



Change Order 7 Work Order 07: Five Additional Premise Items

The purpose of Work Order 07 is to outline the scope, timeframe, staffing, and costs to perform Quality Assurance (QA) reviews for system changes and functionality updates related to five (5) Additional Premise Items.

Scope

ClearBest will conduct quality reviews of the delivered work products, services, and test outcomes related to the Five Additional Premise Items and report findings monthly via Monthly Status reports. The following five (5) Premise Items are included in this Change Order 7, Work Order 07:

- WDTIP
- CalWORKs Work Requirements (AB 2300) – Additional Scope
- BenefitsCal CF Parity Work
- CalWORKs Reminder Notice at Redetermination
- CalFresh Reinstatement Approval & Denial Notice Revisions

The above-listed Items are associated with four (4) individual System Change Requests (SCRs). QA Services to complete the Premise Item assessments include:

1. Participation in meetings, discussions, and walkthroughs pertaining to the Premise Items deliverables, work products, and milestones.
2. Reporting on the QA activities, findings, recommendations, issues, risks, mitigation strategies, and outcomes from the assessment of Accenture's, Deloitte's, and/or Gainwell's:
 - General and technical design, including participation in design discussions with State sponsors, the Consortium, development of System Change Requests (SCRs), and review and approval of SCR's via Change Control Board processes.
 - Developed enhancements.
 - Testing of enhancements.
 - Updates to job aids, online help, and web-based training.
 - Management of the enhancement process from concept/design through implementation.

Creation of QA assessment reports will be based on our approved approach and methodology identified in the ClearBest Deliverable #05 – DD&I Deliverable Review and Assessment Plan. Reporting will be included Deliverable #65I – QA Status Report through January 2024 and then in Deliverable #65 – QA Status Report thereafter.

3. Reporting on QA findings at the CalSAWS Weekly Status Meetings, Project Steering Committee (PSC), Joint Powers Authority (JPA) Board Meetings, and other stakeholder meetings as required.



Staffing and Cost

To perform the QA Assessments of the Five Additional Premise Items as outlined above, ClearBest is assigning part-time resources based on the level of effort for each Premise Item. Each Premise item will be billed individually on a time and material basis. The not-to-exceed estimated effort for the Five Additional Premise Items Statement of Work is as follows:

WDTIP			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	1,757	\$114	\$200,298
QA Specialist II	568	\$134	\$76,112
QA Technical Lead	576	\$139	\$80,064
Total	2,901		\$356,474

CalWORKs Work Requirements (AB 2300) – Additional Scope			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	172	\$114	\$19,608
QA Specialist I	91	\$124	\$11,284
QA Technical Lead	83	\$139	\$11,537
Total	346		\$42,429

Benefits Cal CF Parity Work			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	297	\$114	\$33,858
QA Specialist I	186	\$124	\$23,064
QA Technical Lead	64	\$139	\$8,896
Total	547		\$65,818

CalWORKs Reminder Notice at Redetermination			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	90	\$114	\$10,260
Total	90		\$10,260

CalFresh Reinstatement Approval & Denial Notice Revisions			
QA Staff Role	Hours	Rate	Cost
QA Business Analyst/Tester	307	\$114	\$34,998
QA Specialist I	92	\$124	\$11,408
QA Technical Lead	46	\$139	\$6,394
Total	445		\$52,800

Total Work Order 7	4,329		\$527,781
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Costs by SFY

The cost schedules to support the QA Services associated with the Five Additional Premise Items have been incorporated into the Quality Assurance Project Cost Schedules and are attached. The total cost of Change Order 7 Work Order 07 is not to exceed \$527,781. The following provides the estimated costs by SFY:

DELIVERABLE	SFY 23/24	SFY 24/25	TOTAL
WDTIP	\$11,201	\$345,273	\$356,474
CalWORKs Work Requirements (AB 2300) – Additional Scope	\$42,429		\$42,429
BenefitsCal CF Parity Work	\$65,818		\$65,818
CalWORKs Reminder Notice at Redetermination	\$10,260		\$10,260
CalFresh Reinstatement Approval & Denial Notice Revisions	\$52,800		\$52,800
TOTAL	\$182,502	\$345,273	\$527,781

Work Order Approval

IN WITNESS WHEREOF, the Parties have set their hands hereunto as of the Execution Dates set forth below.

CalSAWS Consortium

By: _____
Printed Name: Michael Sylvester
Title: Board Chair
Date: _____

ClearBest, Incorporation

By: _____
Printed Name: Wendy Battermann
Title: President
Date: _____

CalSAWS Consortium

By: _____
Printed Name: John Boule
Title: Executive Director
Date: _____

APPROVED AS TO FORM:

By: _____
Jeff Mitchell
Consortium Legal Counsel
Date: _____