

CalSAWS Quality Assurance Weekly Status Report

**Reporting Period: October 16, 2023, to October 22,
2023**

CalSAWS – California Statewide Automated Welfare System

CalSAWS Quality Assurance

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1.0 Quality Assurance

1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
QA PMO	<ul style="list-style-type: none"> • Participated in CalSAWS Wave 5 and 6A Support calls • Participated in Conversion Defect Status Review • Participated in Wave 6 IV&V Go-Live Readiness Review • Participated in Pre-Green Light Wave 6 Go-Live meeting • Participated in CalSAWS Project Steering Committee • Participated in CalSAWS JPA Board meeting • Facilitate Wave 5 Retrospectives for Contact Center and Regional Managers • Distribute Collaboration Model Q3 voting results and meeting notes • Manage Collaboration Model Q4 enhancement request period deadline • Continue Listen, Examine, Act and Partner (LEAP) initiative planning • Continue to support planning for January 2024 Conference and JPA General Representative Membership meeting
QA Technical	<ul style="list-style-type: none"> • Participated in Contact Center Model Office for LA and Wave 6 counties • Reviewed CalSAWS Robot Automation Process (RPA) communications • Participated in Welcome Bot and Authorization Bot testing and validation • Continued Production Operations monitoring for CalSAWS and BenefitsCal
QA Conversion	<ul style="list-style-type: none"> • Participated in Daily Wave 6 County Prep Office hours • Participated in Wave 6 Go-Live readiness meetings • Participated in Wave 6 Table Read and 6B Fit test outcome meetings • Participate in San Francisco Routine and Rush Warrant meetings • Participated in Wave 6 CAPI and Yellow banner meetings • Monitored status of Wave 5 and 6 defects priorities and SCRs
QA Functional/Test	<ul style="list-style-type: none"> • Participated in Fiscal/State Report Meetings • Participated in FCED and ROI Meetings • Completed BenefitsCal 23.10.19 and 23.10.30 Test Activities • CalSAWS 23.11 Test Execution is in progress with a 77% Execution Rate, 53% Pass Rate, and 24% Fail/Block Rate
QA Implementation	<ul style="list-style-type: none"> • Provided virtual support for Alameda, Fresno, and Sonoma Counties • Completed QA seals in Pre-Green Light for Wave 6 Go-Live Event • Completed draft Wave 6 Green Light for Go-Live Event video

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1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status








DEL #	DELIVERABLE NAME		STATUS
3.52	QA Monthly Status Report – October 2023		<ul style="list-style-type: none"> • Submit FDEL by November 6, 2023
4.52	QA Work Plan – October 2023		<ul style="list-style-type: none"> • Submit FDEL by November 6, 2023
7.52	QA Test Monthly Report – October 2023		<ul style="list-style-type: none"> • Submit FDEL by November 6, 2023
12.51	Assessment of CalSAWS Migration Work Plan Update – October 2023		<ul style="list-style-type: none"> • Submit FDEL by November 9, 2023
52	Assessment of CalSAWS Deployment Complete Report - CalWIN Wave 5		<ul style="list-style-type: none"> • Submitted DDEL comments on October 20, 2023
71.22	ClearBest Performance Report – September 2023		<ul style="list-style-type: none"> • Submitted FDEL on October 17, 2023

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
14.36	OCAT – Monthly Status Report – October 2023		<ul style="list-style-type: none"> • Submit FDEL by November 6, 2023

[1] Status: **Red**: Behind schedule and requires escalation; **Amber**: Potential delay/monitor with no material schedule impact; **Green**: On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status









DEL #	DELIVERABLE NAME		STATUS
WP-26.20	BenefitsCal – CX Monthly Report – August/September 2023		<ul style="list-style-type: none"> • Submit FDEL comments by October 30, 2023
WP-27.20	BenefitsCal – Monthly M&O Report - September 2023		<ul style="list-style-type: none"> • Submit FDEL comments by October 24, 2023
WP-28.19	BenefitsCal – Work Plan Monthly Updates – October 2023		<ul style="list-style-type: none"> • Submit FDEL comments by November 14, 2023
WP-29.19	BenefitsCal – Monthly Status Report – October 2023		<ul style="list-style-type: none"> • Submit FDEL comments by November 14, 2023
WP-32.06	BenefitsCal – BOM Review and License Renewal		<ul style="list-style-type: none"> • Submitted FDEL comments on October 16, 2023
WP-33.06	BenefitsCal – Certificate Review		<ul style="list-style-type: none"> • Submitted FDEL comments on October 16, 2023

Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-3.05	CalWIN Implementation – CalWIN County Implementation Completion Report – Wave 5		<ul style="list-style-type: none"> • Submit DDEL comments by October 30, 2023
59.34	CalWIN Implementation – Assessment of CalWIN Implementation Migration Work Plan Update – October 2023		<ul style="list-style-type: none"> • Submit FDEL by November 13, 2023

1.3 Highlights for the Reporting Period

1.3.1 Project Management

- ▶ Participated in Wave 5 Project and County Operations Daily Support calls
- ▶ Participated in Wave 6A County Prep Daily Debrief calls
- ▶ Participated in Conversion Defect Status Review on October 16, 2023
- ▶ Participated in Wave 6 IV&V Go-Live Readiness Assessment Report Walkthrough on October 16, 2023
- ▶ Participated in CalSAWS Section Directors' meeting on October 17, 2023
- ▶ Participated in Imaging Migration review on October 17, 2023
- ▶ Participated in CalSAWS PMO Status meeting on October 17, 2023
- ▶ Participated in Pre-Green Light Wave 6 Go-Live meeting on October 18, 2023
- ▶ Participated in CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 5 – Walkthrough on October 18, 2023
- ▶ Participated in CalSAWS Project Steering Committee on October 19, 2023
- ▶ Participated in CalSAWS JPA Board meeting on October 20, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Participated in LEAP planning session on October 16, 2023
 - Facilitated Collaboration Model meeting notes review session on October 18, 2023
 - Developed CalSAWS Conference communication and survey on October 18, 2023
 - Facilitated Collaboration Model enhancement request process documentation session on October 19, 2023
 - Participated in CalSAWS Conference planning session on October 19, 2023

1.3.2 Technical

- ▶ Participated in CalSAWS Weekly Tech Sync meeting on October 16, 2023
- ▶ Participated in Consortium FinOps Meeting on October 17, 2023
- ▶ Participated in Tech Change Advisory Board (CAB) Meeting on October 18, 2023
- ▶ Participated in CalSAWS Weekly Status Meeting on October 18, 2023
- ▶ Participated in Weekly CalSAWS/AWS meeting on October 18, 2023
- ▶ Participated in RPA Communication Plan Meeting on October 18, 2023
- ▶ Participated in Weekly Meeting for Architecture discussion on October 19, 2023
- ▶ Attended Foster Care Eligibility Determination (FCED) Technical Workgroup meeting on October 19, 2023
- ▶ Participated in FCED Workgroup Business Meeting on October 19, 2023
- ▶ BenefitsCal
 - Participated in BenefitsCal Operation Review Meeting on October 17, 2023
 - Participated in BenefitsCal OCR deployment discussion on October 17, 2023
 - Participated in DD&I and M&O meetings on October 17 and 19, 2023
 - Participated in Application Transfer meetings
- ▶ Batch
 - Participated in CalSAWS Batch Weekly Round Up Meeting on October 19, 2023
- ▶ CalWIN
 - Participated in Wave 5 Post-Implementation Operations Calls
 - Participated in the Wave 6 County Prep Office Hours on October 16 - 20, 2023
 - Participated in Wave 6 Go-Live Pre-Green Light meeting on October 18, 2023
 - Participated in CalWIN Document Migration Meeting on October 18, 2023

