

CalSAWS | Enhancement Request (CER)

PPOCs: Please send the completed request to CER@CalSAWS.org and cc your RM.

Submission Date	10/13/2023
Title	CF 285A – Medi-Cal RE – Incarceration – Suspense Status

Region #: 3	County Name: Shasta	
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Program(s) Impacted:			
<input type="checkbox"/> Adoptive Services	<input type="checkbox"/> ARC	<input checked="" type="checkbox"/> CalFresh	<input type="checkbox"/> Cal-Learn
<input type="checkbox"/> CalWORKS / RCA	<input type="checkbox"/> CAPI	<input type="checkbox"/> Child Care	<input type="checkbox"/> CMSP
<input type="checkbox"/> Foster Care	<input type="checkbox"/> GA/GR	<input type="checkbox"/> GAIN/REP/WTW	<input type="checkbox"/> GROW
<input type="checkbox"/> Kin-GAP	<input checked="" type="checkbox"/> Medi-Cal / RMA	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other – specify			

Area(s) Impacted:			
<input type="checkbox"/> Call Center	<input type="checkbox"/> Case Assignment	<input type="checkbox"/> Central Print	<input type="checkbox"/> Client Correspondence
<input checked="" type="checkbox"/> Eligibility	<input type="checkbox"/> Fiscal / Collections	<input type="checkbox"/> Hearings	<input type="checkbox"/> Imaging
<input type="checkbox"/> Lobby Management	<input type="checkbox"/> Reports	<input type="checkbox"/> Resource Data Bank	<input type="checkbox"/> Schedule Appt
<input type="checkbox"/> Security	<input type="checkbox"/> Self Service Portal	<input type="checkbox"/> Special Investigation	<input type="checkbox"/> Task Mgmt
<input type="checkbox"/> Time Limits	<input type="checkbox"/> Training		
<input checked="" type="checkbox"/> Interface(s) - specify			
Batch job			
<input checked="" type="checkbox"/> County Operational (ex. Business Reply Mail (BRM), EBT Printers, Change of Address, Opt In/Out, etc.) – specify			
CF 285A Batch job			
<input checked="" type="checkbox"/> Other – specify			
<i>Regulations: ACL 21-52, ACL 22-03</i>			
<i>SCRS: CA-225996 & CA 228332</i>			

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Justification / Request Summary:

Issue:

Shasta County is seeing the CF 285A being generated at the Medi-Cal renewal for incarcerated individuals. The clients who are incarcerated are returning the CF 285A requesting aid for CalFresh. In some situations, clients have future release dates and are currently out of county in other correctional facilities.

CA-228322/CA-225996 updated the Medi-Cal RE batch to generate the CF 285A. The programming excluded Minor Consent cases, Safe at Home cases, and Foster Care Medi-Cal cases.

Concerns:

- 1) Clients could be incorrectly granted assistance with the CalFresh interview waiver.
 - a. Hopefully this will not happen as the information should be in the system.
- 2) Some counties have opted out of the pre-release program. There are circumstances in which the client's release date is out in the future (beyond 30 days) and the sending of the CF 285A based on the client's Medi-Cal renewal to a correctional facility seems not to be a good practice.
- 3) Receiving the CF 285A's creates an unnecessary workload for county staff based on the fact that client is incarcerated and not entitled to CalFresh.

Proposed Recommendation:

Recommend to excluded incarcerated individuals from the CF 285A batch job at the Medi-Cal renewal which display incarcerated on the living arrangements page.

Priority/Implementation Consideration(s):

See above concerns.

CalSAWS Response:

CER Tracking #: (automatically generate by JIRA)

SCR #

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Rejected By:

Date:

Rejection Reason(s) or other Comments: