844	2259	Equipment & Software		This requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
849	2264	Equipment & Software		This requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
855	2270	Data Collection and Eligibility	Welfare To Work	This requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
858	2273	Data Collection and Eligibility	Welfare To Work	This Requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
859	2274	Data Collection and Eligibility	Welfare To Work	This Requirement was removed in Change Notice 29	This assumption was removed in Change Notice 29
861	2276	SIU	Fraud	The CONTRACTOR shall update the fraud tracking functionality to allow investigators to log their time out and time returned when making investigative visits, and an authorized users can see an up-to-date list of investigators currently out on visits and how long they have been gone.	• New List and Detail pages will be added to the SIU Navigation to track Investigators that are out on visits.
862	2277	SIU	Fraud	This requirement was modified in Change Notice 29: "Revised requirement, approved on February 11, 2020 via CalSAWS Deliverable #23 - CalSAWS General Design: The CONTRACTOR shall update the fraud investigation tracking functionality to pre-populate the contact information fields with data from the case to be investigated when a new investigation is created.	• Data will be pulled into the Special Investigation Detail Page by selecting an existing case. • No more than 5 new fields will be added to the Special Investigation Detail Page.
864	2279	Equipment & Software		This requirement was modified in Change Notice 29: "Revised requirement, approved on October 14, 2020 via CalSAWS Deliverable #42 - CalSAWS General Design: The CONTRACTOR shall enable the functionality to select the group of customers to send text messages based on specified characteristics in an emergency.	• The group of customers will be chosen by Program. • Text Messages will only be sent to individuals who are opted-in due to federal policy.
865	2280	Data Collection and Eligibility	Medi-Cal/CalHEERS	This requirement was modified in Change Notice 29: Revised requirement, approved on October 10, 2019 via CalSAWS Final Deliverable #14 CalSAWS General Design: The CONTRACTOR shall update the employment services functionality to track whether an employer has 26 or more employees. This information is to be made available for ad-hoc reporting by the 58 Counties.	This assumption was modified in Change Notice 29: Revised assumptions, approved on December 10, 2019 via CalSAWS Final Deliverable #18 - CalSAWS General Design (no revisions were made to the requirement via FDEL #18): LA County will keep the existing functionality implemented with SCR 53116 to send the CalFresh Solicitation Letter when processing the MC Renewal.
870	2285	Data Collection and Eligibility	Medi-Cal/CalHEERS	This requirement was modified in Change Notice 29: "Revised requirement, approved on April 13, 2020 via CalSAWS Deliverable #28 - CalSAWS General Design: The CONTRACTOR shall update the MAGI Referral Search page to add a column for "Non-MAGI."	This assumption was modified in Change Notice 29: Per Deliverable #28 - CalSAWS General Design approved on April 13, 2020, the Contractor Assumptions have been removed.

Req. #	DDID #	Category	Sub-Category	9.20.2018 SOR - Requirement Description	Option C - Assumptions
880	2295	General Requirements		The CONTRACTOR shall do all baseline analysis, design, development, security, and testing necessary to provide the staging server for the County Data Extract, as well as to provide its underlying infrastructure.	• The Enhanced Data Reporting (EDR) solution meets the needs of the County Data Extract requirement.
881	2296	General Requirements		The CONTRACTOR shall design, develop, implement, and test ETLs to transport County Data Extract data from the CalSAWS Software to the staging server.	• The County Data Extract requirement can be satisfied through implementation of the Enhanced Data Reporting solution. This does not require any ETL.
884	2299	Central Print		This requirement was removed in Change Notice 20	This assumption was removed in Change Notice 20
887	2302	Imaging		The CONTRACTOR shall design a standardized set of barcodes to encode all information necessary to identify the form, customer, and case and shall configure the system to add those barcodes to all forms before they are sent to printing.	• 2D barcode currently in C-IV will be used as the standard barcode. • Data elements to be included will be decided upon at design.
888	2303	Imaging		The CONTRACTOR shall standardize a set of barcodes to allow automatic printing, folding, and mailing of materials and add those barcodes to all forms before they are sent to printing.	• Barcode type and data inserted into the barcode will be determined based on the selected print vendor's needs for automated printing, folding, and mailing.
891	2306	Equipment & Software		The CONTRACTOR shall review the nightly batch jobs of text messages sent by LRS, C-IV, and CalWIN core systems and consolidate them into one set of nightly SMS batch jobs.	• All current C-IV texting sweeps(15), balancer(1), and generation(4) jobs will be ported. • No more than 15 new sweeps will be added for LRS. • No more than 15 new sweeps will be added for CalWIN.
893	2308	Help Desk			• It is assumed that the 39 counties will be transitioning to ServiceNow as part of existing C-IV M&O and that this would take place prior to CalSAWS go-live. • It is assumed that the 39 counties would continue to use the same software as the L3 team. • If a county chooses to continue to use CA Service Desk or some other software the county would be responsible for any interfaces necessary to transfer tickets to ServiceNow.
909	2324	General Requirements		The CONTRACTOR shall lead Functional Design Sessions for the following topics: 1) Task Management 2) General Assistance/General Relief 3) Non-State Forms 4) Lobby Management APIs 5) Employment Service APIs 6) Master Set APIs 7) Ancillary Conversion 8) Imaging The Functional Design Sessions will result in finalized requirements that will be estimated by the CONTRACTOR and submitted to the CONSORTIUM for review.	• All new requirements from the functional design sessions will be estimated by the CONTRACTOR. The requirements will be reviewed and prioritized by the CONSORTIUM to determine appropriate funding. The timeline to implement any new or revised requirement will be evaluated based on the scope and may be outside of the migration timeline.
574	8001	Migration		In order to mitigate Risk 276, - the CONTRACTOR shall provide Extended Support of Con18 and Con58 environment from 5/1/2023 to 8/31/2023 - the CONTRACTOR shall complete the Conversion A/B/C Runs for Wave 6 - the CONTRACTOR shall deliver (Unmasked) Converted W6 GDS#13 to the Interface Partner Testing (IPT) team to meet the T-4 Months from Wave 6 Go Live - the CONTRACTOR shall complete Masking W6 GDS#13 and the load of GDS#13 into UAT2 to meet the T-2 Months from Wave 6 Go Live	- Accenture Extended Support is limited to the Con18 and Con58 environments for the purpose of delivering converted Golden Data Set (GDS) #13 for migrating CalWIN Sacramento, San Francisco, and San Luis Obispo Wave 6 counties. - Consortium will be responsible for managing the coordination with Gainwell to make certain Wave 6 counties Cutover A (County Preparation), B (Go-Live), and C (Closed Case) data is delivered timely as to not impact the delivery of GDS#13, per the Risk #276 scheduled mitigation plan/steps. Conversion A/B/C Runs, for Wave 6, is limited to the delivery of Golden Data Set (GDS) #13 for migrating CalWIN Sacramento, San Francisco, and San Luis Obispo Wave 6 counties. Additional requests, expectations, or wants would be outside the scope of this Risk and could impact the delivery of the scheduled mitigation plan/steps. GAINWELL shall Provide Extracted CalWIN Data to the Conversion team on or before 6/20/2023. - Masking will leverage existing rules the Accenture DBA team uses to mask production data. CONSORTIUM shall facilitate W6 County Data Validation. Per Risk #276 mitigation plan/steps, Wave 6 GDS#13 is to be loaded into UAT2 (only). If Wave 6 GDS#13 is needed in other environments additional funding (outside of Risk #276) will be needed to perform the work. DELOITTE shall facilitate W6 Process Simulation. DELOITTE shall facilitate W6 Process Simulation.
574	8005	Migration		In support of additional 58 county performance testing the CONTRACTOR shall provide up to 700 hours of additional support to test performance using IO2 storage	
574	8004	Migration		In support of additional 58 county performance testing... The CONTRACTOR shall create 2 new Enviornments CON58 and CON18 to support this work effort The CONTRACTOR shall create the converted data set for Wave 2-6 counties to create a single 58 county data set as RMAN backup for additional performance testing The CONTRACTOR shall run one cycle of performance testing on Batch Env with Con58 GDS. The CONTRACTOR shall run one cycle of performance testing on Online Env with Con58 GDS.	This estimate includes hours for the maintenance of CON58 and CON18 from October 2022 to April 2023 The Counties shall provision Ancillary data for WAVE 2/3/4/5/6 by Jan 2023 in order to start cycle one performance testing in Feb 2023 Additional batch performance cycles and batch performance defect remediations are not included in this estimate. Additional online performance cycles and online performance defect remediations are not included in this estimate.
574	8007	Migration		The contractor shall provide up to 800 hours in additional Analytics Infrastructure enhancements after the initial re-platform is completed.	
574	8003	Migration		The CONTRACTOR shall provide up to three thousand eight hundred and forty (3,840) hours of additional support for ad-hoc reporting environments for the 58 CalSAWS Counties and Enhanced Data Reporting (EDR) counties. The EDR counties are Alpine, Marin, Mendocino, Mono, Napa, Placer, San Benito, Tulare, Santa Clara, Contra Costa, Orange, Ventura, Santa Barbara, San Diego, San Mateo, Santa Cruz, Solano, Alameda, Fresno, Sonoma, Sacramento, San Francisco, and San Luis Obispo. Ongoing CalSAWS Software data model changes will impact ad-hoc users and they will require support for data model related inquiries. The effort was based on the support provided historically for 7 EDR counties and would need to be increased if there is an increase in demand for assistance (either due to additional counties using EDR or more assistance from existing counties). Although not presently provided for herein, the parties anticipate that the CONTRACTOR may ultimately provide EDR to all 58 CalSAWS Counties. Any expansion of EDR services shall require a contract amendment.	Enhanced Ad-hoc Reporting Support includes the following: > Maintenance of the production ad hoc reporting (EDR and APEX) environments - Data refreshes, Patching Activities, Environment Support, Monitoring, Incident Support, Security Activities, Network, AWS Architecture, Change Management > Prepare and publish data model reports every major release > Rotate TCPS certificates periodically and re-enable users > Address and redirect any queries This effort assumes a limit of 2 FTEs to support this work.
574	8006	Migration		The CONTRACTOR shall provide up to 2,320 hours in support of CAPI related changes as identified and approved via the SCR process	
574	8009	Migration		The contractor shall provide up to 215 hours in additional conversion related changes as identified and approved via the SCR process	

Req. #	DDID #	Category	Sub-Category	9.20.2018 SOR - Requirement Description	Option C - Assumptions
574	8002	Migration		<p>The CONTRACTOR shall set aside an allowance of one thousand hours (1,000) to provide LDS Conversion Support as part of Migration for the 58 Counties. This support will be defined during the migration design effort.</p> <p>The requirements for the allowance of hours must be finalized and approved by the CONSORTIUM for the CONTRACTOR to meet design, build and System Test milestones, subject to the requirements meeting requirements in the LRS Agreement.</p> <p>As requirements for the LDS Conversion support are identified, they will be calculated by the CONTRACTOR and reviewed and prioritized by the CONSORTIUM for approval through the County Change Control Board process.</p>	<p>Design, Development, Test requirements:</p> <p>The CalSAWS System should bring in the LDS Cases that do not exist, as Shell Case versions. While most of the case and individual data will be removed from the database tables, certain information related to the case and the individuals will be retained in the system. This information is called a shell case and will include the following:</p> <ul style="list-style-type: none">• Case Number and Case Name will remain unchanged• Case, Case Person, Person, Person Relationship, Person Address, Address, Issuance and Time Limit tableso Time Limit data for all people associated to the case will be migrated over in the set of Time Limit tables in scope.• History PDF's will be generated for Journal and Issuance records on each case <p>Data Conversion:</p> <ul style="list-style-type: none">• Storage location for LDS Flat Files are accessible to Team loading it into CalSAWS. These are tilde-delimited flat files by Table.• Loading will take place after C-IV Conversion into CalSAWS, but prior to decommission of C-IV Production Data Center.• These database instances are NOT on the same server (i.e. we cannot use database links for transferring data).• Table Mapping between LDS and CalSAWS will be completed before start date• We will not insert existing cases into CalSAWS: If a given case number from LDS exists in CalSAWS, we WILL NOT convert the case. These skipped records will be written to a temp table for reporting out the Conversion results• Person "De-dupe" scripts will be provided and run by the Conversion team. These scripts key off of Client Index Number (CIN).• Conversion Team will provide us their Golden Dataset to be used in environment for testing this LDS conversion.
574	8008	Migration		The contractor shall provide up to 19,648 hours in additional Correspondence related changes as identified and approved via the SCR process	To Support the 19,648 hour in additional Correspondence related changes, approximately 949 hours will be required to cover management activities. This brings the total estimate to support this requirement up to an estimated 20,597 hours.
		Global Assumption			<ul style="list-style-type: none">• Except as specifically stated in the CalSAWS Requirements, the C-IV and CalWIN counties have accepted the LRS as the base system for CalSAWS. Any changes to the LRS other than those specifically identified and required by the CalSAWS Requirements shall be documented and addressed through the Change Control and Amendment processes within the LRS Agreement.• CONSORTIUM and CONSORTIUM's vendors and suppliers will perform their respective obligations in a timely manner and as described in the Statement of Work and the project schedule.
		Global Assumption			<ul style="list-style-type: none">• These pricing schedules and the dollar amounts contained therein are based on a start date of March 4, 2019 for the provisions of Deliverables and Services.
		Pricing Schedules			<ul style="list-style-type: none">• Accenture's price assumes the use of AWS Cloud Services procured by CONSORTIUM to support the necessary environments for the CalSAWs Migration DD&I Project and in accordance with the project timeline.
		Pricing Schedules			<ul style="list-style-type: none">• CONSORTIUM will perform deliverable approvals as defined in the Agreement and the Deliverable Expectation Document (DED) process in the Project Control Document.
		Global Assumption			<ul style="list-style-type: none">• The CONTRACTOR has not accounted for addressing LA County's Hearings Application (ATS). A requirement and estimate will be pending the Cloud Proof of Concept outcome. The ATS environment will not be migrated to the Cloud. Contractor will be responsible for and host the existing ATS environment for no more than 9 months from the CalSAWS Migration Project Start Date.
		Global Assumption			<ul style="list-style-type: none">• Activities for migrating or updating C4Yourself or updating Your Benefits Now are not included in the Statement of Work nor Statement of Requirements. The CONSORTIUM requirements related to the self service portal will be determined at a later date and are not within the current scope of the CalSAWS Migration D&I Project.
		Global Assumption			<ul style="list-style-type: none">• The ISAWs Legacy Data Solution (also known as "LDS MAPPER Solution") developed for the 35 ISAWs Counties in 2010 to view closed, archived and historical case information from the ISAWs System will be decommissioned at the time the C-IV Counties outover to CalSAWS Software.
		Global Assumption			<ul style="list-style-type: none">• Once the outcomes of the functional design sessions for the CalSAWS Migration DD&I Project has been finalized, the CONTRACTOR may revise the proposed timeline for the project.
		Global Assumption			<p>Transition support following the outover of the 35 Counties from the C-IV System is not included in this Statement of Work. As directed by the CONSORTIUM, this scope was removed on August 27, 2018 and will be included in a future Amendment for Maintenance & Operations (M&O) or Interim M&O services. Similarly, any migration related hardware and software for the LRS Project Office Site and Application Development Site ("ADF") as well as for the Learning Management ("LMS") software, are not included in this SOW. Per direction from the CONSORTIUM on August 31, 2018, any required hardware, software, and associated support will be procured under the C-IV Agreement.</p>
		Global Assumption			Training, change management and deployment support for the 18 WCDS Counties is not within the scope of this Statement of Work .

Design Difference ID	Category	Subcategory	Requirement Description	Accenture Assumptions
1239	General Assistance / General Relief		This requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
1512	General Assistance / General Relief		The CONTRACTOR shall update the GA/GR Hearings page as follows: 1) Add security to the GR/GROW Hearings page to be controlled by each CONSORTIUM County. The security right of the page will be evaluated at Migration to determine if it will be included in the security groups which will be used by the 58 Counties. 2) Evaluate the Automatic GA/GR discontinuance batch job to determine for which counties it will run. 3) Evaluate the Task functionality which creates a Task upon a reversal of a GA/GR hearing decision by the Administrative Law Judge (ALJ) to determine for which counties it will generate.	Requirement 2 LA County batch jobs will be run only for LA GA/GR program. Up to 20 New CalWIN county related GA/GR batch sweep will be created to address existing MU triggers. There are no batch jobs for C-IV GA/GR program currently and it will continue to be same after migration for C-IV GA/GR program.
1512	General Assistance / General Relief		The CONTRACTOR shall update the GA/GR Hearings page as follows: 1) Add security to the GR/GROW Hearings page to be controlled by each CONSORTIUM County. The security right of the page will be evaluated at Migration to determine if it will be included in the security groups which will be used by the 58 Counties. 2) Evaluate the Automatic GA/GR discontinuance batch job to determine for which counties it will run. 3) Evaluate the Task functionality which creates a Task upon a reversal of a GA/GR hearing decision by the Administrative Law Judge (ALJ) to determine for which counties it will generate.	Requirement 1 Update the GA/GR Hearing page to make the records creatable by county. Requirement 3 Task configurability will be handled under unified task management solution
2686	General Assistance / General Relief		The CONTRACTOR shall integrate the CalWIN GA/GR rules into the CalSAWS Software. The Contractor shall migrate the existing C-IV GA/GR functionality which includes: - Creation of a GA/GR (Managed/Non-Managed) case - Ability to select the Issuance Method to EBT, Direct Deposit, or Warrant (check) - Ability to run a Manual EDBC to issue benefits to the customer, landlord or utility vendor - Ability to create a Service Arrangement/Payment Request to issue services / valuables	Eligibility: 1. The existing CalWIN GA/GR rules will be developed in CalSAWS. 2. The Forms/NOA will be rendered by DXC using the Correspondence Service. The triggers conditions for the Forms/NOAs will be developed in CalSAWS. 2. The Users will use Run EDBC page to run GA/GR EDBC and authorizes the results like other programs. The Users will navigate to Correspondence page after Authorization to check the existence of a NOA. A NOA hyperlink will be created if EDBC resulted in a NOA. When the User clicks the NOA hyperlink a webservice call will be made to DXC Correspondence Service to render the NOA and return the pdf back to CalSAWS in real time. During this webservice call the entire data related to the case will be transferred. This includes but not limited to Data Collection, Prior Issuances, Address, Assigned worker details 2. Override functionality for the EDBC determined by GA/GR service will be available in CalSAWS. 3. Manual EDBC functionality will be available in CalSAWS. 4. The new GR solution will have a separate program code in backend so that the existing LA county GR and C-IV Managed/Non-Managed GR programs will not be impacted. 5. Preview NOA functionality will not be available for the new GA/GR solution 6. This solution will be subject to a different SLA standard due to external NOA service interaction. 7. The use case for current CalWIN GA/GR rules, NOAs/Forms triggers and MU triggers will be provided by DXC. 8. Based on Use case CalWIN GA/GR rules, NOAs/Forms triggers and Batch Sweeps for MU triggers will be designed and developed in CalSAWS. 8. The existing NOA/form templates and County Admin's ability to create a customizable pdf version for the county will be maintained and updated by DXC in the new solution. No training has been included for the CalWIN Counties. Any job aid or online help updates would be done via M&E.
2686	General Assistance / General Relief		The CONTRACTOR shall integrate the CalWIN GA/GR rules into the CalSAWS Software. The Contractor shall migrate the existing C-IV GA/GR functionality which includes: - Creation of a GA/GR (Managed/Non-Managed) case - Ability to select the Issuance Method to EBT, Direct Deposit, or Warrant (check) - Ability to run a Manual EDBC to issue benefits to the customer, landlord or utility vendor - Ability to create a Service Arrangement/Payment Request to issue services / valuables	Batch/Interface: 1. Only one web service call will be made to DXC to generate the NOA/Form for GA/GR Participants 2. All information to generate correspondence will be provided in one single request 3. Web service response will have the generated NOAs/Forms pdf. 4. Emulator will be available to get standard NOAs/Forms response for all correspondence request. 5. No webservices is required for rules since it will handled in CalSAWS. 6. Estimates for web services is covered in DDID 2319
2686	General Assistance / General Relief		The CONTRACTOR shall integrate the CalWIN GA/GR rules into the CalSAWS Software. The Contractor shall migrate the existing C-IV GA/GR functionality which includes: - Creation of a GA/GR (Managed/Non-Managed) case - Ability to select the Issuance Method to EBT, Direct Deposit, or Warrant (check) - Ability to run a Manual EDBC to issue benefits to the customer, landlord or utility vendor - Ability to create a Service Arrangement/Payment Request to issue services / valuables	Online: 1) The Existing GR Program Detail and New/Reapplication Detail pages can be used for program Creation. 2) No Updates are required to the workload assignment logic for the new GR Program. 3) No More than 10 Non-GR Data Collection will need to be updated with additional elements.
2686	General Assistance / General Relief		The CONTRACTOR shall integrate the CalWIN GA/GR rules into the CalSAWS Software. The Contractor shall migrate the existing C-IV GA/GR functionality which includes: - Creation of a GA/GR (Managed/Non-Managed) case - Ability to select the Issuance Method to EBT, Direct Deposit, or Warrant (check) - Ability to run a Manual EDBC to issue benefits to the customer, landlord or utility vendor - Ability to create a Service Arrangement/Payment Request to issue services / valuables	Fiscal: 1) New GR Program will not be available to C-IV and LRS counties, so county specific interfaces will not need to be updated to exclude these programs. 2. Issuance, Adjustment and Claiming logic for GA/GR will be handled in CalSAWS using existing Fiscal framework.

