Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Consortium Contact	Original Behavior	New Behavior	Ticket Number
24.01	21-Jan-24	SCR	CA-208523	Batch/Interfaces	Welfare-to-Work/Gain	Logan Pratt	Currently, no text messages are sent to participants when a NA 840 NOA, GEN 102, or GEN 107 is sent. No text messages are sent to participants when there is an upcoming WTW activity scheduled.	Now, text messages are sent to participants when a NA 840 NOA, GEN 102, or GEN 107 is sent. Now, text messages are sent to participants when there is an upcoming WTW activity scheduled.	
24.01	21-Jan-24	SCR	CA-263959	Batch/Interfaces	CalFresh, CalWORKs, Medi-Cal/MSP/CMSP, RCA/RMA	Logan Pratt	Currently, this batch sweep does not check when an existing Scheduled or Rescheduled RE appointment was scheduled, meaning if an old RE appointment has remained in Scheduled or Rescheduled status for any reason and a new RE is generated and sent, the sweep will not pick up the case to send a text message, even though a new RE appointment was not scheduled.	Now, the logic will be updated so that it checks for the existence of a Scheduled or Rescheduled RE appointment with an appointment date in the future as of the batch date. If one does not exist, then the case should be picked up.	
24.01	21-Jan-24	SCR	CA-250025	Batch/Interfaces	CalFresh, CalWORKs, General Relief, Medi-Cal/MSP/CMSP, RCA/RMA	Inez Finnigan	On the Customer Reporting List page, it was unclear how a report was received.	The Customer Reporting List page is updated to indicate how a report is received.	
24.01	21-Jan-24	SCR	CA-266891	Batch/Interfaces	CalFresh, CalWORKs	Caroline Bui	When checking whether a valid phone number exists, both the Regular and Flexible CW/CF RE Appointment batch jobs for migration counties evaluated the phone number of the program Payee. Appointments were scheduled for the program Payee. Both batch jobs checked for a valid phone number before checking if the worker's Daily Threshold has been set up. If an invalid phone number was found, a task is generated. If a valid phone number was found and the worker's Daily Threshold has not been set up, a task was not generated.	The Regular and Flexible CW/CF RE Appointment batch jobs for migration counties have been updated so that: (a) The valid phone number check evaluates the phone number of the Primary Applicant instead of the Payee, (b) Appointments scheduled by batch are scheduled for the Primary Applicant instead of the Payee, and (c) No task is created as long as the Daily Threshold on the Position Detail page has not been set up for the worker, even if the customer has an invalid phone number.	
24.01	21-Jan-24	SCR	CA-54731	Batch/Interfaces	REP, Welfare-to-Work/Gain	Gingko Luna	For Los Angeles County, the system is currently adding a non-compliance status to participants who miss their Appraisal appointments even when their CalWORKs cases are discontinued. This creates additional work for both regular Welfare to Work (WTW)/ Refugee Employment Program (REP) worker as they need to manually cancel Non-Compliance Cause Determination (CD) appointments and correct the program status manually for these cases.	The batch job JB19S815D trigger is updated to not set the WTW and REP program status to non-compliance if the person is in discontinued status in the CalWORKs program as of the current month or future month. A new "Create Task" type Automated Action is added to alert the case carrying WTW worker when a person activates onto CalWORKs while on a WTW or REP program with a recent Appraisal appointment with Status of No Show.	
24.01	21-Jan-24	SCR	CA-255285	CalHEERS	Medi-Cal/MSP/CMSP	Nina Butler	CalSAWS Medicare Detail page had two fields in relation to Conditional Medicare Part A; Part A Conditional Eligible and Part A Effective Date. When Part A Conditional Eligible was marked with "Yes", CalSAWS EDBC granted Conditional QMB until July. A yearly batch job moved the individual to regular QMB effective July benefit month.	The Medicare Detail page no longer displays the Part A Conditional Eligible and Part A Effective Date fields. The Batch process (PB00E255) that re-evaluates the Conditionally Eligible QMB individual when the July Benefit month is available is turned off.	