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- ▶ Central Print
 - Participated in CalSAWS Central Print Status Meeting on October 16, 2023
- ▶ Contact Center
 - Participated in Sacramento County Daily Model Office meetings
 - Participated in San Luis Obispo County Daily Model Office meetings
 - Participated in San Francisco County Daily Model Office meetings
 - Participated in Los Angeles County Daily Model Office Support meetings
 - Participated in Orange County CSC Support Meeting on October 16, 2023
 - Participated in Sonoma County CSC Support Meeting on October 17, 2023
 - Participated in Alameda County CSC Support Meeting on October 17, 2023
 - Participated in San Bernardino County CSC Support Meeting on October 17, 2023
 - Participated in CalSAWS Contact Center Review on October 18, 2023
 - Participated in Riverside County Contact Center Support on October 18, 2023
 - Participated in Santa Clara County CSC Support Meeting on October 19, 2023
 - Participated in CalSAWS Virtual Assistant (VA) Weekly Check-In on October 19, 2023
 - Participated in Santa Clara County Help Desk Q&A Session on October 19, 2023
 - Participated in Marin County CSC Support Meeting on October 19, 2023
 - Participated in Contact Center Team Meeting on October 20, 2023
- ▶ Security
 - Participated in Application Vulnerabilities Review on October 18, 2023
 - Participated in Accenture AWS Inspector meeting on October 18, 2023
 - Participated in Security Committee SCR Prioritization on October 19, 2023
 - Participated in Security Risk Management Group meeting on October 19, 2023
- ▶ Lobby Management
 - Participated in Fresno County Device Planning Meeting on October 16, 2023
 - Participated in San Francisco Lobby Devices Testing on October 16, 2023
 - Participated in Lobby Support Management Meeting on October 19, 2023

1.3.3 Imaging

- ▶ Participated in Weekly Imaging status Meeting on October 17, 2023
- ▶ Participated in CalSAWS Imaging Committee Meeting on October 19, 2023

1.3.4 Conversion

- ▶ Participated in Daily Wave 5 Post-Implementation project production calls
- ▶ Participated in Daily Wave 6 County Prep Office hours and Debrief calls
- ▶ Monitored Wave 2 through 5 Open Defects and Priorities
- ▶ Supported UAT2 security profile maintenance activities for CDV and other test efforts
- ▶ Participated in Migration Conversion weekly meeting on October 16, 2023
- ▶ Participated in Status meeting for Collections, Fraud and Tasks on October 16, 2023
- ▶ Participated in Prior Months Recoupment Ticket Meeting on October 16, 2023
- ▶ Participated in 6B Go-Live Cutover Table Read on October 17, 2023
- ▶ Participated in Warrant printing meeting on October 17, 2023
- ▶ Participated in Conversion SCRs review on October 17, 2023
- ▶ Participated in CalWIN Document Migration meeting on October 18, 2023
- ▶ Participated in San Francisco Rush Warrant meeting on October 18 and 19, 2023
- ▶ Participated in Yellow Banner Case CAPI meeting on October 18, 2023
- ▶ Participated in Wave 6 Prep Conversion Highlights Wave 5 on October 19, 2023
- ▶ Participated in CAPI In-Kind Income meeting on October 19, 2023

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- ▶ Participated in Batch performance Wave 6B Fit test result review on October 19, 2023
- ▶ Participated in Alameda Employment Services support meeting on October 19, 2023
- ▶ Participated in Stage Gate Review Priorities Meeting on October 19, 2023

1.3.5 Functional

- ▶ M&O
 - Participated in CalSAWS Test Daily Connect
 - Participated in FCED User Group Kick-Off Meeting on October 16, 2023
 - Participated in Contra Costa State/Fiscal Reports Discussion on October 17, 2023
 - Participated in Medi-Cal Reports SCR Review Meeting on October 17, 2023
 - Participated in GA/GR Correspondence Meeting on October 18, 2023
 - Participated in MC SCR Touchpoint Meeting on October 18, 2023
 - Participated in FCED CalSAWS Demonstration on October 19, 2023
 - Participated in CWDS and CalSAWS FCED Technical Workgroup on October 19, 2023
 - Participated in Waves 5 and 6 State/Fiscal Reports Meeting on October 19, 2023
 - Participated in Reports SCR Prioritization Meeting on October 19, 2023
 - Participated in Medi-Cal Reports User Group Meeting on October 19, 2023
 - Participated in FCED Workgroup Business Meeting on October 19, 2023
 - Participated in the following design meetings:
 - CR 178286 - Adding Data elements to eHIT
 - CR 199832 - Eligibility Determinations after APS (SB 260)
 - CR 213355 - Manual Trigger of APS
 - CR 218725 - New OSP Print Vendor
 - CR 228977 - Notices Updates for R24.2
 - CR 228979 - Notices Updates for R24.6
 - CR 230828 - Affordable ESI Changes
 - CR 232582 - SCR Read-Only role in CalHEERS and Update the Security Matrix
 - CR 239149 - Salesforce Integration Scope Development & Planning
 - CR 246829 - Medi-Cal Backlog
 - CR 253360 - VLP Upgrade from SOAP to REST Phase II
 - Reviewed Thirty (30) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction

Table 1-6 – Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
21.07	1
23.07	9
23.09	8
23.11	3
24.01	2
24.03	3
RWR	3
TBD	1
Grand Total	30

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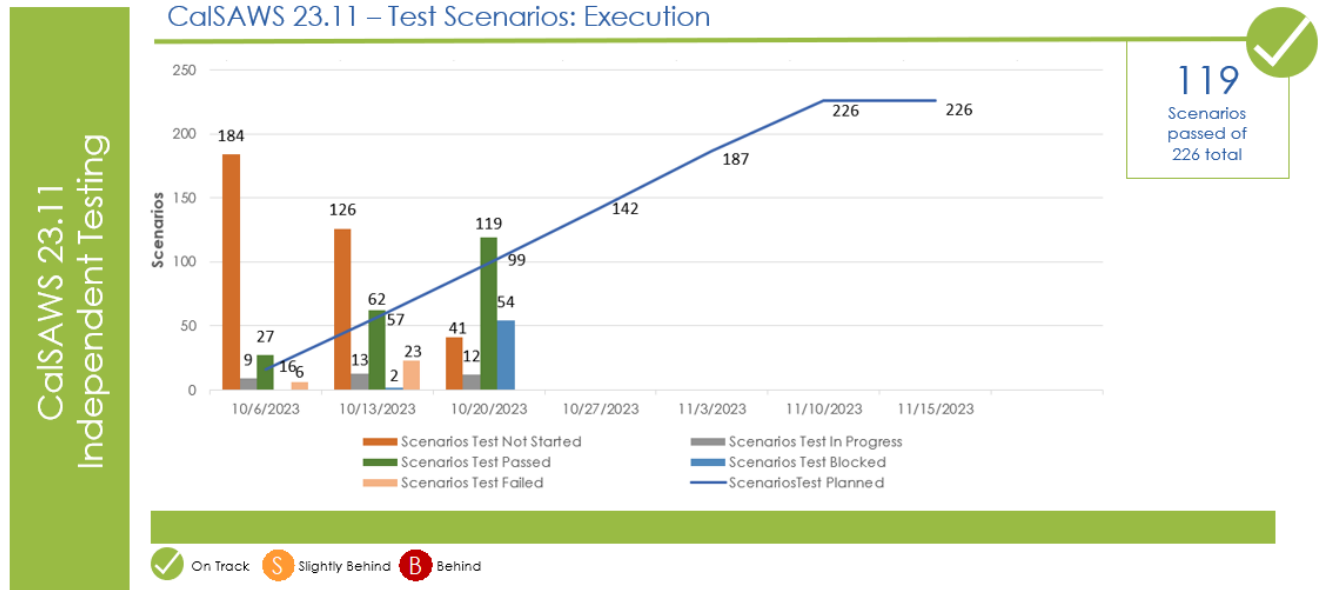
- ▶ General Assistance/General Relief (GA/GR)
 - Monitored GA/GR SCRs
 - Participated in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Reviewed scope for upcoming BenefitsCal releases on October 16, 2023
 - Participated in DD&I and M&O reviews on October 17 and 19, 2023
 - Participated in Weekly Program Manager Standup Meeting on October 18, 2023
 - Participated in BenefitsCal UCD Monthly Meeting on October 18, 2023
 - Participated in Defect Jira meeting on October 19, 2023
 - Participated in Collaboration Enhancement Request Process Flow Working Session on October 19, 2023
 - Participated in Daily Transaction Failures meetings

1.3.6 Test

- ▶ CalSAWS Release 23.11
 - Continued QA Review of System Test scripts for high impact SCRs
 - Continued test execution

Table 1-7 – CalSAWS 23.11 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS 23.11 - ClearBest QA Independent Test Results	226	18% (41)	5% (12)	53% (119)	24% (54)	0% (0)



- ▶ BenefitsCal Activities
 - Completed QA verification of 23.10.19 Monthly Release
 - Reviewed 23.10.19 release notes
 - Sent QA final verification status for 23.10.19 Monthly Release to the Consortium
 - Started and completed QA verification of 23.10.30 Priority Release
 - Sent QA final verification status for 23.10.30 Priority Release to the Consortium

