| Release # | Release Date | Item Type | Item Number | Functional Area | Programs Impacted | Original Behavior | New Behavior | Ticket Number |
|---|---|---|---|---|---|---|---|---|
| 24.01.25 | 25-Jan-24 | SCR | CA-260548 | Client Correspondence | CalFresh, CalWORKs, CAPI, Medi-Cal/MSP/CMSP, RCA/RMA | CSF 142-Verification of Benefits does not pull the household size for every program the participant receives. | CSF 142-Verification of Benefits will provide the household size for Cash Aid program (CalWORKS, GA/GR and RCA), CF program, and Medi-Cal program separately. | |
| 24.01.25 | 25-Jan-24 | SCR | CA-271246 | Contact Center | CalFresh, CalWORKs, Medi-Cal/MSP/CMSP, Welfare-to-Work/Gain | Previously customers were given 3 attempts to authenticate using the touch-tone authentication in the Inbound Customer IVR for Shasta, Ventura, Santa Cruz, Solano Counties. | Customers now will be given one opportunity to authenticate using the touch-tone authentication in the Inbound Customer IVR for Shasta, Ventura, Santa Cruz, Solano Counties. | |
| 24.01.25 | 25-Jan-24 | SCR | CA-271721 | Fiscal | GA - Managed, General Relief | The GA/GR Monthly Benefits are staggered from 1-3 for San Francisco County. | GR Monthly Benefits can be made available on the 1st day of the benefit month. | |
| 24.01.25 | 25-Jan-24 | Defect | CA-271532 | BenefitsCal | | Person does not display under 'Name' field on contact detail page. | Person shows up under 'Name' field on contact detail page. | PRB0047993 |
| 24.01.25 | 25-Jan-24 | Defect | CA-272182 | CalHEERS | | Missing or old Prior County RE Due Date validation prevented users from running EDBC on cases with Closed Applications (and an Active status). | Prior County RE Due Date validations were updated to not fire for Closed Applications. Note, it will still fire for Pending Applications which the user cannot update due to other issues. Manual EDBC should be able to bypass this validation by selecting a month where the Application is not Pending. | PRB0048113 |
| 24.01.25 | 25-Jan-24 | Defect | CA-272628 | Conversion | | THIRD_PARTY_LIAB Records that were end dated prior to the county go live date were not dropped from conversion. | THIRD_PARTY_LIAB Records that were end dated prior to the county go live date now exist in CalSAWS. | |
| 24.01.25 | 25-Jan-24 | Defect | CA-272494 | Online | | Customer First Name and Last Name, Age and Gender values to display. | Reception Log List page displayed Customer First Name and Last Name, Age and Gender values. | |
| 24.01.25 | 25-Jan-24 | Defect | CA-272630 | Online | | Documents were marked as received correctly by the IVR System from Nov 17, 2023 onwards, but were not displaying the correct status on the Electronic Signature page | Documents that were affected by this problem have been marked as received and the View e-Sign button is available for users to verify the signature and audio files. | |
| 24.01.25 | 25-Jan-24 | Defect | CA-272779 | Online | | On the GA/GR Non-Compliance Detail page and the GA/GR Sanction Detail page, adding or updating a record could result in affecting records belonging to other counties. | On the GA/GR Non-Compliance Detail page and the GA/GR Sanction Detail page, adding or updating is now county-agnostic. | |
| 24.01.25 | 25-Jan-24 | Defect | CA-269768 | Online | | Text messages are sending the incorrect form type for "Form Received" Status | The correct form type is now sent by text message for Form received. | |
| 24.01.25 | 25-Jan-24 | Defect | CA-272790 | Reports | | SOC 808 (Multicounty) report used by San Mateo and Sacramento is showing 'County of Residence' as 'OTHER' for few cases. | BSCR and DBC created for ingesting the RES table in daily bucket | |
| 24.01.25 | 25-Jan-24 | Defect | CA-268877 | Reports | | The Valuable Inventory Report is should have finished generating by 2nd business and not take more than 4 hours to generated. | The Valuable Inventory Report is now completing within 40 mins end to end including Qlik Report generation. | PRB0047481 |
| 24.01.25 | 25-Jan-24 | Defect | CA-269715 | Reports | | There is a ticket#INC0109204 for CA 237 HA report that the total on the Summary shows 22. However, the Detailed Caseload Movement Report shows 21. The variance appears to be in the Permanent With Temporary type. Please refer the attachment. | Post Qlik fix, Summary and Detail sheets are reconciling as expected for both line 4b and line 5 item. | PRB0047624 |
| 24.01.25 | 25-Jan-24 | Defect | CA-273177 | Tech Arch | | Scanning non-bartcoded document as a barcoded doc on lobby kiosk would hang. | Scanning non-barcoded doc as a barcoded doc will now say it could not find the barcode. | PRB0048304 |