

Release #	Release Date	Item Type	Item Number	Functional Area	Programs Impacted	Original Behavior	New Behavior	Ticket Number
24.02.27	27-Feb-24	SCR	CA-271248	Contact Center	CalFresh, CalWORKs, Medi-Cal/MSP/CMSP, Welfare-to-Work/Gain	Previously customers were given 3 attempts to authenticate using the touch-tone authentication in the Inbound Customer IVR for San Mateo, Butte, and Marin Counties.	Customers now will be given one opportunity to authenticate using the touch-tone authentication in the Inbound Customer IVR for San Mateo, Butte, and Marin Counties.	
24.02.27	27-Feb-24	Defect	CA-273976	Online	Child Care	Child care program statuses and dates were not accurately converted from CalWIN to CalSAWS.	CalWIN child care program statuses and dates were corrected.	PRB0048452