2686	General Assistance / General Relief		<p>The CONTRACTOR shall integrate the CalWIN GA/GR rules into the CalSAWS Software.</p> <p>The Contractor shall migrate the existing C-IV GA/GR functionality which includes:</p> <ul style="list-style-type: none">- Creation of a GA/GR (Managed/Non-Managed) case- Ability to select the Issuance Method to EBT, Direct Deposit, or Warrant (check)- Ability to run a Manual EDBC to issue benefits to the customer, landlord or utility vendor- Ability to create a Service Arrangement/Payment Request to issue services / valuables	<p><u>Requirement 2:</u></p> <p>The effort to port the C-IV solution is part of SCR CA 201377. No training has been included for the C-IV Counties. Any job aid or online help updates would be done via M&E.</p>
2313	General Assistance / General Relief		<p>The CONTRACTOR must design, implement and test GA/GR Program functionality leveraging LRS as is whenever possible. This includes:</p> <ol style="list-style-type: none">1) Page Availability by County (Page Configurable)2) Parts of page available; Data Collection (Page Configurable for GA/GR only)3) Values contained within a field (Reference Table Configurable – Drop down values)4) A County Level Administration page for the following areas:<ul style="list-style-type: none">a) Amount of benefits issued by program by case (Max grant amount, rent, utilities etc.. for EDBC calculation)b)Real/Personal Property and Resource limitsc)Time Clock settings EDBC ruled) Household Composition- Only rule turn on/off is available but cannot define the composition applicable by county. This is not current CalWIN functionalitye) HH Reporting responsibilities5) Methods of benefit issuance(s)<ul style="list-style-type: none">i) Proration- will be based on the BDA field populated by the userii) Immediate Need - use rush indicator in EDBC6) Eligibility Determination required<ul style="list-style-type: none">i) Beginning Date of Aid set manually by the countyii) Residency (This is for EDBC rule and not the number of days)7) Non-System Determined manual value entered – no EDBC8) Employment Services Program Participation Required<ul style="list-style-type: none">i) Assessmentii) Orientationiii) Activities9) County Defined Aid Codes within the MEDS identified range10) Hearings<ul style="list-style-type: none">i) Aid Paid Pending11) Counties will have the opportunity to opt in/opt out of specific pages/functionality	<p><u>Requirement 8.1, 8.2, 8.3</u></p> <p><u>Batch and Interfaces:</u></p> <p>Create 6 new GR Employment Service Program Automation batch jobs for 57 counties and make these county configurable.</p> <ol style="list-style-type: none">1. Employment Service Deregistration2. Worker assignment3. Worker removal.4. 3 batch jobs for closing of activities (when the GA program is discontinued, when the participant didn't submit the progress report) <p>Note:</p> <p>The existing 20 GROW employment service status change batch jobs will remain LA county specific and will not be available/configured for the other 57 counties.</p> <p>The existing 15 GROW employment services batch jobs (includes deregistration, Employment services management, Worker assignment, non compliance management) will remain LA county specific and will not be available/configured for the other 57 counties.</p>
2313	General Assistance / General Relief		<p>The CONTRACTOR must design, implement and test GA/GR Program functionality leveraging LRS as is whenever possible. This includes:</p> <ol style="list-style-type: none">1) Page Availability by County (Page Configurable)2) Parts of page available; Data Collection (Page Configurable for GA/GR only)3) Values contained within a field (Reference Table Configurable – Drop down values)4) A County Level Administration page for the following areas:<ul style="list-style-type: none">a) Amount of benefits issued by program by case (Max grant amount, rent, utilities etc.. for EDBC calculation)b)Real/Personal Property and Resource limitsc)Time Clock settings EDBC ruled) Household Composition- Only rule turn on/off is available but cannot define the composition applicable by county. This is not current CalWIN functionalitye) HH Reporting responsibilities5) Methods of benefit issuance(s)<ul style="list-style-type: none">i) Proration- will be based on the BDA field populated by the userii) Immediate Need - use rush indicator in EDBC6) Eligibility Determination required<ul style="list-style-type: none">i) Beginning Date of Aid set manually by the countyii) Residency (This is for EDBC rule and not the number of days)7) Non-System Determined manual value entered – no EDBC8) Employment Services Program Participation Required<ul style="list-style-type: none">i) Assessmentii) Orientationiii) Activities9) County Defined Aid Codes within the MEDS identified range10) Hearings<ul style="list-style-type: none">i) Aid Paid Pending11) Counties will have the opportunity to opt in/opt out of specific pages/functionality	<p><u>Requirement 5.1 and 6.2:</u></p> <p>Eligibility:</p> <p>This will be handled as part of GA/GR rules in CalSAWS as mentioned in the DDID #2314</p> <p><u>Requirement 7:</u></p> <p>Eligibility:</p> <p>The CalSAWS manual EDBC solution will be leveraged for this requirement.</p> <p><u>Requirement 10:</u></p> <p>Eligibility:</p> <p>The existing aid paid pending business functionality of CalWORKs in CalSAWS will be repurposed for GA/GR.</p>

2313	General Assistance / General Relief	<p>The CONTRACTOR must design, implement and test GA/GR Program functionality leveraging LRS as is whenever possible. This includes:</p> <p>1) Page Availability by County (Page Configurable)</p> <p>2) Parts of page available; Data Collection (Page Configurable for GA/GR only)</p> <p>3) Values contained within a field (Reference Table Configurable – Drop down values)</p> <p>4) A County Level Administration page for the following areas:</p> <p> a) Amount of benefits issued by program by case (Max grant amount, rent, utilities etc.. for EDBC calculation)</p> <p> b)Real/Personal Property and Resource limits</p> <p> c)Time Clock settings EDBC rule</p> <p> d) Household Composition- Only rule turn on/off is available but cannot define the composition applicable by county. This is not current CalWIN functionality</p> <p> e) HH Reporting responsibilities</p> <p>5) Methods of benefit issuance(s)</p> <p> i) Proration- will be based on the BDA field populated by the user</p> <p> ii) Immediate Need - use rush indicator in EDBC</p> <p>6) Eligibility Determination required</p> <p> i) Beginning Date of Aid set manually by the county</p> <p> ii) Residency (This is for EDBC rule and not the number of days)</p> <p>7) Non-System Determined manual value entered – no EDBC</p> <p>8) Employment Services Program Participation Required</p> <p> i) Assessment</p> <p> ii) Orientation</p> <p> iii) Activities</p> <p>9) County Defined Aid Codes within the MEDS identified range</p> <p>10) Hearings</p> <p> i) Aid Paid Pending</p> <p>11) Counties will have the opportunity to opt in/opt out of specific pages/functionality</p>	<p>Requirement 1: This will be configurable using county security roles.</p> <p>Requirement 2: Parts of the page will not be configurable by County</p> <p>Requirement 3: All dropdown will use Standard values where applicable.</p> <p>Online: No Updates to the Resource Databank are required to track Employment Service Activities.</p> <p>No new pages are required to track the GR Employment Service Program for the CalWIN Counties</p>
2313	General Assistance / General Relief	<p>The CONTRACTOR must design, implement and test GA/GR Program functionality leveraging LRS as is whenever possible. This includes:</p> <p>1) Page Availability by County (Page Configurable)</p> <p>2) Parts of page available; Data Collection (Page Configurable for GA/GR only)</p> <p>3) Values contained within a field (Reference Table Configurable – Drop down values)</p> <p>4) A County Level Administration page for the following areas:</p> <p> a) Amount of benefits issued by program by case (Max grant amount, rent, utilities etc.. for EDBC calculation)</p> <p> b)Real/Personal Property and Resource limits</p> <p> c)Time Clock settings EDBC rule</p> <p> d) Household Composition- Only rule turn on/off is available but cannot define the composition applicable by county. This is not current CalWIN functionality</p> <p> e) HH Reporting responsibilities</p> <p>5) Methods of benefit issuance(s)</p> <p> i) Proration- will be based on the BDA field populated by the user</p> <p> ii) Immediate Need - use rush indicator in EDBC</p> <p>6) Eligibility Determination required</p> <p> i) Beginning Date of Aid set manually by the county</p> <p> ii) Residency (This is for EDBC rule and not the number of days)</p> <p>7) Non-System Determined manual value entered – no EDBC</p> <p>8) Employment Services Program Participation Required</p> <p> i) Assessment</p> <p> ii) Orientation</p> <p> iii) Activities</p> <p>9) County Defined Aid Codes within the MEDS identified range</p> <p>10) Hearings</p> <p> i) Aid Paid Pending</p> <p>11) Counties will have the opportunity to opt in/opt out of specific pages/functionality</p>	<p>Requirement 4: The County admin page will be implemented in CalSAWS and will only be used by County Admin to affect specified rules and conditions. Not all rules will be available to be controlled from the county Admin page. The impacts from these updates will not be immediate, but will occur overnight.</p> <p>Requirement 6.1: This will be handled manually by the worker</p> <p>Requirement 11:</p> <p>Online/Fiscal: This will maintained by the county administrators and no changes are required in CalSAWS.</p> <p>Fiscal: This will maintained by the county administrators and no changes are required in CalSAWS.</p>

2313	General Assistance / General Relief	<p>The CONTRACTOR must design, implement and test GA/GR Program functionality leveraging LRS as is whenever possible. This includes:</p> <p>1) Page Availability by County (Page Configurable)</p> <p>2) Parts of page available; Data Collection (Page Configurable for GA/GR only)</p> <p>3) Values contained within a field (Reference Table Configurable – Drop down values)</p> <p>4) A County Level Administration page for the following areas:</p> <p> a) Amount of benefits issued by program by case (Max grant amount, rent, utilities etc.. for EDBC calculation)</p> <p> b)Real/Personal Property and Resource limits</p> <p> c)Time Clock settings EDBC rule</p> <p> d) Household Composition- Only rule turn on/off is available but cannot define the composition applicable by county. This is not current CalWIN functionality</p> <p> e) HH Reporting responsibilities</p> <p>5) Methods of benefit issuance(s)</p> <p> i) Proration- will be based on the BDA field populated by the user</p> <p> ii) Immediate Need - use rush indicator in EDBC</p> <p>6) Eligibility Determination required</p> <p> i) Beginning Date of Aid set manually by the county</p> <p> ii) Residency (This is for EDBC rule and not the number of days)</p> <p>7) Non-System Determined manual value entered – no EDBC</p> <p>8) Employment Services Program Participation Required</p> <p> i) Assessment</p> <p> ii) Orientation</p> <p> iii) Activities</p> <p>9) County Defined Aid Codes within the MEDS identified range</p> <p>10) Hearings</p> <p> i) Aid Paid Pending</p> <p>11) Counties will have the opportunity to opt in/opt out of specific pages/functionality</p>	<p><u>Requirement 5.2:</u></p> <p>Fiscal:</p> <p>No updates are required to select the immediacy indicator (Rush or Routine and Manually issued)</p> <p><u>Requirement 6.1:</u></p> <p>Fiscal:</p> <p>No updates are required to select the immediacy indicator (Rush or Routine and Manually issued)</p> <p><u>Requirement 8:</u></p> <p>Fiscal:</p> <p>1. No Updates to the Resource Databank are required to track Employment Service Activities.</p> <p>2. No updates are required to the county specific fiscal interface to support the GR Employment service program</p> <p><u>Requirement 11:</u></p> <p>Online/Fiscal:</p> <p>This will maintained by the county administrators and no changes are required in CalSAWS.</p> <p>Fiscal:</p> <p>This will maintained by the county administrators and no changes are required in CalSAWS.</p>
2314	General Assistance / General Relief	<p>The CONTRACTOR shall update the CalSAWS Software to determine the benefit levels, resource limits and benefit allocation amounts (housing, utility, etc.) based on each counties GA/GR eligibility determination rules with updates through security rights. Eligibility determination rules shall include the following:</p> <p>1) Residency</p> <p>2) Income</p> <p>3) Aid paid pending</p> <p>4) Immediate need</p> <p>5) Property/resource</p> <p>6) Deductions</p> <p>7) Household composition/Assistance Unit</p> <p>8) Aid codes</p> <p>9) Hearings</p> <p>10) Sanctions</p> <p>11) Non-compliances</p> <p>12) Living Arrangement</p> <p>13) Citizenship</p> <p>14) Expenses</p> <p>15) Special Need</p>	<p><u>Eligibility:</u></p> <p>The existing 705 rules/attributes shared by DXC will be consolidated by functionality into 110 rules in CalSAWS but still providing the existing flexibility available to the County Admin to turn on or off a functionality specific to their county. The breakdown of the complexity is as shown below</p> <p>Create new</p> <ul style="list-style-type: none">•21 Difficult rules•24 Medium rules•13 Easy rules <p>Modify existing</p> <ul style="list-style-type: none">•14 Difficult rules•23 Medium rules•15 Easy rules
2314	General Assistance / General Relief	<p>The CONTRACTOR shall update the CalSAWS Software to determine the benefit levels, resource limits and benefit allocation amounts (housing, utility, etc.) based on each counties GA/GR eligibility determination rules with updates through security rights. Eligibility determination rules shall include the following:</p> <p>1) Residency</p> <p>2) Income</p> <p>3) Aid paid pending</p> <p>4) Immediate need</p> <p>5) Property/resource</p> <p>6) Deductions</p> <p>7) Household composition/Assistance Unit</p> <p>8) Aid codes</p> <p>9) Hearings</p> <p>10) Sanctions</p> <p>11) Non-compliances</p> <p>12) Living Arrangement</p> <p>13) Citizenship</p> <p>14) Expenses</p> <p>15) Special Need</p>	<p><u>Batch/Interfaces</u></p> <p>Up to 20 new Batch sweeps will be created in CalSAWS to handle the MU triggers that is currently existing for CalWIN GR program</p> <p>Note : This does not include data collection MU trigger since CalSAWS as a system does not support Data Collection batch triggers for all programs including GR.</p>

2314	General Assistance / General Relief		<p>The CONTRACTOR shall update the CalSAWS Software to determine the benefit levels, resource limits and benefit allocation amounts (housing, utility, etc.) based on each counties GA/GR eligibility determination rules with updates through security rights. Eligibility determination rules shall include the following:</p> <ol style="list-style-type: none">1) Residency2) Income3) Aid paid pending4) Immediate need5) Property/resource6) Deductions7) Household composition/Assistance Unit8) Aid codes9) Hearings10) Sanctions11) Non-compliances12) Living Arrangement13) Citizenship14) Expenses15) Special Need	<p>Fiscal</p> <p>Existing CalSAWS Fiscal framework will be leveraged for the new CalWIN GR program for benefit Issuance, Claiming and Adjustments.</p>
2315	General Assistance / General Relief		<p>The CONTRACTOR shall update the CalSAWS Software to provide the following GA/GR functionality for the 58 Counties:</p> <ol style="list-style-type: none">1) Prorate benefit amounts based upon the Beginning Date of Aid for the GA/GR Program2) Add a hard validation message at EDBC when the GA/GR residency arrival date field on the Residency Detail Page is not completed. The validation message shall only display for those counties that opt into the 15-day residency rule. The CalSAWS Software should not allow the user to run EDBC when this validation occurs. Add a batch exception reason when the case is ran in batch.3) Update the Pre-Screening-Mandatory Substance Use Disorder Recovery Program (MSUDRP) page to allow the 58 Counties to add additional pre-screening questions based on each of the 58 Counties GA/GR eligibility rules. The CalSAWS Software shall only display the Pre-Screening questions based on the county of the logged in user.4) Add the ability to display prior GA/GR aid received in other counties within the CalSAWS Software (sanctions, Unemployable, Employable status, BDA, reapplication within a 12-month period and their time on aid in GR). Note: The requirement is contingent upon county agreement and legal review5) Create an automatic task when a participant has applied for SSI for the GA/GR program. The task hall be customizable by county and all 58 Counties shall have the ability to opt in/opt out of the task6) Add the ability to issue a GA/GR need or supplement prior to approving the GR program (i.e. immediate need).7) Add the ability to determine eligibility for GA/GR aid paid pending based on the eligibility rules of each of the 58 Counties.8) Add the ability to allow each county to determine the income multiplier based on each of the 58 Counties GA/GR eligibility rules.9) Add a verification field on the GR Work Requirement page when a work requirement type has been selected. If the verification field is left pending it shall populate on the county specific verification checklist for GA/GR. This functionality for the 58 Counties shall be opt in/out.10) Create an automated task when the vendor for GA/GR is no longer going to get paid based on the Money Management Detail page end month. This functionality will be based on each counties GA/GR program rules11) Add GA/GR specific page(s) to capture physical and mental disability details as it relates to GA/GR assessment screening. The new page(s) shall be controlled via security to allow the 58 counties to opt in/out. NOTE: Page(s) should function similar to the MSDURP Assessment page.12) Add the ability to automatically create a CalFresh CFET record when the customer is already participating in GA/GR for reporting purposes. The CalSAWS Software should not have the user enter a CFET record when GA/GR exists. The 58 Counties must have the ability to opt in/out of this functionality13) Update all GA/GR related supportive services need types on the Needs List and Need Detail pages when the category of GROW is selected to be inclusive of all 58 counties.14) Auto create and register a GA/GR ES program for employable individuals when there is a GA/GR/CF combo case when a county does not have CFET program active in their county. This functionality shall be made configurable for counties to opt in or out.15) Auto create and register a GA/GR ES program for employable individuals who are on a GA/GR program only. This functionality shall be made configurable for counties to opt in or out16) Add additional non-compliance types for GA/GR on the GA/GR Non-Compliance page. The Non-Compliance types shall be specific to each of the 58 Counties GA/GR policy rules	<p>Requirement 2: Batch/Interfaces - Batch Programs: Add new batch Skip logic for null arrival date</p> <p>Requirement 3: Batch/Interfaces - Batch Programs: No batch Skip logic for MSUDRP</p> <p>Requirement 5: Batch/Interfaces - Batch Programs: It will be controlled based on the automated action page which will be part of the unified task solution.</p> <p>Requirement 10: Batch/Interfaces - Batch Programs: Batch will be using task management solution for all task creation.</p> <p>Requirement 12: Batch/Interfaces - Batch Programs: Add the ability to automatically create a CalFresh CFET record through batch when the customer is already participating in GA/GR for reporting purposes</p> <p>Requirement 14/15: Batch/Interfaces - Batch Programs: Automatic new Employment service program creation for GA/GR/CR combo case through batch</p> <p>Requirement 16: Batch/Interfaces - Batch Programs: Add new non-compliance category to existing non-compliance sweeps.</p>
2315	General Assistance / General Relief		<p>The CONTRACTOR shall update the CalSAWS Software to provide the following GA/GR functionality for the 58 Counties:</p> <ol style="list-style-type: none">1) Prorate benefit amounts based upon the Beginning Date of Aid for the GA/GR Program2) Add a hard validation message at EDBC when the GA/GR residency arrival date field on the Residency Detail Page is not completed. The validation message shall only display for those counties that opt into the 15-day residency rule. The CalSAWS Software should not allow the user to run EDBC when this validation occurs. Add a batch exception reason when the case is ran in batch.3) Update the Pre-Screening-Mandatory Substance Use Disorder Recovery Program (MSUDRP) page to allow the 58 Counties to add additional pre-screening questions based on each of the 58 Counties GA/GR eligibility rules. The CalSAWS Software shall only display the Pre-Screening questions based on the county of the logged in user. Add a batch exception reason when the case is ran in batch.4) Add the ability to display prior GA/GR aid received in other counties within the CalSAWS Software (sanctions, Unemployable, Employable status, BDA, reapplication within a 12-month period and their time on aid in GR). Note: The requirement is contingent upon county agreement and legal review5) Create an automatic task when a participant has applied for SSI for the GA/GR program. The task hall be customizable by county and all 58 Counties shall have the ability to opt in/opt out of the task6) Add the ability to issue a GA/GR need or supplement prior to approving the GR program (i.e. immediate need).7) Add the ability to determine eligibility for GA/GR aid paid pending based on the eligibility rules of each of the 58 Counties.8) Add the ability to allow each county to determine the income multiplier based on each of the 58 Counties GA/GR eligibility rules.9) Add a verification field on the GR Work Requirement page when a work requirement type has been selected. If the verification field is left pending it shall populate on the county specific verification checklist for GA/GR. This functionality for the 58 Counties shall be opt in/out.10) Create an automated task when the vendor for GA/GR is no longer going to get paid based on the Money Management Detail page end month. This functionality will be based on each counties GA/GR program rules11) Add GA/GR specific page(s) to capture physical and mental disability details as it relates to GA/GR assessment screening. The new page(s) shall be controlled via security to allow the 58 counties to opt in/out. NOTE: Page(s) should function similar to the MSDURP Assessment page.12) Add the ability to automatically create a CalFresh CFET record when the customer is already participating in GA/GR for reporting purposes. The CalSAWS Software should not have the user enter a CFET record when GA/GR exists. The 58 Counties must have the ability to opt in/out of this functionality13) Update all GA/GR related supportive services need types on the Needs List and Need Detail pages when the category of GROW is selected to be inclusive of all 58 counties.14) Auto create and register a GA/GR ES program for employable individuals when there is a GA/GR/CF combo case when a county does not have CFET program active in their county. This functionality shall be made configurable for counties to opt in or out.15) Auto create and register a GA/GR ES program for employable individuals who are on a GA/GR program only. This functionality shall be made configurable for counties to opt in or out16) Add additional non-compliance types for GA/GR on the GA/GR Non-Compliance page. The Non-Compliance types shall be specific to each of the 58 Counties GA/GR policy rules	<p>Requirement 8: Eligibility: The income multiplier must be defined by county at the time of design and will be implemented in the CalSAWS code tables. This cannot be modified through the County Admin</p> <p>Auto creation of CFET and ESP will be handled in CalSAWS Eligibility Authorization logic</p> <p>Requirement 12, 14 and 15 : Eligibility Auto Creation of CFET and/or GA-GR Employment Service program will be handled as part of CalSAWS Authorization logic.</p>