24.01	21-Jan-24	SCR	CA-239628	CalHEERS	Medi-Cal/MSP/CMSP	Nina Butler	The description of M9 in CalSAWS was 139-213%FPL.	The description of M9 in CalSAWS is 138-213%FPL.	PRB0044316
24.01	21-Jan-24	SCR	CA-220057	Client Correspondence	Medi-Cal/MSP/CMSP	Virginia Bernal	Currently, there is no automated batch process that sends out the MAGI Beneficiary Household Packet (Informational Packet) when Medi-Cal beneficiary households are renewed via auto Ex-Parte (auto renewed).	A new batch process was created to send out the MAGI Beneficiary Household Packet (Informational packet) to Medi-Cal beneficiary households who are determined Medi-Cal eligible after an auto Ex-Parte review (auto renewed).	
24.01	21-Jan-24	SCR	CA-268568	Eligibility	CAPI	Adelaide Mendoza	Currently for CAPI the overridden logic rounds down the amount to the nearest whole number to be used in aid payment determination.	CAPI EDBC logic has been modified to use the exact overridden allotment amount including the cents when calculating aid payment section for CAPI EDBC	
24.01	21-Jan-24	SCR	CA-252217	Eligibility	CalFresh	Caroline Bui	The system did not count the full child support amount for a non-K1/3F CW Household that opted to exclude a half/stepsibling (considered an SB 380 household).	CF EDBC has been updated to count the full child support amount for a non-K1/3F CW Household that opted to exclude a half/stepsibling (considered an SB 380 household).	PRB0045192
24.01	21-Jan-24	SCR	CA-205112	Eligibility	CalWORKs	Sarah Rich	EDBC evaluates for 'Optional Child - Receives Child Support' exclusion from CalWORKs when running mid-period.	EDBC will be updated to restrict evaluation for 'Optional Child - Receives Child Support' exclusion from CalWORKs when the user makes changes to the Customer Options record mid-period to the question "Is this child a Stepsibling or Half-Sibling of an eligible CalWORKs child?", or when running EDBC at SAR. or when running EDBC at RE.	PRB0043077

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24.01	21-Jan-24	SCR	CA-266909	Eligibility	CAPI	Adelaide Mendoza	Currently the Income of type 'Cash Gift/Inheritance' is considered 'Exempt' from CAPI EDBC budget determination.	The Income type Cash Gift/Inheritance' is now counted in CAPI budget as unearned income.	
24.01	21-Jan-24	SCR	CA-260732	Eligibility	CalFresh, General Relief	Caroline Bui	Recurring special needs amount included in the GA/GR Automated Solution EDBC is included with GA/GR amount as part of unearned income in CalFresh EDBC. Functionality to add GA/GR shelter need through 'Recurring Special Needs' page is currently not available in CalSAWS system.	The 'Recurring Special Needs' page has been updated to display a new need type 'GA/GR - Shelter Needs,' and will be included with GA/GR amount as part of unearned income in CalFresh EDBC.	
24.01	21-Jan-24	SCR	CA-237974	Fiscal	CalWORKs	Sheryl E. Eppler	Franchise Tax Board (FTB) Transactions were manually posted to Recovery Accounts, opening up potential user error.	Franchise Tax Board (FTB) Transactions are auto-posted to Recovery Accounts when the intercepts are listed on the FTB Intercept report.	
