

# CalSAWS Quality Assurance Bi-Weekly Status Report

Reporting Period: January 1, 2024, to January 14, 2024

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## 1.0 Quality Assurance

### 1.1 CalSAWS Weekly Status Agenda Topics

Table 1-1 – CalSAWS Quality Assurance Status Agenda Topics

STATUS REPORT SUB-SECTION	STATUS AGENDA TOPIC
<p style="text-align: center;"><b>QA PMO</b></p>	<ul style="list-style-type: none"> <li>• Continued Conversion Defect Backlog Status reviews</li> <li>• Participated in OCAT and Hyland Imaging Monthly SLA Reviews</li> <li>• Participated in Release 24.01 T-2 Readiness Review</li> <li>• Participated in January 2024 Conference Presentation reviews</li> <li>• Participated in CalSAWS AWS QA review on January 9, 2024</li> <li>• Participated in Review of the M&amp;O, M&amp;E, and Premise Workplan</li> <li>• Supported final edits for supplemental report submission</li> <li>• Continue to support January JPA conference planning</li> </ul>
<p style="text-align: center;"><b>QA Technical</b></p>	<ul style="list-style-type: none"> <li>• Participated in CalSAWS Contact Center support meetings for Fresno, Sacramento, Yolo, Humbolt, and Los Angeles.</li> <li>• Participated in ForgeRock Operations reviews</li> <li>• Reviewed Change Advisory Board (CAB) tickets</li> <li>• Participated in CalSAWS and Imaging Performance reviews</li> <li>• Participated in CalSAWS Production Ops and RCA reviews.</li> </ul>
<p style="text-align: center;"><b>QA Conversion</b></p>	<ul style="list-style-type: none"> <li>• Continued to monitor status of outstanding Migration defects and SCRs</li> </ul>
<p style="text-align: center;"><b>QA Functional/Test</b></p>	<ul style="list-style-type: none"> <li>• Completed CalSAWS 24.01 Independent Test execution with 100% execution rate and 100% pass rate</li> <li>• Completed CalSAWS 24.01 County-identified Training defect validation</li> <li>• Started BenefitsCal 24.01 .25 Test execution activities</li> </ul>
<p style="text-align: center;"><b>QA Implementation</b></p>	<ul style="list-style-type: none"> <li>• Completed review of DEL 11.06 – Wave Implementation Complete Report</li> <li>• Reviewed Final CalWIN ISS Requirements Traceability Matrix (RTM)</li> <li>• Reviewed CalWIN ISS Project Final Acceptance Completion Report</li> </ul>

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### 1.2 Deliverables Management

Table 1-2 – Overall Summary of CalSAWS DD&I Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
65i.02	QA Monthly Status Report – December 2023	●	• Submitted FDEL on January 5, 2024
WP4.02	QA Work Plan – December 2023	●	• Submitted FDEL on January 5, 2024
66i.02	QA Test Monthly Report – December 2023	●	• Submitted FDEL on January 5, 2024
12.53	Assessment of CalSAWS Migration Work Plan Update - November 2024	●	• Submitted FDEL on January 8, 2024
53	Assessment of CalSAWS Deployment Complete Milestone/Report - CalWIN Wave 6	●	• Submit FDEL by January 17, 2024
54	Assessment of CalSAWS Deployment Complete Report - CalWIN Wave 1 - 6	●	• Submit FDEL by January 26, 2024
56	Assessment of CalSAWS Migration Final Acceptance Certification	●	• Submit DDEL comments by March 21, 2024
67i.01	Quarterly QA Security Report	●	• Submitted FDEL on January 10, 2024
68i.02	ClearBest Performance Report – December 2023	●	• Submitted FDEL on January 12, 2024

Table 1-3 – Overall Summary of OCAT Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
69i.02	<b>OCAT</b> – Monthly Status Report – December 2023	●	• Submitted FDEL on January 5, 2024
WP-2.3	<b>OCAT</b> – Project Control Document (2024 Updates)	●	• Submit DDEL comments by January 30, 2024
WP-5.3	<b>OCAT</b> – General Design - 2023 Annual Update	●	• Submit FDEL comments by January 17, 2024

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[1] **Status:** **Red:** Behind schedule and requires escalation; **Amber:** Potential delay/monitor with no material schedule impact;  
**Green:** On schedule, performing as planned