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2315	General Assistance / General Relief	<p>The CONTRACTOR shall update the CalSAWS Software to provide the following GA/GR functionality for the 58 Counties:</p> <p>1) Prorate benefit amounts based upon the Beginning Date of Aid for the GA/GR Program</p> <p>2) Add a hard validation message at EDBC when the GA/GR residency arrival date field on the Residency Detail Page is not completed. The validation message shall only display for those counties that opt into the 15-day residency rule. The CalSAWS Software should not allow the user to run EDBC when this validation occurs. Add a batch exception reason when the case is ran in batch.</p> <p>3) Update the Pre-Screening-Mandatory Substance Use Disorder Recovery Program (MSUDRP) page to allow the 58 Counties to add additional pre-screening questions based on each of the 58 Counties GA/GR eligibility rules. The CalSAWS Software shall only display the Pre-Screening questions based on the county of the logged in user.</p> <p>4) Add the ability to display prior GA/GR aid received in other counties within the CalSAWS Software (sanctions, Unemployable, Employable status, BDA, reapplication within a 12-month period and their time on aid in GR). Note: The requirement is contingent upon county agreement and legal review</p> <p>5) Create an automatic task when a participant has applied for SSI for the GA/GR program. The task hall be customizable by county and all 58 Counties shall have the ability to opt in/opt out of the task</p> <p>6) Add the ability to issue a GA/GR need or supplement prior to approving the GR program (i.e. immediate need).</p> <p>7) Add the ability to determine eligibility for GA/GR aid paid pending based on the eligibility rules of each of the 58 Counties.</p> <p>8) Add the ability to allow each county to determine the income multiplier based on each of the 58 Counties GA/GR eligibility rules.</p> <p>9) Add a verification field on the GR Work Requirement page when a work requirement type has been selected. If the verification field is left pending it shall populate on the county specific verification checklist for GA/GR. This functionality for the 58 Counties shall be opt in/out.</p> <p>10) Create an automated task when the vendor for GA/GR is no longer going to get paid based on the Money Management Detail page end month. This functionality will be based on each counties GA/GR program rules</p> <p>11) Add GA/GR specific page(s) to capture physical and mental disability details as it relates to GA/GR assessment screening. The new page(s) shall be controlled via security to allow the 58 counties to opt in/out. NOTE: Page(s) should function similar to the MSDURP Assessment page.</p> <p>12) Add the ability to automatically create a CalFresh CFET record when the customer is already participating in GA/GR for reporting purposes. The CalSAWS Software should not have the user enter a CFET record when GA/GR exists. The 58 Counties must have the ability to opt in/out of this functionality</p> <p>13) Update all GA/GR related supportive services need types on the Needs List and Need Detail pages when the category of GROW is selected to be inclusive of all 58 counties.</p> <p>14) Auto create and register a GA/GR ES program for employable individuals when there is a GA/GR/CF combo case when a county does not have CFET program active in their county. This functionality shall be made configurable for counties to opt in or out.</p> <p>15) Auto create and register a GA/GR ES program for employable individuals who are on a GA/GR program only. This functionality shall be made configurable for counties to opt in or out</p> <p>16) Add additional non-compliance types for GA/GR on the GA/GR Non-Compliance page. The Non-Compliance types shall be specific to each of the 58 Counties GA/GR policy rules.</p>	<p>Requirement 1:</p> <p>Online:</p> <p>Prorate benefit amounts based upon the BDA for the GA/GR Program will be determined by the Eligibility rules in CalSAWS system.</p> <p>Requirement 2:</p> <p>Online:</p> <p>Validation for GA/GR Residency arrival date is included on the GA/GR Request page</p> <p>Requirement 3:</p> <p>Online:</p> <p>a. The questions per county must be defined at the time of design and by default, the LA questions shall be used.</p> <p>b. The configuration of the questions for the MSUDRP Pre-Screening page will be through a code table on the back end of the application.</p> <p>Requirement 4:</p> <p>No estimate has been included. No agreement has been reached with the counties at this time.</p> <p>Requirement 5:</p> <p>Online:</p> <p>The trigger for the SSI application task will be from the SSI/SSP Page. It will be controlled based on the automated action page which will be part of the unified task solution.</p> <p>Requirement 9 :</p> <p>Online:</p> <p>The verification field will be consistent across the page for all counties. The rules will determine if the value is used or not based on county</p> <p>Requirement 10:</p> <p>Online:</p>

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2315	General Assistance / General Relief	<p>The CONTRACTOR shall update the CalSAWS Software to provide the following GA/GR functionality for the 58 Counties:</p> <p>1) Prorate benefit amounts based upon the Beginning Date of Aid for the GA/GR Program</p> <p>2) Add a hard validation message at EDBC when the GA/GR residency arrival date field on the Residency Detail Page is not completed. The validation message shall only display for those counties that opt into the 15-day residency rule. The CalSAWS Software should not allow the user to run EDBC when this validation occurs. Add a batch exception reason when the case is ran in batch.</p> <p>3) Update the Pre-Screening-Mandatory Substance Use Disorder Recovery Program (MSUDRP) page to allow the 58 Counties to add additional pre-screening questions based on each of the 58 Counties GA/GR eligibility rules. The CalSAWS Software shall only display the Pre-Screening questions based on the county of the logged in user. Add a batch exception reason when the case is ran in batch.</p> <p>4) Add the ability to display prior GA/GR aid received in other counties within the CalSAWS Software (sanctions, Unemployable, Employable status, BDA, reapplication within a 12-month period and their time on aid in GR). Note: The requirement is contingent upon county agreement and legal review</p> <p>5) Create an automatic task when a participant has applied for SSI for the GA/GR program. The task hall be customizable by county and all 58 Counties shall have the ability to opt in/opt out of the task</p> <p>6) Add the ability to issue a GA/GR need or supplement prior to approving the GR program (i.e. immediate need).</p> <p>7) Add the ability to determine eligibility for GA/GR aid paid pending based on the eligibility rules of each of the 58 Counties.</p> <p>8) Add the ability to allow each county to determine the income multiplier based on each of the 58 Counties GA/GR eligibility rules.</p> <p>9) Add a verification field on the GR Work Requirement page when a work requirement type has been selected. If the verification field is left pending it shall populate on the county specific verification checklist for GA/GR. This functionality for the 58 Counties shall be opt in/out.</p> <p>10) Create an automated task when the vendor for GA/GR is no longer going to get paid based on the Money Management Detail page end month. This functionality will be based on each counties GA/GR program rules</p> <p>11) Add GA/GR specific page(s) to capture physical and mental disability details as it relates to GA/GR assessment screening. The new page(s) shall be controlled via security to allow the 58 counties to opt in/out. NOTE: Page(s) should function similar to the MSDURP Assessment page.</p> <p>12) Add the ability to automatically create a CalFresh CFET record when the customer is already participating in GA/GR for reporting purposes. The CalSAWS Software should not have the user enter a CFET record when GA/GR exists. The 58 Counties must have the ability to opt in/out of this functionality</p> <p>13) Update all GA/GR related supportive services need types on the Needs List and Need Detail pages when the category of GROW is selected to be inclusive of all 58 counties.</p> <p>14) Auto create and register a GA/GR ES program for employable individuals when there is a GA/GR/CF combo case when a county does not have CFET program active in their county. This functionality shall be made configurable for counties to opt in or out.</p> <p>15) Auto create and register a GA/GR ES program for employable individuals who are on a GA/GR program only. This functionality shall be made configurable for counties to opt in or out</p> <p>16) Add additional non-compliance types for GA/GR on the GA/GR Non-Compliance page. The Non-Compliance types shall be specific to each of the 58 Counties GA/GR policy rules</p>	<p>Requirement 6:</p> <p>Fiscal:</p> <p>Changes for deducting Immediate Need grant.</p> <p>1. The Functionality for new GA/GR Immediate Need Program would only be available to 18 CalWIN Counties at migration. Therefore, no changes are required for LA County or 39 CIV Counties Auditor Controller Process/files.</p> <p>2. No Updates Required to 18 CalWIN Counties Warrant Templates.</p> <p>3. No Updates Required to CIV or LA County Warrant Templates.</p> <p>3. The System will not Suggest Grant Reductions towards a recovery account associated to GA/GR Immediate Need Program. Those Recovery Accounts will be marked as Terminated/Suspended on the night they are created.</p>

2315	General Assistance / General Relief	<p>The CONTRACTOR shall update the CalSAWS Software to provide the following GA/GR functionality for the 58 Counties:</p> <p>1) Prorate benefit amounts based upon the Beginning Date of Aid for the GA/GR Program</p> <p>2) Add a hard validation message at EDBC when the GA/GR residency arrival date field on the Residency Detail Page is not completed. The validation message shall only display for those counties that opt into the 15-day residency rule. The CalSAWS Software should not allow the user to run EDBC when this validation occurs. Add a batch exception reason when the case is ran in batch.</p> <p>3) Update the Pre-Screening-Mandatory Substance Use Disorder Recovery Program (MSUDRP) page to allow the 58 Counties to add additional pre-screening questions based on each of the 58 Counties GA/GR eligibility rules. The CalSAWS Software shall only display the Pre-Screening questions based on the county of the logged in user. Add a batch exception reason when the case is ran in batch.</p> <p>4) Add the ability to display prior GA/GR aid received in other counties within the CalSAWS Software (sanctions, Unemployable, Employable status, BDA, reapplication within a 12-month period and their time on aid in GR). Note: The requirement is contingent upon county agreement and legal review</p> <p>5) Create an automatic task when a participant has applied for SSI for the GA/GR program. The task hall be customizable by county and all 58 Counties shall have the ability to opt in/opt out of the task</p> <p>6) Add the ability to issue a GA/GR need or supplement prior to approving the GR program (i.e. immediate need).</p> <p>7) Add the ability to determine eligibility for GA/GR aid paid pending based on the eligibility rules of each of the 58 Counties.</p> <p>8) Add the ability to allow each county to determine the income multiplier based on each of the 58 Counties GA/GR eligibility rules.</p> <p>9) Add a verification field on the GR Work Requirement page when a work requirement type has been selected. If the verification field is left pending it shall populate on the county specific verification checklist for GA/GR. This functionality for the 58 Counties shall be opt in/out.</p> <p>10) Create an automated task when the vendor for GA/GR is no longer going to get paid based on the Money Management Detail page end month. This functionality will be based on each counties GA/GR program rules</p> <p>11) Add GA/GR specific page(s) to capture physical and mental disability details as it relates to GA/GR assessment screening. The new page(s) shall be controlled via security to allow the 58 counties to opt in/out. NOTE: Page(s) should function similar to the MSDURP Assessment page.</p> <p>12) Add the ability to automatically create a CalFresh CFET record when the customer is already participating in GA/GR for reporting purposes. The CalSAWS Software should not have the user enter a CFET record when GA/GR exists. The 58 Counties must have the ability to opt in/out of this functionality</p> <p>13) Update all GA/GR related supportive services need types on the Needs List and Need Detail pages when the category of GROW is selected to be inclusive of all 58 counties.</p> <p>14) Auto create and register a GA/GR ES program for employable individuals when there is a GA/GR/CF combo case when a county does not have CFET program active in their county. This functionality shall be made configurable for counties to opt in or out.</p> <p>15) Auto create and register a GA/GR ES program for employable individuals who are on a GA/GR program only. This functionality shall be made configurable for counties to opt in or out</p> <p>16) Add additional non-compliance types for GA/GR on the GA/GR Non-Compliance page. The Non-Compliance types shall be specific to each of the 58 Counties GA/GR policy rules</p>	<p>Requirement 13:</p> <p>Fiscal: All existing need types at point of migration will be added to CalSAWS</p>
2315	General Assistance / General Relief	<p>The CONTRACTOR shall update the CalSAWS Software to provide the following GA/GR functionality for the 58 Counties:</p> <p>1) Prorate benefit amounts based upon the Beginning Date of Aid for the GA/GR Program</p> <p>2) Add a hard validation message at EDBC when the GA/GR residency arrival date field on the Residency Detail Page is not completed. The validation message shall only display for those counties that opt into the 15-day residency rule. The CalSAWS Software should not allow the user to run EDBC when this validation occurs. Add a batch exception reason when the case is ran in batch.</p> <p>3) Update the Pre-Screening-Mandatory Substance Use Disorder Recovery Program (MSUDRP) page to allow the 58 Counties to add additional pre-screening questions based on each of the 58 Counties GA/GR eligibility rules. The CalSAWS Software shall only display the Pre-Screening questions based on the county of the logged in user. Add a batch exception reason when the case is ran in batch.</p> <p>4) Add the ability to display prior GA/GR aid received in other counties within the CalSAWS Software (sanctions, Unemployable, Employable status, BDA, reapplication within a 12-month period and their time on aid in GR). Note: The requirement is contingent upon county agreement and legal review</p> <p>5) Create an automatic task when a participant has applied for SSI for the GA/GR program. The task hall be customizable by county and all 58 Counties shall have the ability to opt in/opt out of the task</p> <p>6) Add the ability to issue a GA/GR need or supplement prior to approving the GR program (i.e. immediate need).</p> <p>7) Add the ability to determine eligibility for GA/GR aid paid pending based on the eligibility rules of each of the 58 Counties.</p> <p>8) Add the ability to allow each county to determine the income multiplier based on each of the 58 Counties GA/GR eligibility rules.</p> <p>9) Add a verification field on the GR Work Requirement page when a work requirement type has been selected. If the verification field is left pending it shall populate on the county specific verification checklist for GA/GR. This functionality for the 58 Counties shall be opt in/out.</p> <p>10) Create an automated task when the vendor for GA/GR is no longer going to get paid based on the Money Management Detail page end month. This functionality will be based on each counties GA/GR program rules</p> <p>11) Add GA/GR specific page(s) to capture physical and mental disability details as it relates to GA/GR assessment screening. The new page(s) shall be controlled via security to allow the 58 counties to opt in/out. NOTE: Page(s) should function similar to the MSDURP Assessment page.</p> <p>12) Add the ability to automatically create a CalFresh CFET record when the customer is already participating in GA/GR for reporting purposes. The CalSAWS Software should not have the user enter a CFET record when GA/GR exists. The 58 Counties must have the ability to opt in/out of this functionality</p> <p>13) Update all GA/GR related supportive services need types on the Needs List and Need Detail pages when the category of GROW is selected to be inclusive of all 58 counties.</p> <p>14) Auto create and register a GA/GR ES program for employable individuals when there is a GA/GR/CF combo case when a county does not have CFET program active in their county. This functionality shall be made configurable for counties to opt in or out.</p> <p>15) Auto create and register a GA/GR ES program for employable individuals who are on a GA/GR program only. This functionality shall be made configurable for counties to opt in or out</p> <p>16) Add additional non-compliance types for GA/GR on the GA/GR Non-Compliance page. The Non-Compliance types shall be specific to each of the 58 Counties GA/GR policy rules</p>	<p>Requirement 17:</p> <p>The effort to port the C-IV solution is part of SCR CA 201377</p>
2316	General Assistance / General Relief	<p>The CONTRACTOR shall update the CalSAWS Software to opt in/opt out of the functionality for the 58 Counties. This includes the following:</p> <p>1) Denial of a GA/GR Case if an applicant does not meet the xx-day residency rule and add the ability to append the arrival date on the Residency Detail Page</p> <p>2) Update all GA/GR specific pages to be controlled by security for the 58 Counties to allow for displaying the GA/GR specific pages based on each counties eligibility rules</p>	<p>Requirement 1:</p> <p>Online:</p> <p>Denial of a GA/GR Case if an applicant does not meet the xx-day residency rule and add the ability to append the arrival date on the Residency Detail Page will be determined by GA/GR Rules in CalSAWS estimated under DDID 2314.</p> <p>Requirement 2:</p> <p>Online:</p> <p>All GA/GR specific pages will be controlled by security for the 58 Counties to allow for displaying the GA/GR specific pages.</p>

2317	General Assistance / General Relief		<p>The CONTRACTOR shall add the ability for the CalSAWS Software to allow each GA/GR related batch jobs to be opt in/opt out for the 58 Counties. The decision for opt in/opt out shall be made at the time of migration. This includes the following:</p> <p>1) Automatically schedules the annual GA/GR agreement appointment and redetermination</p> <p>2) Discontinues the GA/GR Program and automatically schedules the hearing appointment</p> <p>3) Auto generates the progress reports after 30 days and update the ability to generate and send progress reports based on each counties individual GA/GR reporting requirements including frequency and recipient</p> <p>4) Update the GROW Deregistration Batch Run date to be specific to each 58 Counties GA/GR policy</p> <p>5) SSIAP Batch Job (including frequency)</p> <p>Note: delete the requirement "5" as this is not required as per JoAnne. DDID #1239 needs to be marked as "not required".</p>	<p><u>Requirement 1</u> This is covered as part of New 11. Up to 5 new appointments will be created</p> <p><u>Requirement 2</u> All the 57 counties agreed to not have this automation in the functionality design session</p> <p><u>Requirement 3</u> <u>Correspondence - Batch Programs:</u> 5 New batch jobs will be considered to trigger 5 different progress report forms. Only triggers will be initiated from CalSAWS. Actual forms will be generated by DXC.</p> <p><u>Requirement 4:</u> <u>Batch/Interfaces - Batch Programs:</u> Only 5 existing deregistration batch jobs are considered</p> <p><u>Requirement 5:</u> SSIAP batch jobs are not considered since it is not required for CalWIN counties</p> <p><u>Batch/Interfaces - Batch Programs:</u> BPCR/BSCR/Scheduling effort - 5 batch jobs</p>
2319	General Assistance / General Relief		<p>The CONTRACTOR shall update the CalSAWS Software with current available automated CalWIN county specific NOA's and Forms associated to their GA/GR program.</p> <p>The CONTRACTOR shall update the CalSAWS software to trigger an interface to a “Correspondence Service” to generate the automated CalWIN County specific Forms/NOAs generate county specific NOAs and Forms based upon each county’s eligibility rules.</p>	<p><u>Batch/Interfaces:</u></p> <p>1. The DXC correspondence service will have the ability to return a generated unflattened blank form/notice.</p> <p>2. The CalSAWS template repository will manually be kept in sync with DXC's inventory manually. (Considering 2 services)</p> <p>3. The Assumption is based on the below count and complexity</p> <p>74 Non-State forms triggers (online/batch) that will be built in CalSAWS and will call DXC service to generate form (20% will be difficult , 50% will be medium and 30% will be easier).</p> <p>DBCR: New web service will utilize new staging tables separate from other services.</p> <p>Forms and NOAs generated by a DXC GA/GR correspondence service will adhere to the CalSAWS correspondence anatomy standards, which includes but is not limited to the following: header; body; footer; and barcode(s). Additionally, forms and NOAs generated by a DXC GA/GR correspondence service must comply to CalSAWS envelope requirements/specifications. Refer to DDID# 2302 for requirements and assumptions regarding barcodes.</p> <p>DXC will be responsible for confirming that forms and NOAs generated by a DXC GA/GR correspondence service comply with the above mentioned requirements for CalSAWS correspondence anatomy standards and related envelope specifications.</p>
2319	General Assistance / General Relief		<p>The CONTRACTOR shall update the CalSAWS Software with current available automated CalWIN county specific NOA's and Forms associated to their GA/GR program.</p> <p>The CONTRACTOR shall update the CalSAWS software to trigger an interface to a “Correspondence Service” to generate the automated CalWIN County specific Forms/NOAs generate county specific NOAs and Forms based upon each county’s eligibility rules.</p>	<p><u>Correspondence:</u></p> <p>1. There are a total of 180 non EDBC triggered forms of which</p> <ul style="list-style-type: none">•53 forms will be manually generated from template repository.•93 forms will be triggered from CalSAWS and generated through DXC service.•34 forms will use current CalSAWS triggers and the corresponding version available. <p>2. All GA/GR specific and combo program State forms will be triggered/generated through CalSAWS except if any form is customized by county already in CalWIN. In that case, DXC service will be called just for that county alone to generate the form PDF.</p> <p>3. All GA/GR specific and combo program Non-State forms will be generated through DXC service. Whenever required CalSAWS will call the GA/GR Correspondence service with all the data related to the case.</p> <p>4. New functionality will be added to CalSAWS to determine form generation based on county.</p> <p>5. All CalSAWS generated state forms will not have capability to add/modify data elements by user. The existing CalSAWS capability to append text to the NOA pdf will be available to the user.</p> <p>6. If any manual variables are needed, print queue will be accessed through iFrame by calling DXC service where user will be able to add manual variables.</p> <p>Entire case data including office related information will be sent to DXC service for each form/NOA trigger.</p>
2319	General Assistance / General Relief		<p>The CONTRACTOR shall update the CalSAWS Software with current available automated CalWIN county specific NOA's and Forms associated to their GA/GR program.</p> <p>The CONTRACTOR shall update the CalSAWS software to trigger an interface to a “Correspondence Service” to generate the automated CalWIN County specific Forms/NOAs generate county specific NOAs and Forms based upon each county’s eligibility rules.</p>	<p><u>Correspondence:</u></p> <p>1. The triggers for 164 NOAs will be developed in CalSAWS and DXC Correspondence Service will be called with the case/program information to render the NOA pdf.</p> <p>2. If any manual variables are needed, print queue will be accessed through iFrame by calling DXC service where user will be able to add manual variables.</p> <p>Entire case data including office related information will be sent to DXC service for each form/NOA trigger.</p>
2319	General Assistance / General Relief		<p>The CONTRACTOR shall update the CalSAWS Software with current available automated CalWIN county specific NOA's and Forms associated to their GA/GR program.</p> <p>The CONTRACTOR shall update the CalSAWS software to trigger an interface to a “Correspondence Service” to generate the automated CalWIN County specific Forms/NOAs generate county specific NOAs and Forms based upon each county’s eligibility rules.</p>	<p><u>Correspondence:</u> CalSAWS nightly batch will prepare print bundles for GA/GR NOAs and Forms generated by DXC.</p>

