

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number
24.02.22	22-Feb-24	SCR	CA-272107	CalHEERS	Medi-Cal/MSP/CMSP	Some CalWIN Converted cases are missing the Tax HH record.	A Data Change Request was completed to add the missing tax HH record for the CalWIN converted cases that were missing the tax HH record.	
24.02.22	22-Feb-24	SCR	CA-273260	CalHEERS	Medi-Cal/MSP/CMSP	DHCS requested to access all Department of Homeland Security (DHS) Cases closed by CalHEERS to allow workers to determine if they need to initiate VLP Step 1.	List was created per DHCS request to access all Department of Homeland Security (DHS) Cases closed by CalHEERS to allow workers to determine if they need to initiate VLP Step 1.	
24.02.22	22-Feb-24	SCR	CA-259257	Fiscal	CalFresh	Issuance 171568797 is in Reissued status.	Issuance 171568797 is in Issued status.	
24.02.22	22-Feb-24	SCR	CA-273427	Fiscal	General Relief	Currently CalWIN does not include unemployable records in their time clock period as to where CalSAWS includes unemployable records. Therefore there was no clock created during the conversion process.	GAGR Active cases with missing time clocks will now have records inserted for 1 year. f	
24.02.22	22-Feb-24	SCR	CA-261988	Online	CalFresh, CalWORKS, Medi-Cal/MSP/CMSP	The following application sources are not available for selection in the Application Registration Summary page: <ul style="list-style-type: none"><li>• Pre-Release County Jail</li><li>• Pre-Release County Youth Facility</li><li>• CDCR</li><li>• Craig v Bonta</li><li>• Drop Off</li><li>• Probation</li><li>• College</li></ul>	The following application sources are available for selection in the Application Registration Summary page: <ul style="list-style-type: none"><li>• Pre-Release County Jail</li><li>• Pre-Release County Youth Facility</li><li>• CDCR</li><li>• Craig v Bonta</li><li>• Drop Off</li><li>• Probation</li><li>• College</li></ul>	
24.02.22	22-Feb-24	SCR	CA-271959	Online	N/A	County Users are able to select "Child Support Statewide" as a Classification title when in Edit mode on the Non-County Staff Detail page.	County users will no longer have the selection of "Child Support Statewide" available as a Classification title when the Non-County Staff Detail page is in "Edit" mode.	
24.02.22	22-Feb-24	SCR	CA-272064	Virtual Assistant	N/A	Some Virtual Assistant content was outdated.  The Virtual Assistant did not include a menu button for: - Fiscal  The Virtual Assistant did not include information regarding: - Motor Vehicles - State Unique Identifier (SUI) - County Authorizations - Request SAVE Abstract - Spousal Support Agreement / Modification - Delayed Recertification - Cancel/Deactivate EBT - Task Types - Verify Current Income (VCI) - Case Copy - Case Lock Error - Edit Case Name - Vital Statistics - Enter Medical Condition - Barcoded Document Routing Detail - Prior County RE Due Month - Add & Print Affidavit - Add WTW Program to Case - Hearing Search - Print Rush Warrant - No Appl - Req Person	Existing Virtual Assistant content was updated.  The Virtual Assistant now includes a menu button for: - Fiscal  The Virtual Assistant now includes information regarding: - Motor Vehicles - State Unique Identifier (SUI) - County Authorizations - Request SAVE Abstract - Spousal Support Agreement / Modification - Delayed Recertification - Cancel/Deactivate EBT - Task Types - Verify Current Income (VCI) - Case Copy - Case Lock Error - Edit Case Name - Vital Statistics - Enter Medical Condition - Barcoded Document Routing Detail - Prior County RE Due Month - Add & Print Affidavit - Add WTW Program to Case - Hearing Search - Print Rush Warrant - No Appl - Req Person The Virtual Assistant no longer includes the following: - Redetermination Process	
24.02.22	22-Feb-24	SCR	CA-262295	Voice Bots / RPA	CalFresh	Stanislaus county does not have a self service option to replace an EBT card	Customers calling into Stanislaus county can now request an EBT replacement through the IVR	
24.02.22	22-Feb-24	SCR	CA-262278	Voice Bots / RPA	CalFresh	Santa Cruz county does not have a self service option to replace an EBT card	Customers calling into Santa Cruz county can now request an EBT replacement through the IVR	
24.02.22	22-Feb-24	SCR	CA-262277	Voice Bots / RPA	CalFresh	San Diego county does not have a self service option to replace an EBT card	Customers calling into San Diego county can now request an EBT replacement through the IVR	
24.02.22	22-Feb-24	SCR	CA-262281	Voice Bots / RPA	CalFresh	Kings county does not have a self service option to replace an EBT card	Customers calling into Kings county can now request an EBT replacement through the IVR	
24.02.22	22-Feb-24	Defect	CA-273856	Online		The funding source column on the child care certificates is missing.	The funding source column on the child care certificates is populated.	PR80048439

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24.02.22	22-Feb-24	Defect	CA-273215	Online		Documents were marked as received correctly by the IVR System from Nov 16, 2023 onwards, but were not displaying the correct status on the Electronic Signature page	Documents that were affected by this problem have been marked as received and the View e-Sign button is available for users to verify the signature and audio files.	
24.02.22	22-Feb-24	Defect	CA-272984	Reports		The report is not showing the correct RE due month and count for 2024-03-17. The report is displaying incorrect RE packet status, it is showing no packet for RE that were sent under packet status.	The report is showing correct RE due month and packet details after the Qlik app change, to sort records based on Qlik ID.	PR80048266