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Table 1-4 – Overall Summary of BenefitsCal Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-27.23	<b>BenefitsCal</b> – Monthly M&O Report - December 2023		<ul style="list-style-type: none"> <li>• Submit DDEL comments by January 17, 2024</li> </ul>
WP-28.21	<b>BenefitsCal</b> – Work Plan Monthly Updates – December 2023		<ul style="list-style-type: none"> <li>• Submit FDEL comments by January 16, 2024</li> </ul>
WP-29.21	<b>BenefitsCal</b> – Monthly Status Report – December 2023		<ul style="list-style-type: none"> <li>• Submit FDEL comments by January 16, 2024</li> </ul>
WP-32.07	<b>BenefitsCal</b> – BOM Review and License Renewal		<ul style="list-style-type: none"> <li>• Submitted FDEL comments on January 12, 2024</li> </ul>
WP-33.07	<b>BenefitsCal</b> – Certificate Review		<ul style="list-style-type: none"> <li>• Submitted FDEL comments on January 12, 2024</li> </ul>

Table 1-5 – Overall Summary of CalWIN Implementation Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
WP-3.06	<b>CalWIN Implementation</b> – Implementation Completion Report – Wave 6		<ul style="list-style-type: none"> <li>• Submit FDEL comments by January 16, 2024</li> </ul>
WP-58.12	<b>CalWIN Implementation</b> - Requirements Traceability Matrix - Q12		<ul style="list-style-type: none"> <li>• Submit FDEL comments by January 19, 2024</li> </ul>
59.36	<b>CalWIN Implementation</b> – Assessment of Work Plan Update – December 2023		<ul style="list-style-type: none"> <li>• Submitted FDEL on January 12, 2024</li> </ul>
65	<b>CalWIN Implementation</b> - Assessment of CalWIN Final Acceptance Complete Report		<ul style="list-style-type: none"> <li>• Submit DDEL comments by January 19, 2024.</li> </ul>



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Table 1-6 - Overall Summary of Gainwell Deliverable Status

DEL #	DELIVERABLE NAME		STATUS
4	<b>Gainwell</b> – Print Services Final Acceptance		<ul style="list-style-type: none"><li>• Submit FDEL by January 16, 2024</li></ul>
WP-4	<b>Gainwell</b> – Notices Post Implementation Report (GA/GR)		<ul style="list-style-type: none"><li>• Submit DDEL comments by February 9, 2024</li></ul>

## **1.3 Highlights for the Reporting Period**

### **1.3.1 Project Management**

- ▶ Participated in Conversion Defect Status reviews on January 2 and 11, 2024
- ▶ Participated in CalSAWS Contact Center status reviews on January 3 and 10, 2024
- ▶ Participated in CalSAWS OPAC planning meeting on January 4, 2024
- ▶ Participated in CalSAWS Release 24.01 Webcast on January 4, 2024
- ▶ Participated in Telephonic Signature review on January 4, 2024
- ▶ Participated in OCAT Monthly SLA Review on January 8, 2024
- ▶ Participated in Release 24.01 T-2 Readiness Review on January 8, 2024
- ▶ Participated in CalSAWS PMO Status Review on January 9, 2024
- ▶ Participated in Hyland Imaging Monthly SLA Review on January 9, 2024
- ▶ Participated in January 2024 Conference Presentation review on January 9, 2024
- ▶ Participated in CalSAWS AWS QA review on January 9, 2024
- ▶ Participated in CalSAWS Section Directors Meeting on January 10, 2024
- ▶ Participated in OCAT Operations and Release meeting on January 10, 2024
- ▶ Participated in CalSAWS Batch Performance review on January 11, 2024
- ▶ Participated in Review of the M&O, M&E, and Premise Workplan on January 11, 2024
- ▶ Participated in Region 5 Management Site Visit Agenda review on January 12, 2024
- ▶ Strike Teams, Retrospectives & Collaboration Model
  - Participate in JPA Conference Reports session review on January 3, 8 and 12, 2024
  - Participate in JPA Conference planning sessions on January 4 and 11, 2024
  - Participate in JPA Conference presentation walkthrough on January 9, 2024
  - Facilitate Collaboration Model process review on January 8, 2024
  - Finalize Supplemental Report edits for submission on January 8 - 9, 2024
  - Conduct Regional Manager Wave 6 Retrospective on January 10, 2024