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- Sent QA verification plan for 23.11.30 Monthly Release to the Consortium
- ▶ Priority Release / RWR Activities
 - Monitored priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Monitored test support for priority releases
 - Conducted review and testing for Virtual Assistant Expansion in Release 23.10.19
 - Participated in Integrated Test Team Meeting on October 17, 2023
 - Participated in Test Touchpoint Meeting on October 18, 2023
 - Participated in CalSAWS VA Weekly Check-In meeting on October 19, 2023

1.3.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participated in Weekly Training Touchpoint meeting on October 17, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Provided virtual support for Alameda, Fresno, and Sonoma Counties
 - Participated in Wave 5 Post-Implementation Calls
 - Participated in Wave 6 County Prep Office Hours & Daily Debrief Calls
 - Participated in Implementation Team meeting on October 16, 2023
 - Participated in ISS Team Leads Tuesday Standup meeting on October 17, 2023
 - Participated in Training Advisory Council meeting on October 17, 2023
 - Participated in Wave 6 Change Network meeting on October 17, 2023
 - Participated in Alameda ISS Retrospective on October 17, 2023
 - Updated QA seals in Pre-Green Light for Wave 6 meeting on October 18, 2023
 - Participated in Weekly ISS OCM Leads Meeting on October 18, 2023
 - Participated in CalSAWS Deployment Complete Report Walkthrough on October 18, 2023
 - Participated in CalSAWS Project Steering meeting on October 18, 2023
 - Participated in OCM Executive Check in meeting on October 18, 2023

1.3.8 OCAT

- ▶ Participated in OCAT meetings and discussions as requested.

1.4 Activities for the Next Reporting Period

1.4.1 Project Management

- ▶ Participate in Wave 5 Project and County Operations Daily Support calls
- ▶ Participate in Wave 6A County Prep Daily Debrief calls
- ▶ Participate in Conversion Defect Status Review on October 23, 2023
- ▶ Participate in CalSAWS Section Directors' meeting on October 24, 2023
- ▶ Participate in Imaging Migration review on October 24, 2023
- ▶ Participate in CalSAWS PMO Status meeting on October 24, 2023
- ▶ Participate in Green Light Wave 6 Go-Live meeting on October 25, 2023
- ▶ Participate in OCAT Operations and Release meeting on October 25, 2023
- ▶ Strike Teams, Retrospectives & Collaboration Model
 - Participate in CalWIN/CalSAWS functional gaps review on October 23, 2023
 - Facilitate Contact Center Wave 5 retrospective session #2 on October 23, 2023

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- Participate in LEAP planning session on October 23, 2023
- Distribute Collaboration Model Q3 meeting notes on October 24, 2023
- Supporting development of CalSAWS/BenefitsCal response to supplemental report on October 24, 2023
- Manage Collaboration Model Q4 enhancement request deadline on October 25, 2023
- Participate in CalSAWS Conference planning session on October 26, 2023
- Facilitate Regional Manager Wave 5 retrospective session on October 27, 2023

1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Tech Sync meeting on October 23, 2023
- ▶ Participate in CalWIN/CalSAWS Functional Gaps - Disposition Plan meeting on October 23, 2023
- ▶ Participate in App Dev meeting on October 24, 2023
- ▶ Participate in Section Directors Meeting on October 24, 2023
- ▶ Participate in Consortium FinOps Meeting on October 24, 2023
- ▶ Participate in CalSAWS Weekly Status Meeting on October 25, 2023
- ▶ Participate in Tech Change Advisory Board (CAB) Meeting on October 25, 2023
- ▶ Participate in Weekly CalSAWS/AWS meeting on October 26, 2023
- ▶ Participate in Weekly Meeting for Architecture discussion on October 26, 2023
- ▶ Participate in Child Welfare Digital Services (CWDS) and CalSAWS FCED Technical Workgroup Meeting on October 26, 2023
- ▶ Participate in Review Monthly Over 15 seconds Report meeting on October 26, 2023
- ▶ Participate in FCED Workgroup Business Meeting on October 26, 2023
- ▶ BenefitsCal
 - Participate in BenefitsCal Operation Review Meeting on October 23, 2023
 - Participate in Release of Information (ROI) Workgroup on October 23, 2023
 - Participate in DD&I and M&O meetings on October 24 and 26, 2023
 - Participate in Application Transfer meetings
- ▶ Batch
 - Participate in CalSAWS Batch Weekly Round Up Meeting on October 26, 2023
- ▶ CalWIN
 - Participate in Wave 5 Post-Implementation Operations Calls
 - Participate in Wave 6 Post-Implementation Operation Calls
 - Participate In Wave 6 CalWIN Go-Live Cutover meetings
 - Participate in CalWIN Conversion Week Look Ahead meeting on October 23, 2023
 - Participate in Wave 6 CalSAWS Go-Live Event Green Light on October 25, 2023
 - Participate in Stage Gate Review Meetings
- ▶ Central Print
 - Participate in Central Print weekly Meeting on October 23, 2023
- ▶ Contact Center
 - Participate in Los Angeles Daily Model Office Support Meetings
 - Participate in Contact Center Retrospective Wave 5 (wrap-up) on October 23, 2023
 - Participate in Sacramento County CalSAWS IVR-Contact Center Weekly Design Sessions on October 23, 2023