2320	General Assistance / General Relief		The CONTRACTOR shall enable the automatic deduction of fees from the GA/GR grant amount based on the customer's use of other services, such as county provided housing based on the GA/GR policy for each of the 58 Counties. (i.e. County Homeless Shelter)	Online: a. The deductions will be captured in the recurring special needs data collection page since this will be a part of the GR grant amount. This is covered under DDID #2315 b. Money Management pages will be modified to handle multiple new vendor types.
2320	General Assistance / General Relief		The CONTRACTOR shall enable the automatic deduction of fees from the GA/GR grant amount based on the customer's use of other services, such as county provided housing based on the GA/GR policy for each of the 58 Counties. (i.e. County Homeless Shelter)	Eligibility: Based on the deductions captured, GA/GR rules in CalSAWS will calculate the EDBC grant amount. This is covered under DDID 2314
2321	General Assistance / General Relief		The CONTRACTOR shall update the CalSAWS Software to make the percentage and type of recoupment configurable via security by county for the 58 Counties.	Fiscal: 1. The Recoupment Percentages will be updated by the counties on the County Administrative page which is maintained by CalSAWS. The update will not be made real-time and will be an overnight update. 2. The user needs to trigger EDBC manually in CalSAWS system that will run core CalSAWS and will reflect latest results for that month which would include latest recoupment percentage. The automated EDBC trigger on the affected cases for that county will based on the individual request from county and will follow the regular CalSAWS process.
2322	General Assistance / General Relief		The CONTRACTOR shall produce the GA237 report for all 58 counties. Note: assumption- the data is available through other reports. That there is data for the counties to do ad hoc	Reports: CalSAWS core logic will remain unchanged. No change in the template and Details. Only GR 237 Architecture will be changed to produce this report for other 57 Counties
2323	General Assistance / General Relief		The CONTRACTOR shall update the CalSAWS Software to provide the ability for the user to manually offset/record a transaction towards a GA/GR Recoverable/Loan account based on an activity participation (i.e. GROW activity/any job credit activities). NOTE: The user shall calculate the amount manually outside of the system. This shall be opt in or out.	Fiscal: 1. The Automatic GA/GR Recoverable/Loan Account creation batch had to modified to make it configurable for the 57 counties to opt-in/opt-out. After the automatic batch creates the GR Recoverable/Loan account, the user can go to the Transaction Detail page and add transactions manually to offset the account based on the activity participation. (the Transaction detail page and ability to add a transaction manually already exists in CalSAWS) 2. An Existing Transaction Type which is available in CalSAWS will be used to record the transaction and then offset the recovery account balance.
2326	General Assistance / General Relief		The CONTRACTOR shall update the root questions page to add additional county specific GA/GR questions that will get generated with the Statement of Facts (SAWS II Plus) and SAWS I-additional screening questions. The CONTRACTOR shall display the additional GA/GR specific root questions related to the county of the logged in user.	Online: 1) No updates are required to data collection pages other than the Root Questions Page 2) No updates are required for the CalSAWS to generate the SAWS I and SASWII Plus with the updated root questions.
2328	General Assistance / General Relief		The CONTRACTOR shall update the system to issue two-party checks that indicate and/or/for related to GA/GR policy for each of the 58 Counties.	Fiscal: 1) Updates will be required for the 18 CalWIN County warrant print Files. 2) Updates will also be made to Warrant Print files and Auditor Controller Files for C-IV Counties. 3) LA County SWR (Daily and Monthly) Interface will be modified to send the two-Party information to LA County Auditor Controller (eCAPS) . 4) The existing LA County TWR interface that issues the refunds to the Responsible person on the recovery account will remain unchanged and will not be available for the 57 counties. 5) This change is contingent upon the acceptance of the two party check information by the counties respective Auditor Controller. 6) This functionality will not be county configurable. 7) No Updates are required to C-IV or CalWIN Counties Rush Warrant Template or Warrant Print Templates. 8) The two-party check functionality is only available to warrants for issuances that are a result of EDBC Authorizations.
2329	General Assistance / General Relief		The CONTRACTOR shall update the GA/GR reporting types on the Customer Reporting pages to be county specific based on each counties reporting requirements for their GA/GR program. The CONTRACTOR shall make the GA/GR forms customizable that goes out for each of the 58 Counties and the frequency (i.e. monthly, quarterly) for each type (i.e. employable/unemployable). The CONTRACTOR shall allow the 58 Counties that do not have reporting ability to opt in/out of this functionality for GA/GR.	Online: 1) The County Administration page must be modified to allow the frequency of the GR specific periodic reporting forms to modified by County Admins. 2) CalSAWS Eligibility Authorization logic will be modified to advance periodic / Redetermination dates automatically.
2374	General Assistance / General Relief		The CONTRACTOR shall provide the capability to add GA/GR sub-programs and use them in EDBC rules to determine Aid Codes for each of the 58 counties based on the sub-programs available for each county at the time of migration.	Batch/Interfaces: Existing LA jobs will not be configured for other counties to opt in/Out . Batch and Interface has no new requirement for this DDID.
2374	General Assistance / General Relief		The CONTRACTOR shall provide the capability to add GA/GR sub-programs and use them in EDBC rules to determine Aid Codes for each of the 58 counties based on the sub-programs available for each county at the time of migration.	Eligibility - Rules/Web Pages: one Rule and EDBC Summary page changes for the sub programs will be developed in CalSAWS
2374	General Assistance / General Relief		The CONTRACTOR shall provide the capability to add GA/GR sub-programs and use them in EDBC rules to determine Aid Codes for each of the 58 counties based on the sub-programs available for each county at the time of migration.	Online - Web Pages: Sub-program determinations shall be implemented based on each counties' programs at the time of migration Online - Page Mapping: Sub-program determinations shall be implemented based on each counties' programs at the time of migration. Online - CTCRs: Sub-program determinations shall be implemented based on each counties' programs at the time of migration

2375	General Assistance / General Relief		The Contractor shall update the CalSAWS software to split the GA-GR grant into multiple warrants for the same and/or different vendor, and the same or different HH member multiple times in the same benefit month and have the ability to hold the warrants that are issued to the customer based on county policy for each of the 57 counties.	Fiscal: 1. The Issuances with new 'Hold' status will be used in the previous potential benefit logic that will be created in CalSAWS. 2. Vendor Overpayment logic of LA county GR will be repurposed for this. The Overpayment amount will be calculated in CalSAWS Fiscal EDBC logic. This will be displayed on the EDBC Summary page but will not prompt the user to create a recovery account for vendors. 3. This functionality to split the grant is applicable only for multiple warrants/check and not for EBT/Direct Deposit. There will be no impact or change required when issuance method is either EBT or Direct Deposit.
2376	General Assistance / General Relief		The Contractor shall create a batch that will automatically terminate/suspend overpayments for GA GR the night the claim is established without generating a notice. The batch job will be made county configurable to allow counties to opt in/opt out based on their business process. Note: This does not apply to GA/GR loan balances or IAR.	Fiscal: A new batch job will be developed and made county configurable to allow counties to opt in/opt out based on their business process.
2377	General Assistance / General Relief		The CONTRACTOR shall update the CalSAWS software to update the status to Closed for activities associated to GA ES program when the corresponding GA ES program is closed after a county defined quantity of days. This functionality will be opt in/out per county.	Batch/Interfaces: Batch and Interfaces Create 5 new batch jobs for 57 counties and make these county configurable. 1. Employment Service Deregistration 2. Worker assignment 3. Worker removal. 4. 2 batch jobs for closing of activities (when the GA program is discontinued, when the participant didn't submit the progress report)
2378	General Assistance / General Relief		The Contractor shall allow users to manually enter the GA program assistance paid from another county (time on aid) for prior months and enter the number of days associated to that payment. This data shall be used in the EDBC calculation. For GA/GR issuances paid in CalSAWS the month and number of days paid will be automatically updated.	Fiscal: 1. A new Time On Aid Summary, List and Detail pages will be developed for the user to view or manually add the Time On Aid information for a person for the aid received in a county for any days and/or months. 2. A new Monthly batch job will be developed to carry forward the Time on Aid information, if the previous EDBC results are high dated and no changes has occurred since last month. 3. No Changes or impacts to LA County GR Time Limit functionality.
2378	General Assistance / General Relief		The Contractor shall allow users to manually enter the GA program assistance paid from another county (time on aid) for prior months and enter the number of days associated to that payment. This data shall be used in the EDBC calculation. For GA/GR issuances paid in CalSAWS the month and number of days paid will be automatically updated.	Eligibility: The Time on Aid determination will be done in CalSAWS .
2379	General Assistance / General Relief		The Contractor shall send MEDS transactions for all GA/GR applicants and recipients for all 58 counties. The information shall include legibility and demographic data. The MEDS exception messages shall be displayed in the CalSAWS system.	Batch/Interfaces: Update the below MEDS transaction and Partner testing jobs 1. Modify MEDS job to look for right applicate date and aid begin date in AP 18 transaction 2. Modify MEDS job to look for right applicate date and aid begin date in AP 19 transaction 3. Modify MEDS job to look for right applicate date and aid begin date in EW 20 transaction 4. Modify MEDS job to look for right applicate date and aid begin date in EW 40 transaction 5. Modify MEDS job to look for right applicate date and aid begin date in EW 12 transaction 6. Modify MEDS job to look for right applicate date and aid begin date in Recon transaction 7. Modify MEDS job to look for right applicate date and aid begin date in other transactions 8. MEDS interface will be modified to translate the new county defined GR aid codes to 9G (DDID 2313 Req 9) DDID New 8: Multiple application requirement is also covered in this DDID
2380	General Assistance / General Relief		<p>The CONTRACTOR shall add a place in the CalSAWS Software to indicate the following for GA/GR:</p> <p>1) The Rights and Responsibilities is signed 2) The date the Rights and Responsibilities is signed 3) The Statement of Facts is signed 4) The date the Statement of Facts is signed 5) The Lien is signed 6) The date the Lien is signed 7) The SSP 14 is signed (not EDBC required) 8) The date the SSP 14 is signed (not EDBC required)</p> <p>Eligibility will not be granted for GA/GR if items 1-6 above are not completed. This shall be configurable to allow counties to opt in or out. These indicators are required for the new GA/GR eligibility rule service.</p> <p>Note: This is related to the existing DDID #2056 that will be reviewed during design. #2056-The CONTRACTOR shall add a place in the CalSAWS Software to indicate the following for CalWORKs and Medi-Cal: 1) The Rights and Responsibilities is signed 2) The date the Rights and Responsibilities is signed 3) The Statement of Facts is signed 4) The date the Statement of Facts is signed</p>	Online: 1. Only two new fields are required as the Statement of Facts and the Rights and Responsibilities are being added under DDID 2056 2. SSP14 signature and date will be handled as part of existing Client Correspondence framework. 3. Eligibility logic for SOF will be created in CalSAWS.
2381	General Assistance / General Relief		The Contractor shall update the CalSAWS software to allow multiple GA/GR applications in a single month and allow GA/GR to discontinue based on a day and not month basis	Eligibility: a. EDBC will reuse existing Foster Care framework to create for two or more EDBC based on number of applications recorded in this new page. b. CF Unearned Income computation will be updated to use appropriate cash amount. c. RE/PR logic will read the new page to advance or create RE/PR.
2381	General Assistance / General Relief		The Contractor shall update the CalSAWS software to allow multiple GA/GR applications in a single month and allow GA/GR to discontinue based on a day and not month basis	Online: 1. A new page would be created to store Mid-Month application dates/BDAs for CalWIN GA/GR programs. This page will be under the GR section so that it will visible only if the case has a GR program. 2. This page would not be linked to the Program detail page 3. Existing framework functionality to have one status per month for Cash Aid EDBC program will remain unchanged. 4. All the downstream subsystems like EDBC, Fiscal, Client Correspondence, Batch & Interfaces and Reports will use a combination of this new page and program detail to identify the existence of multiple Application/Statuses in month. 5. The month with multiple application should not be in a closed status to run EDBC. Note : This will work similar to handling multiple FC placements in a month.
2381	General Assistance / General Relief		The Contractor shall update the CalSAWS software to allow multiple GA/GR applications in a single month and allow GA/GR to discontinue based on a day and not month basis	Fiscal: Previous potential benefit logic will consider the application number of the Benefit month to find the previous issuances/overpayments and transactions
2381	General Assistance / General Relief		The Contractor shall update the CalSAWS software to allow multiple GA/GR applications in a single month and allow GA/GR to discontinue based on a day and not month basis	Correspondence: NOA rules will always check this new Multiple application page and generate the appropriate Approval/Change/Denial/Discontinuance NOA if there are multiple applications in a month.

2381	General Assistance / General Relief		The Contractor shall update the CalSAWS software to allow multiple GA/GR applications in a single month and allow GA/GR to discontinue based on a day and not month basis	Reports: No reports updates have been included. Any future reporting changes would be prioritized and worked against DDID 1631 as directed and approved by the Consortium.
2382	General Assistance / General Relief		The Contractor shall automatically trigger EDBC for the CF program when an EDBC is run on a GA/GR program by batch.	Batch/Interfaces: If the GA/GR case has a CF program then CF Batch EDBC will always be triggered when CalWIN GA/GR EDBC program is triggered through batch.
2383	General Assistance / General Relief		The Contractor shall update the CalSAWS software to allow Counties to define benefit issuance availability date for GA/GR issuances as needed using county defined benefit issuance staggered date.	Fiscal - Interface Programs: The existing EBT Cash benefit writer that staggers the benefit issuance availability date will be updated for the 57 Counties based on their respective stagger date.
2384	General Assistance / General Relief		The Contractor shall update the CalSAWS software to be able to generate/render current available automated CalWIN county specific non-eligibility related GA/GR Forms and NOAs when the following actions are taken: benefit issuance/benefit recovery, appointments and periodic reporting	Batch/Interfaces - Batch Programs: Estimating only for Batch Appointments. RRR\RD or any appointments for forms or NOA will be covered in Correspondence estimates.
2385	General Assistance / General Relief		The Contractor shall make the existing CalSAWS GA/GR/Employment Services tasks available for the 57 counties. The counties shall have the option to opt in/out.	Batch/Interfaces - Batch Programs: 1. Batch triggers all the tasks 2. Uses Unified Task Solution framework Batch/Interfaces - Data Change Request: Data Change Request Online - Task Management Solution: The Task listing is only what was provided via e-mail during the wrap-up sessions

DDID #	Category	Subcategory	Requirement Language - 12/17/2019	Contractor Assumptions
2245	Task Management		The CONTRACTOR shall update the Task Management solution to allow authorized users to configure task routing rules for images/documents based on program and program status.	
2235	Task Management		The CONTRACTOR shall update the Task Detail page to add a button for viewing documents associated to the task and documents received within a time period after the task was created. The images button must remain accessible on the Task Detail page, regardless of task status.	- Imaging system will support single sign on functionality for CalSAWS credentials.
2254	Task Management		The CONTRACTOR shall update the Task Management solution to allow authorized users to configure task creation and routing rules by Document Type and Form Number/Name. The solution must provide the following configurations: 1) Custom grouping of Document Types and Form Number/Name 2) Configurability on which documents should create tasks and what type of task is created 3) The ability to accept program override(s) for task routing from the imaging solution 4) The option to suppress tasks when there is an upcoming appointment 5) The option to suppress tasks if the scanning user is the same person that would receive the task	- Task API and Imaging solutions will be implemented prior to, or at the same time as, the implementation of this DDID. - Task API solution can require different parameters based on the requesting partner. (i.e. imaging system)
34	Task Management		The CONTRACTOR shall develop and implement a Unified Task Management solution that supports the multiple tasking models in both C-IV and LRS, as follows: 1) Integrate the Team Managed Pre-Migration C-IV solution into the CalSAWS Software code base 2) Create a common task management data model 3) Integrate the LRS automated tasks with the new county driven task activation, assignment and configurability logic (introduced with the C-IV Task solution) 4) Add the C-IV automated task trigger conditions into the CalSAWS Software code base ensuring there is no adverse or negative impact to LRS that would affect Los Angeles County 5) Add auto-assignment of tasks by the system through “round robin” or other workload balancing methodologies 6) Create a task pool where tasks can either be assigned by a supervisor or can be pulled by a caseworker 7) Update the LRS Task Management Dashboard (OBIEE) to account for the system modifications being made as part of migration	- CalSAWS Task Management Solution will support Task Reassignment functionality from C-IV. - CalSAWS Task Management Solution will support Task Bank functionality from C-IV, LRS Task MAQs will convert into Banks. - OBIEE Task Dashboard will be migrated over to new tool prior to Task Management implementation.
655	Task Management		The CONTRACTOR shall migrate the Task icon link on the Utilities Navigation Bar to provide access to the My Task and Task Search pages.	
1628	Task Management		The CONTRACTOR shall migrate the existing C-IV automated tasks, as specified in the “Task Management C-IV Automated Task Inventory” appendix, into the CalSAWS Software for all 58 Counties; as well as migrate current task configurations for 39 C-IV Migration Counties into the CalSAWS Software as default settings for the 39 C-IV Migration Counties.	- Approximately 22 C-IV automated actions directly overlap with LRS automated tasks. - Support for mapping CalWIN automated tasks to C-IV automated tasks is not included. - Automated tasks included in this DDID would be set to "Inactive" at cutover for CalWIN counties. - Please refer to CalSAWS Agreement Exhibit U Schedule 1 - Attachment 1 Contractor Assumptions Inventory List, worksheet 'C-IV Automated Tasks'
1629	Task Management		The CONTRACTOR shall update the existing LRS automated tasks, as specified in the “Task Management LRS Automated Task Inventory” appendix, into the CalSAWS Software for all 58 Counties; as well as update current task configurations for Los Angeles County into the CalSAWS Software as default settings for Los Angeles County.	- Existing thresholds for authorization based tasks will remain the same, and threshold amounts will not be configurable by county. - Support for mapping CalWIN automated tasks to LRS automated tasks is not included. - Automated tasks included in this DDID would be set to "Inactive" at cutover for CalWIN counties. - Please refer to CalSAWS Agreement Exhibit U Schedule 1 - Attachment 1 Contractor Assumptions Inventory List, worksheet 'LRS Automated Tasks'
1830	Task Management		The CONTRACTOR shall update the name, long description and associated trigger for the task "Activity will end in 5 days" to reference 10 days instead of 5 days.	
1831	Task Management		The CONTRACTOR shall update the long description of the task, "Retro Active Extender" from "Notify eligibility worker of retroactive extender" to "Retro Active extender has been approved. Take appropriate action. <months the extender has been approved for>".	- This requirement will be met with the implementation of DDID 1629 as the LRS Automated Tasks are initialized.
1832	Task Management		The CONTRACTOR shall update the task name from "SSS Activity with no Concurrent Activity" to "Specialized Supportive Services Activity with no Concurrent Activity".	- This requirement will be met with the implementation of DDID 1629 as the LRS Automated Tasks are initialized.
1955	Task Management		The CONTRACTOR shall create automated tasks for MEDS alerts specified in the “MEDS Alert Message Inventory” appendix, that are received by the CalSAWS Software and do not generate tasks currently. The automated tasks from MEDS alerts must be county configurable to allow authorized users to enable or disable the individual tasks.	- This requirement will be met with the implementation of DDID 1964 and Automated Action SCR associated with from DDID 1967. - Please refer to CalSAWS Agreement Exhibit U Schedule 1 - Attachment 1 Contractor Assumptions Inventory List, worksheet 'MEDS Alert Message Inv'
2197	Task Management		The CONTRACTOR shall add the ability for authorized users to create tasks in bulk by uploading a spreadsheet with task details. Users must have the following features available to them: 1) A pre-defined template available for download and modification to then upload for task creation 2) The ability to assign tasks directly to a named worker/bank, or assign tasks automatically based on existing task routing rules 3) The ability to create different types of tasks in the same upload 4) The ability to specify a due date for each task, or have the system determine one based on the task type specified 5) A confirmation page for viewing errors occurring during task creation 6) A preview assignment page to view assignment results prior to distributing tasks 7) A threshold for number of entries to be processed in real time, with higher volumes processed during nightly batch	- Task creation and assignment will occur overnight, unless the number of tasks included on the uploaded file is equal to or below 50. In that case the tasks would be created and assigned in real time. This threshold would be configurable, to allow for adjustment after performance can be measured.
2209	Task Management		The CONTRACTOR shall update the Task Management solution to allow authorized users to flag an individual task as "Expedited" when the task is created or after the task has been assigned.	
2225	Task Management		The CONTRACTOR shall update the Task Management solution manual assignment pages so that the user can see a targeted list of staff eligible to receive the task assignment, prioritized in the order for which the Task Management solution uses to assign tasks automatically. This feature must be configurable to be enabled or disabled by county administrators.	
2228	Task Management		The CONTRACTOR shall update the Appointment Management solution to create a task whenever an appointment is created. The task should be assigned to the same worker to whom the appointment is assigned, and the description should include the basic appointment information. When the appointment or the task is reassigned, then the corresponding task or appointment is reassigned as well. This functionality must be configurable by county administrators.	- Appointments that are reassigned via the Appointment API will also result in task reassignment if the county has elected to use this functionality.