### **1.3.2 Technical**

- ▶ Participated in Technical Change Advisory Board (CAB) on January 3 and 10, 2024.
- ▶ Participated in Bi-Weekly CalSAWS Meeting on January 3, 2024
- ▶ Facilitated Risk 300 reviews on January 3 and 4, 2024
- ▶ Participated in CalSAWS 24.01 Release Webcast on January 4, 2024
- ▶ Participated in Weekly Meeting for Architectural Discussion on January 4 and 11, 2024
- ▶ Participated in FCED Workgroup Technical Meeting on January 4 and 11, 2024
- ▶ Participated in Wide-Area-Network assessment meetings on January 5 and 8, 2024
- ▶ Participated in Release 24.01 T-2 Readiness Review on January 8, 2024
- ▶ Participated in CalSAWS Weekly Technical meeting on January 8, 2024
- ▶ Participated in QA and PMO performance report review on January 8, 2024
- ▶ Participated in Regional Management meeting on January 9, 2024
- ▶ Participated in QA and AWS meeting on January 9, 2024
- ▶ Participated in Jan 2024 Conference presentation review on January 9, 2024
- ▶ Participated in CalSAWS Section Directors meeting on January 10, 2024
- ▶ Participated in CalWIN Document Migration meeting on January 10, 2024
- ▶ BenefitsCal
  - Participated in BenefitsCal Operation Review meeting on January 9, 2024
  - Participated in DD&I and M&O meetings on January 9 and 11, 2024



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- ▶ Batch
  - Participated in Batch Weekly meetings on January 4 and 11, 2024
  - Participated in Batch Performance Checkpoint on January 10, 2024
- ▶ Contact Center
  - Participated in Fresno eCCP green button troubleshooting on January 3, 2024
  - Participated in CalSAWS Contact Center reviews on January 3, 10 and 12, 2024
  - Participated in Yolo County intermittent slowness meeting on January 3 and 5, 2024
  - Participated in CalSAWS Telephonic Signature meetings on January 3 and 4, 2024
  - Participated in Bots meetings on January 3, 5, 9, and 12, 2024
  - Participated in CalSAWS and AWS Contact Center meeting on January 4, 2024
  - Participated in CalSAWS Contact Center Management on January 8, 2024
  - Participated in CalSAWS/Los Angeles weekly meeting on January 9, 2024
  - Participated in San Bernardino Support meeting on January 9, 2024
  - Participated in CalSAWS and AWS Courtesy Call Back demo on January 10, 2024
  - Participated in Customer Experience IVR Review on January 11, 2024
- ▶ Security
  - Continued reviewing Accenture System Security Plan (SSP)
  - Participated in Accenture Security Status Meeting on January 5, 2024
  - Participated in Application Vulnerability Findings meeting on January 10, 2024
  - Participated in ForgeRock Operations Bi-Weekly Sync on January 10, 2024
  - Participated in Security Risk Management Group meeting on January 11, 2024
- ▶ Lobby Management
  - Participated in Lobby Management support meeting on January 11, 2024
- ▶ Service Management
  - Participated in 2024.01 Sprint Review for CalSAWS ServiceNow on January 9, 2024
  - Participated in December/January Helpdesk Review on January 10, 2024

### 1.3.3 Imaging

- ▶ Participated in CalSAWS Performance Review meeting on January 4, 2024
- ▶ Participated in Hylands Monthly Performance review on January 9, 2024
- ▶ Participated in Weekly Imaging meeting on January 9, 2024

### 1.3.4 Conversion

- ▶ Monitored Migration Open Defects and remaining SCRs for status
- ▶ Reviewed Fact Sheet for employment records that converted as activities
- ▶ Participated in CalWIN counties WTW 25 review on January 9, 2024
- ▶ Participated in conversion defect status meeting on January 11, 2024

### 1.3.5 Functional

- ▶ M&O
  - Participated in CalHEERS CalSAWS Test Daily Connect
  - Supported January SPG Scorecard review cycle
  - Participated in Automation for Duplicate Person review on January 2, 2024
  - Participated in Virtual Assistant Content review on January 2, 4, 9 and 11, 2024
  - Participated in CalHEERS SAWS Integration meeting on January 2 and 9, 2024
  - Participated in Core Constituent Design Review meeting on January 2 and 9, 2024
  - Participated in CW/CF Eligibility Status meeting on January 3 and 10, 2024
  - Participated in GA/GR Committee SCR Review meeting on January 3, 2024