24.01	21-Jan-24	SCR	CA-261100	Fiscal	AAP, CalLearn, CalWORKs, Child Care, Diversion, Foster Care, GA - Managed, General Relief, GROW, Homeless Perm, Homeless Temp, Kin-GAP, Refugee, REP, Welfare-to-Work/Gain	Sheryl E. Eppler	On County Authorizations Page, if the "Allow Same User to approve Payment Request" was set to 'No', the options for Level of Authorization required were: - 1st Level Authorization - 2nd Level Authorization	On County Authorizations Page, if the "Allow Same User to approve Payment Request" is set to 'No', the options for Level of Authorization required are: -No (meaning any other worker can approve the Payment Request) - 1st Level Authorization (meaning anyone with the appropriate security for 1st level can approve the Payment Request) - 2nd Level Authorization (meaning anyone with the appropriate security for 2st level can approve the Payment Request)	PRB0046022
24.01	21-Jan-24	SCR	CA-262100	Fiscal	Foster Care	Sheryl E. Eppler	Orange County: Pay Codes did not exist for: - Emergency Shelter Home - Under 30 days - Emergency Shelter Home - Over 30 days Ventura County: Pay Codes did not exist for: - Kinship - THPP - Youth/Host Home - Expectant Parent Program - Complex Care - Child Specific	Orange County: Pay Codes now exist for: - Emergency Shelter Home - Under 30 days - Emergency Shelter Home - Over 30 days Ventura County: Pay Codes now exist for: - Kinship - THPP - Youth/Host Home - Expectant Parent Program - Complex Care - Child Specific	
24.01	21-Jan-24	SCR	CA-265180	Fiscal	CalFresh, CalLearn, CalWORKs, Diversion, General Relief, Homeless Perm, Homeless Temp, Immediate Need, Kin-GAP, RCA/RMA, Welfare-to-Work/Gain	Claudia Pinto	When expunged EBT benefits are reactivated, latest aid code for the benefit month is being pulled.	When expunged EBT benefits are reactivated, the aid code from the original issuance is being used.	
24.01	21-Jan-24	SCR	CA-245819	Imaging	N/A	Rhiannon Chin	Imaging would not open the next document in the county-maintained queues after an image was routed out. Users had to click on the next line item in a queue.	When working images in a queue, the next image will automatically open after the previous image is routed out.	
24.01	21-Jan-24	SCR	CA-270244	Online	Child Care	Gingko Luna	Converted Child Care program records from CalWIN counties do not have redetermination records associated to them. For this reason users are not able to update the redetermination Due Month information on the Child Care Detail page as the field is not being displayed.	A redetermination record for CalWIN converted Child Care program records was created so that redetermination information is available for converted Child Care programs and the redetermination Due Month field is displayed so that users are able to edit information.	
24.01	21-Jan-24	SCR	CA-267691	Online	N/A	Dymas Pena	Employee IDs display on the Staff Detail page for County Staff.	All Employee IDs have been removed from the Staff Detail page for County Staff.	
24.01	21-Jan-24	SCR	CA-263213	Online	Child Care	Gingko Luna	Online User Action Audit Report page has the option to display Report Type of Child Care Portal. The CalSAWS User Audit Report references the Child Care Portal.	Online User Action Audit Report page has the option to display Report Type of CalSAWS Admin Portal. The CalSAWS User Audit Report references the Admin Portal. The CalSAWS User Audit Report includes Audit for the Referral Portal Staff Record in CalSAWS is used when the Referral Status and Status Reason of a referral are updated through the CalSAWS Administrator Portal.	

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24.01	21-Jan-24	SCR	CA-206290	Online	N/A	Dymas Pena	Classification Titles for Amador, Calaveras, Riverside, Stanislaus, and Yolo Counties required updates.	The Classification Titles for Amador, Calaveras, Riverside, Stanislaus, and Yolo Counties have been updated.	
24.01	21-Jan-24	SCR	CA-257754	Online	N/A		The LMRS interface for Los Angeles did not transfer records without a case number associated.	The LMRS interface for Los Angeles transfers records with and without case numbers.	PRB0045518
24.01	21-Jan-24	SCR	CA-263214	Online	Child Care	Gingko Luna	The General Resouces section of the CalSAWS.org is reference hyperlink 'Child Care Administrator Portal' with URL https://childcare.calsaws.net/	The URL for 'Child Care Administrator Portal' is updated to https://adminportal.calsaws.net/	
24.01	21-Jan-24	SCR	CA-212503	Online	N/A	Dymas Pena	The default sorting value for the Customer Contact History page was Date/Time - Oldest to Newest.	The default sorting value for the Customer Contact History page is now Date/Time - Newest to Oldest.	
24.01	21-Jan-24	SCR	CA-256646	Online	N/A	Ashley Arnold	Currently, when a user clicks the Help link on certain System pages, the Online Help page that gets automatically displayed is for a different page (not for the System page that the user is on) or the pop up window has a Not Found message.	Update CalSAWS so that when a user clicks the Help link, the Online Help page displays the Online Help information for the System page that the user is on for the following System pages: Child Care Monthly Productivity List Foster Care Trust Fund Detail Care and Maintenance Fund Detail QA/QC Task Sample Search IEVS Dispositions Search County Benefit Issuance Thresholds Appointment Detail Appointment Summary Select Money Management Resource Work Order Detail	
24.01	21-Jan-24	SCR	CA-269796	Training	N/A	Connie Buzbee	Online Help pages and job aids included references to YBN.	Online Help pages and job aids have been updated to refer to the Self-Service Portal instead of YBN.	
24.01	21-Jan-24	SCR	CA-257081	Training	N/A	Dymas Pena	The JA e-Notifications contains C-IV references and needs to be updated.	The JA e-notifications has been updated and no longer contains references to C-IV.	
24.01	21-Jan-24	SCR	CA-270878	Training	N/A	Janet Mitri	The Online Help Forms Overview was not updated for the correspondence changes implemented with 24.01.	The Online Help Forms Overview has been updated for correspondence changes implemented with 24.01	
24.01	21-Jan-24	SCR	CA-269712	Training	N/A	Carlos Zepeda	The Online Help Reports Overview was not updated for 24.01 reports changes.	The Online Help Reports Overview has been updated for the 24.01 reports changes.	
24.01	21-Jan-24	SCR	CA-267179	Training	N/A	Connie Buzbee	The following job aids included Los Angeles specific content: Child Care Payments – Supplemental and Manual, Child Care Authorization – Add and Edit, Child Care – Child Schedule and Child Care Requests – Manage.	These job aids have been removed from Online Help.	
24.01	21-Jan-24	Defect	CA-255336	CalHEERS			EDBC could not run after a rare scenario of Medi-Cal Auto-Test, due to an incomplete Program creation, resulting in an Error with a UEID.	The incomplete program is removed and the error no longer occurs.	PRB0045467
24.01	21-Jan-24	Defect	CA-267169	CalHEERS			MC applicant not on DER Read-Only reason was set for Duplicate Persons.	Duplicate persons are ignored for the purposes of this Read-Only reason.	
24.01	21-Jan-24	Defect	CA-261855	CalHEERS			Newborns were sent in MAGI Requests in the months prior to their birth.	Persons born after the benefit month are excluded from a MAGI Request.	
24.01	21-Jan-24	Defect	CA-270231	Client Correspondence			There is nothing to stop the user from opening duplicate window tabs and creating duplicate documents resulting in incorrect information on the generated documents.	The following validation pop up message will display when the user has an open document window tab and tries to open another: "Multiple document windows/tabs are open, please close all document windows/tabs and regenerate the appropriate document."	

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24.01	21-Jan-24	Defect	CA-269015	Fiscal			Hidden fields were treated as trusted input.	Hidden fields are treated as untrusted input.	
24.01	21-Jan-24	Defect	CA-265944	Fiscal			Persons are not counted towards "other" in claiming for adjustments towards Foster Care, AAP, and Kin-GAP issuances.	Persons are counted towards "other" in claiming for adjustments towards Foster Care, AAP, and Kin-GAP issuances.	PRB0047009
24.01	21-Jan-24	Defect	CA-268825	Fiscal			The new object is not obtained by calling super.clone().	The new object is obtained by calling super.clone().	
24.01	21-Jan-24	Defect	CA-270571	Online			In QA/QC Batch dropdown for Office, Unit and Position is not displaying	In QA/QC Batch dropdown for Office, Unit and Position is showing now user able to select the values	PRB0047830
24.01	21-Jan-24	Defect	CA-270326	Online			Sub Type isn't preserved when the user clicks Search	Sub Type is preserved when the user clicks Search	
24.01	21-Jan-24	Defect	CA-272241	Online			Program(s) header had additional characters.	Program(s) header does not have additional characters.	
