



Change Order 7 Work Order 06: Additional Premise Items

The purpose of Work Order 06 is to outline the scope, timeframe, staffing, and costs to perform Quality Assurance (QA) reviews for system changes and functionality updates related to two (2) Additional Premise Items.

Scope

ClearBest will conduct quality reviews of the delivered work products, services, and test outcomes related to the Additional Premise items and report findings monthly via Monthly Status reports. The following Additional Premise Items are included in this Change Order 7, Work Order 06:

- Cal-OAR Modifications & Client Satisfaction Survey
- Extend Medi-Cal Suspension for Incarcerated Adults

The above-listed Additional Premise Items are associated with seven (7) System Change Requests (SCRs). QA Services to complete the Premise Item assessments include:

1. Participation in meetings, discussions, and walkthroughs pertaining to the Premise Items deliverables, work products, and milestones.
2. Reporting on the QA activities, findings, recommendations, issues, risks, mitigation strategies, and outcomes from the assessment of Accenture's, Deloitte's, and/or Gainwell's:
 - General and technical design, including participation in design discussions with State sponsors, the Consortium, development of System Change Requests (SCRs), and review and approval of SCR's via Change Control Board processes.
 - Developed enhancements.
 - Testing of enhancements.
 - Updates to job aids, online help, and web-based training.
 - Management of the enhancement process from concept/design through implementation.

Creation of QA assessment reports will be based on our approved approach and methodology identified in the ClearBest Deliverable #05 – DD&I Deliverable Review and Assessment Plan. Reporting will be included within the Deliverable #03 – QA Monthly Status Report through October 31, 2023, and then Deliverable #65 – QA Status Report (Monthly) beginning November 1, 2023.

3. Reporting on QA findings at the CalSAWS Weekly Status Meetings, Project Steering Committee (PSC), Joint Powers Authority (JPA) Board Meetings, and other stakeholder meetings as required.

Staffing and Cost

To perform the QA Assessments of the Additional Premise items as outlined above, ClearBest is assigning part-time resources based on the level of effort for each Premise Item. Each Premise item will be billed individually on a time and material basis. The not-



to-exceed estimated effort for the Additional Premise Items Statement of Work is as follows:

Cal-OAR Modifications & Client Satisfaction Survey			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	62	\$114	\$7,068
QA Specialist II	85	\$134	\$11,390
QA Technical Lead	128	\$139	\$17,792
Total Cost			\$36,250

Extend Medi-Cal Suspension for Incarcerated Adults			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	867	\$114	\$98,838
QA Specialist II	151	\$134	\$20,234
QA Technical Lead	59	\$139	\$8,201
Total Cost			\$127,273

Total Additional Premise Items			\$163,523
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Costs by SFY

The cost schedules to support the QA Services associated with the Additional Premise Items have been incorporated into the Quality Assurance Project Cost Schedules and are attached. The total cost of Change Order 7 Work Order 06 is not to exceed \$163,523. The following provides the estimated costs by SFY:

DELIVERABLE	SFY 23/24
Cal-OAR Modifications & Client Satisfaction Survey	\$36,250
Extend Medi-Cal Suspension for Incarcerated Adults	\$127,273
TOTAL	\$163,523

Work Order Approval

IN WITNESS WHEREOF, the Parties have set their hands hereunto as of the Execution Dates set forth below.

CalSAWS Consortium

By: _____
 Printed Name: Michael Sylvester
 Title: Board Chair
 Date: _____

ClearBest, Incorporation

By: _____
 Printed Name: Wendy Battermann
 Title: President
 Date: _____



CalSAWS Consortium

By: _____
Printed Name: John Boule
Title: Executive Director
Date: _____

APPROVED AS TO FORM:

By: _____
Jeff Mitchell
Consortium Legal Counsel
Date: _____