

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number
24.02.15	15-Feb-24	SCR	CA-269983	Client Correspondence	Medi-Cal/MSP/CMSF	Medi-Cal Fragments reference property.	Medi-Cal Fragments no longer reference property.	
24.02.15	15-Feb-24	Defect	CA-273717	Conversion		Most of the 9H aid codes were not populated in EDBC table	Populated the field with correct aid code	PR80048409
24.02.15	15-Feb-24	Defect	CA-271221	Reports	Foster Care	With regards to CA 237 FC, Issue #1: Santa Clara - Program Application for FC was approved in Aug 2023 Effective Sept 2023 and Initial Expectation was to be available in the Santa Clara Aug 2023 FC Line 2. However case is an ICT approval effective Sept so it should come as a Line 2c in Sept. Issue #2: Contra Costa for Sept 2023 - Supplemental Issuances and Adjustments made in the month [effective for other] are months missing in the report and do not match Fiscal History Issue #3: Tulare County for 10/1/2023 - Unable to validate error for cells 52. Cell 52 must be greater than or equal to Cell 51, however this is not what is showing. Issue #4 Los Angeles County for 11/1/2023 - NET EXPENDITURES Values Are Vastly Lower than all previous reports and has negative amounts.	The Application is available as an ICT approval as Line 2c in September. - Adjustments and Supplemental Issuances are matching Fiscal history. - Cell 52 is having a negative adjustment which is resulting in lower value for cell 52, the adjustment is matching the fiscal history. - The value for the Net Expenditure is in line with the other months.	PR80047938
24.02.15	15-Feb-24	Defect	CA-273298	Voice Bots / RPA		The Authentication bot has recorded unknown utterances across the active counties that are not being recognized by the customers' logged transcripts.	The list of known utterances for the Authentication Bot has been updated to recognize 265 new utterances combined for English and Spanish. The 265 new utterances include words associated with "Yes", "No", "Skip" and "Agent".	
24.02.15	15-Feb-24	Defect	CA-273434	Voice Bots / RPA		The Welcome bot has recorded unknown utterances across the active counties that are not being recognized by the customers' logged transcripts.	The list of known utterances for the Welcome Bot has been updated to recognize 459 new utterances combined for English and Spanish. The 459 new utterances include words associated with "Yes", "No", and "Agent", along with utterances that match the known intents for the Welcome Bot. This effort also added 0, 1 and # as "agent" utterances that can be pressed by the customer in the touch dial.	