

# CalSAWS | Imaging Committee Agenda

October 19, 2023

Location: Teams Meeting

9:00 am – 12:00 pm

Meeting Called By: Rhiannon Chin

NAME	NAME	NAME
<input checked="" type="checkbox"/> R1 Jack Seng	<input type="checkbox"/> R4 Art Perez	<input checked="" type="checkbox"/> RM Matthew VanderEyck
<input checked="" type="checkbox"/> R1 Terri Rose	<input type="checkbox"/> R4 Ashley Coyle	<input checked="" type="checkbox"/> Proj. Project Staff
<input checked="" type="checkbox"/> R1 Florence McGuire	<input checked="" type="checkbox"/> R4 Louis Cuellar	<input type="checkbox"/>
<input checked="" type="checkbox"/> R1 John Daughtry	<input checked="" type="checkbox"/> R4 Sajida Alkhateeb	
<input type="checkbox"/> R1 Todd Estabrooks	<input type="checkbox"/> R4 Tracy Wong	
<input checked="" type="checkbox"/> R2 Will Wren-Rodriguez	<input checked="" type="checkbox"/> R5 Phi Phi Thai	
<input type="checkbox"/> R2 Michelle Fell	<input checked="" type="checkbox"/> R5 Tony Baker	
<input type="checkbox"/> R2 Don Post	<input checked="" type="checkbox"/> R5 Tina Forte	
<input checked="" type="checkbox"/> R2 Elisabeth Morle	<input checked="" type="checkbox"/> R5 Felix Sanchez	
<input type="checkbox"/> R2	<input checked="" type="checkbox"/> R5 Therese Pendleton	
<input checked="" type="checkbox"/> R3 Crystal Kehle	<input type="checkbox"/> R6 Emily Cloward	
<input checked="" type="checkbox"/> R3 Dayna Boggs	<input checked="" type="checkbox"/> R6 Karla Morales	
<input checked="" type="checkbox"/> R3 Jessica Jackson	<input checked="" type="checkbox"/> R6 Mario Palacios	
<input type="checkbox"/> R3	<input checked="" type="checkbox"/> R6 Dianna Crowley	
<input type="checkbox"/> R3	<input checked="" type="checkbox"/> R6 Mohsin Khan	

## Topic

## Important Points

### Welcome and Introductions

- Roll Call
- Imaging Bookings
- One on One support for Counties – 1 hours sessions for demo and ½ hour sessions for troubleshooting
- Can request sessions to be recorded

### SCR Prioritization Process

- Information Transmittal (CIT) 0326-23
- Prioritize SCR importance to County, up to 5, and access details for each through JIRA
- Reviewed prioritization process in CIT
- Column for each County to rank their top 5. More to be included if hours are available.
- Normalized Weight – priority increases as more Counties vote for a SCR
- Imaging SCR Prioritization 2024

### CA-250025 Capture the PR/RE Ingestion Source/type

- Pull source of ingestion type (5 types) for Adhoc Reporting
- Impacts all Counties
- API supports specific forms
- Release 24.01, regional vote due by 11/3/2023

### Open Discussion

- Does CalSAWS have an equivalent to CalSAWS Release Highlights? Release notes and release meetings. PPOC gets invites.

**Topic**

**Important Points**

- Sonoma County inquiring about productivity reports. Can an enhancement be made? CER process to be provided.
- CA-268344 – Anonymous upload through BenefitsCal. Customer must provide a case number and not create an account. Submit by case number.
- County unable to identify the person who did incorrect indexing. Potentially can be found modified by or audit report for index key changes. Email requested with specific examples.
- Report that barcodes reading 0 as A. Ticket submitted. Coversheet barcodes do include A's. County reported issues with coversheets routing to Exception. County to review and set up booking if needed.
- Cannot reindex barcode in reindex all workflow. County reports barcode associated to wrong case. To be researched.
- Document Capture Report does not include BenefitsCal or kiosk. CA-250025 to add granularity of docs uploaded.
- QA and Indexing has its own report, but is not part of the Exception Queue Aging report. Issue on SCR prioritization list (CA-256583).

(Optional Items)

#	Action Item	Assigned To	Assigned Date	Due Date	Status
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#	Decision Made	Who Made the Decision	Date
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