2230	Task Management		<p>The CONTRACTOR shall add the ability for authorized users to upload county death and jail information to identify matching persons, and generate tasks for users to review matches and take appropriate action. Three templates must be available for download to support the following processes:</p> <p>1) County Death Match 2) Jail Incarceration Match 3) Jail Release Referral</p> <p>Each template must be available for download and modification to then upload for matching and task creation. Person matching must be based on name, date of birth, social security number, and CIN if available. A threshold must be established during design for the maximum number of tasks being created to be processed in real time, with higher volumes processed during nightly batch.</p>	<p>- This DDID will be implemented after, or at the same time as, DDID 2197 as it assumes leveraging components developed in that DDID.</p>
2233	Task Management		<p>The CONTRACTOR shall update the Task Management solution to allow manual task creation without a case or application reference. Tasks must be accessible through the My Task, Task Search, and Worklist pages using existing search criteria.</p>	<p>- There is no associated supervisor workflow for tasks that do not have a case or application reference.</p> <p>- This DDID is implemented after, or at the same time as, DDID 655.</p>
2239	Task Management		<p>The CONTRACTOR shall update the Task Management solution to reduce the number of tasks automatically distributed to staff based on availability reflected in their appointment and worker schedules.</p>	<p>- Automated task assignment reductions apply to automated distribution in a push model only. Staff is able to self assign, and manually reassign, tasks without restriction.</p>
2240	Task Management		<p>The CONTRACTOR shall update My Task, Task Search, and Worklist page so that a user can search for tasks by program status(es) and corresponding status effective date.</p>	
2241	Task Management		<p>The CONTRACTOR shall update the Task Management solution to allow county administrators to define action steps for each task type that need to be completed or followed up on by workers. By default, workers must complete the action steps before marking the task complete. The solution must allow authorized workers to bypass the action steps and mark the task as complete.</p>	<p>- Task Reports do not require updates to include action steps upon implementation of this DDID. Report enhancements to be requested via CER after implementation.</p>
2246	Task Management		<p>The CONTRACTOR shall update the Task Management solution to allow users to search for tasks by keyword in the Long Description field of the task, search by the user that created the task, or created on date range. The CalSAWS Software will validate that the search scope is sufficiently small and demand greater specificity before running the search on too many tasks.</p>	<p>- Assuming current requirement for minimum search criteria of Case Number, Office, Unit, or Worker is sufficient to contain search scope.</p>
2247	Task Management		<p>The CONTRACTOR shall update the Task Management solution to allow authorized users to specify which types of tasks should append to existing/open tasks before creating a new task. The user must be able to specify which types of tasks the new task can be appended to. The assigned worker must be alerted when their task is updated with additional documents.</p>	<p>- Implementation of this DDID will leverage display built in DDID 2249 as a mechanism to alert a worker their task has been updated.</p>
2249	Task Management		<p>The CONTRACTOR shall update the Task Management solution to allow users to subscribe to a task. The subscribed users must be able to view a consolidated list of task updates as they happen in near real-time. The subscribers of a task must be viewable within the task detail page.</p>	<p>- Solution will leverage current Task History model to display task updates to subscribers.</p> <p>- Assuming one main panel for real time subscription updates on Worklist and My Task pages.</p>
2251	Task Management		<p>The CONTRACTOR shall update the Task Management solution to allow authorized users to configure a task type to generate a new task upon completion.</p>	
2252	Task Management		<p>The CONTRACTOR shall update the Task Management solution to allow authorized users to define and schedule a periodic sampling of tasks. The periodic task sampling results must be viewable to the user that requested it.</p>	
2275	Task Management		<p>The CONTRACTOR shall update the Task Management solution so that whenever a worker is assigned or self-assigns a task, the worker is simultaneously assigned all available tasks they can work for that same case. This feature must be configurable to be enabled or disabled by county administrators. This functionality must apply to the following reassignment methods:</p> <p>1) Manual task reassignment 2) Automated task reassignment 3) Get Next reassignment</p>	<p>- County configuration applies to all Offices, Units, Positions within the county.</p> <p>- Task grouping only applies to task types defined by county administrators.</p> <p>- Administrative staff will set up and maintain position and staff configurations for the system to determine what skills and classifications a worker has.</p>
1439	SIU	Error Prone	<p>The CONTRACTOR shall update the Error Prone and High Risk Case Flag Administration page, and supporting batch processing, to be configurable by each CONSORTIUM County.</p> <p>The CONTRACTOR shall add a new configurable automated task to generate when an Error Prone or High Risk flag is added to a case.</p>	
2386	Task Management		<p>The CONTRACTOR shall update the Task Management solution to allow authorized users to void tasks that were created by the bulk upload process.</p>	<p>- This DDID will be implemented after, or at the same time as, DDID 2197 as it assumes leveraging components developed in that DDID.</p>
2387	Task Management		<p>The CONTRACTOR shall update the Task Management solution to take into consideration, the following factors during automated task assignment:</p> <p>1) Language Skill 2) Culture Skill 3) Staff Classification 4) Max Task Assignment</p>	
2388	Task Management		<p>The CONTRACTOR shall update the Task Management solution to include a start date for tasks. The automated task assignment logic will not assign tasks prior to their start date. Tasks must be accessible through the My Task, Task Search, and Worklist pages using existing search criteria.</p>	<p>- Task reports and batch jobs that include status do not require updates to distinguish "Reopened" tasks from "Open" tasks.</p> <p>- User will update due date upon reopening an expired to task, to avoid having the task expire again the next day.</p>
2389	Task Management		<p>The CONTRACTOR shall update the Task Management solution to allow authorized users to re-open a task that was previously completed, voided, or expired.</p>	
2390	Task Management		<p>The CONTRACTOR shall update the Task Creation Report to include tasks created through the task bulk upload process.</p>	
2163	Conversion		<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall perform a data conversion for Task Management</p>	<p>There will be up to 18 data file specification documents (one per County) to capture Task Management information.</p>

2309	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall perform a data conversion for Collections and Overpayments of closed cases which reside within the ancillary systems for the (CalWIN) counties that have opted in for conversion. This Requirement was modified in Change Notice 29	Based on responses, 6 counties have opted-out of the CalSAWS Collections and Overpayment functionality. However, conversion of their Collections and Overpayment ancillary system data for closed cases remains and is in scope for the Ancillary Conversion for Collections (see below). Counties: Systems: -Alameda CUBS -Sacramento DMACS -San Diego RPCS (Revenue Plus Collector System) -San Francisco VACS -San Luis Obispo VACS -San Mateo VACS
2310	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall perform a data conversion for Fraud/Special Investigations data for the (CalWIN) counties that have opted in for ancillary systems conversion.	Conversion is 'Not Applicable' for the following counties for converting Ancillary System data for Fraud/Special Investigation, due to the counties not having an Ancillary System: -Fresno -Yolo
2311	Conversion		This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2526	Conversion		his Requirement was modified in Change Notice 29: he CONTRACTOR shall create data conversion file specification documents for Collections and Overpayments. The specification documents shall define the structure and the type of data to be converted from ancillary systems used for Collections and Overpayments by the (CalWIN) counties that have opted in for conversion. The documents shall be based on the structure and type of data needed by the CalSAWS Software.	There will be 4 data file specification documents to capture the following information: -Recovery Accounts -Responsible Parties -Repayment Terms -Overpayments The 4 data file specification documents will describe the 73 data points needed by the CalSAWS system for Collections and Overpayments functionality. 10 of the 73 data points, require code translations from a pool of 311 available CalSAWS code values.
2527	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall develop and test automated conversion routines to convert the data files, provided by the (CalWIN) counties that have opted in for ancillary systems conversion, in the format specified by the conversion file specification documents for Collections and Overpayments.	All scope related changes will be managed via the CalSAWS Change Control process.
2528	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall develop and test automated conversion routines to convert the data files, provided by the (CalWIN) counties that have opted in for ancillary systems conversion, in the format specified by the conversion file specification documents for Collections and Overpayments.	The automated conversion routines account for linking to persons and staff from CalWIN System converted data. The counites will generate the data files containing the data to be converted from the ancillary system. The counties will execute data validation checks on the generated data files to confirm the files contain all the records expected to be converted, for: -Recovery Accounts -Responsible Parties -Repayment Terms -Overpayment records The counites will deliver the data files to the Conversion Team via Amazon Web Service (AWS) Simple Storage Service (S3) in-line and in support of the schedule of development activities.
2529	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall address data related issues identified during the CalSAWS Converted Data Test of Collections and Overpayments data for the (CalWIN) counties that have opted in for ancillary systems conversion.	If issues are identified with the data provided in the generated files, the counites will resolve the issues in support of the testing activities and schedule.
2530	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall incorporate the conversion of the Collections and Overpayments data files, provided by the (CalWIN) counties that have opted in for ancillary systems conversion s, within the execution of the Mock Conversion, one for each of the six (6) go-live waves into the CalSAWS Software.	The counties will participate in the Mock Conversion activities, generating files and providing support of Mock Conversion activities and schedule.
2531	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall address data related issues identified during the Mock Conversion of Collections and Overpayments data for the (CalWIN) counties that have opted in for ancillary systems conversion.	If issues are identified with the data provided in the generated files, the counites will resolve the issues in support of Mock Conversion activities and schedule.
2532	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall provide the (CalWIN) counties that have opted in for ancillary systems conversion Mock Conversions and Cutover data fallout reports of records which failed to convert from the Collections and Overpayments data files.	The CONTRACTOR, for each Mock Conversion and Cutover execution, will provide each county a report containing summary level counts and a list of conversion fallout records for: -Recovery Accounts -Responsible Parties -Repayment Terms -Overpayment records
2533	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall provide the (CalWIN) counties that have opted in for ancillary systems conversion Mock Conversions and Cutover data mapping reports that contains the Extraction, Transformation, and Load (ETL) information for converting the Collections and Overpayments data files to the CalSAWS Software.	The CalWIN counties will also generate data mapping reports that contains the Extraction, Transformation, and Load (ETL) information for converting their Collections and Overpayments data from their ancillary systems to file specifications.
2534	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall provide the (CalWIN) counties that have opted in for ancillary systems conversion Mock Conversions and Cutovers data validation reports of records which converted from the Collections and Overpayments data files.	The CONTRACTOR, for each Mock Conversion and Cutover execution, will provide each county a data validation report containing summary level counts and a list of the records which where converted successfully. The data fallout report will contain the list of records which did not convert successfully.
2535	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall execute the one-time conversion of Collections and Overpayments data files for the CalWIN) counties that have opted in for ancillary systems conversion at their wave go-live into the CalSAWS Software.	The counites will generate the data files containing the data to be converted from the ancillary system and following successful data validation checks, deliver the data files to the Conversion Team via Amazon Web Service (AWS) Simple Storage Service (S3) in-line and in support of the schedule of cutover activities.

2536	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall provide post-conversion support to the migrated (CalWIN) counties that have opted in for ancillary systems conversion to resolve issues related to the conversion of Collections and Overpayments data.	Following the Migration Counties’ go-live on the CalSAWS System, the Conversion Team will provide post-go-live support starting with the cutover of the first wave and ending five (5) months following the cutover of the last wave.
2537	Batch Interface		<p>This requirement was modified in Change Notice 29: The CONTRACTOR shall create an optional Outbound File with recovery account details for 58 Counties. This will be a nightly file in a single standard format that will be sent to all counties that have elected to receive the file. This Outbound file will include the following information:</p> <p>1) Any new recovery account establishments in CalSAWS</p> <p>2) Changes to existing claims such as balance changes, cause code and/or status changes</p> <p>3) When the responsible individual of the recovery account is no longer receiving aid in the CalSAWS Software and has any outstanding balance on the recovery account. This would enable the County Collections System to start collection on the overpayments/overissuances</p> <p>4) When a program is reactivated, and the participant start receiving aid in the CalSAWS Software. This would enable the County Collections System to stop their collections activity, as the CalSAWS Software would initiate grant adjustments from the participant’s benefits</p> <p>The 58 Counties can opt in or out of this outbound file at the time of migration.</p>	<p>AT and System testing will be done with a subset of the 18 CalWIN counties (3)</p> <p>County Interface file exchange testing will be done with all 18 CalWIN counties</p> <p>County interface file exchange will utilize SFTP or FTPS protocols</p> <p>County interface file exchange will originate with a push from CalSAWS when sending a file to the county</p> <p>County interface file exchange will originate with a push from the county when sending a file to CalSAWS</p> <p>County decision to opt in/out will be tracked through a CRFI distributed prior to the go-live release for the 18 counties</p>
2538	Batch Interface		<p>This requirement was modified in Change Notice 29: The CONTRACTOR shall have the ability receive a standard inbound file into the CalSAWS Software that will update recovery accounts with collection information from the 58 Counties. This will be a nightly file in a single standard format that will be sent to the CalSAWS Software by any of the 58 Counties electing to utilize this process. This inbound process will inform the CalSAWS Software about any collections activity in the County such as an amount recovered and method of recovery. The methods of recovery in the external system must conform to the existing Transaction Types already available in the CalSAWS Software and no new transaction types will be created in the CalSAWS Software. All the information received and processed by the CalSAWS Software will be displayed on the existing pages and/or reports without any modifications. The 58 Counties can opt in or out of this inbound file at the time of migration.</p>	<p>AT and System testing will be done with a subset of the 18 CalWIN counties (3)</p> <p>County Interface file exchange testing will be done with all 18 CalWIN counties</p> <p>County interface file exchange will utilize SFTP or FTPS protocols</p> <p>County interface file exchange will originate with a push from CalSAWS when sending a file to the county</p> <p>County interface file exchange will originate with a push from the county when sending a file to CalSAWS</p> <p>County decision to opt in/out will be tracked through a CRFI distributed prior to the go-live release for the 18 counties</p>
2539	Conversion		<p>This Requirement was modified in Chnage Notice 29: The CONTRACTOR shall create data conversion file specification documents for Fraud/Special Investigations. The specification documents shall define the structure and the type of data to be converted from ancillary systems used for Fraud/Special Investigations by the (CalWIN) counties that have opted in for ancillary systems conversion. The documents shall be based on the structure and type of data needed by the CalSAWS Software.</p>	<p>There will be 24 data file specification documents to capture the following information:</p> <ul style="list-style-type: none">-Special Investigation Summary Information-Evidence Information-Warrant Information-Relationship Information-Assignment Information-Interview Result-Investigation Results-Investigation Recovery Accounts-Investigation Program Results-Prosecution Results-Case Notes <p>The 24 data file specification documents will describe the 125 data points needed by the CalSAWS system for Fraud and Special Investigation Unit (SIU) functionality. 24 of the 125 data points, require code translations from a pool of 505 available CalSAWS code values.</p>
2540	Conversion		<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall provide support to the (CalWIN) counties that have opted in for ancillary systems conversion in the mapping of the Fraud/Special Investigations ancillary system data to the data fields described within the specification documents.</p>	<p>All scope related changes will be managed via the CalSAWS Change Control process.</p>
2541	Conversion		<p>This Requirement was modified in Change Notice 29: TheCONTRACTOR shall develop and test automated conversion routines to convert the data files, provided by the (CalWIN) counties that have opted in for ancillary systems conversion, in the format specified by the conversion file specification documents for Fraud/Special Investigations.</p>	<p>The automated conversion routines account for linking to persons and staff from CalWIN System converted data.</p> <p>The counites will generate the data files containing the data to be converted from the ancillary system.</p> <p>The counties will execute data validation checks on the generated data files to confirm the files contain all the records expected to be converted, for:</p> <ul style="list-style-type: none">-Special Investigation Summary Information-Evidence Information-Warrant Information-Relationship Information-Assignment Information-Interview Result-Investigation Results-Investigation Recovery Accounts-Investigation Program Results-Prosecution Results-Case Notes <p>The counites will deliver the data files to the Conversion Team via Amazon Web Service (AWS) Simple Storage Service (S3) in-line and in support of the schedule of development activities.</p>
2542	Conversion		<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall address data related issues identified during the CalSAWS Converted Data Test of Fraud/Special Investigations data for the (CalWIN) counties that have opted in for ancillary systems conversion.</p>	<p>If issues are identified with the data provided in the generated files, the counites will resolve the issues support of the testing activities and schedule.</p>
2543	Conversion		<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall incorporate the conversion of the Fraud/Special Investigations data files, provided by the (CalWIN) counties that have opted in for ancillary systems conversion, within the execution of the Mock Conversion, one for each of the six (6) go-live waves into the CalSAWS Software.</p>	<p>The counties will participate in the Mock Conversion activities, generating files and providing support of Mock Conversion activities and schedule.</p>

2544	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall address data related issues identified during the Mock Conversion of Fraud/Special Investigations data for the (CalWIN) counties that have opted in for ancillary systems conversion.	If issues are identified with the data provided in the generated files, the counites will resolve the issues in support of Mock Conversion activities and schedule.
2545	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall provide the (CalWIN) counties that have opted in for ancillary systems conversion, Mock Conversions and Cutover data fallout reports of records which failed to convert from the Fraud/Special Investigations data files.	The CONTRACTOR, for each Mock Conversion and Cutover execution, will provide each county a report containing summary level counts and a list of conversion fallout records for: -Special Investigations -Evidences -Warrants -Relationships -Assignments -Investigation Interview Results -Recovery Accounts -Prosecution Results -Program Results -Case Notes
2546	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall provide the (CalWIN) counties that have opted in for ancillary systems conversion Mock Conversions and Cutover data validation reports of records which converted from the Fraud/Special Investigation data files.	The CONTRACTOR, for each Mock Conversion and Cutover execution, will provide each county a data validation report containing summary level counts and a list of the records which where converted successfully. The data fallout report will contain the list of records which did not convert successfully.
2547	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall provide the (CalWIN) counties that have opted in for ancillary systems conversion Mock Conversions and Cutover data mapping reports that contains the Extraction, Transformation, and Load (ETL) information for converting the Fraud/Special Investigation data files to the CalSAWS Software.	The CalWIN counties will also generate data mapping reports that contains the Extraction, Transformation, and Load (ETL) information for converting their Fraud/Special Investigation data from their ancillary systems to file specifications.
2548	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall execute the one-time conversion of Fraud/Special Investigations data files for the (CalWIN) counties that have opted in for ancillary systems conversion at their wave go-live into the CalSAWS Software.	The counites will generate the data files containing the data to be converted from the ancillary system and following successful data validation checks, deliver the data files to the Conversion Team via Amazon Web Service (AWS) Simple Storage Service (S3) in-line and in support of the schedule of cutover activities.
2549	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall provide post-conversion support to the migrated the (CalWIN) counties that have opted in for ancillary systems conversion, to resolve issues related to the conversion of Fraud/Special Investigations data.	Following the Migration Counties' go-live on the CalSAWS System, the Conversion Team will provide post-go-live support starting with the cutover of the first wave and ending five (5) months following the cutover of the last wave.
2550	Conversion		This Requirement was removed in Change Notice 29.	This Assumption was removed in Change Notice 29
2551	Conversion		The CONTRACTOR shall provide support to the eleven (11) opted-in CalWIN Counties, in the mapping of the Quality Assurance/Quality Review ancillary system data to the data fields described within the specification documents.	All scope related changes will be managed via the CalSAWS Change Control process.
2552	Conversion		This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2553	Conversion		This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2554	Conversion		This requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2555	Conversion		This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2556	Conversion		This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2557	Conversion		This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2558	Conversion		This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2559	Conversion		This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2560	Conversion		This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2561	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall create data conversion file specification documents for Task Management. The specification documents shall define the structure and the type of data to be converted from ancillary systems used for Task Management by the (CalWIN) counties that have opted in for ancillary systems conversion. The documents shall be based on the structure and type of data needed by the CalSAWS Software.	There will be up to 18 data file specification documents (one per County) to capture Task Management information. The 18 data file specification documents will describe the data points needed by the CalSAWS system for Collections and Overpayments functionality. Some will require code translations from a pool of available CalSAWS code values.
2562	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall provide support to the (CalWIN) counties that have opted in for ancillary systems conversion, in the mapping of the Task Management ancillary system data to the data fields described within the specification documents.	All scope related changes will be managed via the CalSAWS Change Control process.
2563	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall develop and test automated conversion routines to convert the data files provided by the (CalWIN) counties that have opted in for ancillary systems conversion, in the format specified by the conversion file specification documents for Task Management.	The automated conversion routines account for linking to persons and staff from CalWIN System converted data. The counites will generate the data files containing the data to be converted from the ancillary system. The counties will execute data validation checks on the generated data files to confirm the files contain all the records expected to be converted. The counites will deliver the data files to the Conversion Team via Amazon Web Service (AWS) Simple Storage Service (S3) in-line and in support of the schedule of development activities.
2564	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall address data related issues identified during the CalSAWS Converted Data Test of Task Management data.	If issues are identified with the data provided in the generated files, the counites will resolve the issues support of the testing activities and schedule.
2565	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall incorporate the conversion of the Task Management data files, provided by the CalWIN Counties, within the execution of the Mock Conversion, one for each of the six (6) go-live waves into the CalSAWS Software.	The counties will participate in the Mock Conversion activities, generating files and providing support of Mock Conversion activities and schedule.