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- Participated in CalSAWS Conference Reports Slide Review on January 3, 2024
- Participated in Task Management Check-In meeting on January 4 and 11, 2024
- Participated in State and Fiscal Reports meeting on January 4, 2024
- Participated in CWDS FCED Technical Workgroup on January 4 and 11, 2024
- Participated in FCED Workgroup Business meeting on January 4 and 11, 2024
- Participated in CF 296 reports planning meeting on January 8, 2024
- Supported January SCRB review cycle
- Participated in Duplicate Person Automation review on January 9, 2024
- Participated in Cal-OAR Phase 2 Development meeting on January 9, 2024
- Participated in CFAP Expansion Automation meeting on January 9, 2024
- Participated in Correspondence Design status meeting on January 9, 2024
- Participated in Training Committee meeting on January 10, 2024
- Participated in CalFresh/CalWORKs Committee meeting on January 10, 2024
- Participated in Reports Sessions – Pilot Discussion with RMs on January 10, 2024
- Participated in the following Design meetings:
  - CA-261019 - Issue Both Initial and Subsequent Month of Benefits for Eligible Non-ES CF Households if the Application Date is After the 15th of the Month
  - CA-269881 - S8 transaction updated in CalSAWS as an S1 transaction
  - CR 221896 - SOAP to REST API
  - CR 235745 - Reinstatement Bot the Enrollments
  - CR 242023 - Continuity of Coverage
  - CR 264033 - Covered California (CCA) Data Warehouse Phase 1
  - CR 228980 - Notices Updates for R24.09
  - CR 165890 - Reasonable Opportunity Period (ROP) Batch
  - CR 228979 - Notices Updates for R24.06
  - CR 259525 - No Wrong Door
  - CR 214183 - Eligibility Results Page
  - CR 232582 - SCR Read-Only role in CalHEERS and Security Role Matrix
  - CR 256275 - Intelligent Document Verification Platform (IDP) DW Reporting
  - CR 230828 - Affordable ESI Changes
  - CR 61104 - Implement Plan Dependent Rules
  - CR 224268 - Strike Lockout Full Solution
- Reviewed Seventy-seven (77) design documents, targeting Critical and High priority designs for review and other SCRs at the Consortium's direction.

Table 1-7 – Weekly M&O System Change Request (SCR) Updates

Release	SCRs in QA Review
RWR	6
23.09	2
23.11	38
24.01	8
24.02	1
24.03	8
24.05	5
24.06	2
TBD	7

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<b>Grand Total</b>	<b>77</b>
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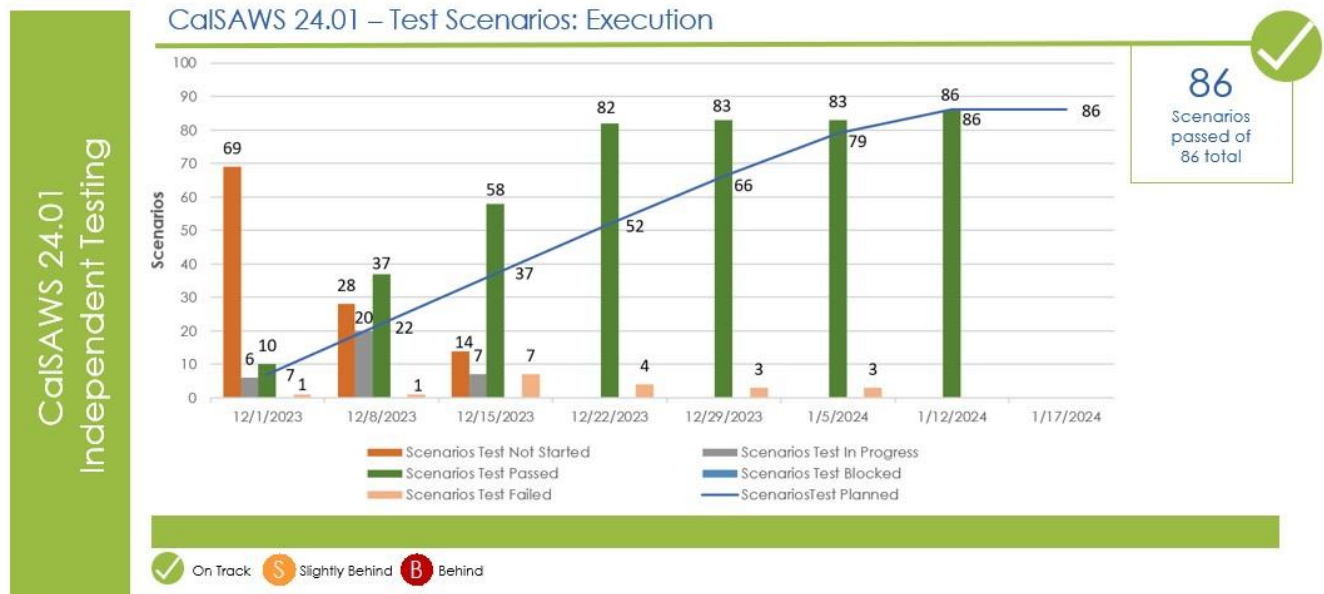
- ▶ General Assistance/General Relief (GA/GR)
  - Monitored GA/GR SCRs
  - Participated in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
  - Participated in Weekly Program Manager Standup meeting on January 3, 2024
  - Participated in BenefitsCal SCR Comments Review meeting on January 5, 2024
  - Participated in Daily Transaction Failures meetings