24.01	21-Jan-24	Defect	CA-271771	Online			Retrieve Information is not working. In Income Amounts Amount hyperlink is open in edit mode	Retrieve Information is working to fetch Type,Source,Frequency and Description. In Income Amounts Amount hyperlink is open in view mode	
24.01	21-Jan-24	Defect	CA-269041	Online			Users were unable to search for Learning Disability Assessment Activity on Assessment Result Detail page.	Users are able to search for Learning Disability Assessment Activity on Assessment Result Detail page.	PRB0047499
24.01	21-Jan-24	Defect	CA-270565	Reports			Auxiliary Issuance Monthly Report "Payee Name" is blank when last name or first name is not available.	Auxiliary Issuance Monthly Report "Payee Name" now displays regardless if either first or last name is not available.	PRB0047810
24.01	21-Jan-24	Defect	CA-271875	Reports			CalFresh EBT Production Reconciliation Report were not picking up the replacement issuance with aid code 99 and pay code is NULL,	CalFresh EBT Production Reconciliation Report is now picking up the replacement issuance correctly	PRB0048060
24.01	21-Jan-24	Defect	CA-270619	Reports			For Issued Valuable Inventory Report (On Request), the From and To columns show Null for some cases although the RDS table has the actual value.	Have analyzed the issue and it could be due to a limitation of Num() function in Qlik. When the control# (BEG_CTRL_NUMBER and END_CTRL_NUMBER) has a big value, it seems Num() doesn't work and returns a Null value. We have removed the num() function and make the number alligned as right.	PRB0047831
24.01	21-Jan-24	Defect	CA-270517	Reports			Records found on the CW 115 08/2023, 09/2023 report with aid codes 3F/K1 are being considered in the "Line 4" detail sheet but they do not have a category in Column "B" to map to columns A, B, C or D on the State sheet. Without a category, the payment information cannot be transferred to the actual state report.	Code changes have been implemented to reconcile the Summary and Line 4 Detail Sheets. Records mentioned in defect are coming under correct category which had no category in the report earlier.	PRB0047800
24.01	21-Jan-24	Defect	CA-271131	Reports			The % Resulting in Ongoing Eligibility Table had yellow Font and it is difficult to read.	The % Resulting in Ongoing Eligibility Table has black Font and it is easy to read as other tables.	PRB0047872
24.01	21-Jan-24	Defect	CA-269364	Reports			The Cases did not shown up on the Direct Deposit Status Report that we have been running daily. All accounts have now been approved.	Qlik changes have been implemented in the template app to change staff login table inner join to left join with staff table to include cases 1B1RF89, 1BD6V33. The remaining cases will be taken care as part of the upcoming SCR CA-246797.	PRB0047571
24.01	21-Jan-24	Defect	CA-271816	Reports			The Program Status is listed as (-) for cases that were either Pending or Approved in CalSAWS in the Real Time Task Management caselist.	We have analyzed the issue and code fix done in Qlik application to get the correct Program status for the programs.	PRB0048039

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24.01	21-Jan-24	Defect	CA-270666	Reports			There is a ticket#INC0109945 for 'IVR Inbound Outbound Report' where the user states the 'Missing Document Reminders' column is always 0.	We have made the code fix in Qlik application for the field and now values are populating in the field.	PRB0047838
24.01	21-Jan-24	Defect	CA-270720	Reports			When exporting the Expedited Service CalFresh Management Report with table formatting it was causing irregular text entries in the case number column.	When exporting the Expedited Service CalFresh Management Report with table formatting the text entries have the correct format in the case number column.	PRB0047817
24.01	21-Jan-24	Defect	CA-271904	Reports			The eHit report pulled 12/13/23 shows a status of the 06/2023 MAGI RE packet as 'Reviewed-eEady to Run EDBC' in error. The status was updated to 'Complete-EDBC Accepted' on 8/20/23.	Code has been updated to pull the latest status of the packet in the dashboard.	PRB0048064
24.01	21-Jan-24	Defect	CA-267461	Task Management			Task reassignment process from Task Search page was inserting more than one records in to INTAKE_SCH_CUST_APPT_POS table when there are more than one tasks associated to the same appointment resulted from one appointment scheduled for more that one worker.	There will be no duplicate records inserted in INTAKE_SCH_CUST_APPT_POS table.	