2566	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall address data related issues identified during the Mock Conversion of Task Management data.	If issues are identified with the data provided in the generated files, the counites will resolve the issues in support of Mock Conversion activities and schedule.
2567	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall provide the (CalWIN) counties that have opted in for ancillary systems conversion, Mock Conversions and Cutover data fallout reports of records which failed to convert from the Task Management data files.	The CONTRACTOR, for each Mock Conversion and Cutover execution, will provide each county a report containing summary level counts and a list of conversion fallout records.
2568	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall provide the (CalWIN) counties that have opted in for ancillary systems conversion, Mock Conversions and data validation reports of records which converted from the Task Management data files.	The CONTRACTOR, for each Mock Conversion and Cutover execution, will provide each county a data validation report containing summary level counts and a list of the records which where converted successfully. The data fallout report will contain the list of records which did not convert successfully.
2569	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall, during Mock Conversions and Cutovers, provide to the (CalWIN) counties that have opted in for ancillary systems conversion, data mapping reports that contains the Extraction, Transformation, and Load (ETL) information for converting the Task Management data files to the CalSAWS Software.	The CalWIN counties will also generate data mapping reports that contains the Extraction, Transformation, and Load (ETL) information for converting their Task Management data from their ancillary systems to file specifications.
2570	Conversion		This Requirement was modified in Change Notice 29: The CONTRACTOR shall execute the one-time conversion of Task Management data files for the CalWIN Counties at their wave go-live into the CalSAWS Software.	The counites will generate the data files containing the data to be converted from the ancillary system and following successful data validation checks, deliver the data files to the Conversion Team via Amazon Web Service (AWS) Simple Storage Service (S3) in-line and in support of the schedule of cutover activities.
2571	Conversion		This requirement was modified in Change Notice 29: The CONTRACTOR shall provide post-conversion support, the migrated (CalWIN) counties that have opted in for ancillary systems conversion, to resolve issues related to the conversion of Task Management data.	Following the Migration Counties’ go-live on the CalSAWS System, the Conversion Team will provide post-go-live support starting with the cutover of the first wave and ending five (5) months following the cutover of the last wave.
2572	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall update the online trigger for the GN 6010 on the Customer Appointment Detail page to trigger the WTW 6010 instead for all 58 counties.</p> <p>The CONTRACTOR shall update the batch trigger for the GN 6010 to instead trigger the WTW 6010. This job runs for Los Angeles County only.</p>	<p>1. Estimate is for updating the form in English and Spanish along with updating the Batch and Online triggers.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2573	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2574	Correspondence	Forms	The CONTRACTOR shall add the State form WTW 9 Welfare to Work Appraisal Appointment Letter to the CalSAWS Software. The WTW 9 will be made available in the Template Repository in the CalSAWS Software for 57 Counties. The GN 6053-1 will only be available for Los Angeles County.	<p>1. Estimate is for implementing the new form in English and Spanish.</p> <p>2. Spanish translations will be provided by the State.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2575	Correspondence	Forms	This requirement was modified in Change Notice 29: The CONTRACTOR shall add State form WTW 246 - Employment Workshop & Job Search Notice to the CalSAWS software. The form will be available in the Template Repository for all 58 counties.	<p>1. Estimate is for implementing the new form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2576	Correspondence	Forms	<p>This requirement was modified in Change Notice 29: The CONTRACTOR shall implement new State form WTW 6178 – Cure Sanction Appointment Letter in the CalSAWS Software as follows:</p> <p>1) Make the form available in the Template Repository for all 58 Counties with the CalSAWS standard header information.</p> <p>2) This form replaces the existing GN 6178 - Post Financial Sanction Appointment Letter. Hide the GN 6178 in the Template Repository for all counties.</p>	<p>1. Estimate is for updating the form in English and Spanish along with updating the online trigger.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2577	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2578	Correspondence	Forms	<p>The CONTRACTOR shall migrate the ADM 102 CIV - Appointment Letter to the CalSAWS Software with the following updates:</p> <p>1) Add the CalSAWS standard header information</p> <p>2) Update form title from "ADM 102 C-IV Appointment Letter" to “CalSAWS Appointment Letter”</p> <p>3) Update the sentence "If your appointment is in a County office, please bring this letter with you to your appointment to help with the check in process” to "If your appointment is in a County office, please bring this letter with you to your appointment."</p> <p>4) Update the form number from “ADM 102 CIV” to CalSAWS standard naming/numbering format</p> <p>The CONTRACTOR shall migrate into the CalSAWS Software the C-IV functionality (online trigger) that generates an appointment letter (ADM 102) from the Appointment Detail page using the Print Appointment Letter checkbox on the Customer Appointment Detail page. The ADM 102 will render when the online page is saved. The functionality will be made available for the 57 Counties.</p> <p>NOTE: The CW 2200 will continue to render for Los Angeles county only. See template titled “Updates for ADM 102” for formatting and content.</p>	<p>1. Estimate is for migrating the form in English and Spanish along with updating the online trigger for 57 counties.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2579	Correspondence	Forms	This requirement was modified in Change Notice 29: The CONTRACTOR shall add State Form WTW 100 - Good Cause/Exemption Letter to the CalSAWS Software.	<p>1. Estimate is for migration the form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>

2580	Correspondence	Forms	<p>The CONTRACTOR shall migrate the PLAN 103 CIV-Service Referral to Activity form to the CalSAWS Software with the following updates:</p> <ol style="list-style-type: none"> 1) Add the CalSAWS standard header information 2) Remove the "SSN" Column 3) Relabel "Age" to "DOB" 4) Relabel "Children " to "Household Member" 5) Update the form number from "Plan 103 C-IV" to CalSAWS standard naming/numbering format 6) Update the form format to two columns with five rows 7) Expand the "Comments" Section to allow for the maximum characters allowed <p>The CONTRACTOR shall migrate the C-IV online trigger that generates the PLAN 103 from the Referral Detail page in the CalSAWS Software for all 58 Counties.</p>	<ol style="list-style-type: none"> 1. Estimate is for migrating the form in English and Spanish along with adding an online trigger. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2581	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2582	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29.
2583	Correspondence	Forms	This requirement was modified in Change Notice 29: The CONTRACTOR shall add State Form WTW 111 - Work Experience And/Or Community Services Hours of Participation Notice to the CalSAWS Software.	<ol style="list-style-type: none"> 1. Estimate is for migrating the form in English and Spanish along with adding an online trigger. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2584	Correspondence	Forms	This requirement was modified in Change Notice 29: The CONTRACTOR shall add State Form WTW 112 - Care of a Household Member Verification to the CalSAWS Software.	<ol style="list-style-type: none"> 1. Estimate is for migrating the form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2585	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2586	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2587	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2588	Correspondence	Forms	This requirement was modified in Change Notice 29: The CONTRACTOR shall add State form WTW 2490 - Non-Receipt of WTW Attendance/Progress Report to the CalSAWS software. The form will be available in the Template Repository for all 58 counties.	<ol style="list-style-type: none"> 1. Estimate is for implementing the new form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2589	Correspondence	Forms	This requirement was modified in Change Notice 29: The CONTRACTOR shall add State Form GEN 107 - Message From The County to the CalSAWS Software	<ol style="list-style-type: none"> 1. Estimate is for migrating the form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2590	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2591	Correspondence	Forms	<p>The CONTRACTOR shall migrate the CCRR 100 CIV - Child Care Reimbursement to the CalSAWS Software with the following updates:</p> <ol style="list-style-type: none"> 1) Add the CalSAWS standard header information 2) Add "Child Care Provider Type" in the "Provider" section as an editable field for worker to manually enter the Child Care Provider Type 3) Add heavy bold the lines around the "In" section/column and the "Additional Time Out/Time In" section/column 4) Update the form number from "CCRR 100 CIV" to CalSAWS standard naming/numbering format <p>The CONTRACTOR shall migrate the ability to generate CCRR 100 from the Manual Reimbursement Request page in the CalSAWS Software for the 58 Counties.</p> <p>The CONTRACTOR shall migrate the batch trigger that will generate a CCRR 100 form for each ongoing Approved Child Care Certificate in the CalSAWS Software and make it configurable for all 58 Counties. The counties will have the option to opt in or out of the batch at the time of migration.</p>	<ol style="list-style-type: none"> 1. Estimate is for migrating the new form in English and Spanish along with adding batch and online triggers. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs. 5. Child Care pages in CalSAWS behaves exactly like C-IV. Estimate does NOT include any effort to update the online page content.
2592	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2593	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2594	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2595	Correspondence	Forms	<p>The CONTRACTOR shall migrate the PLAN 104 CIV - Child Care Certificate to the CalSAWS Software with the following updates:</p> <ol style="list-style-type: none"> 1) Update the form number from "PLAN 104 CIV" to CalSAWS standard naming/numbering format 2) Add the CalSAWS standard header information 3) Remove the Provider Certification Statement 4) Remove the signature lines, date line, hours line and Phone line below the Provider Certification Statement <p>The CONTRACTOR shall migrate the C-IV online trigger that allows the ability to generate the PLAN 104 form from the Child Care Certificate Detail page in the CalSAWS Software for all 58 Counties.</p>	<ol style="list-style-type: none"> 1. Estimate is for migrating the form in English and Spanish along with adding an online trigger 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2596	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2597	Correspondence	Forms	<p>The CONTRACTOR shall update the MC RE/STORE in the CalSAWS Software as follows:</p> <ol style="list-style-type: none"> 1) Update the form number using CalSAWS standard naming/numbering format 2) Update text from "call your eligibility worker, whose name and telephone number are listed at the top of this form" to "contact the county at the number listed above". 	<ol style="list-style-type: none"> 1. Estimate is for updating the form in English and Spanish along with updating the batch trigger. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.

2598	Correspondence	Forms	<p>This requirement was modified in Change Notice 29: The CONTRACTOR shall update the MC Reminder Notice in the CalSAWS software as follows:</p> <p>1) Update the form number from "MC Reminder Notice" to CalSAWS standard naming/numbering format</p> <p>2) Update the three arrows under the "Remember" to bullet points</p> <p>3) Add text "You can give us information by phone , mail, online , or in person" below "We have not received your form."</p> <p>4) Update "If you have any questions or need more information about this form, call your eligibility worker whose name and telephone number are listed on top of this form." to "If you have any questions or need more information about this form, contact the county at the number listed above."</p> <p>The CONTRACTOR shall update the batch trigger that sends the MC Reminder Notice to run for all counties.</p> <p>NOTE: See template titled "MC Reminder Notice" for formatting and content.</p>	<p>1. Estimate is for updating the form in English and Spanish along with updating the batch trigger.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2599	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29: Revised Contractor Assumptions, approved at the April 28, 2020 App Dev Lead meeting:</p> <p>1. Estimate is for implementing the new form in English.</p> <p>2. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>	<p>This Assumption was modified in Change Notice 29: 1. Estimate is for implementing the new form in English.</p> <p>2. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2600	Correspondence	Forms	<p>The CONTRACTOR shall migrate the MAGI 100 CIV – Blank MAGI Notice of Action Form to the CalSAWS Software with the following updates:</p> <p>1) Add the CalSAWS standard header information.</p> <p>2) Update the form number from "MAGI 100 CIV" to CalSAWS standard naming/numbering format</p> <p>3) Update text "Ask your worker" to "Contact your county"</p> <p>4) Add the following text to the bottom left hand corner of the notice: "Rules: These rules apply; you may review them at your welfare office."</p> <p>6) Migrate the C-IV functionality to be able to print 2 or 4 pages from the CalSAWS Software template repository.</p> <p>7) Relabel "SAWS case number" to "Case number"</p> <p>8) Relabel "CalHEERS case number" to "Covered CA case number"</p> <p>9) Add the following text: "State Hearing: If you think this action is wrong, you can ask for a hearing. The back page tells you how. Your benefits may not be changed if you ask for a hearing before this action takes place. You have only 90 days to ask for a hearing. The 90 days started the day after the county sent you this notice."</p>	<p>1. Estimate is for migrating the 2 page version of form in English and Spanish along with creating a 4 page version and adding ability for the user to select 2 page or 4 page version of this form from the document parameter page.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2601	Correspondence	NOAs	<p>The CONTRACTOR shall update the NOA (MC) NA Back 9 to match the MAGI 100 Back 9 hearing information section and remove the column separator from the front of the notice.</p>	<p>1. Estimate is for updating the 2 page version of form in English and Spanish along with creating a 4 page version and adding ability for the user to select 2 page or 4 page version of this form from the document parameter page.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2602	Correspondence	Forms	<p>The CONTRACTOR shall add the most recent version of the State form DHCS 006 to the CalSAWS Software with the following updates:</p> <p>1) Add the CalSAWS standard header information.</p> <p>2) Make form available in the Template Repository in the CalSAWS Software for the 58 Counties</p>	<p>1. Estimate is for implementing the new form in English and Spanish.</p> <p>2. Spanish translations will be provided by the State.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2603	Correspondence	Forms	<p>The CONTRACTOR shall update the PA 5001 – Applicant’s Statement of Designated Burial Funds in the CalSAWS Software with the following updates:</p> <p>1) Update the form number from "PA 5001" to CalSAWS standard naming/numbering format</p> <p>2) Relabel "Signature of applicant" to "Signature of Applicant / Authorized Rep"</p> <p>3) Remove "For County Use Only" section</p> <p>4) Add the following text: "Medi-Cal regulations allow for the exemption of certain funds for burial.</p> <p>The entire amount of an irrevocable burial fund is exempt and the maximum designated allowed for each family member is \$1500 for revocable assets.</p> <p>An irrevocable burial trust or contract is one which the purchaser may not cash in. "</p> <p>before the text "I declare.."</p> <p>5) Update the text "I understand that: 1) the items designated above are to be used only for funeral, burial, cremation, and internment expenses; 2) if the funds are used for any other purpose, they will no longer be considered exempt. They will then be evaluated as property, in accordance with the appropriate Medi-Cal regulation; and 3) the asset must be identified and kept separate from the other assets." to "I understand that:</p> <p><bullet> The items designated above are to be used only for funeral, burial, cremation, and internment expenses</p> <p><bullet> If the funds are used for any other purpose, they will no longer be considered exempt. They will then be evaluated as property, in accordance with the appropriate Medi-Cal regulation</p> <p><bullet> The asset must be identified and kept separate from the other assets. "</p> <p>6) Relabel "Applicant's Statement" to "Sworn Statement"</p>	<p>1. Estimate is for updating the form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>

2604	Correspondence	Forms	<p>The CONTRACTOR shall update the PA 5004 – Medicare Referral in the CalSAWS Software with the following updates:</p> <p>1) Update form number from “PA 5004” to CalSAWS standard naming/numbering format</p> <p>2) Relabel "Alienage" to "Immigration Status"</p> <p>3) Update text from "To continue your eligibility to Medi-Cal, you must apply for Medicare benefits at your local Social Security office. Present this form to the Social Security Representative for completion when you apply for Medicare. After completion by the Representative, return this form to me by:" to "To continue your eligibility to Medi-Cal, you must apply for Medicare benefits through the Social Security Administration in any of the following ways.</p> <p><bullet> Online by going to www.medicare.gov.</p> <p><bullet> By phone at 1-800-MEDICARE (1-800-633-4227), TTY: 1-877-486-2048</p> <p><bullet> In person at your local Social Security Office. We recommend you make an appointment.”</p> <p>4) Add the following text language: “Notify the county as soon as you receive a response from the Social Security Administration but no later than 60 days from the date of this notice. You can tell us by any of the following ways:</p> <p><bullet> Sending us your Medicare approval or denial letter</p> <p><bullet> Sending proof that shows you have applied for Medicare,</p> <p><bullet> Calling the county at <Worker's Number>”</p> <p>5) Update “Social Security will send you a notice of your eligibility to Medicare. Please send a copy of the Medicare eligibility notice to me within (10) days after you receive it” to “If you do not receive your Medicare approval or denial within 60 days, you are required to provide to the county the proof of approval or denial of Medicare within 10 days of receiving it from Social Security Administration "</p> <p>6) Remove the word “IMPORTANT "typed in bold towards bottom of form</p> <p>7) Update “If you have any questions, please contact me” to "If you have any questions, please contact the county at the number listed above."</p> <p>The CONTRACTOR shall update the batch trigger for the Medicare Referral and make configurable for the 58 Counties. The counties will have the option to opt in or out of the batch trigger at the time of migration.</p>	<p>1. Estimate is for updating the form in English and Spanish along with updating the batch trigger.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2605	Correspondence	Forms	<p>The CONTRACTOR shall add a new form to the CalSAWS Software based on the CSC 55 Medi-Cal Aid Paid Pending Notice with the following content:</p> <p>1) Add the CalSAWS standard header information.</p> <p>2) Add title "Aid Paid Pending Informing Letter"</p> <p>3) Add the following text language:</p> <p>"Effective <Date>, your benefits will continue for the following programs:</p> <p><checkbox> CalFresh</p> <p><checkbox> CalWORKs</p> <p><checkbox> Medi-Cal</p> <p><checkbox> Other <text line>”</p> <p>3)Add the following text language below the “Other” checkbox:</p> <p>“You filed a timely request for a State Hearing and the county has determined that your aid can continue pending your hearing. This action does not reflect a decision on the matter at issue.</p> <p>At the hearing, the Administrative Law Judge will determine whether or not you will continue to receive aid pending the final decision.“</p> <p>4) Add Comments Section at towards the bottom of the document</p> <p>5) Add form number using CalSAWS standard naming/numbering format</p> <p>NOTE: See template titled “Aid Paid Pending Informing Letter” for formatting and content.</p>	<p>1. Estimate is for implementing the new form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2606	Correspondence	Forms	<p>This requirement was modified in Change Notice 29: The CONTRACTOR shall add a new form to the CalSAWS Software based on the CSF 80 Medi-Cal Mail in Reminder with the following content:</p> <p>1) Add the CalSAWS standard header information</p> <p>2) Add form title “Medi-Cal/Health Coverage Application Reminder Letter”</p> <p>3) Add the following paragraph: “As of <Current Date>, we have not received your completed Medi-Cal/Health Coverage application. We cannot decide if you are eligible without your completed application. Your completed application is due no later than <Date>. You may return the information/forms in the following ways:</p> <p><bullet> Mail <text line></p> <p><bullet> Phone <text line></p> <p><bullet> Fax <text line></p> <p><bullet> Online <text line></p> <p><bullet> In person at your local county office <text line>”</p> <p>4) Add the following sentence, with free form text box below it? “We need the following forms and information from you in order to evaluate your eligibility.”</p> <p>5) Add the following text language below the text box:</p> <p>“If we do not hear from you within 10 days of the date of this letter we will deny your application. You may reapply at any time.”</p> <p>Once you have given us what we asked for, you may be asked to give more information.”</p> <p>If you have questions or need assistance, please contact the county at the number listed above.”</p> <p>We are looking forward to hearing from you!”</p> <p>6) Add form number using CalSAWS standard naming/numbering format</p> <p>NOTE: See template titled “MC Application Reminder Letter” for formatting and content.</p>	<p>1. Estimate is for implementing the new form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>