**1.3.6 Test**

- ▶ CalSAWS Release 24.03
  - Received Consortium approval for scope on January 8, 2024
  - Began test preparation activities
- ▶ CalSAWS Release 24.01
  - Completed QA Review of high impact Production defects in this release
  - Completed defect retesting
  - QA Reviewed the following defects found by Automated Regression Testing
    - CA-272528 (Regression Test Environment Only) Audit Single Sign-On
    - CA-272542 NOA Generation: Expected NOAs not generated for CalFresh Negative Action, CalWORKs Benefit Change, Foster Care Discontinuance

Table 1-8 – CalSAWS 24.01 Independent Test Progress

Test Cycle	Total Scenarios	Not Executed	In Progress	Passed	Failed	Blocked
CalSAWS 24.01 - ClearBest QA Independent Test Results	86	0% (0)	0% (0)	100% (86)	0% (0)	0% (0)



- ▶ BenefitsCal Activities

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- Continued QA verification of 24.01.25 Monthly Release
- Monitored 23.01.25 Monthly Release for M&O and M&E updates
- ▶ Priority Release / RWR Activities
  - Monitored priority releases/RWR defects and SCR test activities
  - Completed Independent Test activities on the following SCRs/Defects:

Table 1-8 – Priority Release/RWR Issues Completed for QA Review/Test

Defect/SCR #	Scheduled Release	Type of Testing
CA-256156 - Billing Statement CSF 144 should populate in person payment location from Collections Physical Address	24.01.03	QA Review
CA-266023 - [State] CA 237 CW Open Issues	24.01.04	QA Review
CA-254227 - Update CW 51 for absent parents	RWR 23.11.x4	QA Review
CA-246966 - ACL 22-71 Revised ICT NOAs M40-195B	RWR 23.11.x4	QA Review

- ▶ Other Consortium Support Test Activities
  - Monitored test support for priority releases
  - Participated in Integrated Test Team meeting on January 2 and 9, 2024
  - Participated in Test Touchpoint meeting on January 3 and 10, 2024
  - Participated in 24.01 Project Integrated Readiness T-2 meeting on January 8, 2024

### 1.3.7 Implementation

- ▶ CalWIN Implementation Support Services (ISS)
  - Completed review of DEL 11.06 – Wave Implementation Complete Report on January 2, 2024
  - Reviewed CalWIN ISS FDEL 03.12: Requirements Traceability Matrix (RTM) – Project Completion on January 10-12, 2024
  - Reviewed CalWIN ISS 12.00: Project Final Acceptance Completion Report on January 12, 2024

### 1.3.8 OCAT

- ▶ Continued updates for comment responses on the OCAT General Design Document 2023 Annual Update
- ▶ Participated in ForgeRock/OCAT Dual Profile Sync meeting on January 3, 2024
- ▶ Participated in OCAT Weekly POAM Check-in meeting on January 4 and 11, 2024
- ▶ Participated in OCAT Monthly SLA Performance meeting on January 8, 2024
- ▶ Participated in OCAT Operations and Release meeting on January 10, 2024

## 1.4 Activities for the Next Reporting Period

### 1.4.1 Project Management

- ▶ Participate in Conversion Defect Status reviews on January 16 and 22, 2024
- ▶ Participate in CalSAWS PMO Status reviews on January 16 and 23, 2024
- ▶ Participate in Release 24.01 T-1 and Pre- Green Light Reviews on January 16, 2024
- ▶ Facilitate Release 24.01 Green Light Review on January 17, 2024