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- Participate in Los Angeles County Amazon Connect Migration Networking Connectivity Discussion on October 23, 2023
- Participate in CalSAWS Contact Center Review on October 25, 2023
- Participate in CalSAWS VA Weekly Check-In on October 26, 2023
- Participate in San Francisco Contact Center Review on October 26, 2023
- Participate in San Luis Obispo Contact Center Review on October 26, 2023
- Participate in CalSAWS Voice Bots/RPA Weekly Check-In on October 26, 2023
- Participate in AWS/CalSAWS Contact Center Collaboration on October 26, 2023
- Participate in Contra Costa CSC Support Meeting on October 26, 2023
- Participate in Contact Center Team Meeting on October 27, 2023
- ▶ Security
 - Participate in Application Vulnerabilities Review on October 25, 2023
 - Participate in Security Status meeting on October 27, 2023
- ▶ Service Management
 - Participate in Monthly Helpdesk Trends Meeting on October 26, 2023
 - Participate in ServiceNow Process Improvement Stakeholders Meeting on October 26, 2023
- ▶ Lobby Management
 - Participate in Fresno Device Planning Meeting on October 23, 2023
 - Participate in Solano Lobby Device Planning Meeting on October 25, 2023
 - Participate in Mariposa Lobby Device Planning Meeting on October 25, 2023
 - Participate in Tulare Lobby Device Planning Meeting on October 25, 2023
 - Participate in Santa Cruz Lobby Device Planning Meeting on October 26, 2023
 - Participate in Lobby Support Management Updates Meeting on October 26, 2023

1.4.3 Imaging

- ▶ Participate in Workflow Indicator Performance Test meeting on October 23, 24 and 25, 2023
- ▶ Participate in Weekly Imaging status Meeting on October 24, 2023
- ▶ Participate in Imaging Migration Cutover meetings

1.4.4 Conversion

- ▶ Participate in Daily Wave 5 Post-Implementation project production calls
- ▶ Participate in Daily Wave 6 County Prep Office hours and Debrief calls
- ▶ Monitor Wave 2 through 5 Open Defects and Priorities
- ▶ Support UAT2 security profile maintenance activities for CDV and other test efforts
- ▶ Participate in Migration Conversion weekly meeting on October 23, 2023
- ▶ Participate in Conversion Week Look ahead on October 23, 2023
- ▶ Participate in CA 26361 Rush warrant print template on October 23, 2023
- ▶ Participate in Status meeting for Collections, Fraud and Tasks on October 23, 2023
- ▶ Participate in CalSAWS Deployment Complete Milestone Report Wave 1-6 on October 24, 2023
- ▶ Participate in CalWIN/CalSAWS Functional - Disposition Plan on October 25, 2023
- ▶ Participate in Wave 6B Pre-Flight checklist meeting on October 26, 2023
- ▶ Participate in CalWIN Ancillary Cutover Wave 6B starting October 26, 2023

1.4.5 Functional

- ▶ M&O

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- Participate in CalSAWS Test Daily Connect
- Participate in Bi-Weekly FCED Schedule Sync Meeting on October 23, 2023
- Participate in ROI Workgroup Meeting on October 23, 2023
- Participate in Medi-Cal Reports SCR Review Meeting on October 24, 2023
- Participate in Reports SCR Prioritization Meeting on October 24, 2023
- Participate in GA/GR Correspondence Meeting on October 25, 2023
- Participate in Medi-Cal SCR Touchpoint Meeting on October 25, 2023
- Participate in SPG Planning Meeting on October 26, 2023
- Participate in CWDS and CalSAWS FCED Technical Workgroup on October 26, 2023
- Participate in Bi-Weekly State/Fiscal Reports Meeting on October 26, 2023
- Participate in Waves 6 State/Fiscal Reports Meeting on October 26, 2023
- Participate in Medi-Cal Reports User Group Meeting on October 26, 2023
- Participate in FCED Workgroup Business Meeting on October 26, 2023
- Participate in the following design meetings:
 - CR 173678 - Medicare Coverage Dates
 - CR 178286 - Adding Data elements to eHIT
 - CR 199832 - Eligibility Determinations after APS (SB 260)
 - CR 228979 - Notices Updates for R24.6
 - CR 231622 - Intelligent Document Processing (IDP) System
 - CR 232582 - SCR Read-Only role in CalHEERS and Update the Security Matrix
 - CR 239149 - Salesforce Integration Scope Development & Planning
 - CR 243176 - MCAP Defect Dual Eligible Protection
 - CR 248888 - State-Level Test Only
 - CR 253360 - VLP Upgrade from SOAP to REST Phase II
- ▶ General Assistance/General Relief (GA/GR)
 - Monitor GA/GR SCRs
 - Participate in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
 - Participate in Daily Transaction Failures meetings
 - Participate in Combined DD&I and M&O check-in meetings
 - Participate in Operation Review Weekly Meeting
 - Participate in Weekly Scope Review for upcoming BenefitsCal releases
 - Monitor development progress for CalWORKs Time Clocks functionality
 - Monitor GROW/WTW collaborator requirement status
 - Participate in Weekly Program Manager Standup Meeting on October 25, 2023

1.4.6 Test

- ▶ CalSAWS Release 23.11
 - Continue test execution
 - Continue QA Review of System Test Scripts for high impact SCRs
- ▶ BenefitsCal Activities
 - Review 23.10.30 release notes
 - Start QA verification of 23.11.30 Monthly Release
 - Monitor BenefitsCal Monthly and Priority Releases for M&O and M&E updates
- ▶ Priority Release/RWR Activities
 - Monitor priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
 - Participate in Integrated Test Team Meeting on October 24, 2023

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- Participate in Test Touchpoint Meeting on October 25, 2023
- Participate in CalSAWS VA Weekly Check-In meeting on October 26, 2023

1.4.7 Implementation

- ▶ CalSAWS Maintenance and Operations (M&O)
 - Participate in Weekly Training Touchpoint meeting on October 24, 2023
- ▶ CalWIN Implementation Support Services (ISS)
 - Provide virtual support for Alameda, Fresno, and Sonoma Counties
 - Participate in Wave 5 Post-Implementation Calls
 - Participate in Wave 6 County Prep Office Hours & Daily Debrief Calls
 - Participate in Weekly ISS Manager Meeting on October 23, 2023
 - Participate in Implementation Team meeting on October 23, 2023
 - Complete Wave 6 Green Light for Go-Live Event video on October 23, 2023
 - Participate in ISS Team Leads Tuesday Standup meeting on October 24, 2023
 - Participate in Santa Cruz County IPOC/TOSS meeting on October 24, 2023
 - Participate in San Luis Obispo County IPOC/TOSS meeting on October 24, 2023
 - Participate in Wave 6 Green Light for Go-Live Event meeting on October 25, 2023
 - Participate in San Francisco County IPOC/TOSS meeting on October 25, 2023
 - Participate in Weekly ISS OCM Leads Meeting on October 25, 2023
 - Participate in OCM Executive Check in meeting on October 26, 2023
 - Participate in OCM Advisor Check in on October 27, 2023
 - Conduct Implementation QA Team meeting on October 27, 2023
- ▶ Release Management
 - Perform transition and knowledge transfer of Release 23.09 Training SCR module reviews to the QA Test Team

1.4.8 OCAT

- ▶ Participate in OCAT Operations and Release meeting on October 25, 2023.

1.5 Deviations from Plan/Adjustments

- ▶ None