							lu a t	Ticket Number
Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	licket Number
24.02.22	22-Feb-24	SCR	CA-272107	CalHEERS	Medi-Cal/MSP/CMSP	Some CalWIN Converted cases are missing the Tax HH record.	A Data Change Request was completed to add the missing tax HH record for the CalWIN	
							converted cases that were missing the tax HH record.	
24.02.22	22-Feb-24	SCR	CA-273260	CalHEERS	Medi-Cal/MSP/CMSP	DHCS requested to access all Department of Homeland Security (DHS) Cases	List was created per DHCS request to access all Department of Homeland Security (DHS) Cases closed by CalHEERS to allow workers to determine if they need to initiate VLP Step 1.	
						closed by CalHEERS to allow workers to determine if they need to initiate VLP Step	Cases closed by Calificate via step 1.	
						I.		
24.02.22	22-Feb-24	SCR	CA-259257	Fiscal	CalFresh	Issuance 171568797 is in Reissued status.	Issuance 171568797 is in Issued status.	
24.02.22	22-Feb-24	SCR	CA-273427	Fiscal	General Relief	Currently CalWIN does not include unemployable records in their time clock	GAGR Active cases with missing time clocks will now have records inserted for 1 year. f	
						period as to where CalSAWS includes unemployable records. Therefore there was		
						no clock created during the conversion process.		
24.02.22	22-Feb-24	SCR	CA-261988	Online	CalFresh, CalWORKs.	The following application sources are not available for selection in the Application	n The following application sources are available for selection in the Application Registration	
24.02.22	22-160-24	JCK	C/4-201700	Orimie	Medi-Cal/MSP/CMSP	Registration Summary page:	Summary page:	
					modi odymor y omor	Regulation continuity page.	bonandry page.	
						Pre-Release County Jail	Pre-Release County Jail	
						Pre-Release County Youth Facility	Pre-Release County Youth Facility	
						• CDCR	• CDCR	
						Craig v Bonta	Craig v Bonta	
						Drop Off	Drop Off	
	1					Probation College	Probation Callege	
	1					College	College	
04.00.00	00 5-6-01	ren.	C 4 071000	0-5	NICA	County Have not able to release the base of the county of		+
24.02.22	22-Feb-24	SCR	CA-271959	Online	N/A	County Users are able to select "Child Support Statewide" as a Classification Title when in Edit mode on the Non-County Staff Detail page.	County users will no longer have the selection of "Child Support Statewide" available as a Classification Title when the Non-County Staff Detail page is in 'Edit' mode.	
	1					when in East mode on the Non-Coonty stall Detail page.	Crassing after the when the North Country Start Detail page is in Earl Mode.	
1								
	1							
24.02.22	22-Feb-24	SCR	CA-272064	Virtual Assistant	N/A	Some Virtual Assistant content was outdated	Establish Afrikani Antokoni anadah a	
24.02.22	22-Feb-24	SCR	CA-2/2064	Virtual Assistant	N/A	Some Virtual Assistant content was outdated.	Existing Virtual Assistant content was updated.	
						The Virtual Assistant did not include a menu button for:	The Virtual Assistant now includes a menu button for:	
						- Fiscal	- Fiscal	
						The Virtual Assistant did not include information regarding:	The Virtual Assistant now includes information regarding:	
						- Motor Vehicles	- Motor Vehicles	
						- State Unique Identifier (SUI)	- State Unique Identifier (SUI)	
						- County Authorizations	- County Authorizations	
						- Request SAVE Abstract	- Request SAVE Abstract	
						- Spousal Support Agreement / Modification	- Spousal Support Agreement / Modification	
						- Delayed Recertification	- Delayed Recertification	
						- Cancel/Deactivate EBT - Task Types	- Cancel/Deactivate EBT - Task Types	
						- Verify Current Income (VCI)	- Verify Current Income (VCI)	
						- Case Copy	- Case Copy	
						- Case Lock Error	- Case Lock Error	
						- Edit Case Name	- Edit Case Name	
						- Vital Statistics	- Vital Statistics	
						- Enter Medical Condition	- Enter Medical Condition	
						- Barcoded Document Routing Detail	- Barcoded Document Routing Detail	
						- Prior County RE Due Month	- Prior County RE Due Month	
						- Add & Print Affidavit	- Add & Print Affidavit	
						- Add WTW Program to Case - Hearing Search	- Add WTW Program to Case - Hearing Search	
1						- Hearing Search - Print Rush Warrant	- Hearing Search - Print Rush Warrant	
1						- No Appl - Reg Person	- No Appl - Reg Person	
	1						The Virtual Assistant no longer includes the following:	
							- Redetermination Process	
24.02.22	22-Feb-24	SCR	CA-262295	Voice Bots / RPA	CalFresh	Stanislaus county does not have a self service option to replace an EBT card	Customers calling into Stanislaus county can now request an EBT replacement through the IV	'R
	1							
24.02.22	22-Feb-24	SCR	CA-262278	Voice Bots / RPA	CalFresh	Santa Cruz county does not have a self service action to replace an FBT card	Customers calling into Santa Cruz county can now request an EBT replacement through the	+
1.02.22	22-100-24	JCK	C/-2022/0	OICE DOIS / KFA	00=10311	Same Siez cosmy does not have a self-service opilot to replace an Est cala	IVR	
	1							
24.02.22	22-Feb-24	SCR	CA-262277	Voice Bots / RPA	CalFresh	San Diego county does not have a self service option to replace an EBT card	Customers calling into San Diego county can now request an EBT replacement through the	
							IVK	
24.02.22	22-Feb-24	SCR	CA-262281	Voice Bots / RPA	CalFresh	Kings county does not have a self service option to replace an EBT card	Customers calling into Kings county can now request an EBT replacement through the IVR	
	1							
	1							
24.02.22	22-Feb-24	Defect	CA-273856	Online	+	The funding source column on the child care certificates is missing.	The funding source column on the child care certificates is populated.	PRB0048439
24.02.22	22-100-24	Delect	CA-2/ 3036	Orimie		mic romaing source column on the child care certificates is missing.	me fortuing source column on the chillia care certificates is populated.	LINDUU40437
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Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number
24.02.22	22-Feb-24	Defect	CA-273215	Online		Documents were marked as received correctly by the IVR System from Nov 16, 2023 anowards, but were not displaying the correct status on the Electronic Signature page	Documents that were affected by this problem have been marked as received and the View e-Sign button is available for users to verify the signature and audio files.	
24.02.22	22-Feb-24	Defect	CA-272984	Reports		The report is not showing the correct RE due month and count for 2024-03-17. The report is disploying incorrect RE packet status, it is showing no packet for RE that were sent under packet status.	The report is showing correct RE due month and packet details after the Qilk app change, to sort records based on Qilk ID.	PRB0048266