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- ▶ Participate in CalSAWS Contact Center status reviews on January 17 and 24, 2024
- ▶ Participate in CalSAWS Batch reviews on January 18 and 25, 2024
- ▶ Participate in Release 24.01 Post-Release Checkpoints on January 22 - 24, 2024
- ▶ Participate in OCAT Operations and Release meeting on January 24, 2024
- ▶ Participate in CalSAWS Section Directors Meeting on January 24, 2024
- ▶ Participate in January 2024 JPA Conference on January 25 - 26, 2024
- ▶ Strike Teams, Retrospectives & Collaboration Model
  - Participate in JPA conference support sessions on January 16 & 18, 2024
  - Participate in JPA final walk-through session on January 16, 2024
  - Facilitate JPA conference report preparation on January 17, 18 & 19, 2024
  - Participate in JPA conference preparation on January 24, 2024
  - Moderate JPA reports session on January 25, 2024
  - Support JPA conference January 25-26, 2024

#### 1.4.2 Technical

- ▶ Participate in CalSAWS Weekly Technical meeting on January 15 and 22, 2024
- ▶ Participate in 24.01 Project Integrated Readiness Status meeting on January 16, 2024
- ▶ Participate in 24.01 Pre-Green Light Review meeting on January 16, 2024
- ▶ Participate in CalSAWS Bi-Weekly Status meeting on January 17, 2024
- ▶ Participate in Tech Change Advisory Board (CAB) on January 17 and 24, 2024
- ▶ Participate in 24.01 Virtual Green Light Review meeting on January 17, 2024
- ▶ Participate in CalSAWS – State and Fiscal reports meeting on January 18, 2024
- ▶ Participate in Weekly Architecture discussion on January 18 and 25, 2024
- ▶ Participate in CalSAWS FCED Technical Workgroup on January 18 and 25, 2024
- ▶ Participate in FCED Workgroup Business Meeting on January 18 and 25, 2024
- ▶ Participate in Monthly Over 15 Seconds Report Review meeting on January 25, 2024
- ▶ BenefitsCal
  - Participate in BenefitsCal Operation Review meeting on January 16, 2024
- ▶ Batch
  - Participate in CalSAWS Batch Weekly meeting on January 18 and 25, 2024
- ▶ CalWIN
  - Participate in CalWIN Document Migration meeting on January 24, 2024
- ▶ Contact Center
  - Participate in RPA Daily review meeting
  - Participate in Santa Barbara CSC Support Meeting on January 17, 2024
  - Participate in Riverside Support meeting on January 17, 2024
  - Participate in CalSAWS Contact Center Review on January 17 and 24, 2024
  - Participate in AWS/CalSAWS – Contact Center review on January 18 and 25, 2024
  - Participate in CalSAWS VA Weekly Review meeting on January 18 and 25, 2024
  - Participate in Santa Cruz CSC Support Meeting on January 18, 2024
  - Participate in San Bernardino CSC Support Meeting on January 23, 2024
  - Participate in Contra Costa CSC Support Meeting on January 25, 2024
- ▶ Security
  - Continue reviewing Accenture System Security Plan (SSP)
  - Participate in Application Vulnerabilities review on January 17 and 24, 2024
  - Participate in ForgeRock Operations Bi-Weekly Sync on January 17, 2024
  - Participate in Accenture Security Status Meeting on January 19, 2024

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- ▶ Service Management
  - Participate CalSAWS Helpdesk Committee meeting on January 17, 2024
  - Participate in ServiceNow Process Improvement Stakeholders Meeting on January 18, 2024
  - Participate in Monthly Helpdesk Trends meeting on January 25, 2024
- ▶ Lobby Management
  - Participate in Lobby Support meeting on January 18 and 25, 2024
  - Lassen County Lobby Device Planning meeting on January 24, 2024

#### 1.4.3 Imaging

- ▶ Participate in CalSAWS Imaging Committee Meeting on January 18, 2024
- ▶ Participate in Imaging Status Meeting on January 23, 2024