2607	Correspondence	Forms	<p>This requirement was modified in Change Notice 29: Revised requirement via App Dev Lead meeting on October 13, 2020: The CONTRACTOR shall add a new form to the CalSAWS Software based on the Orange - 742 A (R06/15) with the following content:</p> <p>1) Add the CalSAWS standard header information.</p> <p>2) Add form title “Medi-Cal Benefits Identification Card (BIC) Replacement”</p> <p>3) Add the following language: “This notice tells you about changes for <text line>.</p> <p><bold font> Medi-Cal Benefits Identification Card (BIC) Replacement:</p> <p><checkbox> As you asked, a replacement card will be mailed to you.</p> <p><checkbox> We have corrected information that appears on the front of your BIC. A new BIC will be mailed to you.</p> <p><bold font> BIC Cancellation:</p> <p><checkbox> Destroy/Cut up the card with ID No. <ID Number> and issue date <issue date>. It is no longer valid.</p> <p><checkbox> You were issued more than one BIC. We have corrected our records and the BIC with ID No.<ID number> and issue date <issue date> has been cancelled. Cut up this card to prevent fraudulent use and access to your Medi-Cal benefits. If you lose your Medi-Cal card, report the loss to the county right away. If you need a card before your new card arrives, you may ask the county for a temporary paper card. If your Medi-Cal benefits stop, do not throw away your card. You can use it if you become eligible for Medi-Cal again, or to correct any negative actions to your Medi-Cal coverage, or if you are wrongly billed for services that should have been covered by your Medi-Cal.</p> <p>If you have questions, please contact the county at the number listed above.”</p> <p>4) Add form number using CalSAWS standard naming/numbering format</p> <p>NOTE: See template titled “BIC Replacement” for formatting and content.</p>	<p>1. Estimate is for implementing the new form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2608	Correspondence	Forms	<p>This requirement was modified in Change Notice 29: The CONTRACTOR shall add a new form to the CalSAWS Software based on the Orange - 794 B (R06/15) with the following content:</p> <p>1) Add the CalSAWS standard header information.</p> <p>2) Add form title “Board and Care Statement”</p> <p>3) Add the following language: “Medi-Cal Beneficiaries living in a licensed Board and Care facility can get an income deduction for personal care services. This may lower your countable income and improve your Medi-Cal benefits. The information asked for below will be used to help us determine your Medi-Cal benefits.”</p> <p>4) Add the following language: “Please have the administrator or an employee of the Board and Care facility complete the bottom of this page. Return the entire page to the county within ten days of this notice.”</p> <p>5) Add blank text lines for the following:</p> <p>a) Facility name and address: <text line> (At least 3 lines for Address, Street, City and State)</p> <p>b) Telephone number: <text line></p> <p>c) Date entered facility: <text line></p> <p>6) Add “Type of facility:” (With the following checkboxes)</p> <p><checkbox> Adult residential</p> <p><checkbox> Residential facility for the chronically ill</p> <p><checkbox> Residential facility for the elderly</p> <p><checkbox> Other (specify): <text line></p> <p>7) Add “Monthly rate: \$ <text line>”</p> <p>8) Add the following language: “If the monthly rate changed in the last three months, list previous rate: \$ <text line>”</p> <p>9) Add blank text lines for the following:</p> <p>a) Signature/Title of person completing form</p> <p>b) Date Signed</p> <p>c) Telephone # of person completing form</p>	<p>1. Estimate is for implementing the new form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2609	Correspondence	Forms	<p>This requirement was modified in Change Notice 29: The CONTRACTOR shall add a new form to the CalSAWS Software based on the Placer - ALL 1377 Notice of Medi-Cal Eligibility with the following content:</p> <p>1) Add the CalSAWS standard header information.</p> <p>2) Add form title “Your Medi-Cal Continues After Losing SSI Informing Letter”</p> <p>3) Add the following language: “Dear <text line></p> <p>The county has learned that your Supplemental Security Income/State Supplementary Payment (SSI/SSP) has stopped. Your Medi-Cal benefits will continue while the county decides your Medi-Cal ongoing eligibility.</p> <p>We may need to ask you for more information. You may get a phone call or another letter asking you to give us the information we need. It is important that you respond to our letters so your Medi-Cal re-evaluation can be completed. By law the county must give you important informational notices like this one about the Medi-Cal program. You do not need to return this notice.</p> <p>4) Add form number using CalSAWS standard naming/numbering format</p> <p>NOTE: See template labeled “Notice of MC Evaluation – Craig vs Bonta” for formatting and content. This Requirement was modified in Change Notice 29</p>	<p>1. Estimate is for implementing the new form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>

2610	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall add a new form to the CalSAWS Software based on the Placer - ALL 1377 Notice of Medi-Cal Eligibility with the following content:</p> <p>1) Add the CalSAWS standard header information</p> <p>2) Add form title “Social Security Administration (SSA) Referral to Medi-Cal”</p> <p>3) Add the following language:</p> <p>“Dear <text line></p> <p>Social Security Administration has referred you for a Medi-Cal evaluation based on a:</p> <p><checkbox> Low Income Subsidy program inquiry</p> <p><check box> Supplemental Security Income/State Supplemental Payment (SSI/SSP) application denial</p> <p><check box> Other: <text line></p> <p>Medi-Cal is a free health insurance program that can help cover the care you need. Even if you have Medicare, it can pay for things that Medicare does not cover. Medi-Cal will also pay your monthly Part B premium for you. Medicare Savings Programs can also help cover the care you need for free and pay for Part A if you do not get it for free.</p> <p>If you would like to be evaluated for Medi-Cal and/or Medicare Savings Programs, complete the enclosed information and give it to your local county.</p> <p>If you do not wish to pursue a Medi-Cal evaluation, you do not need to do anything."</p> <p>4) Add form number using CalSAWS standard naming/numbering format</p> <p>NOTE: See template titled “Notice of MC Evaluation – Low Income Subsidy” for formatting and content.</p>	<p>1. Estimate is for implementing the new form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2611	Correspondence	Forms	<p>This requirement was modified in Change Notice 29: The CONTRACTOR shall add a new form to the CalSAWS Software based on the Sacramento - CDS 713-0 WIC Referral with the following content:</p> <p>1) Add the CalSAWS standard header information</p> <p>2) Add form title “WIC Referral”</p> <p>3) Add the following language: “The Women, Infants and Children program (WIC) is a food program for pregnant and breastfeeding women, infants, and young children up to 5 years of age. You are receiving this information because you may be eligible. The WIC program provides:</p> <p><indented bullet> Food assistance</p> <p><indented bullet> Breastfeeding support</p> <p><indented bullet> Nutrition education</p> <p><indented bullet> Referrals to health care and other community services</p> <p>To qualify for the WIC program, please contact your local WIC office.</p> <p><free form text box>4) Add form number using CalSAWS standard naming/numbering format</p> <p>NOTE: See template titled “WIC Referral” for formatting and content.</p>	<p>1. Estimate is for implementing the new form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2612	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall add a new form to the CalSAWS Software based on the Santa Cruz - WEL 5063 form with the following content:</p> <p>1) Add the CalSAWS standard header information.</p> <p>2) Add form title “Long Term Care (LTC) Six-Month Physician Statement”</p> <p>3) Add the following language :</p> <p>“To: <text line> Physician/ Facility</p> <p>To evaluate the current and ongoing living situation, is <Customer Name> expected to return home within six months?</p> <p><checkbox> Yes</p> <p><checkbox> No”</p> <p>4) Add blank text line for “Physician Signature” and “Date”</p> <p>5) Add blank text line for “Physician's Name” and “Phone”</p> <p>6) Add form number using CalSAWS standard naming/numbering format</p> <p>NOTE: See template titled “LTC Six Month Physician Statement” for formatting and content.</p>	<p>1. Estimate is for implementing the new form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>

2613	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall add a new form to the CalSAWS Software based on the San Luis Obispo DSS MC 432 with the following content:</p> <p>1) Add the CalSAWS standard header information.</p> <p>2) Add title “Spend Down Declaration”</p> <p>3) Add the following language: " On <Date>, the county determined your property exceeds the resource limit for Medi-Cal. The Medi-Cal property limit for your household is <household limit> and your countable property is <text line></p> <p>If you are over the property limit, you can spend down your property so you no longer exceed the limit and qualify for free Medi-Cal coverage. Complete this form and attach proof of each item listed to show how you spent the excess property. Acceptable proof includes cancelled checks, dated receipts, bank statements, a signed statement under penalty of perjury, and any other proof that shows how you spent the property.</p> <p>If you spend down to below the resource limit before [DATE, the end of the month of application], you will be eligible for Medi-Cal for that entire month. You can also spend down your property on past qualified medical expenses. Qualified medical expenses are medical expenses that were incurred in any month and that were unpaid in the same month where you had excess property for the entire month. You can be eligible after you pay those qualified medical expenses and you give proof to the county.</p> <p>SPEND DOWN OF EXCESS PROPERTY MUST BE COMPLETED BY <text line> [Add subscript “DATE”]</p> <p>4) Add a table with the following columns:</p> <p>a) Date:</p> <p>b) Amount:</p> <p>c) Paid to:</p> <p>d) For:</p> <p>e) Receipts Attached:</p> <p>5) Below chart add language: “I declare, under the penalty of perjury, that the statements made on this form are true and correct.”</p> <p>6) Add blank text lines for Signature and Date”</p> <p>7) Add page break</p>	<p>1. Estimate is for implementing the new form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2614	Correspondence	NOAs	<p>The CONTRACTOR shall update the NOA (CF) Free Format NOA as follows:</p> <p>1) Update the form title from "Notice of Action CalFresh" to "Notice of Action"</p> <p>2) Add the following text in the left column of the blank NOA: "As of <text line>, the County has <text line> your <text line>. Here's why: <editable text box>”</p>	<p>1. Estimate is for updatingthe 2 page version of form in English and Spanish along with creating a 4 page version and adding ability for the user to select 2 page or 4 page version of this form from the documenter parameter page.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2615	Correspondence	Forms	<p>The CONTRACTOR shall update the State form CF 377.1 to the most recent version in the CalSAWS Software. The CF 377.1 will be made available in the Template Repository in the CalSAWS Software for the 58 Counties.</p>	<p>1. Estimate is for updating the form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2616	Correspondence	Forms	<p>The CONTRACTOR shall add the State form CF 377.9 to the CalSAWS Software. The CF 377.9 will be made available in the Template Repository in the CalSAWS Software for the 58 Counties.</p>	<p>1. Estimate is for implementing the new form in English and Spanish.</p> <p>2. Spanish translations will be provided by the State.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2617	Correspondence	Forms	<p>The CONTRACTOR shall update the RMFBUS1 – Restaurant Meals CalFresh Notification of Change Benefit Usage 1 form in the CalSAWS Software as follows:</p> <p>1) Update the form name from "Restaurant Meals CalFresh Notification of Change Benefit Usage 1" to "Restaurant Meals CalFresh Notification"</p> <p>2) Update the form text as follows: “Dear Restaurant Meals Participant:</p> <p>This notice is to inform you that you now have access to the Restaurant Meals Program (RMP). You can use your EBT CalFresh benefits to purchase prepared meals from participating restaurants in certain counties, and you can still purchase groceries from your local market.</p> <p>You will have access to this program as long as the household meets one of the following conditions: <bullet> Homeless; <bullet> Elderly (age 60 or older) and spouse; <bullet> Disabled and spouse (receiving Social Security Disability, SSI/SSP, Railroad Retirement, or Cash Assistance Payments for Immigrants - CAPI).</p> <p>If you have any questions or want more information about the RMP, please contact the county at the number listed above or visit www.cdss.ca.gov/inforesources/calfresh/Restaurant-Meals-Program.”</p> <p>3) Update form number from “RMFSBUS1” to CalSAWS standard naming/numbering format</p> <p>The CONTRACTOR shall update the batch trigger for the Restaurant Meals CalFresh Notification of Change Benefit Usage 1 and make configurable for the 58 Counties. The 58 Counties will have the option to opt in or out of the batch trigger at the time of migration.</p> <p>The CONTRACTOR shall update the online trigger which triggers the Restaurant Meals CalFresh Notification of Change and Benefit Usage 1 when the “Restaurant Meals Indicator” is set or changed from “None” to: Aged, Disabled, or Homeless” on the “EBT Cardholder Information” screen and action authorized to trigger for the 58 Counties. This notification will be issued</p>	<p>1. Estimate is for updating the form in English and Spanish along with updating the batch and online triggers.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>

2618	Correspondence	Forms	<p>The CONTRACTOR shall update the RMFBUS2 - CalFresh Notification of Change in Benefit Usage 2 form in the CalSAWS Software as follows:</p> <p>1) Update the form name from "CalFresh Notification of Change in Benefit Usage" to "CalFresh Notification of Change in Benefit "</p> <p>2) Add "SSI/SSP" after "Social Security Disability"</p> <p>3) Add "(RMP)" after "Restaurant Meals Program" in the first sentence.</p> <p>4) Update the last sentence on the form from "If you have any questions or want more information about the Restaurant Meals Program, please contact your Eligibility Worker." to “If you have any questions or want more information about the RMP, please contact the county at the number listed above.”</p> <p>5) Remove all Los Angeles specific logos from the bottom of the form.</p> <p>6) Update the form number from “RMFBUS2” to the CalSAWS standard naming/numbering format</p> <p>The CONTRACTOR shall update the batch trigger the generates the Restaurant Meals CalFresh Notification of Change Benefit Usage 2 to be configurable for all 58 Counties. The 58 Counties will have the option to opt in or opt out at the time of migration.</p> <p>The CONTRACTOR shall update the online trigger which triggers the Restaurant Meals CalFresh Notification of Change and Benefit Usage 2 when the “Restaurant Meals Indicator” is set or changed from “Aged, Disabled, or Homeless” to “None” on the “EBT Cardholder Information” screen and action authorized to trigger for the 58 Counties. This notification will be issued to the case payee attached to the CalFresh Intake or Ongoing case.</p>	<p>1. Estimate is for updating the form in English and Spanish along with updating the batch and online triggers.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2619	Correspondence	Forms	<p>This requirement was modified in Change Notice 29: The CONTRACTOR shall implement new State form CW 108 – Child Immunization Status in the CalSAWS Software as follows:</p> <p>1) Make the form available in the Template Repository for all 58 Counties with the CalSAWS standard header information.</p> <p>2) This form replaces the existing IMM STATUS - Children Immunization Status. Hide the IMM STATUS in the Template Repository for all counties.</p>	<p>1. Estimate is for updating the form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2620	Correspondence	Forms	<p>This requirement was modified in Change Notice 29: The CONTRACTOR shall add State form CW 784 - Affidavit to Obtain Duplicate of Lost/Stolen/Destroyed Warrant to the CalSAWS software. The form will be available in the Template Repository for all 58 counties.</p>	<p>1. Estimate is for implementing the new form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2621	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall add State Form CW 105 - Pregnancy Verification to the CalSAWS Software.</p>	<p>1. Estimate is for migrating the form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2622	Correspondence	Forms	<p>This requirement was modified in Change Notice 29: The CONTRACTOR shall add State form CW 787 - Income In-Kind/Housing Verification to the CalSAWS software. The form will be available in the Template Repository for all 58 counties.</p>	<p>1. Estimate is for implementing the new form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2623	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall add State form CW 790 - Statement of Relationship to the CalSAWS software. The form will be available in the Template Repository for all 58 counties.</p>	<p>1. Estimate is for implementing the new form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2624	Correspondence	Forms	<p>This Requirement was removed in Change Notice 29</p>	<p>This Assumption was removed in Change Notice 29</p>
2625	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall add State Form FIN 101 - Balance Letter in the threshold languages.</p>	<p>This Assumption was modified in Change Notice 29:</p> <p>1. Estimate is for adding the State Form in the threshold languages.</p> <p>2. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>3. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2626	Correspondence	Forms	<p>The CONTRACTOR shall update the PA 1540 -Inter Office Case Assignment form in the CalSAWS Software as follows:</p> <p>1) In the “Program/Case Type” section</p> <p>a) Update “General Relief” to “GA/GR”</p> <p>b) Update “Refugee” to “Refugee Cash Assistance”</p> <p>c) Update “CalWORKS” to “CalWORKs”</p> <p>2) In the “GAIN Services” section</p> <p>a) Update “GAIN Service” to “WTW Services”</p> <p>b) Update “GAIN” to “WTW”</p> <p>c) Update “SSS” to “Specialized Supportive Service”</p> <p>3) Update "Transfer Clerk" to "Transfer by"</p> <p>4) Update "Receiving Clerk" to "Received by"</p> <p>5) Update the form number from "PA 1540" to CalSAWS standard naming/numbering format</p>	<p>1. Estimate is for updating the form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2627	Correspondence	Forms	<p>The CONTRACTOR shall update the CW 2213 in the CalSAWS Software as follows:</p> <p>1) Update "County of Los Angeles" to “<County>”</p>	<p>1. Estimate is for updating the form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2628	Correspondence	Forms	<p>The CONTRACTOR shall add the newest State version of the DPA 19 to the CalSAWS Software. The DPA 19 will be made available in the Template Repository in the CalSAWS Software for the 58 Counties.</p>	<p>1. Estimate is for implementing the new form in English and Spanish.</p> <p>2. Spanish translations will be provided by the State.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>

2629	Correspondence	Forms	<p>This requirement was modified in Change Notice 29: The CONTRACTOR shall migrate the GEN 2000 – Passport to Services to the CalSAWS Software with the following updates:</p> <ol style="list-style-type: none">1) Add the CalSAWS standard header information2) Update the title from "Passport to Services" to "Verification of Benefits"3) Remove the "Monthly Gross Inc" column4) Update "CW Grant" to "CalWORKs"5) Update "General Assistance" to "GA/GR"6) Update "CF Allotment" to "CalFresh"7) Add a new Column labeled "RCA"8) Add "Current" before "Household details"9) Update “CF” to “CalFresh”10) Update “MC” to “Medi-Cal”11) Update the form number from “GEN 2000” to CalSAWS standard naming/numbering format <p>The CONTRACTOR shall migrate the C-IV functionality to request the GEN 2000 via the IVR system to the CalSAWS Software.</p>	<ol style="list-style-type: none">1. Estimate is for migrating the form in English and Spanish along with adding IVR trigger to post this form to self-service portal real time.2. Spanish translations will be provided by the Consortium.3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.5. Existing Document Parameter page from C-IV will be migrated which allows the user to pick the benefit month begin date and end date.6. New IVR System will be in place and behave similar to the existing C-IV IVR System in order to add the ability for the customer to request this form from IVR.7. New Self-Service Portal will be in place prior to implementation in order to post this form to the customer's account.
2630	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall update the PA 2492- - Payment Verification System Participant Contact Letter in the CalSAWS Software as follows:</p> <ol style="list-style-type: none">1) Decouple General Relief/CAPI check box and add a check box for "General Relief" and "CAPI"2) Replace the second to last paragraph with the following text: “The information we got is considered to be verified upon receipt because the information comes directly from the benefit issuing agencies. Therefore, it may be used to determine your ongoing benefit levels. It may also be used to determine if there was an overpayment on your case. If this information is incorrect, please contact your county at the number listed above by <text line> to resolve the discrepancy in the information reported. Failure to resolve the discrepancy may result in your aid being reduced/denied/stopped.”3) Update “contact your Eligibility Worker” to “contact your county”4) Update the form number from “PA 2492” to CalSAWS standard naming/numbering format <p>The CONTRACTOR shall update the batch trigger for the Payment Verification Participant contact letter to not generate the form CalWORKs, CalFresh, or RCA, and to make configurable for the 58 Counties. The 58 Counties will have the option to opt in or out of the batch trigger at the time of migration.</p>	<ol style="list-style-type: none">1. Estimate is for updating the form in English and Spanish along with updating the batch trigger.2. Spanish translations will be provided by the Consortium.3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2631	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall update the PA 2494 - IEVS Applicant/Participant Contact Letter in the CalSAWS Software as follows:</p> <ol style="list-style-type: none">1) Relabel the button and update the trigger on the IEVS Applicant Detail page to generate the CW 63 instead of the PA 2494.2) Hide the PA 2494 in the Template Repository for all counties.	<ol style="list-style-type: none">1. Estimate is for updating the form in English and Spanish.2. Spanish translations will be provided by the Consortium.3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2632	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption removed in Change Notice 29
2633	Correspondence	Forms	<p>This requirement was modified in Change Notice 29: The CONTRACTOR shall implement new State form GEN 853 – Sworn Statement in the CalSAWS Software as follows: 1) Make the form available in the Template Repository for all 58 Counties with the CalSAWS standard header information.</p> <p>2) This form replaces the existing PA 853 – Affidavit. Hide the PA 853 in the Template Repository for all counties.</p>	<ol style="list-style-type: none">1. Estimate is for updating the form in English and Spanish.2. Spanish translations will be provided by the Consortium.3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2634	Correspondence	Forms	<p>The CONTRACTOR shall update the GEN 1390 – Informing Notice Regarding an Action Taken On Your Case in the CalSAWS Software as follows:</p> <ol style="list-style-type: none">1) Update the "Name of Agency Providing Notice" field to be editable.2) Prepopulate work number address to: “The Work Number/Equifax 11432 Lackland Road St. Louis, MO 63146 1-800-367-2884 www.theworknumber.com”3) Update the form number from “GEN 1390” to CalSAWS standard naming/numbering format	<ol style="list-style-type: none">1. Estimate is for updating the form in English and adding Spanish2. Spanish translations will be provided by the State.3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2635	Correspondence	Forms	<p>The CONTRACTOR shall update the State form CW 2201 – Unemployment Insurance Benefits Referral Form in the CalSAWS Software as follows:</p> <ol style="list-style-type: none">1) Update “Los Angeles County” to “<County>”2) Update “Eligibility Worker” to “Worker”3) Add Medi-Cal as a program	<ol style="list-style-type: none">1. Estimate is for updating the form in English and Spanish.2. Spanish translations will be provided by the Consortium.3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.

2636	Correspondence	Forms	<p>This requirement was modified in Change Notice 29: The CONTRACTOR shall add a new form to the CalSAWS Software based on the CSF 23 Request for Insurance Information with the following content: 1) Add the CalSAWS standard header information 2) Add form title “Statement of Gift/Loan” 3) Add the following text language: “I, <text line> [Add Subscript “Loan/Gift Giver”] gave <text line> [Add Subscript “Applicant/Recipient Name”] money totaling \$ <text line> on <text line> [Add Subscript “Month/Day/Year”] for <text line> [Add Subscript “Months/Year”]” I consider this money: (check one) <check box> A Gift Is it for a specific purpose? <check box> Yes <check box> No If yes, please explain <text line> Is it expected to continue? <checkbox> Yes <checkbox> No If yes, how often? <text line> <check box> A Loan When is the loan to be repaid? (Specify terms) Date repayment will (or did) begin: <text line> Amount of each payment \$ <text line> How often: <text line>” 4) Add the following language: “I declare that this information is true and correct.” 5) Add blank text line for “Provider Signature”, “Date” and “Provider Phone Number “ 6) Add the following language: “I, <text line>, the recipient of the money, hereby agree with the above statements. “ 7) Add text line for “Applicant/Recipient Signature” and “Date” 8) Add form number using CalSAWS standard naming/numbering format NOTE: See template titled “Statement of gift or loan” for formatting and content.</p>	<p>1. Estimate is for implementing the new form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2637	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29:The CONTRACTOR shall add State form CW 785 - Request for Life Insurance Information to the CalSAWS software. The form will be available in the Template Repository for all 58 counties. This Requirement was modified in Change Notice 29</p>	<p>1. Estimate is for implementing the new form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2638	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall add State form CW 788 - Request for Discontinuance Waiver to the CalSAWS software. The form will be available in the Template Repository for all 58 counties.</p>	<p>1. Estimate is for implementing the new form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2639	Correspondence	Forms	<p>This Requirement was removed in Change Notice 29</p>	<p>This Assumption was removed in Change Notice 29</p>
2640	Correspondence	Forms	<p>This Requirement was removed in Change Notice 29</p>	<p>This Assumption was removed in Change Notice 29</p>
2641	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall add State form CW 54 - Certification of Identification Document to the CalSAWS software. The form will be available in the Template Repository for all 58 counties.</p>	<p>1. Estimate is for implementing the new form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2642	Correspondence	Forms	<p>The CONTRACTOR shall migrate the State form PUB 388 – California Electronic Benefit Transfer (EBT) Card to the CalSAWS Software. The PUB 388 will be made available in the Template Repository in the CalSAWS Software for 58 Counties.</p>	<p>1. Estimate is for migrating the new STATIC form in English and Spanish. 2. Spanish translations will be provided by the State. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2643	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall add State form GEN 100 - Examples of Verification to the CalSAWS software. The form will be available in the Template Repository for all 58 counties.</p>	<p>1. Estimate is for implementing the new form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2644	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall add State form CR 6181 - Interpreter Services Statement and Confidentiality Agreement to the CalSAWS software. The form will be available in the Template Repository for all 58 counties.</p>	<p>1. Estimate is for implementing the new form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2645	Correspondence	Forms	<p>This Requirement was removed in Change Notice 29</p>	<p>This Assumption was removed in Change Notice 29</p>
2646	Correspondence	Forms	<p>This Requirement was removed in Change Notice 29</p>	<p>This Assumption was removed in Change Notice 29</p>
2647	Correspondence	Forms	<p>The CONTRACTOR shall add a new form to the CalSAWS Software based on the Santa Barbara - 718 - Child's SSN Being Used form with the following content: 1) Add the CalSAWS standard header 2) Add form title “SSN Being Used Notice” 3) Add first paragraph: “When you applied for benefits, we told you that we would check for income on the Social Security Number(s) you listed for your household. We ran the income check through the computer matching programs, including the Income and Earnings Verification System (IEVS). This check reports income with the Social Security Number for:” 4) Add the following language: “Name <text line> “ “SSN: XXX-XX <last four digits of SSN>” 5) Add second paragraph: “We believe another person may have used the Social Security Number listed above. We cannot tell you about the person who used the Social Security Number. You should contact the Social Security Administration to report and take care of this issue. “ 6) Add form number using CalSAWS standard naming/numbering format NOTE: See template titled “SSN Being Used” for formatting and content</p>	<p>1. Estimate is for implementing the new form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>

2648	Correspondence	Forms	This Requirement was modified in Change Notice 29: The CONTRACTOR shall add State form CW 786 - Expense Exceeds Income Letter to the CalSAWS software. The form will be available in the Template Repository for all 58 counties.	1. Estimate is for implementing the new form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2649	Correspondence	Forms	<p>The CONTRACTOR shall update the ADM 101-LA New Worker Letter in the CalSAWS Software as follows:</p> <p>1) Update the form language to read: "As of <Date>, the worker(s) listed below are assigned to assist you. <bold font>You do not need to contact the county about this notice. If you need to contact the county, please remember to always have your case name and number available.</p> <p>You may also view your case information through the internet at <Self Service portal> or call the self-service automated system at: <County IVR Number> “</p> <p>2) Update the form number from “ADM 101 LA” to CalSAWS standard naming/numbering format</p> <p>3) Remove the text: “Also IMPORTANT: It is important that you make an appointment with your worker before you visit the office. If you have an appointment, please arrive on time. If you arrive late your appointment will be rescheduled for another time. Without an appointment, you will be seen by a Customer Service Representative who will evaluate your situation.”</p> <p>The CONTRACTOR shall update the batch trigger for the ADM 101 and make configurable for the 58 Counties. The 58 Counties will have the option to opt in or out of the batch trigger at the time of migration.</p> <p>The CONTRACTOR shall update the online trigger to trigger the ADM 101 from the Pending Assignment List page for all 58 Counties.</p>	1. Estimate is for updating the form in English and Spanish along with updating the batch and online triggers. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2650	Correspondence	Forms	This Requirement was modified in Change Notice 29: The CONTRACTOR shall add State form CW 789 - New Residence Requirements to the CalSAWS software. The form will be available in the Template Repository for all 58 counties.	1. Estimate is for implementing the new form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2651	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall add a new form to the CalSAWS software based on the CSC 28 (11/04) - Expiration of Medical Report/Verification form with the following content:</p> <p>1) Add the CalSAWS standard header</p> <p>2) Add form title “Expiration of Medical Report/Verification”</p> <p>3) Add the following paragraph: “We need proof of disability or incapacity to review your eligibility for the benefits you get. The verification of disability or incapacity for <text line> [subscript “(Name)”] will expire on <text line>[Subscript “(Date)”].”</p> <p>4) Add second paragraph, “If this person is still disabled or incapacitated, have a medical provider or medical authorized representative complete the attached form and return it to the county. If you are no longer disabled or incapacitated, report the change to the county.”</p> <p>5) Add the following sentence: “Failure to provide the new medical verification may affect your eligibility and/or the benefits you get.”</p> <p>6) Add third paragraph: “If you disagree with this request or believe you have received it in error, please contact your local county office.”</p> <p>7) Add form number using CalSAWS standard naming/numbering format. This Requirement was modified in Change Notice 29</p>	1. Estimate is for implementing the new form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2652	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2653	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2654	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall update the batch trigger for the Medicare Referral and make configurable for the 58 Counties. The 58 Counties will have the option to opt in or out of the catch trigger at the time of migration. The CONTRACTOR shall implement New State form CW 1725 - School Attendance/Enrollment in the CalSAWS Software as follows:</p> <p>1) Make the form available in the Template Repository for all 58 Counties with the CalSAWS standard header information.</p> <p>2) This form replaces the existing PA 1725 – School Attendance Enrollment Verification form. Hide the PA 1725 in the Template Repository for all counties.</p> <p>The CONTRACTOR shall update the batch trigger for the PA 1725 to trigger the CW 1725 instead, and the batch will run for all counties.</p>	1. Estimate is for updating the form in English and Spanish along with updating the batch trigger. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2655	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2656	Correspondence	Forms	This Requirement was modified in Change Notice 29: The CONTRACTOR shall add State Form CW 106 - School Financial Aid and Expense Verification to the CalSAWS Software.	1. Estimate is for migrating the form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2657	Correspondence	Forms	This Requirement was modified in Change Notice 29: The CONTRACTOR shall implement the State form CW 107 – Immunization Verification in the CalSAWS Software with the CalSAWS standard header information.	1. Estimate is for migrating the form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.

2658	Correspondence	Forms	<p>The CONTRACTOR shall update the PA 1672-1 – Request for Employment Verification in the CalSAWS Software as follows:</p> <p>1) Update Page 1 (Cover letter) as follows:</p> <p>a) Add standard CalSAWS Header</p> <p>b) Remove Last 4 digits of SSN</p> <p>b)Update the text language to read as follows: “This is to request employment information for <text line>. The employee has authorized the release of their income information.</p> <p>Please complete the form and return it to the county by <text line>. If you have any questions, please contact the county at the number listed above.”</p> <p>2) Update top portion of Page 2 as follows:</p> <p>a) Update "Please return completed form" to a text box labeled “Case Number: <case number>”</p> <p>b) Update “(GSW/EW File#) by” to a text box labeled “Case Name: <case name>”</p> <p>c) Remove “(Due Date)”</p> <p>3) Update the EMPLOYEE AUTHORIZATION section as follows:</p> <p>a) Add <text line> after "Employer" [Add subscript “Employer”]</p> <p>b) Relabel "Agency Name" with "Employer Name"</p> <p>4) Remove “GENERAL EMPLOYMENT VERIFICATION SECTION” title</p> <p>5) Move “Employer/Company Name”, “Employer Address”, “Employee Worksite Address” and “Phone” fields to the “Employee Information” section above the two checked boxed items.</p> <p>6) Add the following below the “Person is no longer employed with this company firm”:</p> <p>a) Indicate: Last Date of Work: <text line> Reason for Leaving: <text line></p> <p>b)Date last pay was received: <text line> Gross amount of last check: \$ <text line></p> <p>c) <checkbox> Person is currently employed (Please complete all sections)</p> <p>d) Does this company employ 26 employees or more? <checkbox> No <checkbox> Yes below the question “Is Employment” in the Employment Information section.7)Add <checkbox> "Work Study" to question “Is Employment?”</p> <p>8) Add <checkbox> “On Call” to “This Employee works: in the “Work Schedule” section.</p> <p>9) Add “Hours expected to work per week: “Min <text box> “Max” <text box> above chart in “work schedule” section.</p> <p>10) Replace the two bullets in the “Work Schedule” section with “Hours expected to work per week: Min <text box> Max</p>	<p>1. Estimate is for updating the form in English and Spanish along with updating the online trigger.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2659	Correspondence	Forms	<p>The CONTRACTOR shall update the MATURES 1 - Important Notice About Your Baby - First Notice in the CalSAWS Software with the following updates:</p> <p>1) Update form title to “Important Notice About your Baby-First Notice”</p> <p>2) Update form number to CalSAWS standard naming/numbering format</p> <p>The CONTRACTOR shall update the batch trigger for the Matures 1 and make it configurable for all 58 Counties. The 58 Counties will have the option to opt in or out of the batch job at the time of migration.</p>	<p>1. Estimate is for updating the form in English and Spanish along with updating the batch trigger.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2660	Correspondence	Forms	<p>The CONTRACTOR shall update the MATURES 2 - Important Notice About Your Baby - Second Notice in the CalSAWS Software with the following updates:</p> <p>1) Update form title to “Important Notice About your Baby-Second Notice”</p> <p>2) Update form number to CalSAWS standard naming/numbering format</p> <p>The CONTRACTOR shall update the batch trigger for the Matures 2 and make it configurable for all 58 Counties. The 58 Counties will have the option to opt in or out of the batch job at the time of migration.</p>	<p>1. Estimate is for updating the form in English and Spanish along with updating the batch trigger.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2661	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall update the PA 1857 – Authorized Representative Designation for CalFresh/Cash Benefits in the CalSAWS Software with the following updates:</p> <p>1) Update form title to “Authorized Representative Designation for Cash Benefits”</p> <p>2) Remove “District No.”</p> <p>3) Remove all references to CalWORKs, CalFresh, and Refugee Cash Assistance.</p> <p>4) Remove all wording above Section A and remove Section A header. Replace with the following statement: “You may authorize someone to help with your Cash Aid benefits. This person can also help you with the interview process, help you complete forms, report changes for you, and pick up, receive, and use your Cash benefits on your behalf.”</p> <p>5) Remove all three checkboxes and replace with two new ones. First checkbox wording: “Assist with my application for Cash Aid. This person may also help me complete forms and report changes on my behalf.” Second checkbox wording: “Pick up, receive, and use my Cash benefits (i.e., General Assistance/General Relief (GA/GR), & Cash Assistance Program for Immigrants (CAPI)) on my behalf.”</p> <p>6) Update “Person Authorized” to “Person/Facility Authorized”.</p> <p>7) Replace the sentence beginning with “I understand...” with the following wording: “I understand that I am liable for any Cash overpayment which results from erroneous information given by the Authorized Representative and any benefits I did not want the AR to spend will not be replaced.”</p> <p>8) Replace “SIGNATURE OF PAYEE...” with the following wording: “SIGNATURE OF PAYEE / PRIMARY APPLICANT”</p> <p>9) Replace "SUPERVISOR'S SIGNATURE/DISTRICT DIRECTOR'S SIGNATURE and DATE” with the following wording: “SIGNATURE OF COUNTY REPRESENTATIVE (IF APPLICABLE)”</p> <p>10) Remove Section B.</p> <p>11) Update the form number to CalSAWS standard naming/numbering format.</p>	<p>1. Estimate is for updating the form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>
2662	Correspondence	Forms	<p>This Requirement was modified in Change Notice 29: The CONTRACTOR shall implement new State form CF 6177 - CalFresh Student Exemption Screening Form in the CalSAWS Software as follows:</p> <p>1) Make the form available in the Template Repository for all 58 Counties with the CalSAWS standard header information.</p> <p>2) This form replaces the existing CF 6177 – CalFresh Student Exemption Checklist. Hide the existing CF 6177 in the Template Repository for all counties.</p>	<p>1. Estimate is for updating the form in English and Spanish.</p> <p>2. Spanish translations will be provided by the Consortium.</p> <p>3. See DDID 2664 assumption for listing of the threshold languages included in the estimate.</p> <p>4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.</p>

2663	Correspondence	Forms	This Requirement was modified in Change Notice 29: The CONTRACTOR shall not trigger via batch or online pages the Los Angeles County specific Non State Forms for the 57 Counties.	1. LA County specific forms will not be visible in template repository for 57 counties. 2. Estimate includes negative testing 81 county specific forms batch jobs so they do not trigger for 57 counties. The 81 forms are in CalSAWS Agreement Exhibit U Schedule 1 - Attachment 1 Contractor Assumptions Inventory List, worksheet 'DDID 2663'. 3. Estimate includes updating online page triggers so 40 LA County specific forms do not trigger for the 57 counties. 4. Estimate does NOT include updating any batch or online triggers for State forms.
2664	Correspondence	Forms	The CONTRACTOR shall make any newly added, modified or migrated Non-State Form available in all threshold languages in the CalSAWS Software.	Estimates for Non State Forms Functional Design Session requirements includes English, Spanish and the following threshold languages: <ul style="list-style-type: none">• Arabic• Armenian• Cambodian• Cantonese• Chinese• Farsi• Hmong• Korean• Lao• Other Chinese Language• Russian• Tagalog• Vietnamese
2665	Correspondence	Forms	The CONTRACTOR shall update the Mailing Coversheet number to CalSAWS standard naming/numbering format.	1. Estimate is for updating the form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2666	Correspondence	Forms	The CONTRACTOR shall provide a mapping of existing Non-State forms to CalSAWS Non-State forms as part of the overall change management effort. The CONTRACTOR shall provide a CIT draft on communicating this change to workers.	The mapping will be performed on the T1 C-IV and CalWIN forms presented at the Non-State Forms Functional Design Session. These will be mapped to the CalSAWS Non-State Form.
2667	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2668	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2669	Correspondence	Forms	This Requirement was modified in Change Notice 29	This Assumption was modified in Change Notice 29
2670	Correspondence	Forms	This Requirement was modified in Change Notice 29: Revised requirement approved at App Dev Lead Meeting on November 10, 2020: The CONTRACTOR shall add State Form GEN 202 - Verification of Employment/Earning to the CalSAWS Software. The CONTRACTOR shall relabel the button and update the trigger on the IEVS pages to generate the GEN 202 instead of the PA 2419, and hide the PA 2419 in the Template Repository for all counties. Revised requirement approved at the App Dev Lead meeting on September 8, 2020: The CONTRACTOR shall add State Form GEN 202 - Verification of Employment/Earning in the threshold languages.	This Assumption was modified in Change Notice 29: Revised assumptions approved at App Dev Lead meeting on September 8, 2020: 1. Estimate is for adding the State Form in the threshold languages. 2. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 3. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2671	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2672	Correspondence	Forms	The CONTRACTOR shall migrate NA RE Y - RE/RC Form Incomplete including popup from the Customer Reporting page to the CalSAWS Software.	1. Estimate is for migrating the form in English and Spanish with online trigger. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2673	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2674	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2675	Correspondence	Forms	This Requirement was modified in Change Notice 29: Revised requirement approved at the App Dev Lead meeting on September 8, 2020: The CONTRACTOR shall add State Form FIN 200 - Approved New Direct Deposit Letter in the threshold languages and a batch trigger when a Direct Deposit Account is approved.	This Assumption was modified in Change Notice 29: Revised assumptions approved at App Dev Lead meeting on September 8, 2020: 1. Estimate is for adding the State Form in the threshold languages. 2. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 3. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2676	Correspondence	Forms	This Requirement was removed in Change Notice 29	This Assumption was removed in Change Notice 29
2677	Correspondence	Forms	The CONTRACTOR shall migrate FIN 100 - Agreement to Reimburse Note to the CalSAWS Software.	1. Estimate is for migrating the form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2678	Correspondence	Forms	This Requirement was modified in Change Notice 29: The CONTRACTOR shall add State Form FIN 102 - Overpayment/Overissuance Letter in the threshold languages.	This Assumption was modified in Change Notice 29 1. Estimate is for adding the State Form in the threshold languages. 2. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 3. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2679	Correspondence	Forms	The CONTRACTOR shall migrate FIN 103 - Overpayment/Overissuance Letter to the CalSAWS Software.	1. Estimate is for migrating the form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.

2680	Correspondence	Forms	The CONTRACTOR shall migrate FIN 104 - Overpayment/Overissuance Letter - 2nd Notice to the CalSAWS Software.	1. Estimate is for migrating the form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2681	Correspondence	Forms	The CONTRACTOR shall migrate FIN 105 - Overpayment/Overissuance Letter - 3rd Notice to the CalSAWS Software.	1. Estimate is for migrating the form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2682	Correspondence	Forms	The CONTRACTOR shall migrate FIN 107 - Billing Statement with batch to the CalSAWS Software.	1. Estimate is for migrating the form in English and Spanish along with batch and online trigger. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2683	Correspondence	Forms	The CONTRACTOR shall migrate FIN 109 - Collections Demand Letter to the CalSAWS Software.	1. Estimate is for migrating the form in English and Spanish. 2. Spanish translations will be provided by the Consortium. 3. See DDID 2664 assumption for listing of the threshold languages included in the estimate. 4. Estimate does NOT include any effort for modifying or creating new Functional Design Documents (FDDs) for forms being modified/migrated/created. Consortium staff will be modifying or creating FDDs.
2684	Correspondence	Forms	This Requirement was removed in Change Notice 29	This assumptions was removed in Change Notice 29.
2685	Correspondence	Forms	The CONTRACTOR shall update the Forms Overview in OnLine Help (OLH) for all forms in the CalSAWS Software. The page should display the following information: 1) Form Number 2) Form Name 3) Form Description 4) Tracking Barcode Indicator 5) Imaging Barcode Indicator 6) Print Options	1. Estimate is for updating Forms Overview with all (including LA County specific) forms in CalSAWS. 2. Existing CalSAWS Forms Overview in Online Help will be utilized for this change without any online page updates. 3. Consortium will provide Form Description (forms purpose) for all forms.
2290	Call Center	General Requirements	This requirement was removed pending further notice.	
2325	Data Collection & Eligibility		This requirement was removed pending further discussions.	
2208	Customer Appointments		This requirement was modified in Change Notice 29: The CONTRACTOR shall add a dashboard that shows any appointments and tasks that are assigned to users that are not available at that time.	This assumption was added by Change Notice 29: It is assumed only one new dashboard will be created.