



***AMENDED, RESTATED AND REVISED
LEADER REPLACEMENT SYSTEM
AGREEMENT***

***Attachment 9 to Change Notice Number 30
(Statement of Work for New Production Monthly
Second Cut Database Only Environment),***

inclusive of

***Schedule 3T of Attachment 2 (CalSAWS M&O
Pricing Schedules) to Schedule 1 (Statement of
Work for CalSAWS Maintenance and Operations
("M&O") Project) to the Exhibit X***

**CalSAWS Consortium,
a California Joint Powers Authority**

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1. INTRODUCTION AND OVERVIEW

For the purposes of this Attachment 9 (“Statement of Work” or “SOW”) to Change Notice Number 30 to Exhibit X of the Amended, Restated and Revised Leader Replacement System Agreement for a California Statewide Automated Welfare System ("Agreement") the meaning of all terms used in this SOW shall have those meanings as set forth in the Agreement, unless otherwise specified herein. Furthermore, all Work performed pursuant to this SOW shall be subject to the terms and conditions of the Agreement, unless otherwise expressly stated in this SOW.

The California Statewide Automated Welfare System (CalSAWS) Consortium has requested Accenture to provide and maintain a new Monthly Second Cut Database Environment, as further described below in this SOW.

1.1 SCHEDULE

The term of this SOW shall commence on November 1, 2023 through June 30, 2024.

2. SCOPE OF STATEMENT OF WORK

This section describes the Work that Accenture will perform under this SOW. Accenture will provide resources during the term of this SOW to support a new Monthly Second Cut Database Environment. This includes one-time tasks to set up the Monthly Second Cut Database:

- Create new Database (DB) on existing DB EC2
- Create a new AWS bucket to store the data from the new database
- Perform a one-time ingestion of the required tables for the reports
- Create new on-going batch job to ingest the data from the new database
- Update the following report jobs to pull from this new data location:
 - CA 237 CW
 - CA 237 CW Line 8 Backup Report

- CA 253
- CA 255
- CF 296
- CF 296 Line 6 Backup Report
- WINS 2
- CF 18

Additionally, this will require the following support tasks to maintain the Monthly Second Cut Database:

- Data refreshes
- Build/Deployment
- Patching activities
- Environment support
- Monitoring
- Incident support

This SOW is based upon the following assumptions:

- This SOW includes up to 80 hours for Accenture resources to provide the one-time services listed above and up to 320 hours for additional maintenance and operations support from November 1, 2023 through June 30, 2024.
- The one-time services and ongoing maintenance and operations support will be worked and invoiced on a Time and Materials basis up to the Total Charges set forth in Schedule 3T of Attachment 2 (CalSAWS M&O Pricing Schedules) to Schedule 1 (Statement of Work for CalSAWS Maintenance and Operations (“M&O”) Project) to the Exhibit X. The effort, scope, and assumptions for enhancements related to this SOW will be documented in System Change Requests (“SCRs”).

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- The Work performed under this SOW will be tracked in a work plan, including actual hours worked on tasks, estimates to complete tasks, estimates at completion for tasks, and work variances. Accenture will provide the Consortium with access to that work plan.
- The Work described in this SOW will be performed virtually/remotely.
- The Monthly Second cut database will be created on the existing EC2 used for the Monthly First cut database. It is expected that when the Monthly Second cut database is being refreshed and used for batch, there will be no execution on the Monthly First cut database, otherwise there will be a significant performance impact.
- Second Cut Database will be down from last business day of previous month to the business day of the current month when refresh is requested.
- The Report enhancements are planned to be completed by May 31, 2024, unless otherwise mutually agreed. Requests for additional enhancements or modifications after May 31, 2024 will be funded through future M&E SCRs or would require an amendment to this SOW.
- The pricing schedule does not include charges for AWS compute resources and AWS services required to implement and maintain the Monthly Second cut database infrastructure. An estimate of AWS compute resources and AWS services costs has been provided separately to the Consortium for budget allocation purposes.