#### 1.4.4 Conversion

- ▶ Monitor Wave 2 through 6 Open Defects and Priorities

#### 1.4.5 Functional

- ▶ M&O
  - Participate in CalHEERS CalSAWS Test Daily Connect
  - Support January 15 - 19 and January 22 - 26 SPG Scorecard review cycle
  - Participate in Duplicate Person Automation workgroup on January 16 and 23, 2024
  - Participate in Virtual Assistant Content review on January 16, 18, 23 and 25, 2024
  - Participate in WDTIP Workgroup meeting on January 16, 2024
  - Participate in WDTIP Group meeting on January 16, 17, 23 and 24, 2024
  - Participate in State Reports review on January 16 and 23, 2024
  - Participate in FCED User Group meeting on January 16 and 23, 2024
  - Participate in Core Constituent Design review on January 16 and 23, 2024
  - Participate in CARES/CalSAWS ICT meeting on January 16, 2024
  - Participate in Correspondence Design status meeting on January 16 and 23, 2024
  - Participate in CF/CW Eligibility status meeting on January 17 and 24, 2024
  - Participate in CalHEERS SAWS Integration meeting on January 18 and 25, 2024
  - Participate in Welfare-to-Work Committee meeting on January 18, 2024
  - Participate in Task Management Check-In meeting on January 18 and 25, 2024
  - Participate in CWDS FCED Technical Workgroup on January 18 and 25, 2024
  - Participate in FCED Workgroup Business meeting on January 18 and 25, 2024
  - Participate in CFAP Expansion meeting on January 23, 2024
  - Participate in Foster Care Programs Committee meeting on January 23, 2024
  - Participate in Management Reports Committee meeting on January 24, 2024
  - Participate in Task Management Committee meeting on January 25, 2024
  - Participate in CAPI Committee meeting on January 25, 2024
  - Support January 23, 2024, SCRB review cycle
  - Participate in the following Design meetings:
    - CR 230828 - Affordable ESI Changes
    - CR 228980 - Notices Updates for R24.09
    - CR 261916 – Sexual Orientation and Gender Identity (SOGI) Questions Enhancements to Collect Intersexuality
    - CR 228979 - Notices Updates for R24.06
    - CR 224268 - Strike Lockout Full Solution

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- ▶ General Assistance/General Relief (GA/GR)
  - Monitor GA/GR SCRs
  - Participate in weekly GA/GR Correspondence Web Services discussion
- ▶ BenefitsCal
  - Participate in Daily Transaction Failures meetings
  - Participate in Combined DD&I and M&O check-in meetings
  - Participate in Operation Review Weekly meeting
  - Participate in Weekly Scope Review for upcoming BenefitsCal releases
  - Monitor development progress for CalWORKs Time Clocks functionality
  - Monitor GROW/WTW collaborator requirement status
  - Participate in CM Quarterly Enhancement Process Refinement on January 8, 2024
  - Participate in Weekly Program Manager Standup meeting on January 10, 2024
  - Participate in GetCalFresh Parity List Bi-Monthly Meeting (CDSS/CalSAWS/CWDA) on January 10, 2024

#### 1.4.6 Test

- ▶ CalSAWS Release 24.03
  - Continue test preparation activities
  - Begin QA Review of System Test scenarios for high impact SCRs
- ▶ BenefitsCal Activities
  - Continue QA verification of 24.01.25 Monthly Release
  - Monitor BenefitsCal Monthly and Priority Releases for M&O and M&E updates
- ▶ Priority Release/RWR Activities
  - Monitor priority releases/RWR defects and SCR test activities
- ▶ Other Consortium Support Test Activities
  - Participate in 24.01 Project Integrated Readiness T-1 meeting on January 16, 2024
  - Participate in Integrated Test Team meeting on January 16 and 23, 2024
  - Participate in Test Touchpoint meeting on January 17 and 24, 2024

#### 1.4.7 Implementation

- ▶ CalWIN Implementation Support Services (ISS)
  - Complete review of CalWIN ISS FDEL 03.12: Requirements Traceability Matrix (RTM) – Project Completion on January 18, 2024
  - Complete review of CalWIN ISS 12.00: Project Final Acceptance Completion Report on January 18, 2024

#### 1.4.8 OCAT

- ▶ Continue reviewing and responding to comment responses on the OCAT General Design Document (GDD) – 2023 Annual Update
- ▶ Participate in OCAT Weekly POAM Check-in meeting on January 18 and 25, 2024
- ▶ Participate in OCAT Operations and Release meeting on January 24, 2024

### 1.5 Deviations from Plan/Adjustments

- ▶ None